
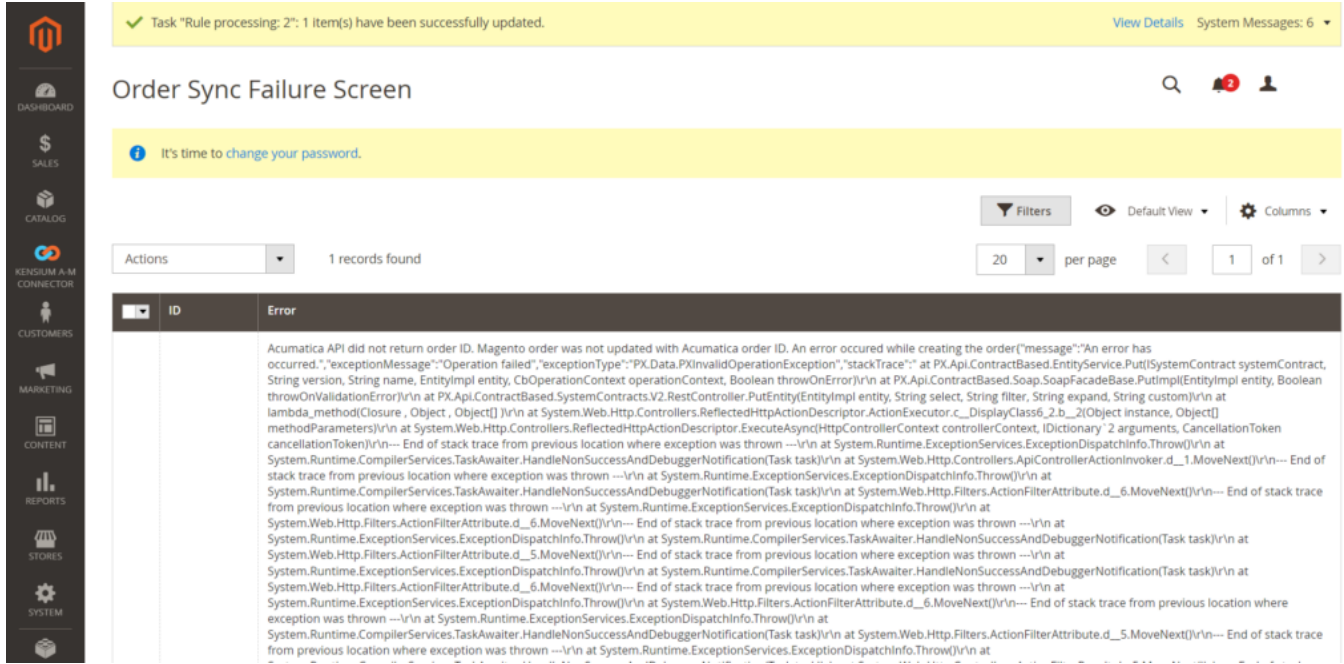


Orders Failure

 Order sync can fail for different reasons the customer is not present within Acumatica, the Product doesn't exist in Acumatica and so on. This section will display all the failed orders.



The screenshot shows the 'Order Sync Failure Screen' within a dashboard. At the top, a green notification bar states: 'Task "Rule processing: 2": 1 Item(s) have been successfully updated.' Below this, a yellow informational bar says: 'It's time to change your password.' The main content area features a table with columns for 'ID' and 'Error'. The table shows one record with a detailed error message: 'Acumatica API did not return order ID. Magento order was not updated with Acumatica order ID. An error occurred while creating the order...' The interface also includes a sidebar with navigation icons, a search bar, and pagination controls showing '1 records found' and '20 per page'.

Sync the data to Acumatica after correcting the data

If the sync is successful, the record will not be displayed here. However, in case the sync fails again even after the sync with the modified data it will be shown here.