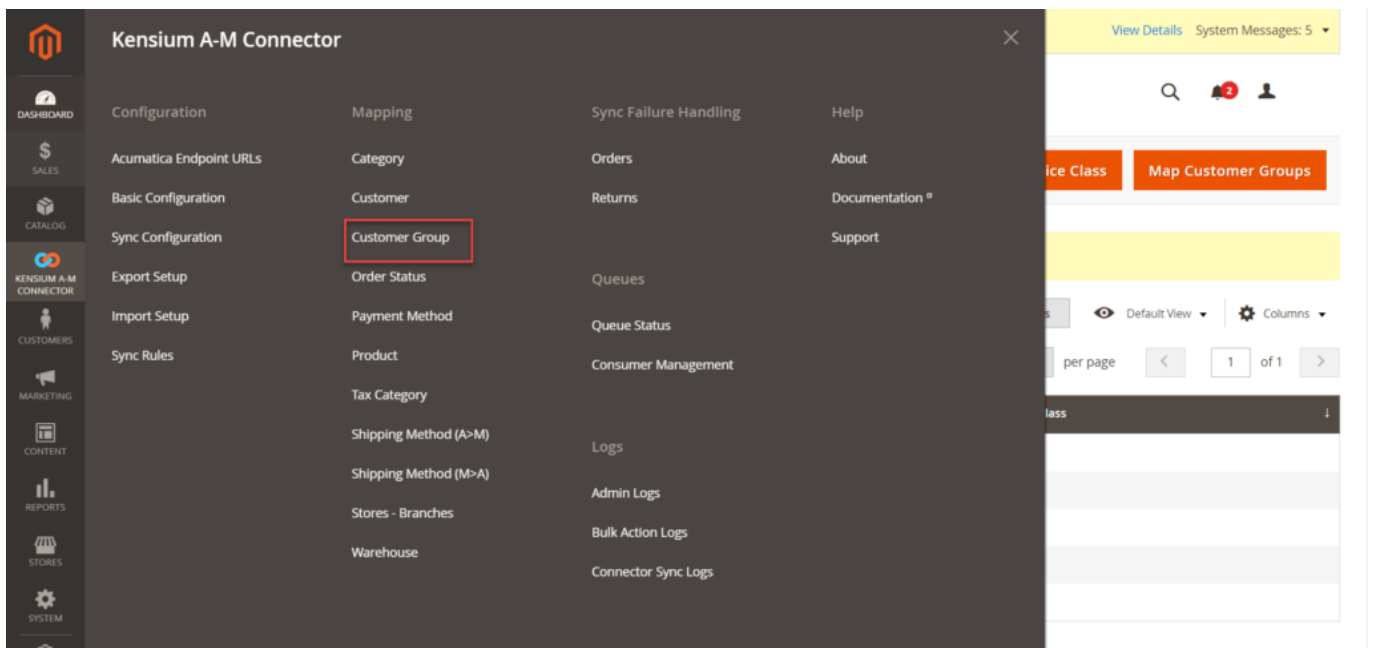


Customer Group

The customer group also needs to be mapped. In Acumatica you will have [Customer Class] to categorize the customer like Local, International. However, in Magento, the Customer is classified in the customer group. In Magento, the Customer group would be General, Retail and Wholesale.

To access the Customer Group, click on the left panel [Kensium A-M Connector] and go to the Mapping section.



Customer group in Mapping



✓ Task "Rule processing: 2": 1 item(s) have been successfully updated. [View Details](#) System Messages: 5

Customer Group Mapping

[Update Customer Class](#) [Update Customer Price Class](#) [Map Customer Groups](#)

It's time to change your password.

Filters | Default View | Columns

Actions 5 records found 50 per page 1 of 1

| Magento Customer Group | Acumatica Customer Class | Acumatica Customer Price Class |
|--|--------------------------|--------------------------------|
| <input type="checkbox"/> Retailer | TESTCLASS | INTERCO |
| <input type="checkbox"/> General | LOCAL | INTERCO |
| <input type="checkbox"/> Dummy | LOCAL | INTERCO |
| <input type="checkbox"/> Wholesale | INTL | WHOLESALE |
| <input type="checkbox"/> NOT LOGGED IN | KEY | WHOLESALE2 |

Customer Group Mapping

The group is a combination of Customer Class and Customer Price Class. Though it's not mandatory while mapping. On Magento, you will have the following options as

- Update Customer Class
- Update Customer Price Class
- Map Customer Group.

✓ Task "Rule processing: 2": 1 item(s) have been successfully updated. [View Details](#) System Messages: 5

Customer Group Mapping

Update Customer Class
Update Customer Price Class
Map Customer Groups

It's time to change your password.

Filters | Default View | Columns

Actions | 5 records found | 50 per page | 1 of 1

| Magento Customer Group | Acumatica Customer Class | Acumatica Customer Price Class |
|--|--------------------------|--------------------------------|
| <input type="checkbox"/> Retailer | TESTCLASS | INTERCO |
| <input type="checkbox"/> General | LOCAL | INTERCO |
| <input type="checkbox"/> Dummy | LOCAL | INTERCO |
| <input type="checkbox"/> Wholesale | INTL | WHOLESALE |
| <input type="checkbox"/> NOT LOGGED IN | KEY | WHOLESALE2 |

Option available in Customer Group mapping

Acumatica | Search... | Revision Two Products | Products Wholesale | 10/26/2023 10:01 PM | admin admin

Customers
ECUS000055 - nathan k

Customer ID: ECUS000055 - nathan k | Balance: -655.11 | MAGENTO REFERENCES

Customer Status: Active | Prepayment Balance: 0.00

Customer Class: LOCAL - Domestic Customers | Retained Balance: 0.00 | Last Sync to Mag... 10/19/2023 12:03:43 AM

Is B2B: | Is Staff Customer:

GENERAL | FINANCIAL | BILLING | SHIPPING | LOCATIONS | PAYMENT METHODS | CONTACTS | SALESPERSONS | ATTRIBUTES | ACTIVITIES | GL ACCOUNTS | MAILING & PRINTING

ACCOUNT INFO | PRIMARY CONTACT

Account Name: nathan k | Name: | Job Title: | Email: | Business 1: | Cell: |

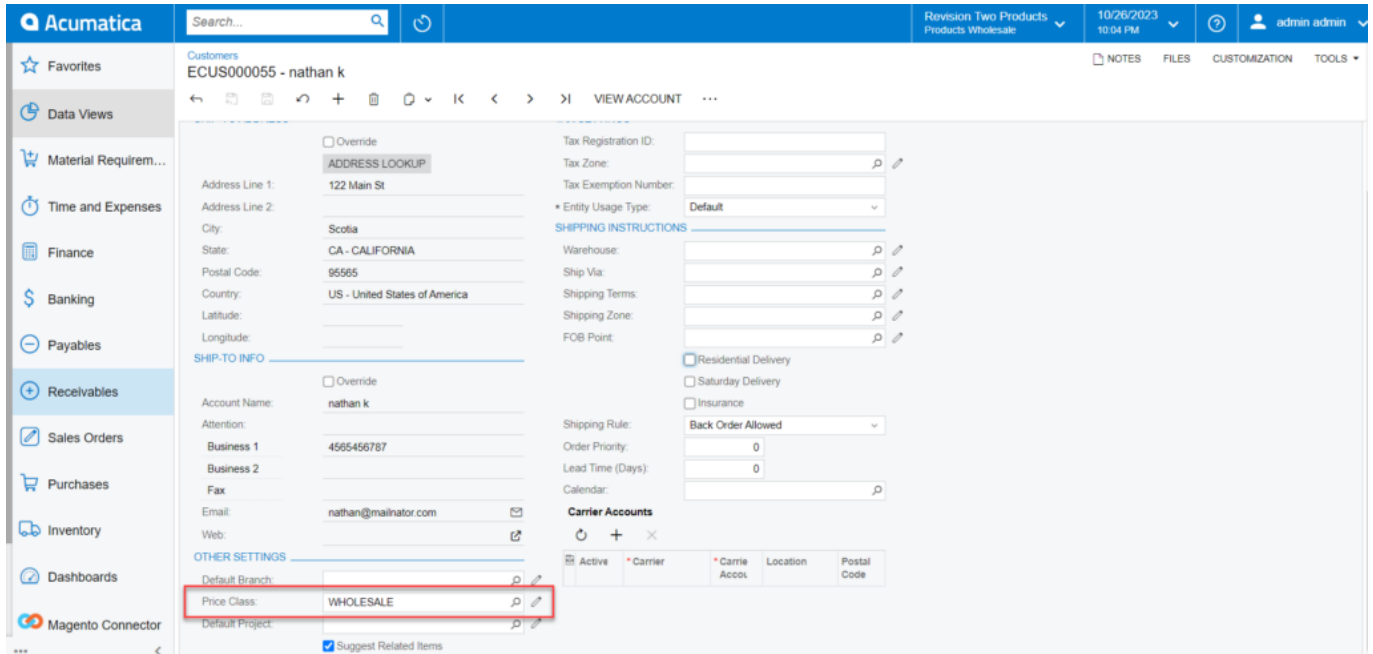
ACCOUNT ADDRESS | ADDRESS LOOKUP

Address Line 1: 122 Main St | City: Scotia | State: CA - CALIFORNIA | Postal Code: 95665 | Country: US - United States of America

ADDITIONAL ACCOUNT INFO

Business 1: 4665456787 | Business 2: | Fax: | Account Email: nathan@mailinator.com | Web: | Ext Ref Nbr: |

In Acumatica the Customer class is Local



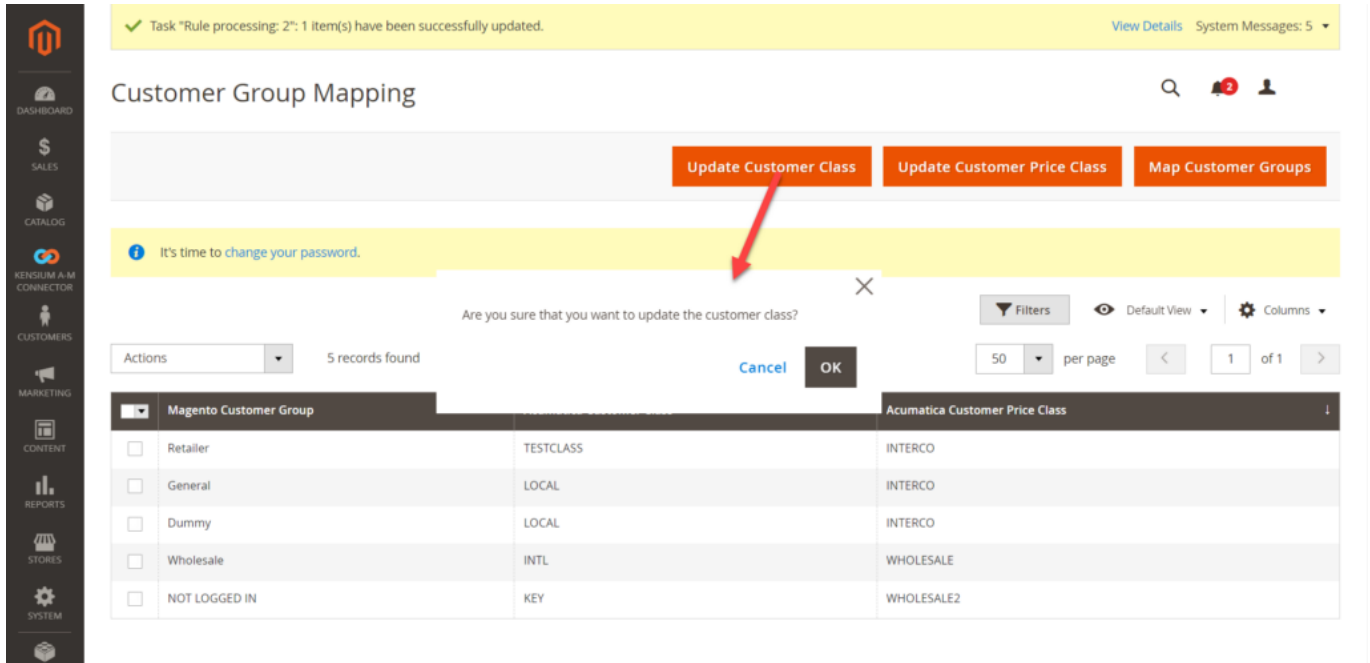
The screenshot shows the Acumatica interface for a customer profile. The customer is identified as ECUS000055 - nathan k. The address is 122 Main St, Scotia, CA - CALIFORNIA, 95565, US - United States of America. The price class is set to WHOLESALE, which is highlighted with a red box. Other settings include Default Branch, Default Project, and Suggest Related Items.

Price Class under Shipping in Acumatica

In the above combination, the customer will be allocated as not logged in Group. Because the Customer Class is Local, and the Customer Price Class is Wholesale.

Note that in Acumatica the Customer Class is mandatory, however, the Customer Price Class is not. So, while mapping in Magento you need to Map the customer Class which is a mandatory one.

- **Update Customer Class:** Upon clicking on the button, a pop-up will appear on the Magento screen. To update the Customer Class, click on [OK].



Task "Rule processing: 2": 1 item(s) have been successfully updated. [View Details](#) System Messages: 5

Customer Group Mapping

[Update Customer Class](#) [Update Customer Price Class](#) [Map Customer Groups](#)

It's time to change your password.

Are you sure that you want to update the customer class?

Cancel OK

Filters Default View Columns

50 per page 1 of 1

| Magento Customer Group | | Acumatica Customer Price Class | |
|--------------------------|---------------|--------------------------------|------------|
| <input type="checkbox"/> | Retailer | TESTCLASS | INTERCO |
| <input type="checkbox"/> | General | LOCAL | INTERCO |
| <input type="checkbox"/> | Dummy | LOCAL | INTERCO |
| <input type="checkbox"/> | Wholesale | INTL | WHOLESALE |
| <input type="checkbox"/> | NOT LOGGED IN | KEY | WHOLESALE2 |

Updating Customer Class in Magento

- **Update Customer Price Class:** Upon clicking on the button, a pop-up will appear on the Magento screen. To update the Customer Price Class, click on [OK].

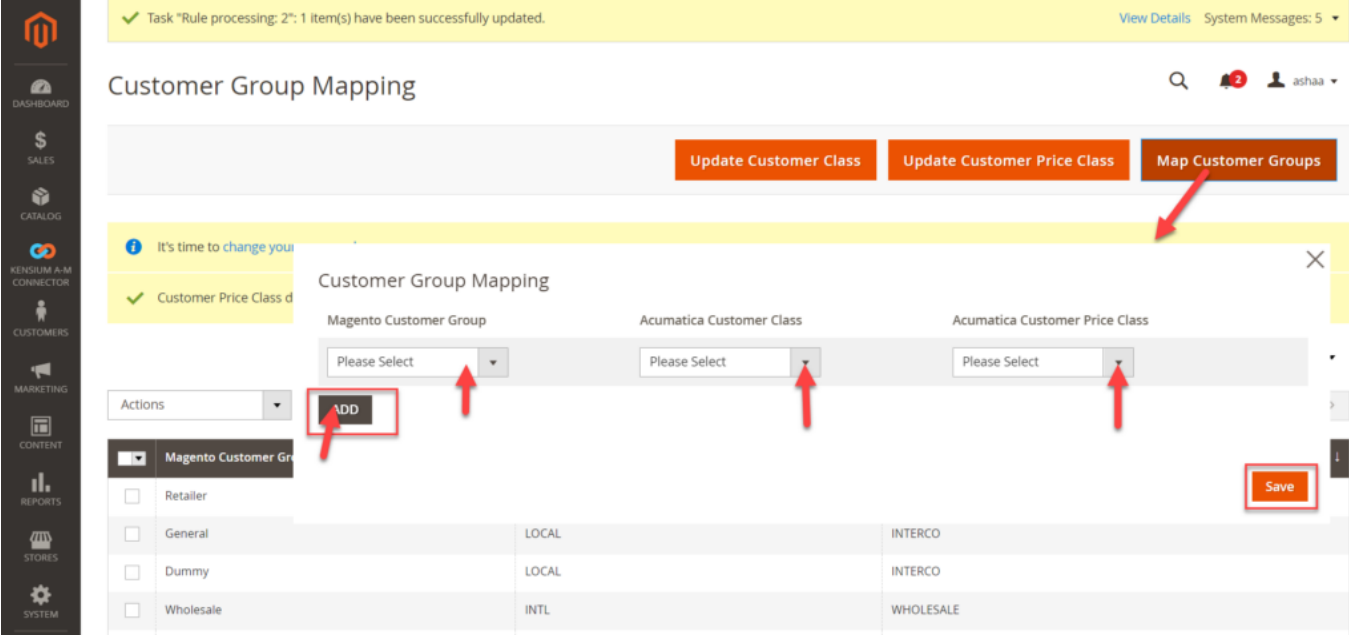


The screenshot shows the 'Customer Group Mapping' page in the Kensium Adobe Connector. At the top, there is a yellow notification bar stating 'Task "Rule processing: 2": 1 item(s) have been successfully updated.' Below this, the page title 'Customer Group Mapping' is displayed. Three orange buttons are visible: 'Update Customer Class', 'Update Customer Price Class' (highlighted with a red box and a red arrow), and 'Map Customer Groups'. A yellow pop-up message reads 'It's time to change your password.' Below that, a green notification says 'Customer Class data updated successfully!'. A yellow confirmation dialog box is open, asking 'Are you sure that you want to update the customer price class?' with 'Cancel' and 'OK' buttons. The 'OK' button is highlighted with a red arrow. Below the dialog, a table shows 5 records found (1 selected). The table has three columns: 'Magento Customer Group', 'Acumatica Customer Class', and 'Acumatica Customer Price Class'. The 'NOT LOGGED IN' group is selected.

| | Magento Customer Group | Acumatica Customer Class | Acumatica Customer Price Class |
|-------------------------------------|------------------------|--------------------------|--------------------------------|
| <input type="checkbox"/> | Retailer | | INTERCO |
| <input type="checkbox"/> | General | LOCAL | INTERCO |
| <input type="checkbox"/> | Dummy | LOCAL | INTERCO |
| <input type="checkbox"/> | Wholesale | INTL | WHOLESALE |
| <input checked="" type="checkbox"/> | NOT LOGGED IN | KEY | WHOLESALE2 |

Pop-up for Update Customer Price Class

- **Map Customer Group:** Upon clicking on the button, a pop-up will appear on the Magento screen. You need to select the Magento Customer Group from the drop-down and then you need to select the Acumatica Customer Class and Acumatica Customer Price Class.



Task "Rule processing: 2": 1 item(s) have been successfully updated. [View Details](#) System Messages: 5

Customer Group Mapping

Update Customer Class Update Customer Price Class Map Customer Groups

It's time to change your...

Customer Group Mapping

Magento Customer Group Acumatica Customer Class Acumatica Customer Price Class

Please Select Please Select Please Select

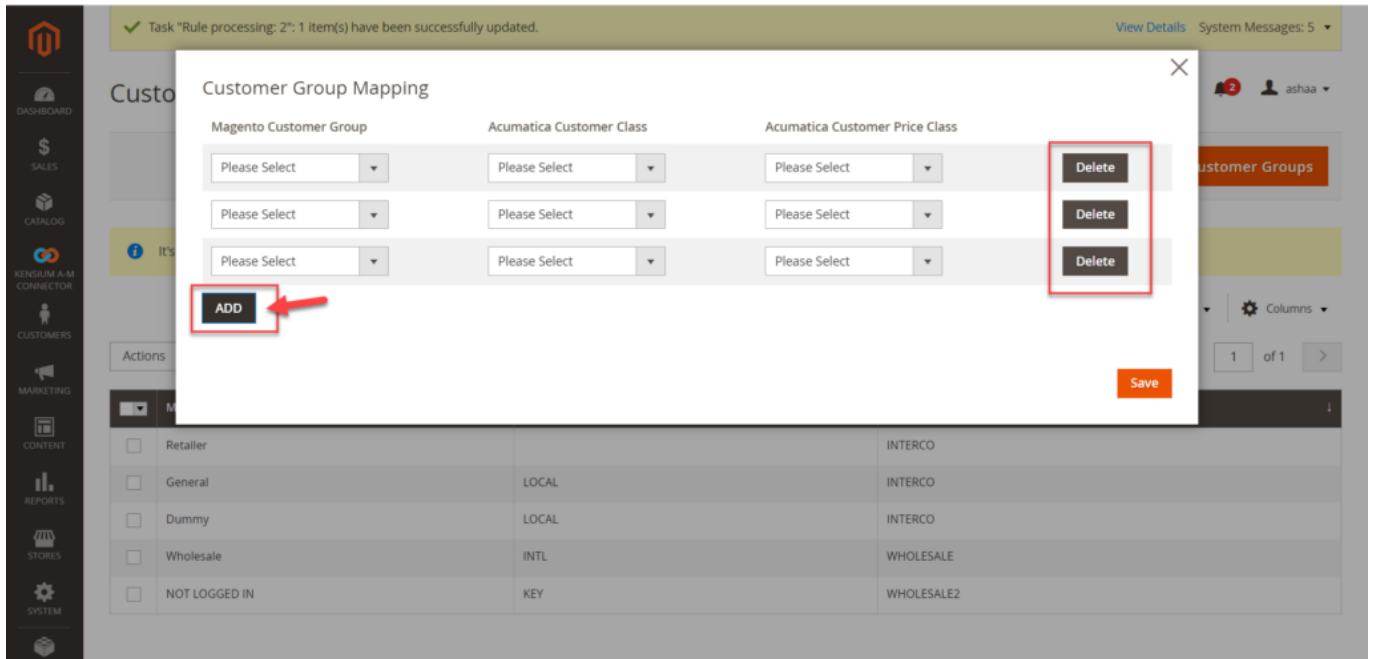
Actions **ADD**

| Magento Customer Group | Acumatica Customer Class | Acumatica Customer Price Class |
|------------------------------------|--------------------------|--------------------------------|
| <input type="checkbox"/> Retailer | | |
| <input type="checkbox"/> General | LOCAL | INTERCO |
| <input type="checkbox"/> Dummy | LOCAL | INTERCO |
| <input type="checkbox"/> Wholesale | INTL | WHOLESALE |

Save

Mapping the Customer Group

To add multiple customer groups, click on the **[ADD]** button. It will create another series of dropdowns in the pop-up.



The ADD button will create multiple lines to map the customer group

Delete: Magento allows you to Delete the group. In case you want to delete the group, you need to simply select the desired group and click on [Delete] under [Action]. The mapping of the customer group will be deleted not the actual group. For Category and Customer, Magento provides the Delete option.



Task "Rule processing: 2": 1 item(s) have been successfully updated. [View Details](#) System Messages: 5

Customer Group Mapping

Update Customer Class Update Customer Price Class Map Customer Groups

It's time to change your password.

Filters Default View Columns

50 per page 1 of 1

5 records found (1 selected)

| | Acumatica Customer Group | Acumatica Customer Class | Acumatica Customer Price Class |
|-------------------------------------|--------------------------|--------------------------|--------------------------------|
| <input type="checkbox"/> | Retailer | | INTERCO |
| <input type="checkbox"/> | General | LOCAL | INTERCO |
| <input type="checkbox"/> | Dummy | LOCAL | INTERCO |
| <input type="checkbox"/> | Wholesale | INTL | WHOLESALE |
| <input checked="" type="checkbox"/> | NOT LOGGED IN | KEY | WHOLESALE2 |

Option to Delete the group