

## **Order Status**

Acumatica you will have a couple of Order Status. They are as follows:

- Completed
- On-hold
- Open
- Pending
- Shipping
- Cancelled

However, Magento has multiple options for the order status. At the same time, it allows you to create the Order Status. It is extremely important that both the status should match to sync the data seamlessly. Both the applications Acumatica and Magento should identify the order status for successful sync.

To access the Order Status mapping click on the left panel Kensium A-M Connector and click on the [Order Status] under Mapping. The following screens will appear.

Ŵ	Kensium A-M Connector	r			×	v	iew Details	System Message	es: 5 💌
DASHBOARD							Q	<b>#0</b> 1	
\$ SALES	Acumatica Endpoint URLs	Category	Orders	About		Mapping	Add N	ew Order Sta	tus
•	Basic Configuration	Customer	Returns	Documentation <sup>a</sup>					
	Sync Configuration	Customer Group		Support					
KENSIUM A-M CONNECTOR	Export Setup	Order Status							
ŧ	Import Setup	Payment Method	Queue Status			s 📀	Default View	<ul> <li>Colu</li> </ul>	mns 💌
	Sync Rules	Product	Consumer Management			per page	<	1 of 1	>
		Tax Category				Store View	v		
CONTENT		Shipping Method (A>M)				All Store V	iews		
- d.		Shipping Method (M>A)	Admin Logs			All Store V	iews		
		Stores - Branches				All Store V	iews		
STORES		Warehouse	Buik Action Logs			All Store V	iews		
*			Connector Sync Logs			, a store v			
SYSTEM									

Option for the Order Status Mapping





Û	~ 1	ask "Rule processing; 2": 1 item(s) have been successfully updated.	View Details System Messages: 5 💌			
DASHBOARD	Order Status Mapping			Q 💋 🕹 🔹		
\$ sales	Scope: All Store Views -			Recommended Order Status Mapping Add New Order Status		
	0	It's time to change your password.				
CONNECTOR				<b>Y</b> Filters	O Default View	
	Actio			50 🔻 per	page < 1 of 1 >	
	×	Acumatica Order Status	Magento Order Status	Sto	re View	
CONTENT		Acumatica Order Status	Magento Order Status Canceled	Sto	re View Store Views	
		Acumatica Order Status 1 canceled completed	Magento Order Status Canceled Complete	Sto All	re View Store Views Store Views	
		Acumatica Order Status 1 canceled completed pending	Magento Order Status Canceled Complete Pending	Sto All All	re View Store Views Store Views Store Views	
		Acumatica Order Status     1       canceled	Magento Order Status Canceled Complete Pending Processing	Sto           All:           All:           All:           All:           All:	re View Store Views Store Views Store Views Store Views Store Views	
CONTENT CONTENT REPORTS STORES SYSTEM		Acumatica Order Status     1       canceled        completed        pending        processing	Magento Order Status Canceled Complete Pending Processing	Sto All: All: All: All:	re View Store Views Store Views Store Views Store Views	

## Order Status Mapping Screen

You will have 2 options in the Order Status Mapping Screen.

- 1. Recommended Order Status Mapping
- 2. Add new Order Status.

Recommended Order Status Mapping:

Once you click on the [Recommended Order Status Mapping] a pop-up will appear on the screen which will change your current mapping to recommended mapping. By clicking on [OK] the recommended setting will be applied.





Û	~	Task "Rule processing: 2": 1 item(s) have been successfull	View Details System Messages: 5 💌			
DASHBOARD	Ord	ler Status Mapping				Q 🕫 🕹
\$ sales	Scope	e: All Store Views 🔹 🔞		Recomr	mended Order Status N	lapping Add New Order Status
CATALOG	0	It's time to change your password.				
	A chie	a description of		× .	▼ Filters	Default View • Columns •
	Actions 4 records found  Actinatica Order Status  canceled		Are you sure that you recommended map	ou want to change the current mapping to ping? If so, all existing data will be deleted.	50	per page
				Cancel OK		All Store Views
		completed		Complete		All Store Views
		pending		Pending		All Store Views
		processing		Processing		All Store Views

## Recommended Settings in Order Mapping

Add New Order Status Mapping:

Upon clicking on the order status, a pop-up will appear on your screen. To map the order status with the Acumatica Order Status and with the Magento order status you need to enter the status here.





Ŵ	✓ Task "Rule processing: 2": 1 ltem(s) have been successfully updated.				View Details System Messages: 5 💌		
DASHBOARD	Order Sta	tus Mapping			Q 📫 🕹 ashaa 🗸		
\$ SALES	Scope: All Store	e Views 👻 🚱		Recommended Order Star	tus Mapping Add New Order Status		
CATALOG							
KENSIUM A-M	It's time to	change your password.					
	✓ Recommer	Order Status Mapping			^		
CUSTOMERS		Acumatica Order Status	Magento Order Status		imns 💌		
MARKETING	Actions	_	Please select	\$	Delete		
CONTENT	Acumatic	a Orde	Please select	\$	Delete		
	canceled	ADD /					
STORES.	completed	4			) )		
\$	pending	,			Save		
SYSTEM	processinį	5					

## Order status popup

You can create multiple text boxes by using the [Add] button. After the successful mapping, you must click on [Save].

If you want to Delete an Acumatica Order Status you can simply use the [Delete] button and delete it as shown in the above screenshot and [Save] the record.

