

# **Orders in Magento and Sync with Acumatica**

this section, you will be able to see how to place the order in Magento and sync the same order with Acumatica. To place an Order, go to Magento click on Sales and select Orders.

Ŵ	Sales ×	
DASHBOARD	Orders	Q 💋 🕹
\$ ALES		Reload Data
-	Shipments	
CATALOG	Credit Memos	
KENSIUM A-M	Returns	sword.
	Billing Agreements	
CUSTOMERS	Transactions	d of your business' performance, using our dynamic product, order, and customer reports tailored to your customer data.
MARKETING	Braintree Virtual Terminal	
		Orders Amounts
REPORTS		Last 24 Hours 👻
STORES		
\$		Manara Tatal a

Accessing Orders in Magento

You can place the order in two ways. You can place the order directly from the admin by using the admin credentials or you can place the order from the front end.

Step 1. After logging into Magento you can add the product by following the steps below.





DASHBOARD	Create New Order fo	or Alta A	Ace in Default St	ore View					Cancel Submit Order
\$ SALES			Items Ordered					Add Produc	ts By SKII Add Products
ŵ	Order Currency:	Order Currency:				Had Froduc	ndu rioudets		
CATALOG	US Dollar	-	Product	Price	Qty	Subtotal	Discount	Row Subtotal	Action
KENSIUM A-M CONNECTOR	Customer's Activities		WATER2809_ SKU: WATER2809	\$20.00 Custom Price*	1	\$20.00	\$0.00	\$20.00	Please seler
CUSTOMERS	Shopping Cart (0)		Gift Options	Subtotal:		\$20.00	\$0.00	\$20.00	
	No items		* - Enter custom price excludi	ng tax					
CONTENT	Wish List (0)		Apply Coupon Code	Gift Cards				÷.,	
REPORTS	All Wish Lists	•		+		+			opoate items and Quantities
STORES	No items		Account Informati	on					
SYSTEM	C Last Ordered Items (1)		Group * En	nail *					
FIND PARTNERS	Item	+	Acumatica customer id	apgendace.com					

#### Add the product

Step 2. You can add a product after clicking on the **[Add Products]**. Fill up the relevant information on the screen.

DASHBOARD	Create New Order for Alta Ace in Default Store View	Cancel	Submit Order
SALES	Validate address       Save in address book         Validate address       Validate address		
KENSIUM A-M CONNECTOR	Payment & Shipping Information		
	Payment Method     Shipping Method *       Stored Cards     Flat Rate       BRAINTREE     Fixed - \$5.00       Bank Account (eCheck)     Click to change shipping method       Credit Card (Authorize Net CIM)     Click to change shipping method		
	Check / Money order Stored Accounts (PayPal)		
STORES	Gift Options Leave a box blank if you don't want to add gift wrapping for whole order. Gift Wrapping Design		
FIND PARTNERS & EXTENSIONS	•		





## Select the Payment Method

Step 3. Once all the information is filled you must click on [Submit Order].

CA DASHBOARD	Create New Order for Alta Ace in Default Store View			Cancel	Submit Order
\$ sales	Order Total				
CATALOG	Order History	(	Order Totals		
CO KENSIUM A-M	Order Comments		Subtotal		\$20.00
			Shipping & Handling (Flat Rate - Fixed	)	\$5.00
CUSTOMERS			Grand Total		\$27.09
MARKETING		E	✓ Append Comments		
CONTENT			Email Order Confirmation		
					Submit Order
STORES				7	
SYSTEM	Copyright © 2023 Magento Commerce Inc. All rights reserved.				Magento ver. 2.4.3
FIND PARTNERS & EXTENSIONS			Privacy Policy	Account Acti	vity   Report an Issue

Submitting the Order in Magento





Ŵ		0	rder Number								
DASHBOARD	#000000993									Q	<b>*0</b> 1
\$ SALES		← Back	Login as Customer	Cancel	Send Email	Hold	Invoice	Ship	Reorder	Edit	Sync Order
CATALOG											
	1 It's time to change your pa	issword.									
CONNECTOR	✓ You created the order.										
CUSTOMERS	000701//01/		Order & Account Info	rmation							
MARKETING	ORDER VIEW										
	Information		Order # 000000993 (Th sent)	e order con	firmation email	is not	Account Order is	Informat	ion Edit Custo	mer	
d.	Invoices		Order Date		Oct 27, 2023, 4:39	:07 AM	Customer	r Name			Alta Ace
REPORTS			Order Status		P	ending	Email				an@altaace.con
STORES	Credit Memos		Purchased From		Main V Main Websit	Vebsite e Store	Customer	Group			General
\$	Shipments				Default Stor	re View					

# View your Order Number

Step 4. Go to the Magento Connector Log from Connector Log Sync. You can view the Order in the Published Status on the Connector Log.

Ŵ										
CASHBOARD	Connec	ctor Logs							Q 💋 🖁	L
\$ SALES	1t's tin	ne to change your password.								
CATALOG							<b>Filters</b>	• Defau	ilt View 👻 🔅	Columns 👻
KENSIUM A-M	Active filters:	Group: Order 💿								Clear all
	488 records f	ound					100 💌 ş	er page	< 1 0	xf 5 >
	Log Id	Start Time	Complete Time	Group	Action	Sync Direction	Result	Entity Id	Notes	Action
MARKETING	1185143	Oct 27, 2023 4:39:07 AM	Oct 27, 2023 4:39:07 AM	Order	Publisher	Magento to Acumatica	Success		000000993	View
CONTENT	1185140	Oct 27, 2023 3:49:17 AM	Oct 27, 2023 3:49:17 AM	Order	Update	Acumatica to Magento	Failure		SOT00023	View
ıl.	1185139	Oct 27, 2023 3:48:56 AM	Oct 27, 2023 3:48:58 AM	Order	Create	Acumatica to Magento	Failure		SOT00023	View
REPORTS	1185138	Oct 27, 2023 3:48:43 AM	Oct 27, 2023 3:48:56 AM	Order	Create	Acumatica to Magento	Success	1090	SOT00023	View
STORES	1185137	Oct 27, 2023 3:48:55 AM	Oct 27, 2023 3:48:55 AM	Order	Publisher	Acumatica to Magento	Success		SOT00023	View
÷	1185136	Oct 27, 2023 3:47:53 AM	Oct 27, 2023 3:47:53 AM	Order	Publisher	Acumatica to Magento	Success		SOT00023	View
SYSTEM	1185135	Oct 27, 2023 3:47:52 AM	Oct 27, 2023 3:47:52 AM	Order	Publisher	Acumatica to Magento	Success		SOT00023	View





### Order Published Status in the Connector Logs

Step 5: You can sync the order from 3 screens provided if the order fails for the first time. After rectifying the failed data, you can sync the data from the Failed Order Screen to Acumatica. From the order sync, you can synchronize the order with Acumatica. And from the Order screen, you can do the same. If not fail, then you can synchronize the order from two screens.

Ŵ	Order Sync Failure Screen	Q 📫 👗
DASHBOARD	It's time to change your password.	
\$ SALES	<b>T</b> Filters	🕑 Default View 🔹 🏘 Columns 🔹
CATALOG	Actions   1 records found (1 selected)  200 • per page	ge < 1 of 1 >
KENSIUM A-M CONNECTOR	Sync To Acumatica 🖻	
	Acumatica API did not return order ID. Magento order was not updated with Acumatica order ID. An error occured while creating the order ("message": An error h error occurred during processing of the field Tax ID: Tax ID: MANUALID' cannot be found in the system.\nRV.Data PXOULerException: An error occurred during pro 'MANUALID' cannot be found in the system."."exception?ype": "PX.ApLContactBased.OutcomeEntityHasErrorsException".stackTrace": at System.Monads.Argum	as occurred.", "exceptionMessage": "An icessing of the field Tax ID: Tax ID entCheck.CheckNull[TSource](TSource
	solice, runc - texeption solution (v) if an exopochrist solution and concelection and conce	tract, String version, String name, solean throwOnValidationErrorJv/n at od(Closure , Object , Object[] )r/n at
	System. Web. http:/Controllers.ReflectedHttp:ActionDescriptor.ActionExecutorsDisplayClass6_2.b2(Object instance, Object[] methodParameters/ivin at System. Web. http:/Controllers.ReflectedHttp:ActionDescriptor.ExecuteAsynCHttp:Controller-Context_Dischargers_LiDictionary: 2 arguments, CancellationToken- trace from previous location where exception was thrownVrin at System Runtime.ExceptionDispatchInfo.ThrowJivin at System. Runch Http:// actionary.executeAsynChttp:Context.exec.pdf.actionDisplatchInfo.ThrowJivin at System.Runching.completer.actionContext.exec.pdf.actionDisplatchInfo.ThrowJivin at System.Runching.completer.actionContext.exec.pdf.actionDisplatchInfo.ThrowJivin at	cancellationToken)\r\n End of stack
REPORTS	trace from previous location where exception was thrownivin at System.Runtime_ExceptionService.StexeptionDispatchinG.Throw(Ivin at System/Runtime_ExceptionService.StexeptionDispatchinG.Throw(Ivin at System)Runtime_ExceptionService.StexeptionDispatchinG.Throw(Ivin at System/R	foveNext()\r\n End of stack trace from ilterAttribute.d_6.MoveNext()\r\n End
	of stack trace from previous location where exception was thrownVin at System.Runtime.ExceptionServices.ExceptionDispatchinfo.Throw[]\vin at \$ 00000993 System.Runtime.css.Taskwaiter HandleNonSuccessAndDebuggerNotlification(Task tradits/Vin at System.Runtime.trace) previous location where exception was thrownVin at System.Runtime.ExceptionDispatchinfo.Throw[]\vin at \$ 10000093 System.Runtime.tracestandDebuggerNotling.Throw[]\vin at \$ 10000093 System.tracestandDebuggerNotling.Throw[]\vin at \$ 100000093 System.tracestandDebuggerNotling.Throw[]\vin at	loveNext()\r\n End of stack trace from
SYSTEM	system.nummer, ompinerservices. TaskAwaiter.handneronsuccessAndbeouggerNotmcation(Task taskirVn at system.Web.Http.FilterS.ActionFile/Attribute.doM previous location where exception was thrown —\r/in at System.Runtime.ExceptionServices.ExceptionDispatchinfo.Throw(IV/n at System.Web.Http.Filters.ActionFil of stack trace from previous location where exception was thrown —\r/in at System.Runtime.ExceptionDispatchinfo.Throw(IV/n at System.Web.Http.Filters.ActionFile/Attribute.dSM System.Runtime.CompilerServices.TaskAwaiter.HandleNonSuccessAndDebuggerNotification(Task task)rVn at System.Web.Http.Filters.ActionFilterAttribute.dSM	Invervexury (n

Sync the Order from the failed order screen after rectifying the data





(I)												
	#000000993									Q	1	ashaa 🔻
\$ SALES		← Back	Login as Customer	Cancel	Send Email	Hold	Invoice	Ship	Reorder	Edit	Sync Or	der
ATALOG											1	
<b>00</b>	it's time to change your passo	word.										
	✓ You created the order.											
	ORDER VIEW		Order & Account Info	rmation								
	Information		Order # 000000993 (Th sent)	e order con	firmation email	is not	Account Order is	Informati	ion Edit Custor	ner		
d.	Invoices		Order Date		Oct 27, 2023, 4:39	:07 AM	Customer	Name	-			Alta Ace
PORTS	Condit Manage		Order Status		P	ending	Email				ap@alta	ace.con
TORES	Shipments		Purchased From		Main W Main Website Default Stor	Vebsite e Store re View	Customer	Group				General
\$												

# Click on Sync Order

DASHBQARD											Go to Arch	Create I	New Order
\$ SALES	<ul> <li>It's time to change you</li> </ul>	ir passwo	ord.										
CATALOG	000000993			Q					<b>Filters</b>	ø	Default View 👻	🔅 Columns 👻	🏝 Export ▼
KENSIUM A-M CONNECTOR	Active filters: Keyword: 00000	0993 🕲											Clear all
	Actions	1	records found (1 se	lected)						100	• per page	< 1	of 1 >
	Cancel Hold	Point	Purchase Date	Bill-to Name	Ship-to Name	Grand Total (Base)	Grand Total (Purchased)	Status	Payment Method	Action	Allocated sources	Acumatica Order Number	Order Lookup Details
CONTENT	Unhold Print Invoices	osite ebsite	Oct 27, 2023	Alta	Alta Ace	\$27.09	\$27.09	Pending	Check / Money	View		NONE	N/A
	Print Packing Slips	ilt W	4:39:07 AM	Ace12					order				
	Print Credit Memos												
STORES	Print All												
SYSTEM	Print Shipping Labels	Comme	erce Inc. All rights re	served.								N	lagento ver. 2.4.3
	Move to Archive										Privacy Pol	icy Account Activity	Report an Issue
FIND PARTNERS	Sync To Acumatic	1											

Sync Order from the Order Screen





Step 6: After the successful synchronization of the Order, you will be redirected to the following screen where you will be able to view an Acumatica Order Number as shown below.

Ŵ											G	o to Archive	Create No	ew Order
DASHBOARD	0	It's time to cha	ange your passw	ord.										
\$ SALES	✓ order have been published.													
CATALOG	Searc	h by keyword			Q					<b>Filters</b>	O Default	t View 👻	Columns 👻	📩 Export 👻
KENSIUM A-M CONNECTOR	Actio	ns	• 10	092 records found						1	• 00	per page	< 1	of 11 >
customers	•••	ID †	Purchase Point	Purchase Date	Bill-to Name	Ship-to Name	Grand Total (Base)	Grand Total (Purchased)	Status	Payment Method	Action	Allocated sources	Acumatica Order Number	Order Lookup Details
		600000083	Main Website Main Website Store Wholsale	Jul 18, 2023 1:58:31 AM	Ashtyn B	Ashtyn B	\$2,000.00	\$2,000.00	Complete	Check / Money order	View	Default Source	5000153	View
		600000082	Main Website Main Website Store Wholsale	Jul 12, 2023 4:46:47 AM	Ashtyn B	Ashtyn B	\$200.00	\$200.00	Complete	Check / Money order	View	Default Source	SO00138	View
STORES			Main Website											

Acumatica Order Number column

Step 7: Upon clicking on the Order number within the Magento you will be redirected to the Acumatica Sales Order Screen with the respective order.





• Acumatica	Search Q			Revision Two Products Products Wholesale	10/27/2023 2.48 AM 🖌 🧿	💄 admin admin 🗸
Favorites	Sales Orders SO SOT00023 - Alta Ace		_	NOTES ACTIVITIES	FILES CUSTOMIZATION	TOOLS -
🕒 Data Views	6 D D 0 + D 0	V IC C > > PREPARE INVOICE				=
Haterial Requirem	Order Type: SO ,O Custor Order Nbr.: SOT00023 ,O Locate	ner: AACUSTONER - Alta Ace // MAIN - Primary Location //	Ordered Qty.: 2.00 Discount Total: 0.00			Customer Details
Time and Expenses	Status: Completed Contac Date: 10/27/2023 Currer Requested Or: 10/27/2023 Project	t: Amelia Armstrong / icy. USD 1.00 * VIEW BASE t. XNon-Project Code	VAT Exempt To 0.00 VAT Taxable To 0.00 Tax Total 0.00			
Finance	Customer Ord External Refer Descri	ption:	Order Total: 1,000.00			
\$ Banking						1
Payables	DETAILS TAXES COMMISSIONS	FINANCIAL SHIPPING ADDRESSES DISCO	UNTS SHIPMENTS PAYMENTS	RELATIONS TOTALS M		
+ Receivables	Is Magento     OrderID:     O00000992 Magento Order Tax Rate:     O000000	Order				1
Sales Orders	Magento Tax Total: 0.000000 Stare Credit Amount 0.000000					
Purchases	Store Credit Amou: 0.000000 Store Credit Balance: 0.000000 Purchase Store:					
Inventory	Breakdown Amount:	redit Adjusted				
Dashboards	Last Sync to Mage					
<						<

#### Acumatica Sales Order Screen

Step 8: Upon clicking on the [MAGENTO CONNECTOR DATA] you will be able to view a check box [Is Magento Order]. If this check box is checked it indicates that the order is created in Magento and synced into Acumatica. You can also view the Magento Order ID.

