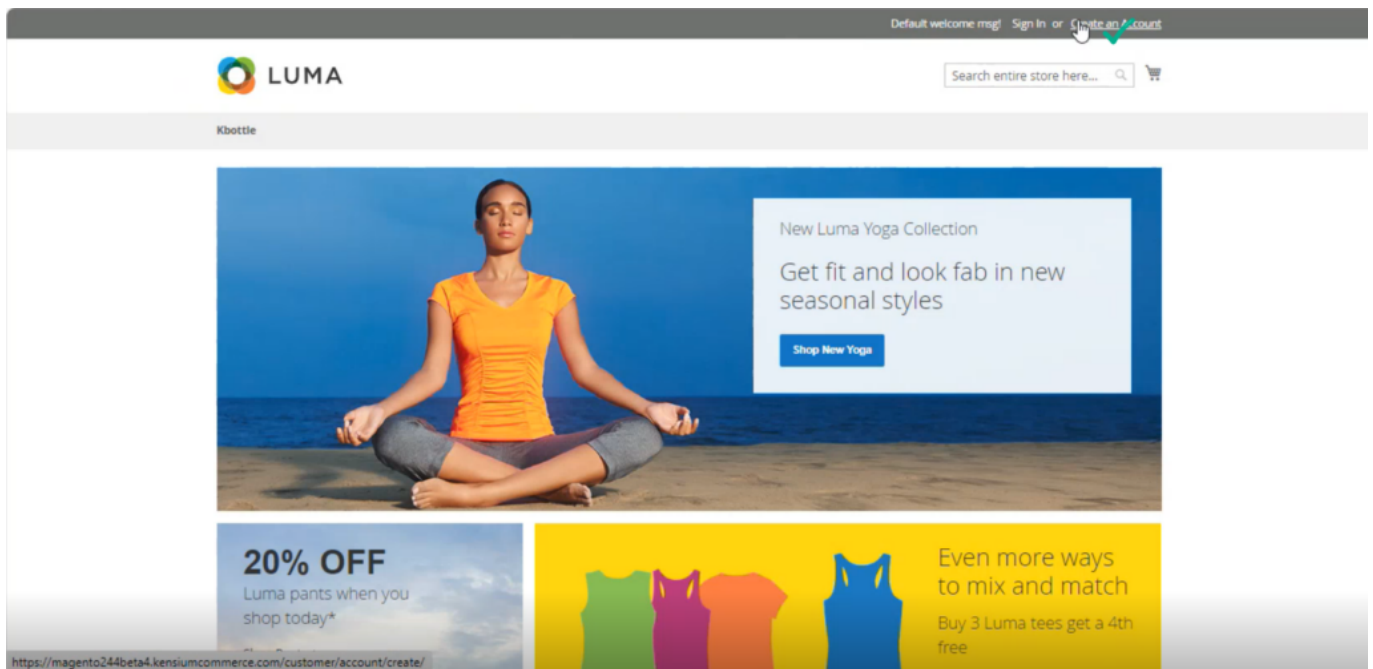


Managing Customer Sync from Magento to Acumatica

In this section, you will be able to view the steps for the customer sync from Magento to Acumatica.

Follow the steps of the Customer Sync form M-A.

Step 1. Go to the front end of the Magento and click on the [Click on Account].



Fields to enter the self-explanatory information to create the account



KENSIUM

Adobe Connector

Create New Customer Account

Personal Information

First Name *

Last Name *

Sign Up for Newsletter

Allow remote shopping assistance [?](#)

Sign-in Information

Email *

Password *

Password Strength: Strong

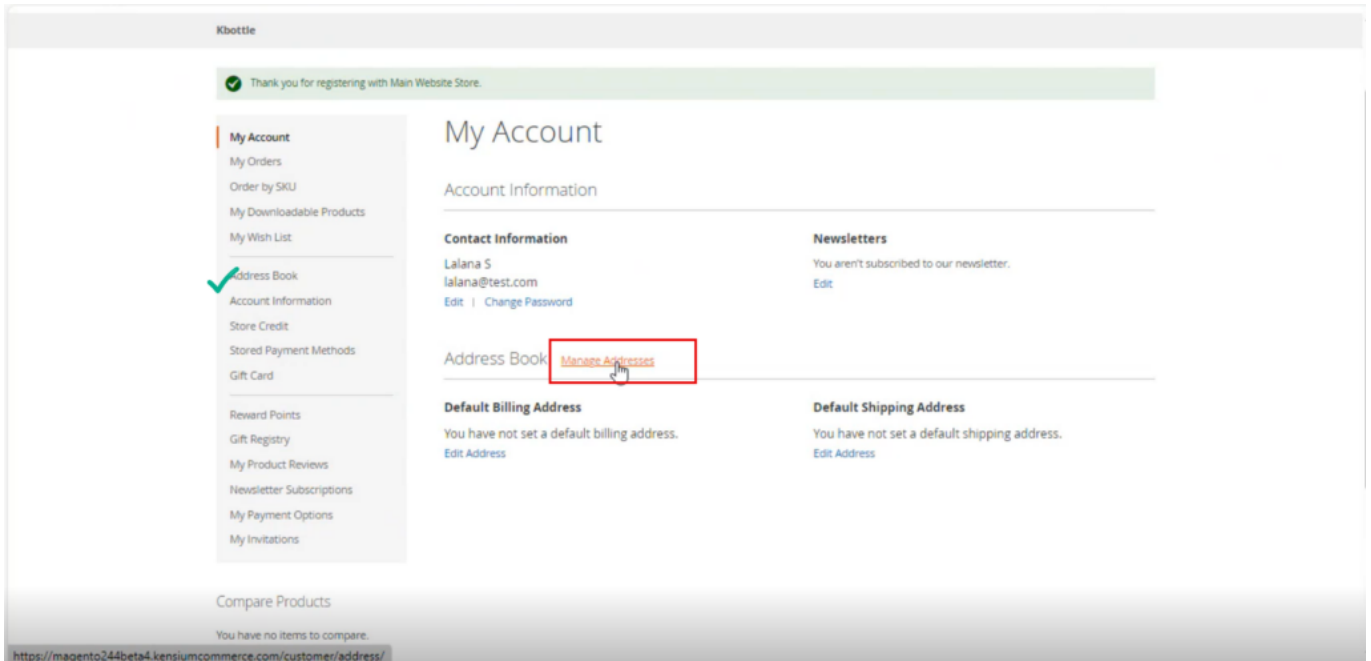
Confirm Password *

Show Password

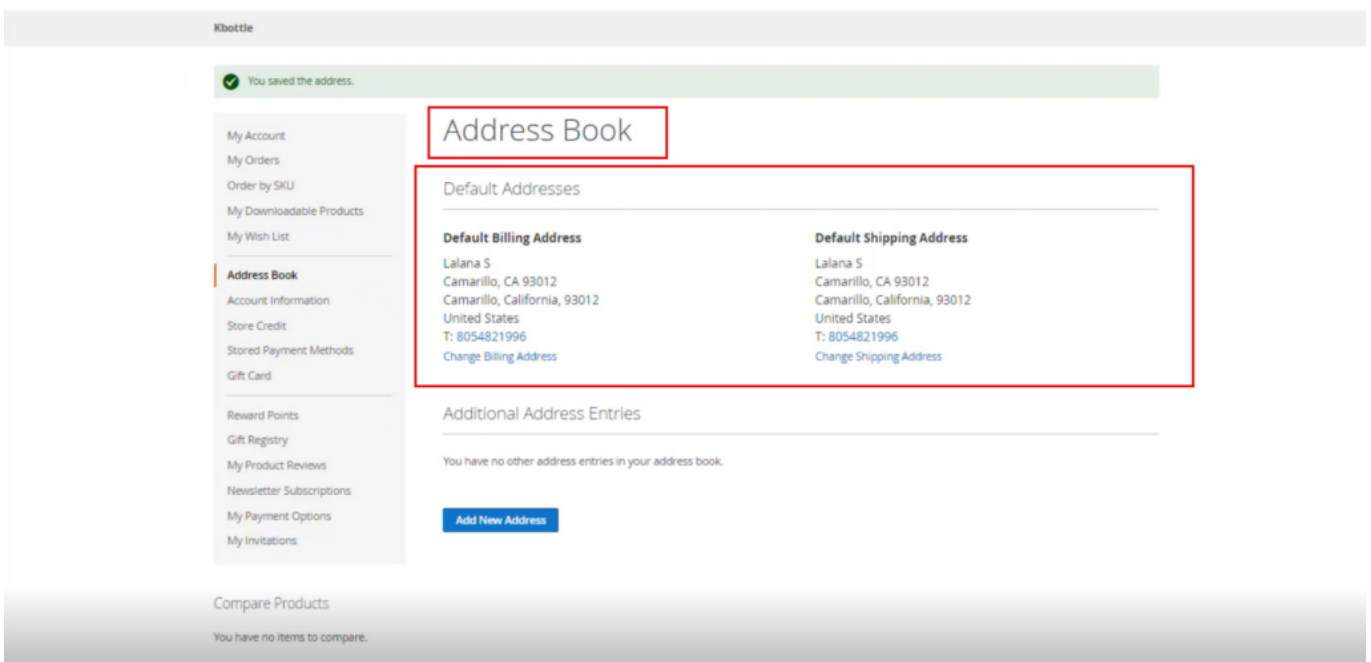
* Required Fields

click on Create an Account after entering all the required details

Step 4. After entering the basic details for account creation, you need to enter the Address details in the [Address Book] Section. Click on the **[Manage Address]** link as shown below.

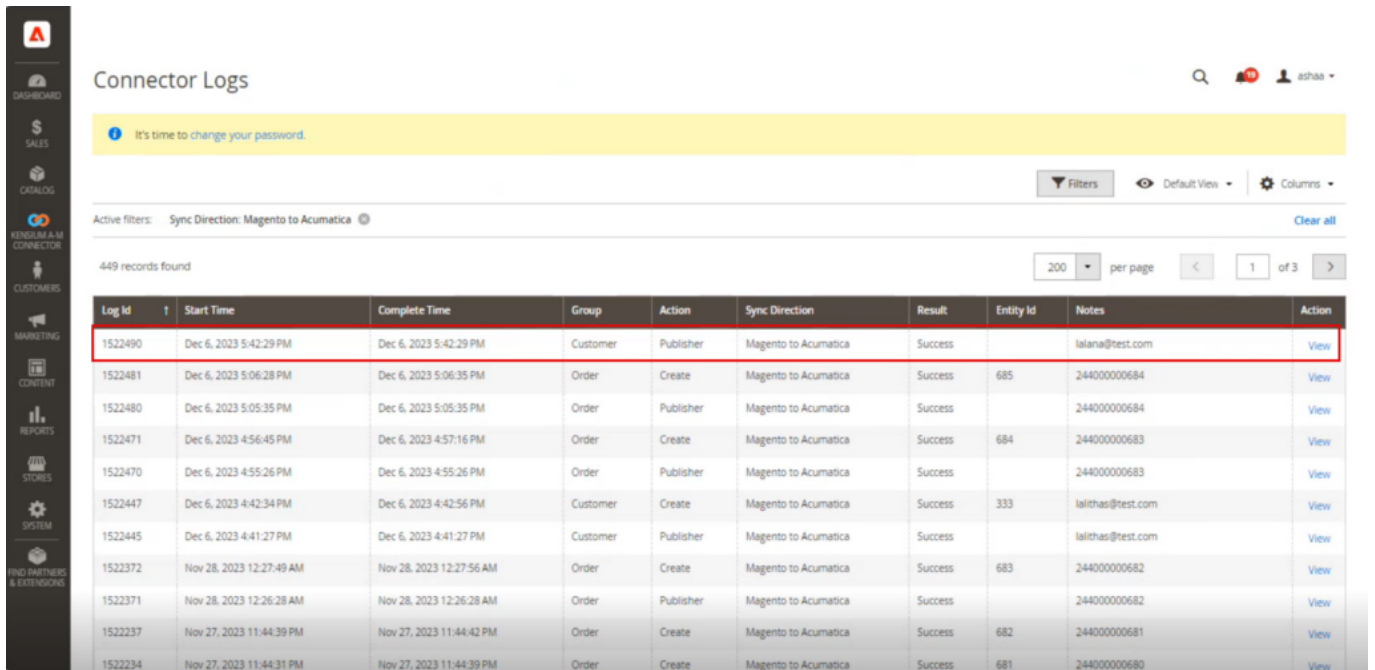


Save the Address Details



Message Count shows the created customer in Acumatica in the Queue Status

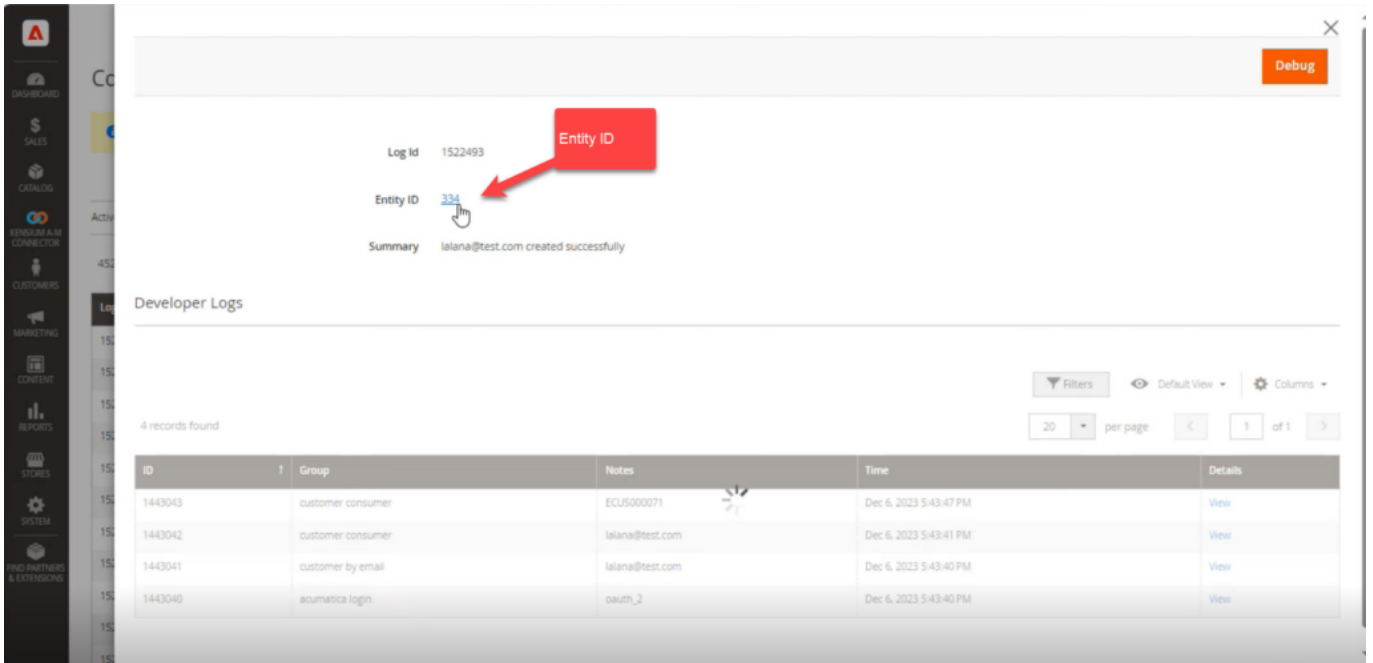
Step 7: Go to [Connector Logs] of Acumatica. Once the count is clear you can view the create log.



Log Id	Start Time	Complete Time	Group	Action	Sync Direction	Result	Entity Id	Notes	Action
1522490	Dec 6, 2023 5:42:29 PM	Dec 6, 2023 5:42:29 PM	Customer	Publisher	Magento to Acumatica	Success		lalana@test.com	View
1522481	Dec 6, 2023 5:06:28 PM	Dec 6, 2023 5:06:35 PM	Order	Create	Magento to Acumatica	Success	685	24400000684	View
1522480	Dec 6, 2023 5:05:35 PM	Dec 6, 2023 5:05:35 PM	Order	Publisher	Magento to Acumatica	Success		24400000684	View
1522471	Dec 6, 2023 4:56:45 PM	Dec 6, 2023 4:57:16 PM	Order	Create	Magento to Acumatica	Success	684	24400000683	View
1522470	Dec 6, 2023 4:55:26 PM	Dec 6, 2023 4:55:26 PM	Order	Publisher	Magento to Acumatica	Success		24400000683	View
1522447	Dec 6, 2023 4:42:34 PM	Dec 6, 2023 4:42:56 PM	Customer	Create	Magento to Acumatica	Success	333	lalithas@test.com	View
1522445	Dec 6, 2023 4:41:27 PM	Dec 6, 2023 4:41:27 PM	Customer	Publisher	Magento to Acumatica	Success		lalithas@test.com	View
1522372	Nov 28, 2023 12:27:49 AM	Nov 28, 2023 12:27:56 AM	Order	Create	Magento to Acumatica	Success	683	24400000682	View
1522371	Nov 28, 2023 12:26:28 AM	Nov 28, 2023 12:26:28 AM	Order	Publisher	Magento to Acumatica	Success		24400000682	View
1522237	Nov 27, 2023 11:44:39 PM	Nov 27, 2023 11:44:42 PM	Order	Create	Magento to Acumatica	Success	682	24400000681	View
1522234	Nov 27, 2023 11:44:31 PM	Nov 27, 2023 11:44:39 PM	Order	Create	Magento to Acumatica	Success	681	24400000680	View

Customer Created in the Connector Logs

Step 8: Upon clicking on the [View] button, you will be redirected to the following screen with the Entity ID and the Developers Log.

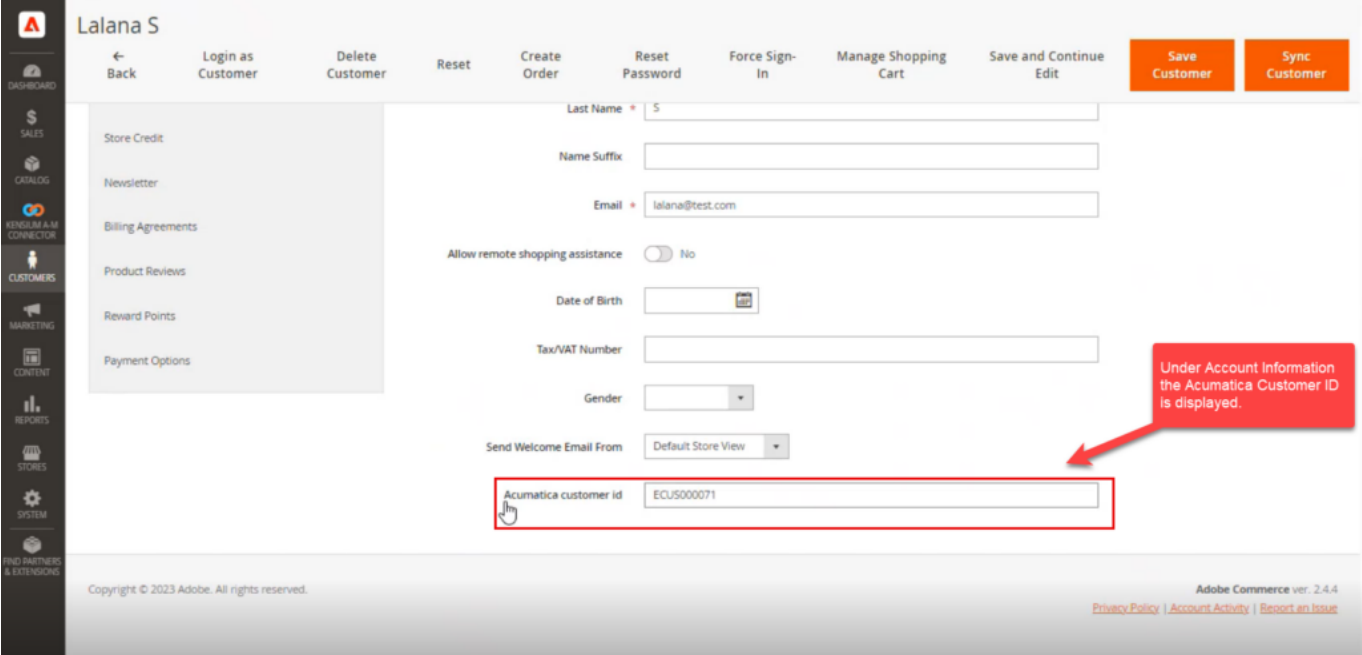


The screenshot displays the Adobe Connector backend interface. At the top, there is a 'Debug' button. Below it, the 'Log Id' is 1522493. The 'Entity ID' is 334, which is highlighted with a red box and a red arrow pointing to it. The 'Summary' indicates that 'lalana@test.com' was created successfully. Below this, there is a 'Developer Logs' section with a table of 4 records found. The table has columns for ID, Group, Notes, Time, and Details. The records show customer creation events for 'lalana@test.com' and an 'acumatica login' event.

ID	Group	Notes	Time	Details
1443043	customer consumer	ECU5000071	Dec 6, 2023 5:43:47 PM	View
1443042	customer consumer	lalana@test.com	Dec 6, 2023 5:43:41 PM	View
1443041	customer by email	lalana@test.com	Dec 6, 2023 5:43:40 PM	View
1443040	acumatica login	oauth_2	Dec 6, 2023 5:43:40 PM	View

Customer Details in the backend

Step 10: Go to the [Account Information]. Lastly, you can view the column for the Acumatica customer ID. With this ID, the same customer has been created in Acumatica from Magento.



The screenshot displays the Adobe Commerce customer profile page for a user named 'Lalana S'. The page includes a top navigation bar with options like 'Back', 'Login as Customer', 'Delete Customer', 'Reset', 'Create Order', 'Reset Password', 'Force Sign-In', 'Manage Shopping Cart', 'Save and Continue Edit', 'Save Customer', and 'Sync Customer'. A sidebar on the left contains navigation icons for Dashboard, Sales, Catalog, KMS/AM Connector, Customers, Marketing, Content, Reports, Stores, System, and Find Partners & Extensions. The main content area shows account information fields: Last Name (S), Name Suffix, Email (lalana@test.com), Allow remote shopping assistance (No), Date of Birth, Tax/VAT Number, Gender, and Send Welcome Email From (Default Store View). A red box highlights the 'Acumatica customer id' field, which contains the value 'ECU5000071'. A red callout box points to this field with the text: 'Under Account Information the Acumatica Customer ID is displayed.'

Step 12: Go to Customer Screen in Acumatica. The Customer which you have created in Magento and synced into Acumatica will be displayed. From the Magento Preferences, you can see the sync. Time and preferences.