
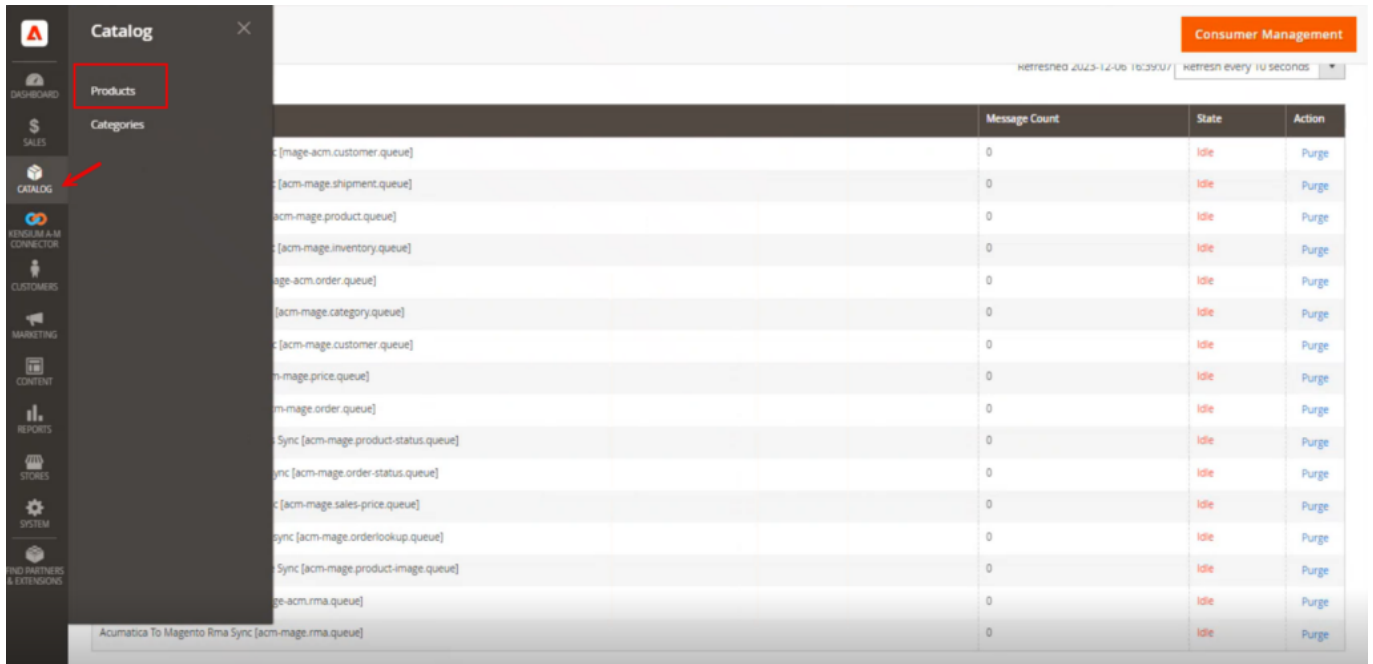


Managing Orders with the Gift Cards

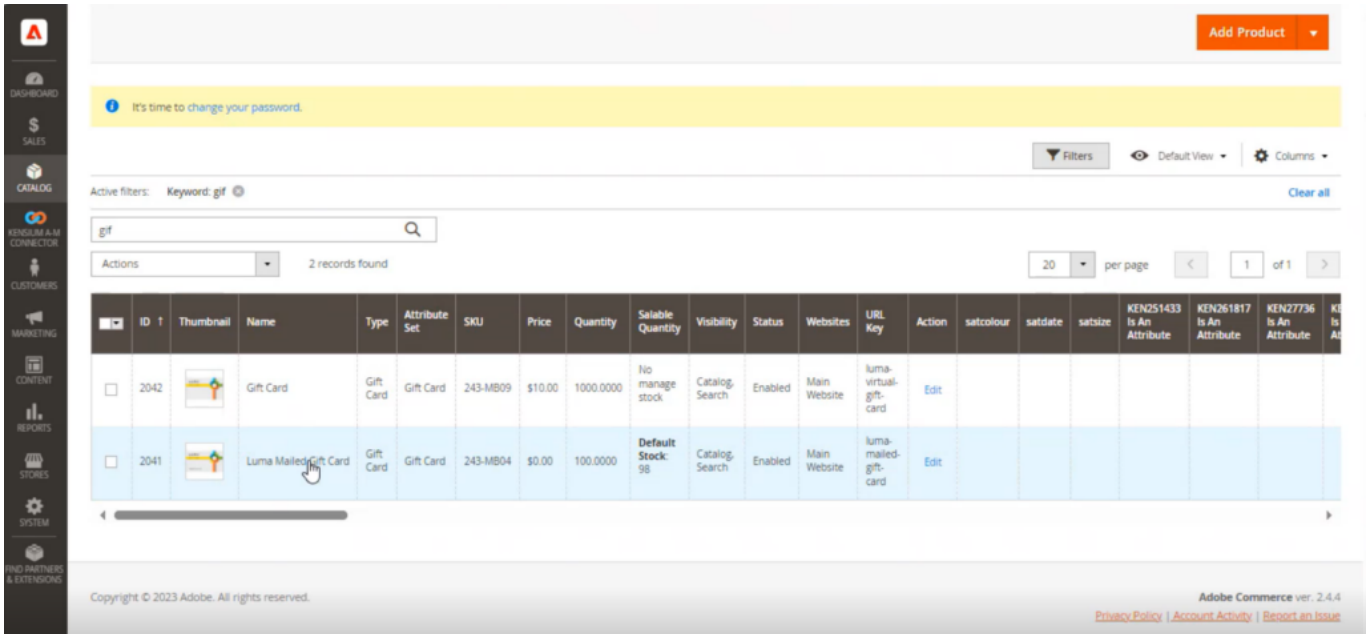
 You can manage your orders along with the Gift Cards in Magento and Sync with Acumatica. For this entire process of synchronization, you need to follow the following steps as described below.

Step 1: Purchase the gift Card from the Front end of Magento. Click [Catalogue] and click on Products.





click on Products

Step 2: You must create a Gift Card.



Active filters: Keyword: gf

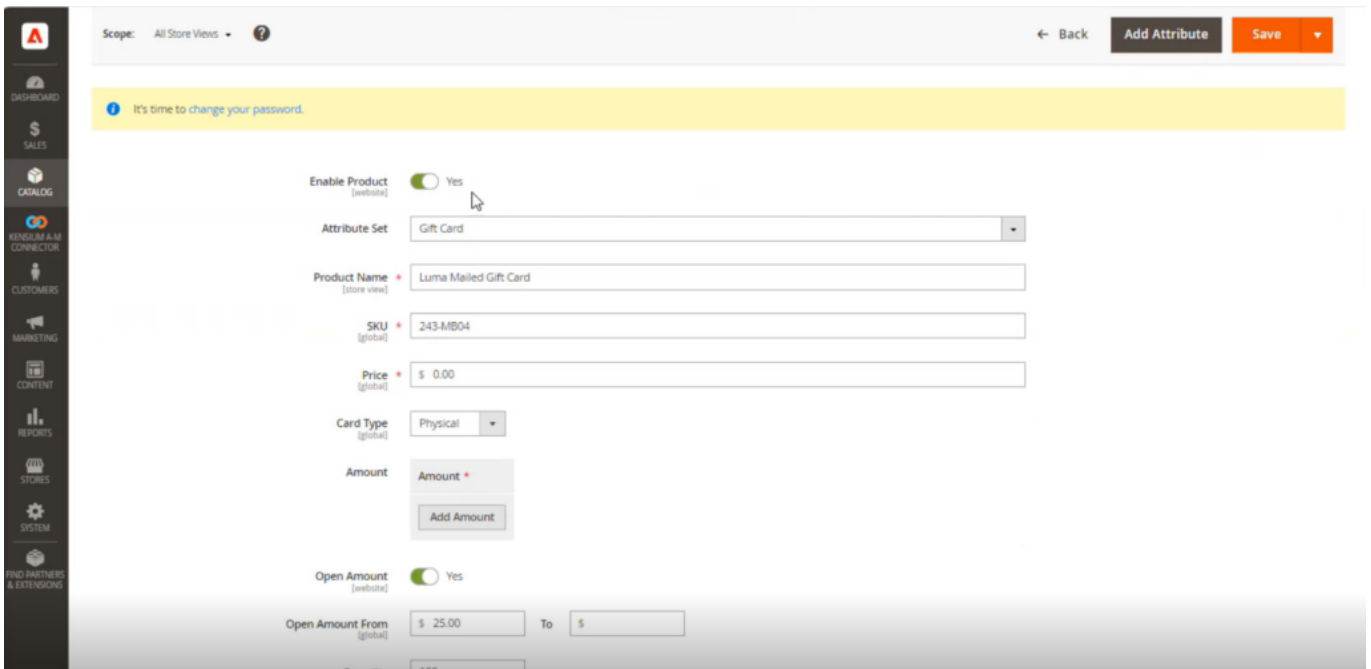
2 records found

ID	Thumbnail	Name	Type	Attribute Set	SKU	Price	Quantity	Salable Quantity	Visibility	Status	Websites	URL Key	Action	satcolour	satdate	satsize	KEN251433 Is An Attribute	KEN261817 Is An Attribute	KEN27796 Is An Attribute	KE Is An Attribute
2042		Gift Card	Gift Card	Gift Card	243-MB09	\$10.00	1000.0000	No manage stock	Catalog Search	Enabled	Main Website	luma-virtual-gift-card	Edit							
2041		Luma Mailed Gift Card	Gift Card	Gift Card	243-MB04	\$0.00	100.0000	Default Stock: 98	Catalog Search	Enabled	Main Website	luma-mailed-gift-card	Edit							

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Gift Card on the Product Screen

This should be both in Acumatica and Magento. See the following screenshots.



Scope: All Store Views

Enable Product Yes

Attribute Set: Gift Card

Product Name: Luma Mailed Gift Card

SKU: 243-MB04

Price: \$ 0.00

Card Type: Physical

Amount: Amount + Add Amount

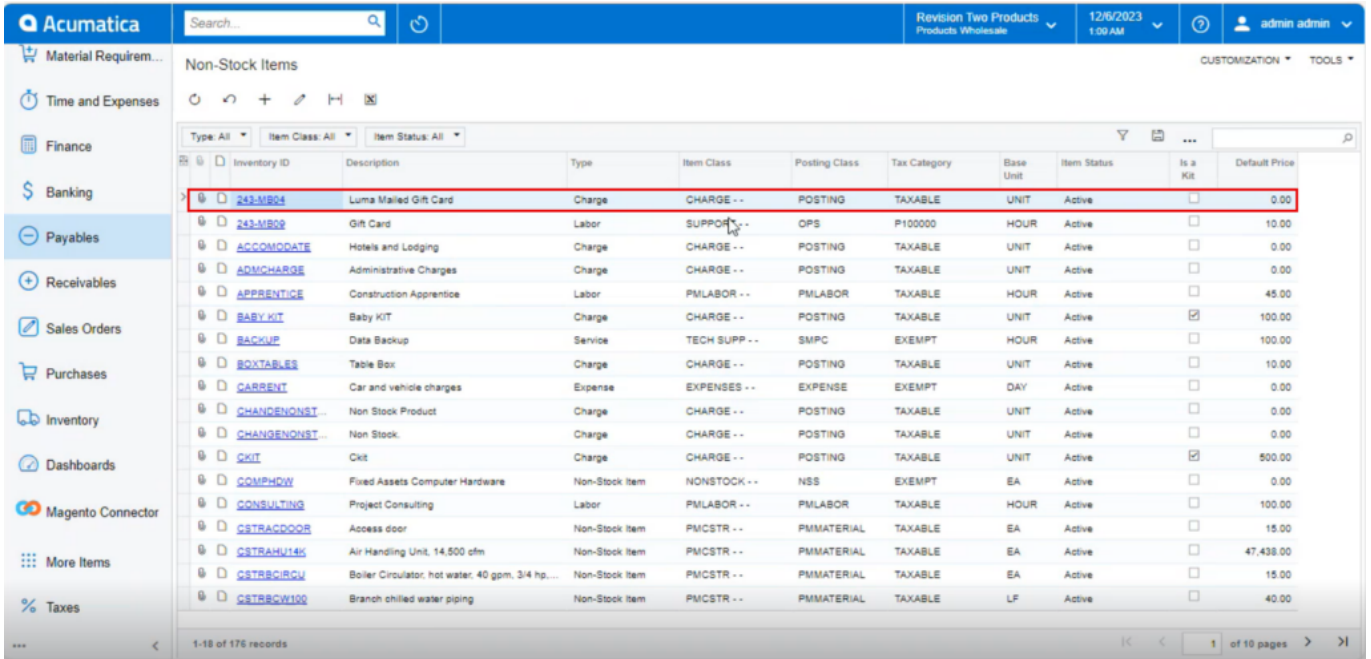
Open Amount Yes

Open Amount From: \$ 25.00 To: \$

Quantity: 100

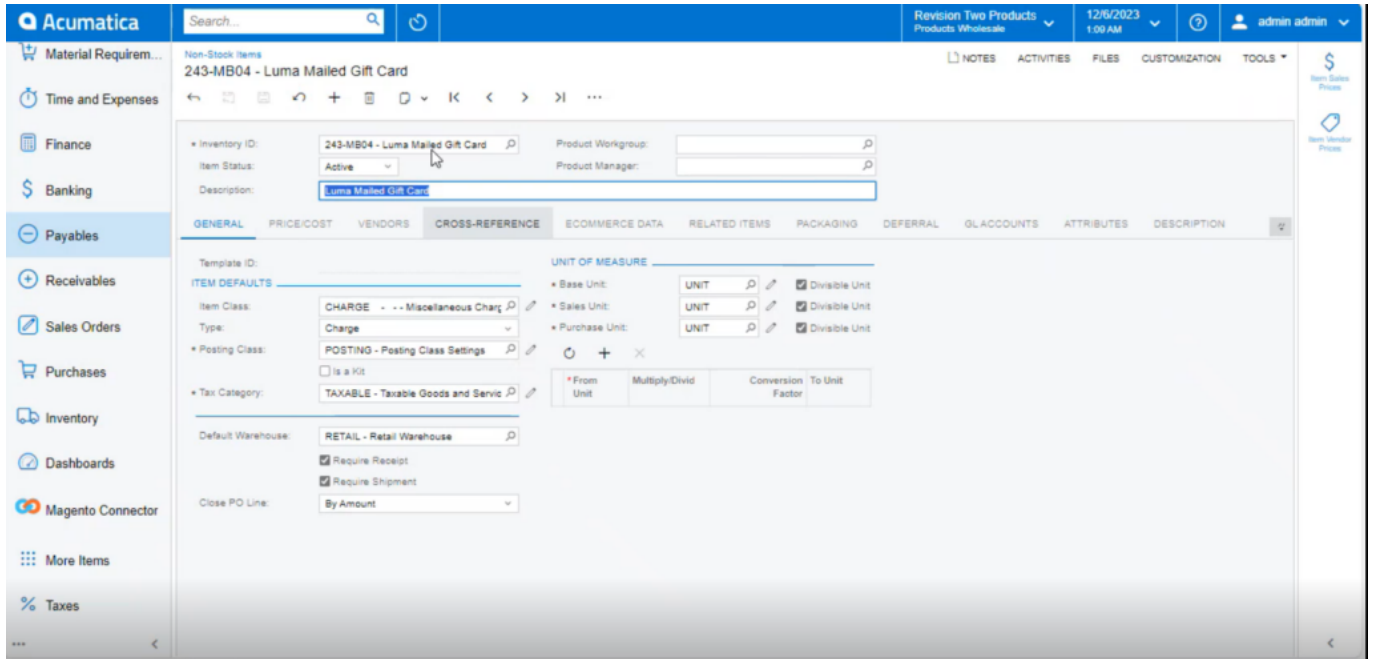
Gift Card Queue

In Acumatica, under the Non-Stock items you should create the same Gift Card.



The screenshot shows the Acumatica interface for Non-Stock Items. The table below lists various items, with the first row, 'Luma Mailed Gift Card', highlighted in red. The table columns include Inventory ID, Description, Type, Item Class, Posting Class, Tax Category, Base Unit, Item Status, Is a Kit, and Default Price.

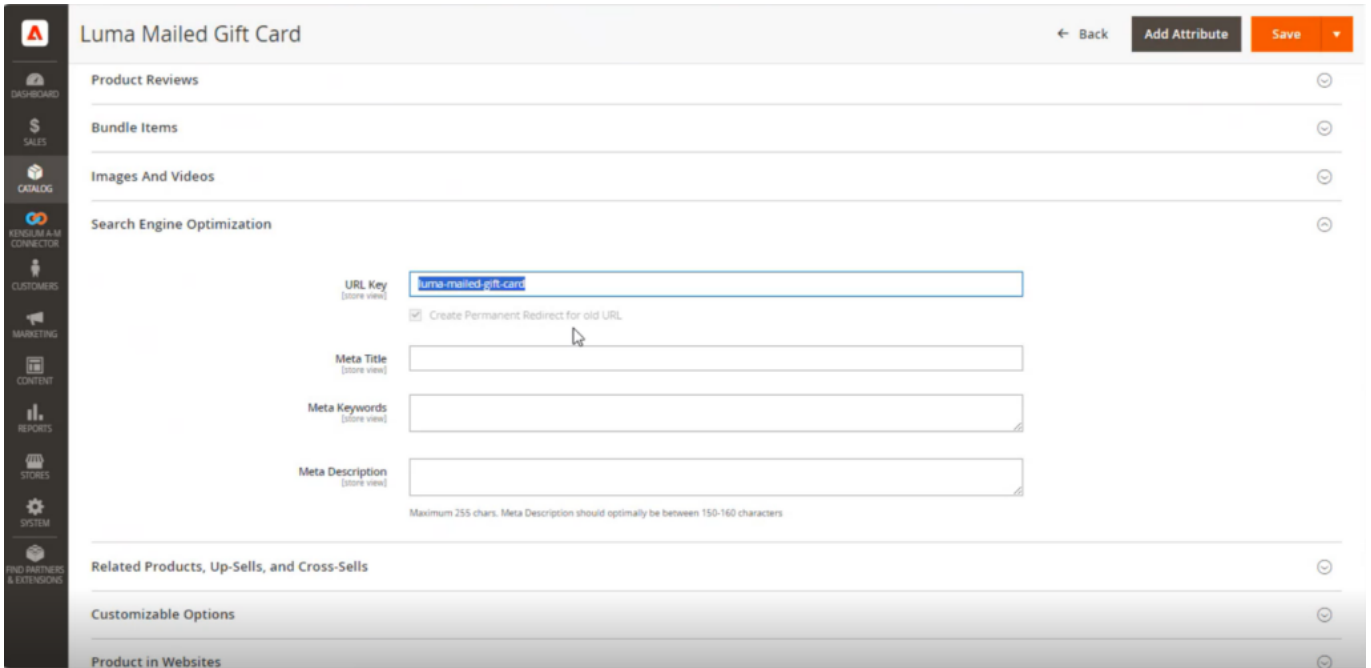
Inventory ID	Description	Type	Item Class	Posting Class	Tax Category	Base Unit	Item Status	Is a Kit	Default Price
243-MB04	Luma Mailed Gift Card	Charge	CHARGE --	POSTING	TAXABLE	UNIT	Active	<input type="checkbox"/>	0.00
243-MB09	Gift Card	Labor	SUPPO --	OPS	P100000	HOUR	Active	<input type="checkbox"/>	10.00
ACCOMMODATE	Hotels and Lodging	Charge	CHARGE --	POSTING	TAXABLE	UNIT	Active	<input type="checkbox"/>	0.00
ADMCHARGE	Administrative Charges	Charge	CHARGE --	POSTING	TAXABLE	UNIT	Active	<input type="checkbox"/>	0.00
APPRENTICE	Construction Apprentice	Labor	PMLABOR --	PMLABOR	TAXABLE	HOUR	Active	<input type="checkbox"/>	45.00
BABY KIT	Baby KIT	Charge	CHARGE --	POSTING	TAXABLE	UNIT	Active	<input checked="" type="checkbox"/>	100.00
BACKUP	Data Backup	Service	TECH SUPP --	SMPC	EXEMPT	HOUR	Active	<input type="checkbox"/>	100.00
BOXTABLES	Table Box	Charge	CHARGE --	POSTING	TAXABLE	UNIT	Active	<input type="checkbox"/>	10.00
CURRENT	Car and vehicle charges	Expense	EXPENSES --	EXPENSE	EXEMPT	DAY	Active	<input type="checkbox"/>	0.00
CHANGENONST...	Non Stock Product	Charge	CHARGE --	POSTING	TAXABLE	UNIT	Active	<input type="checkbox"/>	0.00
CHANGENONST...	Non Stock	Charge	CHARGE --	POSTING	TAXABLE	UNIT	Active	<input type="checkbox"/>	0.00
CKIT	Kit	Charge	CHARGE --	POSTING	TAXABLE	UNIT	Active	<input checked="" type="checkbox"/>	500.00
COMPHDW	Fixed Assets Computer Hardware	Non-Stock Item	NONSTOCK --	NSS	EXEMPT	EA	Active	<input type="checkbox"/>	0.00
CONSULTING	Project Consulting	Labor	PMLABOR --	PMLABOR	TAXABLE	HOUR	Active	<input type="checkbox"/>	100.00
CTRACDOOR	Access door	Non-Stock Item	PMCSTR --	PMATERIAL	TAXABLE	EA	Active	<input type="checkbox"/>	15.00
CESTRAHVU14K	Air Handling Unit, 14,500 cfm	Non-Stock Item	PMCSTR --	PMATERIAL	TAXABLE	EA	Active	<input type="checkbox"/>	47,438.00
CESTRBCIRCU	Boiler Circulator, hot water, 40 gpm, 3/4 hp...	Non-Stock Item	PMCSTR --	PMATERIAL	TAXABLE	EA	Active	<input type="checkbox"/>	15.00
CESTRBCW10Q	Branch chilled water piping	Non-Stock Item	PMCSTR --	PMATERIAL	TAXABLE	LF	Active	<input type="checkbox"/>	40.00



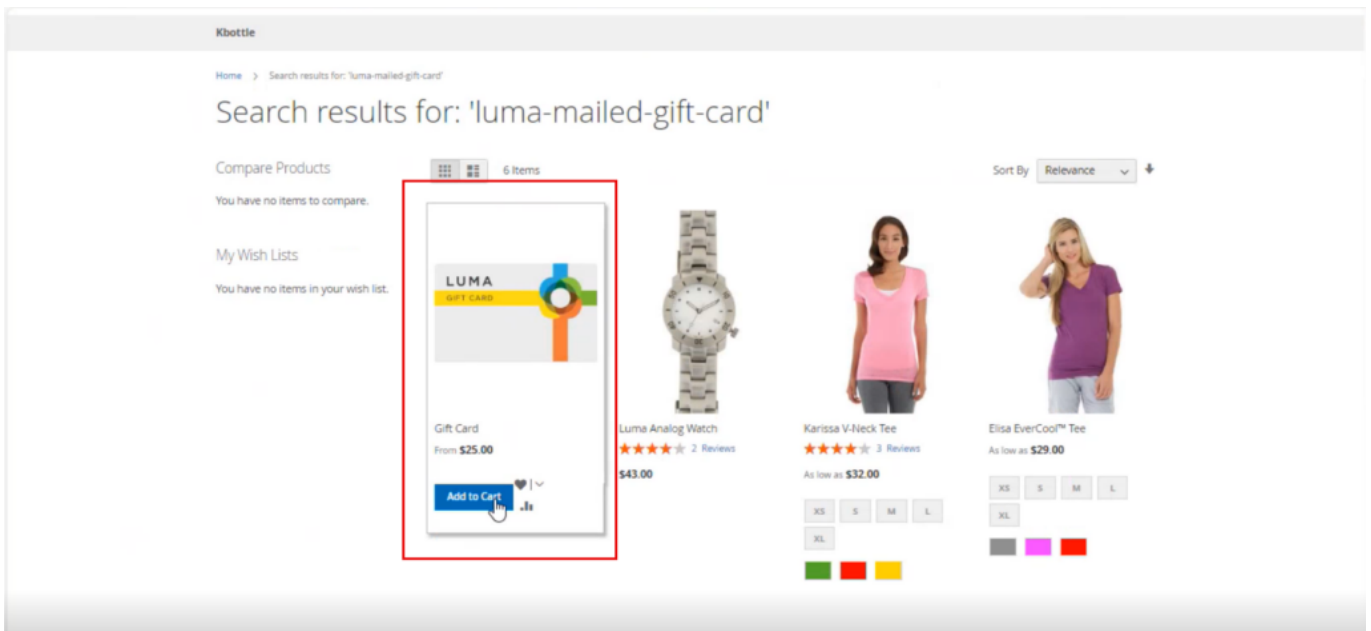
Gift Cards Detailed View (Product Creation)

Note: in both Acumatica and Magento you should have created the Gift Card.

Step 3. To redeem the gift card, you need to purchase the Gift Card.

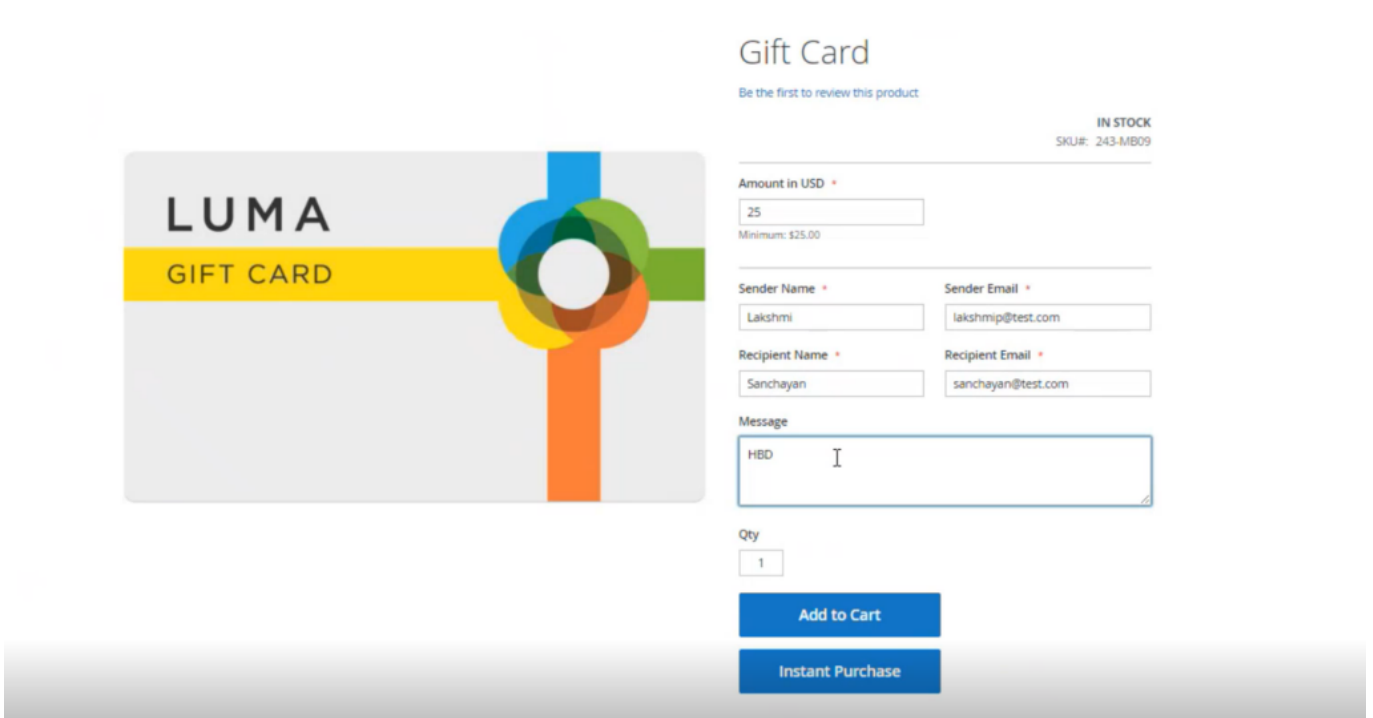


Step 4. Go to the Magento Front end and search for the Gift Card.



Step 5. Add to Cart and add any amount which should be more than the minimum amount and add it to

the cart.



Gift Card

Be the first to review this product

IN STOCK
SKU#: 243-MB09

Amount in USD *

25
Minimum: \$25.00

Sender Name *
Lakshmi

Sender Email *
lakshmi@test.com

Recipient Name *
Sanchayan

Recipient Email *
sanchayan@test.com

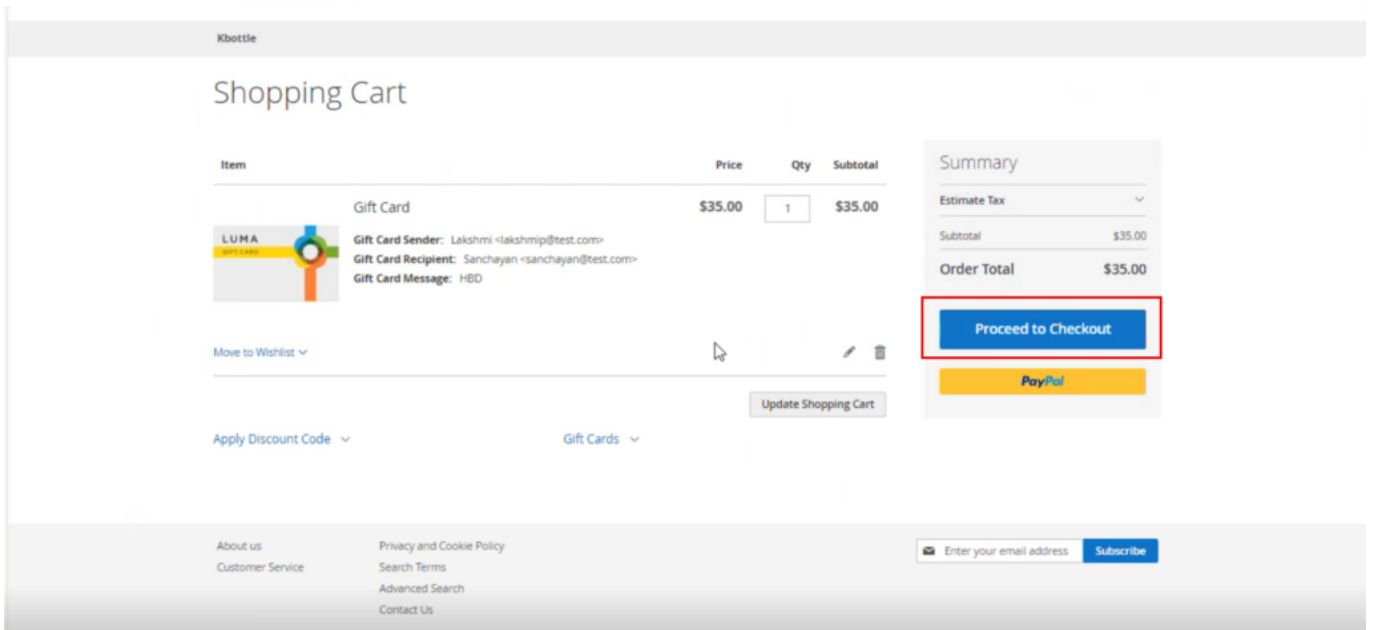
Message
HBD

Qty
1

Add to Cart


Instant Purchase

Step 6. Click on [Proceed to checkout].



Kbottle

Shopping Cart

Item	Price	Qty	Subtotal
 Gift Card Gift Card Sender: Lakshmi <lakshmi@test.com> Gift Card Recipient: Sanchayan <sanchayan@test.com> Gift Card Message: HBD	\$35.00	1	\$35.00

Move to Wishlist

Update Shopping Cart

Summary

Estimate Tax

Subtotal \$35.00

Order Total \$35.00

Proceed to Checkout

PayPal

Apply Discount Code

Gift Cards

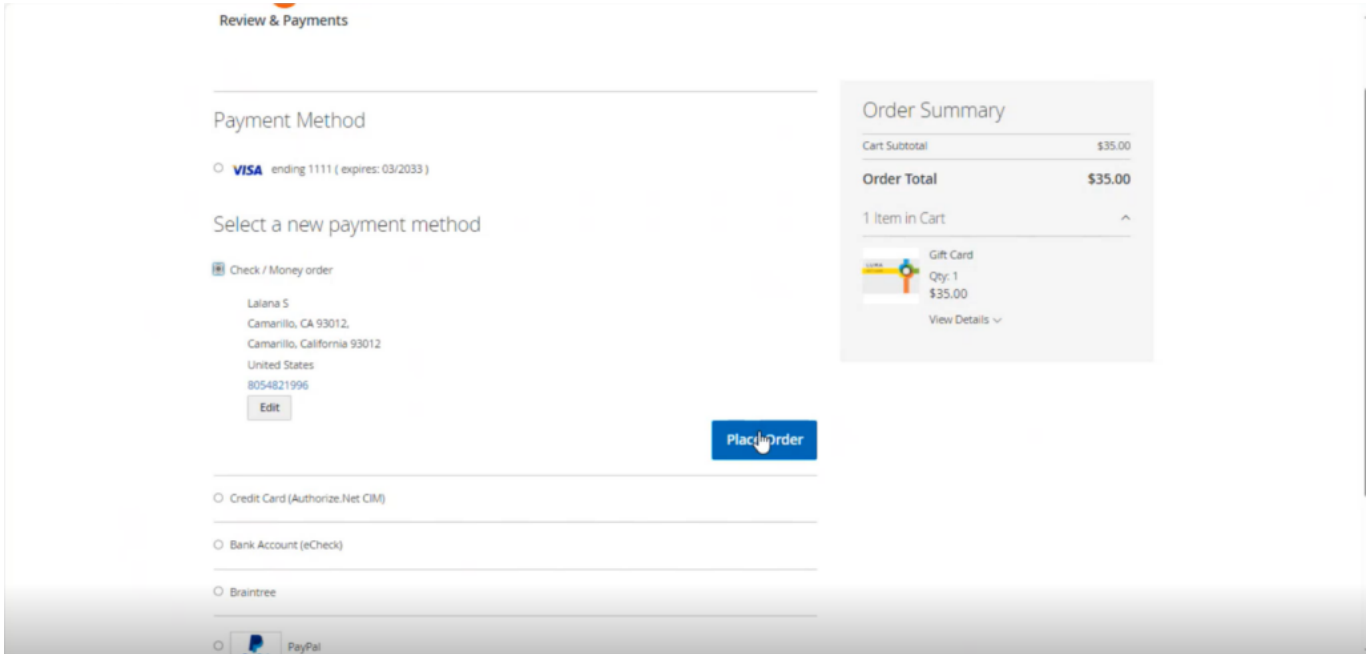
About us
Customer Service

Privacy and Cookie Policy
Search Terms
Advanced Search
Contact Us

Enter your email address

Click on [Proceed to checkout].

Step 7: Place the order to purchase the Gift Card.



Review & Payments

Payment Method

VISA ending 1111 (expires: 03/2033)

Select a new payment method

Check / Money order

Lalana S
Camarillo, CA 93012
Camarillo, California 93012
United States
8054821996
[Edit](#)

[Place Order](#)

Credit Card (Authorize.Net CIM)

Bank Account (eCheck)


Braintree

PayPal

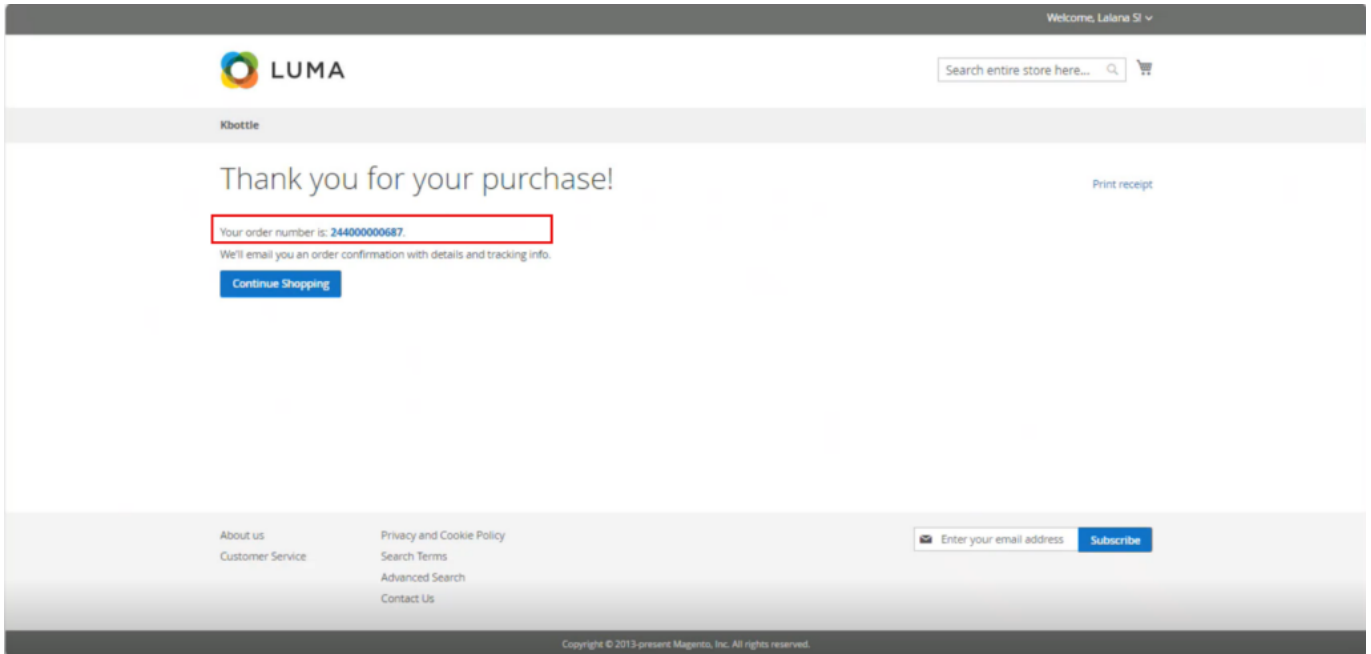
Order Summary

Cart Subtotal	\$35.00
Order Total	\$35.00

1 Item in Cart

	Gift Card
Qty: 1	\$35.00
View Details	

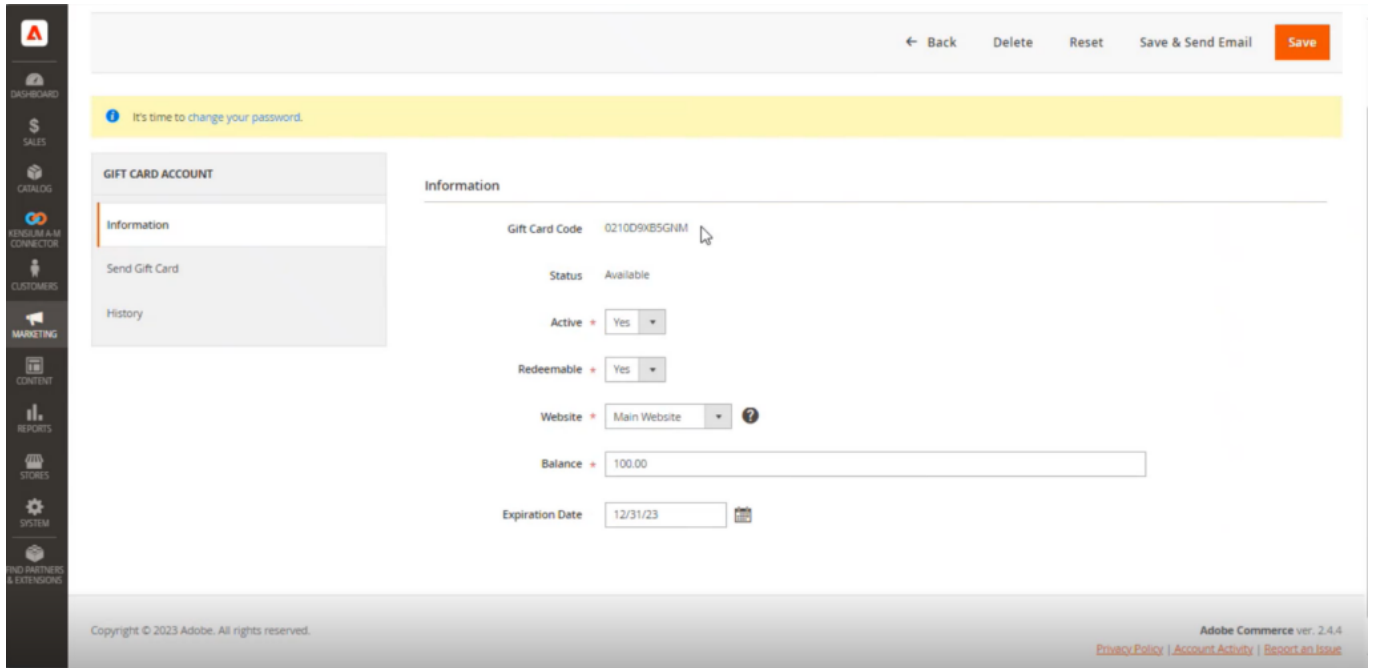
Step 8: Gift Card Purchased Successfully.



Gift Card Purchased Successfully with Order Number

Step 9: Go to the Connector Logs.

Step 10: Go to the Marketing Section at the left panel you can see the option for [Gift Card Accounts].



← Back Delete Reset Save & Send Email Save

It's time to change your password.

GIFT CARD ACCOUNT

Information

Send Gift Card

History

Information

Gift Card Code 0210D9XB5GNM

Status Available

Active + Yes ▾

Redeemable + Yes ▾

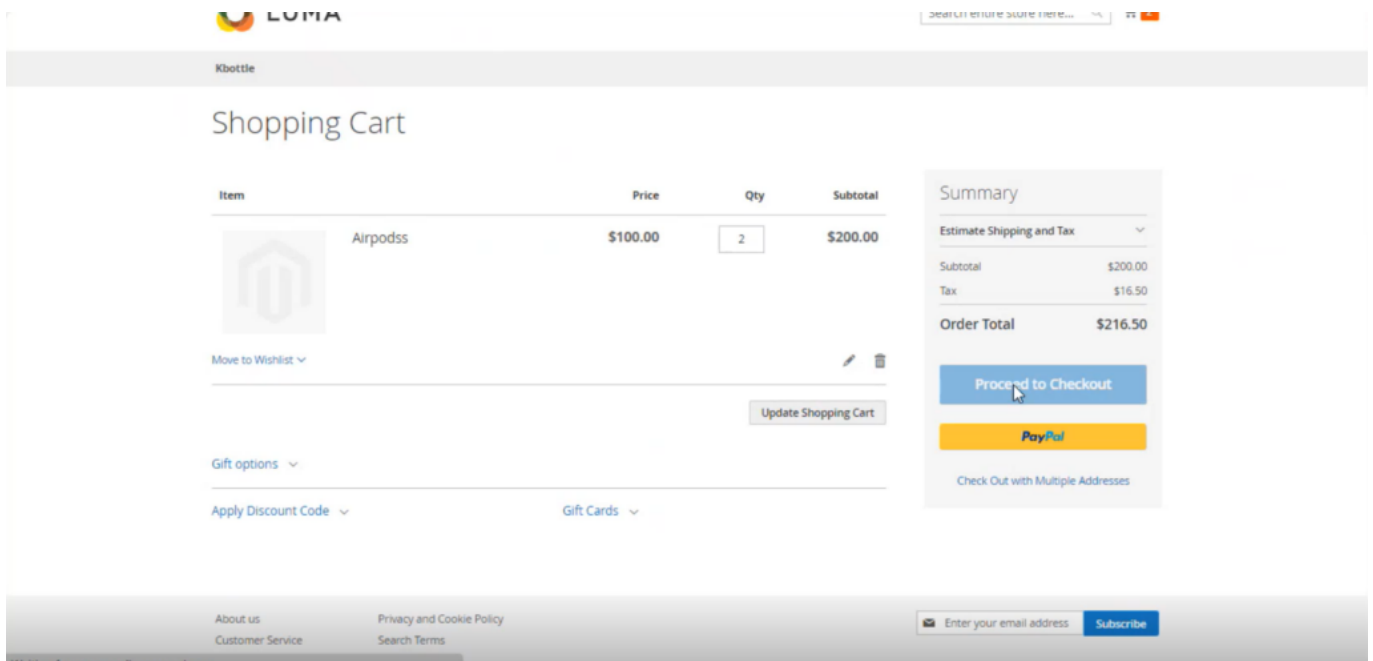
Website + Main Website ▾ ?

Balance + 100.00


Expiration Date 12/31/23

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[Privacy Policy](#) | [Account Activity](#) | [Report an Issue](#)

Step 14. Go to the front end, place the order and add Cart.



Shopping Cart

Item	Price	Qty	Subtotal
 Airpods	\$100.00	2	\$200.00

Move to Wishlist ▾

Update Shopping Cart

Gift options ▾

Apply Discount Code ▾ Gift Cards ▾

Summary

Estimate Shipping and Tax ▾

Subtotal \$200.00

Tax \$16.50

Order Total \$216.50

Proceed to Checkout

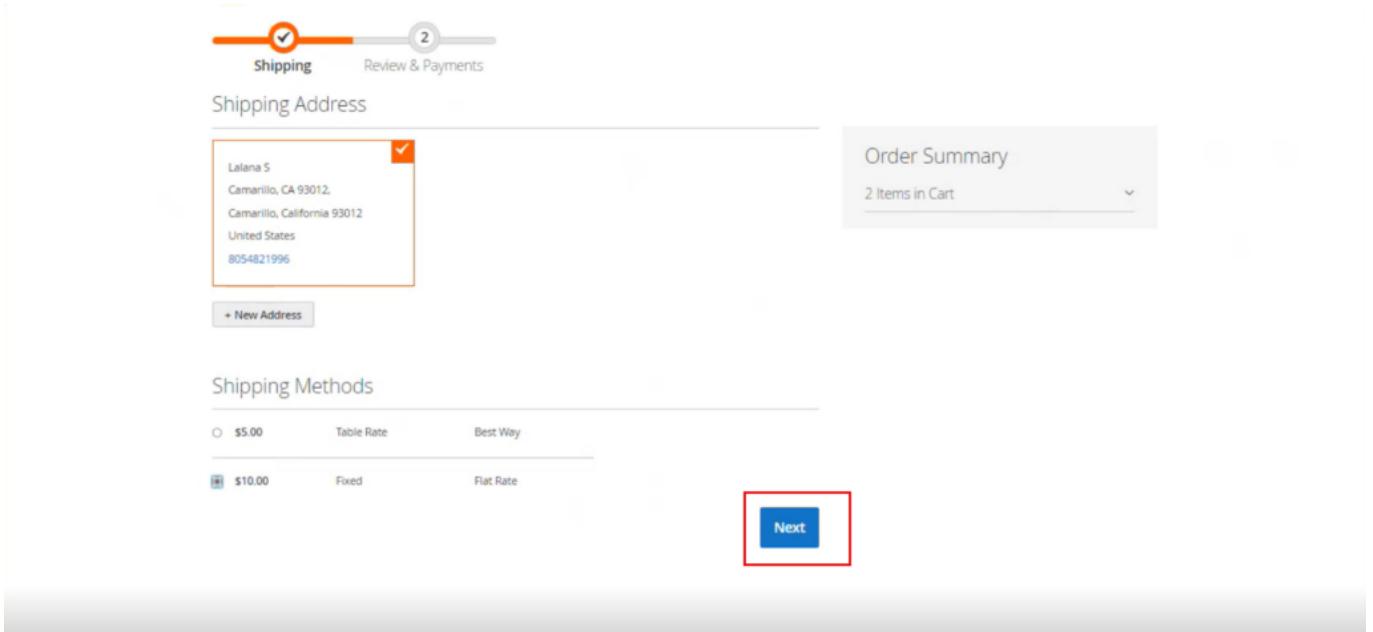
PayPal

Check Out with Multiple Addresses

About us Privacy and Cookie Policy
 Customer Service Search Terms

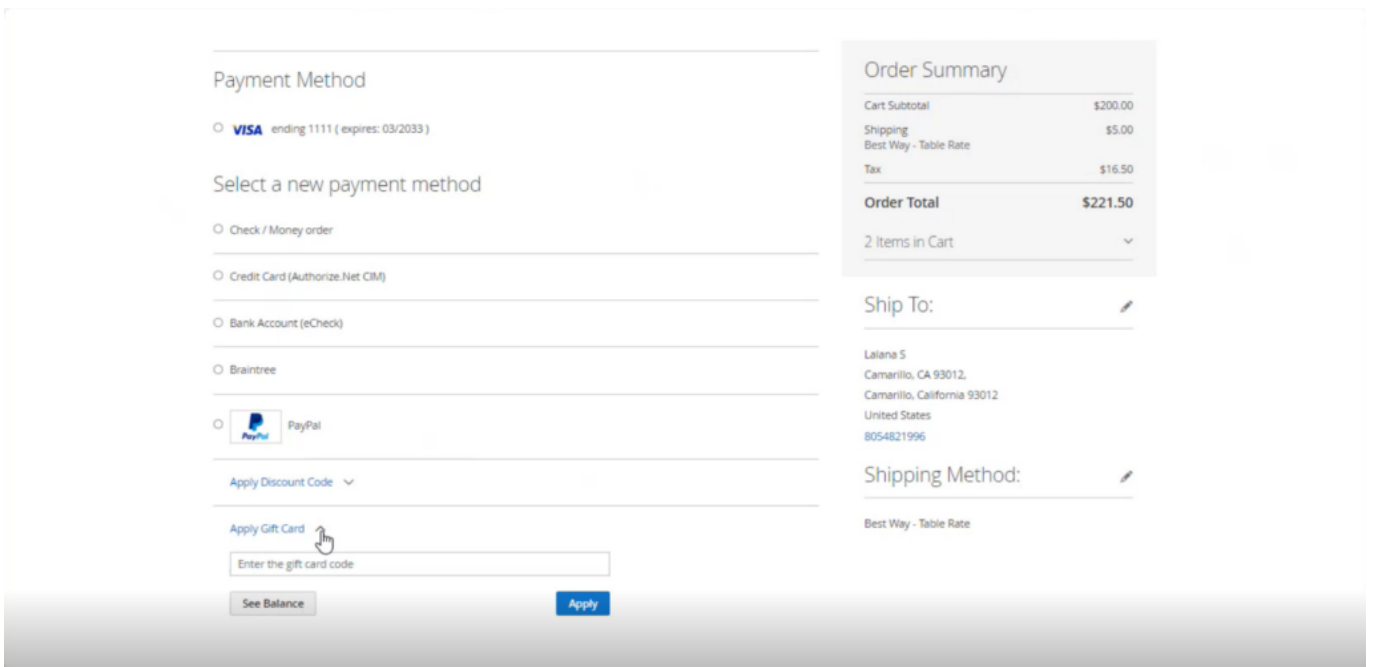
Enter your email address

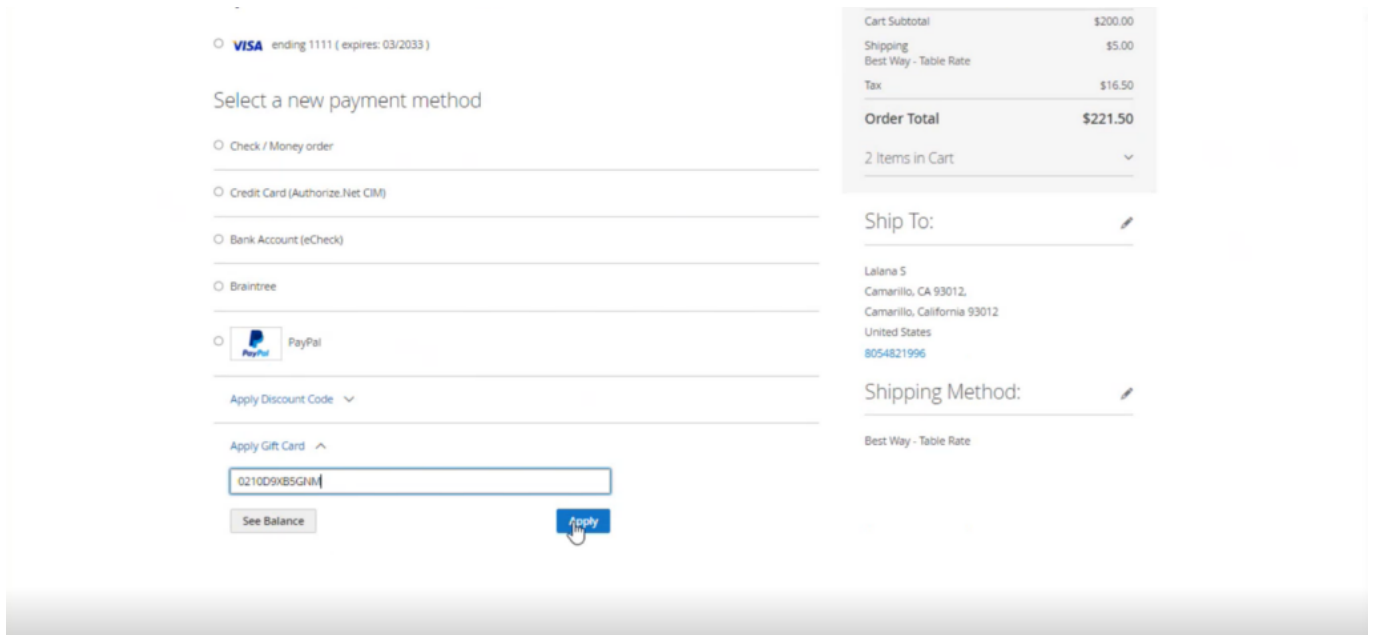
Place an Order and Add to the Cart.



click on Next from the Shipping screen

Step 15: Under the Payment Method Option you will find an option to Apply Gift Card.





Enter the code and click on apply

Step 16: You will get an alert from the application that the gift card has been added. on the Order Summary, you will have the option to view the amount removed for the [Gift Card] redemption.

Payment Method

VISA ending 1111 (expires: 03/2033)


Select a new payment method

Check / Money order

Credit Card (Authorize.Net CIM)

Bank Account (eCheck)

Braintree

 PayPal

Apply Discount Code

Apply Gift Card

Gift Card 0210D9XB5GNM was added.

Order Summary

Cart Subtotal	\$200.00
Remove Gift Card (0210D9XB5GNM)	-\$100.00
Shipping	\$5.00
Best Way - Table Rate	
Tax	\$16.50
Order Total	\$121.50

2 Items in Cart

Ship To:


Lalana S
Camarillo, CA 93012,
Camarillo, California 93012
United States
8054821996

Shipping Method:

Best Way - Table Rate

Step 17. After completing the payment method your order will be successfully placed.

Welcome, Lalana S



Kbottle

Thank you for your purchase! [Print receipt](#)

Your order number is: **24400000688**.

We'll email you an order confirmation with details and tracking info.

About us
Customer Service

Privacy and Cookie Policy
Search Terms
Advanced Search
Contact Us

Step 18: Go to the Connector Logs.

Connector Logs

It's time to change your password.

Filters | Default View | Columns

Active filters: Group: Order | Sync Direction: Magento to Acumatica

352 records found | 200 per page | 1 of 2

Log Id	Start Time	Complete Time	Group	Action	Sync Direction	Result	Entity Id	Notes	Action
1522524	Dec 6, 2023 6:15:20 PM	Dec 6, 2023 6:15:20 PM	Order	Publisher	Magento to Acumatica	Success		24400000688	View
1522519	Dec 6, 2023 6:13:29 PM	Dec 6, 2023 6:13:33 PM	Order	Create	Magento to Acumatica	Success	688	24400000687	View
1522518	Dec 6, 2023 6:12:50 PM	Dec 6, 2023 6:12:50 PM	Order	Publisher	Magento to Acumatica	Success		24400000687	View
1522511	Dec 6, 2023 6:05:26 PM	Dec 6, 2023 6:05:29 PM	Order	Create	Magento to Acumatica	Success	687	24400000686	View
1522510	Dec 6, 2023 6:04:24 PM	Dec 6, 2023 6:04:24 PM	Order	Publisher	Magento to Acumatica	Success		24400000686	View
1522501	Dec 6, 2023 5:54:31 PM	Dec 6, 2023 5:54:39 PM	Order	Create	Magento to Acumatica	Success	686	24400000685	View
1522500	Dec 6, 2023 5:53:18 PM	Dec 6, 2023 5:53:18 PM	Order	Publisher	Magento to Acumatica	Success		24400000685	View
1522481	Dec 6, 2023 5:06:28 PM	Dec 6, 2023 5:06:35 PM	Order	Create	Magento to Acumatica	Success	685	24400000684	View
1522480	Dec 6, 2023 5:05:35 PM	Dec 6, 2023 5:05:35 PM	Order	Publisher	Magento to Acumatica	Success		24400000684	View
1522471	Dec 6, 2023 4:56:45 PM	Dec 6, 2023 4:57:16 PM	Order	Create	Magento to Acumatica	Success	684	24400000683	View

Connector Logs

It's time to change your password.

Filters | Default View | Columns

Active filters: Group: Order | Sync Direction: Magento to Acumatica

353 records found | 200 per page | 1 of 2

Log Id	Start Time	Complete Time	Group	Action	Sync Direction	Result	Entity Id	Notes	Action
1522525	Dec 6, 2023 6:16:18 PM	Dec 6, 2023 6:16:22 PM	Order	Create	Magento to Acumatica	Success	689	24400000688	View
1522524	Dec 6, 2023 6:15:20 PM	Dec 6, 2023 6:15:20 PM	Order	Publisher	Magento to Acumatica	Success		24400000688	View
1522519	Dec 6, 2023 6:13:29 PM	Dec 6, 2023 6:13:33 PM	Order	Create	Magento to Acumatica	Success	688	24400000687	View
1522518	Dec 6, 2023 6:12:50 PM	Dec 6, 2023 6:12:50 PM	Order	Publisher	Magento to Acumatica	Success		24400000687	View
1522511	Dec 6, 2023 6:05:26 PM	Dec 6, 2023 6:05:29 PM	Order	Create	Magento to Acumatica	Success	687	24400000686	View
1522510	Dec 6, 2023 6:04:24 PM	Dec 6, 2023 6:04:24 PM	Order	Publisher	Magento to Acumatica	Success		24400000686	View
1522501	Dec 6, 2023 5:54:31 PM	Dec 6, 2023 5:54:39 PM	Order	Create	Magento to Acumatica	Success	686	24400000685	View
1522500	Dec 6, 2023 5:53:18 PM	Dec 6, 2023 5:53:18 PM	Order	Publisher	Magento to Acumatica	Success		24400000685	View
1522481	Dec 6, 2023 5:06:28 PM	Dec 6, 2023 5:06:35 PM	Order	Create	Magento to Acumatica	Success	685	24400000684	View
1522480	Dec 6, 2023 5:05:35 PM	Dec 6, 2023 5:05:35 PM	Order	Publisher	Magento to Acumatica	Success		24400000684	View
1522471	Dec 6, 2023 4:56:45 PM	Dec 6, 2023 4:57:16 PM	Order	Create	Magento to Acumatica	Success	684	24400000683	View

Step 19: Click on the [Entity Id]. On the Order details, you can view the Gift Card Number and Amount which has been deducted from the Order Total.

#24400000688

← Back Login as Customer Cancel Send Email Hold Invoice Ship Reorder **Edit** **Order Lookup**

Product	Item Status	Original Price	Price	Qty	Subtotal	Tax Amount	Tax Percent	Discount Amount	Row Total
Airpods SKU: AIRPODS	Ordered	\$100.00	\$100.00	Ordered 2	\$200.00	\$16.50	8.25%	\$0.00	\$216.50

Order Total

Notes for this Order

Status: Pending

Comment:

Notify Customer by Email
 Visible on Storefront

Submit Comment

Order Totals

Subtotal	\$200.00
Shipping & Handling	\$5.00
Tax	\$16.50
Gift Card (0210D9XB5GNM)	-\$100.00
Grand Total	\$121.50
Total Paid	\$0.00
Total Refunded	\$0.00
Total Due	\$121.50

Gift Card Coupon Details

#24400000688

← Back Login as Customer Cancel Send Email Hold Invoice Ship Reorder **Edit** **Order Lookup**

It's time to change your password.

ORDER VIEW

- Information
- Invoices
- Credit Memos
- Shipments
- Comments History

Order & Account Information

Order # 24400000688 (The order confirmation email was sent)

Order Date	Dec 6, 2023, 6:14:37 PM
Order Status	Pending
Purchased From	Main Website Main Website Store Default Store View
Placed from IP	49.204.10.187

Account Information [Edit Customer](#)

Acumatica order number: OS11111610

Customer Name	Lalana S
Email	lalana@test.com
Customer Group	General

Address Information

Billing Address [Edit](#)

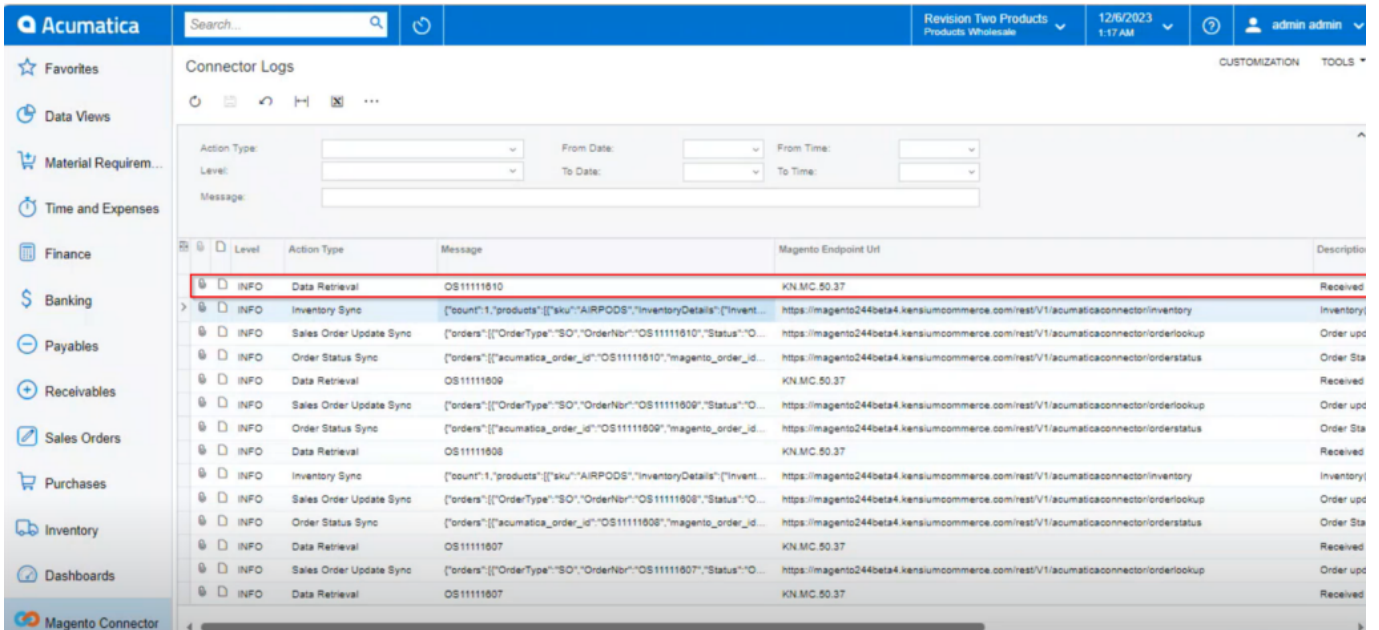
Lalana S
Camarillo, CA 93012
Camarillo, California, 93012
United States
T: 8054821996

Shipping Address [Edit](#)

Lalana S
Camarillo, CA 93012
Camarillo, California, 93012
United States
T: 8054821996

Acumatica Order Number

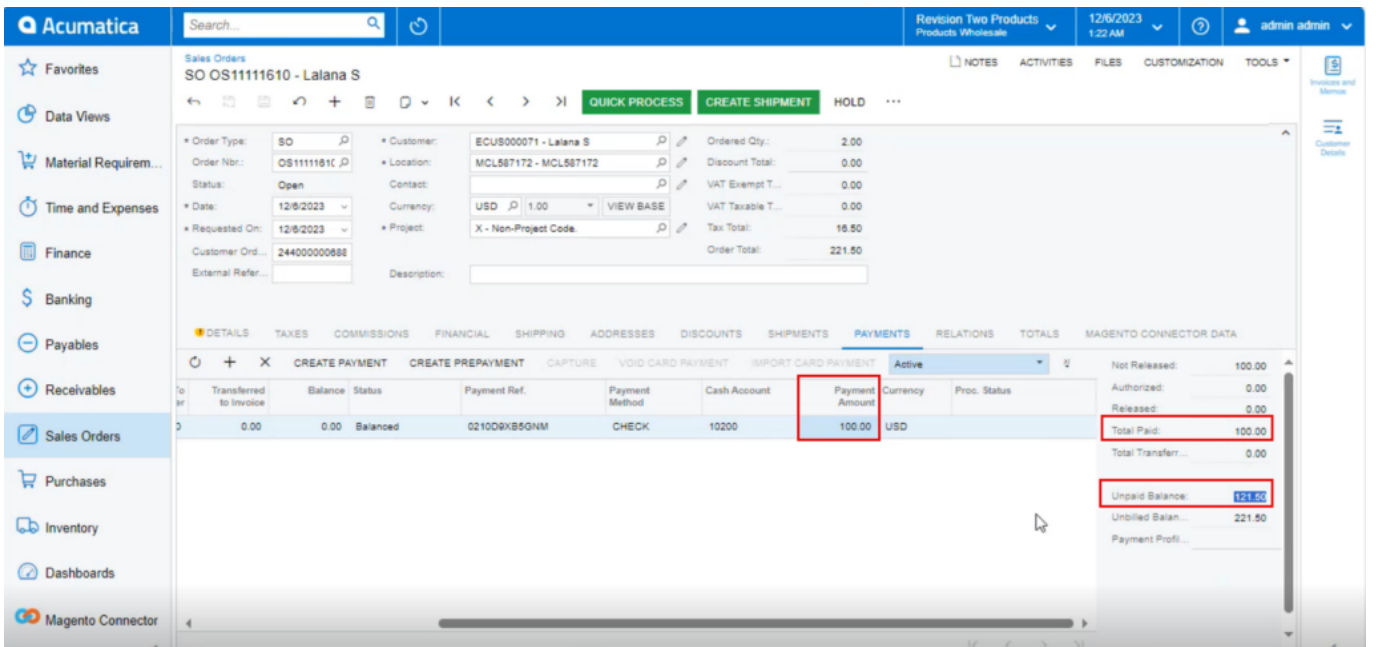
Step 20: Go to the Acumatica Log and from there go to the Sales order of the Acumatica



The screenshot shows the 'Connector Logs' interface in Acumatica. The table below represents the log entries:

Level	Action Type	Message	Magento Endpoint Url	Description
INFO	Data Retrieval	OS1111610	KN.MC.50.37	Received
INFO	Inventory Sync	["count":1,"products":[{"sku":"AIRPODS","inventoryDetails":{"invent...	https://magento244beta4.kensiumcommerce.com/rest/v1/acumaticaconnector/inventory	Inventory
INFO	Sales Order Update Sync	["orders":[{"OrderType":"SO","OrderNbr":"OS1111610","Status":"O...	https://magento244beta4.kensiumcommerce.com/rest/v1/acumaticaconnector/orderlookup	Order upd
INFO	Order Status Sync	["orders":[{"Acumatica_order_id":"OS1111610","magento_order_id...	https://magento244beta4.kensiumcommerce.com/rest/v1/acumaticaconnector/orderstatus	Order Sta
INFO	Data Retrieval	OS1111609	KN.MC.50.37	Received
INFO	Sales Order Update Sync	["orders":[{"OrderType":"SO","OrderNbr":"OS1111609","Status":"O...	https://magento244beta4.kensiumcommerce.com/rest/v1/acumaticaconnector/orderlookup	Order upd
INFO	Order Status Sync	["orders":[{"Acumatica_order_id":"OS1111609","magento_order_id...	https://magento244beta4.kensiumcommerce.com/rest/v1/acumaticaconnector/orderstatus	Order Sta
INFO	Data Retrieval	OS1111608	KN.MC.50.37	Received
INFO	Inventory Sync	["count":1,"products":[{"sku":"AIRPODS","inventoryDetails":{"invent...	https://magento244beta4.kensiumcommerce.com/rest/v1/acumaticaconnector/inventory	Inventory
INFO	Sales Order Update Sync	["orders":[{"OrderType":"SO","OrderNbr":"OS1111608","Status":"O...	https://magento244beta4.kensiumcommerce.com/rest/v1/acumaticaconnector/orderlookup	Order upd
INFO	Order Status Sync	["orders":[{"Acumatica_order_id":"OS1111608","magento_order_id...	https://magento244beta4.kensiumcommerce.com/rest/v1/acumaticaconnector/orderstatus	Order Sta
INFO	Data Retrieval	OS1111607	KN.MC.50.37	Received
INFO	Sales Order Update Sync	["orders":[{"OrderType":"SO","OrderNbr":"OS1111607","Status":"O...	https://magento244beta4.kensiumcommerce.com/rest/v1/acumaticaconnector/orderlookup	Order upd
INFO	Data Retrieval	OS1111607	KN.MC.50.37	Received

Step 21: Go to Sales Order and go to the Payment Tab. The Gift Card amount will be shown under Total Paid, and the Balance amount is Unpaid Balance in Acumatica.



The screenshot shows the 'Sales Order' details for 'SO OS1111610 - Lalana S'. The 'PAYMENTS' tab is active, showing a payment of 100.00 USD. The summary on the right indicates a Total Paid of 100.00 and an Unpaid Balance of 121.50.

To	From	Transferred to Invoice	Balance	Status	Payment Ref.	Payment Method	Cash Account	Payment Amount	Currency	Proc. Status
		0.00	0.00	Balanced	021009XB5GNM	CHECK	10200	100.00	USD	Active

Summary:

- Not Released: 100.00
- Authorized: 0.00
- Released: 0.00
- Total Paid: 100.00
- Total Transferr...: 0.00
- Unpaid Balance: 121.50
- Unbilled Balan...: 221.50
- Payment Profi...: 0.00