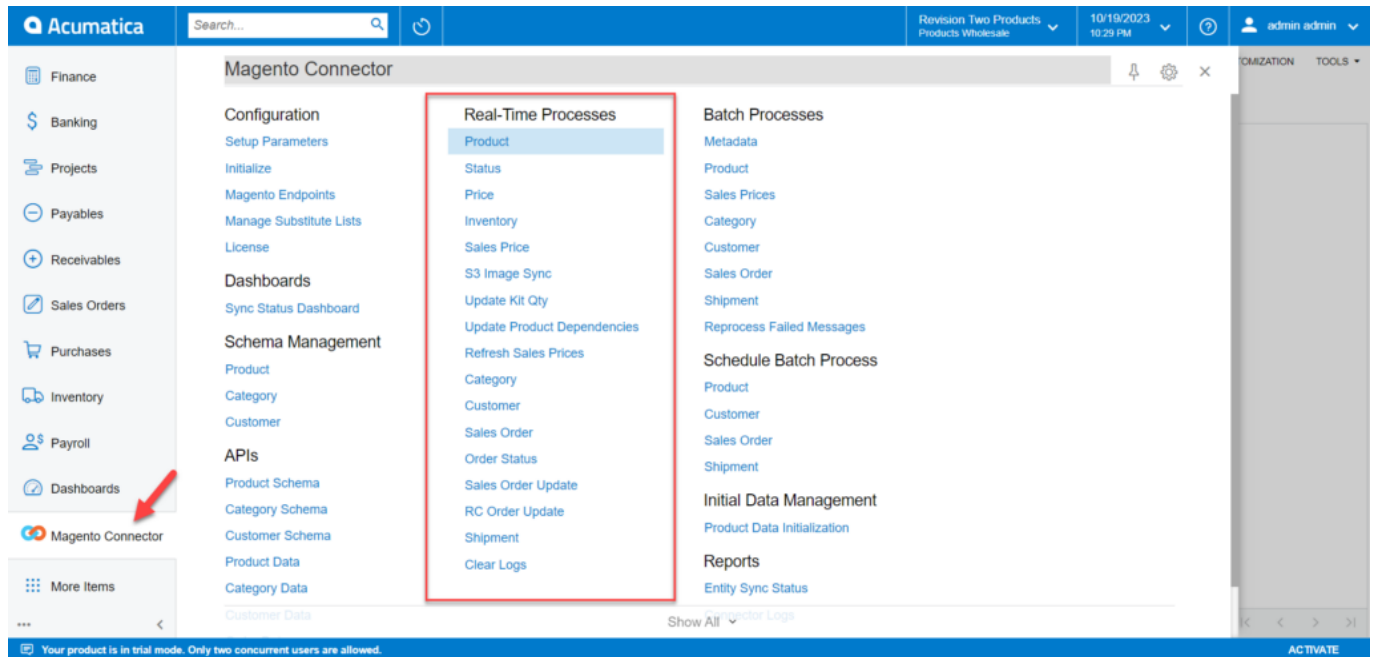


# Real-Time Process

The Real-Time Process screen is available within the Magento Connector option. You need to click on the Magento Connector on the left panel. You will be on the Magento Connector browser where you will have the option for the Real-Time Process as shown below.

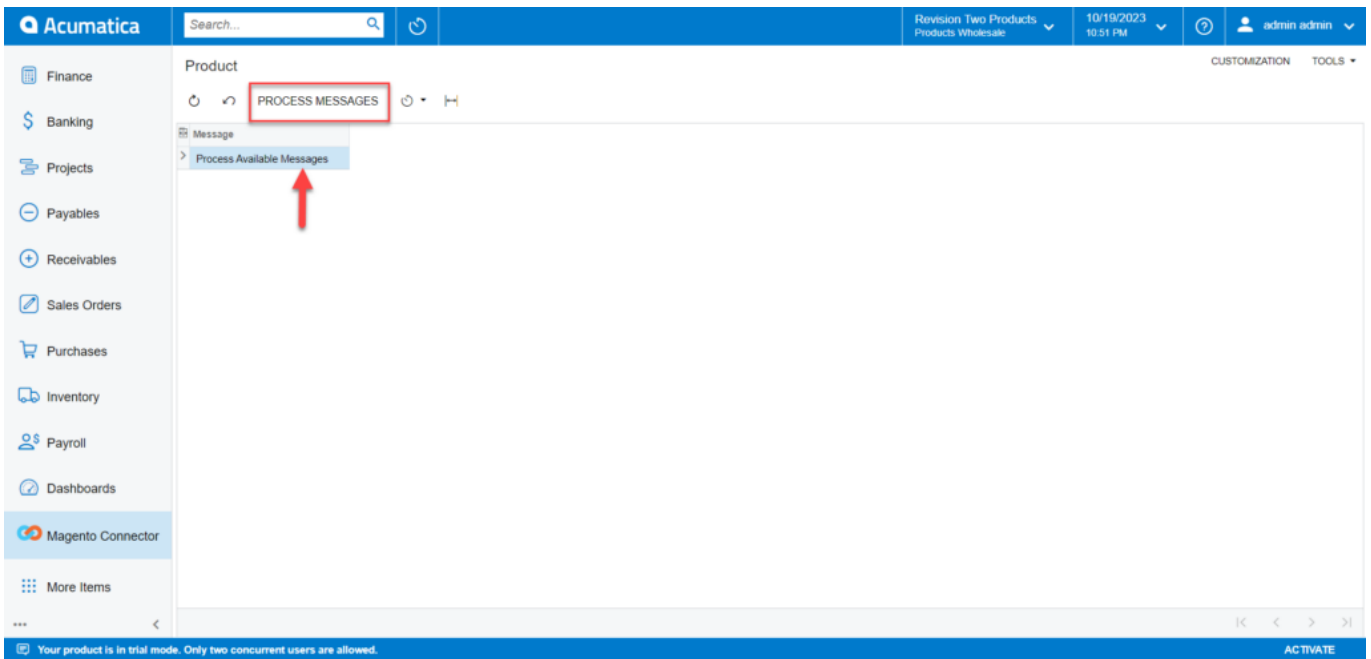


Option for Real-Time Process

When you are initializing the connector and scheduler are created automatically. The schedulers should always process the data automatically. However, for any reason, if the scheduler doesn't work or is inactive then we need to choose the option for the **[Real Time Process]**. This includes the following options.

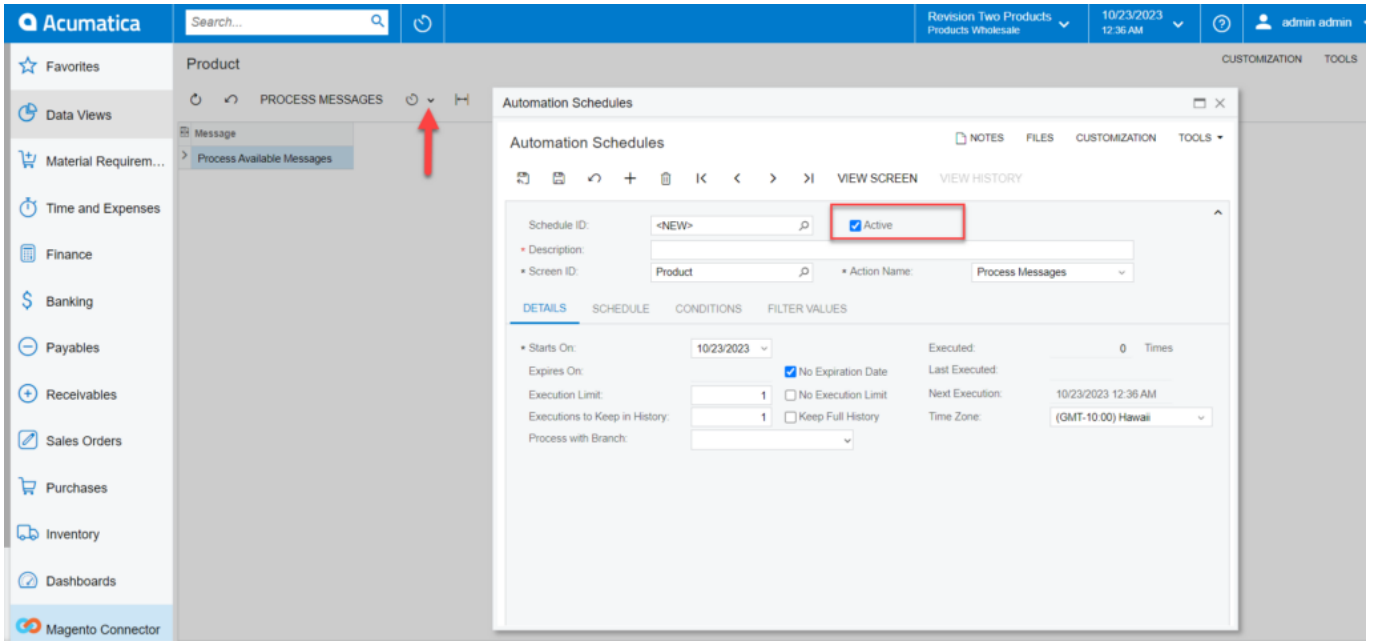
- Product
- Status
- Price
- Inventory
- Sales Price
- Update Kit Quantity
- Update Product Dependencies
- Refresh Sales Price

- Category
- Customer
- Sales Order
- ✘ • Order Status
- Sales Order Update
- RC Order Update
- Shipment
- Clear Logs
- Real-time process for Products: If the sync doesn't work through the schedulers you need to use this option. Click on the Product, you will be redirected to the following screen.



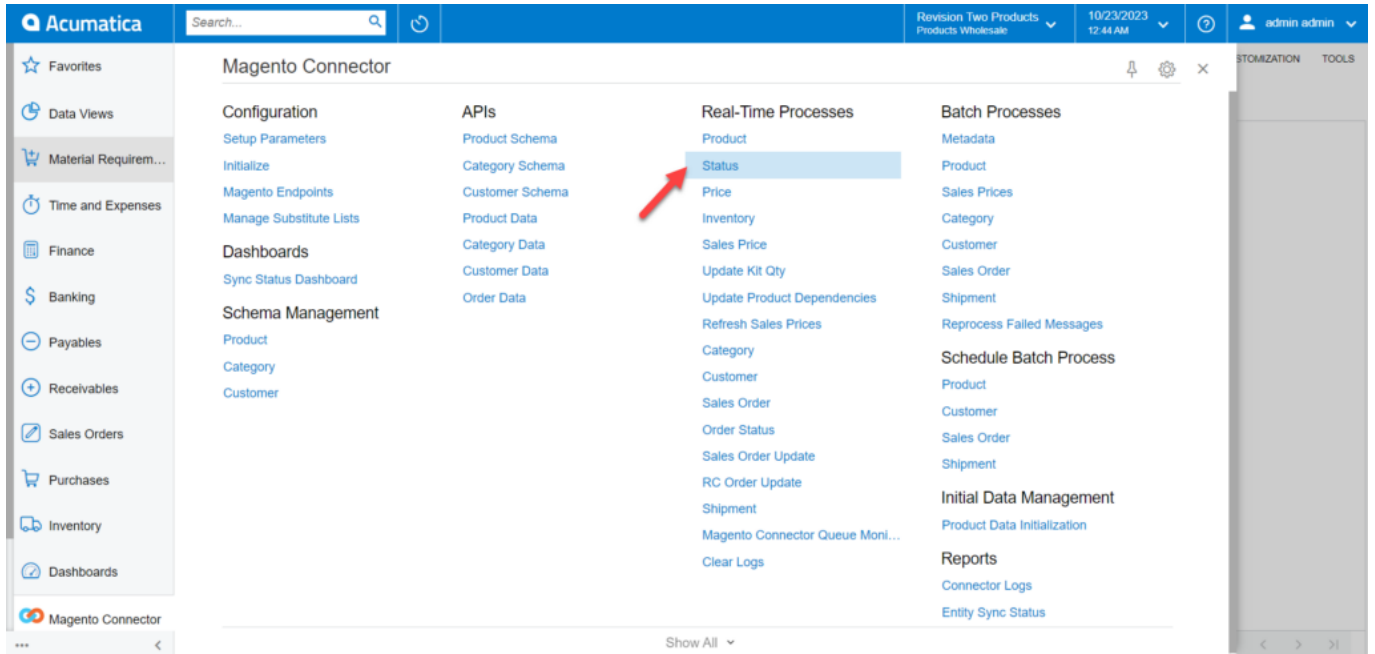
### [Automation Schedules] pop-up

The scheduler must be active. If not, you can activate it from the **[Automation Schedules]** pop-up. You need to click on the down arrow and click on [Add] and the following screen will appear. You can activate the schedulers by checking the box.

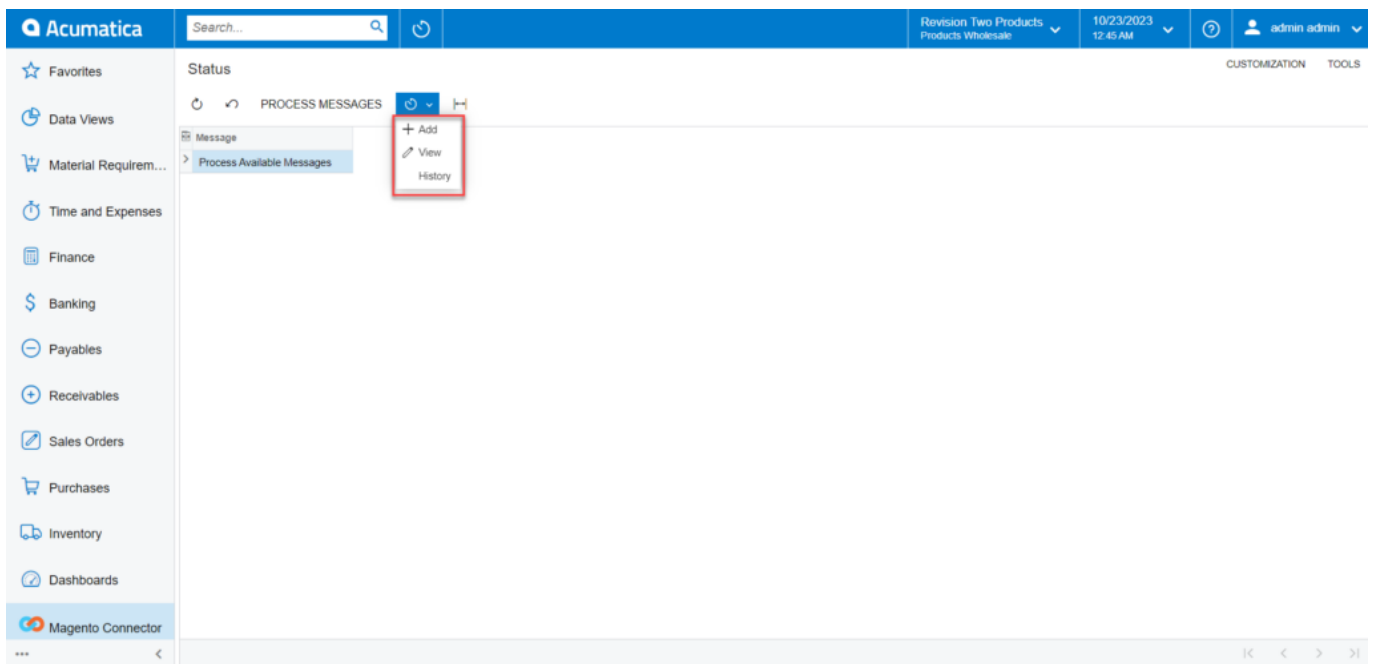


Active schedules check box is checked

- Real-time process for Status: If the sync doesn't work through the schedulers you need to use this option. Click on Status, you will be redirected to the following screen.

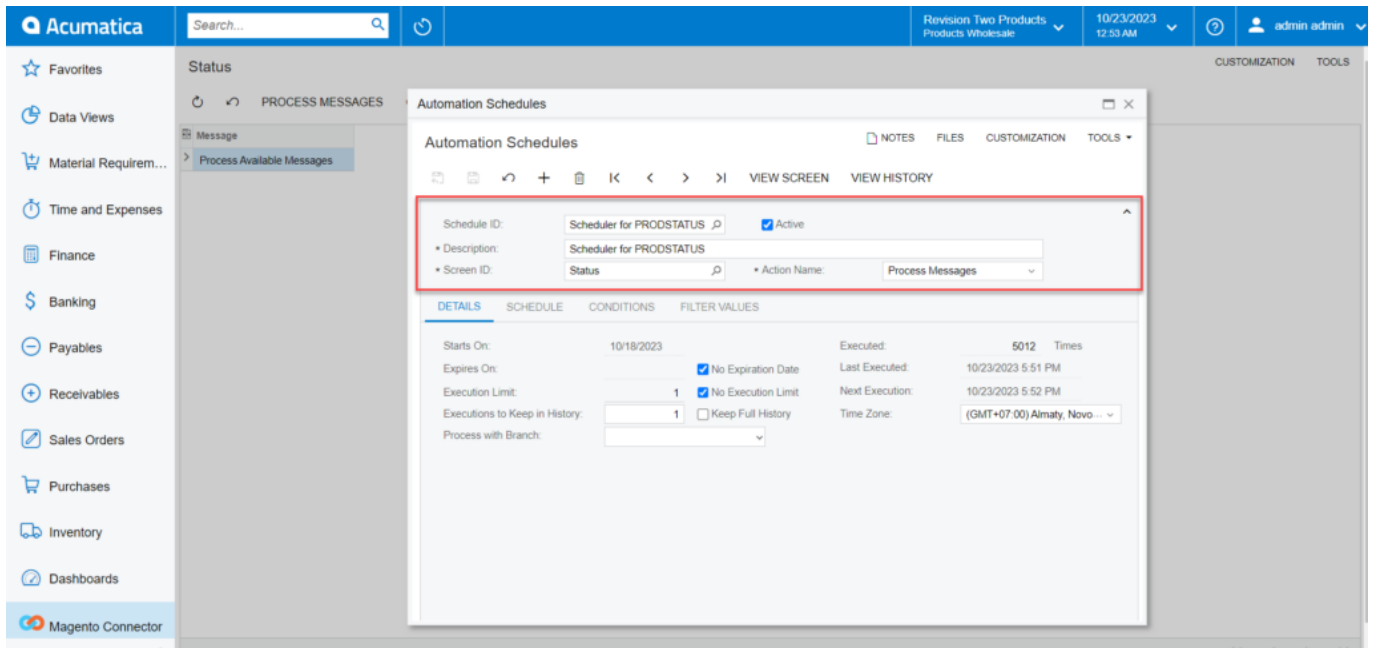


Status under the Real Time Sync



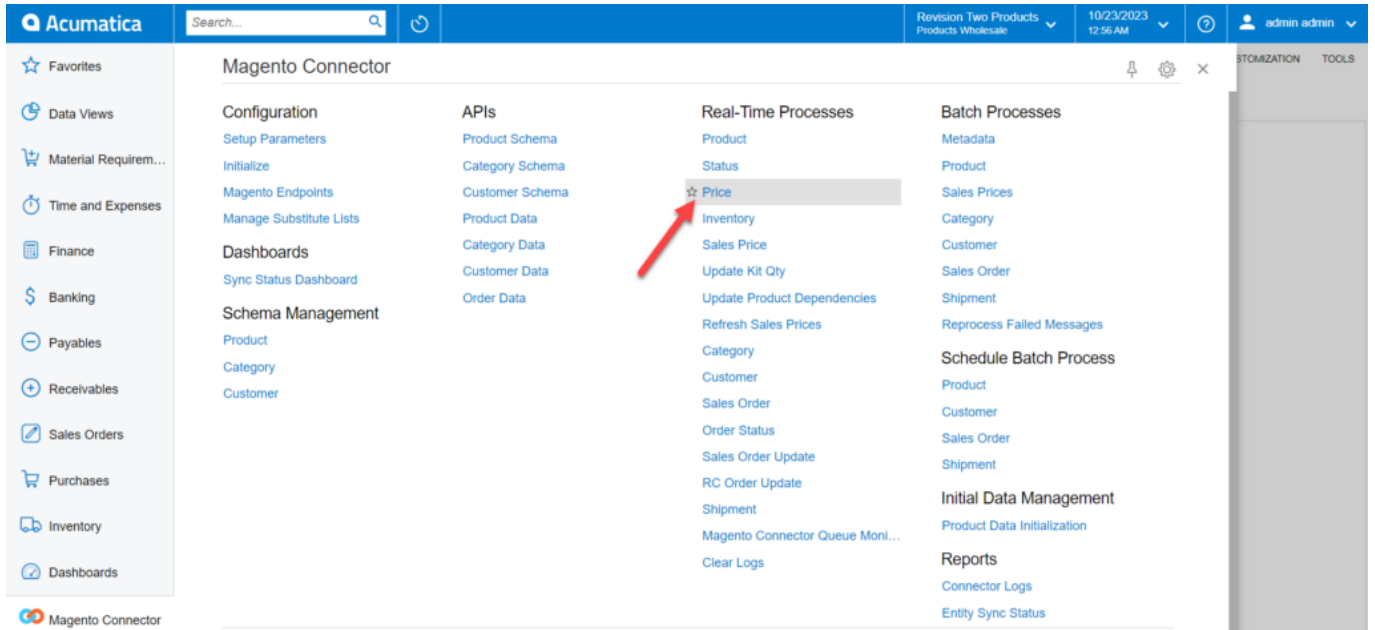
Add, View and History options in the Process Message screen

You can view whether the scheduler for the product status is running or not.

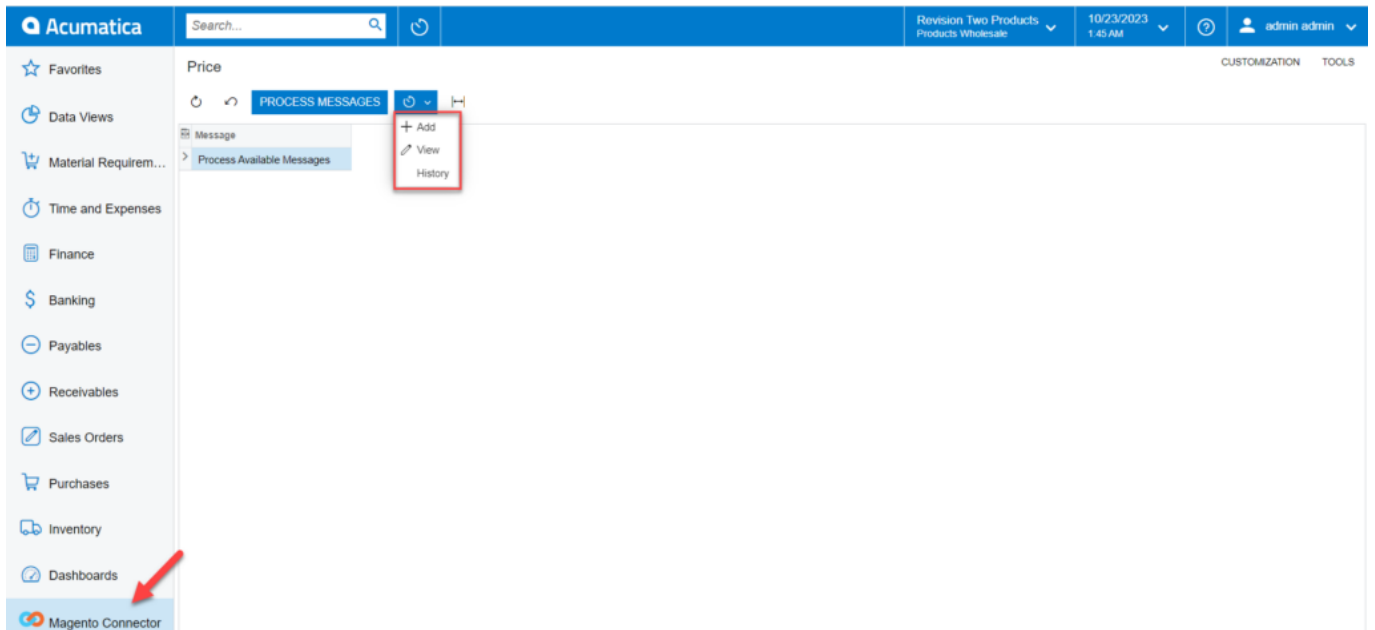


### Schedulers for Product Status

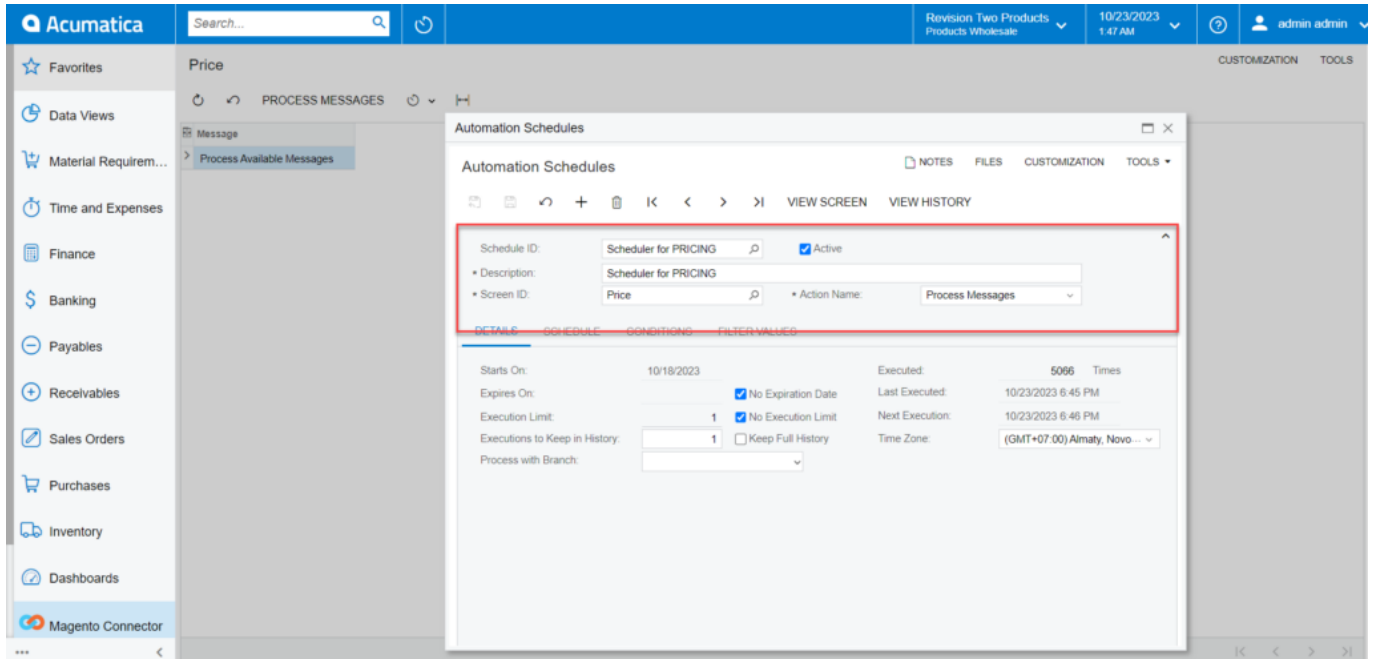
- Real-time process for price: If the sync doesn't work through the schedulers you need to use this option. Click on Price, you will be redirected to the following screen.



Price option in Real-time Process

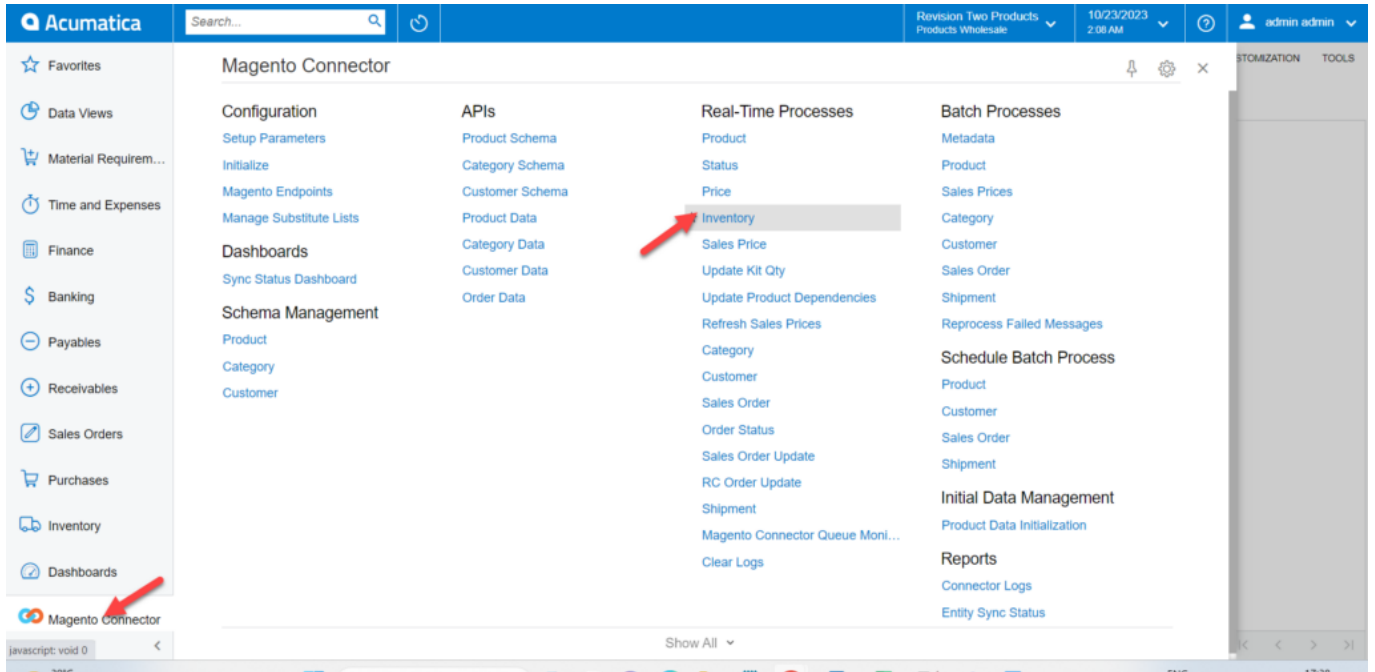


Add, View and History options for the Schedulers



Scheduler for Price in View mode

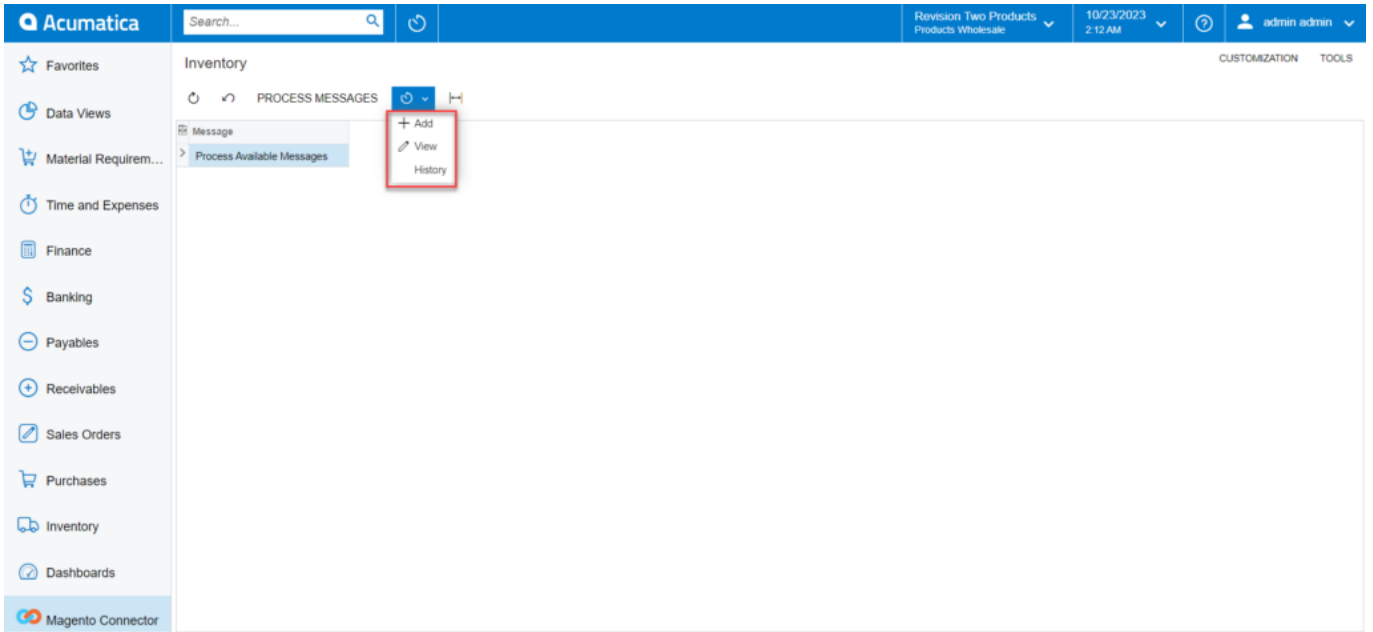
- Real-time process for Inventory: If the sync doesn't work through the schedulers you need to use this option. Click on Price, you will be redirected to the following screen.



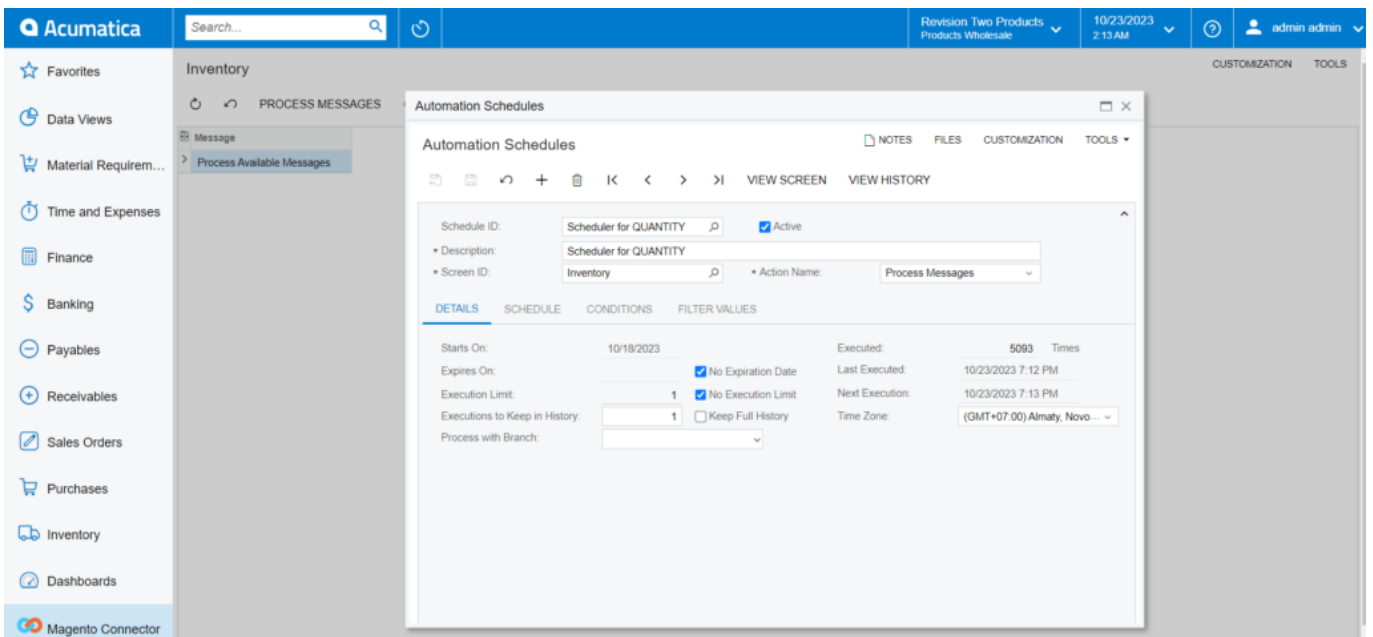
### Inventory in the Real-Time Process

Click on the process messages if the schedules have stopped. To add, view and history click on the down arrow.



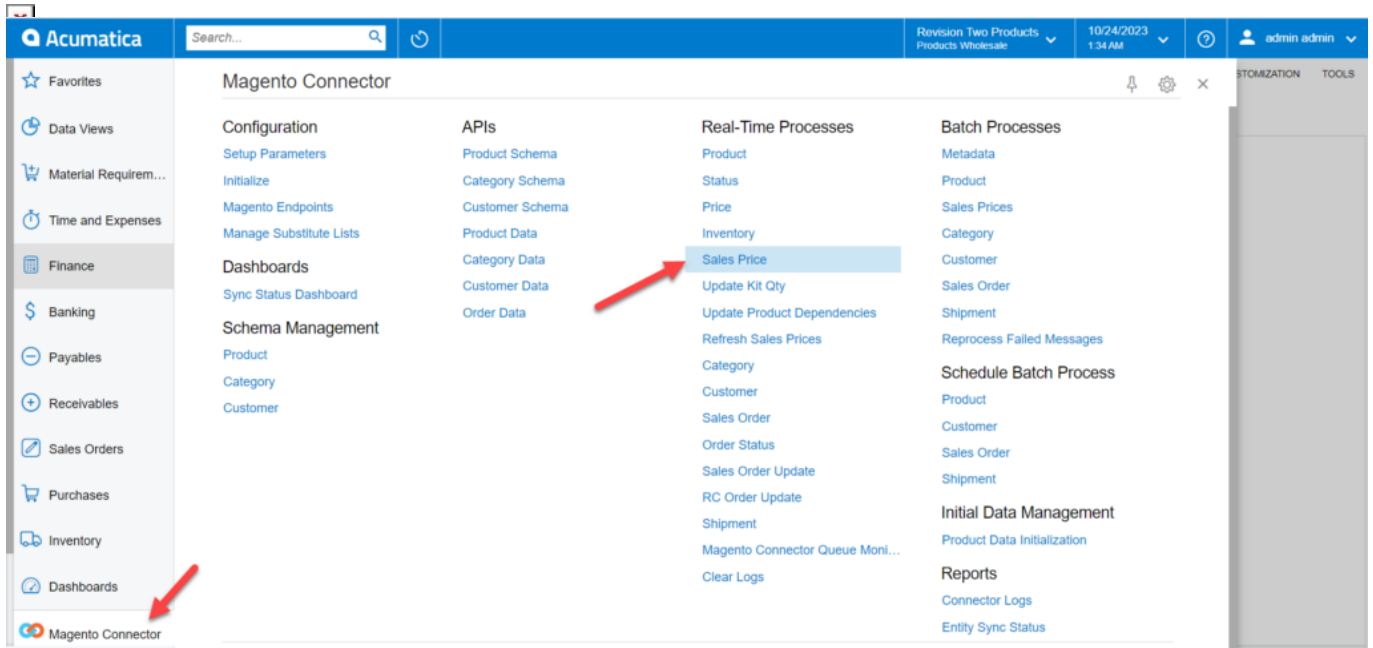


Click on process messages



Scheduler for Quantity pop-up

- Real-time process for Sales Price: If the sync doesn't work through the schedulers you need to use this option. Click on Sales Price, and you will be redirected to the following screen.

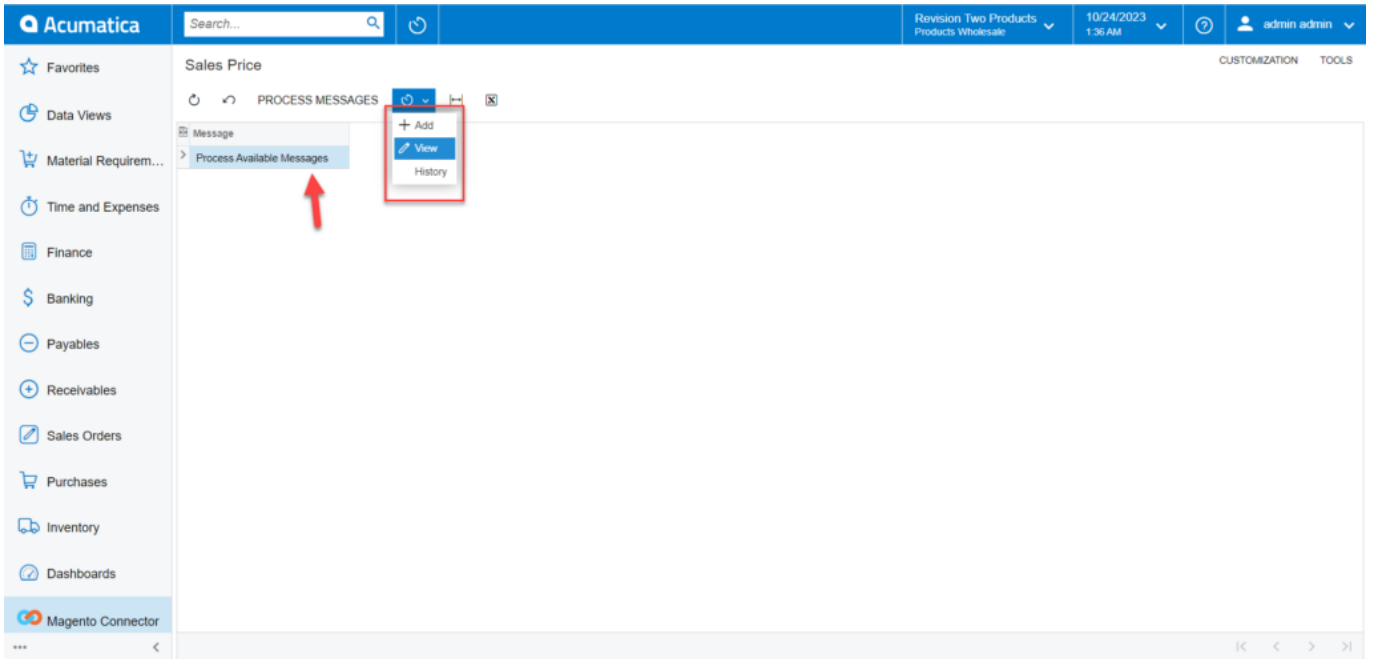


### Sales Price in the Real-Time Process

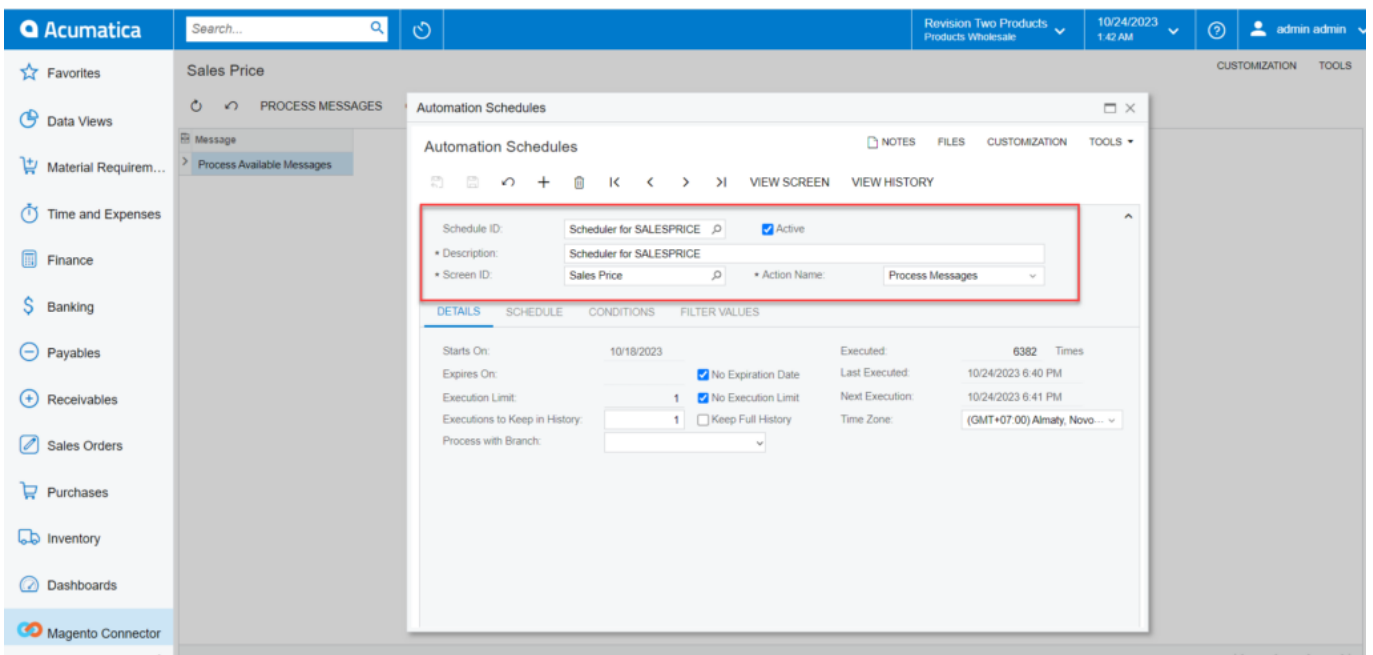
Click on the process messages if the schedules have stopped. To add, view and history click on the down arrow.

This screen is utilized to sync all the sales price updates daily. For instance, if some data is created with an effective date set for a future date, the real-time sync will not pick up this type of data.

If customers wish to handle these situations, they can manually create a scheduler and run the process once daily.

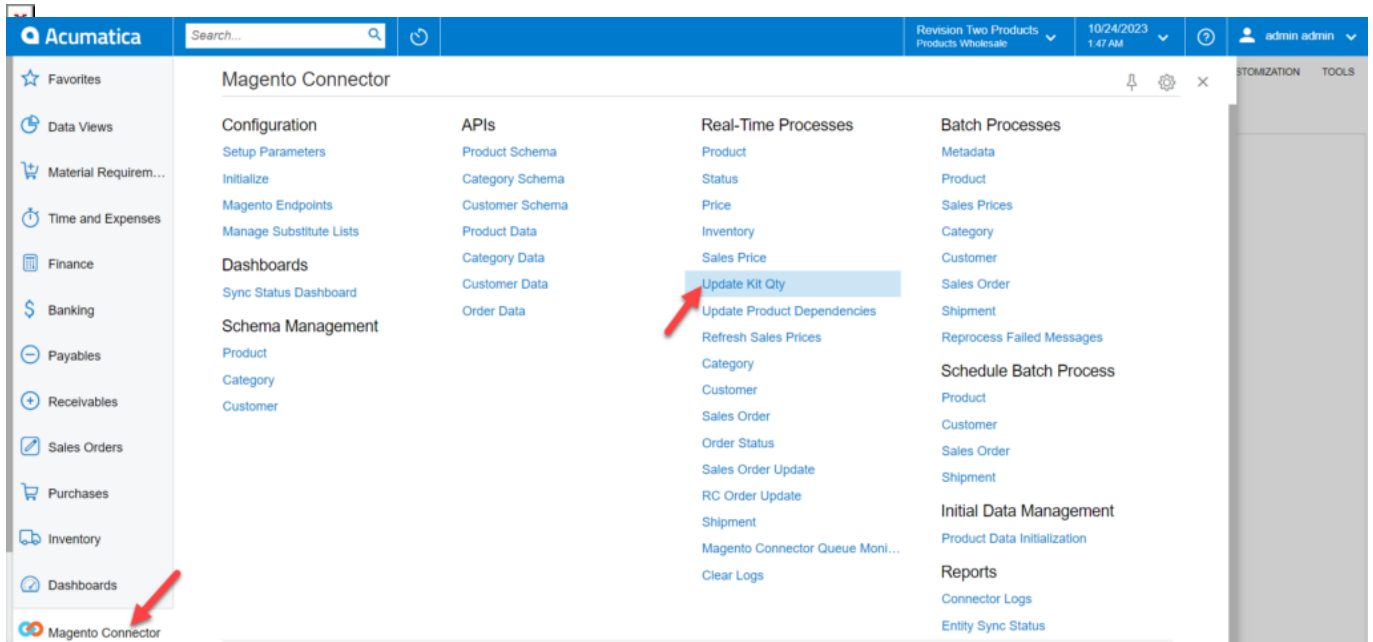


Click on process messages



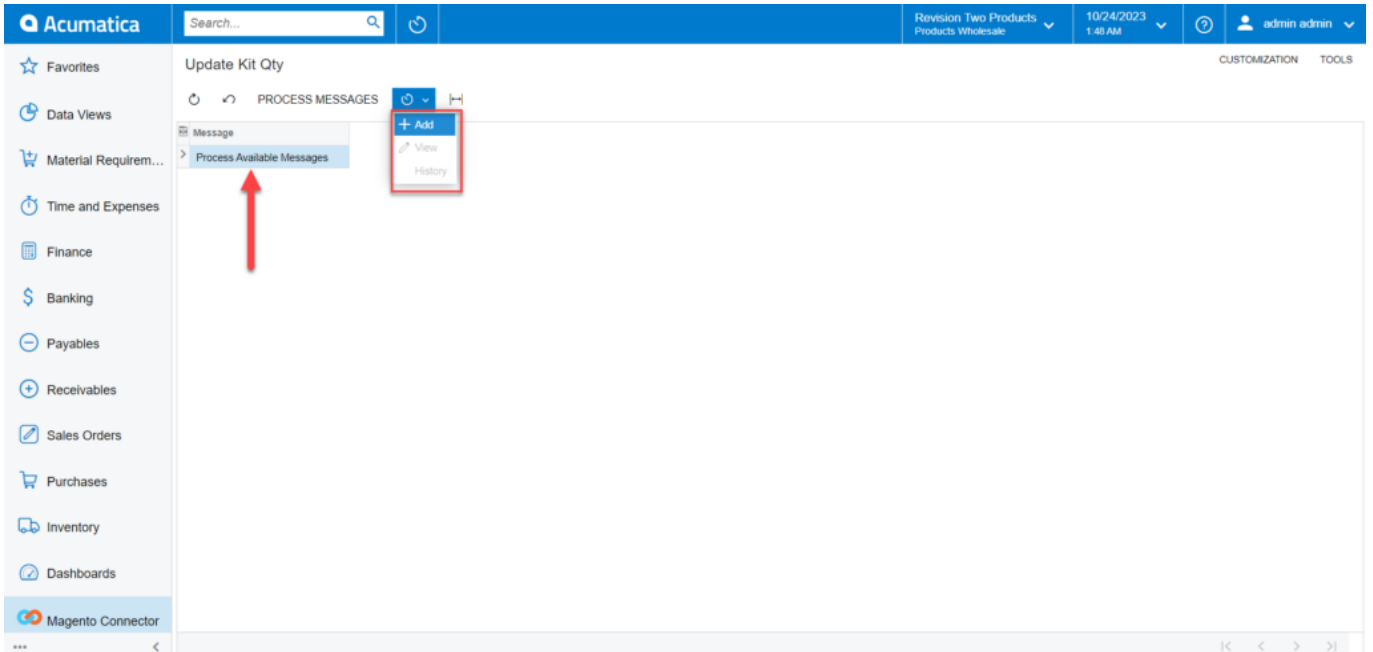
Scheduler for Sales price pop-up

- Real-time process for Update Kit Qty: If the sync doesn't work through the schedulers you need to use this option. Click on Update Kit Qty, you will be redirected to the following screen.

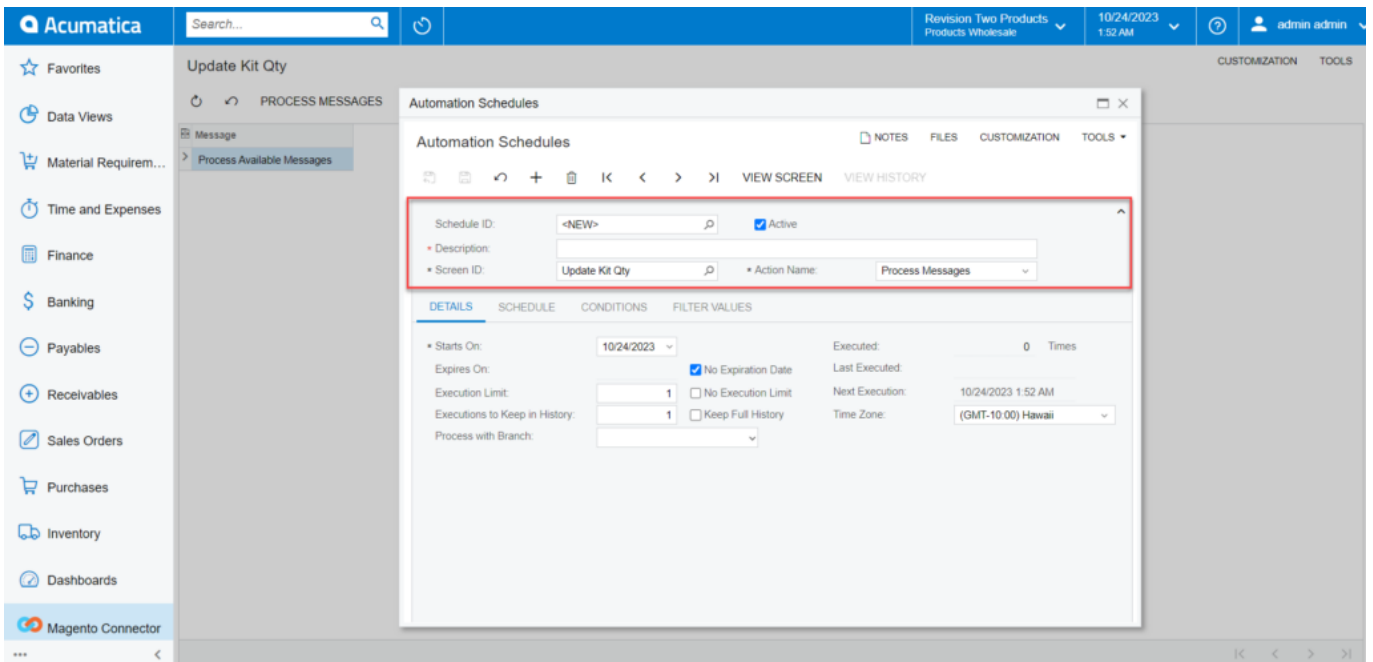


### Update Kit Qty in the Real-Time Process

Click on the process messages if the schedules have stopped. To add, view and history click on the down arrow.

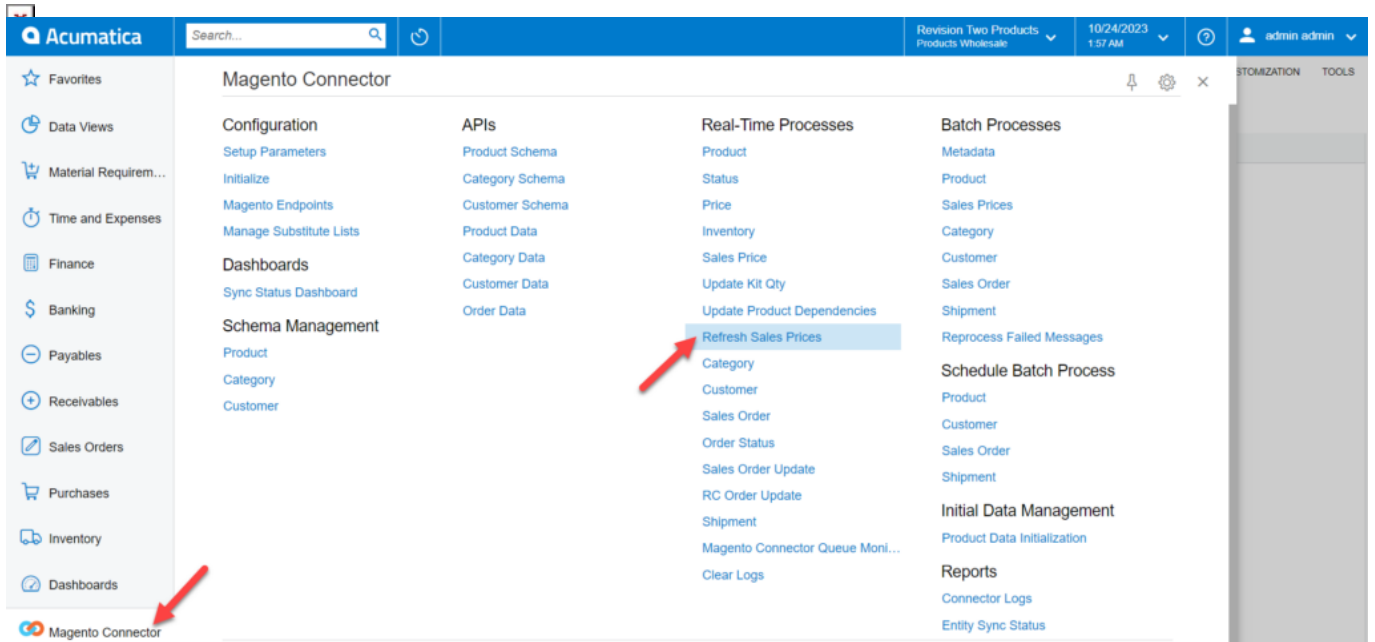


Click on process messages



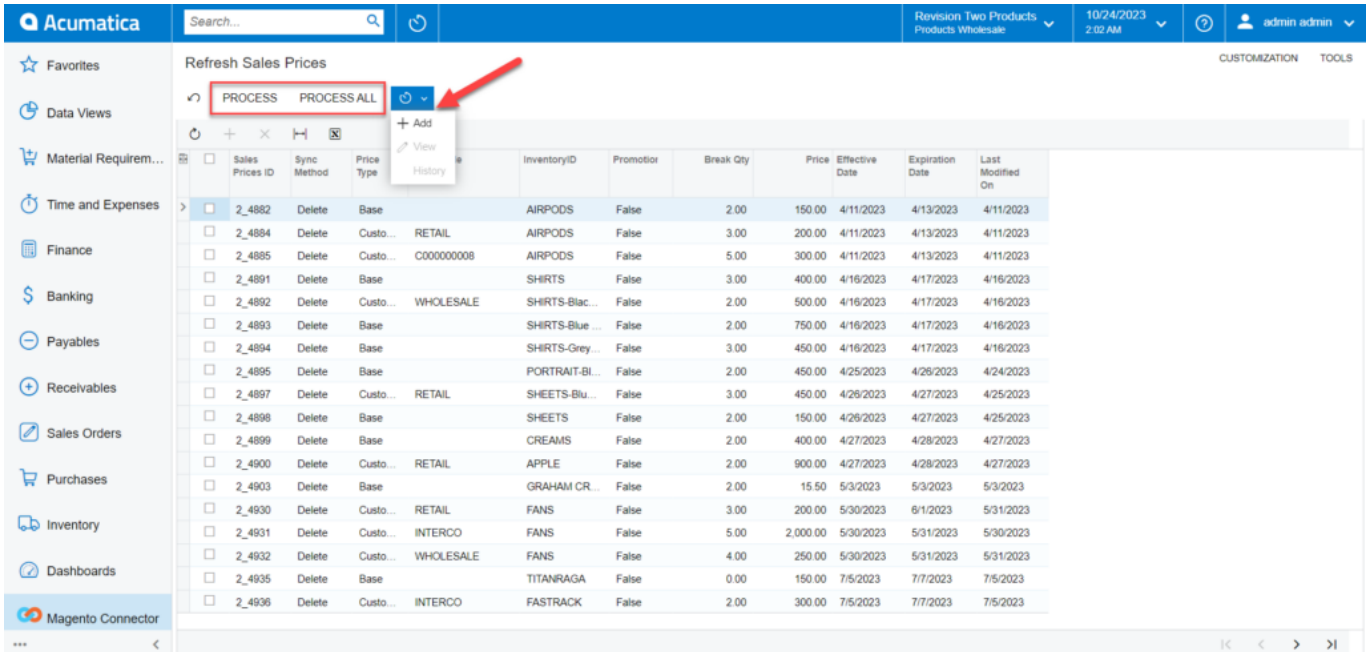
Scheduler for Update Kit Qty popup

- Real-time process for Refresh Sales Price: If the sync doesn't work through the schedulers you need to use this option. Click on Refresh Sales Price, you will be redirected to the following screen.



### Refresh Sales Prices in the Real-Time Process

Click on the Process/ Process All if the schedules have stopped. To add, view and history click on the down arrow.

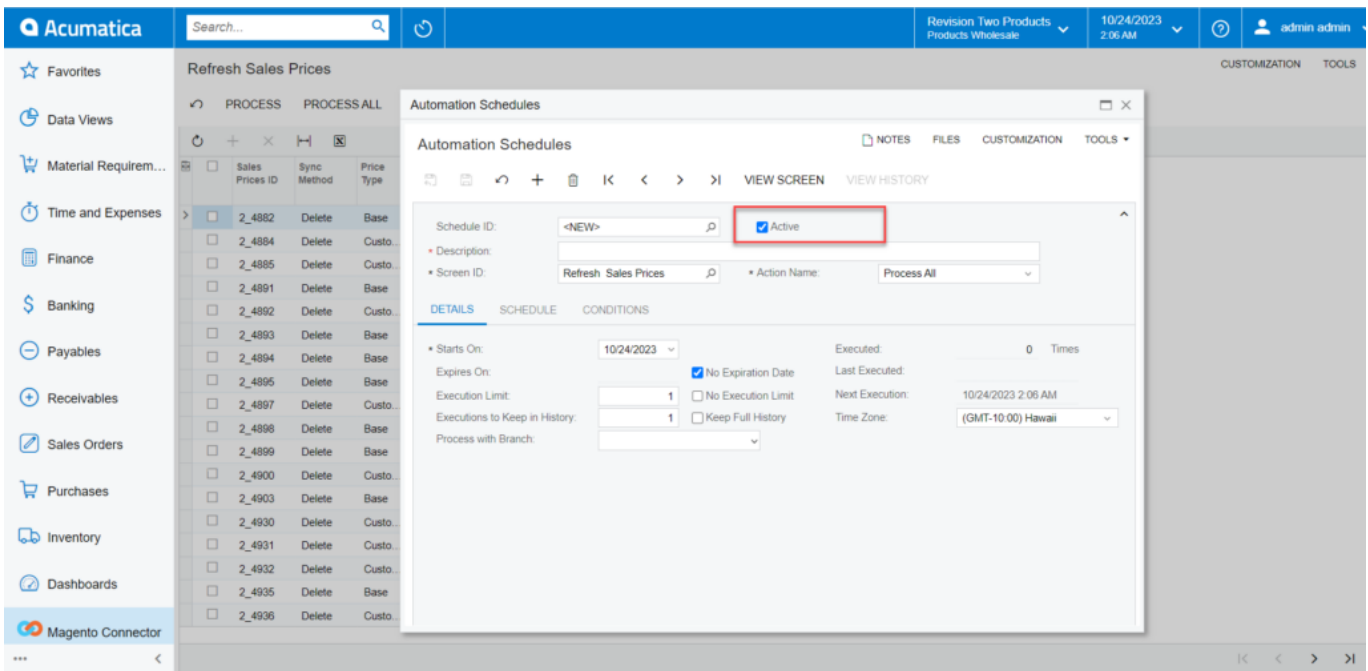


Refresh Sales Prices

PROCESS PROCESS ALL

Sales Prices ID	Sync Method	Price Type	InventoryID	Promotor	Break Qty	Price	Effective Date	Expiration Date	Last Modified On
2_4882	Delete	Base	AIRPODS	False	2.00	150.00	4/11/2023	4/13/2023	4/11/2023
2_4884	Delete	Custo...	RETAIL	AIRPODS	False	3.00	200.00	4/11/2023	4/13/2023
2_4885	Delete	Custo...	C000000008	AIRPODS	False	5.00	300.00	4/11/2023	4/11/2023
2_4891	Delete	Base	SHIRTS	False	3.00	400.00	4/16/2023	4/17/2023	4/16/2023
2_4892	Delete	Custo...	WHOLESALE	SHIRTS-Blac...	False	2.00	500.00	4/16/2023	4/17/2023
2_4893	Delete	Base	SHIRTS-Blue ...	False	2.00	750.00	4/16/2023	4/17/2023	4/16/2023
2_4894	Delete	Base	SHIRTS-Grey...	False	3.00	450.00	4/16/2023	4/17/2023	4/16/2023
2_4895	Delete	Base	PORTRAIT-BL...	False	2.00	450.00	4/25/2023	4/26/2023	4/24/2023
2_4897	Delete	Custo...	RETAIL	SHEETS-Blu...	False	3.00	450.00	4/26/2023	4/27/2023
2_4898	Delete	Base	SHEETS	False	2.00	150.00	4/26/2023	4/27/2023	4/25/2023
2_4899	Delete	Base	CREAMS	False	2.00	400.00	4/27/2023	4/28/2023	4/27/2023
2_4900	Delete	Custo...	RETAIL	APPLE	False	2.00	900.00	4/27/2023	4/28/2023
2_4903	Delete	Base	GRAHAM CR...	False	2.00	15.50	5/3/2023	5/3/2023	5/3/2023
2_4930	Delete	Custo...	RETAIL	FANS	False	3.00	200.00	5/30/2023	6/1/2023
2_4931	Delete	Custo...	INTERCO	FANS	False	5.00	2,000.00	5/30/2023	5/31/2023
2_4932	Delete	Custo...	WHOLESALE	FANS	False	4.00	250.00	5/30/2023	5/31/2023
2_4935	Delete	Base	TITANRAGA	False	0.00	150.00	7/5/2023	7/7/2023	7/5/2023
2_4936	Delete	Custo...	INTERCO	FASTRACK	False	2.00	300.00	7/5/2023	7/7/2023

Click on process/ process all



Automation Schedules

Automation Schedules

Schedule ID: <NEW>  Active

Description: Refresh Sales Prices

Screen ID: Refresh Sales Prices Action Name: Process All

DETAILS SCHEDULE CONDITIONS

Starts On: 10/24/2023 Executed: 0 Times

Expires On:  No Expiration Date Last Executed:

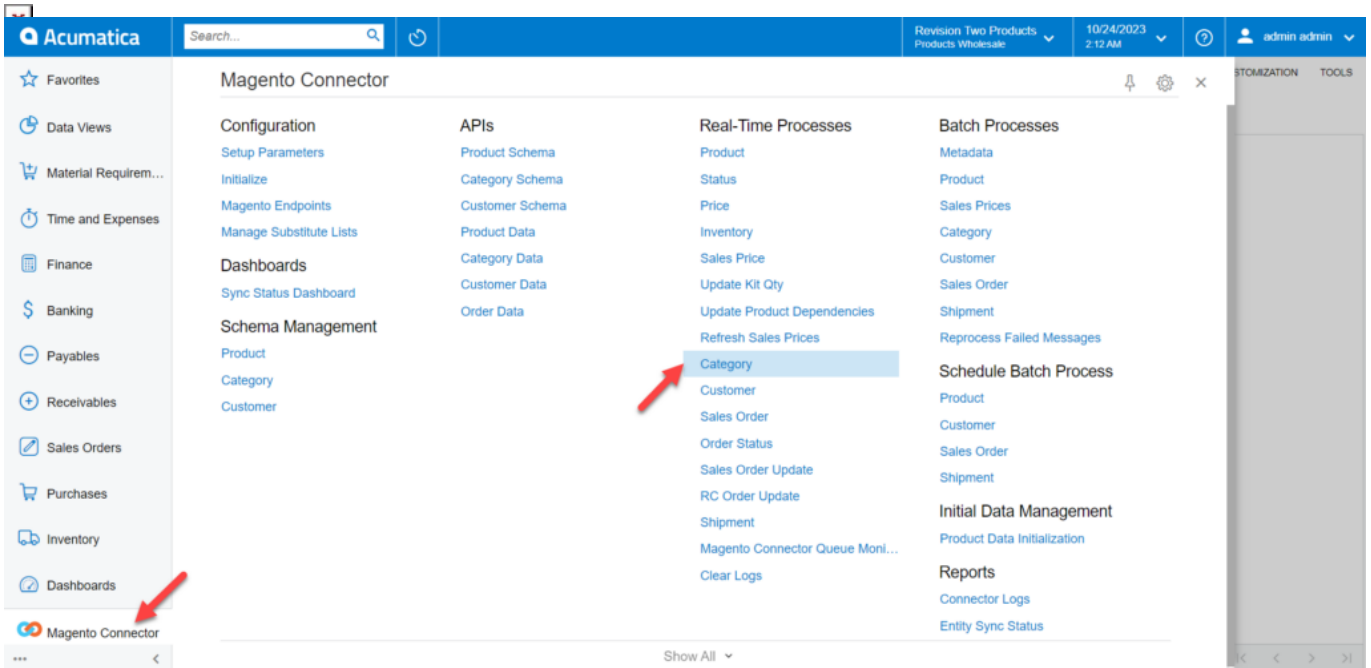
Execution Limit: 1  No Execution Limit Next Execution: 10/24/2023 2:06 AM

Executions to Keep in History: 1  Keep Full History Time Zone: (GMT-10:00) Hawaii

Process with Branch:

Scheduler for Refresh Sales Process

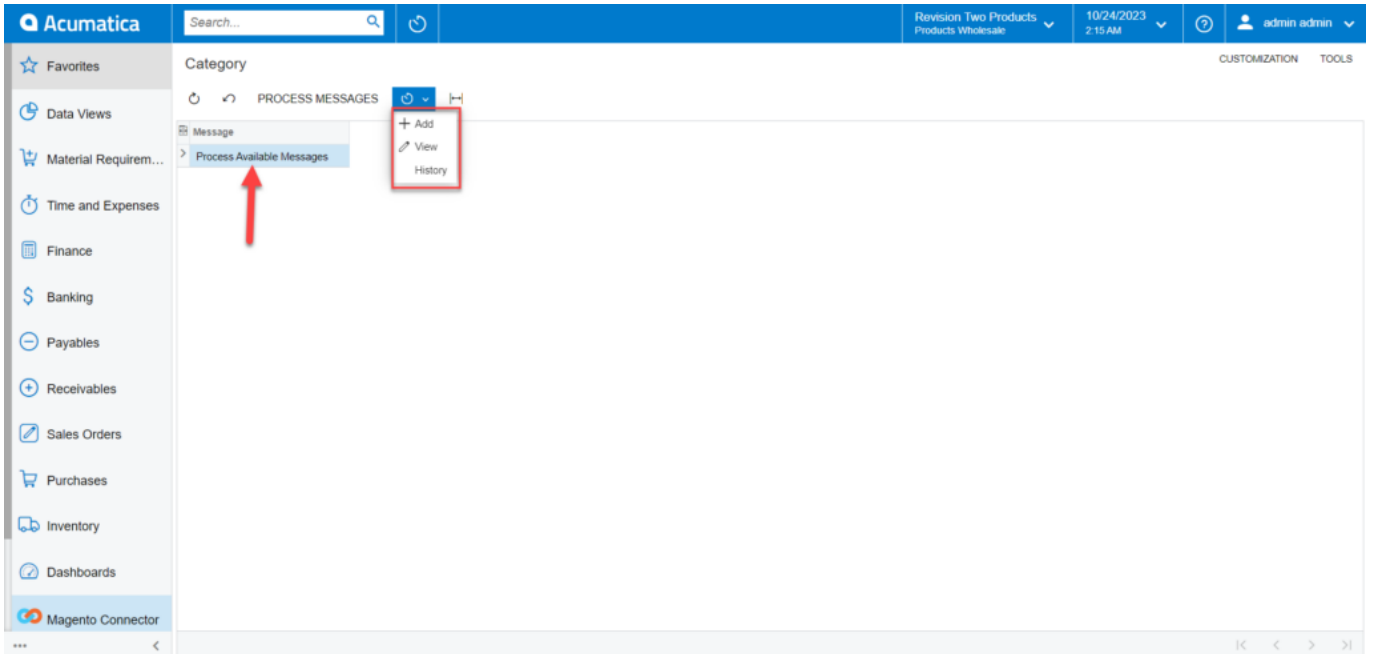
- Real-time process for Category: If the sync doesn't work through the schedulers you need to use this option. Click on Category, you will be redirected to the following screen.



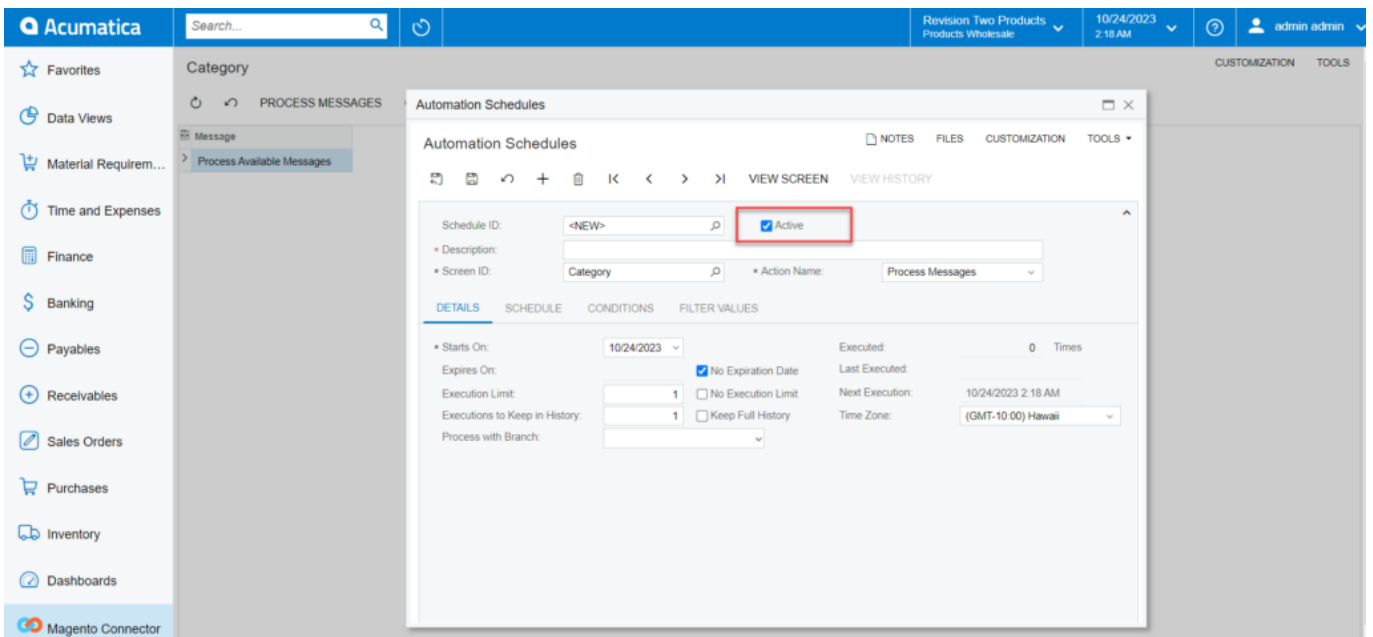
### Category in the Real-Time Process

Click on the Process Available Messages if the schedules have stopped. To add, view and history click on the down arrow.



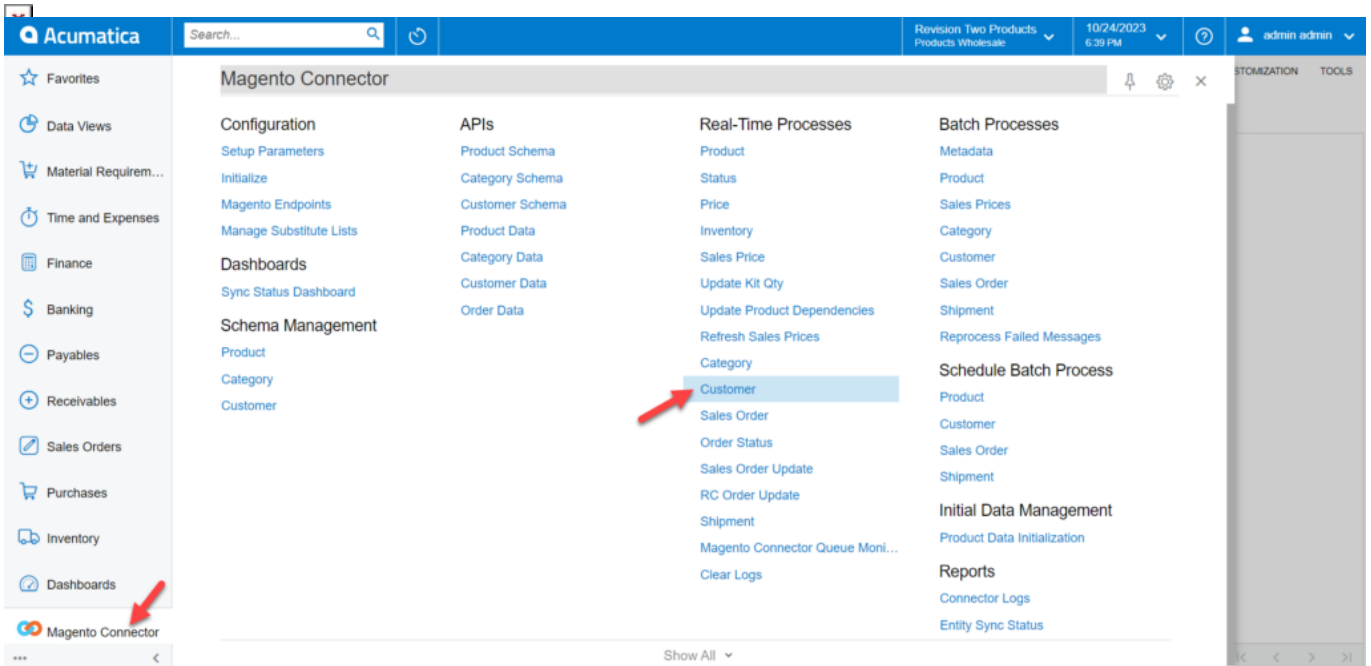


Click on Process Available Message



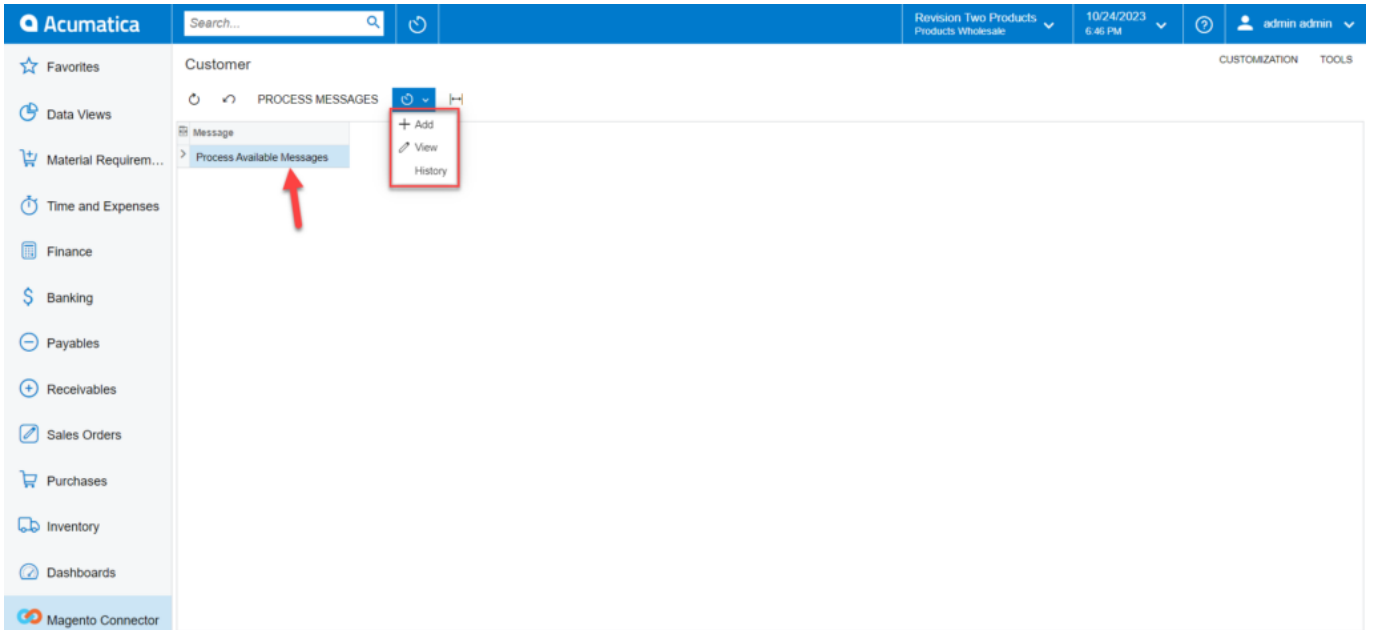
Scheduler for Category

- Real-time process for Customer: If the sync doesn't work through the schedulers you need to use this option. Click on Customer, you will be redirected to the following screen.

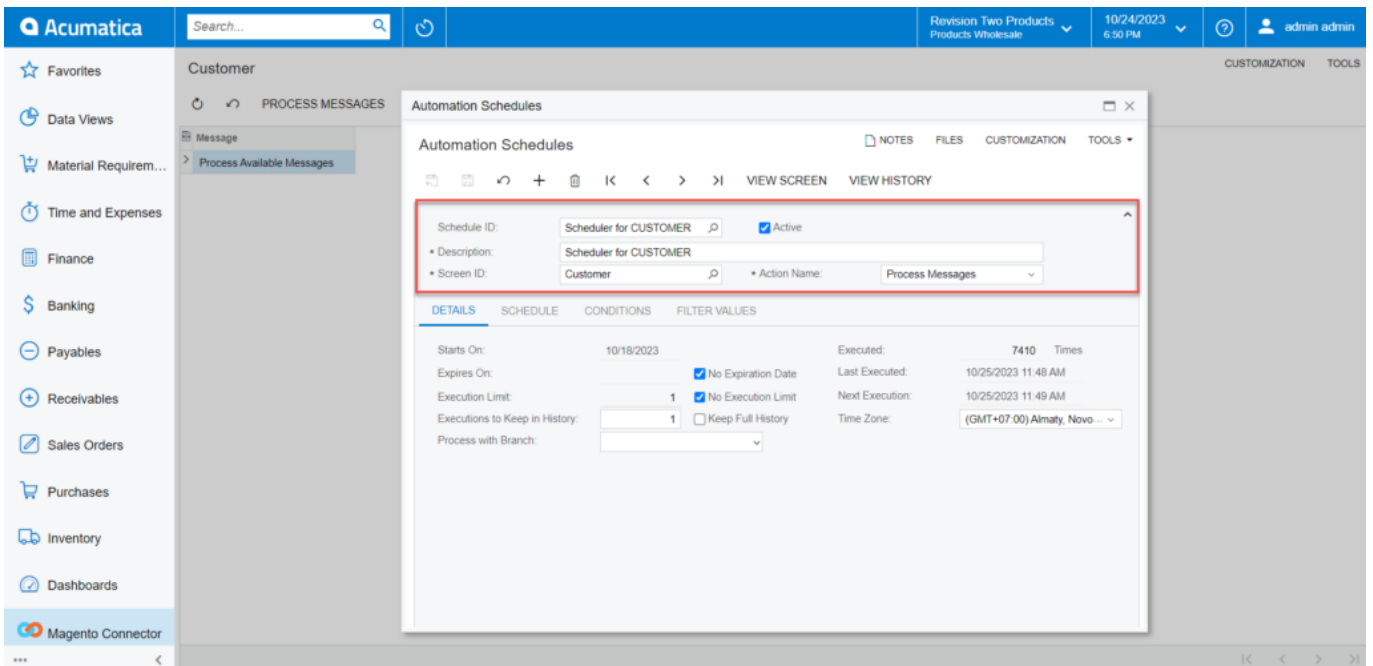


### Customer in Real-Time Process

Click on the Process Available Messages if the schedules have stopped. To add, view and history click on the down arrow.

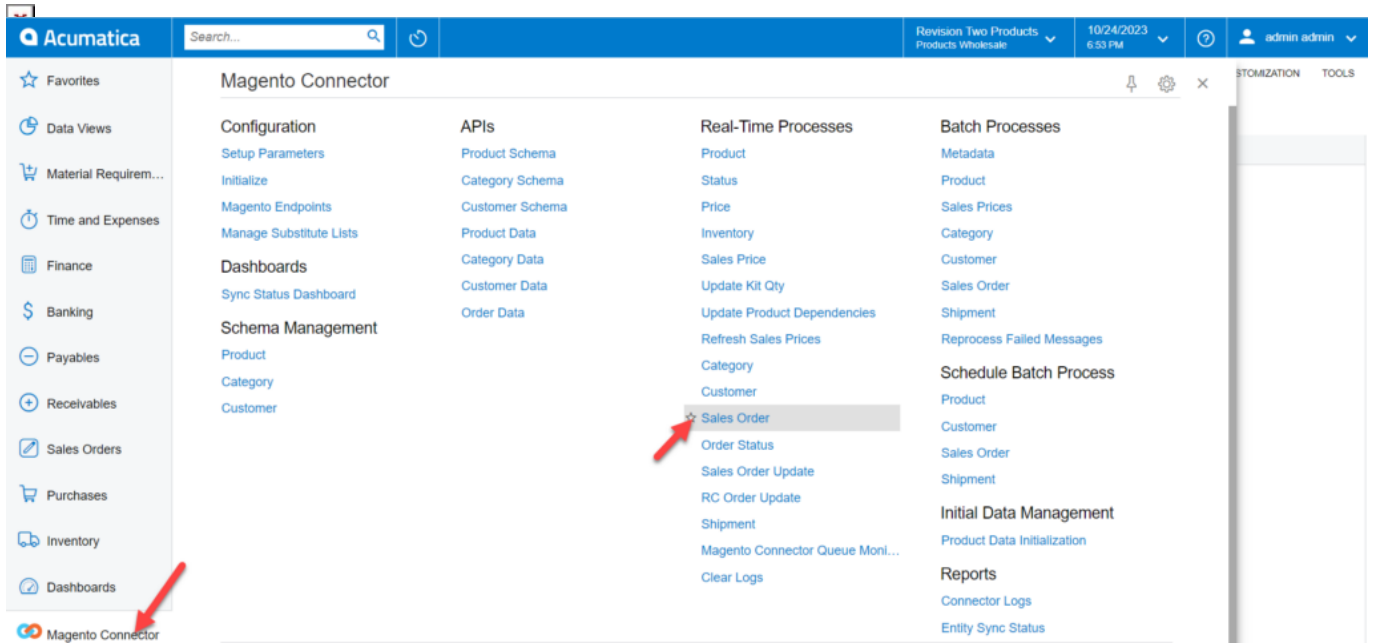


Click on Process Available Message



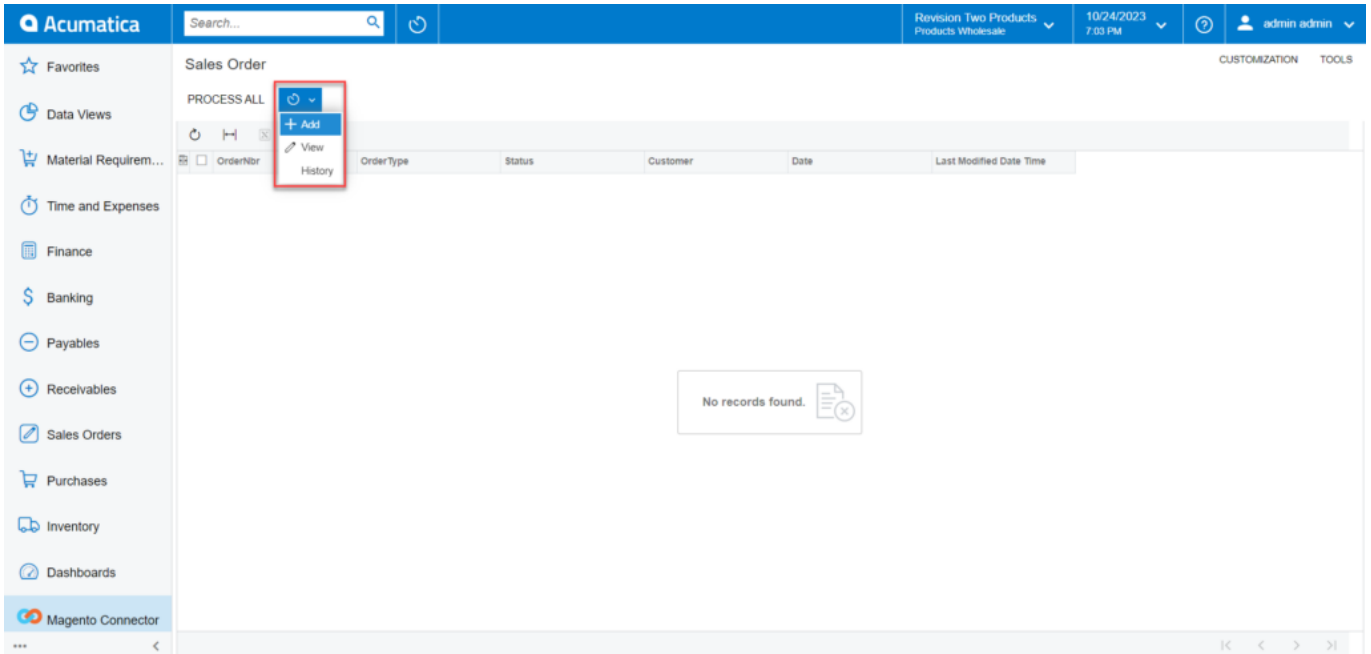
Scheduler for Customer

- Real-time process for Customer: If the sync doesn't work through the schedulers you need to use this option. Click on Customer, you will be redirected to the following screen.

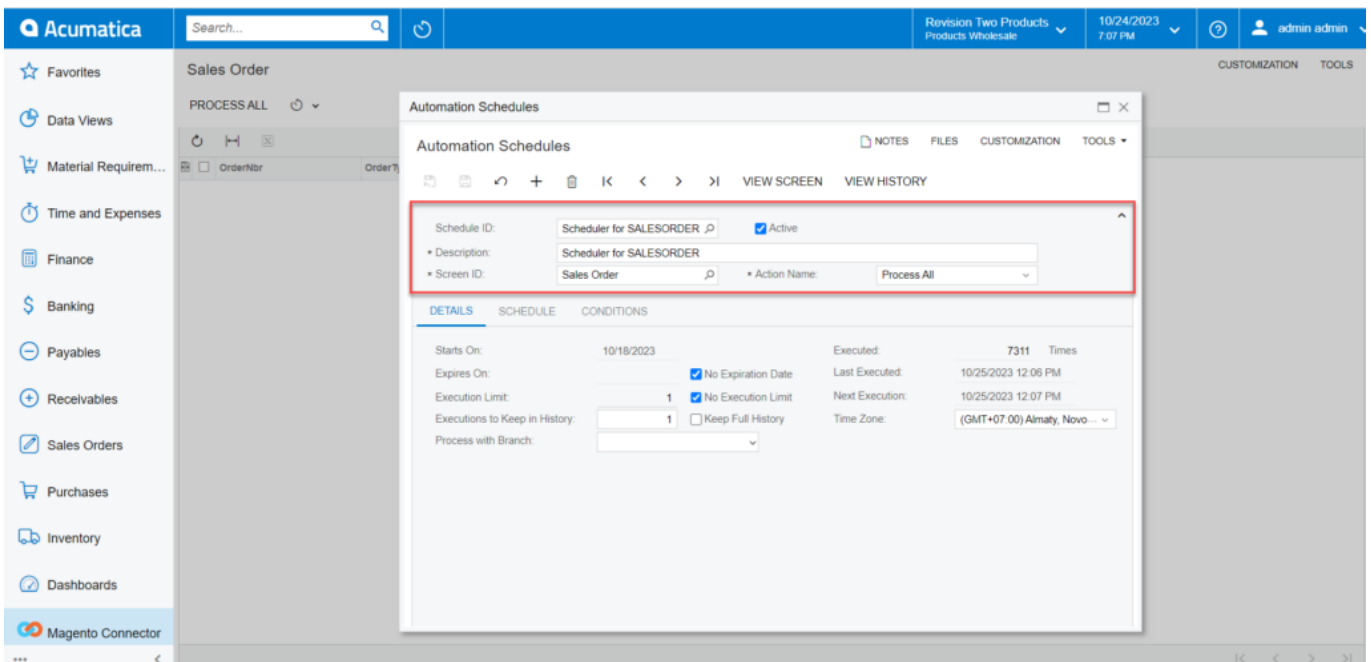


### Sales Order in Real-Time Process

Click on the Process Available Messages if the schedules have stopped. To add, view and history click on the down arrow.

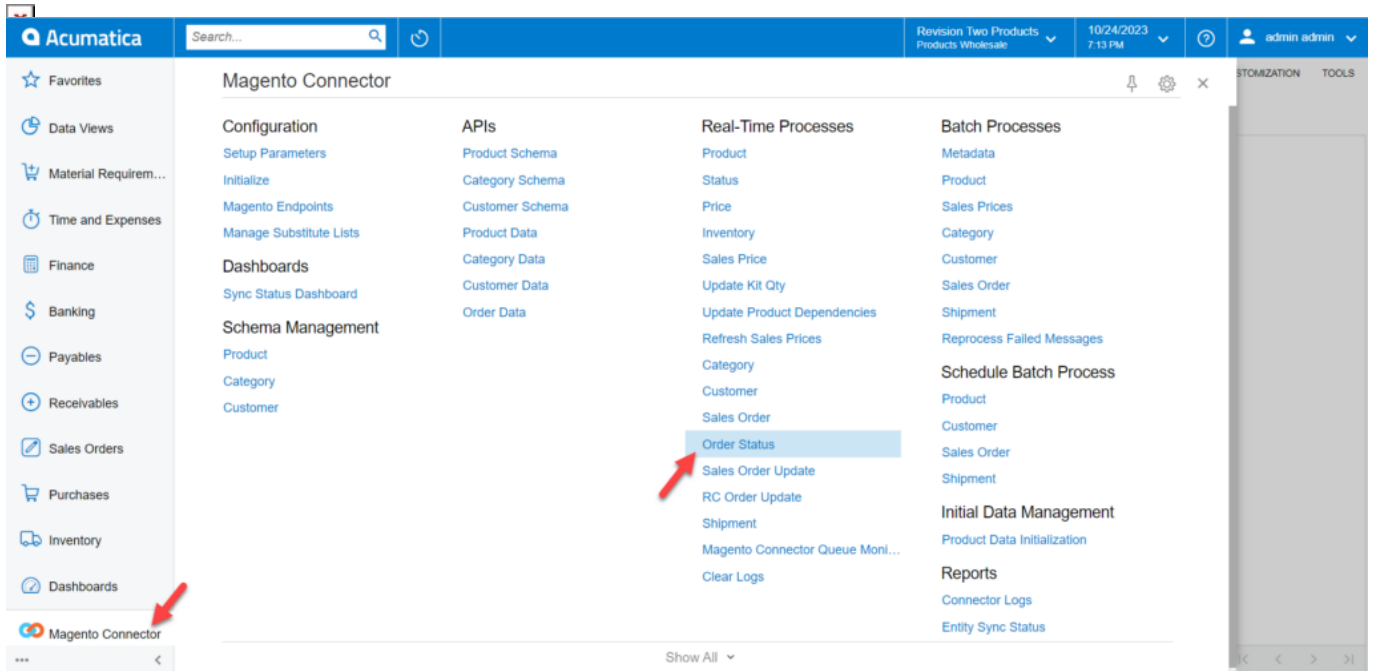


Sales Order in Real-Time Process



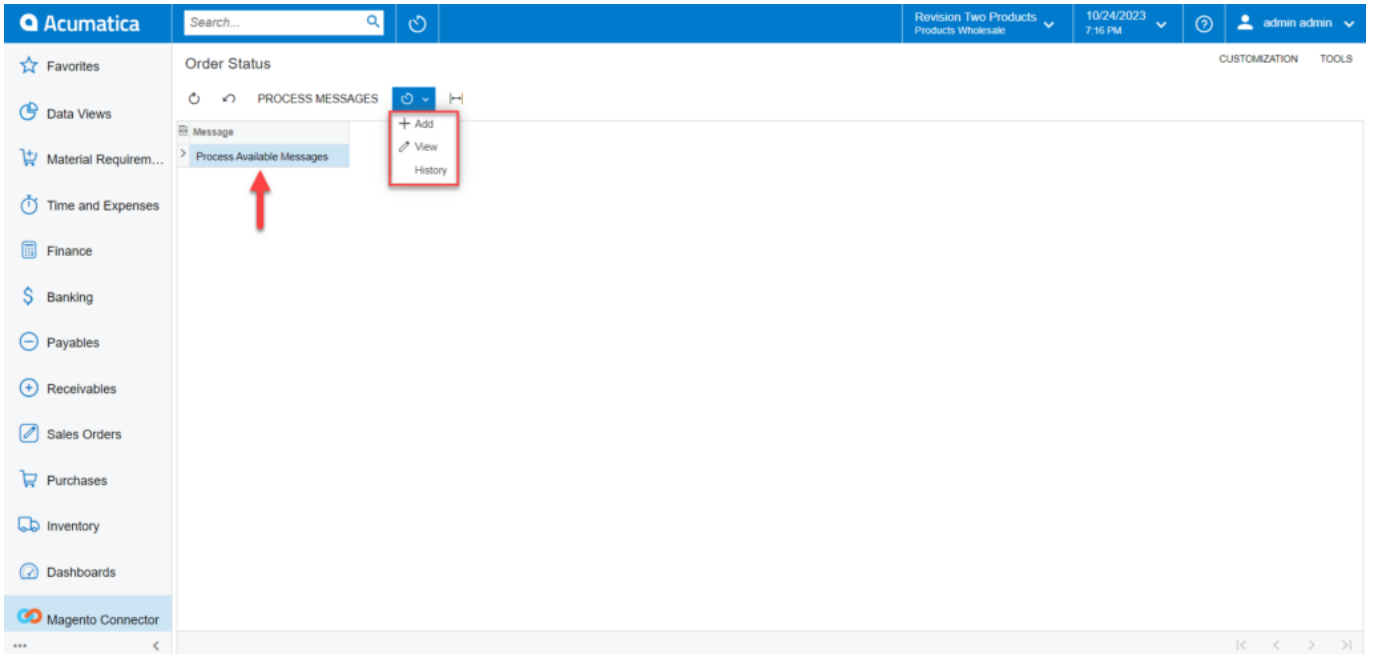
Scheduler in the Sales Order

- Real-time process for Order Status: If the sync doesn't work through the schedulers you need to use this option. Click on Order Status, you will be redirected to the following screen.

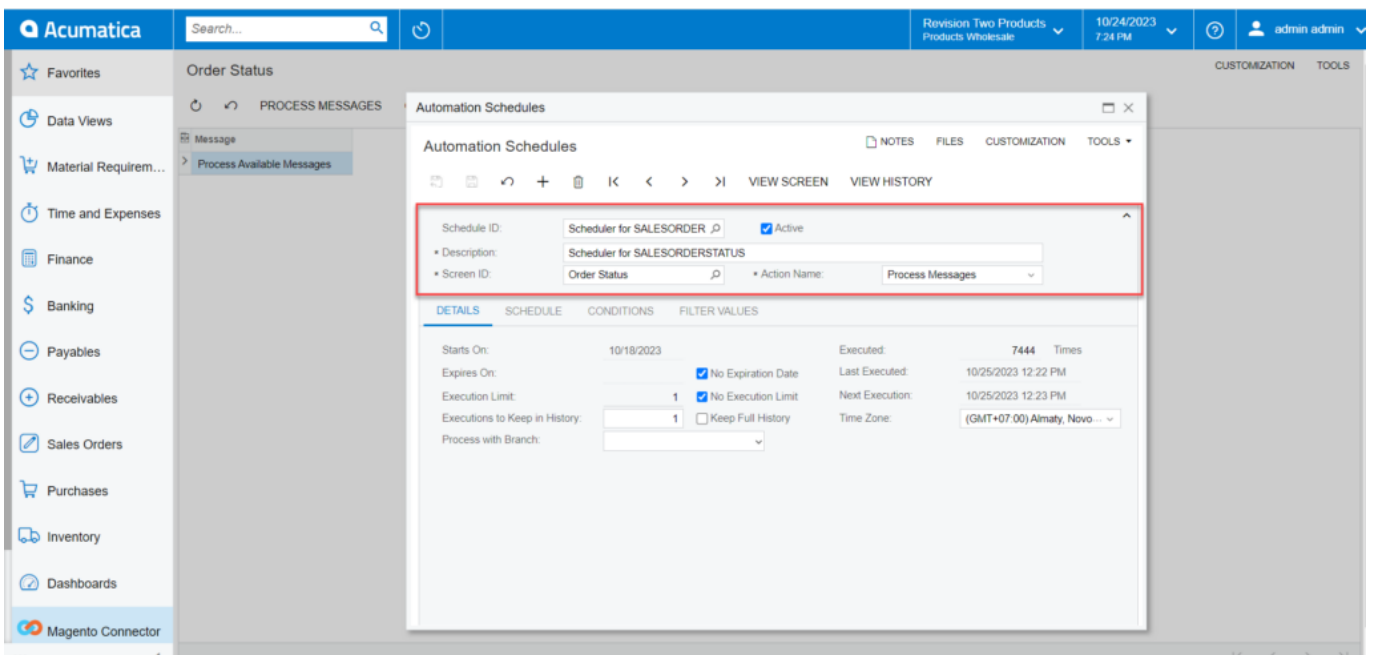


### Order Status in Real-Time Process

Click on the Process Available Messages if the schedules have stopped. To add, view and history click on the down arrow.

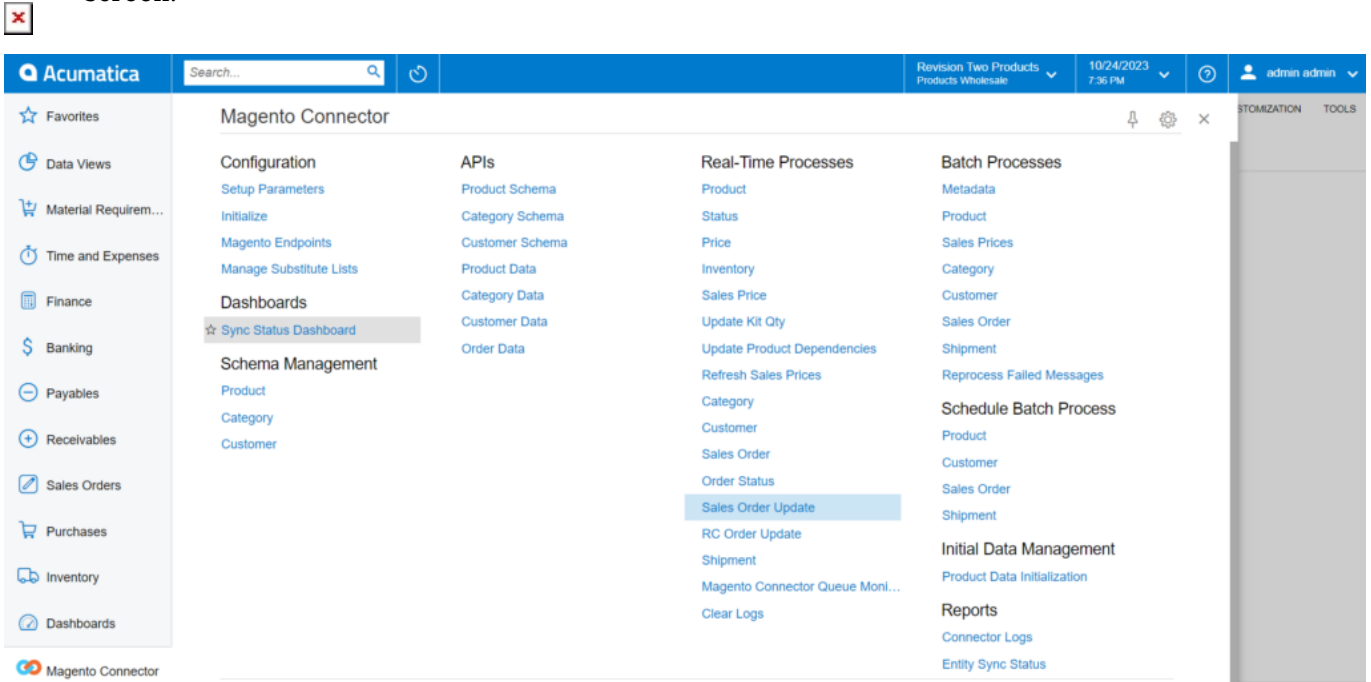


Order Status in Real-Time Process



Scheduler in the Sales Order

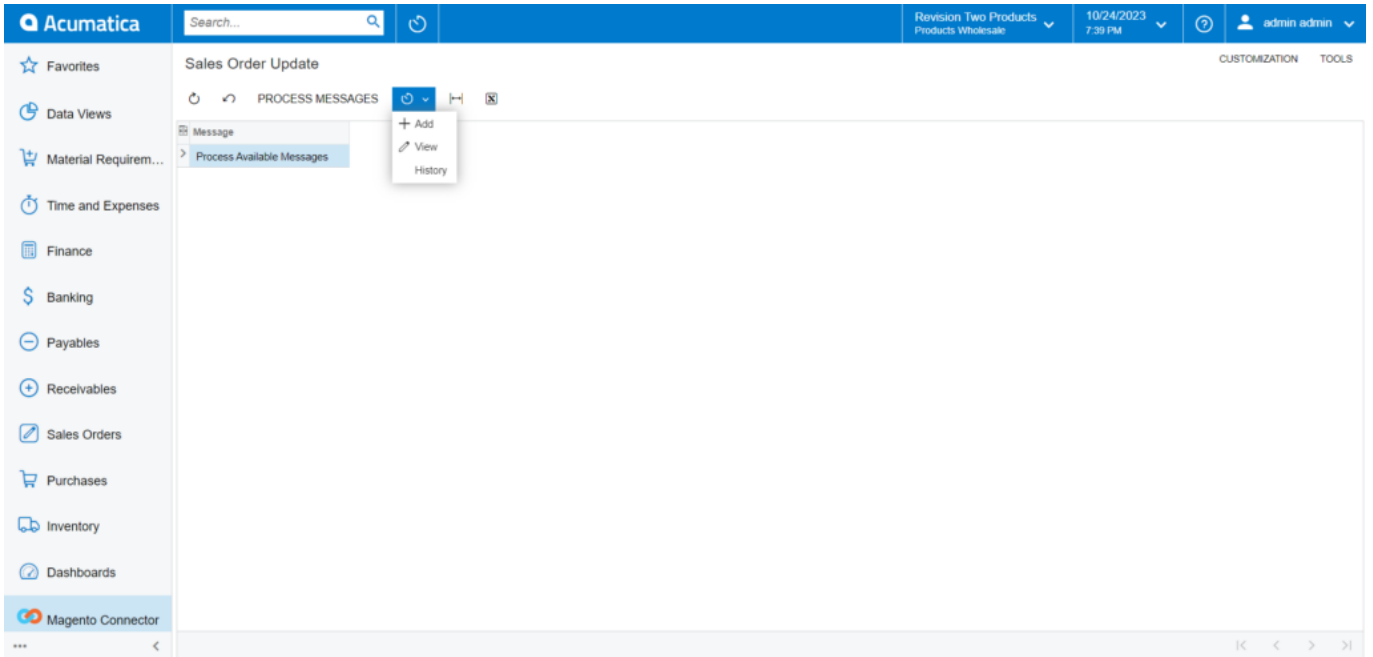
- Real-time process for Sales Order Update: If the sync doesn't work through the schedulers you need to use this option. Click on Sales Order Update, and you will be redirected to the following screen.



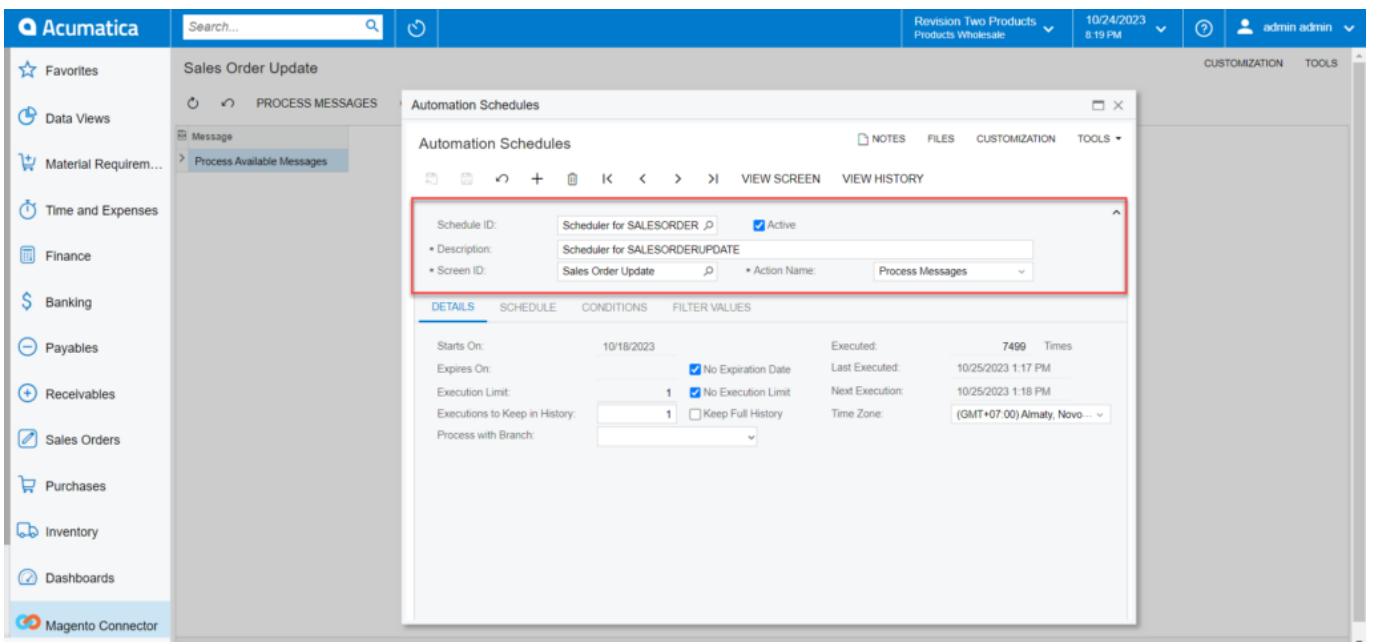
### Sales Order Update in Real-Time Processes

Click on the Process Available Messages if the schedules have stopped. To add, view and history click on the down arrow.



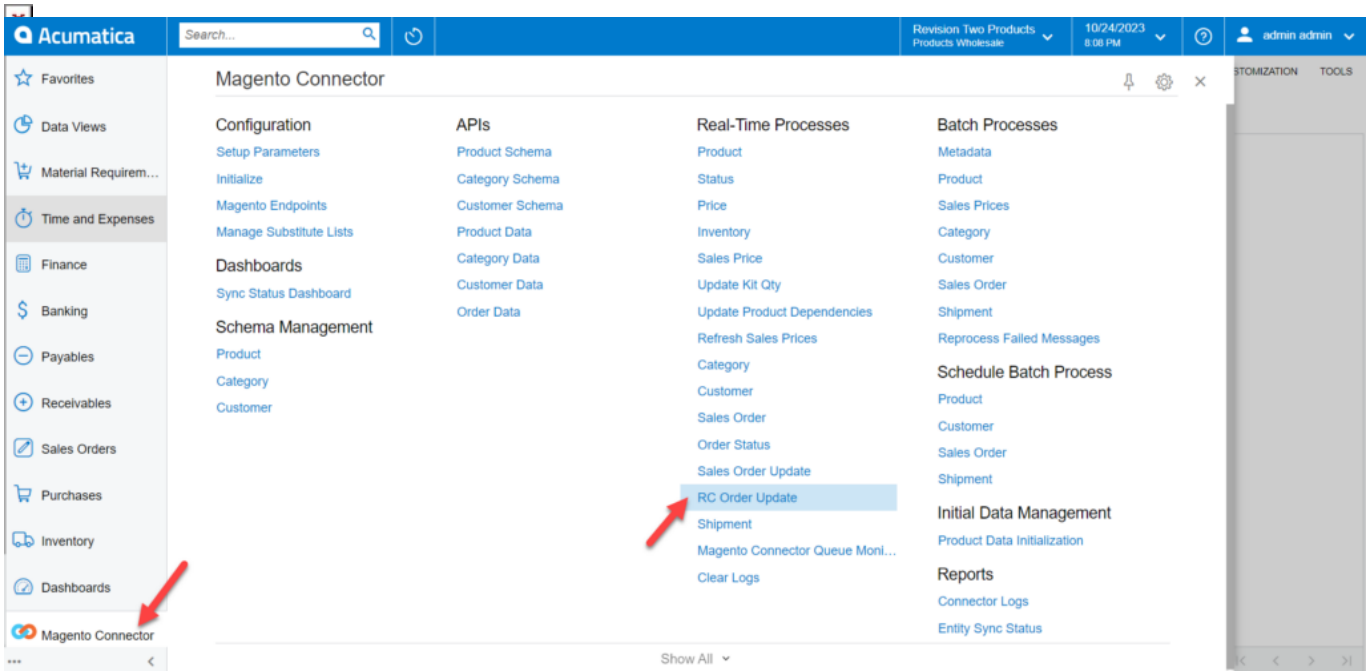


Scheduler in the Sales Order Update in Real-Time



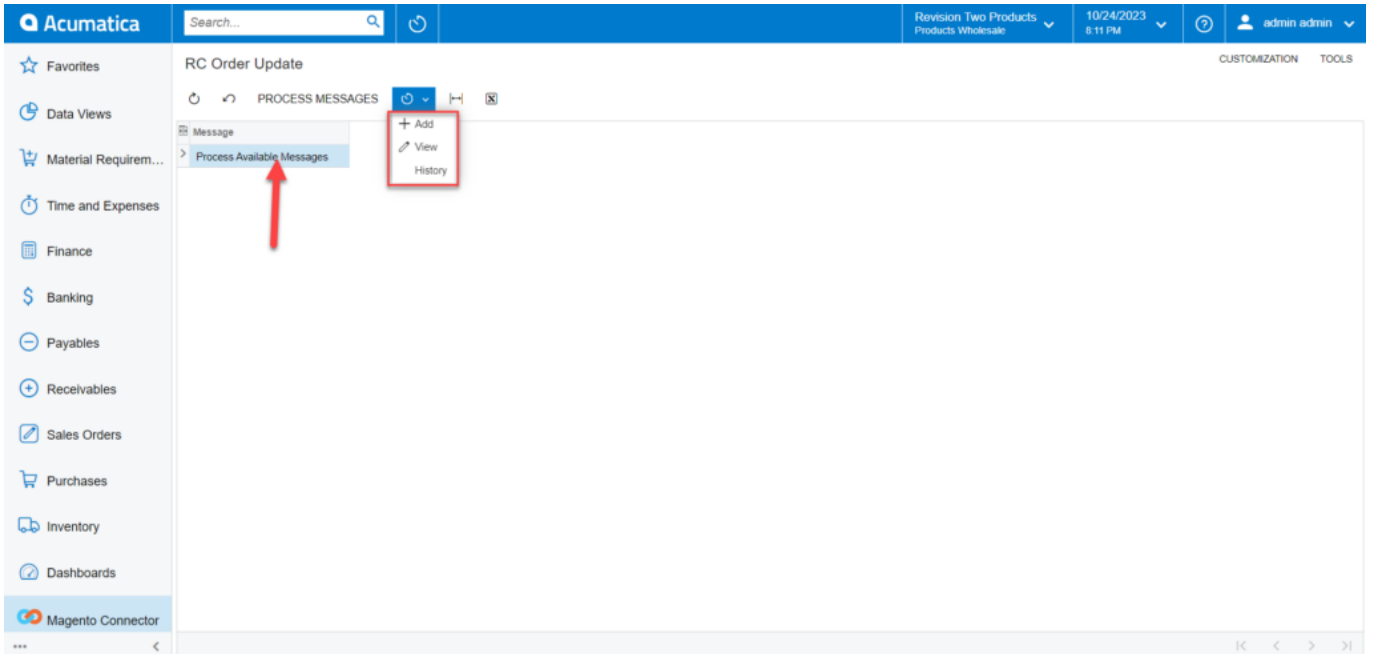
Scheduler in the Sales Order Update

- Real-time process for RC Order Update: If the sync doesn't work through the schedulers you need to use this option. Click on RC Order Update, you will be redirected to the following screen.

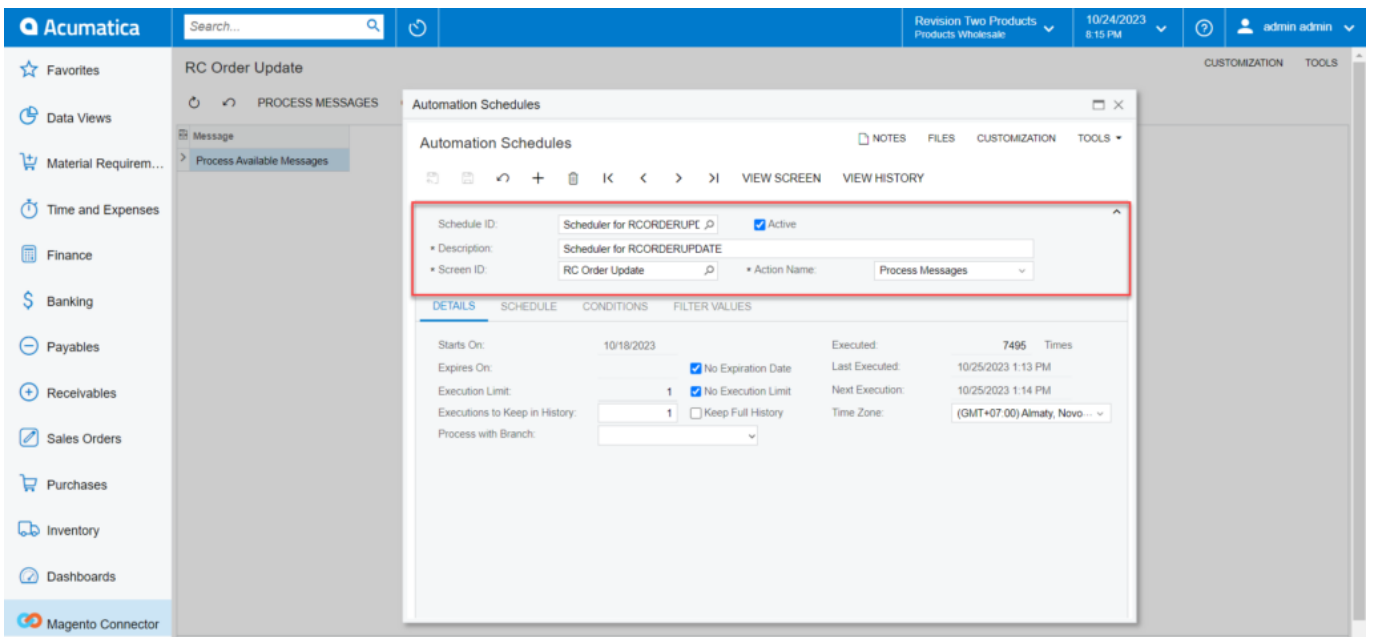


### RC Order Update in Real-Time Processes

Click on the Process Available Messages if the schedules have stopped. To add, view and history click on the down arrow.

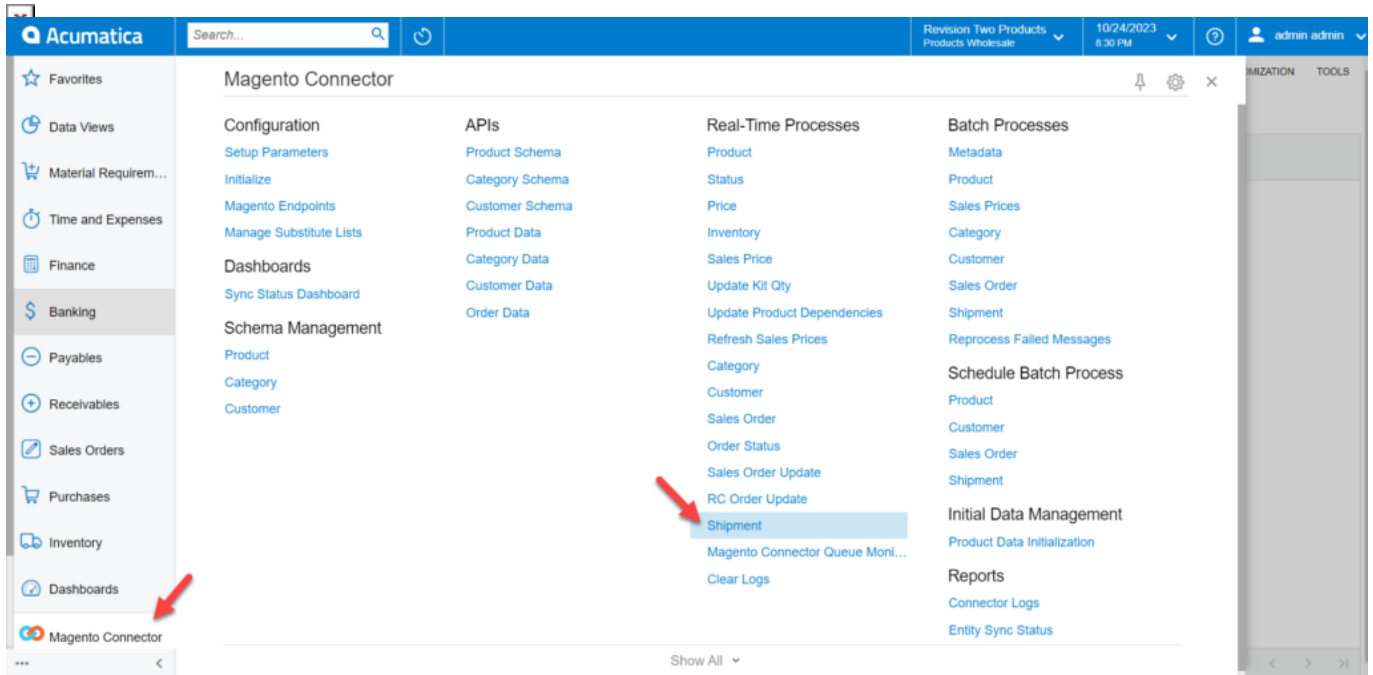


RC Order Update in Real-Time Process



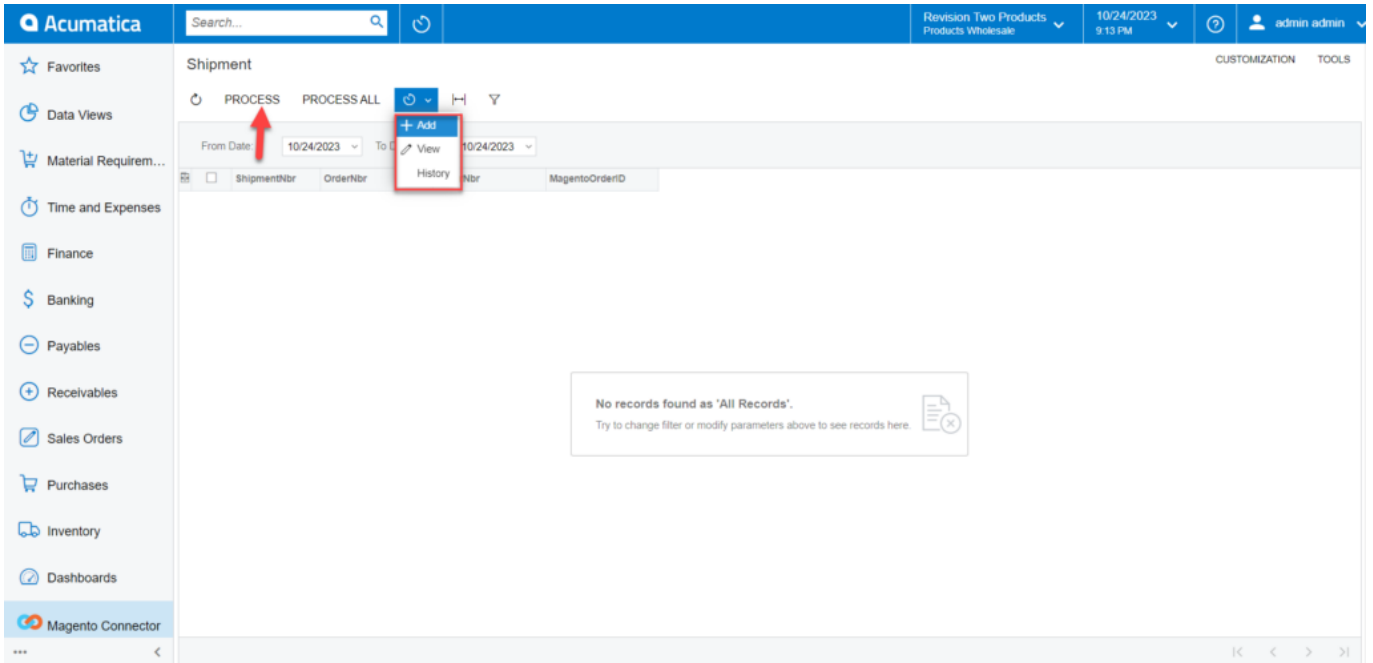
Scheduler in the RC Order Update

- Real-time process for Shipment: If the sync doesn't work through the schedulers you need to use this option. Click on Shipment, and you will be redirected to the following screen.

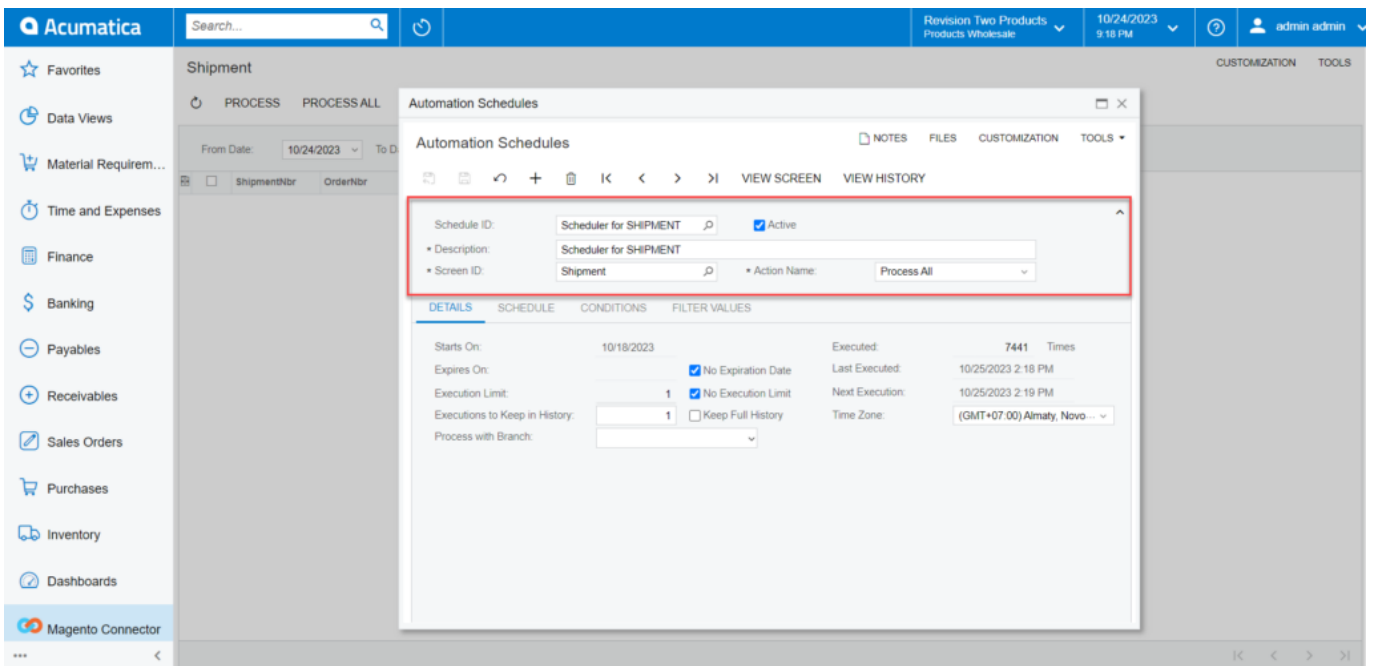


### Shipment on the Real-Time Process

Click on the Process Available Messages if the schedules have stopped. To add, view and history click on the down arrow.

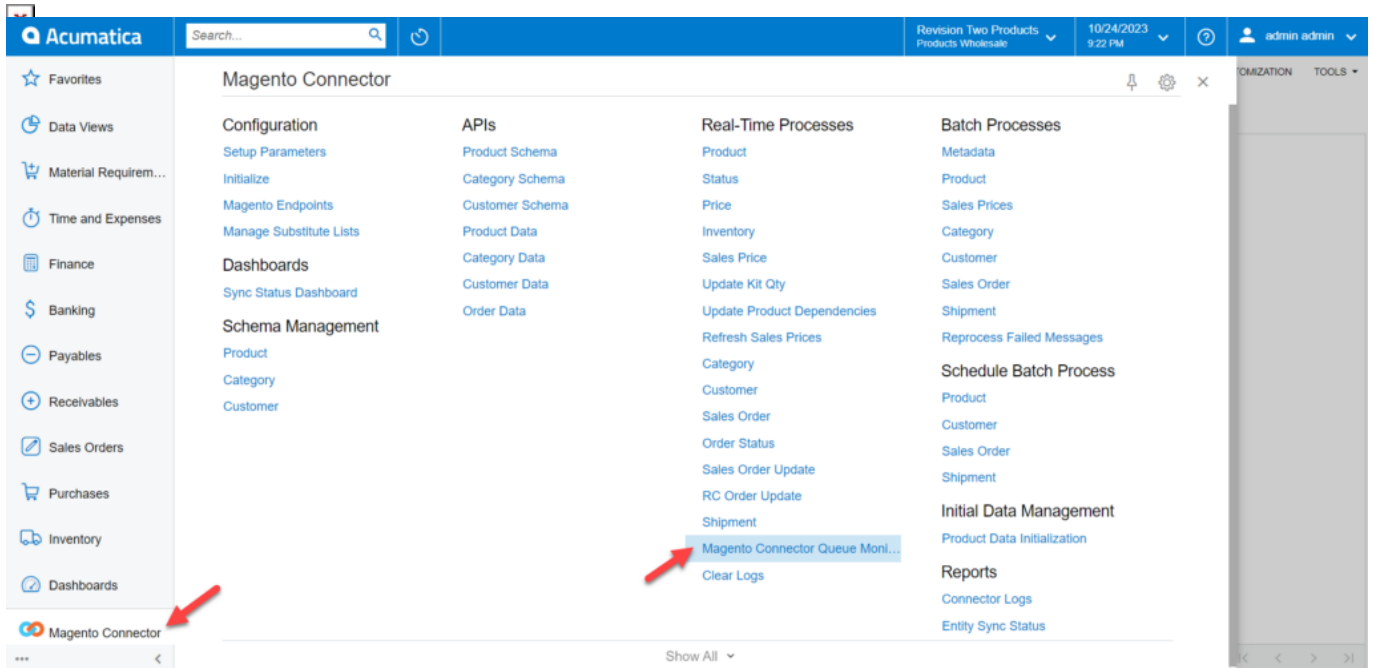


### Shipment in Real-Time Process



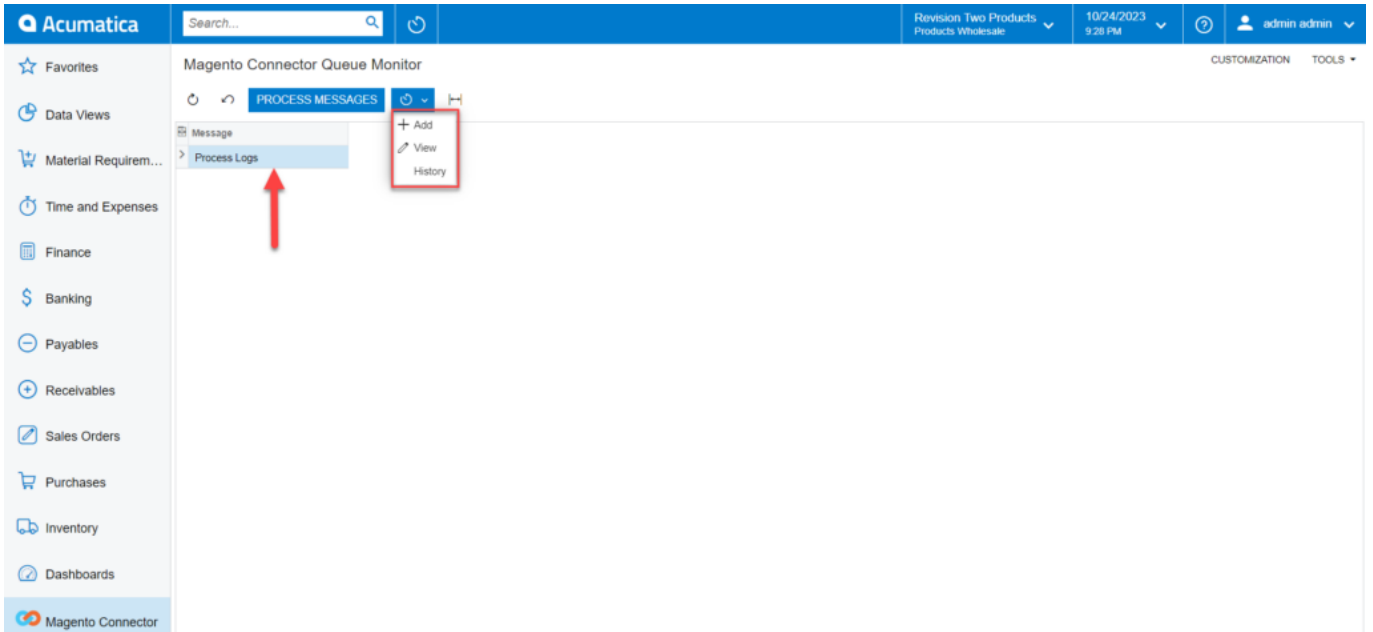
### Scheduler in the Shipment

- Real-time process for Shipment: If the sync doesn't work through the schedulers you need to use this option. Click on Shipment, and you will be redirected to the following screen.

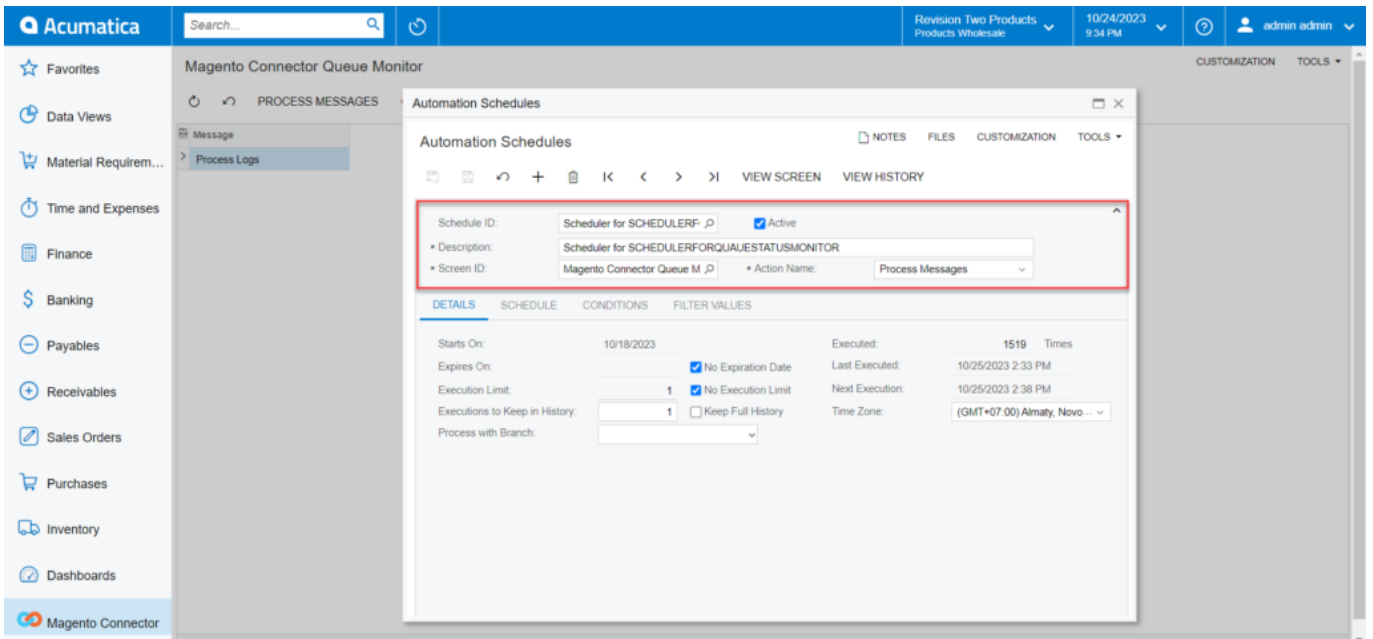


### Magento Connector Queue Monitort

Click on the Process Available Messages if the schedules have stopped. To add, view and history click on the down arrow.

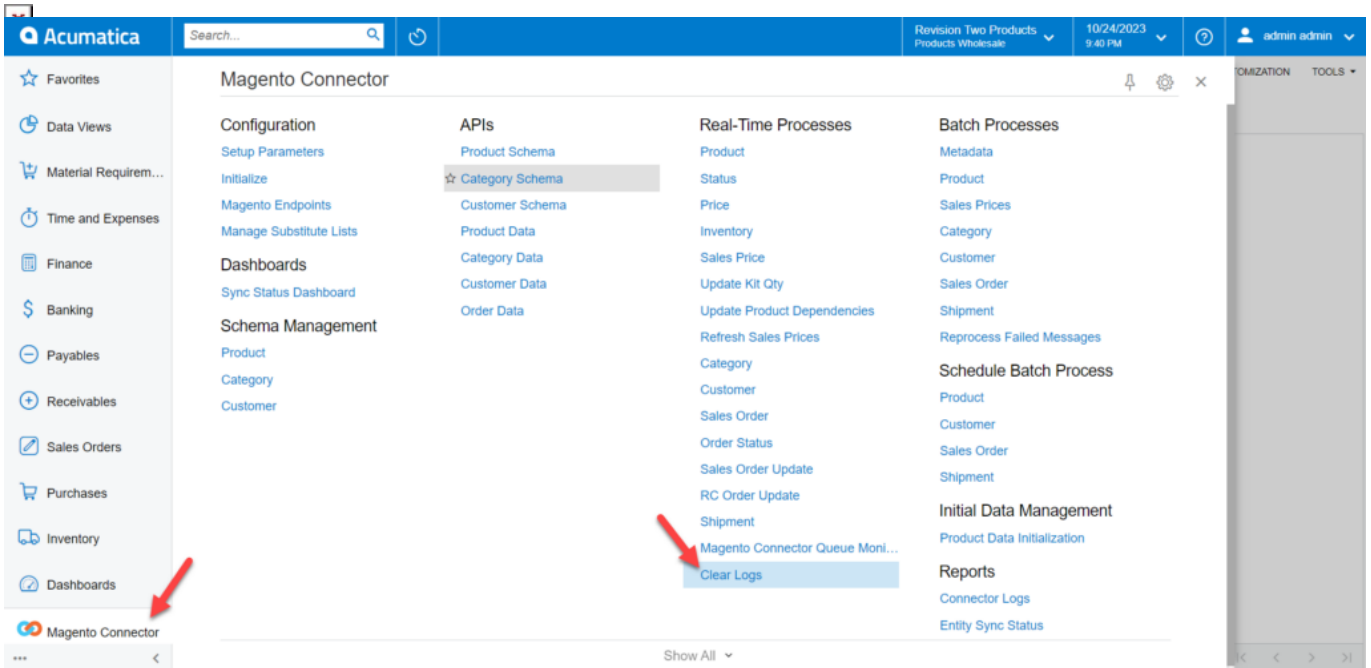


### Magento Connector Queue Monitoring in Real-Time Process



### Magento Connector Queue Monitor Shipment

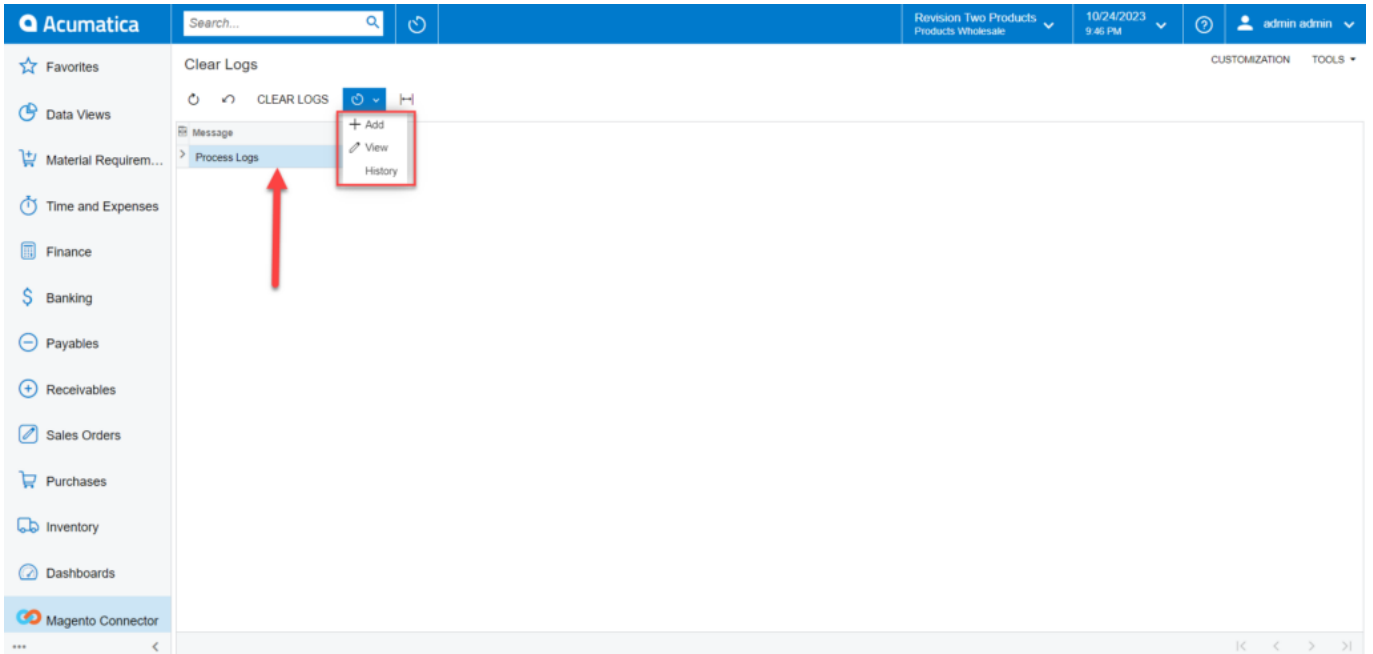
- Clear Logs: If the sync doesn't work through the schedulers you need to use this option. Click on Clear Logs, you will be redirected to the following screen.



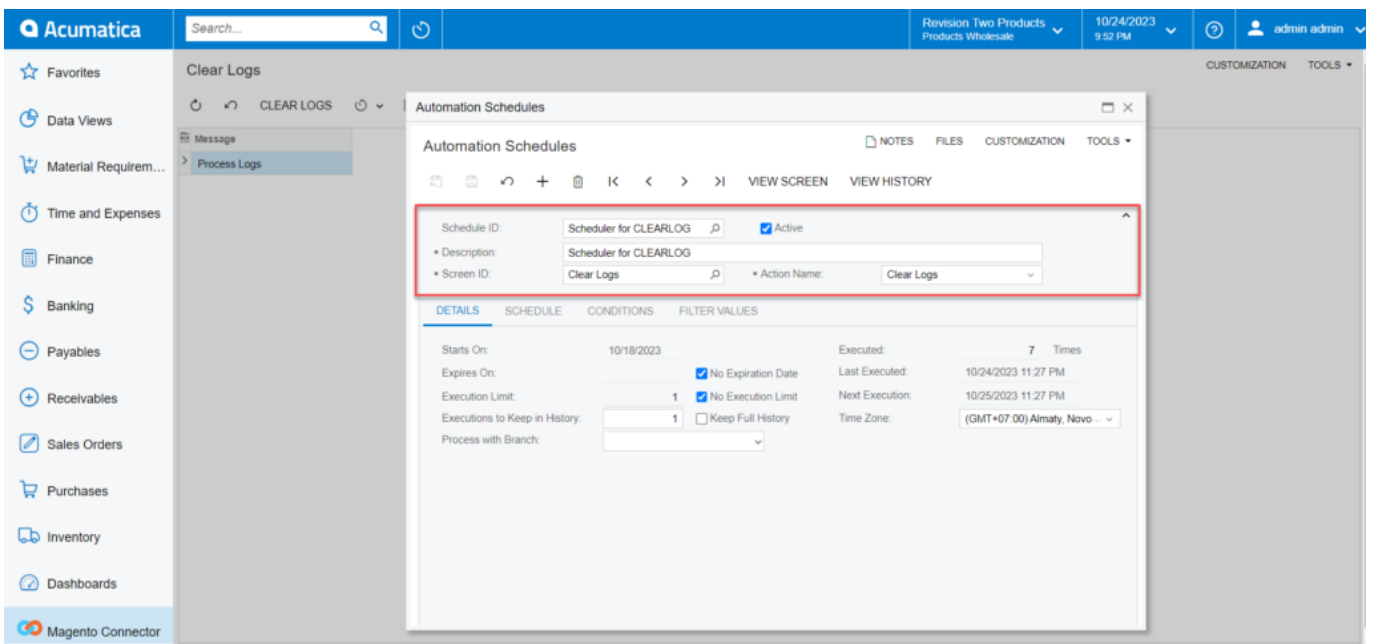
### Clear Logs in the Real-Time Processes

Click on the Process Logs if the schedules have stopped. To add, view and history click on the down arrow.





Click on the Process Logs



Automation Schedulers