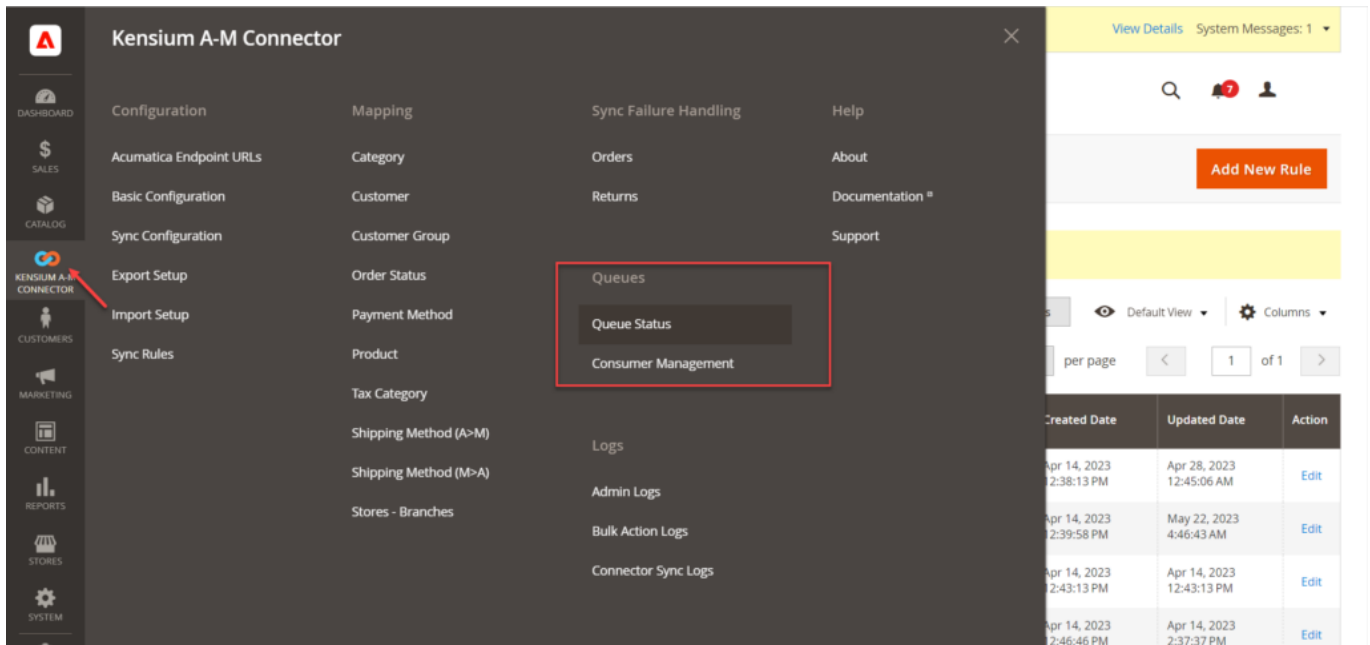


# Consumer Management and Queue Status

 In this section, the Queue Status is described followed by Consumer Management.

To access the Queue Status and the Consumer Management you need to click on the Kensium A-M Connector. Under the Queues option, the following two options will be visible to you.

- Queue Status
- Consumer Management



Option for Queue Status and Consumer Management

**Consumer Management:** On the Consumer Management window you will have both tabs at the top right of the page.



✓ Task "Rule processing: 2.3": 1 item(s) have been successfully updated. [View Details](#) System Messages: 1

### Consumer Management

Queue Status Update Consumer List

It's time to change your password.

Default View Columns

Actions 16 records found 20 per page 1 of 1

<input type="checkbox"/>	Consumer Name	Consumer count
<input type="checkbox"/>	Magento To Acumatica Customer Sync [mage-acm.customer.queue]	1
<input type="checkbox"/>	Acumatica To Magento Shipment Sync [acm-mage.shipment.queue]	1
<input type="checkbox"/>	Acumatica To Magento Product Sync [acm-mage.product.queue]	1
<input type="checkbox"/>	Acumatica To Magento Inventory Sync [acm-mage.inventory.queue]	1
<input type="checkbox"/>	Magento To Acumatica Order Sync [mage-acm.order.queue]	1
<input type="checkbox"/>	Acumatica To Magento Category Sync [acm-mage.category.queue]	1

Option for Queue Status and Update Consumer List

After clicking on the [Update Consumer List] the application will be redirected to the [Consumer Management] screen. See below:



✓ Task "Rule processing: 2.3": 1 item(s) have been successfully updated. [View Details](#) System Messages: 1

### Queue Status

Consumer Management

It's time to change your password.

Refreshed 2023-08-29 17:18:13 Refresh every 10 seconds

Consumer Name	Message Count	State	Action
Magento To Acumatica Customer Sync [mage-acm.customer.queue]	0	Idle	Purge
Acumatica To Magento Shipment Sync [acm-mage.shipment.queue]	2	Idle	Purge
Acumatica To Magento Product Sync [acm-mage.product.queue]	0	Idle	Purge
Acumatica To Magento Inventory Sync [acm-mage.inventory.queue]	0	Idle	Purge
Magento To Acumatica Order Sync [mage-acm.order.queue]	0	Idle	Purge
Acumatica To Magento Category Sync [acm-mage.category.queue]	0	Idle	Purge
Acumatica To Magento Customer Sync [acm-mage.customer.queue]	0	Idle	Purge

### The Consumer Management screen on the Queue Status

In the Consumer Management section, you will be able to view all the syncs. That includes Acumatica to Magento and Magento to Acumatica.



Task "Rule processing: 2.3": 1 Item(s) have been successfully updated. [View Details](#) System Messages: 1

### Consumer Management

[Queue Status](#) [Update Consumer List](#)

It's time to change your password.

Default View Columns

Actions 16 records found 20 per page 1 of 1

Consumer Name	Consumer count
<input type="checkbox"/> Magento To Acumatica Customer Sync [mage-acm.customer.queue]	10
<input type="checkbox"/> Acumatica To Magento Shipment Sync [acm-mage.shipment.queue]	1
<input type="checkbox"/> Acumatica To Magento Product Sync [acm-mage.product.queue]	1
<input type="checkbox"/> Acumatica To Magento Inventory Sync [acm-mage.inventory.queue]	1
<input type="checkbox"/> Magento To Acumatica Order Sync [mage-acm.order.queue]	1
<input type="checkbox"/> Acumatica To Magento Category Sync [acm-mage.category.queue]	1

On Consumer Management all the syncs will be displayed. It could be bi-directional, i.e., Acumatica to Magento or vice versa. On the above screen, two columns are available i.e., Consumer Name and Consumer Count.

Under the **[Consumer Name]** you can see the sync between Acumatica to Magento and vice versa.

On the right-hand side of the Consumer Management window, you will find **[Consumer Count]**. This count indicates how many customers will be processed from Acumatica to Magento or vice versa.

For, if the customer count is set to 1, one customer will be processed. You can modify the **[Customer Count]** and the application will allow you to process 20 customers simultaneously. To change the customer count from 1 to anything between 20 you need to click on the Customer name grid and change the count and save it.



✓ Task "Rule processing: 2.3": 1 item(s) have been successfully updated. [View Details](#) System Messages: 1

## Consumer Management

Queue Status Update Consumer List

It's time to change your password. [Change the Count from here, and Save it.](#)

Actions 16 records found (1 selected) 20 per page 1 of 1

Consumer Name	Consumer count
<input checked="" type="checkbox"/> Magento To Acumatica Customer Sync [mage-acm.customer.queue]	<input type="text" value="1"/>
<input type="checkbox"/> Acumatica To Magento Shipment Sync [acm-mage.shipment.queue]	1
<input type="checkbox"/> Acumatica To Magento Product Sync [acm-mage.product.queue]	1
<input type="checkbox"/> Acumatica To Magento Inventory Sync [acm-mage.inventory.queue]	1
<input type="checkbox"/> Magento To Acumatica Order Sync [mage-acm.order.queue]	1
<input type="checkbox"/> Acumatica To Magento Category Sync [acm-mage.category.queue]	1

Cancel Save

Change the Consumer Count from here.



***The application can process 20 consumers at a time. In case you set it to more than 20, you will be getting an error message from the application.***



✓ Task "Rule processing; 2,3": 1 item(s) have been successfully updated. [View Details](#) System Messages: 1

### Consumer Management

Queue Status Update Consumer List

It's time to change your password.

Default View Columns

Actions 16 records found (1 selected) 20 per page 1 of 1

✗ Consumer count cannot be greater than 20

Consumer Name	Consumer count
<input checked="" type="checkbox"/> Magento To Acumatica Customer Sync [mage-acm.customer.queue]	21
<input type="checkbox"/> Acumatica To Magento Shipment Sync [acm-mage.shipment.queue]	1

Cancel Save

Consumer Management An error message is shown by the application when the count is greater than 20