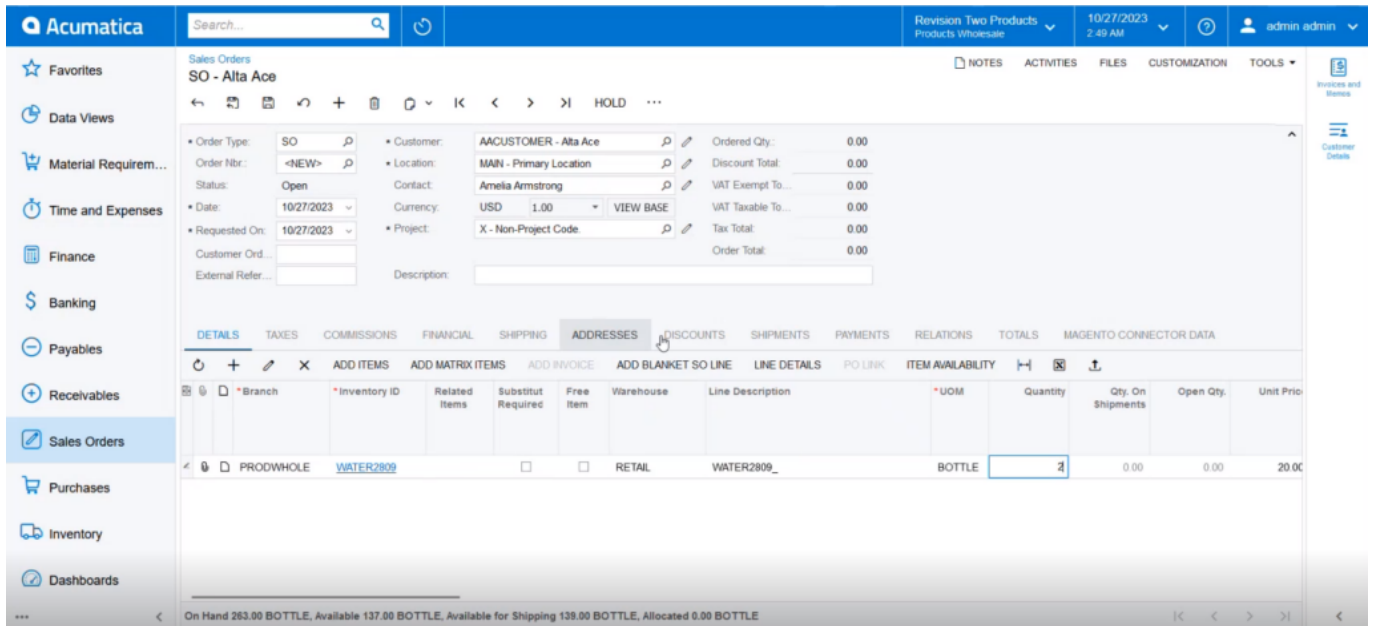


# Orders in Acumatica and Sync with Magento

You can place an order within Acumatica and sync the same into Magento. You need to follow the steps as described below.

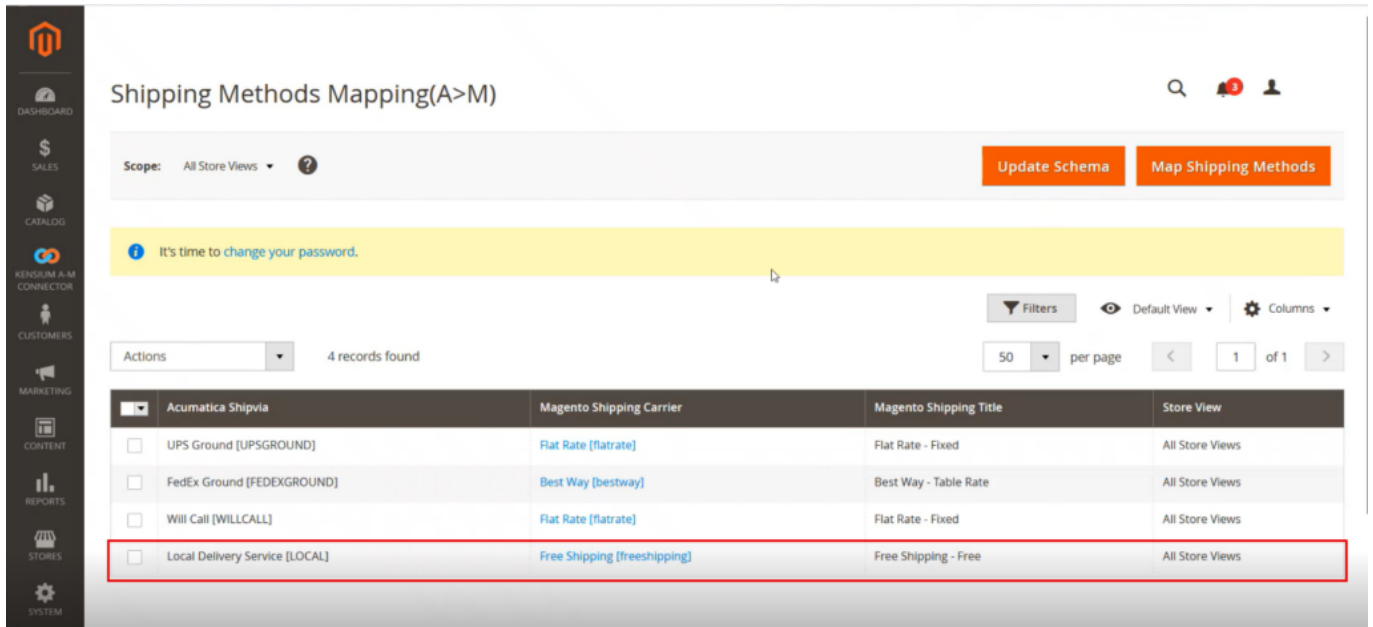
Step 1: Create the Order in Acumatica.



The screenshot shows the Acumatica interface for creating a sales order. The top navigation bar includes 'Acumatica', a search bar, and user information 'admin admin'. The main content area is titled 'Sales Orders' and 'SO - Alta Ace'. It features a sidebar with navigation options like 'Favorites', 'Data Views', 'Material Requirement...', 'Time and Expenses', 'Finance', 'Banking', 'Payables', 'Receivables', 'Sales Orders', 'Purchases', 'Inventory', and 'Dashboards'. The central form contains fields for Order Type (SO), Order Nbr (<NEW>), Status (Open), Date (10/27/2023), Requested On (10/27/2023), Customer (AACUSTOMER - Alta Ace), Location (MAIN - Primary Location), Contact (Amelia Armstrong), Currency (USD 1.00), Project (X - Non-Project Code), and various totals (Discount Total, VAT Exempt To, VAT Taxable To, Tax Total, Order Total). Below the form are tabs for DETAILS, TAXES, COMMISSIONS, FINANCIAL, SHIPPING, ADDRESSES, DISCOUNTS, SHIPMENTS, PAYMENTS, RELATIONS, TOTALS, and MAGENTO CONNECTOR DATA. The 'ADDRESSES' tab is active, showing a table with columns for Branch, Inventory ID, Related Items, Substitut Required, Free Item, Warehouse, Line Description, UOM, Quantity, Qty. On Shipments, Open Qty, and Unit Price. A single row is visible with Branch 'PRODWHOLE', Inventory ID 'WATER2809', Warehouse 'RETAIL', Line Description 'WATER2809\_', UOM 'BOTTLE', and Quantity '2'. The bottom status bar indicates inventory levels: 'On Hand 263.00 BOTTLE, Available 137.00 BOTTLE, Available for Shipping 139.00 BOTTLE, Allocated 0.00 BOTTLE'.

Order Creation in Acumatica

Step 2: Check the shipping mapping (A-M) from Magento.



Shipping Methods Mapping(A>M)

Scope: All Store Views

Update Schema Map Shipping Methods

It's time to change your password.

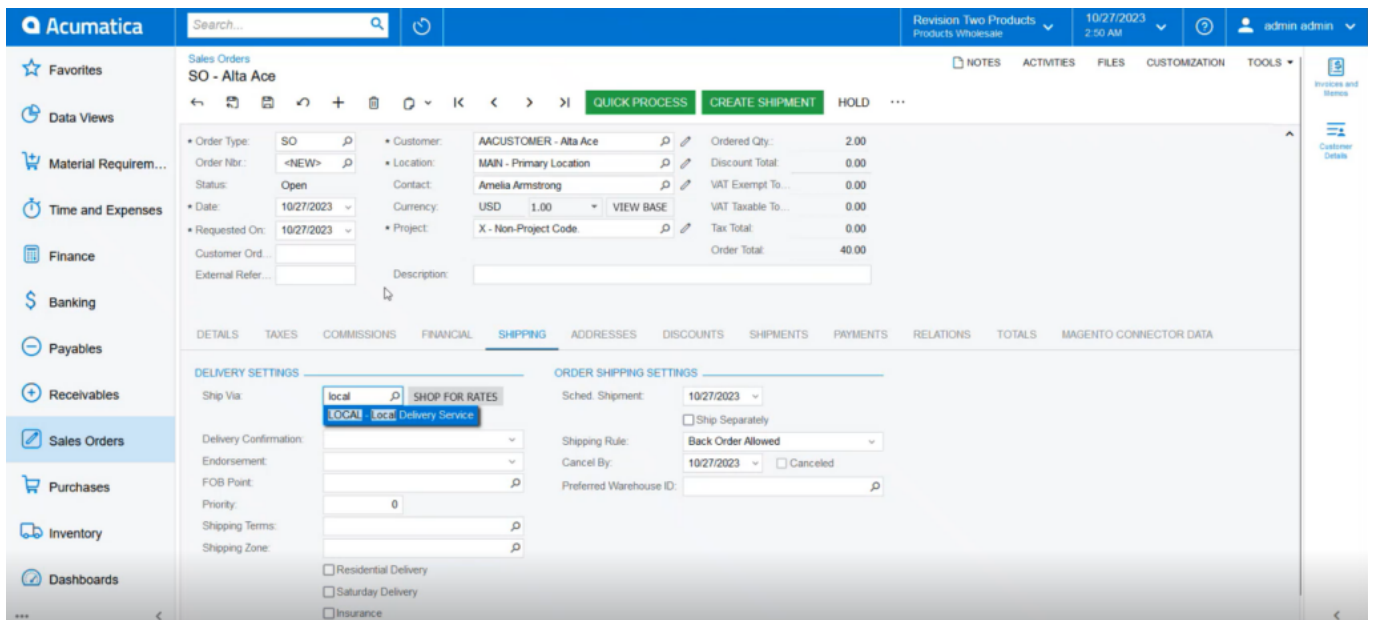
Filters Default View Columns

Actions 4 records found 50 per page 1 of 1

Acumatica Shipvia	Magento Shipping Carrier	Magento Shipping Title	Store View
<input type="checkbox"/> UPS Ground [UPSGROUND]	Flat Rate [flatrate]	Flat Rate - Fixed	All Store Views
<input type="checkbox"/> FedEx Ground [FEDEXGROUND]	Best Way [bestway]	Best Way - Table Rate	All Store Views
<input type="checkbox"/> Will Call [WILLCALL]	Flat Rate [flatrate]	Flat Rate - Fixed	All Store Views
<input type="checkbox"/> Local Delivery Service [LOCAL]	Free Shipping [freeshipping]	Free Shipping - Free	All Store Views

Check the Shipping Mapping in Magento

Step 3. Go back to Shipping details in Acumatica Sales Order and select the shipment.



Acumatica

Search...

Revision Two Products Products Wholesale 10/27/2023 2:50 AM admin.admin

SALES ORDERS SO - Alta Ace

QUICK PROCESS CREATE SHIPMENT HOLD

Order Type: SO Customer: AACUSTOMER - Alta Ace Ordered Qty: 2.00  
 Order Inbr: <NEW> Location: MAIN - Primary Location Discount Total: 0.00  
 Status: Open Contact: Amelia Armstrong WAT Exempt To: 0.00  
 Date: 10/27/2023 Currency: USD 1.00 VIEW BASE WAT Taxable To: 0.00  
 Requested On: 10/27/2023 Project: X - Non-Project Code Tax Total: 0.00  
 Customer Ord: Order Total: 40.00  
 External Refer... Description:

DETAILS TAXES COMMISSIONS FINANCIAL SHIPMENT ADDRESSES DISCOUNTS SHIPMENTS PAYMENTS RELATIONS TOTALS MAGENTO CONNECTOR DATA

DELIVERY SETTINGS ORDER SHIPPING SETTINGS

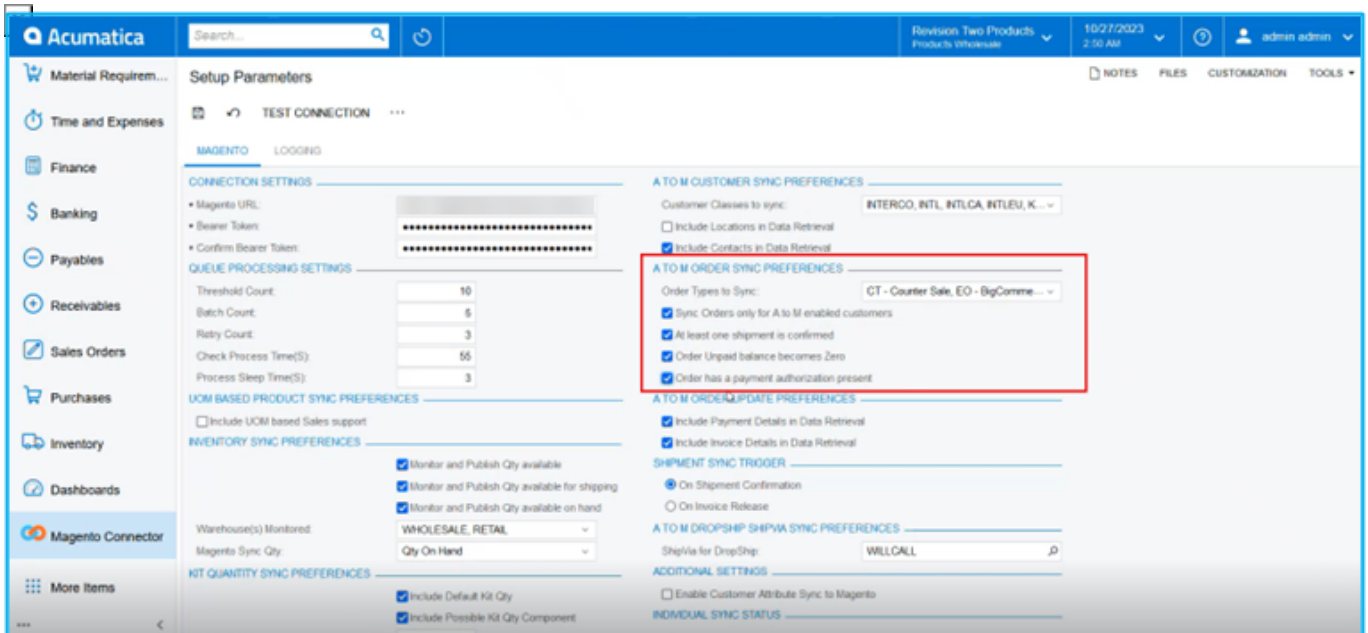
Ship Via: local SHOP FOR RATES  
 LOCAL  Local Delivery Service

Delivery Confirmation: Endorsement: FOB Point: Priority: 0 Shipping Terms: Shipping Zone:  
 Residential Delivery  
 Saturday Delivery  
 Insurance

Sched. Shipment: 10/27/2023  
 Ship Separately  
 Shipping Rule: Back Order Allowed  
 Cancel By: 10/27/2023  Canceled  
 Preferred Warehouse ID:

Select the Shipment

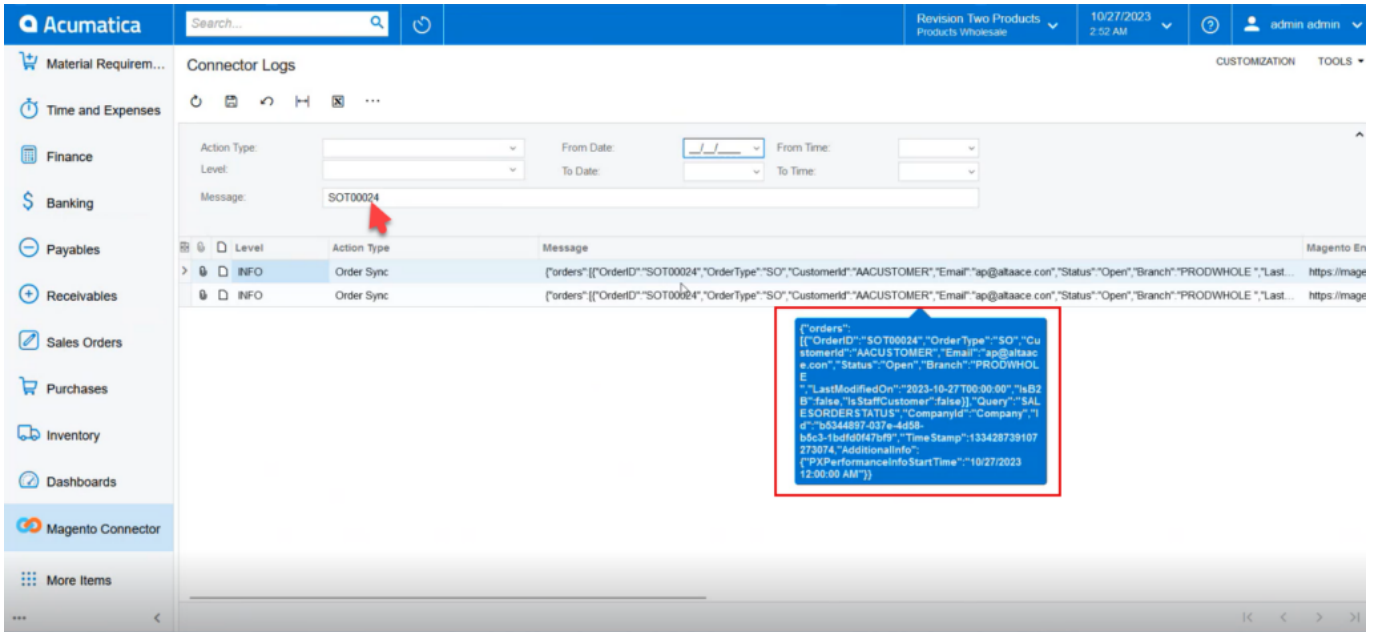
Step 4. Go to [Setup Parameters] to check [A-M Order Sync Preferences]. Any of the 3 conditions should match to sync the data.



### A To M Order Sync Preferences

Step 5. From payment check the unpaid balance amount. If it's not 0.00 to satisfy the criteria create a payment record to change the unpaid balance to 0.00.

Step 6. To check the sync status, go to Reports -> Connector Log the following screen will appear.



Acumatica Connector Logs

Message: SOT00024

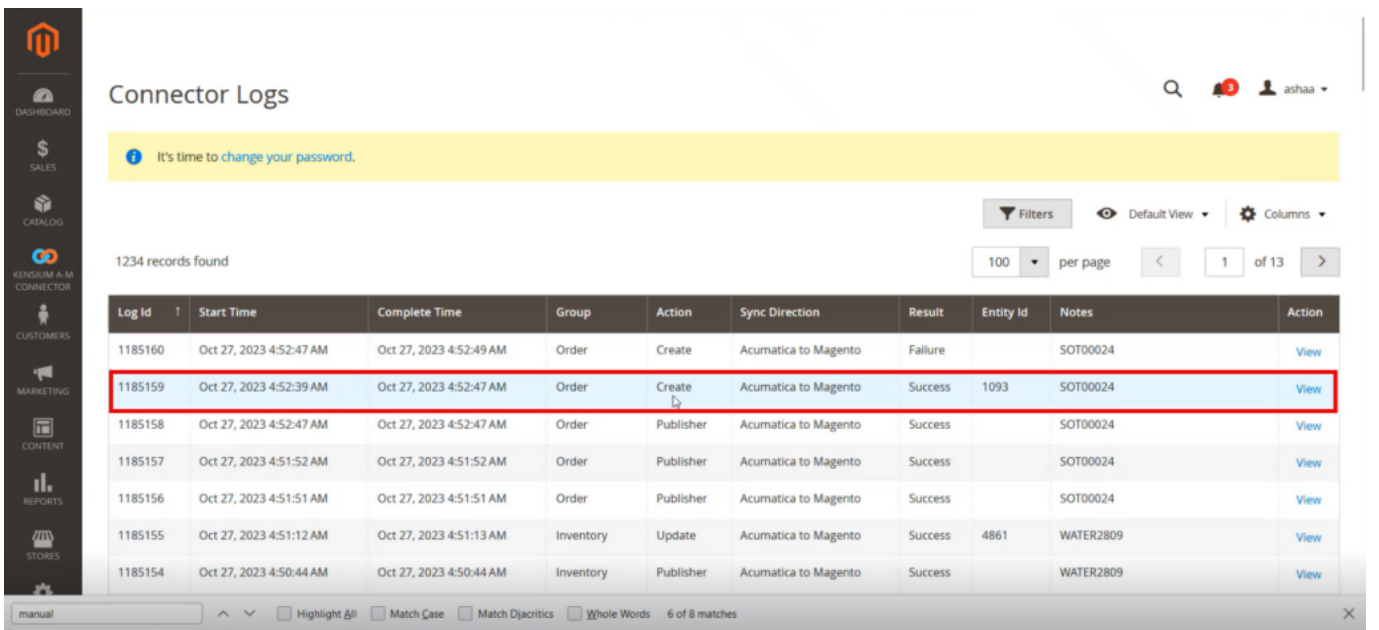
Level	Action Type	Message
INFO	Order Sync	["orders":{"OrderID":"SOT00024","OrderType":"SO","CustomerID":"AACUSTOMER","Email":"ap@altaace.com","Status":"Open","Branch":"PRODWHOLE","Last... https://image
INFO	Order Sync	["orders":{"OrderID":"SOT00024","OrderType":"SO","CustomerID":"AACUSTOMER","Email":"ap@altaace.com","Status":"Open","Branch":"PRODWHOLE","Last... https://image

```

["orders":
[["OrderID":"SOT00024","OrderType":"SO","Cu
stomerID":"AACUSTOMER","Email":"ap@altaac
e.com","Status":"Open","Branch":"PRODWHOL
E",
"LastModifiedOn":"2023-10-27T00:00:00","isB2
B":false,"isStaffCustomer":false},"Query":"SAL
ESORDER STATUS","CompanyId":"Company","I
D":"b5344897-027e-4d59-
b5c3-1bd09f47b9f9","Time Stamp":"133428739107
273074","AdditionalInfo":
{"PPXPerformanceInfoStartTime":"10/27/2023
12:00:00 AM"}]]
    
```

### Acumatica Connector Log

Step 7. Go to Magento Connector Log to check the Order Sync Status.



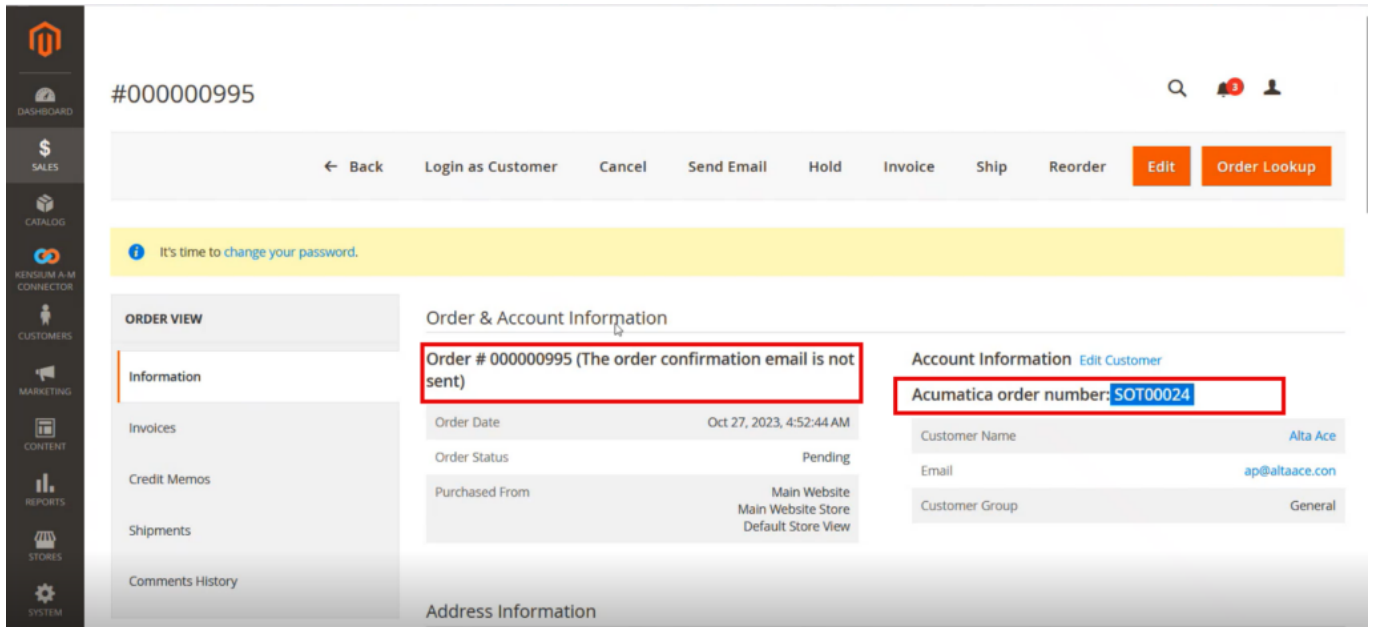
Connector Logs

1234 records found

Log Id	Start Time	Complete Time	Group	Action	Sync Direction	Result	Entity Id	Notes	Action
1185160	Oct 27, 2023 4:52:47 AM	Oct 27, 2023 4:52:49 AM	Order	Create	Acumatica to Magento	Failure		SOT00024	<a href="#">View</a>
1185159	Oct 27, 2023 4:52:39 AM	Oct 27, 2023 4:52:47 AM	Order	Create	Acumatica to Magento	Success	1093	SOT00024	<a href="#">View</a>
1185158	Oct 27, 2023 4:52:47 AM	Oct 27, 2023 4:52:47 AM	Order	Publisher	Acumatica to Magento	Success		SOT00024	<a href="#">View</a>
1185157	Oct 27, 2023 4:51:52 AM	Oct 27, 2023 4:51:52 AM	Order	Publisher	Acumatica to Magento	Success		SOT00024	<a href="#">View</a>
1185156	Oct 27, 2023 4:51:51 AM	Oct 27, 2023 4:51:51 AM	Order	Publisher	Acumatica to Magento	Success		SOT00024	<a href="#">View</a>
1185155	Oct 27, 2023 4:51:12 AM	Oct 27, 2023 4:51:13 AM	Inventory	Update	Acumatica to Magento	Success	4861	WATER2809	<a href="#">View</a>
1185154	Oct 27, 2023 4:50:44 AM	Oct 27, 2023 4:50:44 AM	Inventory	Publisher	Acumatica to Magento	Success		WATER2809	<a href="#">View</a>

## Order Creation is Successful

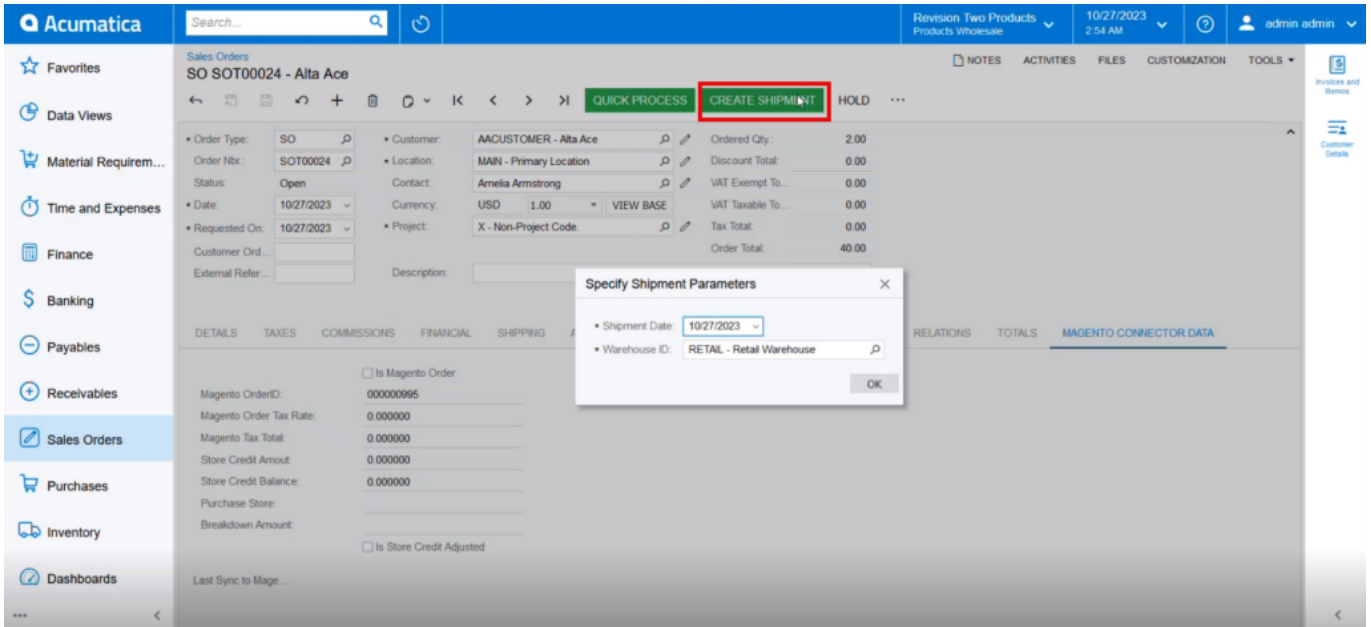
Step 8: Click on [View] and go to the Order. You can view the Acumatica and Magento Order Number in the Order Screen.



The screenshot displays the Magento Order View interface for order #00000995. The top navigation bar includes a search icon, a notification bell with a red '3', and a user profile icon. Below the order number, a toolbar contains buttons for Back, Login as Customer, Cancel, Send Email, Hold, Invoice, Ship, Reorder, Edit, and Order Lookup. A yellow banner indicates it's time to change the password. The main content area is divided into sections: ORDER VIEW (with a sub-menu for Information, Invoices, Credit Memos, Shipments, and Comments History), Order & Account Information, and Account Information. The Order & Account Information section shows the order number #00000995 (highlighted in red), order date (Oct 27, 2023, 4:52:44 AM), order status (Pending), and purchased from (Main Website, Main Website Store, Default Store View). The Account Information section shows the customer name (Alta Ace), email (ap@altaace.con), and customer group (General). The Acumatica order number (SOT00024) is also highlighted in red.

## Acumatica Order Number and Magento Order Number

Step 9. Go to Acumatica sales order to create the Shipment.

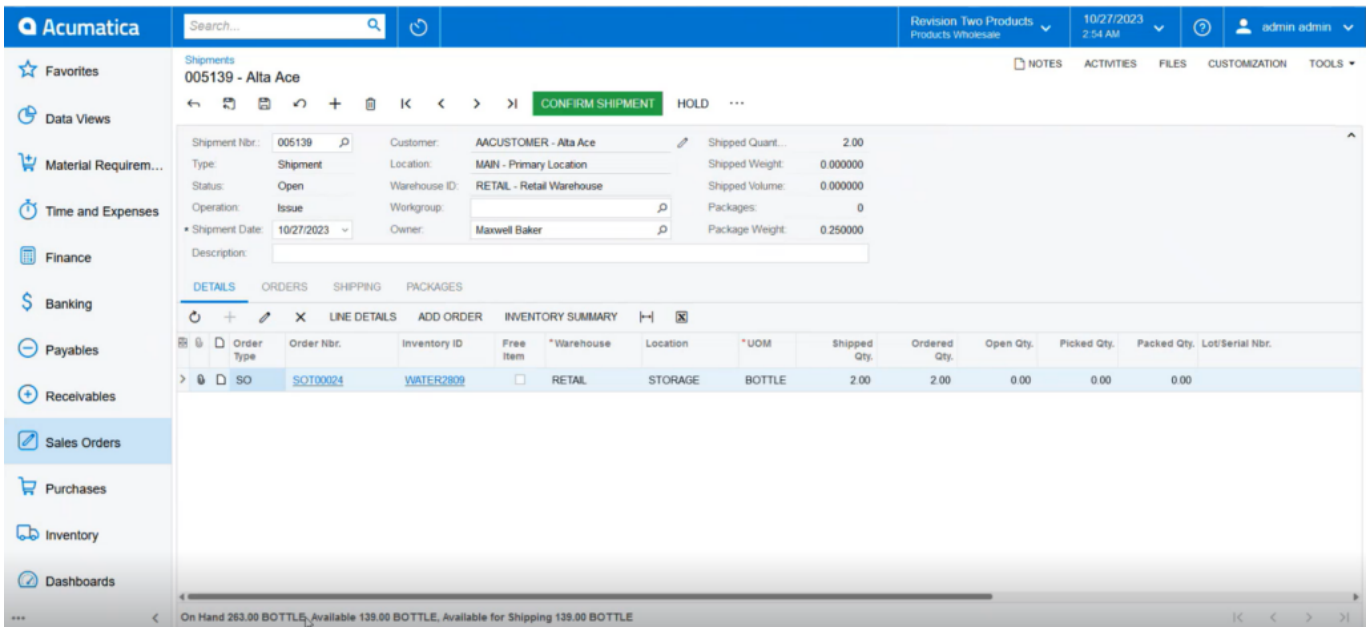


Acumatica interface showing Sales Orders for SO SOT00024 - Alta Ace. The 'CREATE SHIPMENT' button is highlighted. A dialog box titled 'Specify Shipment Parameters' is open, showing the following details:

- Shipment Date: 10/27/2023
- Warehouse ID: RETAIL - Retail Warehouse

### Create the Shipment

Step 10: Confirm the Shipment and Release the Invoice.

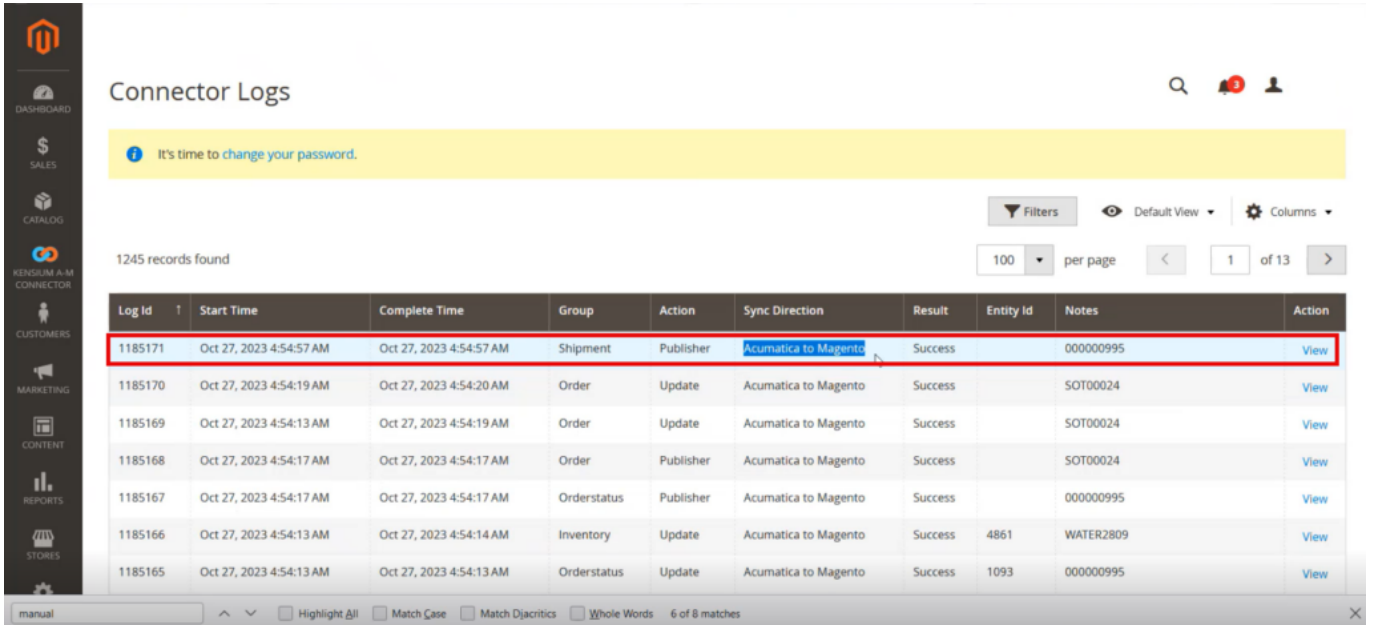


Acumatica interface showing Shipments for 005139 - Alta Ace. The 'CONFIRM SHIPMENT' button is highlighted. Below the shipment details is a table with columns: Order Type, Order Nbr., Inventory ID, Free Item, Warehouse, Location, UOM, Shipped Qty, Ordered Qty, Open Qty, Picked Qty, Packed Qty, Lot/Serial Nbr. The table contains one row for SO SOT00024, WATER2809, with a quantity of 2.00.

Order Type	Order Nbr.	Inventory ID	Free Item	Warehouse	Location	UOM	Shipped Qty	Ordered Qty	Open Qty	Picked Qty	Packed Qty	Lot/Serial Nbr.
SO	SOT00024	WATER2809		RETAIL	STORAGE	BOTTLE	2.00	2.00	0.00	0.00	0.00	

Click on Confirm Shipment

Step 11: Go to the Connector Log and it should be published unless you see any error. Shipment and invoices are created in Acumatica, however, the returns will take place in Magento.



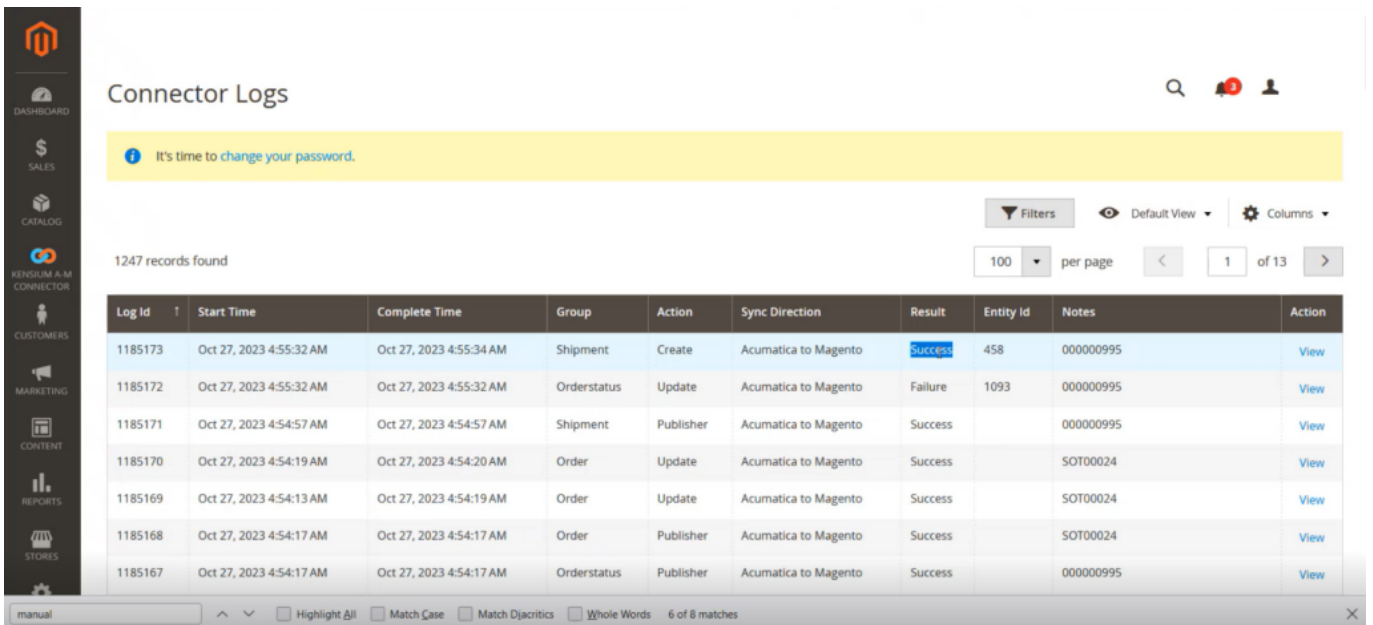
Connector Logs

It's time to change your password.

1245 records found

Log Id	Start Time	Complete Time	Group	Action	Sync Direction	Result	Entity Id	Notes	Action
1185171	Oct 27, 2023 4:54:57 AM	Oct 27, 2023 4:54:57 AM	Shipment	Publisher	Acumatica to Magento	Success		000000995	View
1185170	Oct 27, 2023 4:54:19 AM	Oct 27, 2023 4:54:20 AM	Order	Update	Acumatica to Magento	Success		SOT00024	View
1185169	Oct 27, 2023 4:54:13 AM	Oct 27, 2023 4:54:19 AM	Order	Update	Acumatica to Magento	Success		SOT00024	View
1185168	Oct 27, 2023 4:54:17 AM	Oct 27, 2023 4:54:17 AM	Order	Publisher	Acumatica to Magento	Success		SOT00024	View
1185167	Oct 27, 2023 4:54:17 AM	Oct 27, 2023 4:54:17 AM	Orderstatus	Publisher	Acumatica to Magento	Success		000000995	View
1185166	Oct 27, 2023 4:54:13 AM	Oct 27, 2023 4:54:14 AM	Inventory	Update	Acumatica to Magento	Success	4861	WATER2809	View
1185165	Oct 27, 2023 4:54:13 AM	Oct 27, 2023 4:54:13 AM	Orderstatus	Update	Acumatica to Magento	Success	1093	000000995	View

6 of 8 matches



Connector Logs

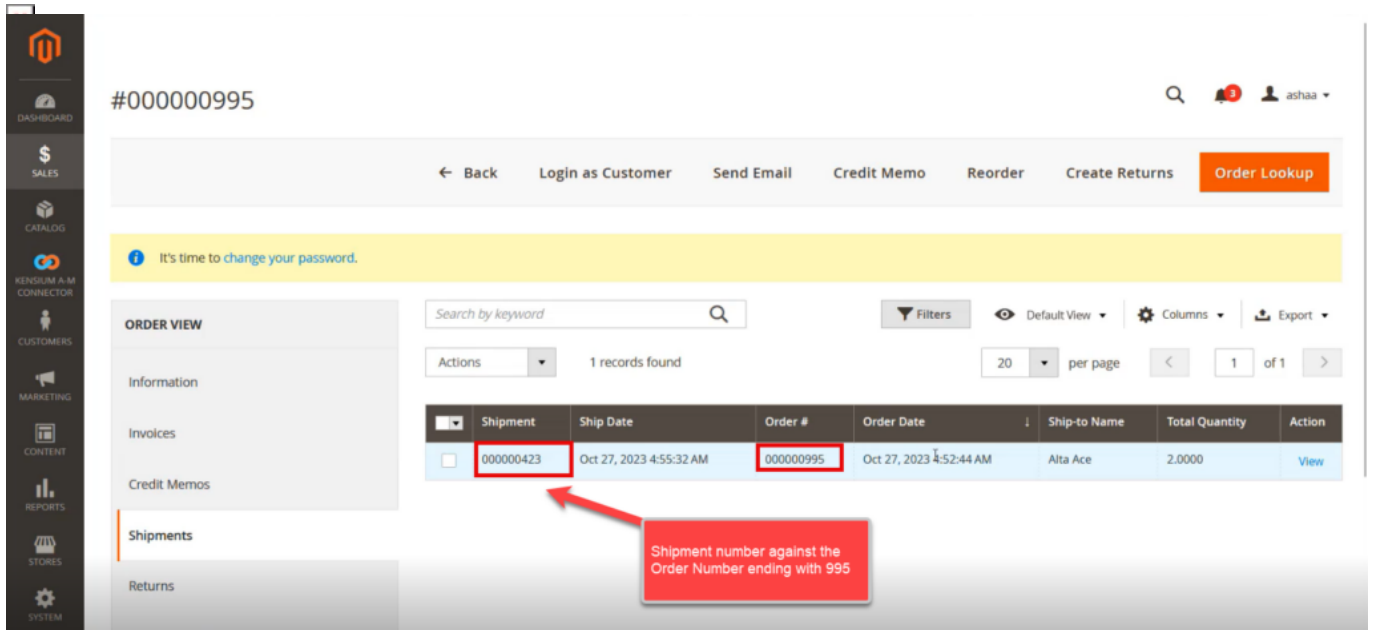
It's time to change your password.

1247 records found

Log Id	Start Time	Complete Time	Group	Action	Sync Direction	Result	Entity Id	Notes	Action
1185173	Oct 27, 2023 4:55:32 AM	Oct 27, 2023 4:55:34 AM	Shipment	Create	Acumatica to Magento	Success	458	000000995	View
1185172	Oct 27, 2023 4:55:32 AM	Oct 27, 2023 4:55:32 AM	Orderstatus	Update	Acumatica to Magento	Failure	1093	000000995	View
1185171	Oct 27, 2023 4:54:57 AM	Oct 27, 2023 4:54:57 AM	Shipment	Publisher	Acumatica to Magento	Success		000000995	View
1185170	Oct 27, 2023 4:54:19 AM	Oct 27, 2023 4:54:20 AM	Order	Update	Acumatica to Magento	Success		SOT00024	View
1185169	Oct 27, 2023 4:54:13 AM	Oct 27, 2023 4:54:19 AM	Order	Update	Acumatica to Magento	Success		SOT00024	View
1185168	Oct 27, 2023 4:54:17 AM	Oct 27, 2023 4:54:17 AM	Order	Publisher	Acumatica to Magento	Success		SOT00024	View
1185167	Oct 27, 2023 4:54:17 AM	Oct 27, 2023 4:54:17 AM	Orderstatus	Publisher	Acumatica to Magento	Success		000000995	View

6 of 8 matches

### Shipment Created in Magento



#000000995

← Back Login as Customer Send Email Credit Memo Reorder Create Returns **Order Lookup**

It's time to change your password.

ORDER VIEW

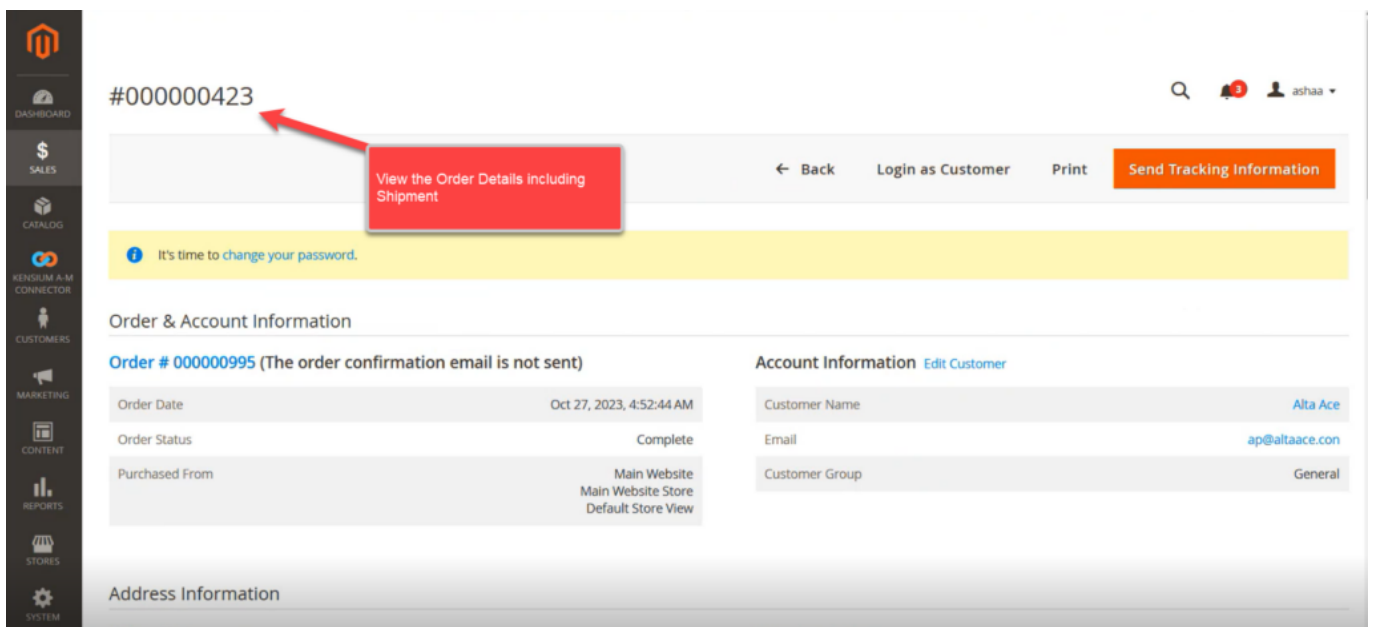
Search by keyword  Filters Default View Columns Export

Actions 1 records found 20 per page 1 of 1

Shipment	Ship Date	Order #	Order Date	Ship-to Name	Total Quantity	Action
<input type="checkbox"/> 000000423	Oct 27, 2023 4:55:32 AM	000000995	Oct 27, 2023 4:52:44 AM	Alta Ace	2.0000	View

Shipment number against the Order Number ending with 995

### Shipment Number against the Order Number



#000000423

← Back Login as Customer Print **Send Tracking Information**

It's time to change your password.

Order & Account Information

**Order # 000000995** (The order confirmation email is not sent)

Account Information [Edit Customer](#)

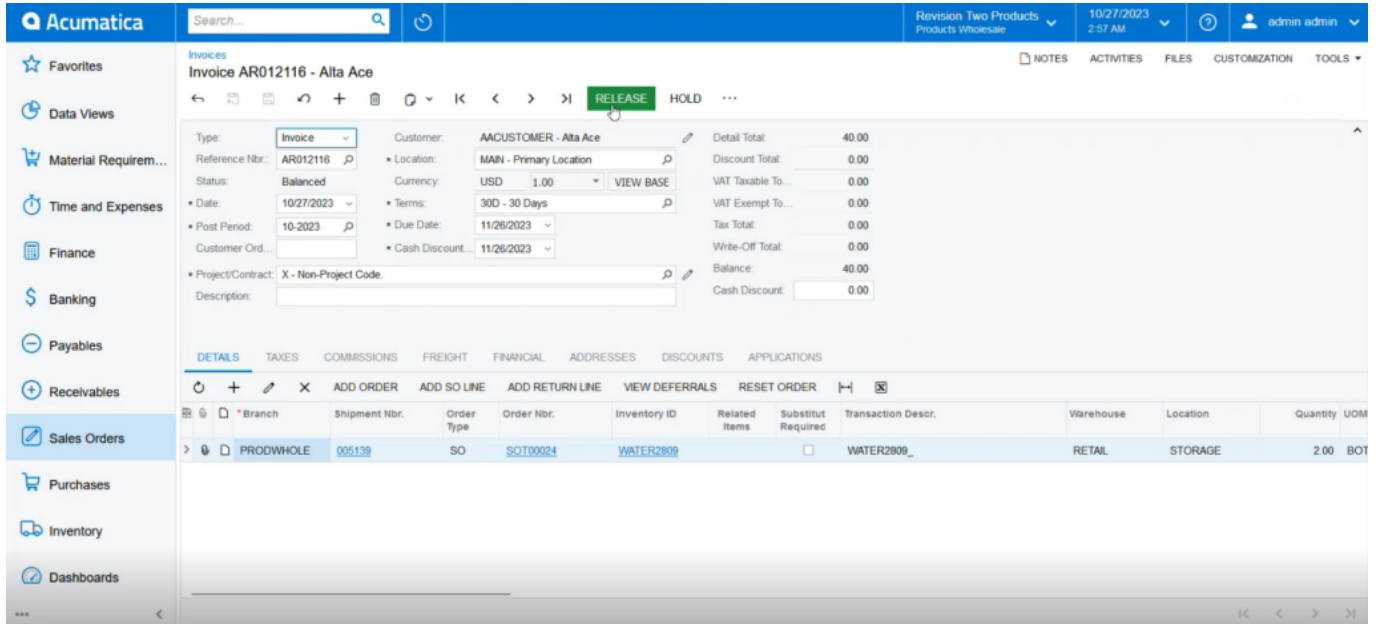
Order Date	Oct 27, 2023, 4:52:44 AM	Customer Name	Alta Ace
Order Status	Complete	Email	ap@altaace.com
Purchased From	Main Website Main Website Store Default Store View	Customer Group	General

Address Information



## Shipment Details Screen

Step 12: Now Release the Invoice. After you release the invoice, the trigger will take place from Acumatica.



The screenshot shows the Acumatica software interface for an invoice. The top navigation bar includes a search field, a refresh icon, and user information. The main content area displays the invoice details for 'Invoice AR012116 - Alta Ace'. A green 'RELEASE' button is highlighted in the top navigation bar. The interface includes a sidebar with navigation options like 'Sales Orders', 'Purchases', and 'Inventory'. The main area displays invoice details such as 'Type: Invoice', 'Customer: AACUSTOMER - Alta Ace', and 'Status: Balanced'. A table below shows a single line item with columns for Branch, Shipment Nbr., Order Type, Order Nbr., Inventory ID, Related Items, Substitut Required, Transaction Descr., Warehouse, Location, Quantity, and UOM.

Branch	Shipment Nbr.	Order Type	Order Nbr.	Inventory ID	Related Items	Substitut Required	Transaction Descr.	Warehouse	Location	Quantity	UOM
PRODWHOLE	005139	SO	SOT00024	WATER2809		<input type="checkbox"/>	WATER2809_	RETAIL	STORAGE	2.00	BOT

Release the Invoice

Step 13: Go to the Magento connector log for the update.



## Connector Logs



**It's time to change your password.**

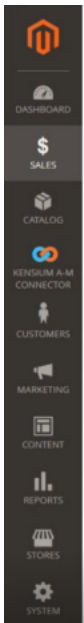
Filters Default View Columns

1254 records found

100 per page 1 of 13

Log Id	Start Time	Complete Time	Group	Action	Sync Direction	Result	Entity Id	Notes	Action
1185180	Oct 27, 2023 4:57:36 AM	Oct 27, 2023 4:57:38 AM	Order	Update	Acumatica to Magento	Success		SOT00024	<a href="#">View</a>
1185179	Oct 27, 2023 4:57:33 AM	Oct 27, 2023 4:57:36 AM	Order	Update	Acumatica to Magento	Success		SOT00024	<a href="#">View</a>
1185178	Oct 27, 2023 4:57:33 AM	Oct 27, 2023 4:57:34 AM	Inventory	Update	Acumatica to Magento	Success	4861	WATER2809	<a href="#">View</a>
1185177	Oct 27, 2023 4:57:33 AM	Oct 27, 2023 4:57:33 AM	Customer	Publisher	Magento to Acumatica	Success		vinoddemo2@mailnator.com	<a href="#">View</a>
1185176	Oct 27, 2023 4:57:03 AM	Oct 27, 2023 4:57:03 AM	Inventory	Publisher	Acumatica to Magento	Success		WATER2809	<a href="#">View</a>
1185175	Oct 27, 2023 4:57:00 AM	Oct 27, 2023 4:57:00 AM	Order	Publisher	Acumatica to Magento	Success		SOT00024	<a href="#">View</a>
1185174	Oct 27, 2023 4:56:45 AM	Oct 27, 2023 4:56:45 AM	Order	Publisher	Acumatica to Magento	Success		SOT00024	<a href="#">View</a>

## Order Updated in Magento Connector



#00000995



[← Back](#) [Login as Customer](#) [Send Email](#) [Credit Memo](#) [Reorder](#) [Create Returns](#) [Order Lookup](#)

**It's time to change your password.**

### ORDER VIEW

#### Information

[Invoices](#)

[Credit Memos](#)

[Shipments](#)

[Returns](#)

### Order & Account Information

Order # 00000995 (The order confirmation email is not sent)

Order Date Oct 27, 2023, 4:52:44 AM

Order Status Complete

Purchased From Main Website  
Main Website Store  
Default Store View

Account Information [Edit Customer](#)

Acumatica order number: SOT00024

Customer Name [Alta Ace](#)

Email [ap@altaace.com](mailto:ap@altaace.com)

Customer Group General

### Address Information