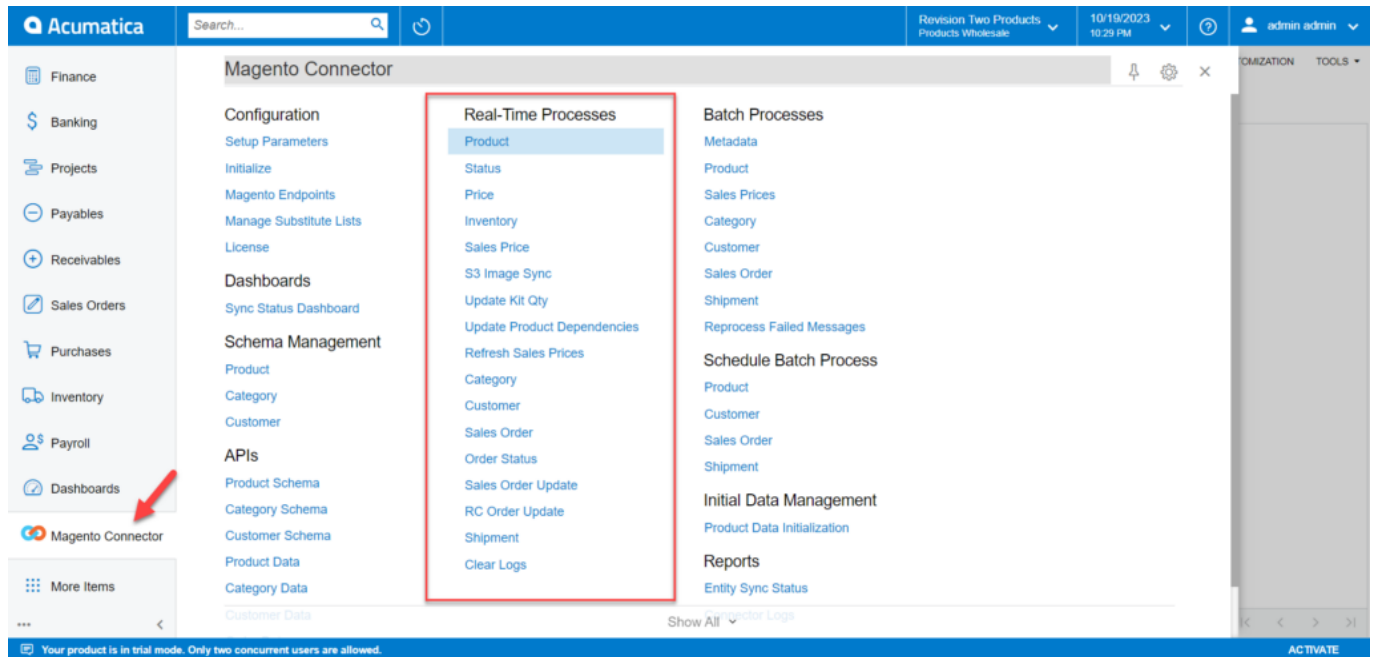**KENSIUM**
Adobe Connector

Real-Time Process

The Real-Time Process screen is available within the Magento Connector option. You need to click on the Magento Connector on the left panel. You will be on the Magento Connector browser where you will have the option for the Real-Time Process as shown below.


Option for Real-Time Process

When you are initializing the connector and scheduler are created automatically. The schedulers should always process the data automatically. However, for any reason, if the scheduler doesn't work or is inactive then we need to choose the option for the **[Real Time Process].** This includes the following options.

- Product
- Status
- Price
- Inventory
- Sales Price
- Update Kit Quantity
- Update Product Dependencies
- Refresh Sales Price

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- Category
- Customer
- Sales Order
- Order Status
- Sales Order Update
- RC Order Update
- Shipment
- Clear Logs
- Real-time process for Products: If the sync doesn't work through the schedulers you need to use this option. Click on the Product, you will be redirected to the following screen.
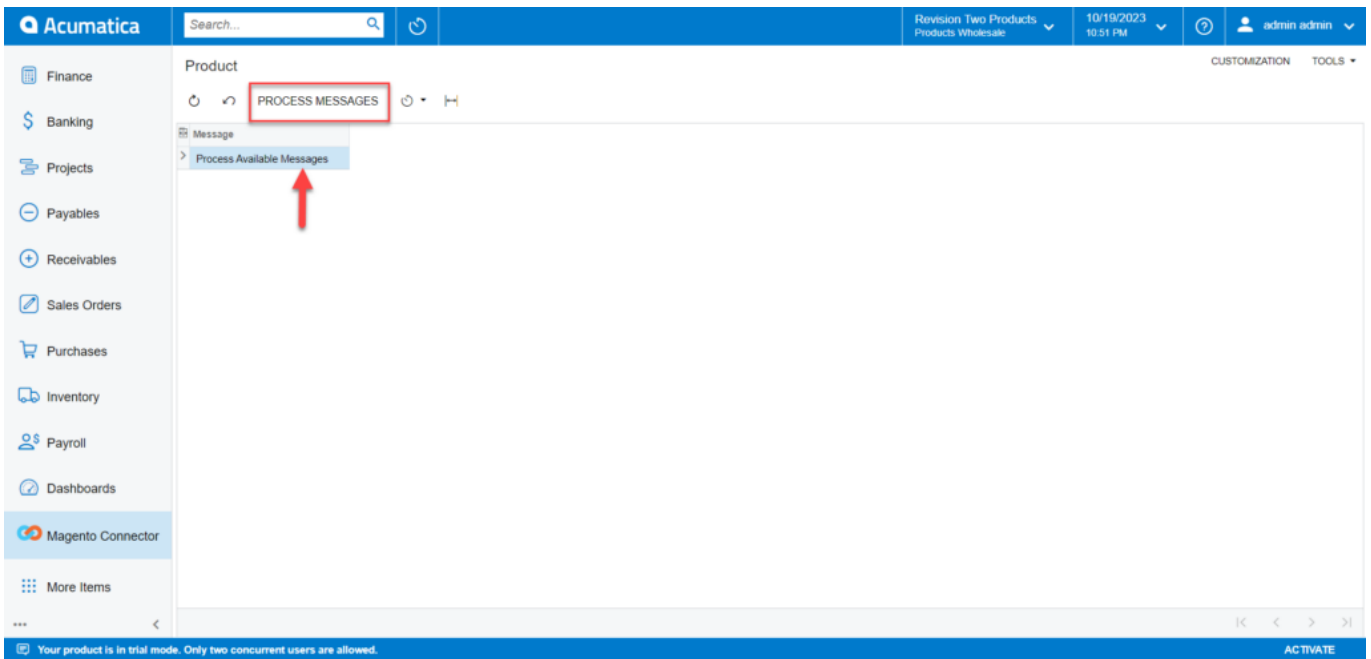

[Automation Schedules] pop-up

The scheduler must be active. If not, you can activate it from the **[Automation Schedules]** pop-up. You need to click on the down arrow and click on [Add] and the following screen will appear. You can activate the schedulers by checking the box.
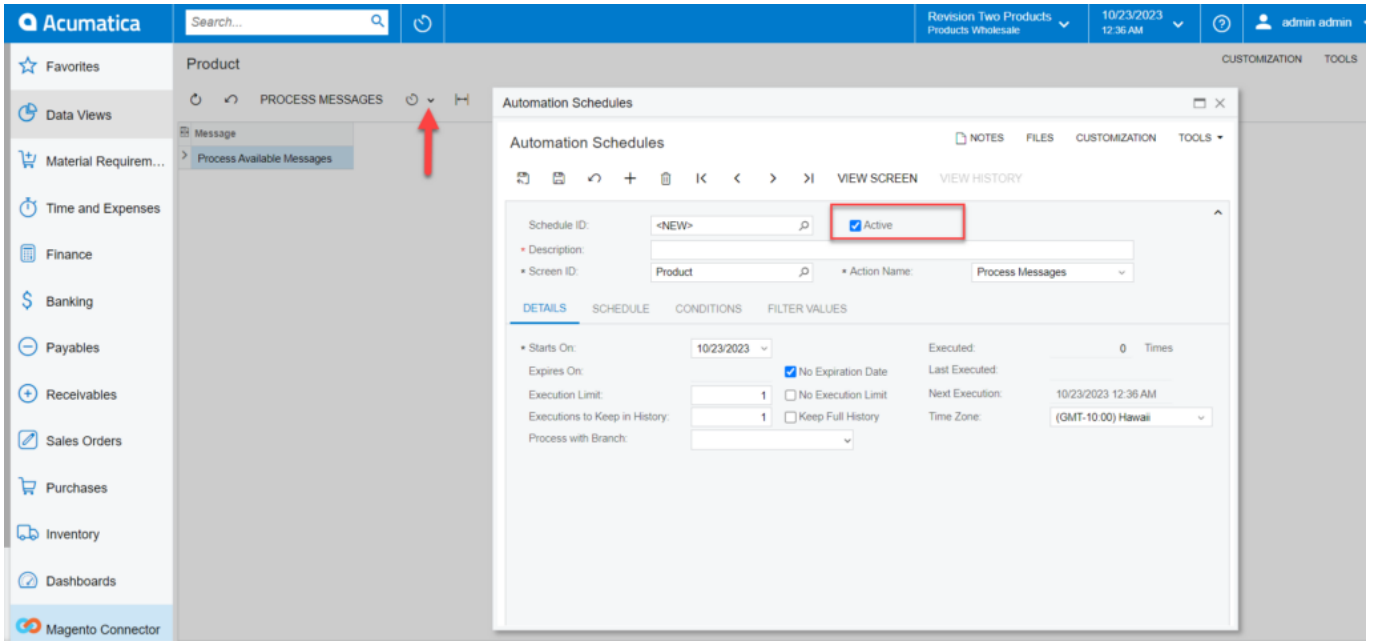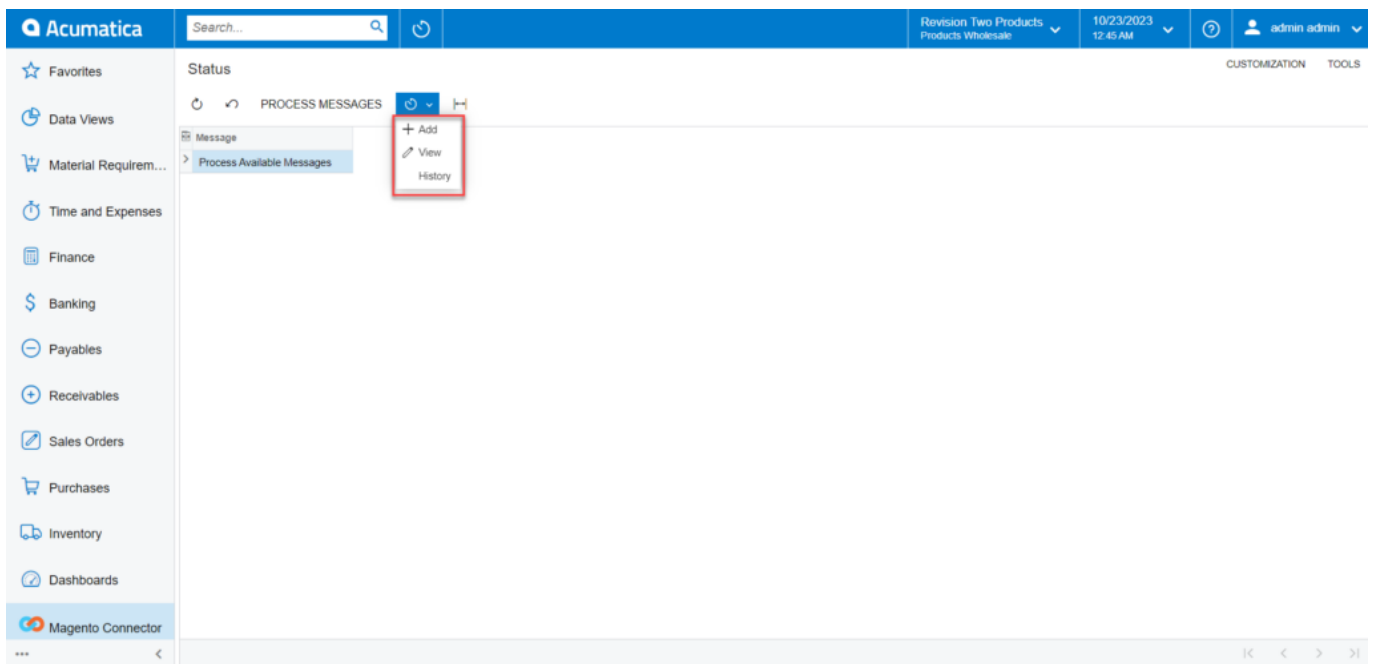
Active schedules check box is checked

- Real-time process for Status: If the sync doesn't work through the schedulers you need to use this option. Click on Status, you will be redirected to the following screen.
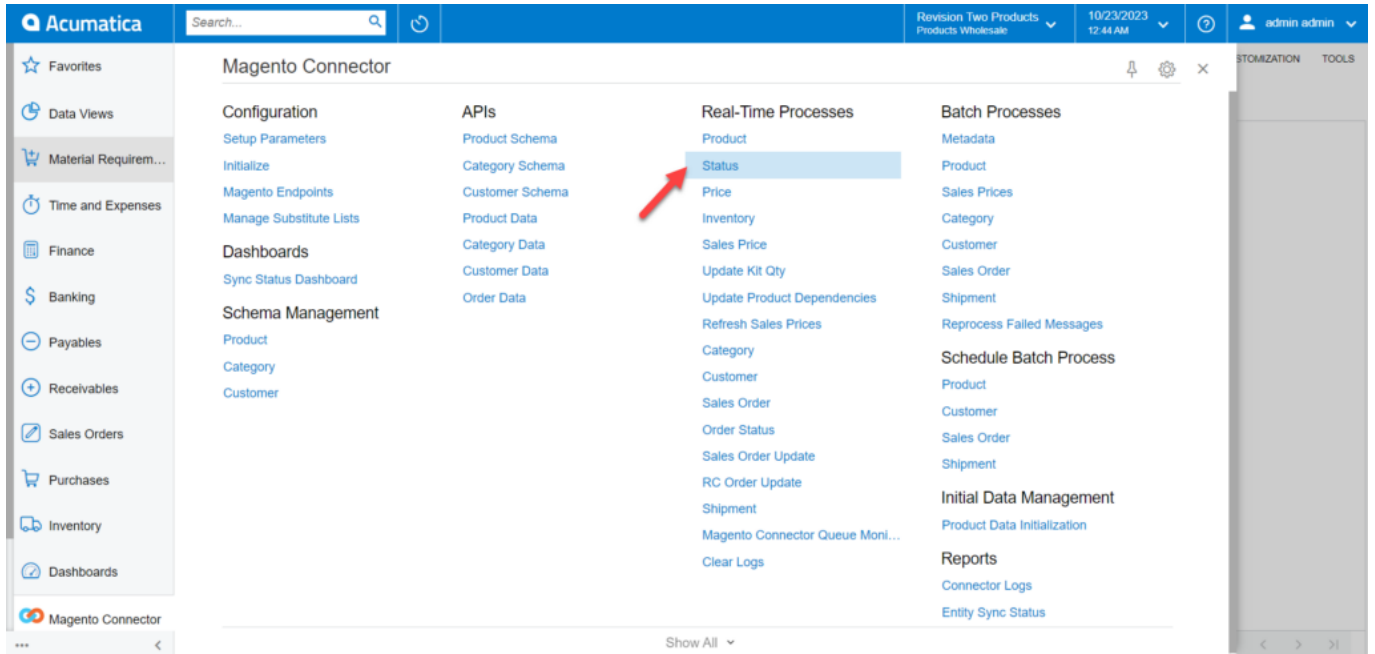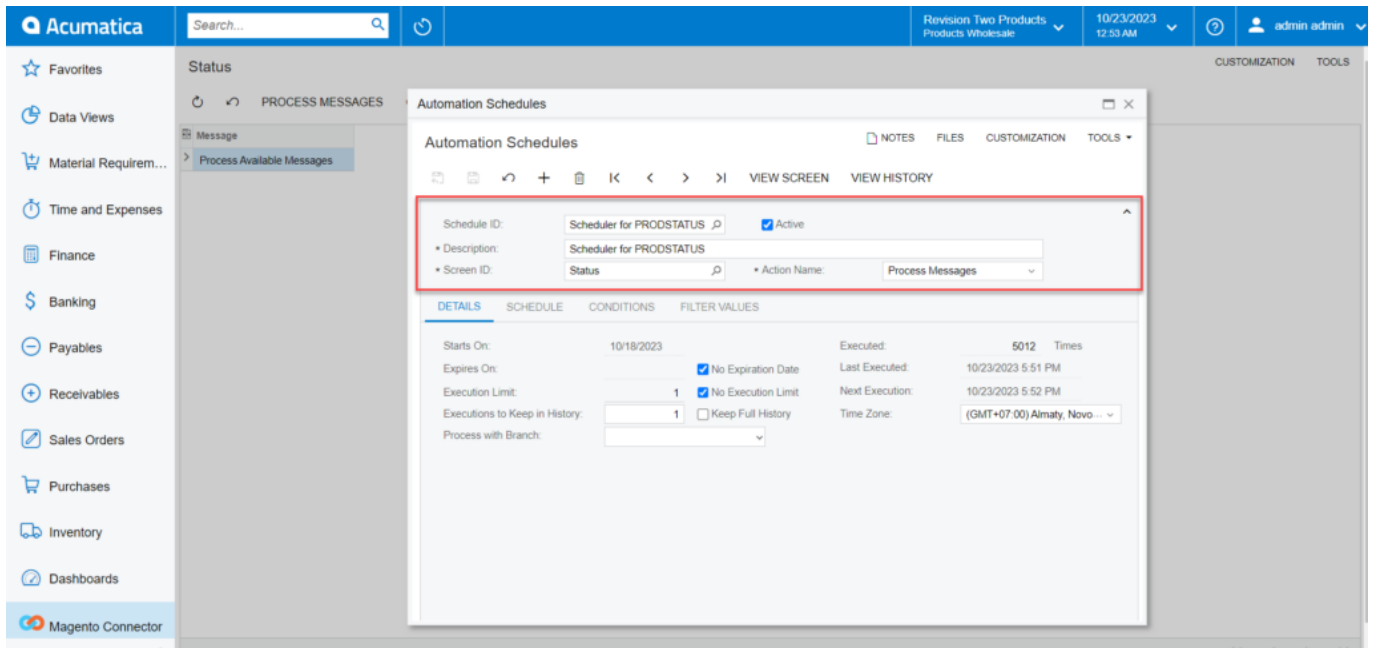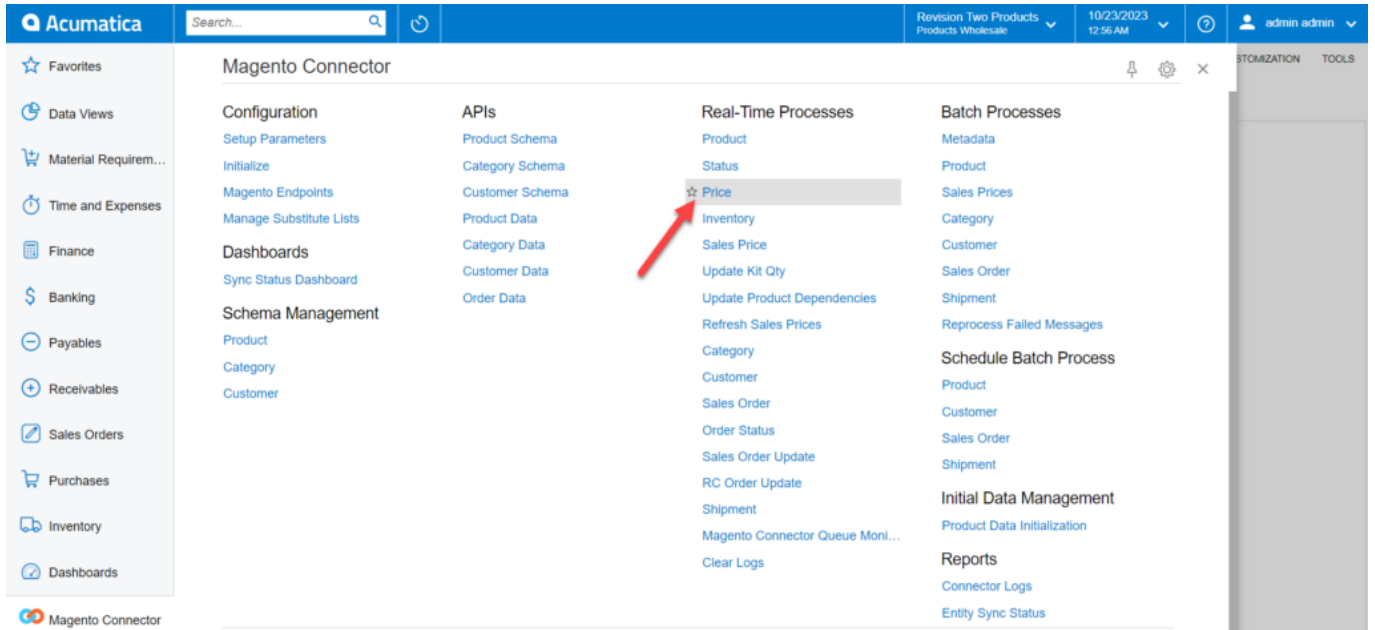
Status under the Real Time Sync

Add, View and History options in the Process Message screen

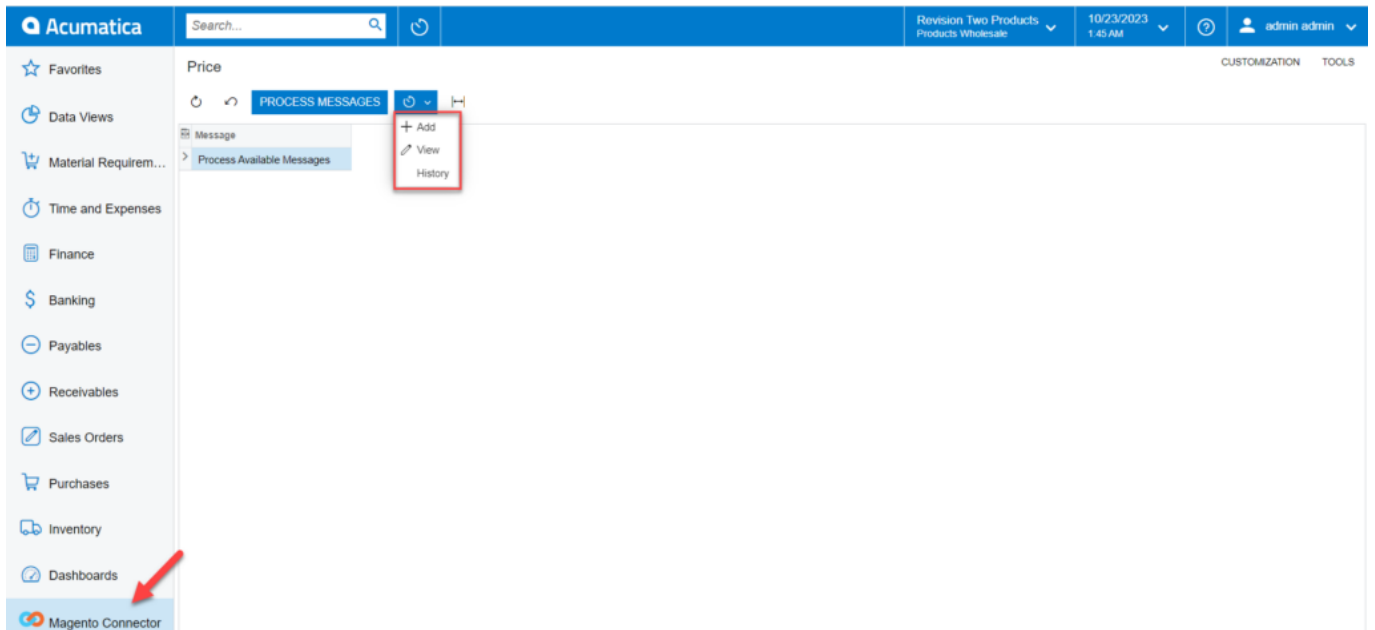You can view whether the scheduler for the product status is running or not.
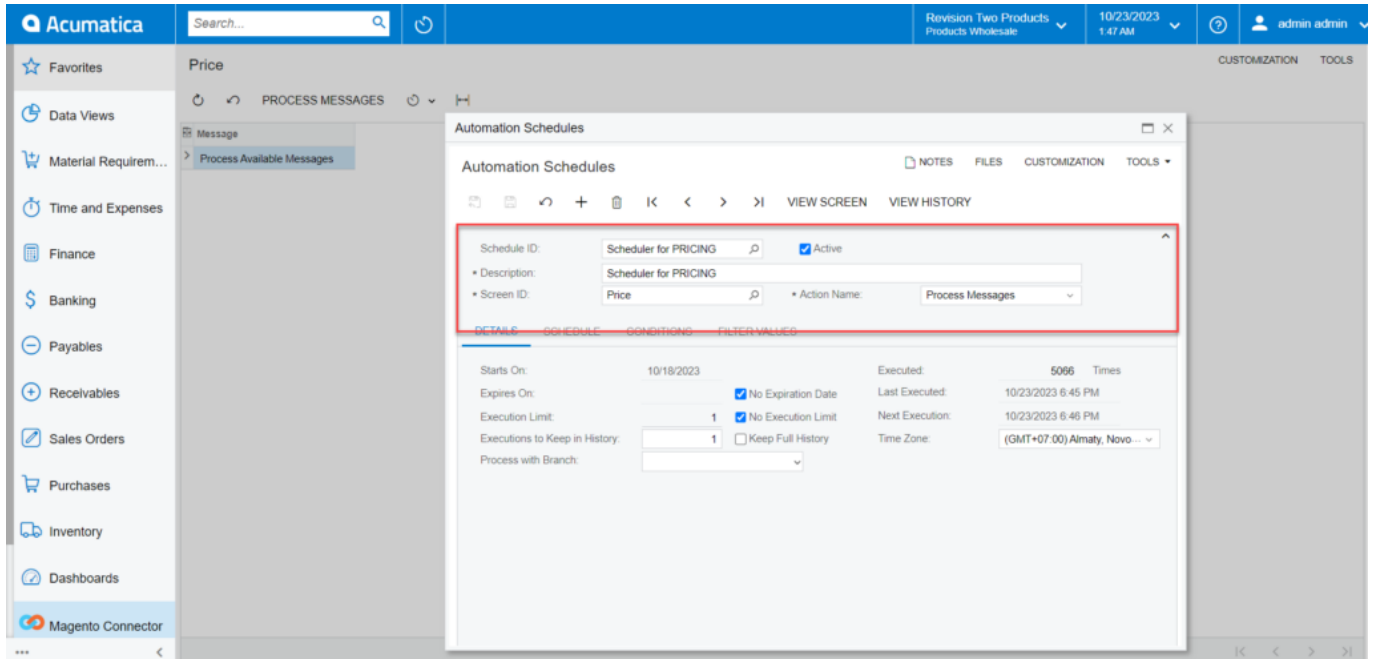

Schedulers for Product Status

- Real-time process for price: If the sync doesn't work through the schedulers you need to use this option. Click on Price, you will be redirected to the following screen.
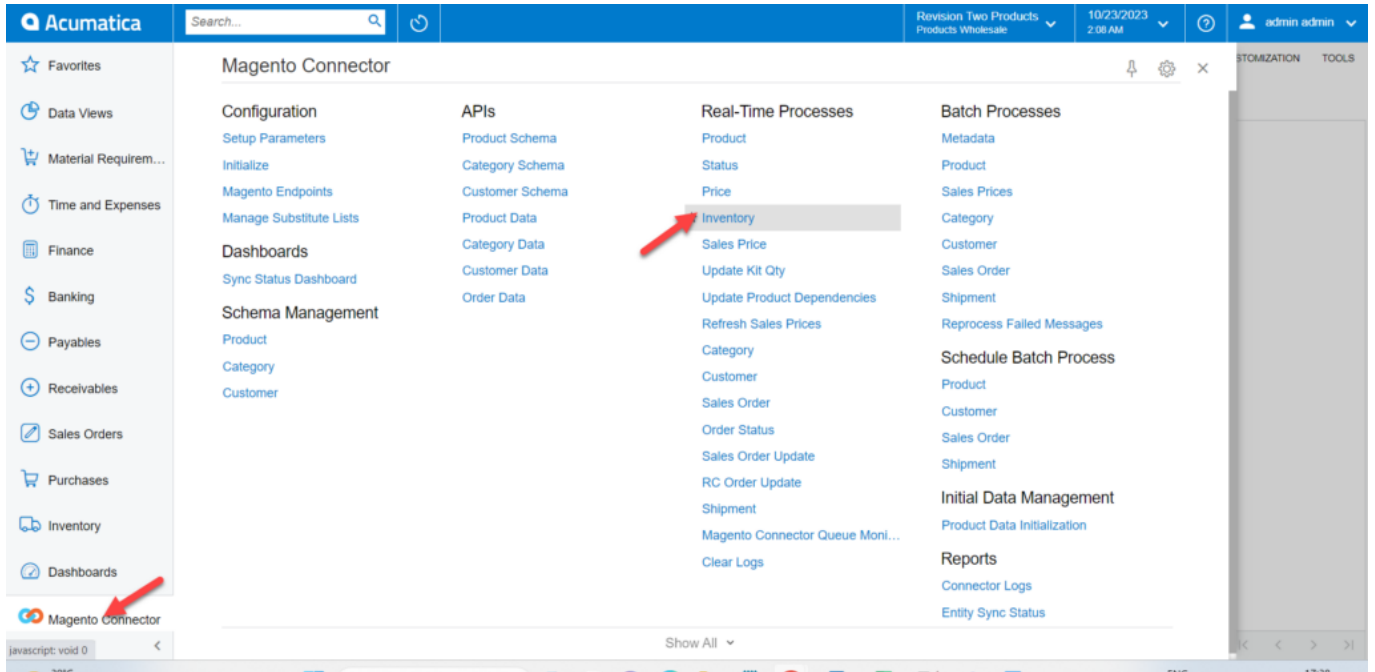
Price option in Real-time Process

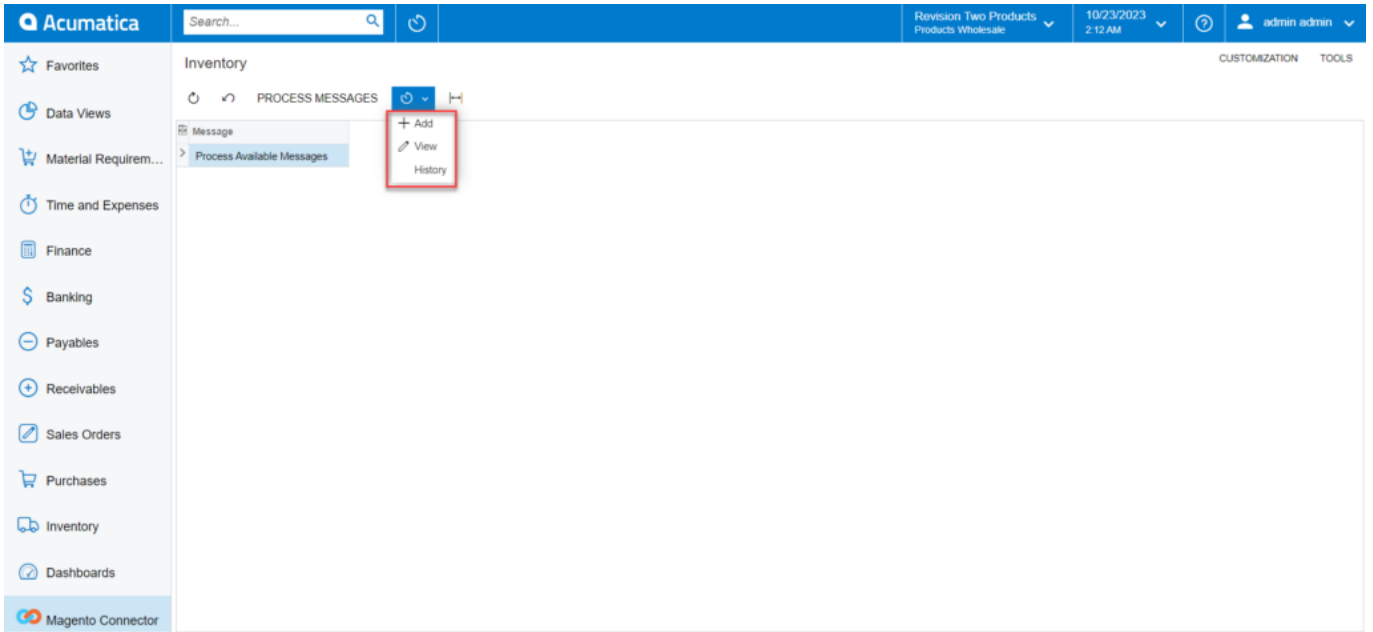Add, View and History options for the Schedulers

Scheduler for Price in View mode

- Real-time process for Inventory: If the sync doesn't work through the schedulers you need to use this option. Click on Price, you will be redirected to the following screen.
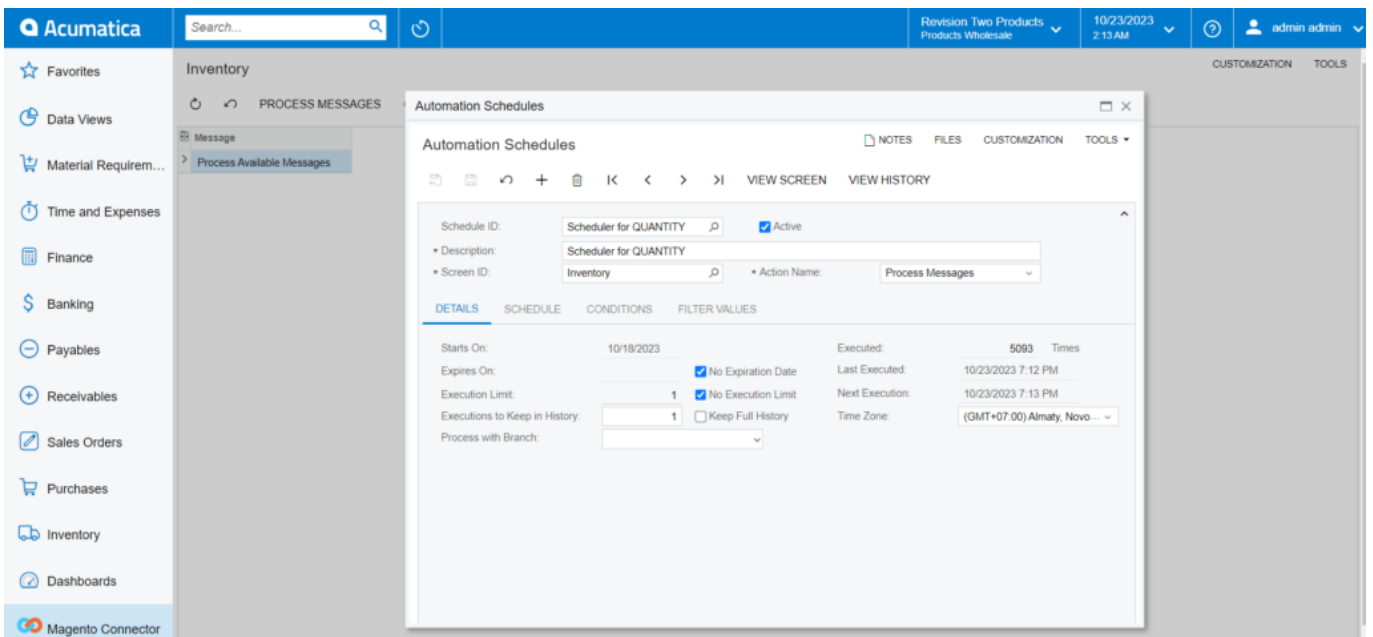
Inventory in the Real-Time Process

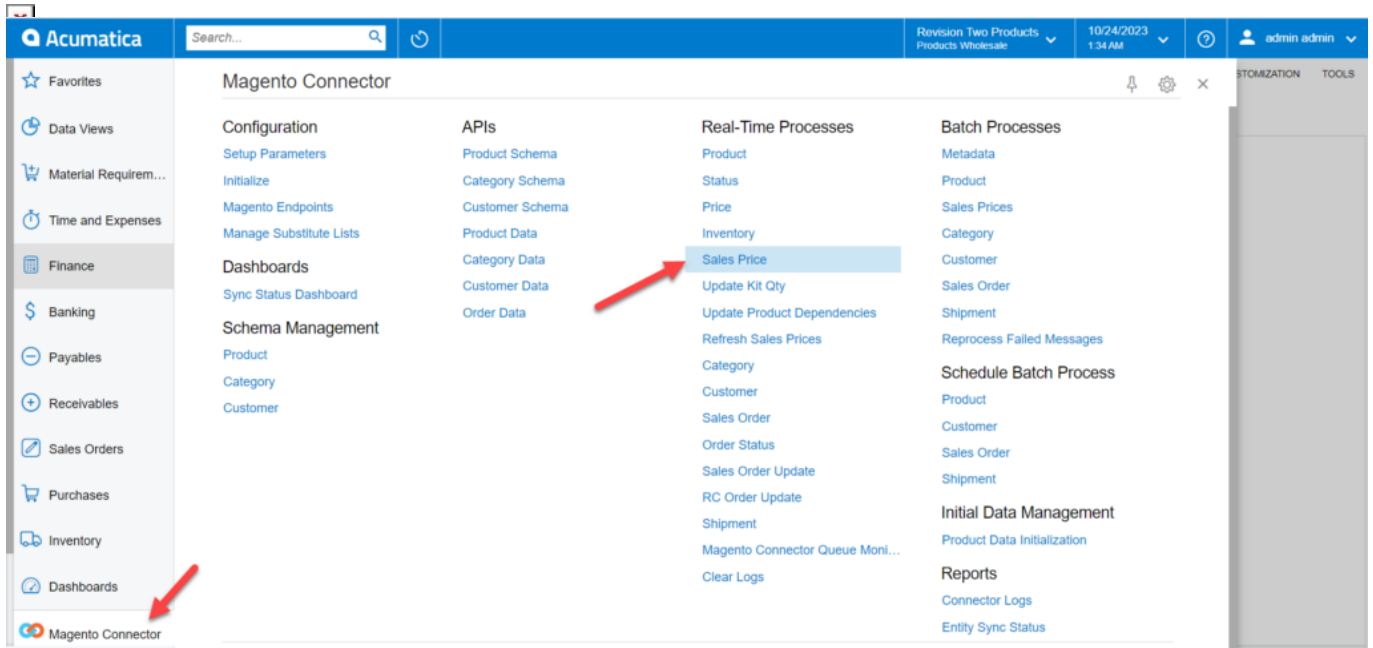Click on the process messages if the schedules have stopped. To add, view and history click on the down arrow.

Click on process messages

Scheduler for Quantity pop-up

- Real-time process for Sales Price: If the sync doesn't work through the schedulers you need to use this option. Click on Sales Price, and you will be redirected to the following screen.
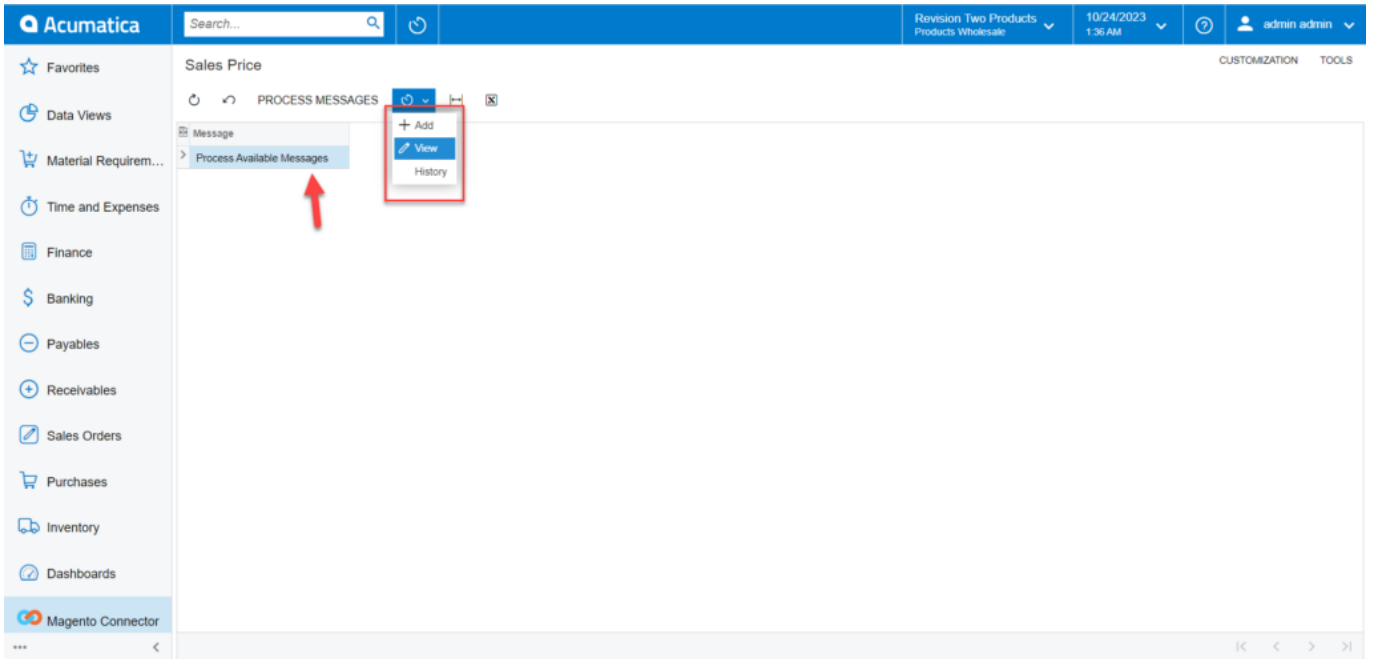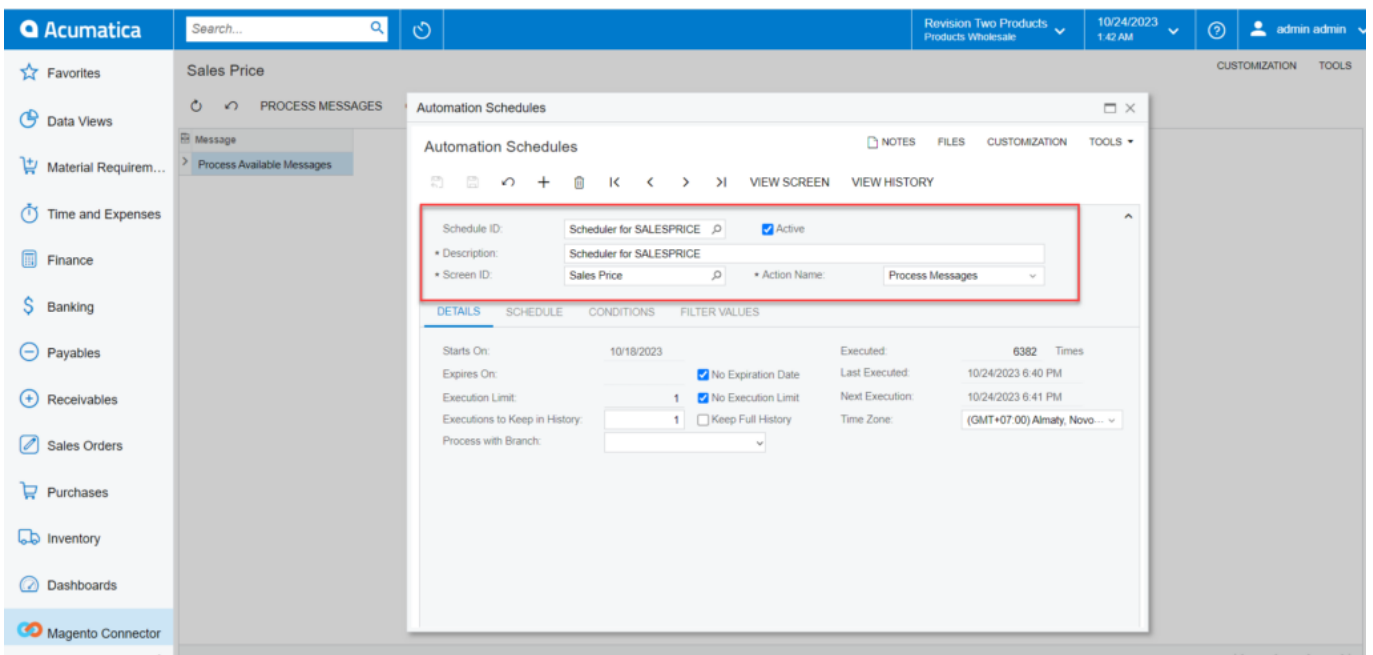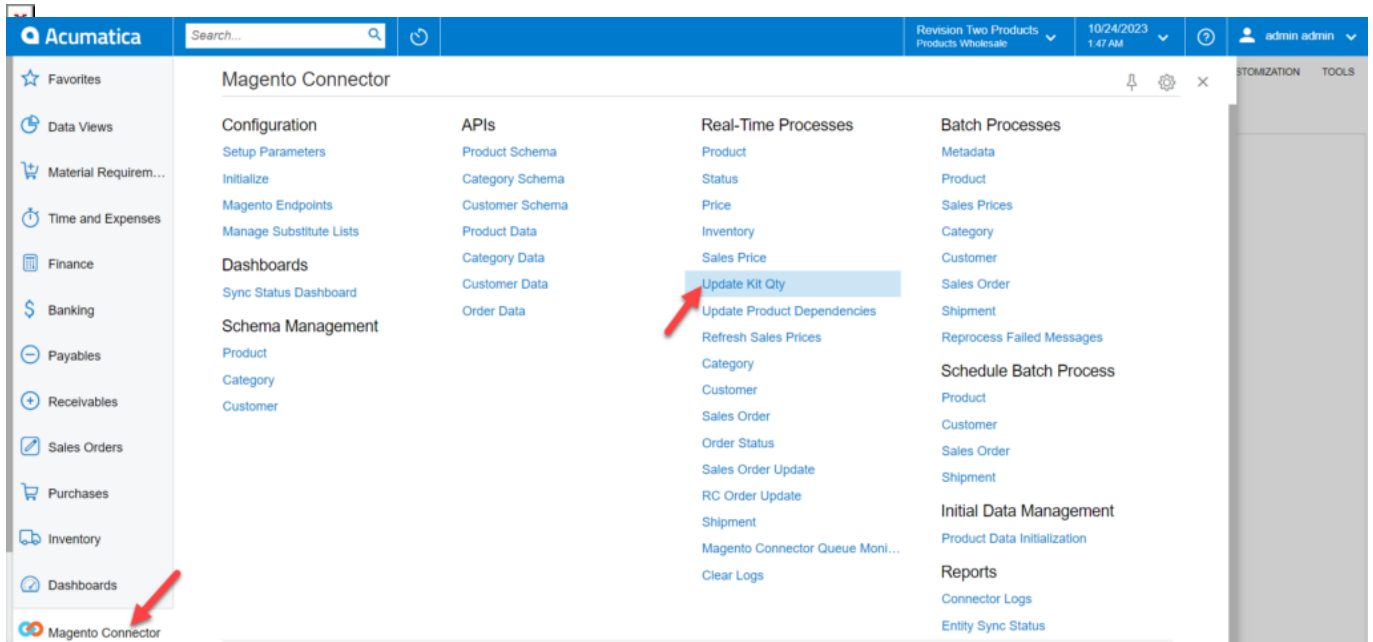

Sales Price in the Real-Time Process

Click on the process messages if the schedules have stopped. To add, view and history click on the down arrow.

This screen is utilized to sync all the sales price updates daily. For instance, if some data is created with an effective date set for a future date, the real-time sync will not pick up this type of data.

If customers wish to handle these situations, they can manually create a scheduler and run the process once daily.
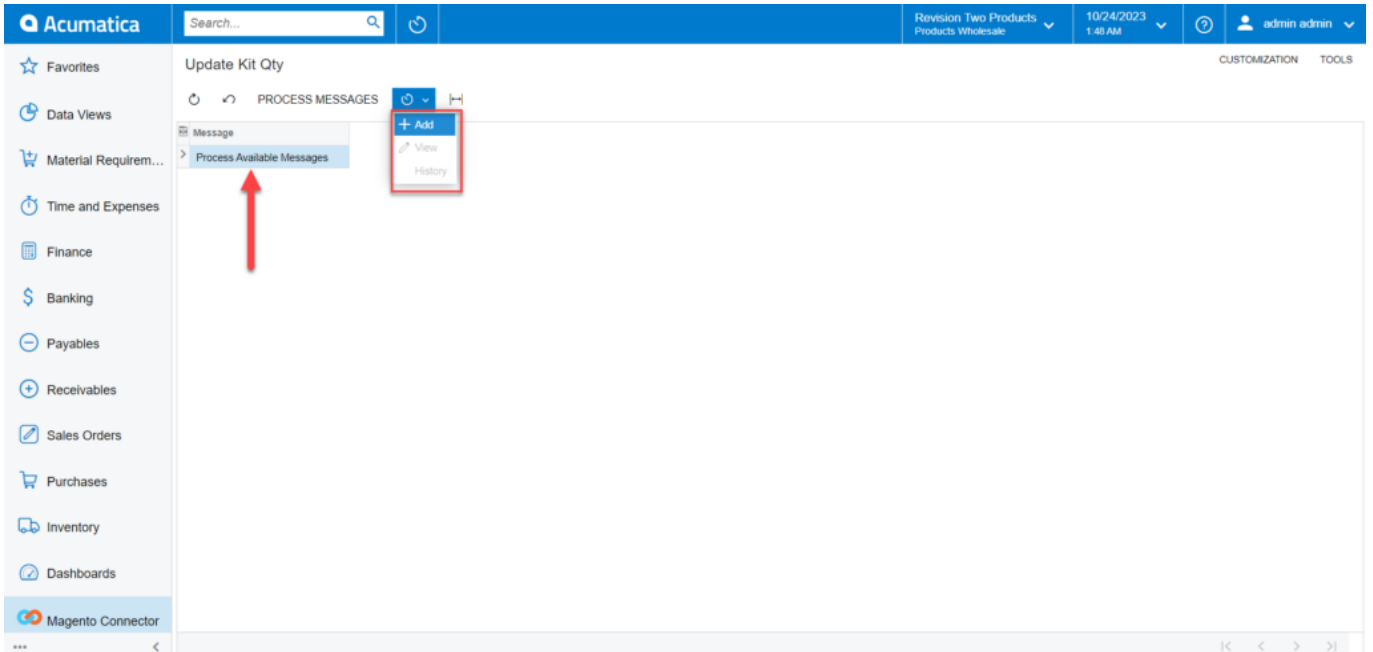
Click on process messages

Scheduler for Sales price pop-up

- Real-time process for Update Kit Qty: If the sync doesn't work through the schedulers you need to use this option. Click on Update Kit Qty, you will be redirected to the following screen.
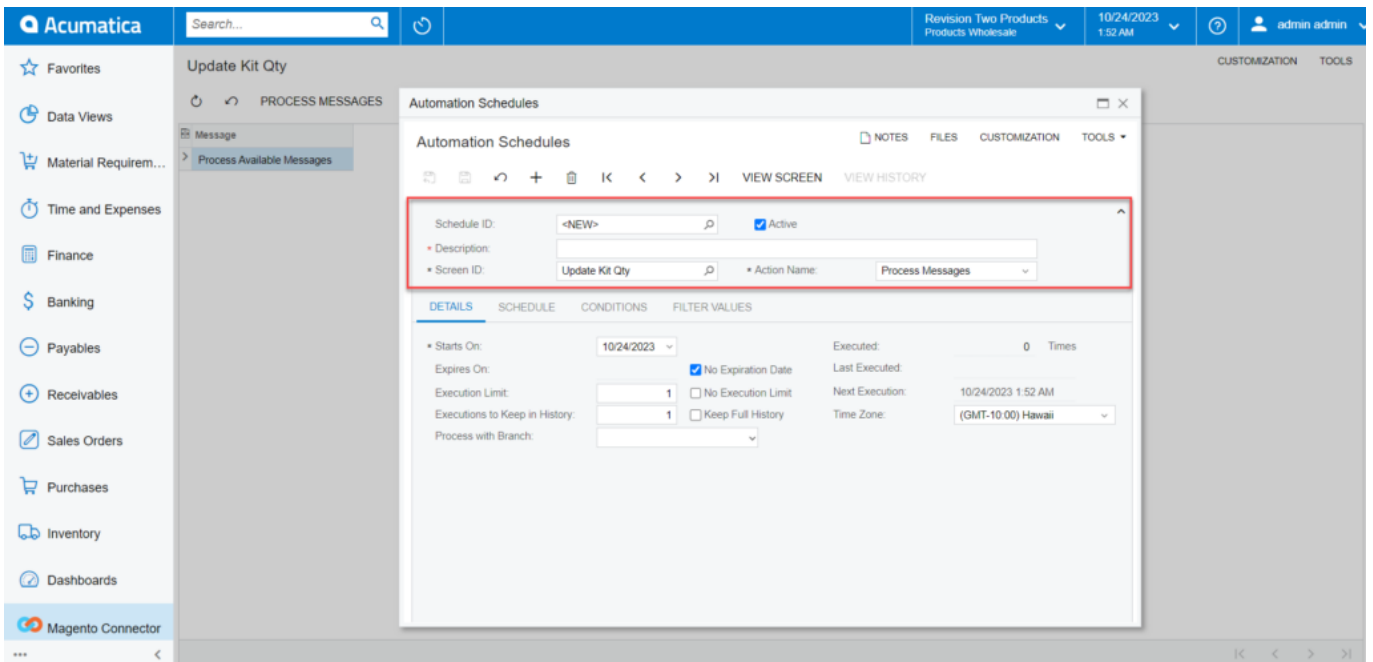

Update Kit Qty in the Real-Time Process

Click on the process messages if the schedules have stopped. To add, view and history click on the down arrow.
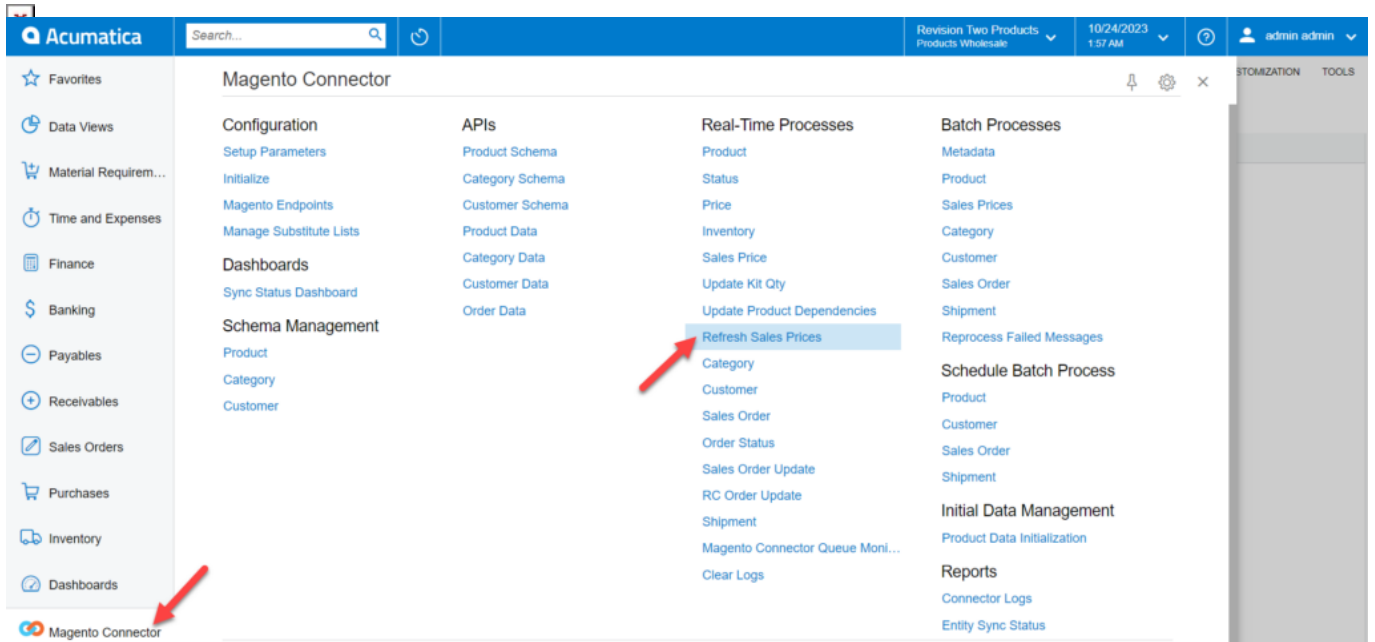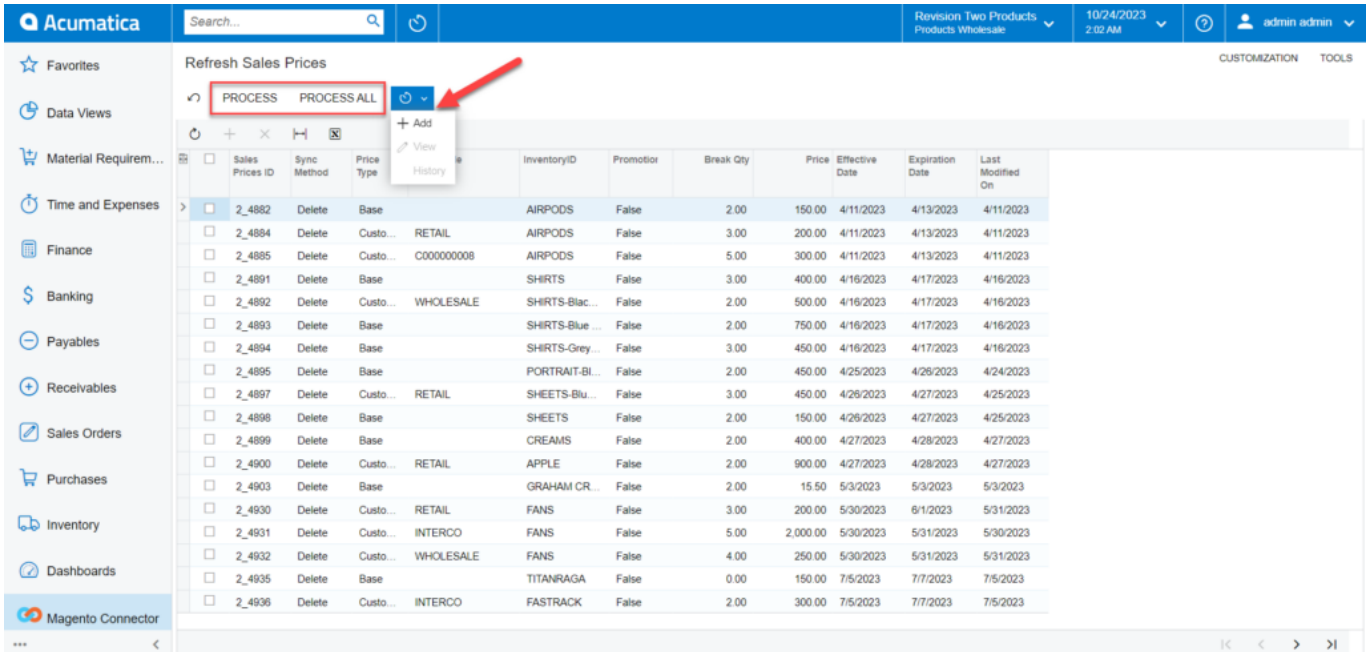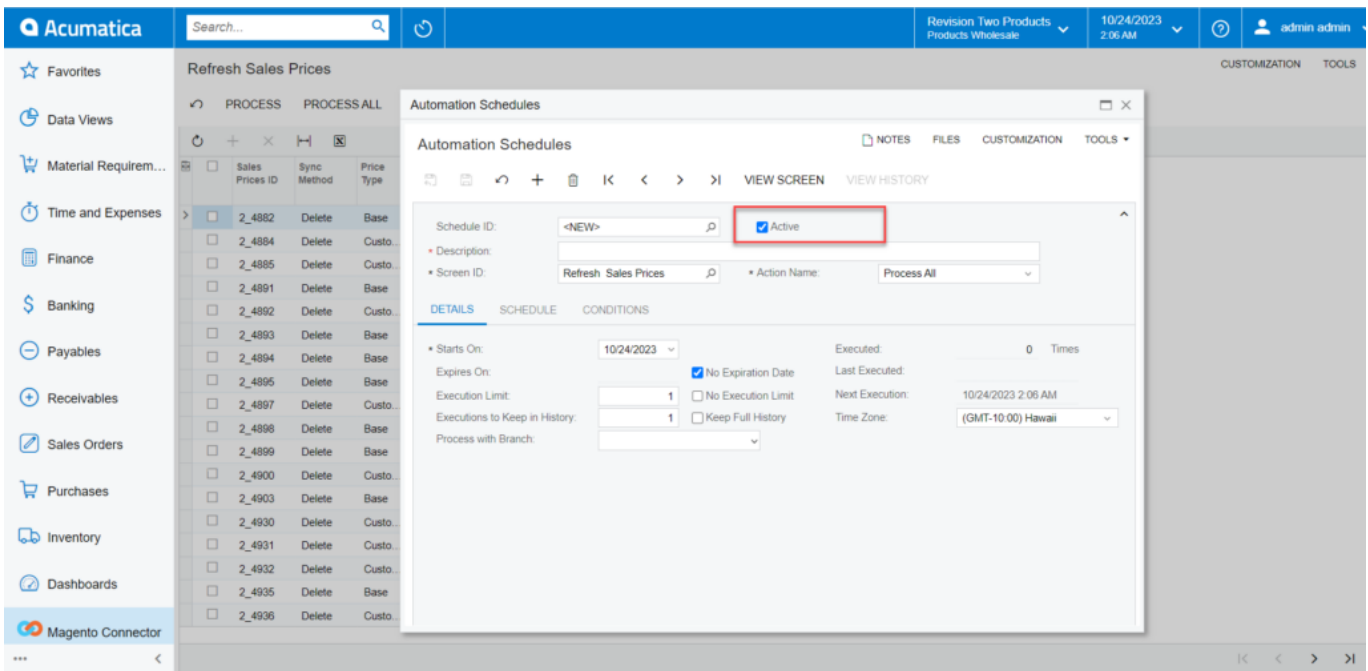
Click on process messages

Scheduler for Update Kit Qty popup

- Real-time process for Refresh Sales Price: If the sync doesn't work through the schedulers you need to use this option. Click on Refresh Sales Price, you will be redirected to the following screen.

Refresh Sales Prices in the Real-Time Process

Click on the Process/ Process All if the schedules have stopped. To add, view and history click on the down arrow.

Click on process/ process all

Scheduler for Refresh Sales Process

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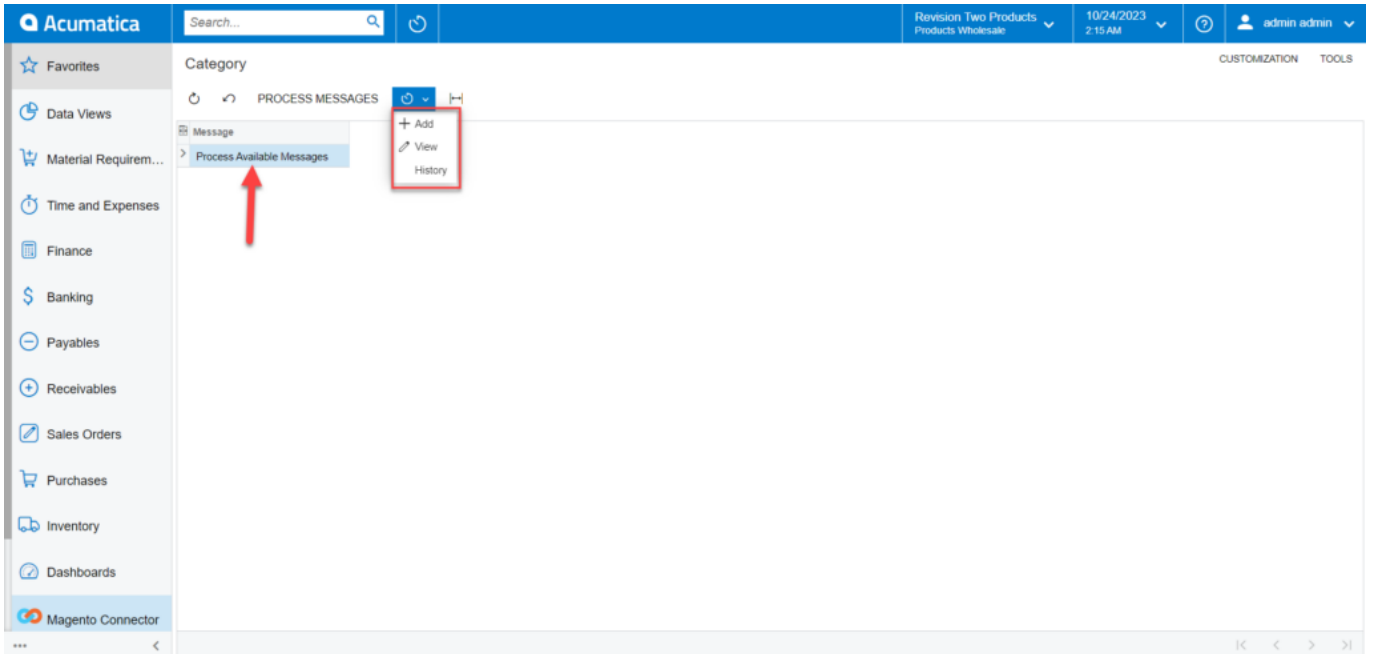- Real-time process for Category: If the sync doesn't work through the schedulers you need to use this option. Click on Category, you will be redirected to the following screen.
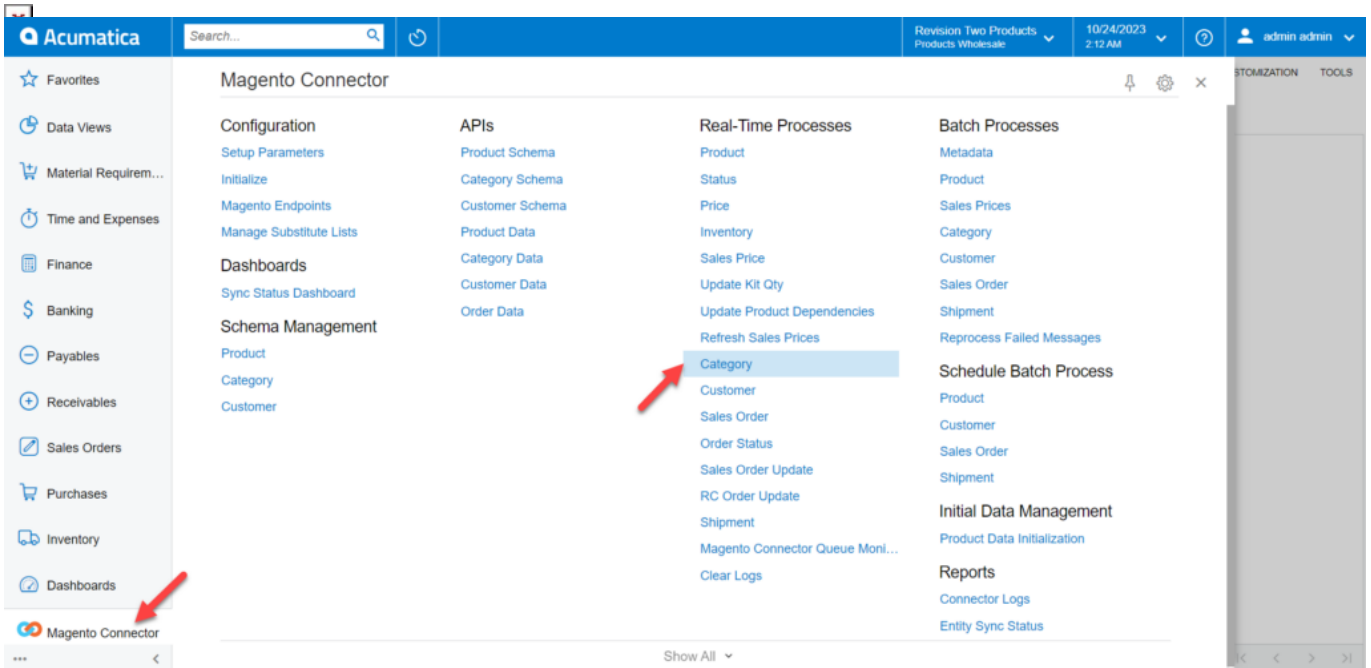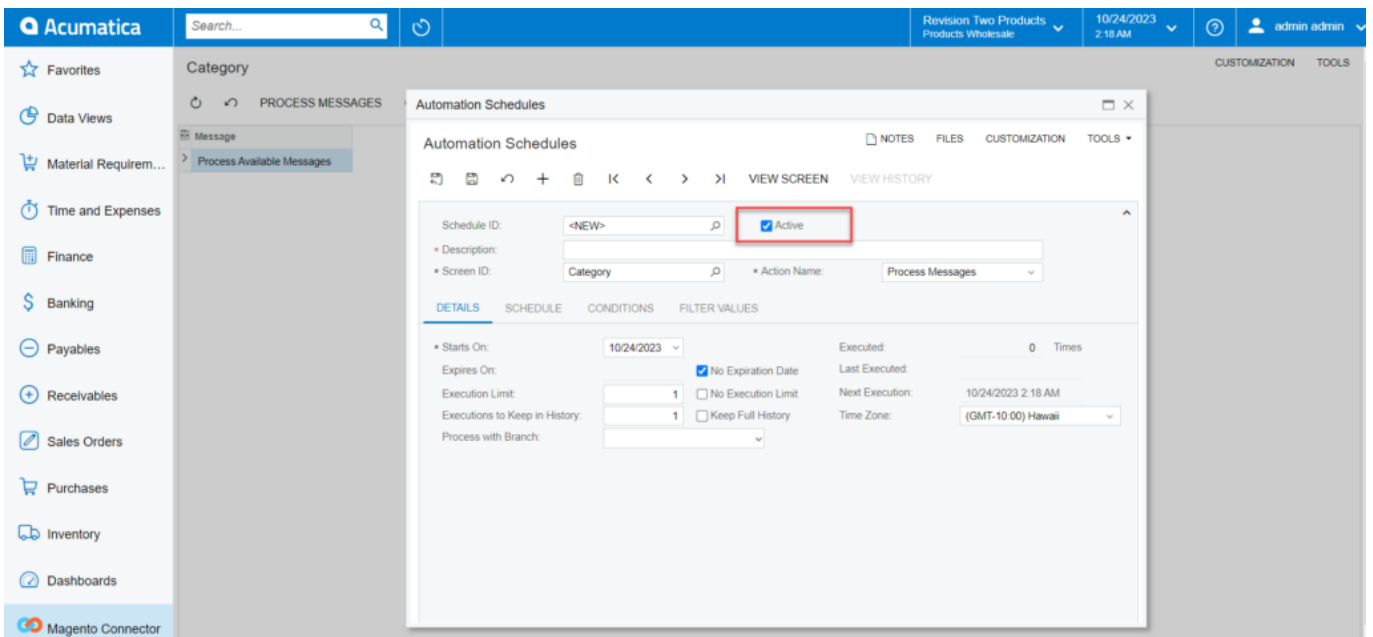

Category in the Real-Time Process

Click on the Process Available Messages if the schedules have stopped. To add, view and history click on the down arrow.
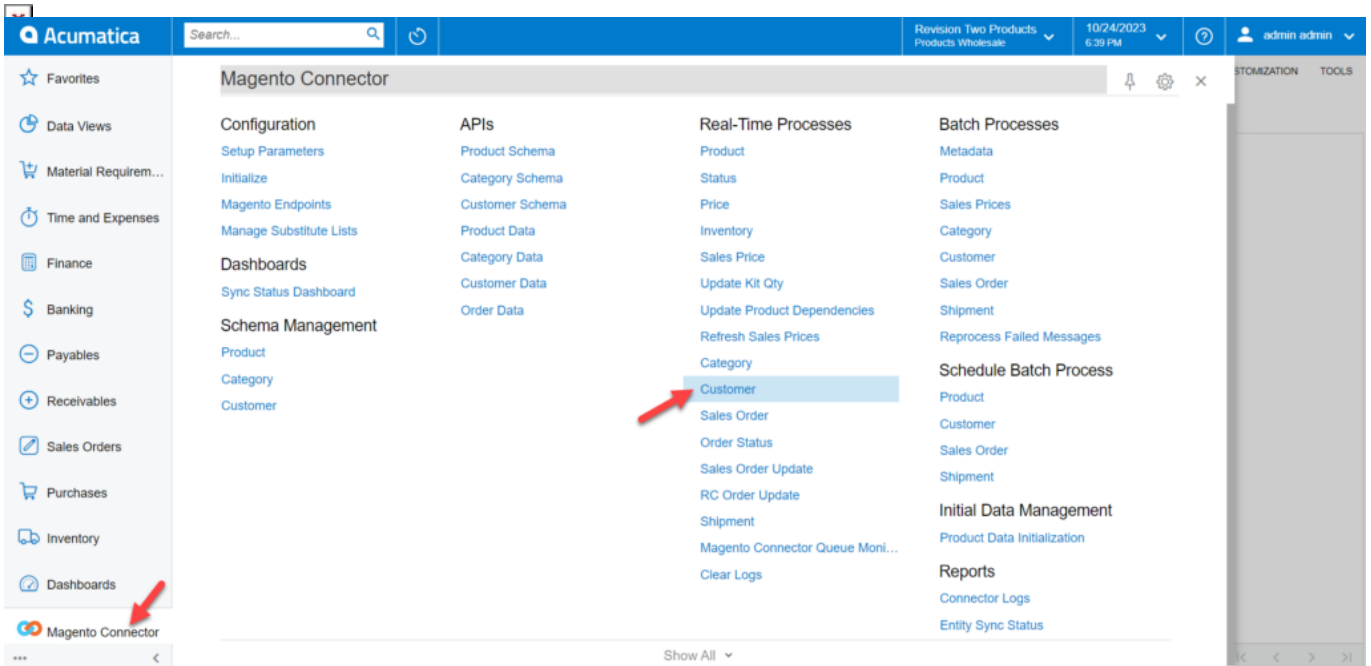
Click on Process Available Message

Scheduler for Category

- Real-time process for Customer: If the sync doesn't work through the schedulers you need to use this option. Click on Customer, you will be redirected to the following screen.

Customer in Real-Time Process

Click on the Process Available Messages if the schedules have stopped. To add, view and history click on the down arrow.
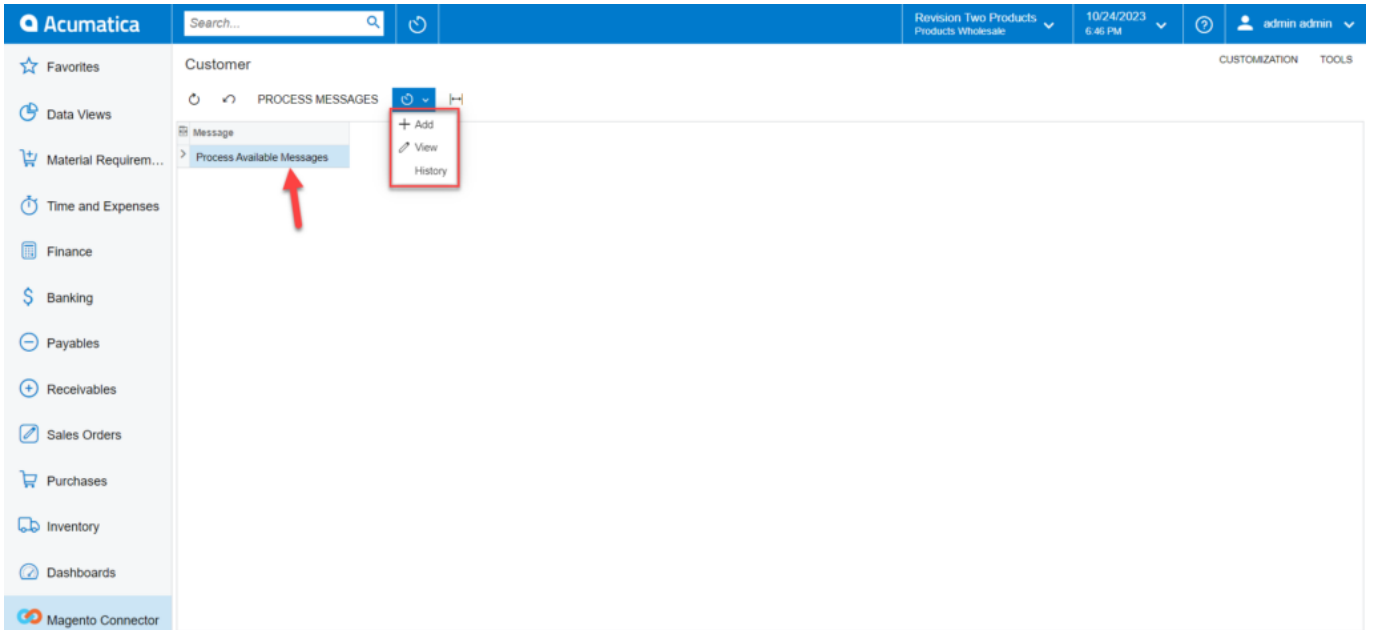
Click on Process Available Message

Scheduler for Customer

- Real-time process for Customer: If the sync doesn't work through the schedulers you need to use this option. Click on Customer, you will be redirected to the following screen.
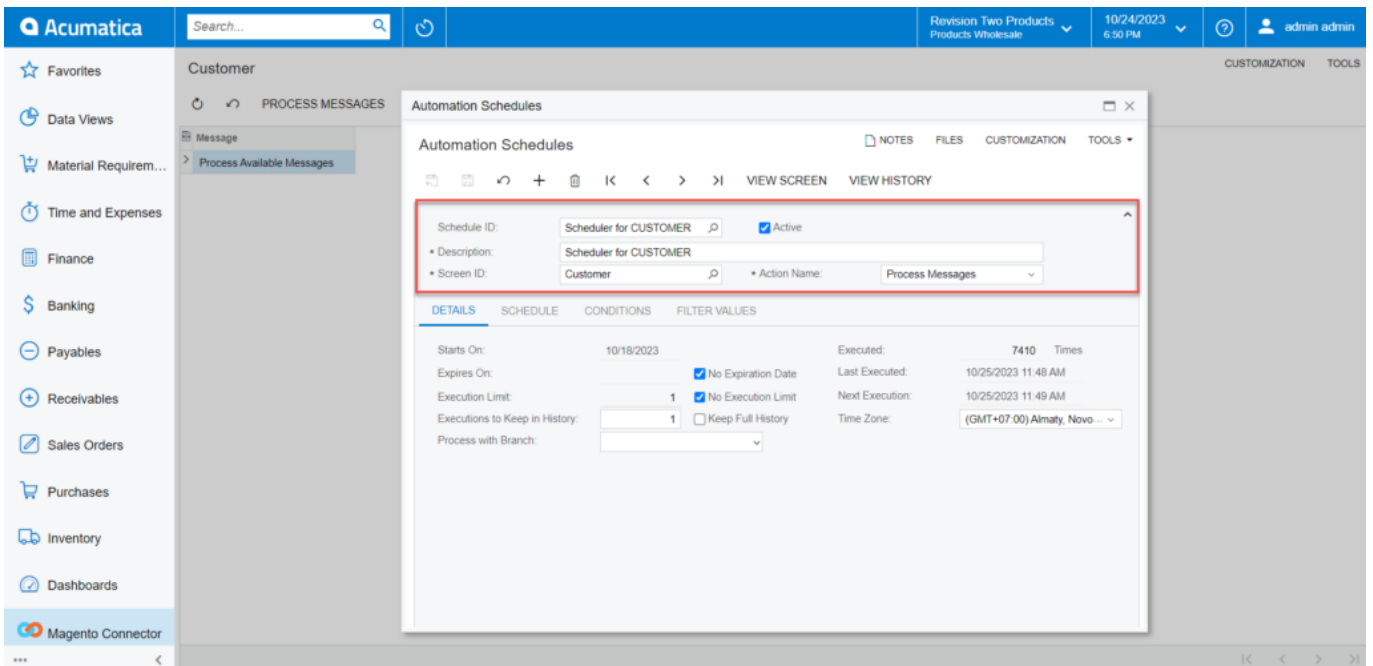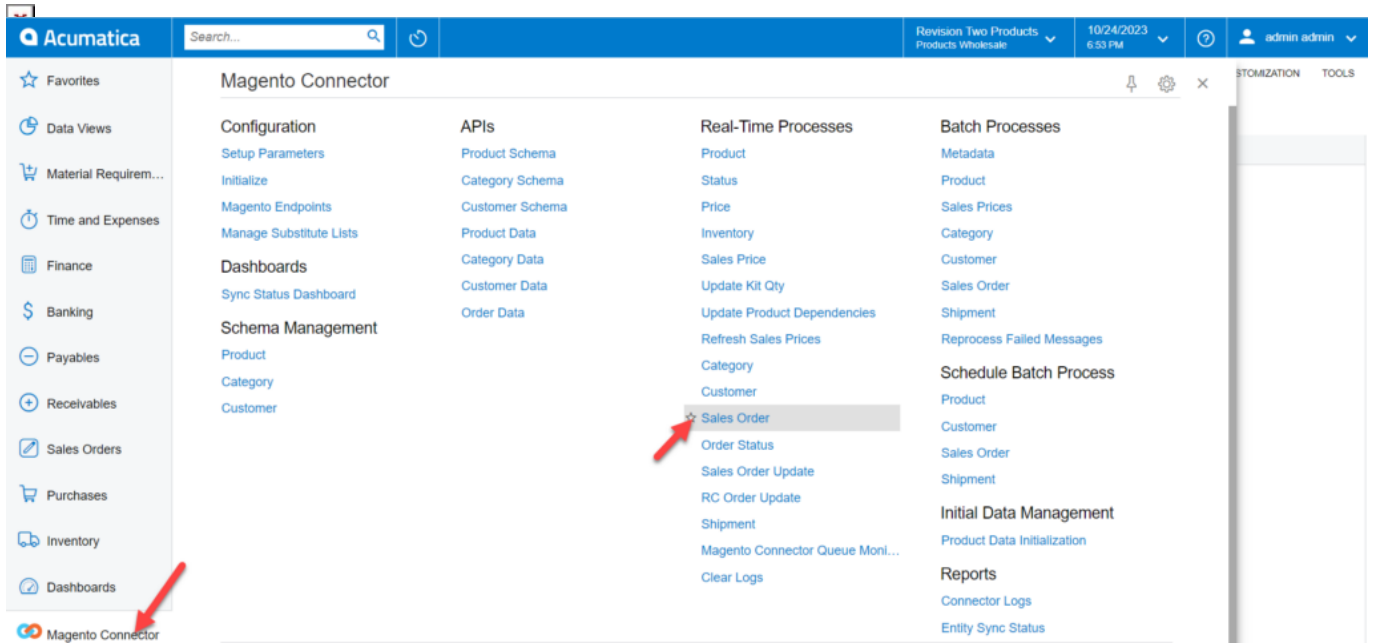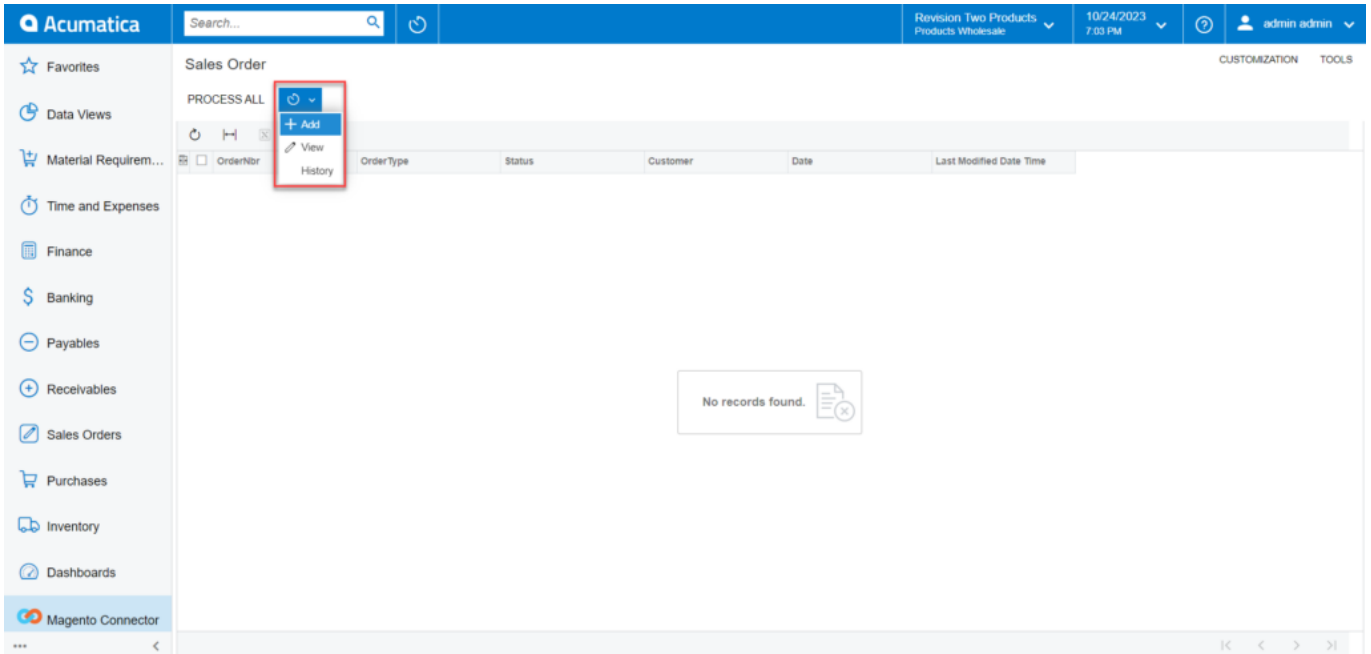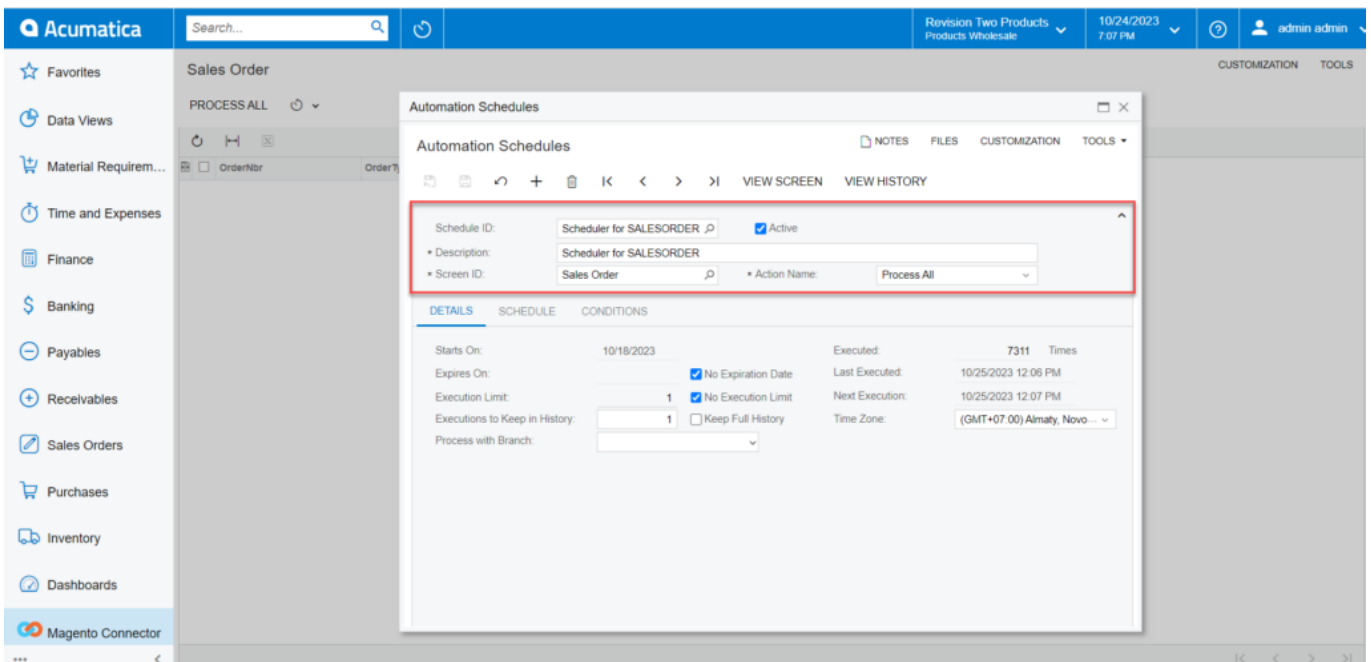

Sales Order in Real-Time Process

Click on the Process Available Messages if the schedules have stopped. To add, view and history click on the down arrow.
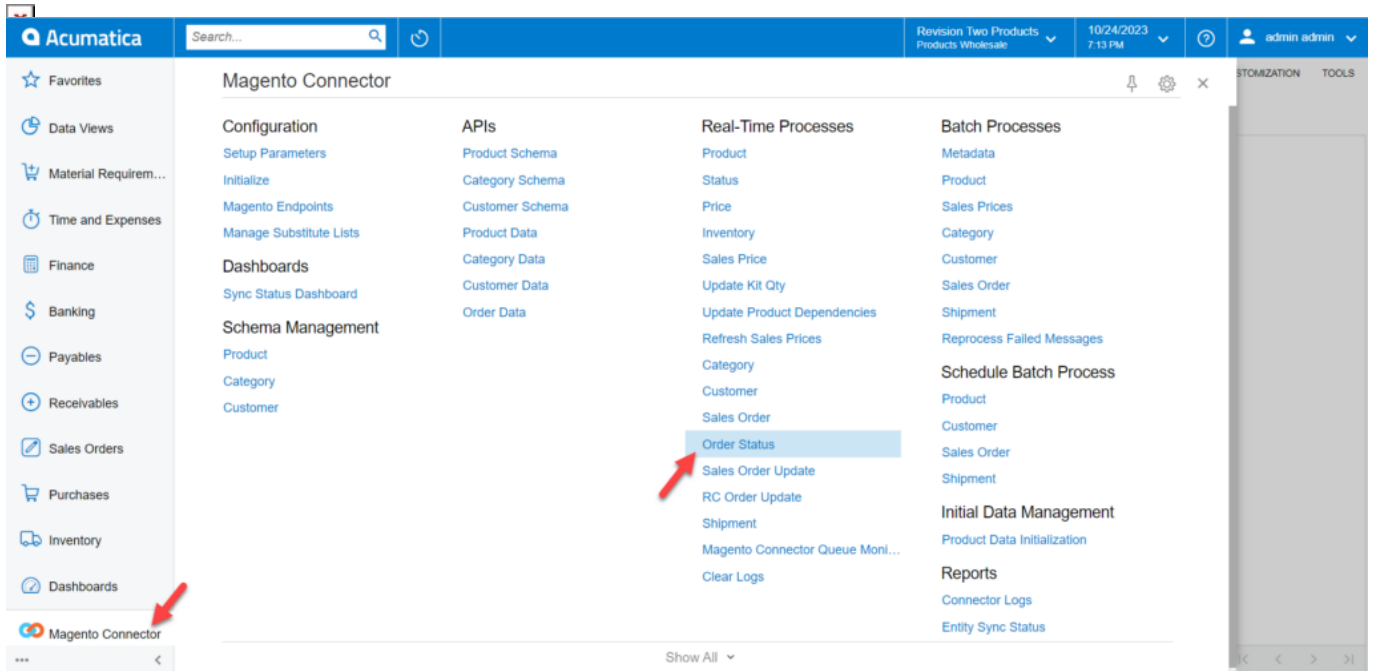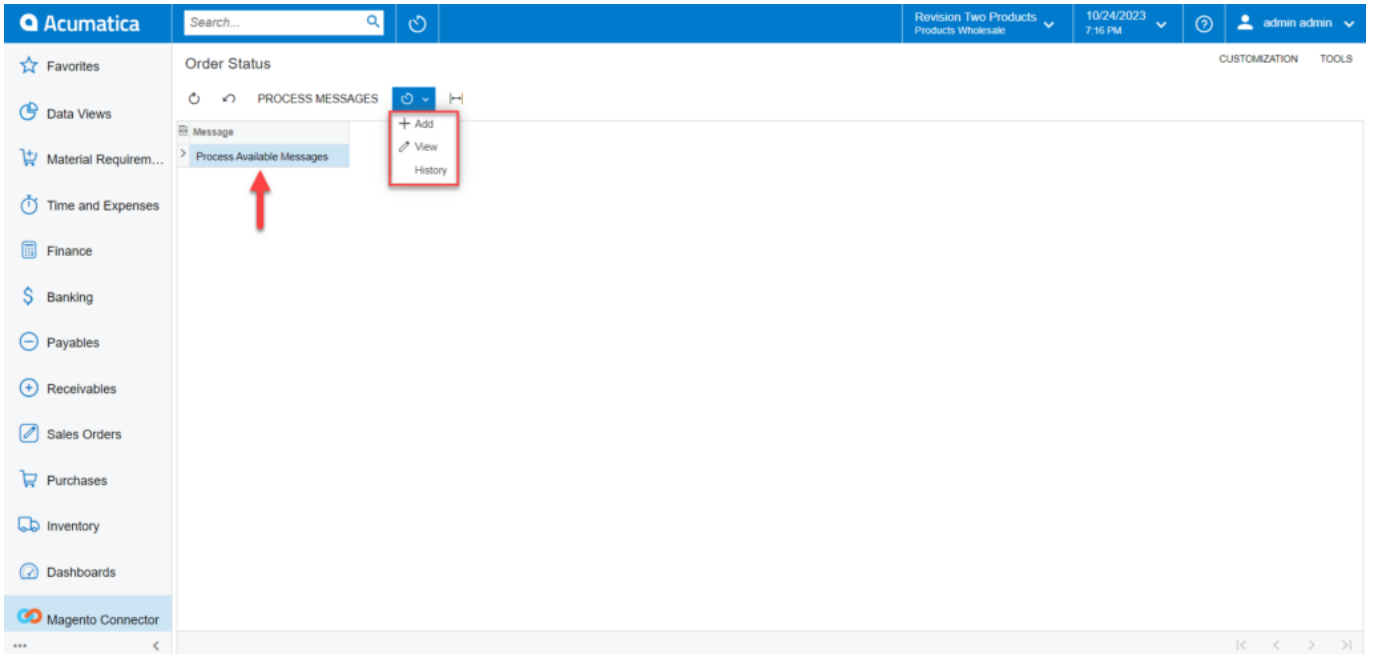
Sales Order in Real-Time Process

Scheduler in the Sales Order

- Real-time process for Order Status: If the sync doesn't work through the schedulers you need to use this option. Click on Order Status, you will be redirected to the following screen.
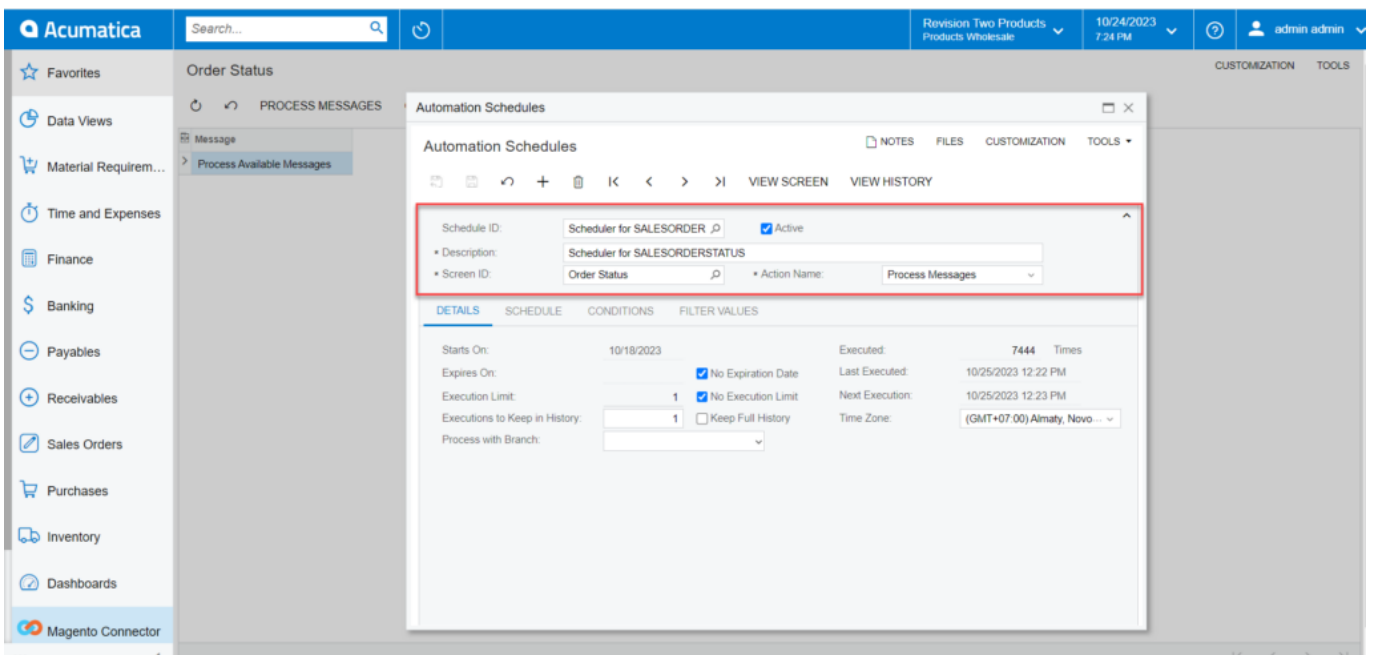

Order Status in Real-Time Process

Click on the Process Available Messages if the schedules have stopped. To add, view and history click on the down arrow.
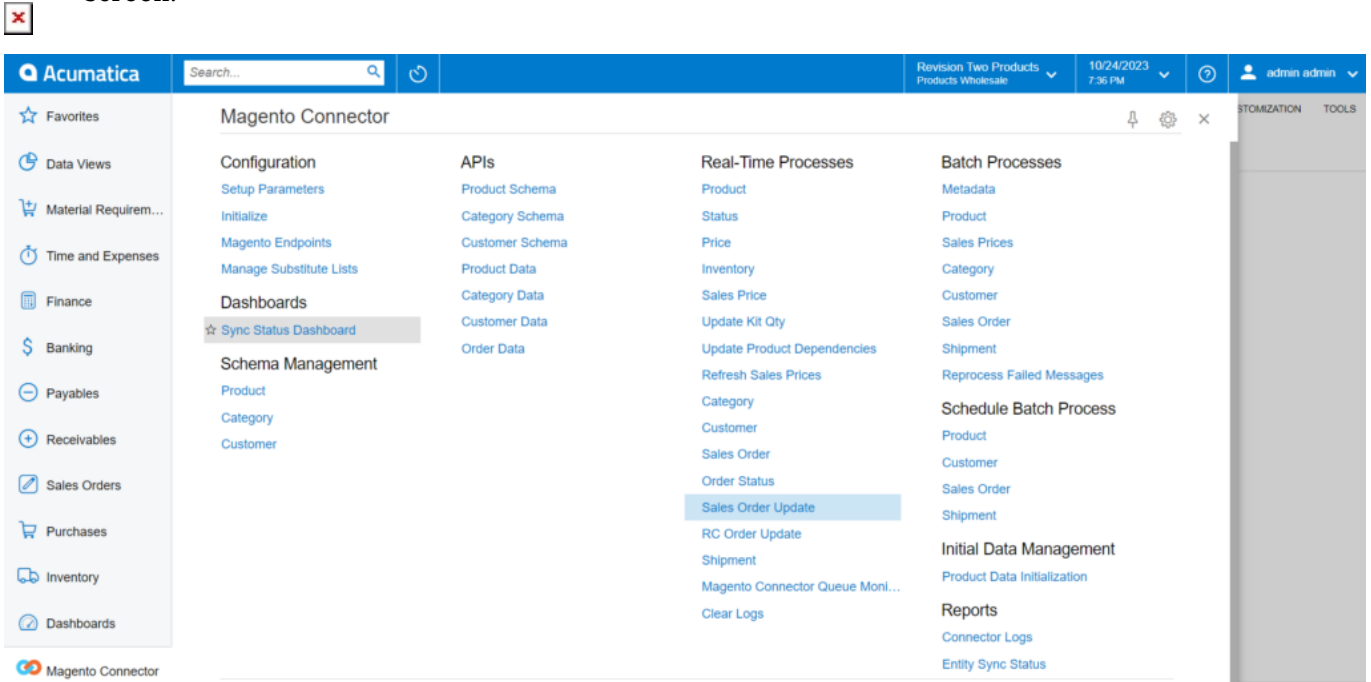
Order Status in Real-Time Process
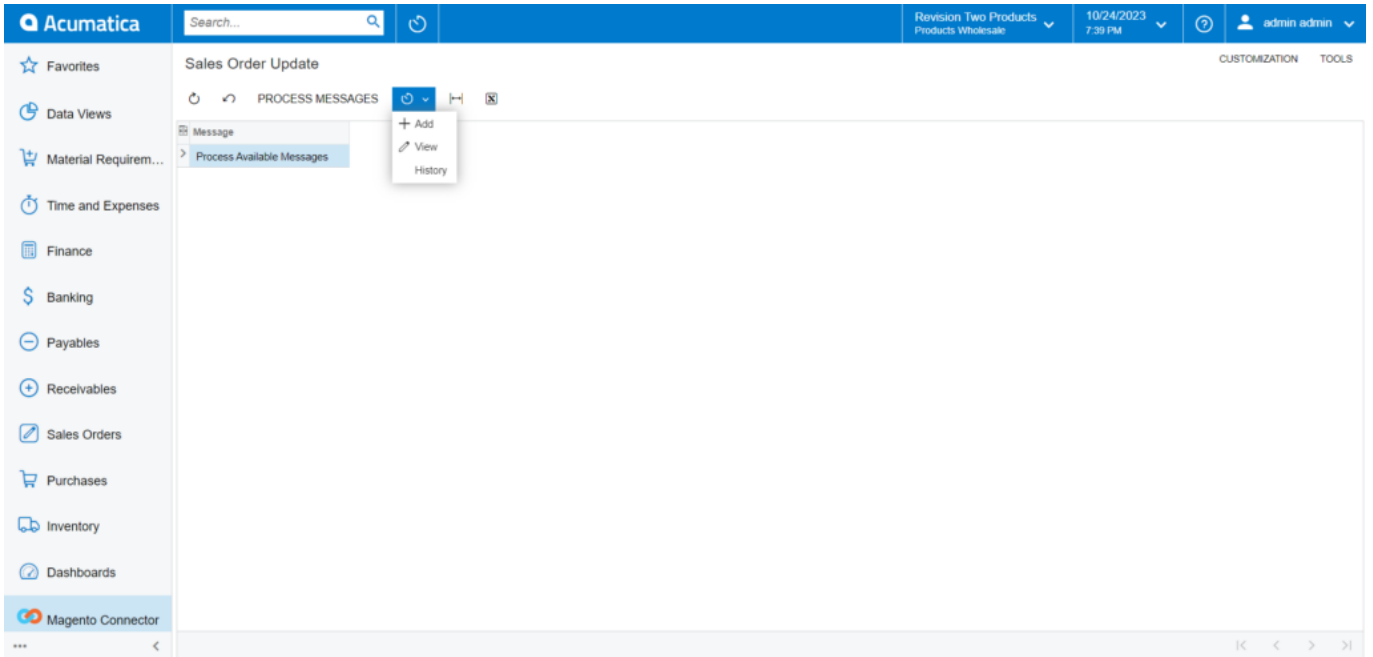

Scheduler in the Sales Order

- Real-time process for Sales Order Update: If the sync doesn't work through the schedulers you need to use this option. Click on Sales Order Update, and you will be redirected to the following screen.
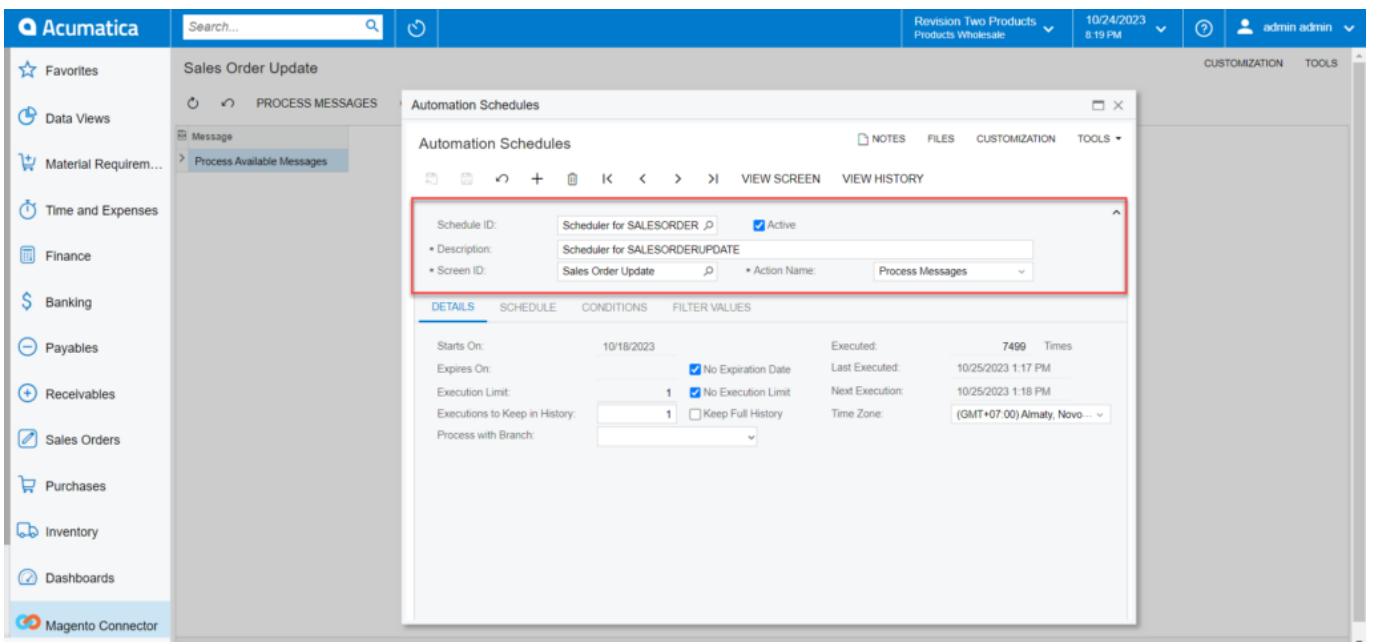

Sales Order Update in Real-Time Processes

Click on the Process Available Messages if the schedules have stopped. To add, view and history click on the down arrow.
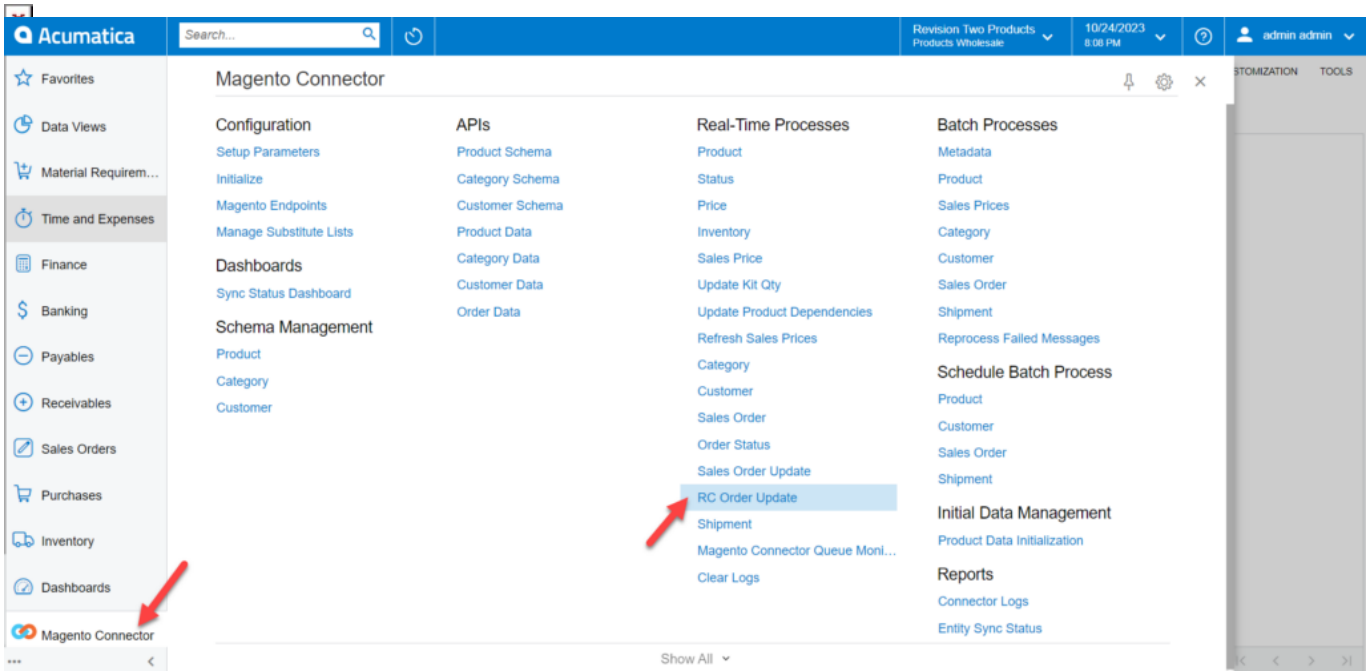
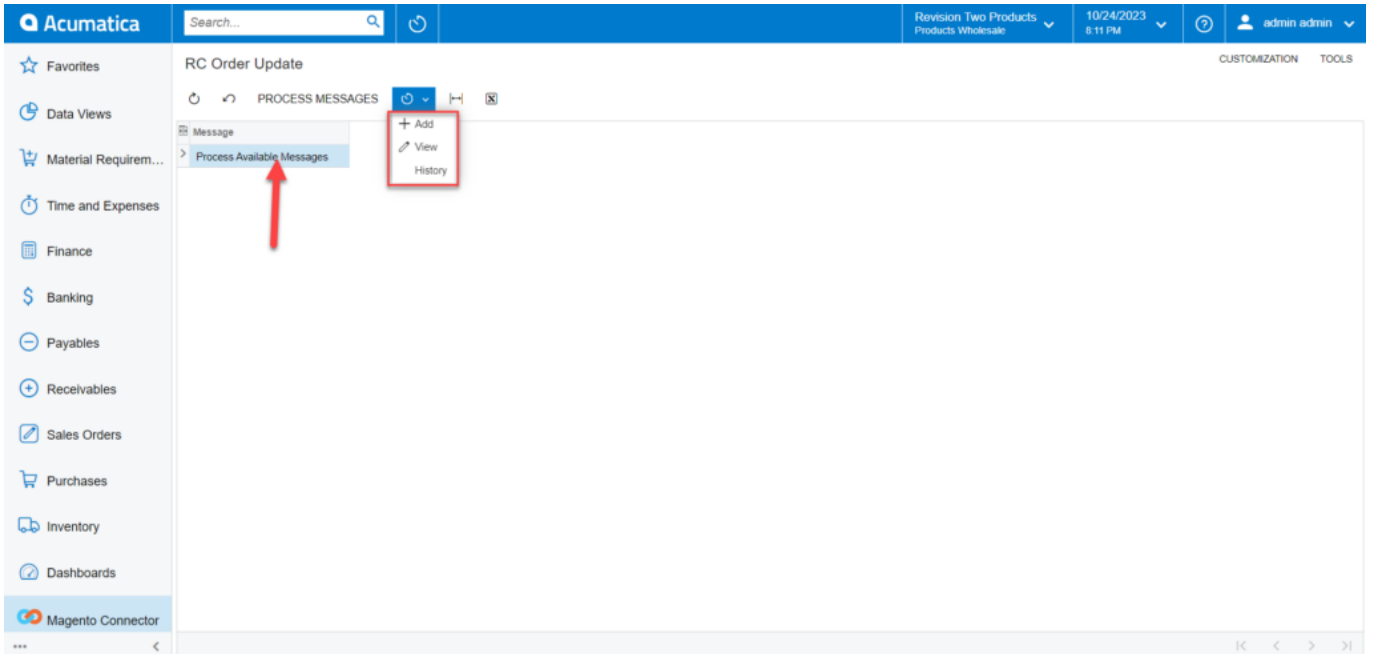Scheduler in the Sales Order Update in Real-Time

Scheduler in the Sales Order Update

- Real-time process for RC Order Update: If the sync doesn't work through the schedulers you need to use this option. Click on RC Order Update, you will be redirected to the following screen.
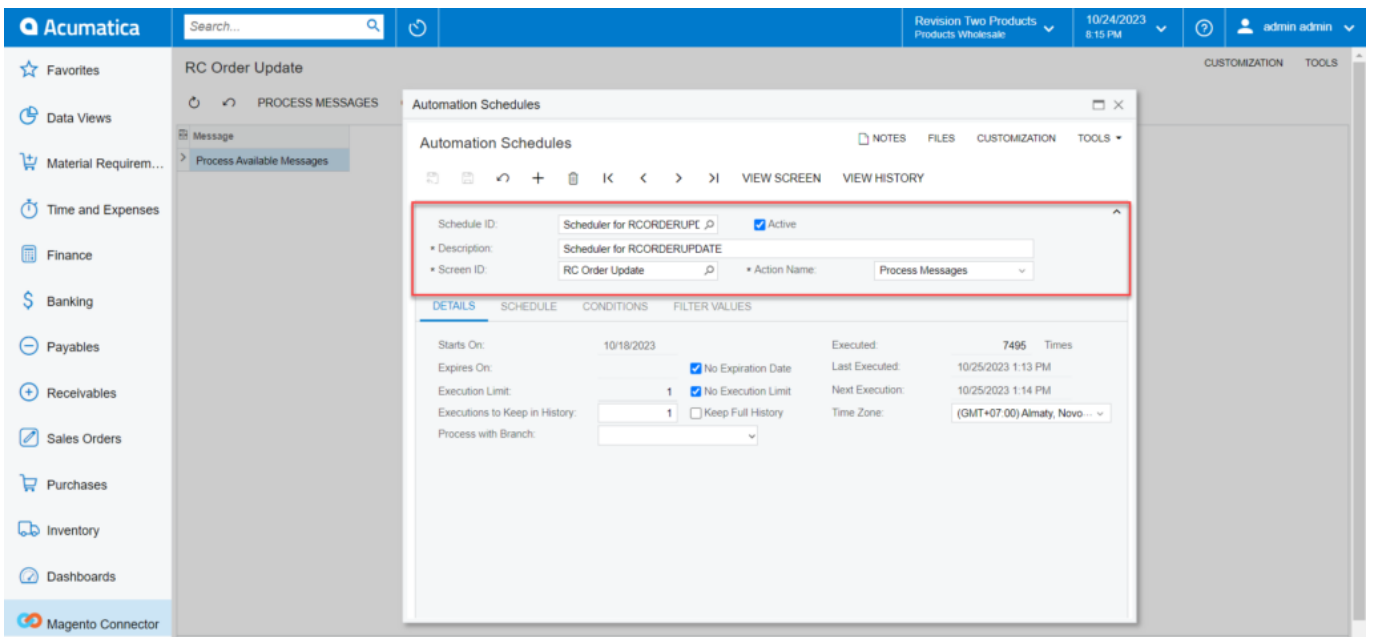

RC Order Update in Real-Time Processes

Click on the Process Available Messages if the schedules have stopped. To add, view and history click on the down arrow.
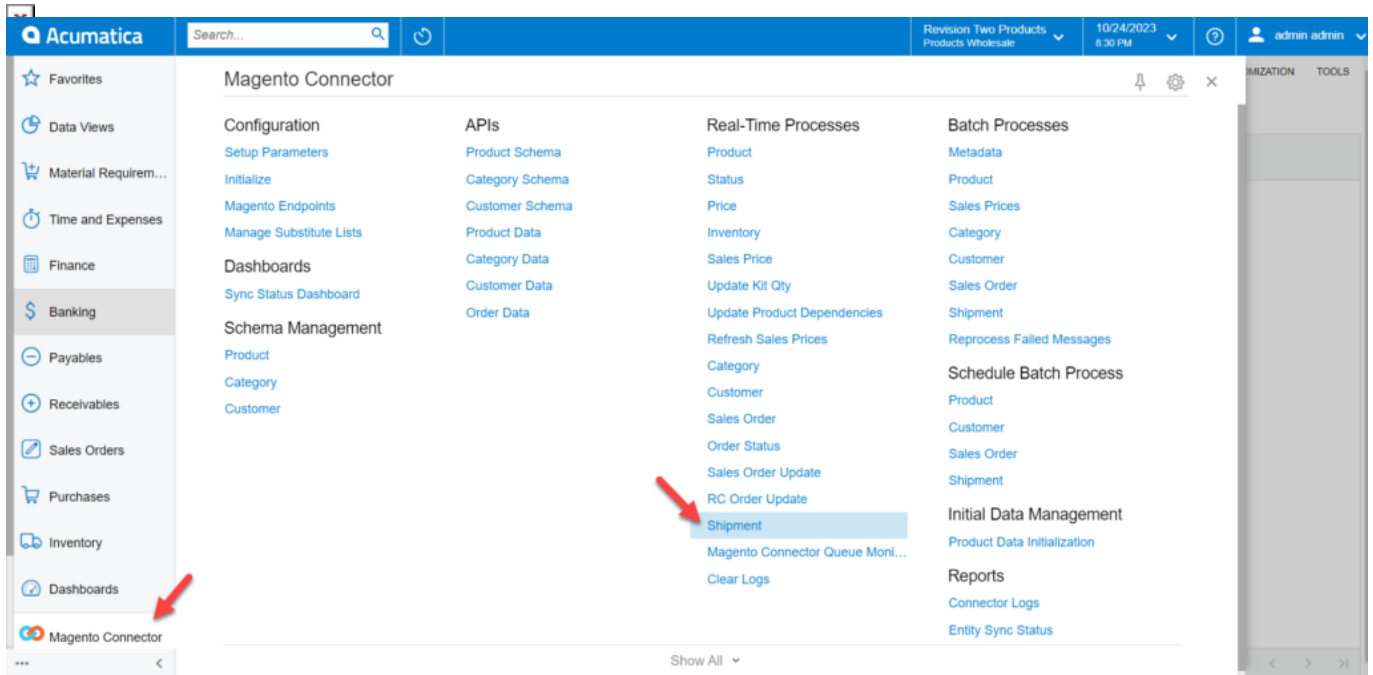
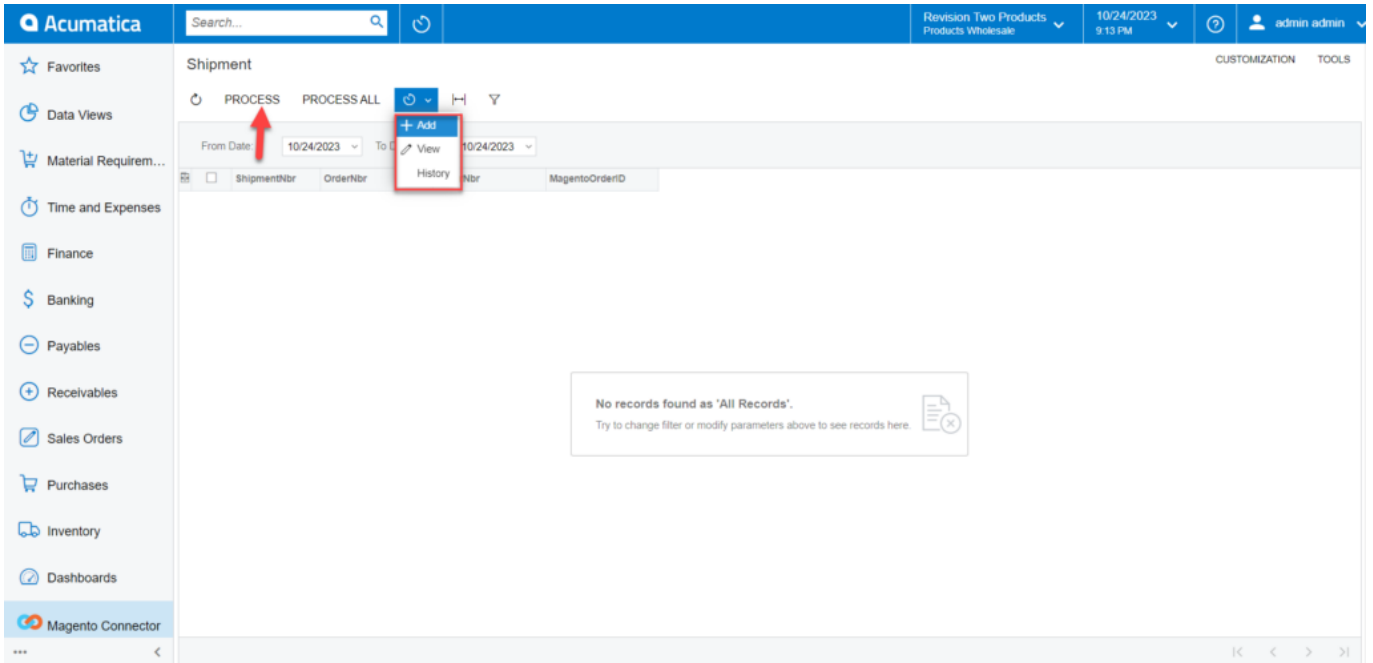RC Order Update in Real-Time Process

Scheduler in the RC Order Update

- Real-time process for Shipment: If the sync doesn't work through the schedulers you need to use this option. Click on Shipment, and you will be redirected to the following screen.

Shipment on the Real-Time Process

Click on the Process Available Messages if the schedules have stopped. To add, view and history click on the down arrow.

Shipment in Real-Time Process

Scheduler in the Shipment

- Real-time process for Shipment: If the sync doesn't work through the schedulers you need to use this option. Click on Shipment, and you will be redirected to the following screen.
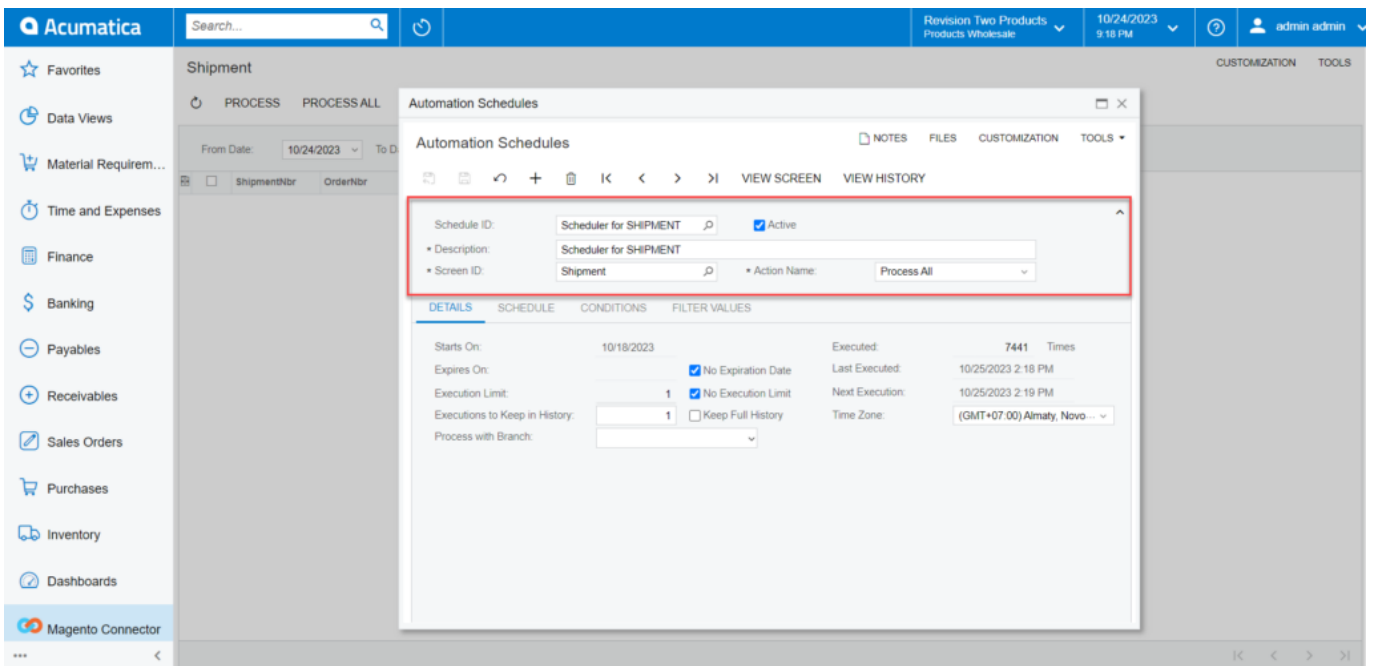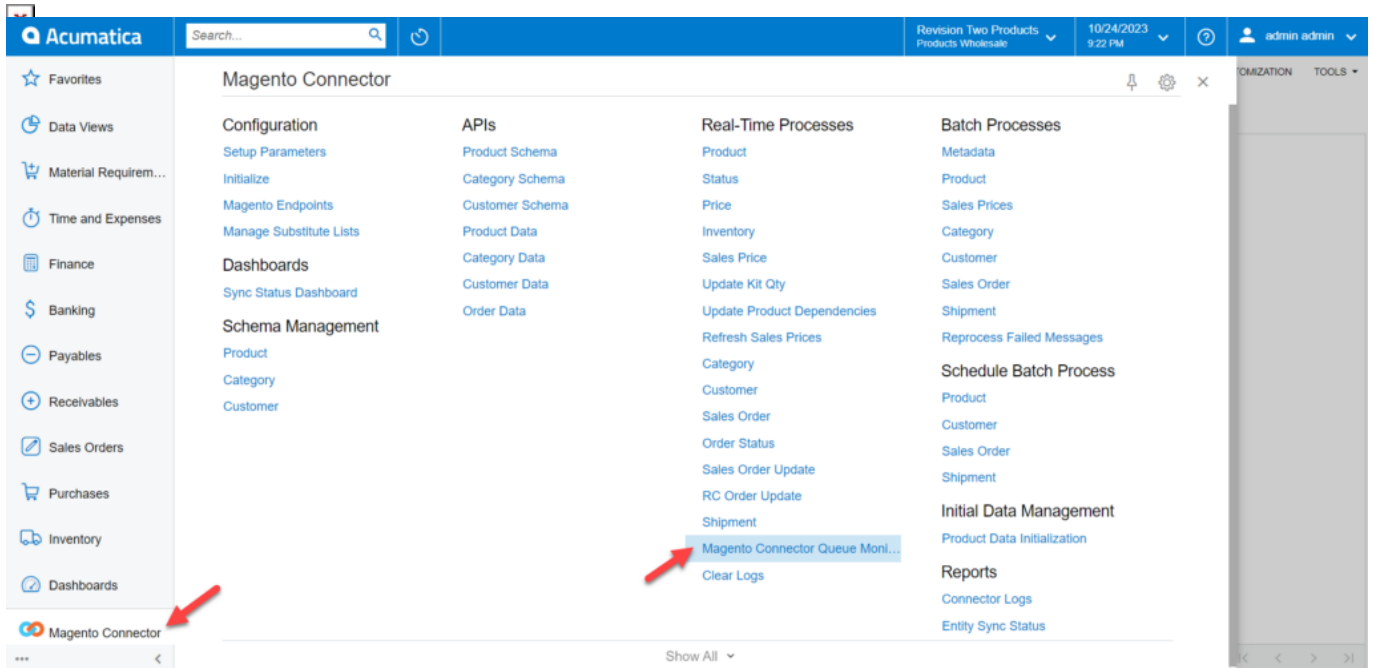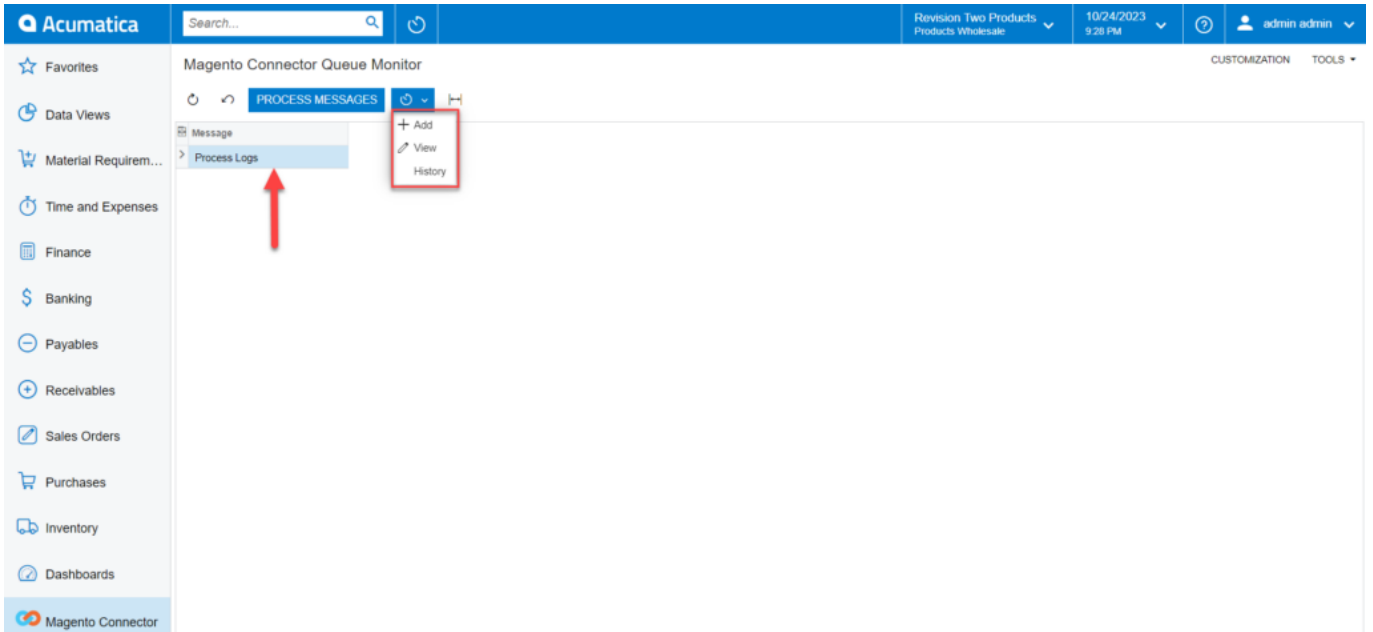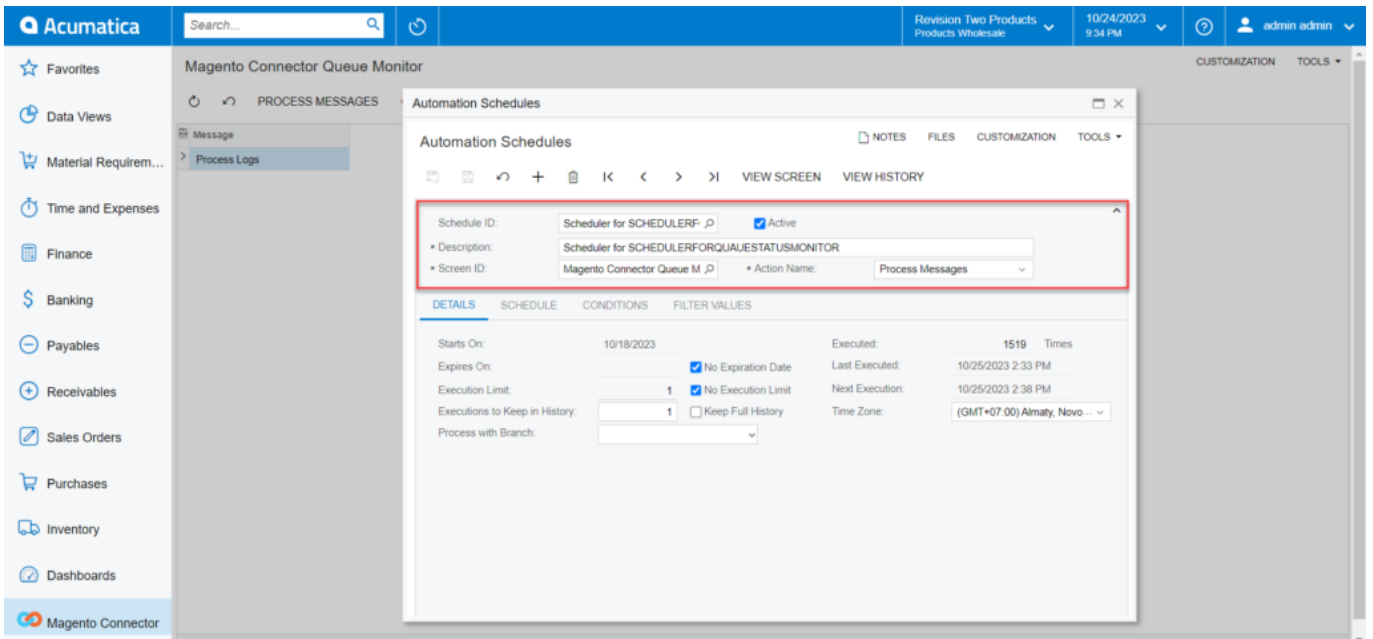

Magento Connector Queue Monitort

Click on the Process Available Messages if the schedules have stopped. To add, view and history click on the down arrow.
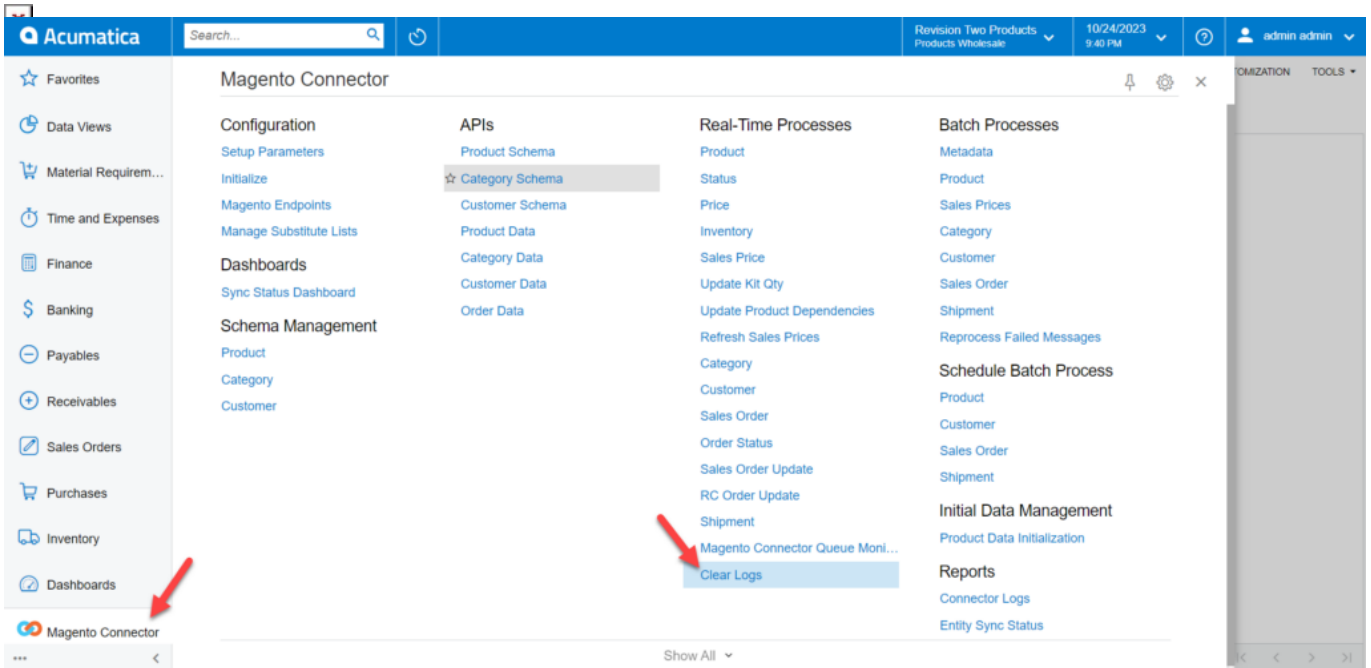
Magento Connector Queue Monitoring in Real-Time Process

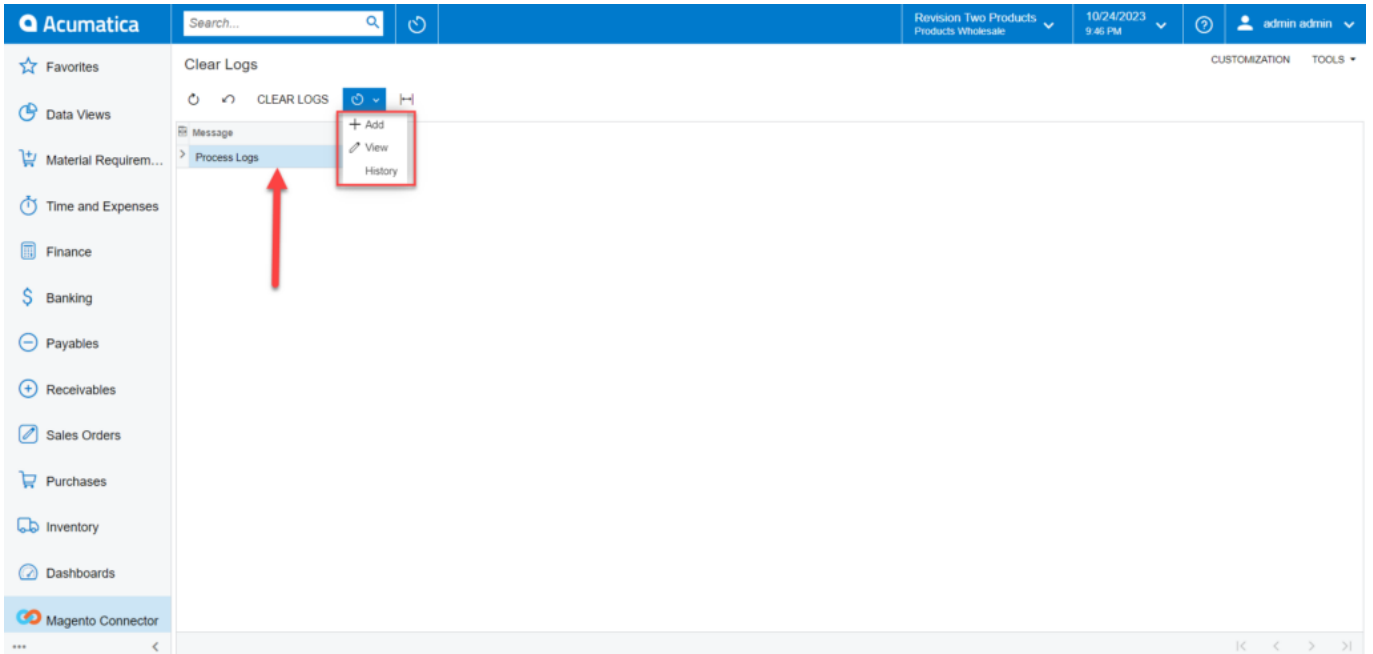Magento Connector Queue Monitor Shipment

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- Clear Logs: If the sync doesn't work through the schedulers you need to use this option. Click on Clear Logs, you will be redirected to the following screen.
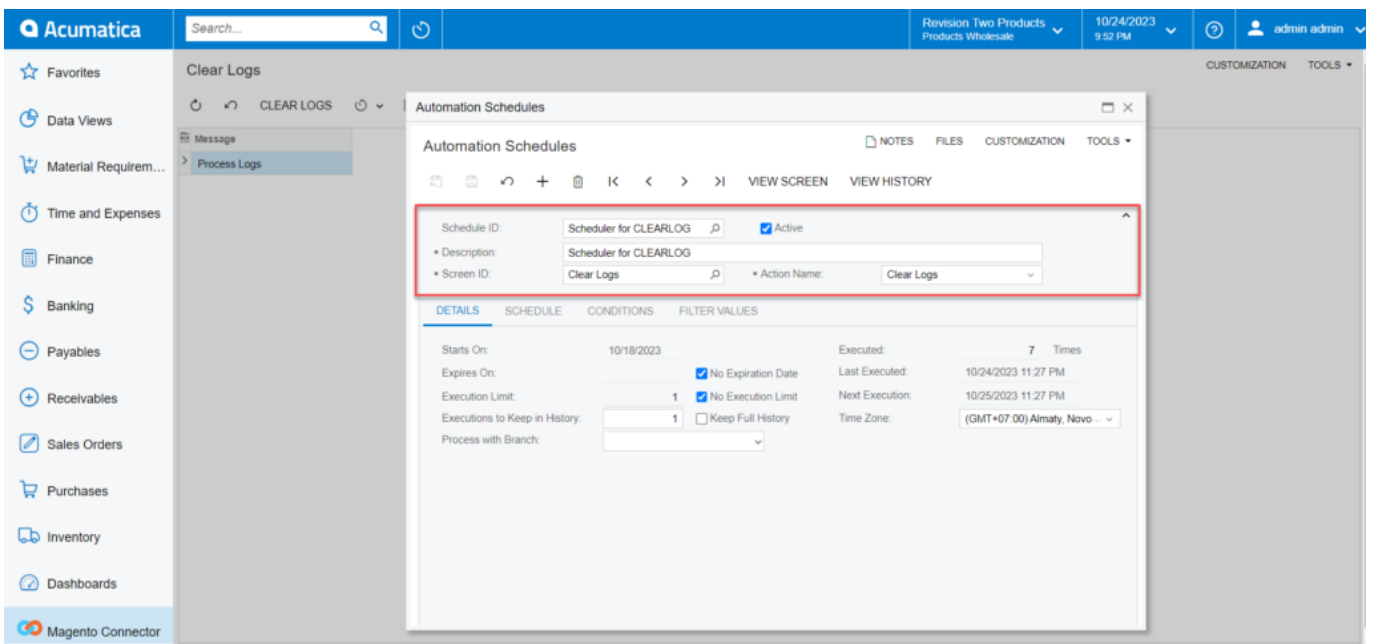

Clear Logs in the Real-Time Processes

Click on the Process Logs if the schedules have stopped. To add, view and history click on the down arrow.

Click on the Process Logs

Automation Schedulers

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