

# **Orders in Acumatica and Sync with Magento**

You can place an order within Acumatica and sync the same into Magento. You need to follow the steps as described below.

Step 1: Create the Order in Acumatica.

Acumatica	Search Q			Revision Two Products  Products Wholesale	10/27/2023 2:49 AM ❤ ⑦	💄 admin admin 🗸
Favorites	Sales Orders SO - Alta Ace			NOTES ACTIVITIES	FILES CUSTOMIZATION	TOOLS -
🕒 Data Views		< < >> HOLD ···				
Haterial Requirem	Corder Type: SO ,	AACUSTOMER - Alta Ace $P$ $0$ 0 MAIN - Primary Location $P$ $0$ 0	Virdered Qty.: 0.00 Viscount Total: 0.00			Customer Details
	Status: Open Contact:	Amelia Armstrong ,O / V	AT Exempt To 0.00			
Time and Expenses	Date: 10/27/2023      Currency:     Requested On: 10/27/2023      Project:	X - Non-Project Code.	AT Taxable To 0.00			
Finance	Customer Ord External Refer Description:	0	Order Total: 0.00			
\$ Banking						
Payables	DETAILS TAXES COMMISSIONS FINANCE	AL SHIPPING ADDRESSES DISCOUNT	S SHIPMENTS PAYMENTS		GENTO CONNECTOR DATA	
+ Receivables	B G D *Branch *Inventory ID Relative	ted Substitut Free Warehouse Lin ns Required Item	ne Description	*UOM Quantity	Qty. On Open Qty. Shipments	Unit Prio
Sales Orders						
Purchases	B D PRODWHOLE WATER2809	RETAIL W	VATER2809_	BOTTLE 2	0.00 0.00	20.00
Co Inventory						
Dashboards						
<	On Hand 263.00 BOTTLE, Available 137.00 BOTTLE, Av	ailable for Shipping 139.00 BOTTLE, Allocated 0.00 E	BOTTLE		< <	>>> <

#### Order Creation in Acumatica

Step 2: Check the shipping mapping (A-M) from Magento.





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DASHBOARD	Shipping Methods Mapping(A>M)			Q 📣 🕹
\$ SALES	Scope: All Store Views •		Update Schema	Map Shipping Methods
CATALOG				
KENSIUM A-M	It's time to change your password.	Þ		
			<b>Y</b> Filters	Default View 👻 🏠 Columns 👻
	Actions		50 • per page	< 1 of 1 >
	Acumatica Shipvia	Magento Shipping Carrier	Magento Shipping Title	Store View
CONTENT	UPS Ground [UPSGROUND]	Flat Rate [flatrate]	Flat Rate - Fixed	All Store Views
II.	FedEx Ground [FEDEXGROUND]	Best Way (bestway)	Best Way - Table Rate	All Store Views
ALC REPORTS	Will Call [WILLCALL]	Flat Rate (flatrate)	Flat Rate - Fixed	All Store Views
STORES	Local Delivery Service [LOCAL]	Free Shipping [freeshipping]	Free Shipping - Free	All Store Views
SYSTEM				

Check the Shipping Mapping in Magento

Step 3. Go back to Shipping details in Acumatica Sales Order and select the shipment.

Acumatica	Search	ৎ গু						Revision Two Pro Products Wholesale	iducts 🗸	10/27/2023 2:50 AM	<b>~</b> ⑦	💄 admin	admin 🗸
Travorites	Sales Orders SO - Alta Ace			_				NOTES	ACTIVITIE	S FILES	CUSTOMIZATION	TOOLS -	Invoices and
🕒 Data Views	< 2 回 ら +	₿ Ç × K	< >	> QUICK PROCE	SS	CREATE SHIPMENT	HOLD ·						liencs
🔛 Material Requirem	Order Type: SO     Order Nbr.: <a href="https://www.solution.com">Order Type:</a>	<ul> <li>Customer:</li> <li>Location:</li> </ul>	AACUSTOMER MAIN - Primary L	Alta Ace P	0	Ordered Qty.: Discount Total:	2.00					^	Customer Details
	Status: Open	Contact:	Amelia Armstron	م و	0	VAT Exempt To	0.00						
Time and Expenses	* Date: 10/27/2023	Currency:	USD 1.00	* VIEW BASE		VAT Taxable To	0.00						
	• Requested On: 10/27/2023	Project:	X - Non-Project (	Code. ,0	0	Tax Total:	0.00						
Finance	Customer Ord					Order Total:	40.00						
	External Refer	Description:											
S Banking		D2											
Payables	DETAILS TAKES CON	MISSIONS FINANCIAL	SHIPPING	ADDRESSES D	ISCO	UNTS SHIPMENTS	PAYMENTS	RELATIONS T	OTALS M	AGENTO CONN	ECTOR DATA		
A Receivables	Chip Max		ATTC	ORDER SHIPPING SET	INGS	07/0000							
• Receivables	Ship via.	CAL - Local Delivery Service	ATES	Sched, Shipmeni,		This Constants							
Sales Orders	Delivery Confirmation:			Shinoing Rule	B	ship Separately							
Conce ordere	Endorsement		~	Cancel By:	10	127/2023 V Cancele	d						
Purchases	FOB Point:		Q	Preferred Warehouse II			Q						
	Priority:	0											
	Shipping Terms:		Q,										
,	Shipping Zone:		Q										
Dashboards	□ F	esidential Delivery											
		aturday Delivery											
••• <		surance											<

Select the Shipment





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Step 4. Go to [Setup Parameters] to check [A-M Order Sync Preferences]. Any of the 3 conditions should match to sync the data.

#### A To M Order Sync Preferences

Step 5. From payment check the unpaid balance amount. If it's not 0.00 to satisfy the criteria create a payment record to change the unpaid balance to 0.00.

Step 6. To check the sync status, go to Reports -> Connector Log the following screen will appear.

Acumatica	Search	۹ ک					Revision Two Products Products Wholesale	10/27/2023 2:52 AM	0	💄 admin	admin 🗸
Haterial Requirem	Connector Logs								CUST	OMIZATION	TOOLS -
Time and Expenses	0 B n H	× ···									
Finance	Action Type: Level:		×	From Date: To Date:	_/_/ `	From Time: To Time:	v				^
\$ Banking	Message:	SOT00024									
Payables	B G D Level	Action Type		Message							Magento En
	> D D INFO	Order Sync		{"orders":[{"OrderID":"SO	0T00024", "OrderType": "S	SO", "Customerid": "AACU	ISTOMER", "Email": "ap@altaace.con", "St	atus":"Open","Branch"."F	RODWHOL	E ","Last	https://mage
Receivables	O D INFO	Order Sync		{"orders":[{"OrderID":"SO	0T00024","OrderType":"S	60", "Customerid": "AACU	ISTOMER", "Email": "ap@altaace.con", "St	atus":"Open","Branch":"F	RODWHOL	E ","Last	https://mage
Sales Orders						{"orders": [{"OrderID":"SO stomerid":"AACU e.con","Status"." E ","LastModifiedO	T00024", "Order Type": "SO", "Cu IS TOMER", "Email": "ap@altaac "Open", "Branch": "PRODWHOL Dn": "2023-10-27 T00:00:00", "IsB2				
D Inventory						E SORDER STATL d":"b6344897-037 b5c3-1bdfd0f47b 273074,"Addition	Uscomer raisey), Query : SAL US", "CompanyId"."Company", "I Pe-4d58- f9", "Time Stamp":133428739107 ialinfo":				
Dashboards						{"PXPerformance 12:00:00 AM"}}	einfoStart Time":"10/27/2023				
Magento Connector											
More Items											
<										< <	> >

Acumatica Connector Log

Step 7. Go to Magento Connector Log to check the Order Sync Status.



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DASHBOARD	Conne	ctor Logs							Q	📫 上 ashaa 🕶
\$ SALES	1t's ti	me to change your password.								
CATALOG								<b>Filter</b>	o Default View	Columns
KENSIUM A-M CONNECTOR	1234 record	s found						100 •	per page <	1 of 13 >
÷	Log Id 1	Start Time	Complete Time	Group	Action	Sync Direction	Result	Entity Id	Notes	Action
CUSTOMERS	1185160	Oct 27, 2023 4:52:47 AM	Oct 27, 2023 4:52:49 AM	Order	Create	Acumatica to Magento	Failure		SOT00024	View
MARKETING	1185159	Oct 27, 2023 4:52:39 AM	Oct 27, 2023 4:52:47 AM	Order	Create	Acumatica to Magento	Success	1093	SOT00024	View
	1185158	Oct 27, 2023 4:52:47 AM	Oct 27, 2023 4:52:47 AM	Order	Publisher	Acumatica to Magento	Success		SOT00024	View
CONTENT	1185157	Oct 27, 2023 4:51:52 AM	Oct 27, 2023 4:51:52 AM	Order	Publisher	Acumatica to Magento	Success		SOT00024	View
REPORTS	1185156	Oct 27, 2023 4:51:51 AM	Oct 27, 2023 4:51:51 AM	Order	Publisher	Acumatica to Magento	Success		SOT00024	View
	1185155	Oct 27, 2023 4:51:12 AM	Oct 27, 2023 4:51:13 AM	Inventory	Update	Acumatica to Magento	Success	4861	WATER2809	View
*	1185154	Oct 27, 2023 4:50:44 AM	Oct 27, 2023 4:50:44 AM	Inventory	Publisher	Acumatica to Magento	Success		WATER2809	View
manual		A Y Highlight Al	II Match <u>C</u> ase Match Djac	critics <u>W</u> hole W	ords 6 of 8 matc	hes				×

### Order Creation is Successful

Step 8: Click on [View] and go to the Order. You can view the Acumatica and Magento Order Number in the Order Screen.

DASHBOARD	#00000995									Q	٨Đ	T	
\$ SALES		← Back	Login as Customer	Cancel	Send Email	Hold	Invoice	Ship	Reorder	Edit	Orde	er Lookup	
CATALOG													
KENSIUM A-M CONNECTOR	<ul> <li>It's time to change your</li> </ul>	password.											
CUSTOMERS	ORDER VIEW		Order & Account Ir	nformation									
-	Information		Order # 000000995 sent)	(The order o	onfirmation em	ail is not	Αςςοι	Int Inform	nation Edit Cu	istomer		_	
MARKETING			Serrey				Acum	atica orde	er number:	SOT00024			
CONTENT	Invoices		Order Date		Oct 27, 2023,	4:52:44 AM	Custo	mer Name				Alta Ad	.e
	Credit Memor		Order Status			Pending	Email				a	p@altaace.co	'n
REPORTS	Credit Memos		Purchased From		Main We	in Website bsite Store	Custo	mer Group				Gener	al
	Shipments				Default	Store View							
	Comments History												
SYSTEM			Address Information	on									





Acumatica Order Number and Magento Order Number

Step 9. Go to Acumatica sales order to create the Shipment.

Acumatica	Search Q			Revision Two Products  Products Wholesale	10/27/2023 2:54 AM ✓ ⑦ 💄 admin admin	
A Favorites	Sales Orders SO SOT00024 - Alta Ace			NOTES ACTIVITIES	FILES CUSTOMIZATION TOOLS -	es and
C Data Views	5 □ □ ν + □ □ ν κ	C C > > QUICK PROCESS	CREATE SHIPMINT HOLD		li en	105
1+/	Order Type: SO ,P      Customer:	AACUSTOMER - Alta Ace O	Ordered Qty.: 2.00		Custo Det	iomer tails
Material Requirem	Status: Onen Contact	MAIN - Primary Location	Unscount Iotal: 0.00			
Time and Expenses	* Date: 10/27/2023 ~ Currency:	USD 1.00 * VIEW BASE	VAT Taxable To 0.00			
	* Requested On: 10/27/2023 ~ * Project:	X - Non-Project Code. D	Tax Total: 0.00			
Finance	Customer Ord		Order Total: 40.00			
\$ Banking	External Refer Description:	Specify Shipment Pate	arameters ×			
Payables	DETAILS TAXES COMMISSIONS FINANCIA	AL SHIPPING / Warehouse ID: Rf	ETAL - Retail Warehouse ,0	RELATIONS TOTALS MA	GENTO CONNECTOR DATA	
Receivables	Magento OrderID: 0000095		OK			
Sales Orders	Magento Tax Total: 0.000000					
	Store Credit Amout: 0.000000					
Purchases	Store Credit Balance: 0.000000					
Contraction Inventory	Breakdown Amount:	usted				
Dashboards	Last Sync to Mage				and the second se	
<						¢

Create the Shipment

Step 10: Confirm the Shipment and Release the Invoice.





Acumatica	Search Q		Revision Two Products  Products Wholesare Products Wholesare Products Wholesare Products Wholesare Products Wholesare Products Pr
Travorites	Shipments 005139 - Alta Ace		□ NOTES ACTIVITIES FILES CUSTOMIZATION TOOLS •
🕒 Data Views	5 □ 0 + □ K <	> > CONFIRM SHIPMENT HOLD	
Haterial Requirem	Shipment Nbr.:         005139         Ø         Customer.           Type:         Shipment         Location:	AACUSTOMER - Atta Ace & Shipped Quant 2.00 MAIN - Primary Location Shipped Weight: 0.000000	î
Time and Expenses	Status: Open Warehouse ID Operation: Issue Workgroup: Stimment Date: Operation	RETAL - Retail Warehouse         Shipped Volume:         0.000000           .0         Packages:         0           .0         Backages:         0	
Finance	Description:	Maxwell Baker , D Package Weight 0.250000	
\$ Banking	DETAILS ORDERS SHIPPING PACKAGE		
Payables	© Order Order Nbr. Inventory I     Type	D Free "Warehouse Location "UOM Shipped Item	Ordered Open Qty. Picked Qty. Packed Qty. Lot/Serial Nbr. Qty.
Receivables	SOT00024 WATER28	20 RETAIL STORAGE BOTTLE 2.00	2.00 0.00 0.00 0.00
Sales Orders			
Purchases			
Inventory			
Dashboards			
<	On Hand 263.00 BOTTLE Available 139.00 BOTTLE, Av	allable for Shipping 139.00 BOTTLE	

# Click on Confirm Shipment

Step 11: Go to the Connector Log and it should be published unless you see any error. Shipment and invoices are created in Acumatica, however, the returns will take place in Magento.

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DASHBOARD	Conne	ctor Logs							Q	10 L
\$ SALES	🚺 It's t	ime to change your password	L							
CATALOG								<b>Filte</b>	rs O Default View	Columns -
KENSIUM A-M CONNECTOR	1245 record	ls found						100 •	per page <	1 of 13 >
÷	Log Id 1	Start Time	Complete Time	Group	Action	Sync Direction	Result	Entity Id	Notes	Action
CUSTOMERS	1185171	Oct 27, 2023 4:54:57 AM	Oct 27, 2023 4:54:57 AM	Shipment	Publisher	Acumatica to Magento	Success		000000995	View
MARKETING	1185170	Oct 27, 2023 4:54:19 AM	Oct 27, 2023 4:54:20 AM	Order	Update	Acumatica to Magento	Success		SOT00024	View
	1185169	Oct 27, 2023 4:54:13 AM	Oct 27, 2023 4:54:19 AM	Order	Update	Acumatica to Magento	Success		SOT00024	View
CONTENT	1185168	Oct 27, 2023 4:54:17 AM	Oct 27, 2023 4:54:17 AM	Order	Publisher	Acumatica to Magento	Success		SOT00024	View
REPORTS	1185167	Oct 27, 2023 4:54:17 AM	Oct 27, 2023 4:54:17 AM	Orderstatus	Publisher	Acumatica to Magento	Success		000000995	View
	1185166	Oct 27, 2023 4:54:13 AM	Oct 27, 2023 4:54:14 AM	Inventory	Update	Acumatica to Magento	Success	4861	WATER2809	View
	1185165	Oct 27, 2023 4:54:13 AM	Oct 27, 2023 4:54:13 AM	Orderstatus	Update	Acumatica to Magento	Success	1093	000000995	View
manual		∧ ∨ Highlight A	II 🔄 Match Çase 📄 Match Djac	ritics Whole Wo	rds 6 of 8 matc	hes				×



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U1											
Пара Сс	onneo	tor Logs								Q 📣 1	
\$	It's tin	ne to change your password.									
TALOG								<b>Filter</b>	rs 💿 De	fault View 👻 🏠 Colum	nns 🔻
RUM A-M INECTOR	47 records	found						100 •	per page	< 1 of 13	>
â r	g Id †	Start Time	Complete Time	Group	Action	Sync Direction	Result	Entity Id	Notes	٨	Action
TOMERS	85173	Oct 27, 2023 4:55:32 AM	Oct 27, 2023 4:55:34 AM	Shipment	Create	Acumatica to Magento	Success	458	000000995		View
IKETING 11	85172	Oct 27, 2023 4:55:32 AM	Oct 27, 2023 4:55:32 AM	Orderstatus	Update	Acumatica to Magento	Failure	1093	000000995		View
111	85171	Oct 27, 2023 4:54:57 AM	Oct 27, 2023 4:54:57 AM	Shipment	Publisher	Acumatica to Magento	Success		000000995		View
I11	85170	Oct 27, 2023 4:54:19 AM	Oct 27, 2023 4:54:20 AM	Order	Update	Acumatica to Magento	Success		SOT00024		View
PORTS 11	85169	Oct 27, 2023 4:54:13 AM	Oct 27, 2023 4:54:19 AM	Order	Update	Acumatica to Magento	Success		SOT00024		View
703 11	85168	Oct 27, 2023 4:54:17 AM	Oct 27, 2023 4:54:17 AM	Order	Publisher	Acumatica to Magento	Success		SOT00024		View
0RES 111	85167	Oct 27, 2023 4:54:17 AM	Oct 27, 2023 4:54:17 AM	Orderstatus	Publisher	Acumatica to Magento	Success		000000995		View
nual		Highlight All	Match Case Match Djac	ritics Whole Wo	rds 6 of 8 match	hes					>

# Shipment Created in Magento

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DASHBOARD	#00000995	Q 📫 🕹 ashaa 🗸								
\$ SALES		← Back Login as Customer Send Email Credit Memo Reorder Create Returns Order Lookup								
CATALOG										
KENSIUM A-M	1 It's time to change your password.									
	ORDER VIEW	Search by keyword Q 🛛 🖓 Filters 🐼 Default View • 🎄 Columns •								
	Information	Actions     •     1 records found     20     •     per page     <								
	Invoices	Shipment         Ship Date         Order #         Order Date         Ship-to Name         Total Quantity         Action								
	Credit Memos	000000423 Oct 27, 2023 4:55:52 AM 000000995 Oct 27, 2023 4:52:34 AM Alta Ace 2.0000 View								
STORES	Shipments	Shipment number against the								
	Returns	Order Number ending with 995								

Shipment Number against the Order Number





Ŵ				
DASHBOARD	#000000423			Q 📫 上 ashaa 🗸
\$ SALES		View the Order Details including	← Back Login as Customer	Print Send Tracking Information
CATALOG		Shipment		
CONNECTOR	1 It's time to change your password.			
	Order & Account Information			
	Order # 000000995 (The order co	onfirmation email is not sent)	Account Information Edit Customer	
MARKETING	Order Date	Oct 27, 2023, 4:52:44 AM	Customer Name	Alta Ace
CONTENT	Order Status	Complete	Email	ap@altaace.con
	Purchased From	Main Website Main Website Store Default Store View	Customer Group	General
•	Address Information			
SYSTEM	Dilling Address on		China in a bidance an	

# Shipment Details Screen

Step 12: Now Release the Invoice. After you release the invoice, the trigger will take place from Acumatica.

Acumatica	Search Q			Revision Two Products  Products Wholesale	10/27/2023 2:57 AM	💿 💄 admin admin 🗸
A Favorites	Invoices Invoice AR012116 - Alta Ace			NOTES	ACTIVITIES FILE	S CUSTOMIZATION TOOLS -
C Data Views	5 □ 0 + 0 0 ×	K K > > RELEASE HO	D			
Haterial Requirem	Type: Invoice  Customer: Reference Nbr: AR012116 , Customer:	AACUSTOMER - Alta Ace // MAIN - Primary Location //	Detail Total: 40.00 Discount Total: 0.00			^
Time and Expenses	Status:         Balanced         Currency:           • Date:         10/27/2023 v         • Terms:	USD 1.00 * VIEW BASE 30D - 30 Days ,0	VAT Taxable To 0.00 VAT Exempt To 0.00			
Finance	Post Period: 10-2023      Customer Ord     Customer Ord	11/26/2023 ~ nt 11/26/2023 ~	Tax Total:         0.00           Write-Off Total:         0.00			
S Banking	Project/Contract: X - Non-Project Code. Description:	ه م	Balance: 40.00 Cash Discount: 0.00			
Pavables						
Receivables	DETAILS     TAXES     COMMISSIONS     FREIG       O     +     0     X     ADD ORDER     ADD SO	HT FINANCIAL ADDRESSES DISC	APPLICATIONS			
	B C Branch Shipment Nbr. O	rder Order Nbr. Inventory ID	Related Substitut Transaction Items Required	n Descr. Wa	rehouse Loo	ation Quantity UOM
Sales Orders	> 0 D PRODWHOLE 005139 S	XO <u>SOT00024</u> WATER2809	WATER29	09_ RE	ETAIL ST	ORAGE 2.00 BOT
Purchases						
Inventory						
Dashboards						
<						IC C > >I





#### Release the Invoice

Step 13: Go to the Magento connector log for the update.

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DASHBOARD	Conne	ctor Logs							Q 💋	1
\$ SALES	1t's ti	ime to change your password	L. C.							
CATALOG								<b>Filter</b>	s 💿 Default View 🔹 🔅	Columns 👻
KENSIUM A-M CONNECTOR	1254 record	ls found						100 •	per page < 1	of 13 >
÷.	Log Id 1	Start Time	Complete Time	Group	Action	Sync Direction	Result	Entity Id	Notes	Action
CUSTOMERS	1185180	Oct 27, 2023 4:57:36 AM	Oct 27, 2023 4:57:38 AM	Order	Update	Acumatica to Magento	Success		SOT00024	View
MARKETING	1185179	Oct 27, 2023 4:57:33 AM	Oct 27, 2023 4:57:36 AM	Order	Update	Acumatica to Magento	Success		SOT00024	View
	1185178	Oct 27, 2023 4:57:33 AM	Oct 27, 2023 4:57:34 AM	Inventory	Update	Acumatica to Magento	Success	4861	WATER2809	View
CONTENT	1185177	Oct 27, 2023 4:57:33 AM	Oct 27, 2023 4:57:33 AM	Customer	Publisher	Magento to Acumatica	Success		vinoddemo2@mailnator.com	View
REPORTS	1185176	Oct 27, 2023 4:57:03 AM	Oct 27, 2023 4:57:03 AM	Inventory	Publisher	Acumatica to Magento	Success		WATER2809	View
<u>m</u>	1185175	Oct 27, 2023 4:57:00 AM	Oct 27, 2023 4:57:00 AM	Order	Publisher	Acumatica to Magento	Success		SOT00024	View
	1185174	Oct 27, 2023 4:56:45 AM	Oct 27, 2023 4:56:45 AM	Order	Publisher	Acumatica to Magento	Success		SOT00024	View

Order Updated in Magento Connector





	#000000995					م	<b>#0</b> 1	
\$ SALES		← Back Login as Custome	r Send Email	Credit Mem	o Reorder	Create Returns	Order Loc	okup
	1 It's time to change your password.							
	ORDER VIEW	Order & Account Information	1					
	Information	Order # 000000995 (The order c sent)	onfirmation email is	not /	Account Informat			
	Invoices	Order Date	Oct 27, 2023, 4:52:44	4 AM	Customer Name			Alta Ace
-1	Condit Mamor	Order Status	Com	plete	Email	ap@alt	aace.con	
	Shipments	Purchased From	Main Web Main Website S Default Store	bsite Store View	Customer Group			General
	Returns							
SYSTEM		Address Information						

