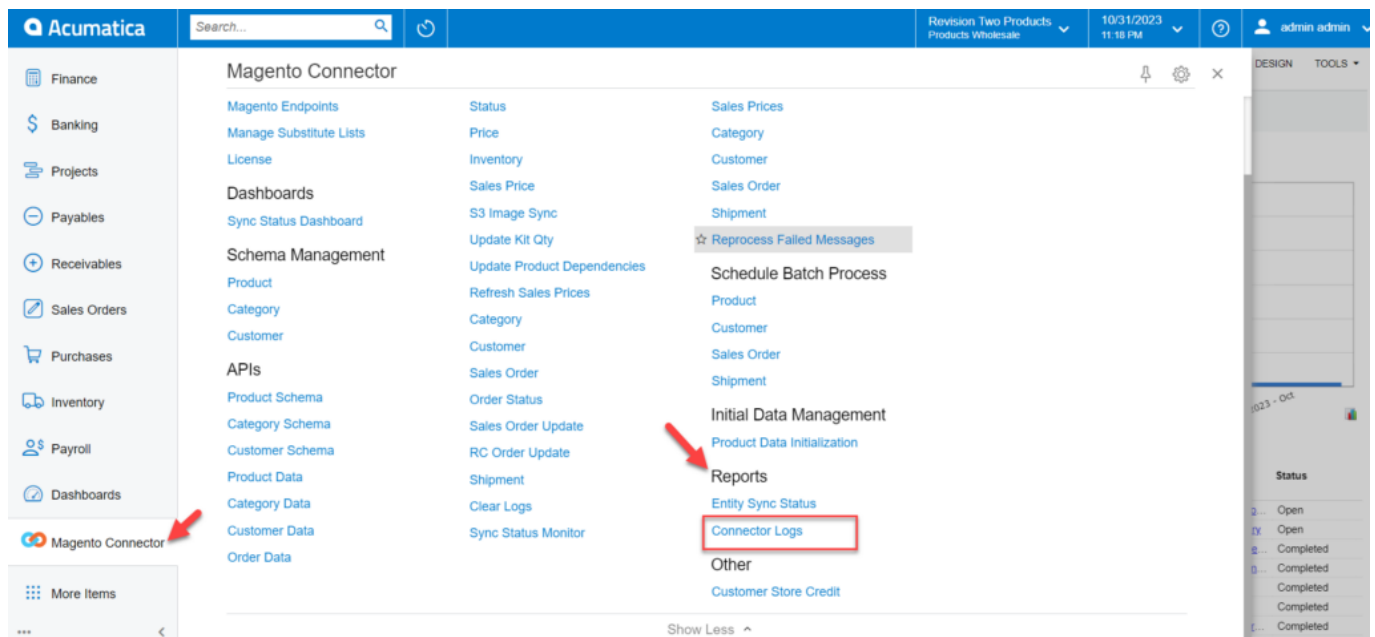


# Connector Logs in Acumatica

Like Magento, in Acumatica you will also have the option for the [Connector Logs in Acumatica]. Note that, if the data passes from the Acumatica, it will always be considered as passed irrespective of the fact whether it got passed in Magento or not. Acumatica will only consider whether the data has been successfully passed from their application or not.

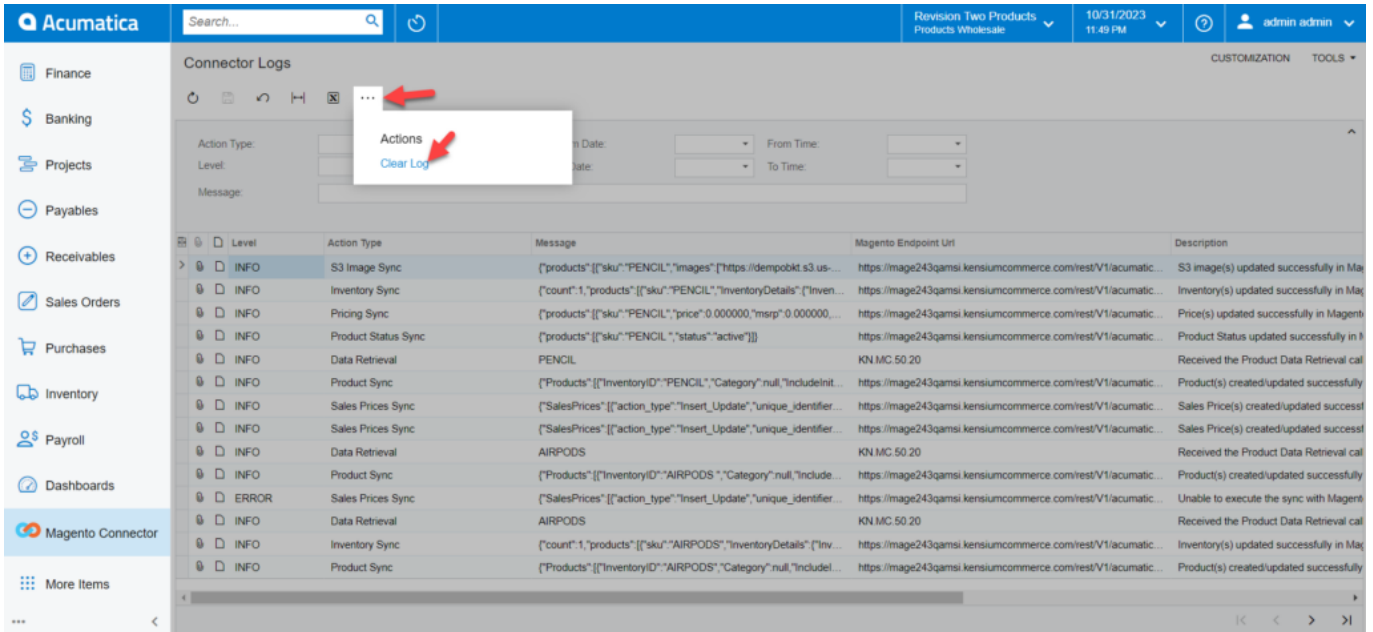
To access the Connector Logs in Acumatica, click on the Magento Connector on the left panel and click on the Connector Logs under the Reports.



## Clearing the Log:

To improve the performance of the screen loading of the connector log we recommend you clear the log from time to time.

To clear the Log, you need to click on the ellipse [...] button and a smart popup will appear. Under the Action menu, you will have the option to **[Clear Log]**.



The screenshot shows the Acumatica interface with the 'Connector Logs' section active. A dropdown menu is open over the logs table, showing 'Actions' and 'Clear Log' options. The logs table contains the following data:

Level	Action Type	Message	Magento Endpoint Url	Description
INFO	S3 Image Sync	["products":[{"sku":"PENCIL","images":["https://demopkbt.s3.us-...]]	https://image243qamsi.kensiumcommerce.com/rest/V1/acumatic...	S3 image(s) updated successfully in Ma...
INFO	Inventory Sync	["count":1,"products":[{"sku":"PENCIL","inventoryDetails":{"Inven...	https://image243qamsi.kensiumcommerce.com/rest/V1/acumatic...	Inventory(s) updated successfully in Ma...
INFO	Pricing Sync	["products":[{"sku":"PENCIL","price":0.000000,"msrp":0.000000,...]]	https://image243qamsi.kensiumcommerce.com/rest/V1/acumatic...	Price(s) updated successfully in Magent...
INFO	Product Status Sync	["products":[{"sku":"PENCIL","status":"active"}]]	https://image243qamsi.kensiumcommerce.com/rest/V1/acumatic...	Product Status updated successfully in f...
INFO	Data Retrieval	PENCIL	KN.MC 50 20	Received the Product Data Retrieval cal...
INFO	Product Sync	["Products":[{"InventoryID":"PENCIL","Category":null,"IncludeInit...	https://image243qamsi.kensiumcommerce.com/rest/V1/acumatic...	Product(s) created/updated successfully
INFO	Sales Prices Sync	["SalesPrices":[{"action_type":"Insert_Update","unique_identifier...	https://image243qamsi.kensiumcommerce.com/rest/V1/acumatic...	Sales Price(s) created/updated successf...
INFO	Sales Prices Sync	["SalesPrices":[{"action_type":"Insert_Update","unique_identifier...	https://image243qamsi.kensiumcommerce.com/rest/V1/acumatic...	Sales Price(s) created/updated successf...
INFO	Data Retrieval	AIRPODS	KN.MC 50 20	Received the Product Data Retrieval cal...
INFO	Product Sync	["Products":[{"InventoryID":"AIRPODS","Category":null,"Include...	https://image243qamsi.kensiumcommerce.com/rest/V1/acumatic...	Product(s) created/updated successfully
ERROR	Sales Prices Sync	["SalesPrices":[{"action_type":"Insert_Update","unique_identifier...	https://image243qamsi.kensiumcommerce.com/rest/V1/acumatic...	Unable to execute the sync with Magent...
INFO	Data Retrieval	AIRPODS	KN.MC 50 20	Received the Product Data Retrieval cal...
INFO	Inventory Sync	["count":1,"products":[{"sku":"AIRPODS","inventoryDetails":{"Inv...	https://image243qamsi.kensiumcommerce.com/rest/V1/acumatic...	Inventory(s) updated successfully in Ma...
INFO	Product Sync	["Products":[{"InventoryID":"AIRPODS","Category":null,"Include...	https://image243qamsi.kensiumcommerce.com/rest/V1/acumatic...	Product(s) created/updated successfully

Clearing the Log screen