

# **Connector Sync Logs**

The connector sync log is widely used and the most common section from where the user can identify every transaction within the log with the Log ID. To access the Connector Sync Logs, click on the Kensium A-M Connector on the left panel.

Ŵ	Kensium A-M Connecto				×	View Details System	Messages: 6 💌
DASHBOARD						Q 🕫	💄 ashaa 🗸
\$ SALES	Acumatica Endpoint URLs	Category	Orders	About			
Ŷ	Basic Configuration	Customer	Returns	Documentation <sup>a</sup>		It View 🔻 🎝 Columns 👻	.*. Export .
CATALOG	Sync Configuration	Customer Group		Support			
KENSIUM A-M CONNECTOR	Export Setup	Order Status				Status	_
ŧ	Import Setup	Payment Method	Queue Status				*
CUSTOMERS	Sync Rules	Product	Consumer Management				
MARKETING		Tax Category				Cancel	Apply Filters
		Shipping Method (A>M)	Logs				
ıl.		Shipping Method (M>A)	- Admin Logs			per page < 1	of 2 >
REPORTS		Stores - Branches	Admin Logs			Status	Action
		Warehouse	Bulk Action Logs			Finished Successfully	Details
*			Connector Sync Logs			Not Started	Detalls
SYSTEM						Not Started	Details
						Finished Successfully	Details

#### Filter option in Connector Sync Log

#### **Filtering the Records:**

You can filter the record by using the following criteria.

- Log ID (From-To)
- Start Time (From-To)
- Complete Time (From-To)
- Group (Select the sync type from the dropdown).
- Action (Select the action type from the dropdown- Create, Update, Publisher and Delete)
- Sync Direction (Select from the dropdown- Acumatica to Magento or Magento to Acumatica).
- Result (Select from the dropdown- Success, Failure, Warning)
- Entity ID (Enter the ID in the text box). You will get the ID only if the sync fails.
- Notes (Enter the notes in the text box)





### **Record browse:**

All transactions will be displayed here, irrespective of the sync direction of the result.

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Grid Name	Description				
Log ID	Log ID refers to the transaction ID.				
Start Time	This indicates at what time the process has been started and is shown with a date and time stamp.				
Complete Time	This indicates at what time the sync process has been completed and is shown with a date and time stamp.				
Group	This indicates all the syncs. From the dropdown, all types of syncs will be available.				
Action	Four actions are available in this column. Create, Update, Publish and Delete are the 4 options. So, the action column will show any of them based on the action taken.				
Sync Direction	You can select the Sync direction from the dropdown. Either it will be Acumatica to Magento and vice-versa.				
Result	The sync result could be success, failure, or warning.				
Entity ID	For the transactions which gets fail, the application generates an entity ID.				
Notes	This refers to the entity reference data such as product SKU, customer email or order ID etc.				
Action	You will get an option to view. Upon clicking on the View hyperlink, you will have a detailed view. In case of failure, you can view the reason for the same.				

**View:** Upon clicking on the View hyperlink, a new popup will appear on the screen. E.g., if you consider a failed transaction in the connector log and click on the **[View]** option. The developer's Log will help you trace the error.





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CATALOG CATALOG KENSIUM A-M	Activ		Log Id	3052247					
	139 Log		Summary	Notice: Undefined Index /chroot/home/a7bc26b7 on line 478 Order: SO00	: FinancialSettings in /9b5ba5f502.nxcli.net/html/app/ 7480	code/KensiumSolutions/Acum	aticaConnector/Model/Ac	umatica/Consumers/Order/O	rderUpdate
CONTENT	305 305	Developer Logs							
	305 305	2 records found					Filters     20     v     per page	Default View  Colur	mns •
SYSTEM	305 305	ID 2117074	Group		Notes	Time		† Details	
FIND PARTNERS & EXTENSIONS	305 305	2117073	acumatica login		oauth_2	Sep 28, 2023 1:35:42 AM		View	

## Debug option with the Error Tracing

					Debug Error 1
Activ		Log Id	14719		
151		Entity ID	2378		
Log		Summary	Cannot update Magento product.Product with id "2383" does not contai	In required attribute "SSDESIGN". Product: KENCURTAIN	
1.38	Developer Logs	•			
138				API Call Transactions	
138					Filters O Default View - O
148	5 records found				20 • per page < 1
145	ID	Group	Notes	Time	Details
	14441	acumatica login	oauth_2	Oct 27, 2023 3:38:03 AM	View
145	14442	product consumer	KENCURTAIN	Oct 27, 2023 3:38:04 AM	View
146 146		product consumer	KENCURTAIN-Economy-Embroi	Oct 27, 2023 3:38:04 AM	View
145 145 145	14443		KENCHPTAIN-Luming Simple	Oct 27, 2023 3:38:05 AM	View
145 145 145 155	14443 14444	product consumer	Relacion initia currany sample		
145 145 145 155	14443 14444 14445	product consumer	KENCURTAIN-Sports -Floral	Oct 27, 2023 3:38:06 AM	View





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CATALOG			<pre>{     "file": "/chroot/home/a7bc26b7/9b5ba5f502.nxcli.net/html/app/code/KensiumSolutions/AcumaticaConnector/Model/Acumatica/Consumers     "line": 478,     "function": "handler"</pre>	•
CONNECTOR	Activ		"class": "Magento\\Framework\\App\\ErrorHandler", "type": ">", "args": [	
CUSTOMERS	139		8, "Undefined index: FinancialSettings", "/chroot/home/a7bc26b7/9b5ba5f502.nxcli.net/html/app/code/KensiumSolutions/AcumaticaConnector/Model/Acumatica/Consumers/Orc	ners/Order/OrderUpdate0
MARKETING	Log 305	Develo	478, { "acumaticaOrderData": { "acumaticaOrderData": {	
CONTENT	305		message : An error has occurred., "exceptionMessage": "No entity satisfies the condition.", "exceptionType": "PX.Api.contractBased.HolentitySatisfiesTheConditionException", "stackTrace": " at PX.Api.contractBased.FativService.GetEnnl[fsystemContract_systemContract_String version_Str	
	305 305		) }	🏠 Columns 👻
STORES	305	2 record	<pre>}, {     "file": "/chroot/home/a7bc26b7/9b5ba5f502.nxcli.net/html/app/code/KensiumSolutions/AcumaticaConnector/Model/Acumatica/Consumers</pre>	1 of 1 >
SYSTEM	305 305	ID 211707	"line": 335, "function": "getStore", "class": "KensiumSolutions\\AcumaticaConnector\\Model\\Acumatica\\Consumers\\Order\\OrderUpdateConsumeProcessor", "turon": "."	etails 2W
FIND PARTNERS & EXTENSIONS	305	211707	<pre>cype : "&gt;, "args": [         {             "message": "An error has occurred.".</pre>	
	305		"exceptionMessage": "No entity satisfies the condition.",	-

So, if you need to rectify the data to sync the data successfully you need to go back to Acumatica Schema and open the JSON file from the schema management. The data which you see in the trace error section in Magento is fetched from the Acumatica schema. Once you fixed the data in Acumatica you need to sync the data again.

