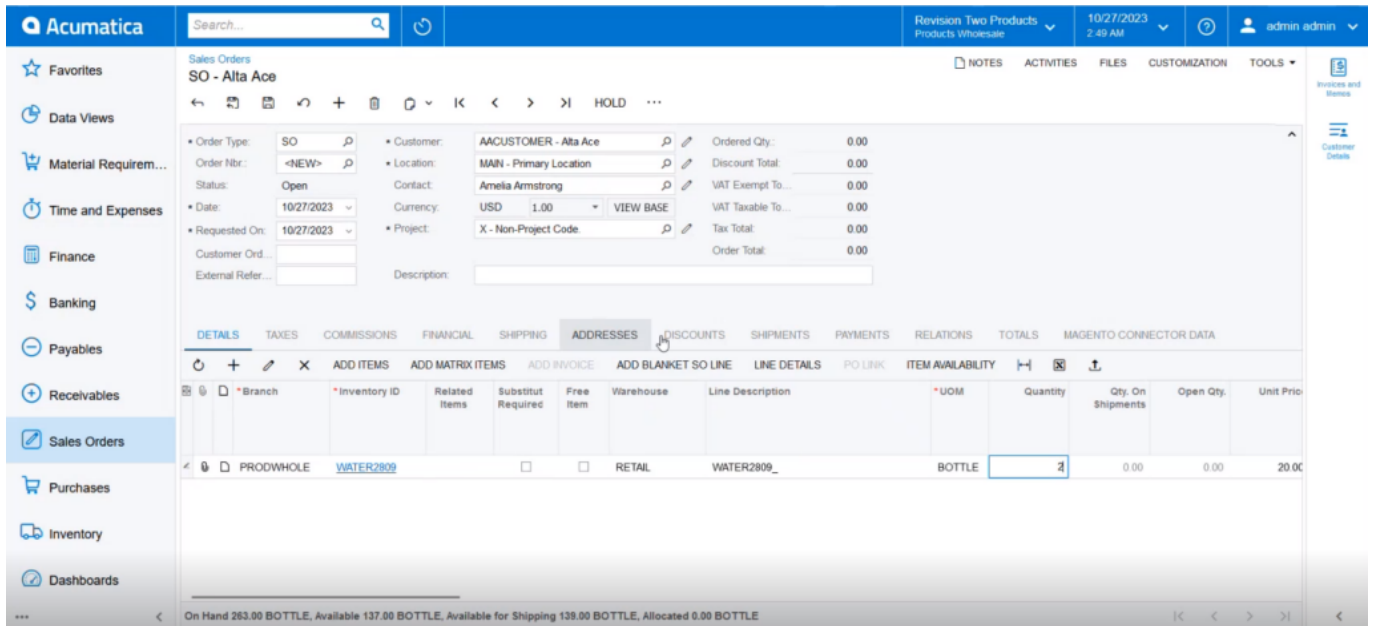


Orders in Acumatica and Sync with Magento

You can place an order within Acumatica and sync the same into Magento. You need to follow the steps as described below.

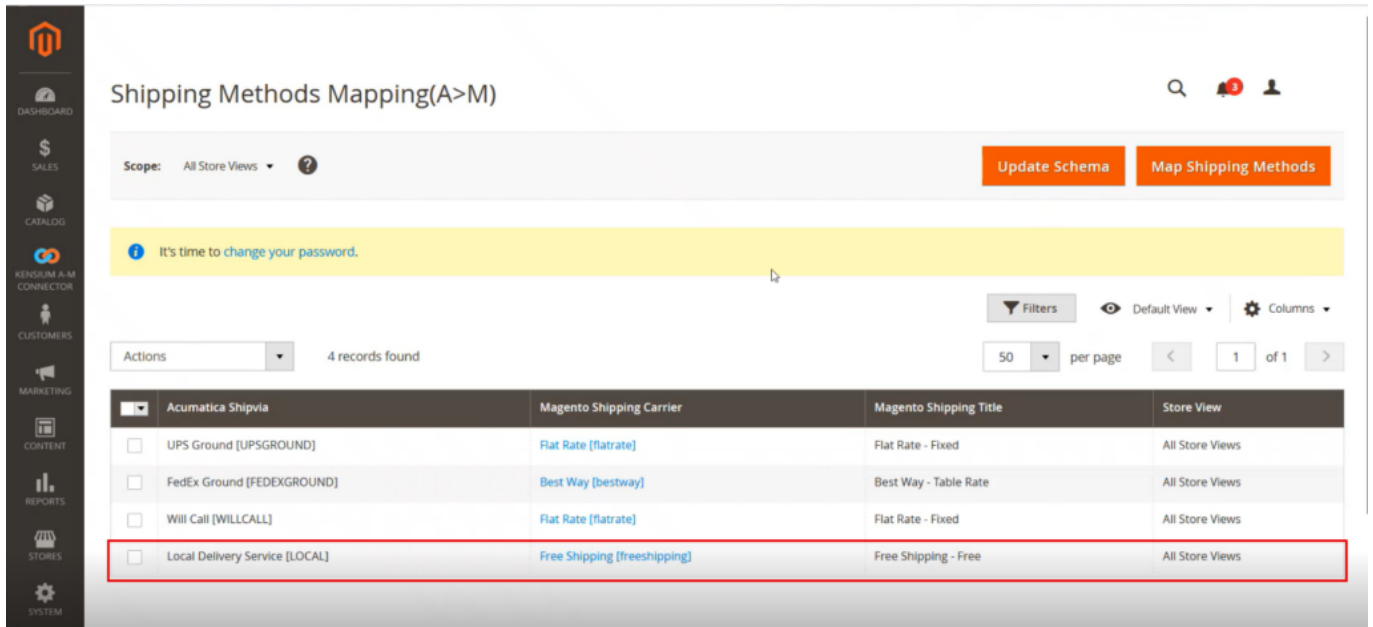
Step 1: Create the Order in Acumatica.



The screenshot shows the Acumatica interface for creating a sales order. The top navigation bar includes 'Acumatica', a search bar, and user information 'admin admin'. The main content area is titled 'Sales Orders' and 'SO - Alta Ace'. It features a left-hand navigation menu with categories like Favorites, Data Views, Material Requirements, Time and Expenses, Finance, Banking, Payables, Receivables, Sales Orders (highlighted), Purchases, Inventory, and Dashboards. The central form contains fields for Order Type (SO), Order Nbr (<NEW>), Status (Open), Date (10/27/2023), Requested On (10/27/2023), Customer (AACUSTOMER - Alta Ace), Location (MAIN - Primary Location), Contact (Amelia Armstrong), Currency (USD 1.00), Project (X - Non-Project Code), and various totals (Discount Total, VAT Exempt To, VAT Taxable To, Tax Total, Order Total). Below the form are tabs for DETAILS, TAXES, COMMISSIONS, FINANCIAL, SHIPPING, ADDRESSES, DISCOUNTS, SHIPMENTS, PAYMENTS, RELATIONS, TOTALS, and MAGENTO CONNECTOR DATA. The 'ADDRESSES' tab is active, showing a table with columns for Branch, Inventory ID, Related Items, Substitut Required, Free Item, Warehouse, Line Description, UOM, Quantity, Qty. On Shipments, Open Qty, and Unit Price. A single row is visible with Branch 'PRODWHOLE', Inventory ID 'WATER2809', Warehouse 'RETAIL', Line Description 'WATER2809_', UOM 'BOTTLE', and Quantity '2'. At the bottom, a status bar indicates inventory levels: 'On Hand 263.00 BOTTLE, Available 137.00 BOTTLE, Available for Shipping 139.00 BOTTLE, Allocated 0.00 BOTTLE'.

Order Creation in Acumatica

Step 2: Check the shipping mapping (A-M) from Magento.



Shipping Methods Mapping(A>M)

Scope: All Store Views

Update Schema Map Shipping Methods

It's time to change your password.

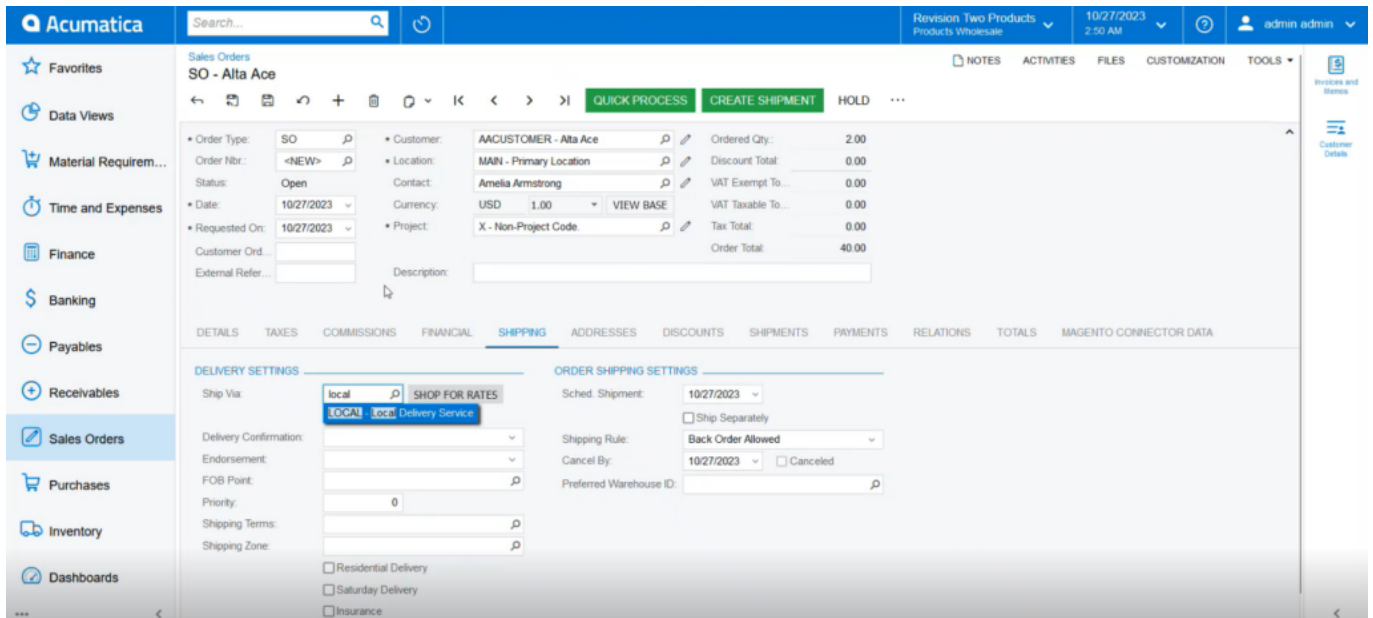
Filters Default View Columns

Actions 4 records found 50 per page 1 of 1

| Acumatica Shipvia | Magento Shipping Carrier | Magento Shipping Title | Store View |
|---|------------------------------|------------------------|-----------------|
| <input type="checkbox"/> UPS Ground [UPSGROUND] | Flat Rate [flatrate] | Flat Rate - Fixed | All Store Views |
| <input type="checkbox"/> FedEx Ground [FEDEXGROUND] | Best Way [bestway] | Best Way - Table Rate | All Store Views |
| <input type="checkbox"/> Will Call [WILLCALL] | Flat Rate [flatrate] | Flat Rate - Fixed | All Store Views |
| <input type="checkbox"/> Local Delivery Service [LOCAL] | Free Shipping [freeshipping] | Free Shipping - Free | All Store Views |

Check the Shipping Mapping in Magento

Step 3. Go back to Shipping details in Acumatica Sales Order and select the shipment.



Acumatica

Search...

Revision Two Products Products Wholesale 10/27/2023 2:50 AM admin.admin

SALES ORDERS

SO - Alta Ace

NOTES ACTIVITIES FILES CUSTOMIZATION TOOLS

QUICK PROCESS CREATE SHIPMENT HOLD

Order Type: SO Customer: AACUSTOMER - Alta Ace Ordered Qty: 2.00
 Order Inbr: <NEW> Location: MAIN - Primary Location Discount Total: 0.00
 Status: Open Contact: Amelia Armstrong WAT Exempt To: 0.00
 Date: 10/27/2023 Currency: USD 1.00 VIEW BASE WAT Taxable To: 0.00
 Requested On: 10/27/2023 Project: X - Non-Project Code Tax Total: 0.00
 Customer Ord: Order Total: 40.00
 External Refer... Description:

DETAILS TAXES COMMISSIONS FINANCIAL SHIPMENT ADDRESSES DISCOUNTS SHIPMENTS PAYMENTS RELATIONS TOTALS MAGENTO CONNECTOR DATA

DELIVERY SETTINGS ORDER SHIPPING SETTINGS

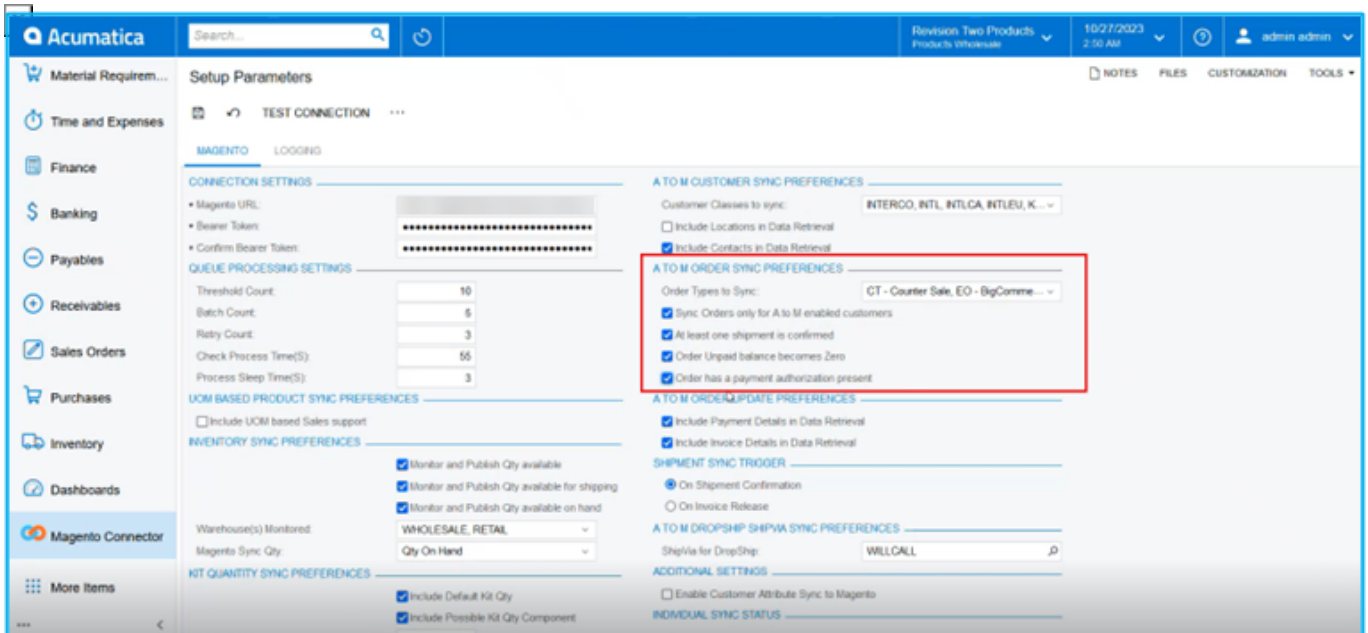
Ship Via: local SHOP FOR RATES
 LOCAL Local Delivery Service

Delivery Confirmation: Endorsement: FOB Point: Priority: 0 Shipping Terms: Shipping Zone:
 Residential Delivery
 Saturday Delivery
 Insurance

Sched. Shipment: 10/27/2023
 Ship Separately
 Shipping Rule: Back Order Allowed
 Cancel By: 10/27/2023 Canceled
 Preferred Warehouse ID:

Select the Shipment

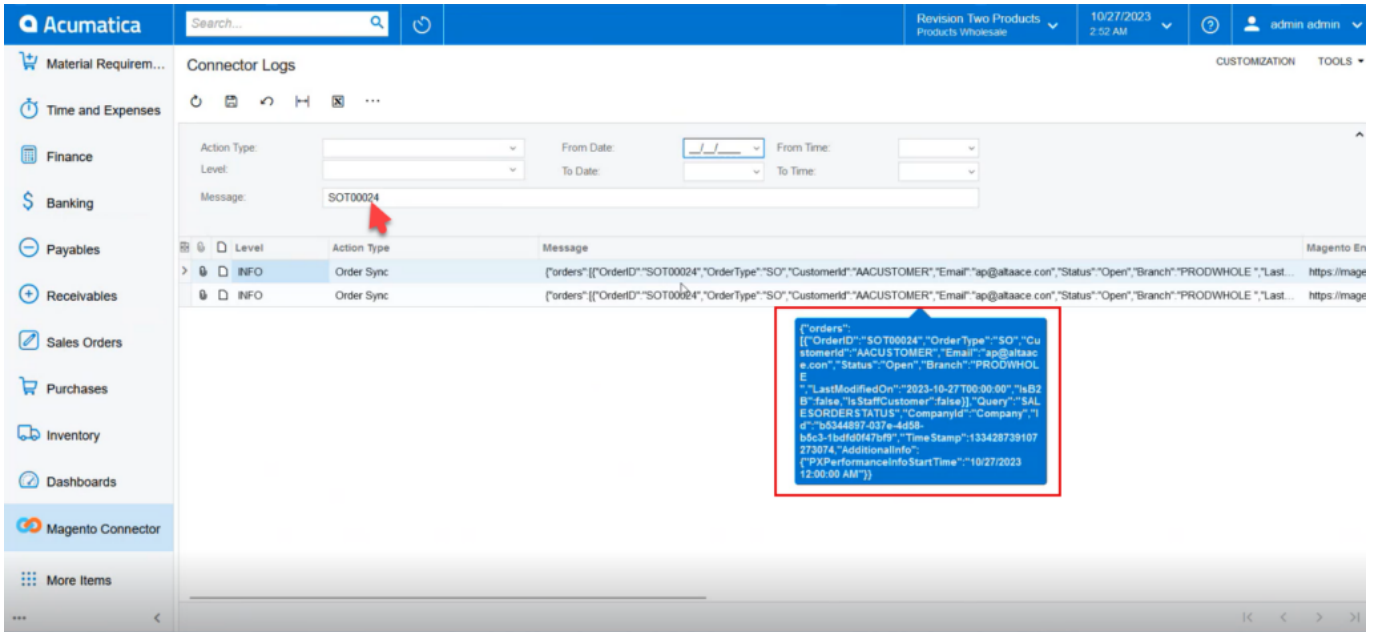
Step 4. Go to [Setup Parameters] to check [A-M Order Sync Preferences]. Any of the 3 conditions should match to sync the data.



A To M Order Sync Preferences

Step 5. From payment check the unpaid balance amount. If it's not 0.00 to satisfy the criteria create a payment record to change the unpaid balance to 0.00.

Step 6. To check the sync status, go to Reports -> Connector Log the following screen will appear.



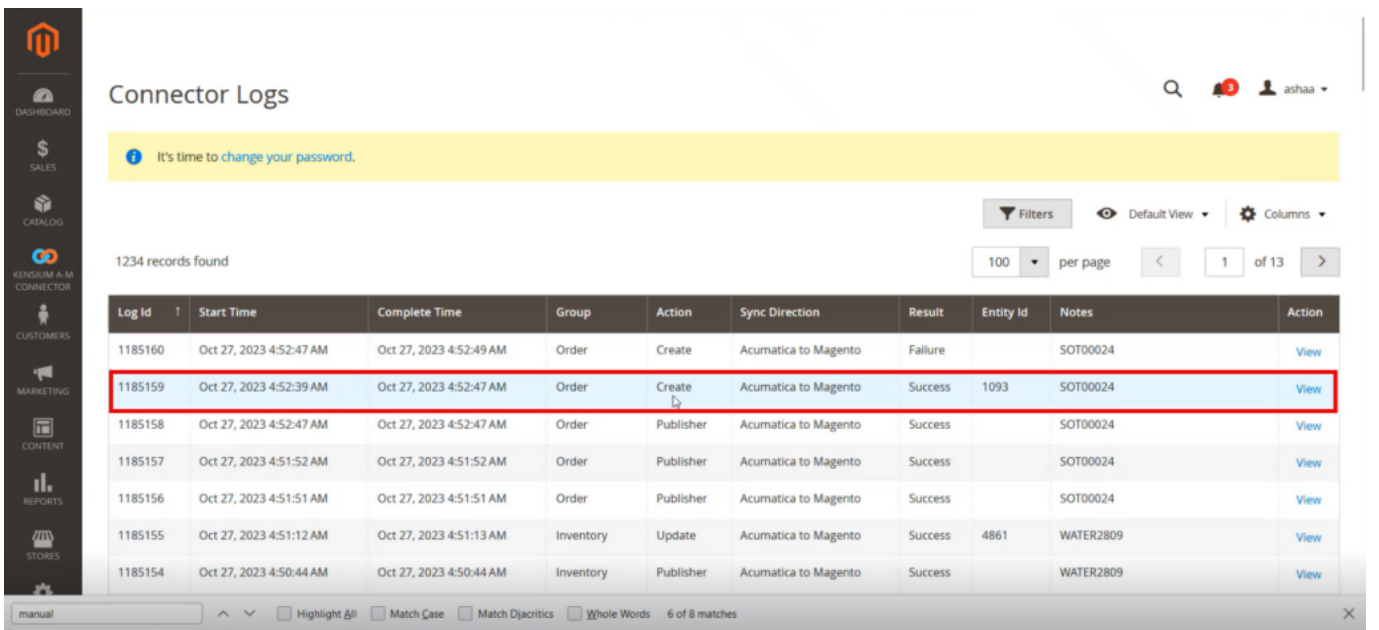
Acumatica Connector Logs interface showing a log entry for Order Sync. The message content is highlighted in a red box:

```

{"orders": [{"OrderID": "SOT00024", "OrderType": "SO", "CustomerID": "AACUSTOMER", "Email": "ap@altaace.com", "Status": "Open", "Branch": "PRODWHOLE", "LastModifiedOn": "2023-10-27T00:00:00", "isB2B": false, "isStaffCustomer": false}, {"query": "SAL ESORDER STATUS", "CompanyID": "Company", "c": "b5344897-027e-4d59-b5c3-1bd09f47b9f9", "Time Stamp": "133428739107273074", "AdditionalInfo": {"PPXPerformanceInfoStartTime": "10/27/2023 12:00:00 AM"}}]}
    
```

Acumatica Connector Log

Step 7. Go to Magento Connector Log to check the Order Sync Status.

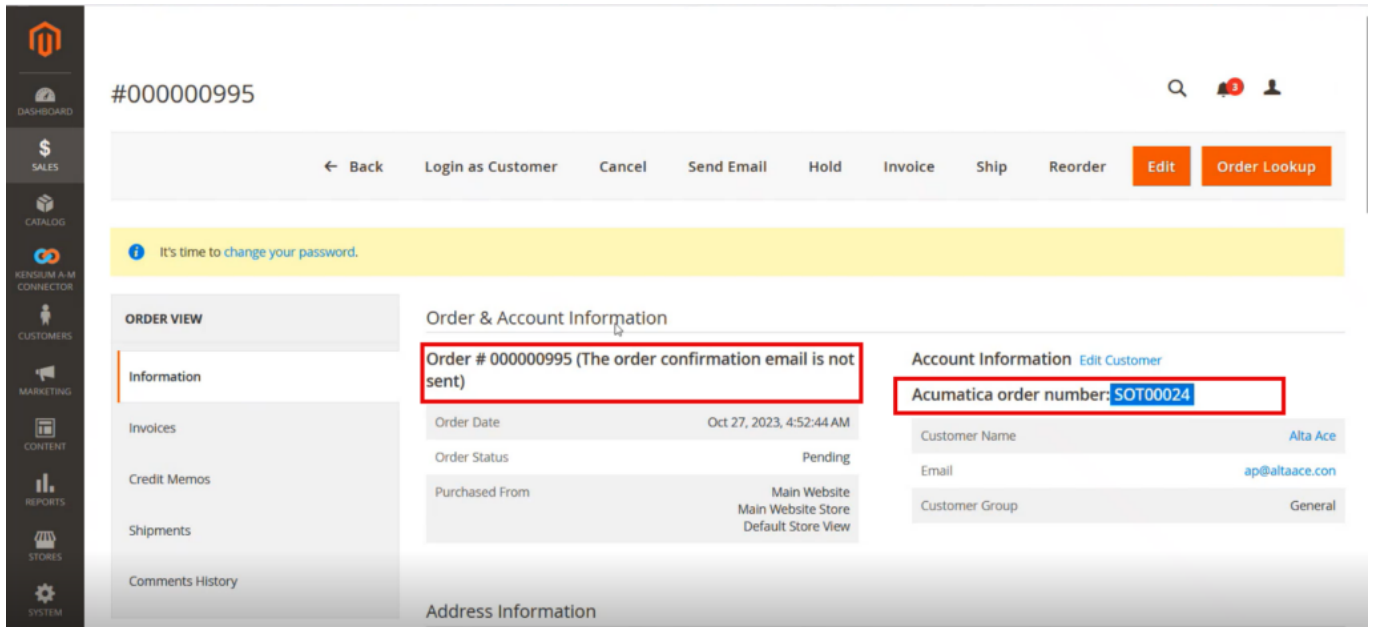


Magento Connector Logs interface showing a table of log entries. The entry for Log ID 1185159 is highlighted with a red box:

| Log Id | Start Time | Complete Time | Group | Action | Sync Direction | Result | Entity Id | Notes | Action |
|---------|-------------------------|-------------------------|-----------|-----------|----------------------|---------|-----------|-----------|----------------------|
| 1185160 | Oct 27, 2023 4:52:47 AM | Oct 27, 2023 4:52:49 AM | Order | Create | Acumatica to Magento | Failure | | SOT00024 | View |
| 1185159 | Oct 27, 2023 4:52:39 AM | Oct 27, 2023 4:52:47 AM | Order | Create | Acumatica to Magento | Success | 1093 | SOT00024 | View |
| 1185158 | Oct 27, 2023 4:52:47 AM | Oct 27, 2023 4:52:47 AM | Order | Publisher | Acumatica to Magento | Success | | SOT00024 | View |
| 1185157 | Oct 27, 2023 4:51:52 AM | Oct 27, 2023 4:51:52 AM | Order | Publisher | Acumatica to Magento | Success | | SOT00024 | View |
| 1185156 | Oct 27, 2023 4:51:51 AM | Oct 27, 2023 4:51:51 AM | Order | Publisher | Acumatica to Magento | Success | | SOT00024 | View |
| 1185155 | Oct 27, 2023 4:51:12 AM | Oct 27, 2023 4:51:13 AM | Inventory | Update | Acumatica to Magento | Success | 4861 | WATER2809 | View |
| 1185154 | Oct 27, 2023 4:50:44 AM | Oct 27, 2023 4:50:44 AM | Inventory | Publisher | Acumatica to Magento | Success | | WATER2809 | View |

Order Creation is Successful

Step 8: Click on [View] and go to the Order. You can view the Acumatica and Magento Order Number in the Order Screen.



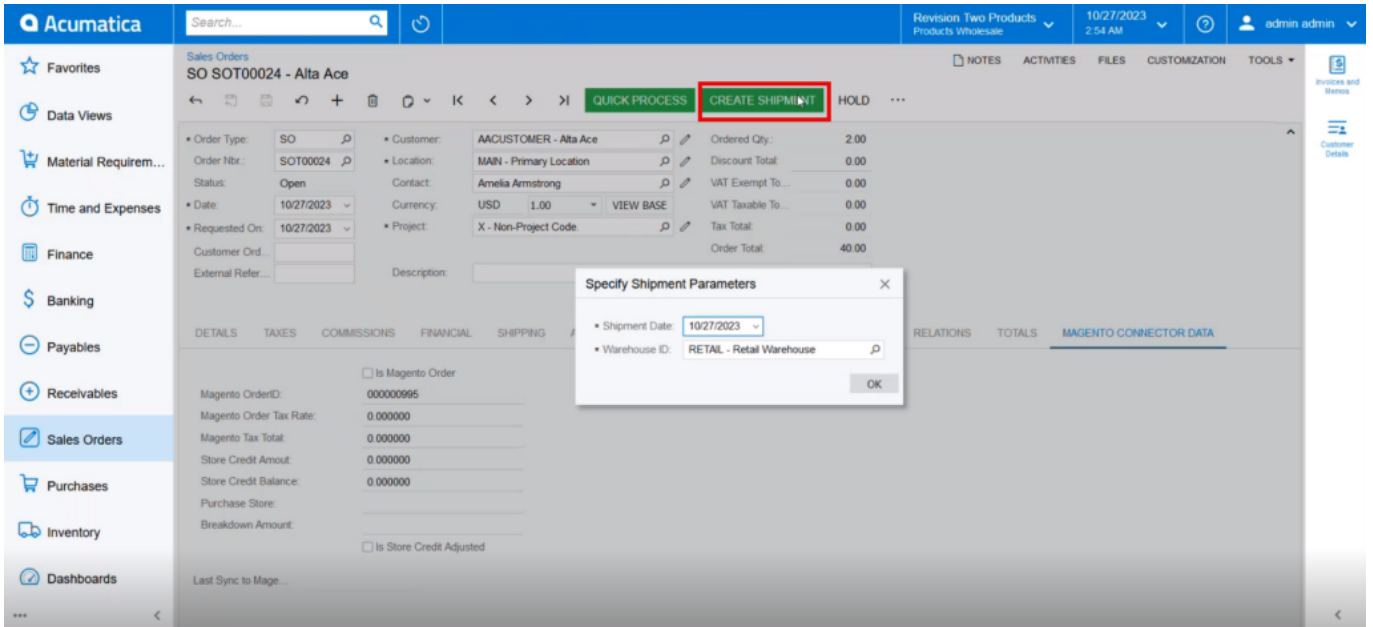
The screenshot displays the 'ORDER VIEW' interface for order #00000995. The top navigation bar includes a search icon, a notification bell with '3' alerts, and a user profile icon. Below the order ID, a toolbar contains buttons for 'Back', 'Login as Customer', 'Cancel', 'Send Email', 'Hold', 'Invoice', 'Ship', 'Reorder', 'Edit', and 'Order Lookup'. A yellow banner indicates 'It's time to change your password.' The main content area is divided into sections: 'ORDER VIEW' (with a sub-menu for Information, Invoices, Credit Memos, Shipments, and Comments History), 'Order & Account Information', and 'Address Information'. The 'Order & Account Information' section contains two tables:

| Order & Account Information | |
|---|--|
| Order # 00000995 (The order confirmation email is not sent) | |
| Order Date | Oct 27, 2023, 4:52:44 AM |
| Order Status | Pending |
| Purchased From | Main Website Main Website Store Default Store View |

| Account Information Edit Customer | |
|---|----------------|
| Acumatica order number: | SOT00024 |
| Customer Name | Alta Ace |
| Email | ap@altaace.com |
| Customer Group | General |

Acumatica Order Number and Magento Order Number

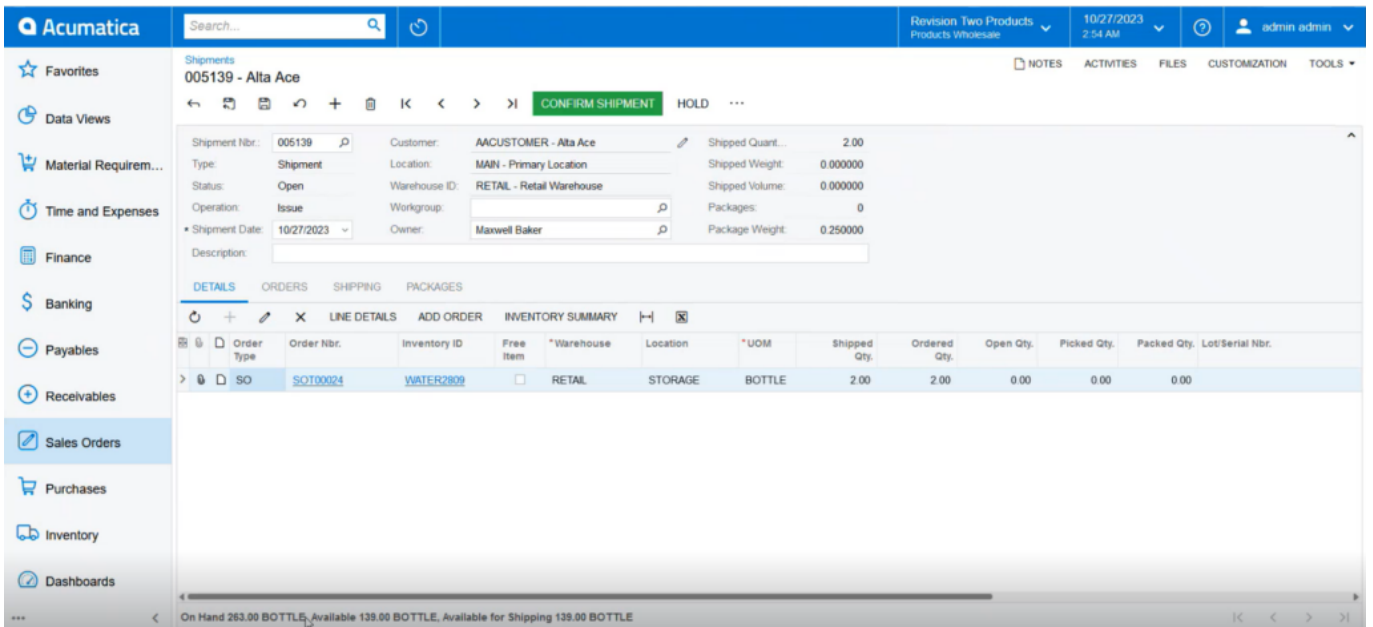
Step 9. Go to Acumatica sales order to create the Shipment.



Acumatica interface showing Sales Orders for SO SOT00024 - Alta Ace. The 'CREATE SHIPMENT' button is highlighted. A dialog box titled 'Specify Shipment Parameters' is open, showing 'Shipment Date' as 10/27/2023 and 'Warehouse ID' as RETAL - Retail Warehouse.

Create the Shipment

Step 10: Confirm the Shipment and Release the Invoice.



Acumatica interface showing Shipments for 005139 - Alta Ace. The 'CONFIRM SHIPMENT' button is highlighted. Below, a table shows the shipment details for Order Nbr. SOT00024, Inventory ID WATER2809, Warehouse RETAL, Location STORAGE, and UOM BOTTLE.

| Order Type | Order Nbr. | Inventory ID | Free Item | Warehouse | Location | UOM | Shipped Qty. | Ordered Qty. | Open Qty. | Picked Qty. | Packed Qty. | Lot/Serial Nbr. |
|------------|------------|--------------|--------------------------|-----------|----------|--------|--------------|--------------|-----------|-------------|-------------|-----------------|
| SO | SOT00024 | WATER2809 | <input type="checkbox"/> | RETAL | STORAGE | BOTTLE | 2.00 | 2.00 | 0.00 | 0.00 | 0.00 | |

Click on Confirm Shipment

Step 11: Go to the Connector Log and it should be published unless you see any error. Shipment and invoices are created in Acumatica, however, the returns will take place in Magento.

Connector Logs

It's time to change your password.

1245 records found

| Log Id | Start Time | Complete Time | Group | Action | Sync Direction | Result | Entity Id | Notes | Action |
|---------|-------------------------|-------------------------|-------------|-----------|----------------------|---------|-----------|-----------|--------|
| 1185171 | Oct 27, 2023 4:54:57 AM | Oct 27, 2023 4:54:57 AM | Shipment | Publisher | Acumatica to Magento | Success | | 000000995 | View |
| 1185170 | Oct 27, 2023 4:54:19 AM | Oct 27, 2023 4:54:20 AM | Order | Update | Acumatica to Magento | Success | | SOT00024 | View |
| 1185169 | Oct 27, 2023 4:54:13 AM | Oct 27, 2023 4:54:19 AM | Order | Update | Acumatica to Magento | Success | | SOT00024 | View |
| 1185168 | Oct 27, 2023 4:54:17 AM | Oct 27, 2023 4:54:17 AM | Order | Publisher | Acumatica to Magento | Success | | SOT00024 | View |
| 1185167 | Oct 27, 2023 4:54:17 AM | Oct 27, 2023 4:54:17 AM | Orderstatus | Publisher | Acumatica to Magento | Success | | 000000995 | View |
| 1185166 | Oct 27, 2023 4:54:13 AM | Oct 27, 2023 4:54:14 AM | Inventory | Update | Acumatica to Magento | Success | 4861 | WATER2809 | View |
| 1185165 | Oct 27, 2023 4:54:13 AM | Oct 27, 2023 4:54:13 AM | Orderstatus | Update | Acumatica to Magento | Success | 1093 | 000000995 | View |

manual Highlight All Match Case Match Diacritics Whole Words 6 of 8 matches

Connector Logs

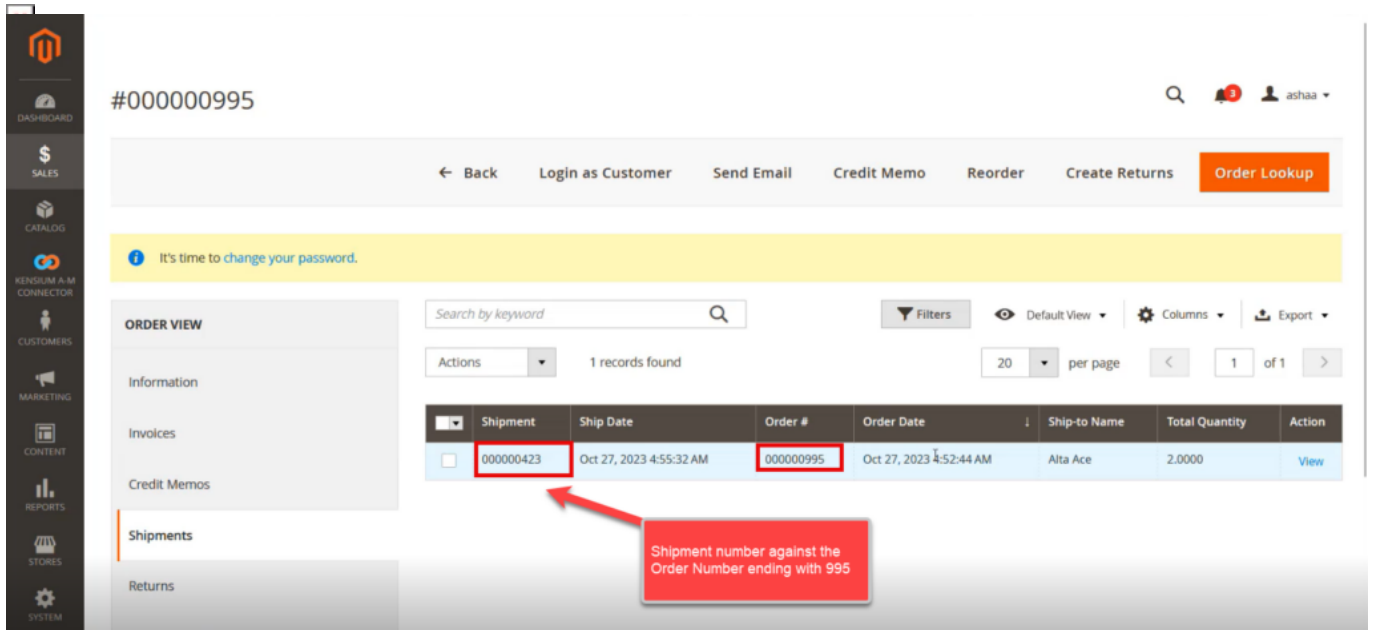
It's time to change your password.

1247 records found

| Log Id | Start Time | Complete Time | Group | Action | Sync Direction | Result | Entity Id | Notes | Action |
|---------|-------------------------|-------------------------|-------------|-----------|----------------------|---------|-----------|-----------|--------|
| 1185173 | Oct 27, 2023 4:55:32 AM | Oct 27, 2023 4:55:34 AM | Shipment | Create | Acumatica to Magento | Success | 458 | 000000995 | View |
| 1185172 | Oct 27, 2023 4:55:32 AM | Oct 27, 2023 4:55:32 AM | Orderstatus | Update | Acumatica to Magento | Failure | 1093 | 000000995 | View |
| 1185171 | Oct 27, 2023 4:54:57 AM | Oct 27, 2023 4:54:57 AM | Shipment | Publisher | Acumatica to Magento | Success | | 000000995 | View |
| 1185170 | Oct 27, 2023 4:54:19 AM | Oct 27, 2023 4:54:20 AM | Order | Update | Acumatica to Magento | Success | | SOT00024 | View |
| 1185169 | Oct 27, 2023 4:54:13 AM | Oct 27, 2023 4:54:19 AM | Order | Update | Acumatica to Magento | Success | | SOT00024 | View |
| 1185168 | Oct 27, 2023 4:54:17 AM | Oct 27, 2023 4:54:17 AM | Order | Publisher | Acumatica to Magento | Success | | SOT00024 | View |
| 1185167 | Oct 27, 2023 4:54:17 AM | Oct 27, 2023 4:54:17 AM | Orderstatus | Publisher | Acumatica to Magento | Success | | 000000995 | View |

manual Highlight All Match Case Match Diacritics Whole Words 6 of 8 matches

Shipment Created in Magento



#000000995

← Back Login as Customer Send Email Credit Memo Reorder Create Returns **Order Lookup**

It's time to change your password.

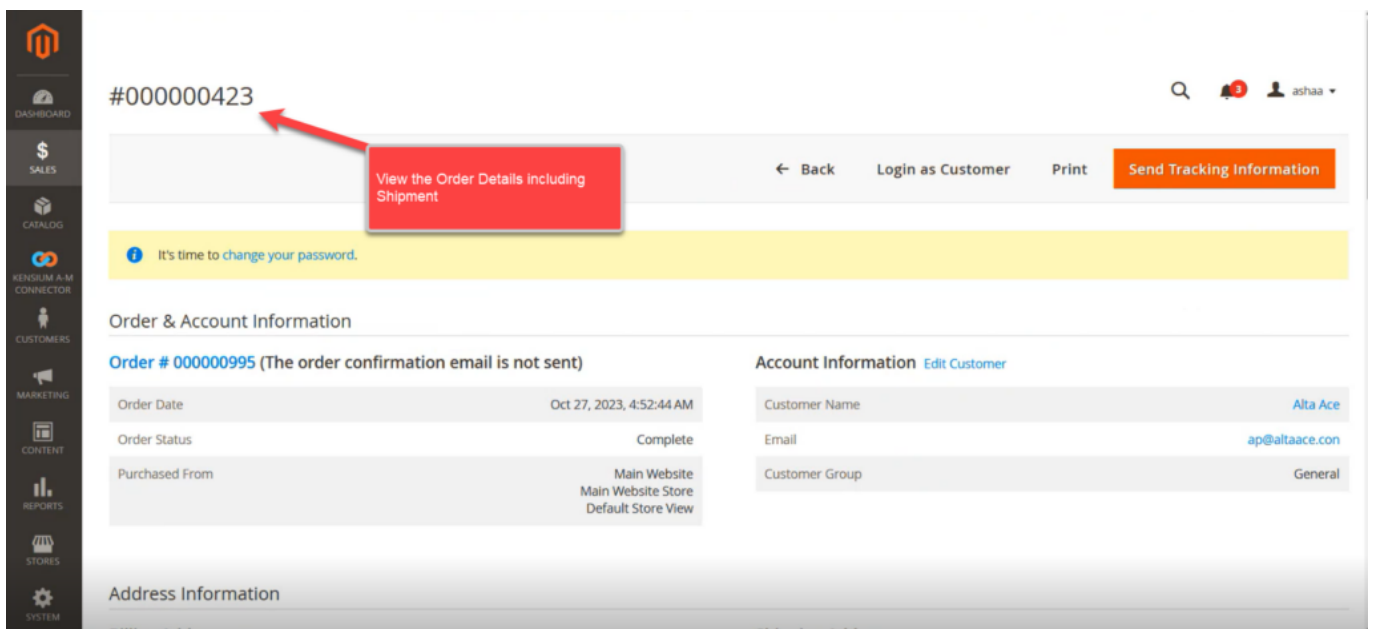
Search by keyword Filters Default View Columns Export

Actions 1 records found 20 per page 1 of 1

| Shipment | Ship Date | Order # | Order Date | Ship-to Name | Total Quantity | Action |
|------------------------------------|-------------------------|-----------|-------------------------|--------------|----------------|--------|
| <input type="checkbox"/> 000000423 | Oct 27, 2023 4:55:32 AM | 000000995 | Oct 27, 2023 4:52:44 AM | Alta Ace | 2.0000 | View |

Shipment number against the Order Number ending with 995

Shipment Number against the Order Number



#000000423

← Back Login as Customer Print **Send Tracking Information**

View the Order Details including Shipment

It's time to change your password.

Order & Account Information

Order # 000000995 (The order confirmation email is not sent)

Order Date: Oct 27, 2023, 4:52:44 AM

Order Status: Complete

Purchased From: Main Website, Main Website Store, Default Store View

Account Information [Edit Customer](#)

Customer Name: Alta Ace

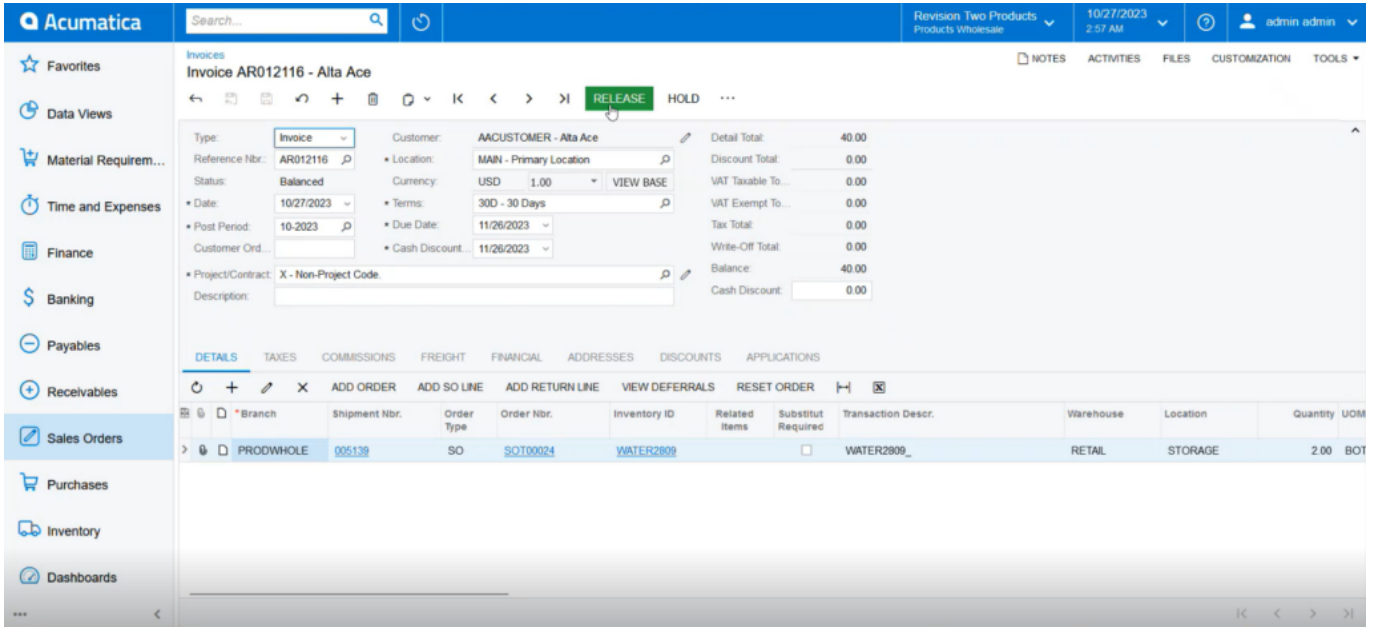
Email: ap@altaace.com

Customer Group: General

Address Information

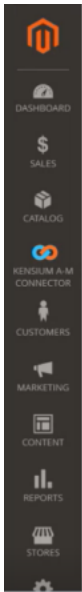
Shipment Details Screen

Step 12: Now Release the Invoice. After you release the invoice, the trigger will take place from Acumatica.



Release the Invoice

Step 13: Go to the Magento connector log for the update.



Connector Logs



It's time to change your password.

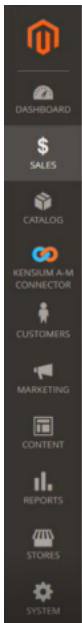
Filters Default View Columns

1254 records found

100 per page 1 of 13

| Log Id | Start Time | Complete Time | Group | Action | Sync Direction | Result | Entity Id | Notes | Action |
|---------|-------------------------|-------------------------|-----------|-----------|----------------------|---------|-----------|--------------------------|----------------------|
| 1185180 | Oct 27, 2023 4:57:36 AM | Oct 27, 2023 4:57:38 AM | Order | Update | Acumatica to Magento | Success | | SOT00024 | View |
| 1185179 | Oct 27, 2023 4:57:36 AM | Oct 27, 2023 4:57:36 AM | Order | Update | Acumatica to Magento | Success | | SOT00024 | View |
| 1185178 | Oct 27, 2023 4:57:33 AM | Oct 27, 2023 4:57:34 AM | Inventory | Update | Acumatica to Magento | Success | 4861 | WATER2809 | View |
| 1185177 | Oct 27, 2023 4:57:33 AM | Oct 27, 2023 4:57:33 AM | Customer | Publisher | Magento to Acumatica | Success | | vinoddemo2@mailnator.com | View |
| 1185176 | Oct 27, 2023 4:57:03 AM | Oct 27, 2023 4:57:03 AM | Inventory | Publisher | Acumatica to Magento | Success | | WATER2809 | View |
| 1185175 | Oct 27, 2023 4:57:00 AM | Oct 27, 2023 4:57:00 AM | Order | Publisher | Acumatica to Magento | Success | | SOT00024 | View |
| 1185174 | Oct 27, 2023 4:56:45 AM | Oct 27, 2023 4:56:45 AM | Order | Publisher | Acumatica to Magento | Success | | SOT00024 | View |

Order Updated in Magento Connector



#00000995



← Back Login as Customer Send Email Credit Memo Reorder Create Returns [Order Lookup](#)

It's time to change your password.

ORDER VIEW

Information

Invoices

Credit Memos

Shipments

Returns

Order & Account Information

Order # 00000995 (The order confirmation email is not sent)

Order Date Oct 27, 2023, 4:52:44 AM

Order Status Complete

Purchased From Main Website
Main Website Store
Default Store View

Account Information [Edit Customer](#)

Acumatica order number: SOT00024

Customer Name [Alta Ace](#)

Email ap@altaace.com

Customer Group General

Address Information