

Customer Group

The customer group also needs to be mapped. In Acumatica you will have [Customer Class] to categorize the customer like Local, International. However, in Magento, the Customer is classified in the customer group. In Magento, the Customer group would be General, Retail and Wholesale.

To access the Customer Group, click on the left panel [Kensium A-M Connector] and go to the Mapping section.

| Ŵ | Kensium A-M Connecto | r | | | × | Viev | / Details S | ystem Messages: 5 | • |
|--------------------------|-------------------------|-----------------------|---------------------|-----------------|----|----------|-------------|-------------------|---|
| DASHBOARD | | | | | | | Q | #8 T | |
| \$ SALES | Acumatica Endpoint URLs | Category | Orders | About | Ic | e Class | Map Cu | stomer Groups | |
| Ŷ | Basic Configuration | Customer | Returns | Documentation a | | | | | |
| | Sync Configuration | Customer Group | | Support | | | | | |
| KENSIUM A-M CONNECTOR | Export Setup | Order Status | | | | | | | |
| ÷ | Import Setup | Payment Method | Queue Status | | s | • | efault View | Columns | • |
| CUSTOMERS | Sync Rules | Product | Consumer Management | | | per page | < | 1 of 1 | > |
| | | Tax Category | | | la | ss | | | 1 |
| CONTENT | | Shipping Method (A>M) | | | | | | | |
| ıl. | | Shipping Method (M>A) | Admin Logs | | | | | | |
| REPORTS | | Stores - Branches | Autoritie Cogo | | | | | | |
| | | Warehouse | Bulk Action Logs | | | | | | |
| - | | | Connector Sync Logs | | | | | | |
| SYSTEM | | | | | | | | | |
| | | | | | | | | | |

Customer group in Mapping





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|---|--|---|--|--|--|--|--|
| DASHBOARD | Cus | tomer Group Mapping | | Q 🛑 1 | | | |
| \$ SALES | | | Update Customer Class | Update Customer Price Class Map Customer Groups | | | |
| CATALOG | | | | | | | |
| CO KENSIUM A-M | 0 | It's time to change your password. | | | | | |
| | | | | ▼ Filters 	O Default View ▼ ♦ Columns ▼ | | | |
| COSTOMERS | Action | | | | | | |
| | Action | • 5 records found | | 50 • per page < 1 of 1 > | | | |
| | Action | S records found | Acumatica Customer Class | 50 • per page 1 of 1 > Acumatica Customer Price Class 1 | | | |
| | | Magento Customer Group Retailler | Acumatica Customer Class | 50 • per page 1 of 1 > Acumatica Customer Price Class 1 INTERCO 1 1 | | | |
| | | Magento Customer Group Retailer General | Acumatica Customer Class TESTCLASS LOCAL | 50 • per page 1 of 1 > Acumatica Customer Price Class 1 INTERCO | | | |
| | | S records found Magento Customer Group Retailer General Dummy | Acumatica Customer Class TESTCLASS LOCAL LOCAL | 50 • per page 1 of 1 > Acumatica Customer Price Class 4 INTERCO INTERCO INTERCO | | | |
| MARKETING CONTENT REPORTS STORES | | S records found Magento Customer Group Retailer General Dummy Wholesale | Acumatica Customer Class TESTCLASS LOCAL LOCAL INTL | 50 • per page 1 of 1 > Acumatica Customer Price Class | | | |
| | | S records found Magento Customer Group Retailer General Dummy Wholesale NOT LOGGED IN | Acumatica Customer Class TESTCLASS LOCAL LOCAL INTL KEY | 50 • per page 1 of 1 > Acumatica Customer Price Class 1 INTERCO INTERCO INTERCO WHOLESALE WHOLESALE2 | | | |

Customer Group Mapping

The group is a combination of Customer Class and Customer Price Class. Though it's not mandatory while mapping. On Magento, you will have the following options as

- Update Customer Class
- Update Customer Price Class
- Map Customer Group.





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|------------------------------------|--|---|--|--|--|
| Cust | tomer Group Mapping | | Q 🐽 1 | | |
| | | Update Customer Class | Update Customer Price Class Map Customer Groups | | |
| It's time to change your password. | | | | | |
| | | | | | |
| Action | 15 ¥ 5 records found | | Filters Default View Columns 50 per page 1 of 1 | | |
| Action | 15 Tecords found Magento Customer Group | Acumatica Customer Class | Filters Image: Columns + 50 per page Acumatica Customer Price Class J | | |
| Action | 15 S records found Magento Customer Group Retailer | Acumatica Customer Class TESTCLASS | Filters Image: Columns - 50 per page Acumatica Customer Price Class INTERCO | | |
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| Action | 15 • 5 records found Magento Customer Group Retailer General Dummy | Acumatica Customer Class TESTCLASS LOCAL LOCAL | Filters Oefault View Columns 50 per page 1 of 1 Acumatica Customer Price Class 4 INTERCO INTERCO INTERCO INTERCO | | |
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Option available in Customer Group mapping



In Acumatica the Customer class is Local





| Acumatica | Search Q | | | Revision Two Products Products Wholesale | 10/26/2023 10.04 PM | 📀 💄 admin admin 🗸 |
|---------------------|---|--|---------------------------------------|---|------------------------|-----------------------|
| Tavorites | Customers ECUS000055 - nathan k | | | | NOTES FILES | CUSTOMIZATION TOOLS . |
| 🕑 Data Views | ← □ □ ν + □ □ · κ < | >>>>>>>>>>>>>>>>>>>>>>>>>>>>>>>>>>>>>> | т | | | |
| H Material Requirem | Override ADDRESS LOOKUP Address Line 1: 12 Mais St | Tax Registration ID: Tax Zone: Tax Exemption Number: | م | 0 | | |
| Time and Expenses | Address Line 2: City: Scotia | Entity Usage Type: SHIPPING INSTRUCTION | Default ~ | | | |
| Finance | State: CA - CALIFORNIA Postal Code: 95565 | Warehouse: Ship Via: | م | 0 | | |
| \$ Banking | Country: US - United States of America Latitude: | Shipping Terms: Shipping Zone: | م م | 0 | | |
| Payables | SHIP-TO INFO | FOB Point. | Residential Delivery | | | |
| Receivables | Override Account Name: nathan k | | Saturday Delivery Insurance | | | |
| Sales Orders | Attention: Business 1 4565456787 | Shipping Rule: Order Priority: | Back Order Allowed ~ | | | |
| Purchases | Business 2 Fax | Lead Time (Days): Calendar: | م | | | |
| D Inventory | Email: nathan@mailhator.com 🖂 Web: | Carrier Accounts ♂ + × | | | | |
| Dashboards | OTHER SETTINGS | Active Carrier | *Carrie Location Postal Accou Code | | | |
| Magento Connector | Default Project: | 0 | | | | |
| < | Suggest Related Items | | | | | |

Price Class under Shipping in Acumatica

In the above combination, the customer will be allocated as not logged in Group. Because the Customer Class is Local, and the Customer Price Class is Wholesale.

Note that in Acumatica the Customer Class is mandatory, however, the Customer Price Class is not. So, while mapping in Magento you need to Map the customer Class which is a mandatory one.

• **Update Customer Class:** Upon clicking on the button, a pop-up will appear on the Magento screen. To update the Customer Class, click on [OK].





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|------------------------|--------|-----------------------------|-----------------------|------------------------------|------------------------------|-------|-----------------------------|--------------|-------------------------------|
| DASHBOARD | Cust | tomer Group | Mapping | | | | | Q | # 0 1 |
| Sales | | | | | Update Customer | Class | Update Customer Price Class | Мар Со | ustomer Groups |
| CATALOG | 0 | It's time to change your pa | assword. | | | × | | | |
| CONNECTOR CUSTOMERS | | | | Are you sure that you want t | o update the customer class? | | T ilters | Default View | Columns - |
| | Action | Maganta Customas Group | 5 records found | | Cancel | ок | 50 • per pag | e < | 1 of 1 > |
| CONTENT | | Retailer | , | TESTCLASS | | | INTERCO | | * |
| II. | | General | | LOCAL | | | INTERCO | | |
| | | Dummy | | LOCAL | | | INTERCO | | |
| STORES | | Wholesale | | INTL | | | WHOLESALE | | |
| SYSTEM | | NOT LOGGED IN | | KEY | | | WHOLESALE2 | | |

Updating Customer Class in Magento

• **Update Customer Price Class:** Upon clicking on the button, a pop-up will appear on the Magento screen. To update the Customer Price Class, click on [OK].





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| DASHBOARD | Cus | tomer Group Mapping | | Q 📣 1 |
| \$ sales | | | Update Customer Class | Update Customer Price Class Map Customer Groups |
| CATALOG | | | | |
| | 0 | It's time to change your password. | | |
| | ~ | Customer Class data updated successfully! | Are you sure that you want to update the customer price | class? |
| | Actio | ns • 5 records found (1 selected) | Cancel | OK Filters O Default View Columns 50 • per page 1 of 1 > |
| CONTENT | • • | Magento Customer Group | Acumatica Customer Class | Acumatica Customer Price Class |
| | | | | |
| REPORTS | | Retailer | | INTERCO |
| | | Retailer General | LOCAL | INTERCO |
| REPORTS STORES | | Retailer General Dummy | LOCAL | INTERCO INTERCO |
| REPORTS STORES SYSTEM | | Retailer General Dummy Wholesale | LOCAL LOCAL INTL | INTERCO INTERCO INTERCO WHOLESALE |

Pop-up for Update Customer Price Class

• **Map Customer Group:** Upon clicking on the button, a pop-up will appear on the Magento screen. You need to select the Magento Customer Group from the drop-down and then you need to select the Acumatica Customer Class and Acumatica Customer Price Class.





| Ŵ | ~ 1 | Task "Rule processing: 2": 1 | l item(s) have been successfully upd | ated. | | Vie | ew Details System Messages: 5 💌 |
|-------------|------------|------------------------------|--------------------------------------|-------|--------------------------|------------------------------|---------------------------------|
| DASHBOARD | Cus | tomer Group | Mapping | | | | Q 🥠 🕹 ashaa 🗸 |
| \$ sales | | | | | Update Customer Class | Update Customer Price Class | Map Customer Groups |
| CATALOG | | | | | | | |
| | 0 | It's time to change you | | | | | × |
| | ~ | Customer Price Class d | Customer Group Map | oing | Acumatica Customer Class | Acumatica Customer Price Cla | 155 |
| | | | Please Select | | Please Select | Please Select | • |
| | Action | Magento Customer Gro | | | T | T | > |
| | | Retailer | | | | | Save |
| <i>7</i> | | General | | LOCAL | | INTERCO | |
| STORES | | Dummy | | LOCAL | | INTERCO | |
| SYSTEM | | Wholesale | | INTL | | WHOLESALE | |

Mapping the Customer Group

To add multiple customer groups, click on the **[ADD]** button. It will create another series of dropdowns in the pop-up.





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| | Cust | O Customer Group Mapping | | | × 🔹 🖈 ashaa 🕶 | |
| ¢. | | Magento Customer Group | Acumatica Customer Class | Acumatica Customer Price Class | | |
| ⊅ sales | | Please Select 🔹 | Please Select 🔹 | Please Select 🔹 | Delete ustomer Groups | |
| CATALOG | | Please Select 🔹 | Please Select 🔹 | Please Select 🔹 | Delete | |
| CO KENSIUM A-M | 0 | Please Select 🔹 | Please Select 🔹 | Please Select 🔹 | Delete | |
| | | ADD | | | ✓ Columns ✓ | |
| | Action | 5 | | | Save | |
| | | м | | | | |
| CONTENT | | Retailer | | INTERCO | | |
| II. REPORTS | | General | LOCAL | INTERCO | | |
| 7775 | | Dummy | LOCAL | INTERCO | | |
| STORES | | Wholesale | INTL | WHOLESALE | | |
| SYSTEM | | NOT LOGGED IN | KEY | WHOLESALE2 | | |
| \$ | | | | | | |

The ADD button will create multiple lines to map the customer group

Delete: Magneto allows you to Delete the group. In case you want to delete the group, you need to simply select the desired group and click on [Delete] under [Action]. The mapping of the customer group will be deleted not the actual group. For Category and Customer, Magento provides the Delete option.





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| SHBOARD | Customer Group Mapping | | Q 📫 🛃 🛃 ashaa 🗸 |
| \$ SALES | | Update Customer Class | Update Customer Price Class Map Customer Groups |
| ATALOG | | | |
| 00 | It's time to change your password. | | |
| ISTOMERS | | | ▼ Filters 		 ◆ Default View • 		 	 ◆ Columns • |
| - | Actions 5 records found (1 selected) | | 50 • per page < 1 of 1 > |
| | Delete magento customer croup | Acumatica Customer Class | Acumatica Customer Price Class |
| ONTENT | Retailer | | INTERCO |
| II. | General | LOCAL | INTERCO |
| л | Dummy | LOCAL | INTERCO |
| STORES | Wholesale | INTL | WHOLESALE |
| SYSTEM | NOT LOGGED IN | KEY | WHOLESALE2 |

Option to Delete the group

