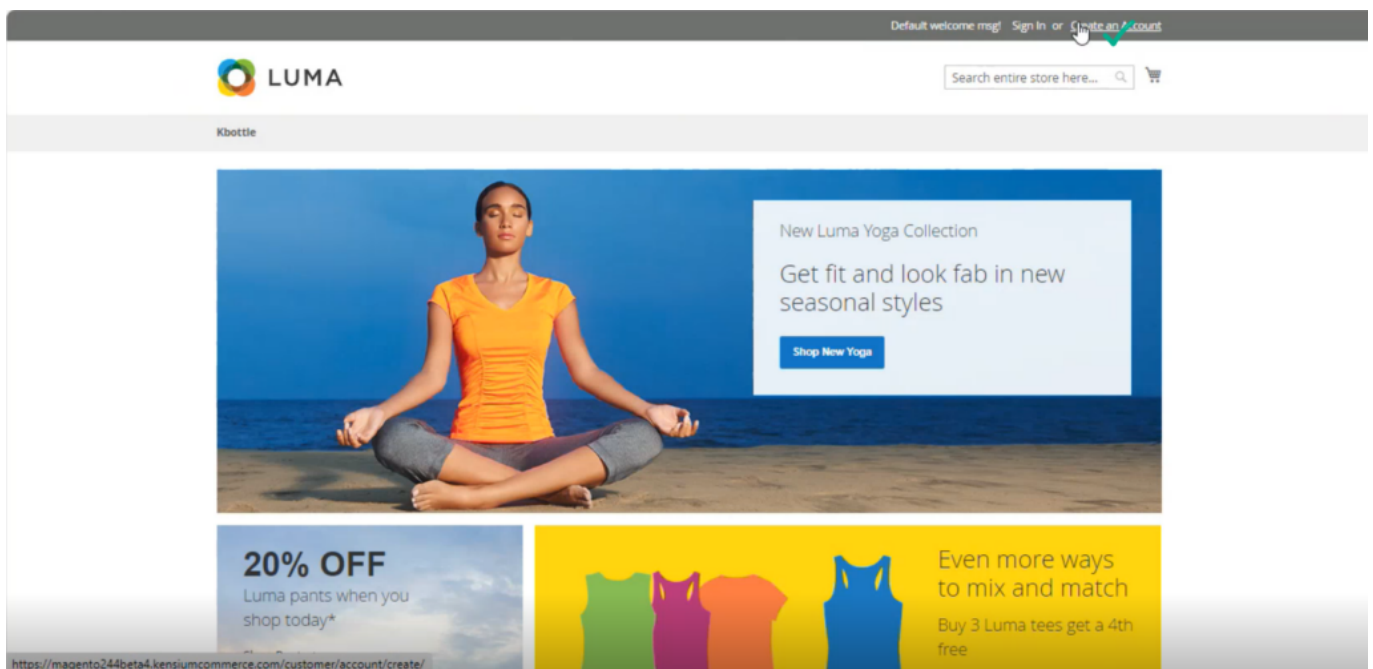


Managing Customer Sync from Magento to Acumatica

In this section, you will be able to view the steps for the customer sync from Magento to Acumatica.

Follow the steps of the Customer Sync form M-A.

Step 1. Go to the front end of the Magento and click on the [Click on Account].



Fields to enter the self-explanatory information to create the account



KENSIUM

Adobe Connector

Create New Customer Account

Personal Information

First Name *

Last Name *

☐ Sign Up for Newsletter

☐ Allow remote shopping assistance ?

Sign-in Information

Email *

Password *

Password Strength: Strong

Confirm Password *

☐ Show Password

* Required Fields

click on Create an Account after entering all the required details

Step 4. After entering the basic details for account creation, you need to enter the Address details in the [Address Book] Section. Click on the **[Manage Address]** link as shown below.



KENSIUM

Adobe Connector

Kbottle

Thank you for registering with Main Website Store.

My Account

- My Orders
- Order by SKU
- My Downloadable Products
- My Wish List
- Address Book**
- Account Information
- Store Credit
- Stored Payment Methods
- Gift Card
- Reward Points
- Gift Registry
- My Product Reviews
- Newsletter Subscriptions
- My Payment Options
- My Invitations

My Account

Account Information

Contact Information

Lalana S
lalana@test.com
[Edit](#) | [Change Password](#)

Newsletters

You aren't subscribed to our newsletter.
[Edit](#)

Address Book [Manage Addresses](#)

Default Billing Address

You have not set a default billing address.
[Edit Address](#)

Default Shipping Address

You have not set a default shipping address.
[Edit Address](#)

Compare Products

You have no items to compare.

<https://magento244beta4.kensiumcommerce.com/customer/address/>

Save the Address Details

Kbottle

You saved the address.

Address Book

Default Addresses

Default Billing Address	Default Shipping Address
Lalana S	Lalana S
Camarillo, CA 93012	Camarillo, CA 93012
Camarillo, California, 93012	Camarillo, California, 93012
United States	United States
T: 8054821996	T: 8054821996
Change Billing Address	Change Shipping Address

Additional Address Entries

You have no other address entries in your address book.

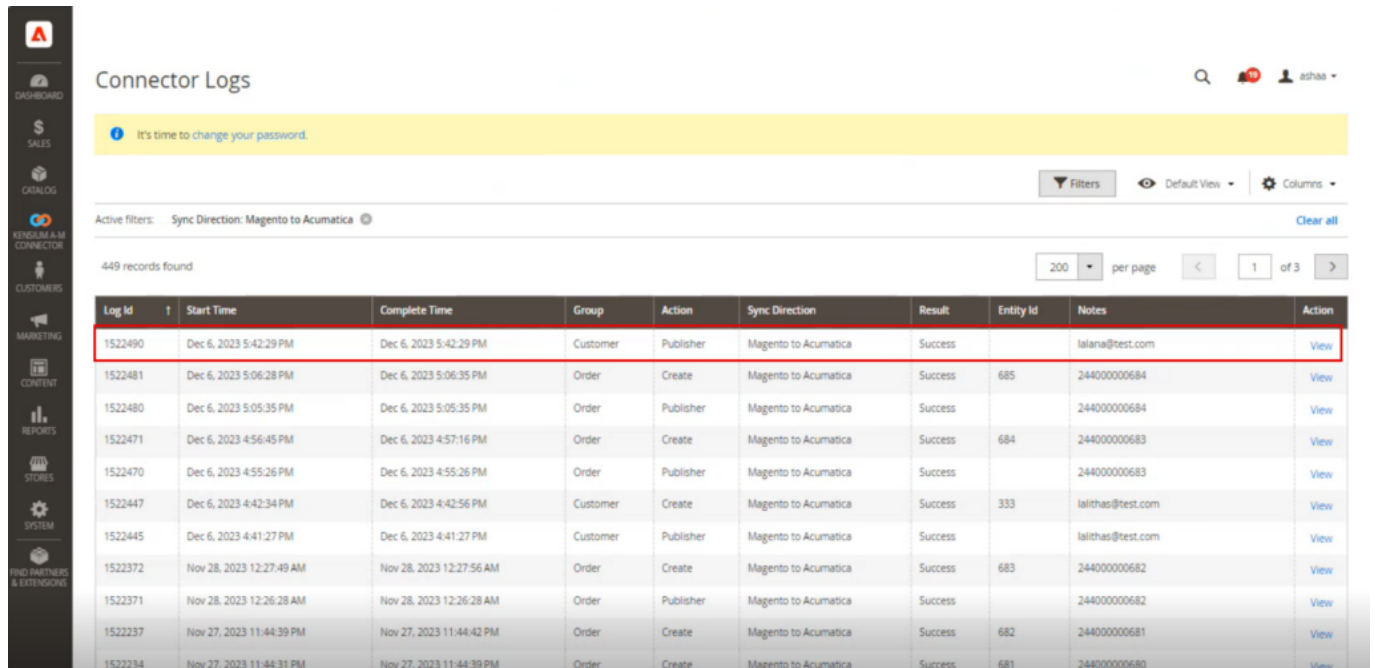
[Add New Address](#)

Compare Products

You have no items to compare.

Message Count shows the created customer in Acumatica in the Queue Status

Step 7: Go to [Connector Logs] of Acumatica. Once the count is clear you can view the create log.



Connector Logs

It's time to change your password.

Active filters: Sync Direction: Magento to Acumatica

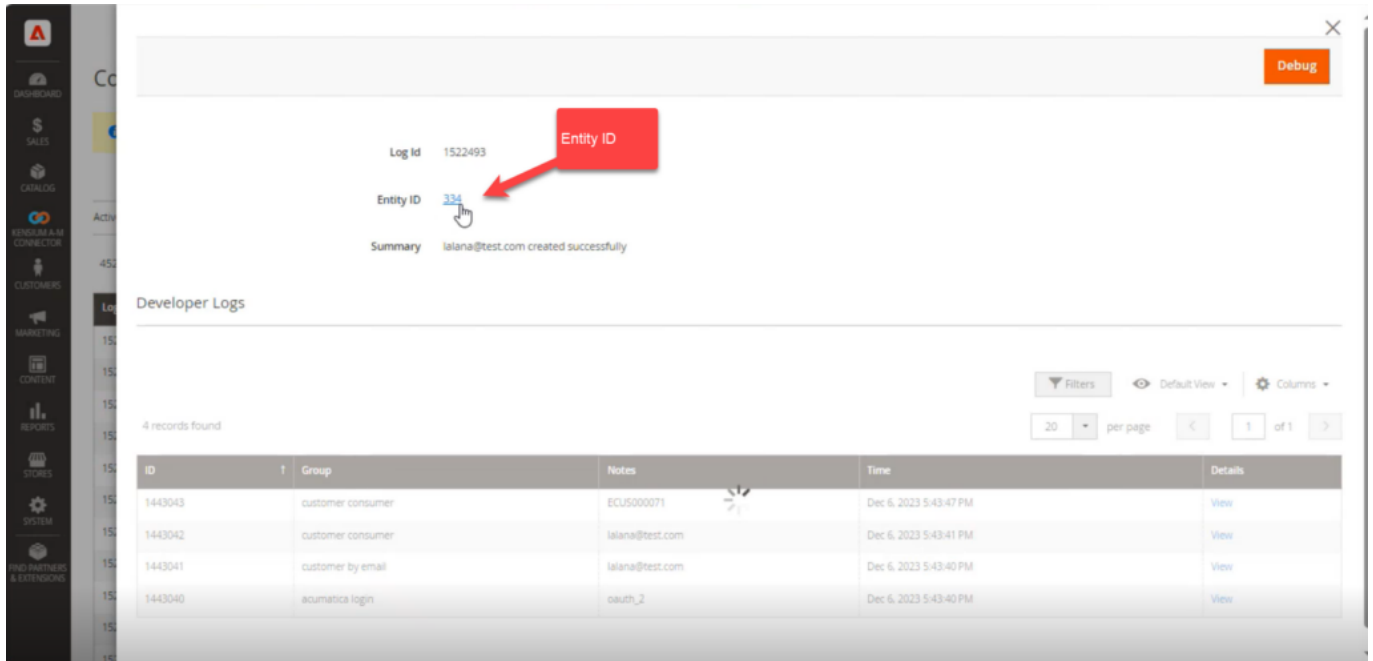
449 records found

200 per page 1 of 3

Log Id	Start Time	Complete Time	Group	Action	Sync Direction	Result	Entity Id	Notes	Action
1522490	Dec 6, 2023 5:42:29 PM	Dec 6, 2023 5:42:29 PM	Customer	Publisher	Magento to Acumatica	Success		lalana@test.com	View
1522481	Dec 6, 2023 5:06:28 PM	Dec 6, 2023 5:06:35 PM	Order	Create	Magento to Acumatica	Success	685	24400000684	View
1522480	Dec 6, 2023 5:05:35 PM	Dec 6, 2023 5:05:35 PM	Order	Publisher	Magento to Acumatica	Success		24400000684	View
1522471	Dec 6, 2023 4:56:45 PM	Dec 6, 2023 4:57:16 PM	Order	Create	Magento to Acumatica	Success	684	24400000683	View
1522470	Dec 6, 2023 4:55:26 PM	Dec 6, 2023 4:55:26 PM	Order	Publisher	Magento to Acumatica	Success		24400000683	View
1522447	Dec 6, 2023 4:42:34 PM	Dec 6, 2023 4:42:56 PM	Customer	Create	Magento to Acumatica	Success	333	lalithas@test.com	View
1522445	Dec 6, 2023 4:41:27 PM	Dec 6, 2023 4:41:27 PM	Customer	Publisher	Magento to Acumatica	Success		lalithas@test.com	View
1522372	Nov 28, 2023 12:27:49 AM	Nov 28, 2023 12:27:56 AM	Order	Create	Magento to Acumatica	Success	683	24400000682	View
1522371	Nov 28, 2023 12:26:28 AM	Nov 28, 2023 12:26:28 AM	Order	Publisher	Magento to Acumatica	Success		24400000682	View
1522237	Nov 27, 2023 11:44:39 PM	Nov 27, 2023 11:44:42 PM	Order	Create	Magento to Acumatica	Success	682	24400000681	View
1522234	Nov 27, 2023 11:44:31 PM	Nov 27, 2023 11:44:39 PM	Order	Create	Magento to Acumatica	Success	681	24400000680	View

Customer Created in the Connector Logs

Step 8: Upon clicking on the [View] button, you will be redirected to the following screen with the Entity ID and the Developers Log.



The screenshot shows the Adobe Connector interface. On the left is a sidebar with navigation icons for Dashboard, Sales, Catalogs, Adobe I/O, Customers, Marketing, Content, Reports, Stores, and System. The main area displays customer details for a specific entity. A red box labeled "Entity ID" points to the value "334" under the "Entity ID" field. Below this, the "Summary" field shows "lalana@test.com created successfully". The "Log Id" is "1522493". Below the details is a "Developer Logs" section with a table of 4 records.

Log Id 1522493

Entity ID 334

Summary lalana@test.com created successfully

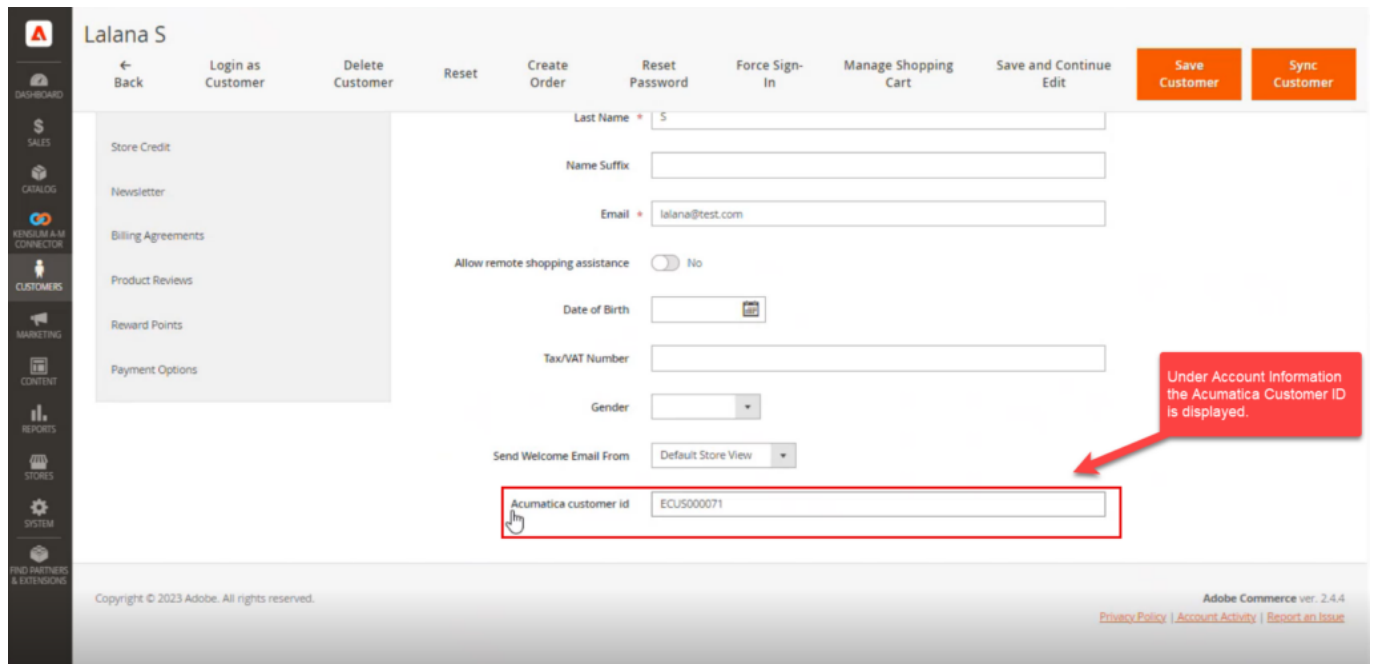
Developer Logs

4 records found

ID	Group	Notes	Time	Details
1443043	customer consumer	ECU5000071	Dec 6, 2023 5:43:47 PM	View
1443042	customer consumer	lalana@test.com	Dec 6, 2023 5:43:41 PM	View
1443041	customer by email	lalana@test.com	Dec 6, 2023 5:43:40 PM	View
1443040	acumatica login	oauth_2	Dec 6, 2023 5:43:40 PM	View

Customer Details in the backend

Step 10: Go to the [Account Information]. Lastly, you can view the column for the Acumatica customer ID. With this ID, the same customer has been created in Acumatica from Magento.



Lalana S

← Back Login as Customer Delete Customer Reset Create Order Reset Password Force Sign-In Manage Shopping Cart Save and Continue Edit **Save Customer** **Sync Customer**

Last Name * S

Name Suffix

Email * lalana@test.com

Allow remote shopping assistance ☐ No

Date of Birth

Tax/VAT Number

Gender

Send Welcome Email From Default Store View

Acumatica customer id ECUS000071

Under Account Information the Acumatica Customer ID is displayed.

Copyright © 2023 Adobe. All rights reserved. Adobe Commerce ver. 2.4.4 [Privacy Policy](#) | [Account Activity](#) | [Report an Issue](#)

Step 12: Go to Customer Screen in Acumatica. The Customer which you have created in Magento and synced into Acumatica will be displayed. From the Magento Preferences, you can see the sync. Time and preferences.