
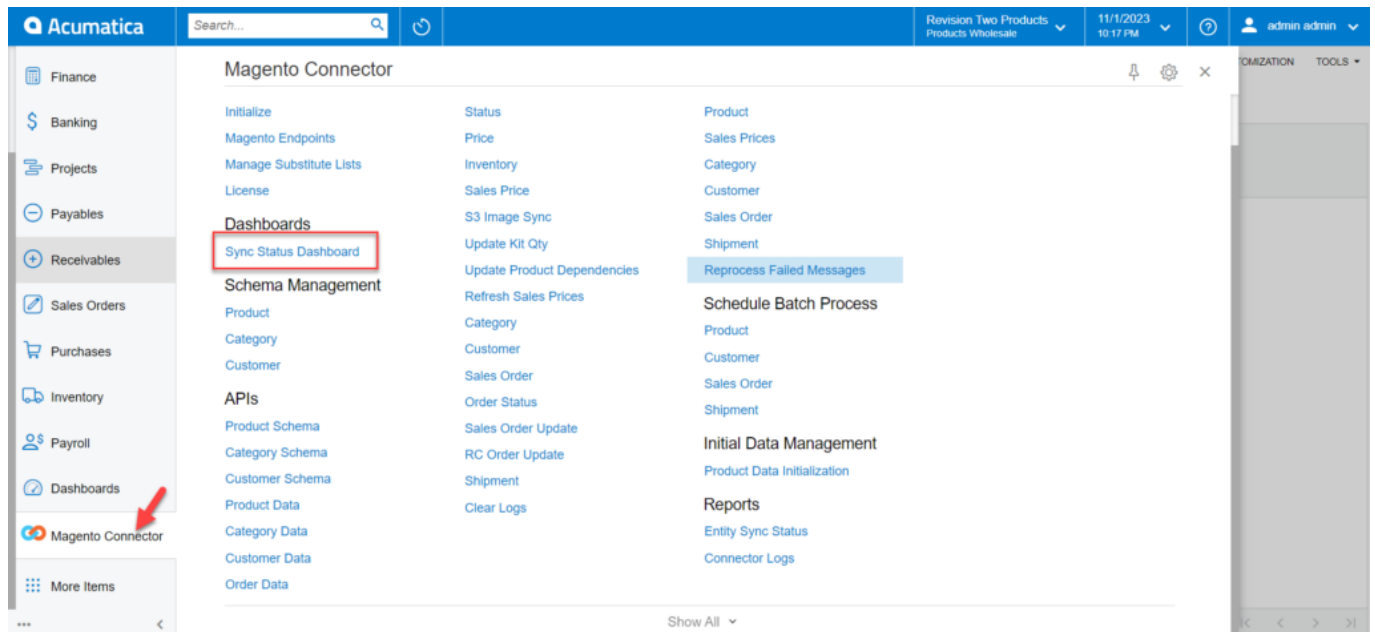
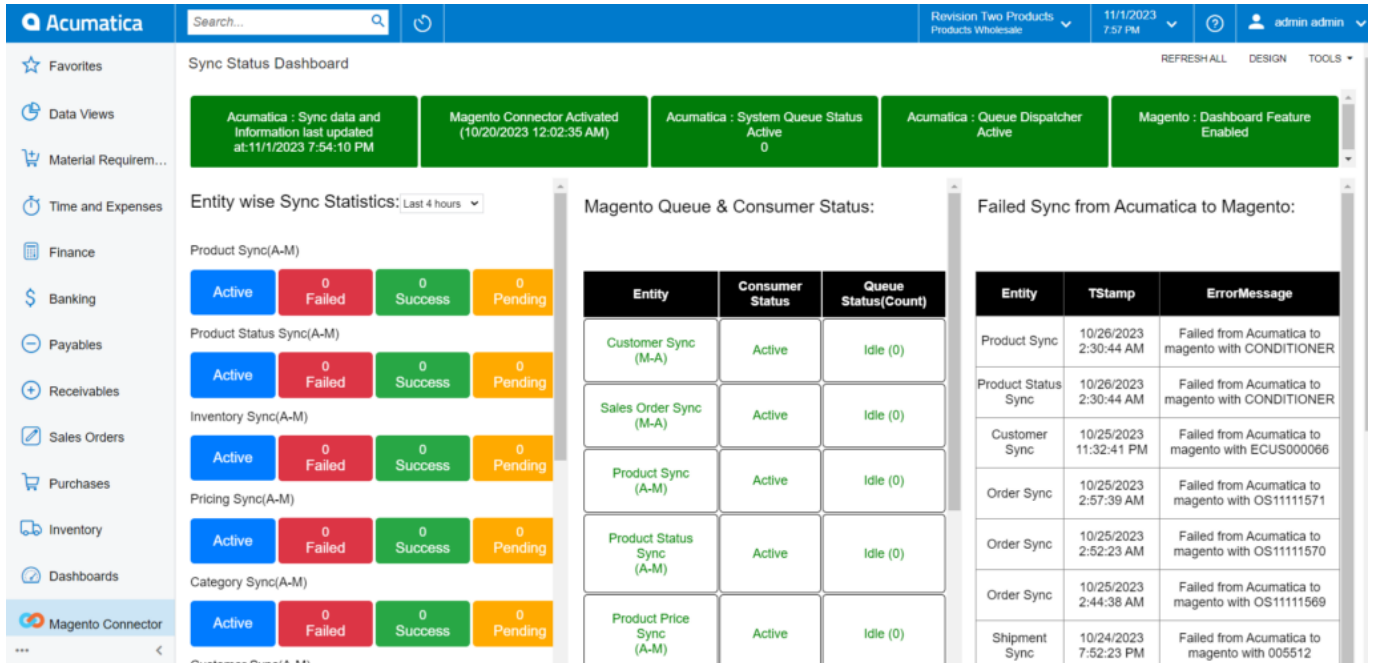


Sync Status Dashboard in Acumatica

 In Acumatica the **[Sync Status Dashboard]** displays the sync-related information with a colorful presentation along with the graph. To access this option, click on **[Magento Connector]** and Sync Data Dashboard under **[Dashboards]** as shown below.



You will be redirected to the following screen.



The screenshot shows the Acumatica Sync Status Dashboard. At the top, there are five green status boxes: 'Acumatica: Sync data and Information last updated at: 11/1/2023 7:54:10 PM', 'Magento Connector Activated (10/20/2023 12:02:35 AM)', 'Acumatica: System Queue Status Active 0', 'Acumatica: Queue Dispatcher Active', and 'Magento: Dashboard Feature Enabled'. Below these are three main sections: 'Entity wise Sync Statistics: Last 4 hours' with a table of sync counts for various entities; 'Magento Queue & Consumer Status' with a table showing entity, consumer status, and queue count; and 'Failed Sync from Acumatica to Magento:' with a table of failed syncs including entity, timestamp, and error message.

Sync Status Dashboard

On the top it displays the Acumatica Sync data and information last updated, Magento Connector Activated time, Acumatica: System Queue Status, Acumatica: Queue Dispatcher Active, Magento: Dashboard Feature enabled.

This new feature is only available from the 23R1 Version of Acumatica.

Illustration I

Created a product in the Stock Item and synced the data to Magento. Follow the screenshots.



KENSIUM

Adobe Connector

Acumatica interface showing the 'JUG - Jug' stock item configuration. The 'UNIT OF MEASURE' section is highlighted, showing the following details:

- Template ID: [Empty]
- Item Class: ALLOTHER - - All Others
- Type: Finished Good
- Valuation Method: Average
- Tax Category: TAXABLE - Taxable Goods and Servic
- Posting Class: AOL - All Other Items
- Lot/Serial Class: NOTTRACKED - Not Tracked
- Auto-Incremental Value: [Empty]
- Country Of Origin: [Empty]
- Warehouse Defaults: RETAIL - Retail Warehouse, STORAGE - Storage and receiving
- Unit of Measure: EA (Divisible Unit), EA (Divisible Unit), EA (Divisible Unit)
- Conversion Factor: 10.00000

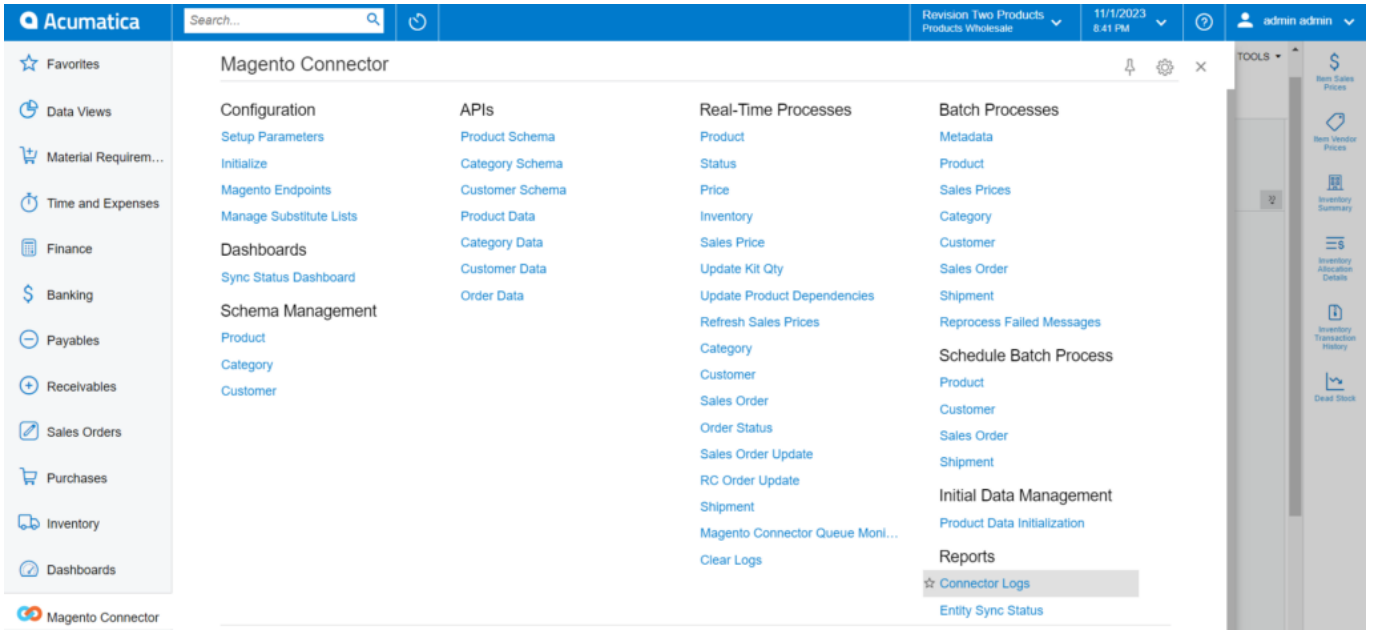
Acumatica interface showing the 'JUG - Jug' stock item configuration. The 'KENSIMUM COMMERCE' and 'MAGENTO' sections are highlighted with red arrows.

KENSIMUM COMMERCE

- Last Modified On: 11/1/2023 8:25:41 PM
- Description (Short): Jug
- Meta Title: [Empty]
- Meta Description: [Empty]
- Meta Keywords: [Empty]
- Alternate Search: [Empty]
- URL Key: [Empty]
- Create Permanent Redirect for old URL

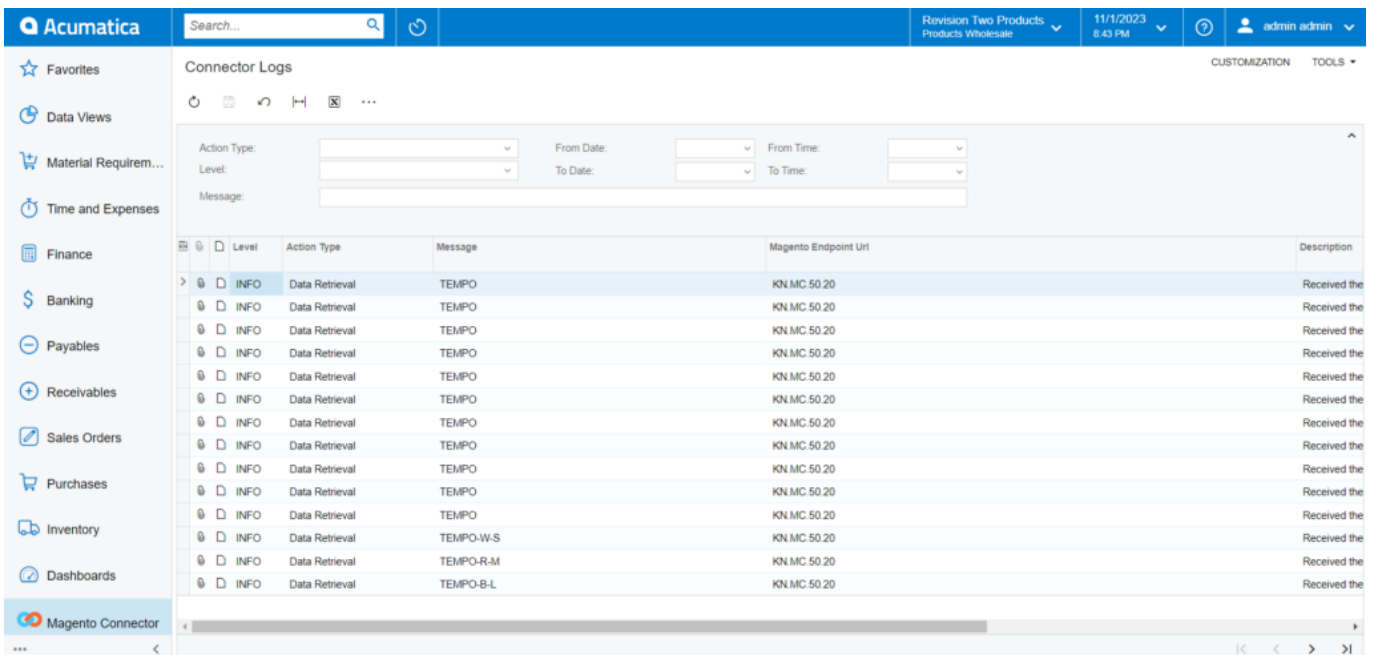
MAGENTO

- Visibility: Catalog, Search
- Enabled for Magento Sync
- Enable UOM based sales on Magento
- Last Sync to Mag...: 10/19/2023 11:59:40 PM



The screenshot shows the Acumatica interface with the Magento Connector configuration menu open. The menu is organized into several sections:

- Configuration:** Setup Parameters, Initialize, Magento Endpoints, Manage Substitute Lists
- Dashboards:** Sync Status Dashboard
- Schema Management:** Product, Category, Customer
- APIs:** Product Schema, Category Schema, Customer Schema, Product Data, Category Data, Customer Data, Order Data
- Real-Time Processes:** Product, Status, Price, Inventory, Sales Price, Update Kit Qty, Update Product Dependencies, Refresh Sales Prices, Category, Customer, Sales Order, Order Status, Sales Order Update, RC Order Update, Shipment, Magento Connector Queue Moni..., Clear Logs
- Batch Processes:** Metadata, Product, Sales Prices, Category, Customer, Sales Order, Shipment, Reprocess Failed Messages, Schedule Batch Process, Product, Customer, Sales Order, Shipment, Initial Data Management, Product Data Initialization, Reports, Connector Logs, Entity Sync Status



The screenshot shows the Acumatica Connector Logs interface. It includes a search and filter section at the top and a table of log entries below.

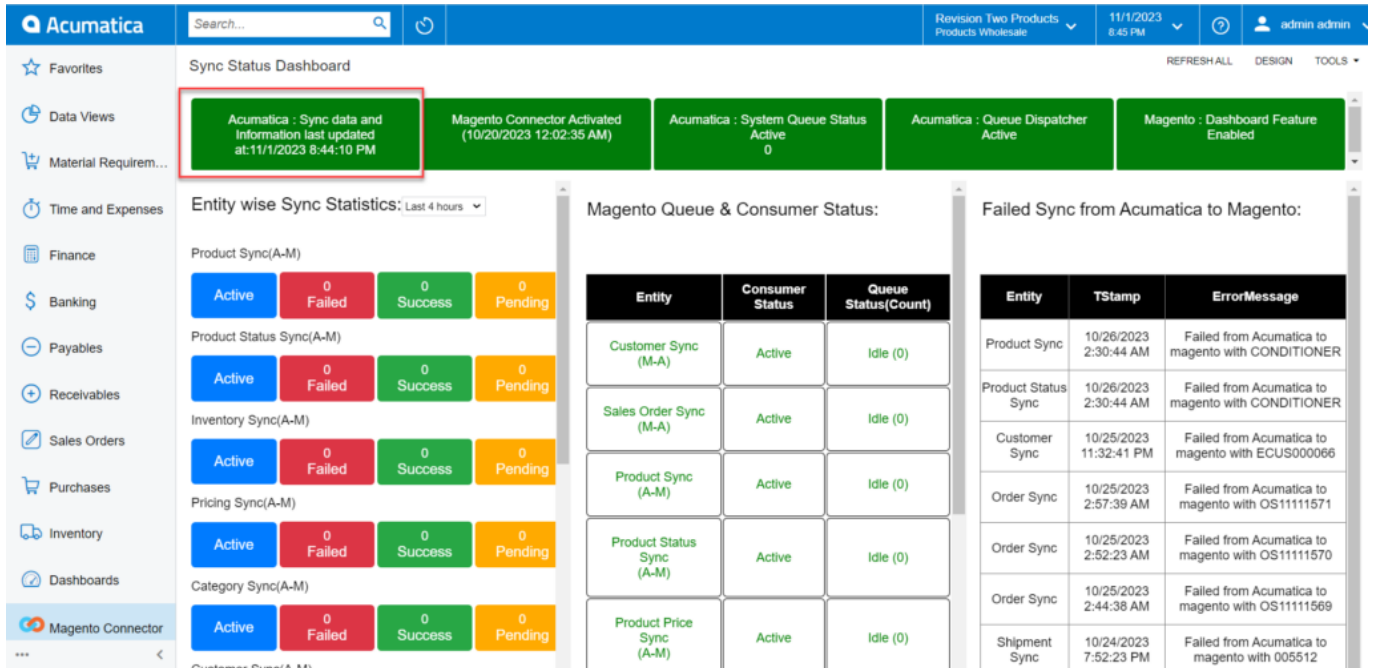
Filter Section:

- Action Type: [Dropdown]
- Level: [Dropdown]
- Message: [Text Input]
- From Date: [Dropdown]
- To Date: [Dropdown]
- From Time: [Dropdown]
- To Time: [Dropdown]

Log Entries Table:

Level	Action Type	Message	Magento Endpoint Uri	Description
INFO	Data Retrieval	TEMPO	KN.MC.50.20	Received the
INFO	Data Retrieval	TEMPO	KN.MC.50.20	Received the
INFO	Data Retrieval	TEMPO	KN.MC.50.20	Received the
INFO	Data Retrieval	TEMPO	KN.MC.50.20	Received the
INFO	Data Retrieval	TEMPO	KN.MC.50.20	Received the
INFO	Data Retrieval	TEMPO	KN.MC.50.20	Received the
INFO	Data Retrieval	TEMPO	KN.MC.50.20	Received the
INFO	Data Retrieval	TEMPO	KN.MC.50.20	Received the
INFO	Data Retrieval	TEMPO	KN.MC.50.20	Received the
INFO	Data Retrieval	TEMPO-WS	KN.MC.50.20	Received the
INFO	Data Retrieval	TEMPO-R-M	KN.MC.50.20	Received the
INFO	Data Retrieval	TEMPO-B-L	KN.MC.50.20	Received the

After the sync the time changes in the Dashboard as shown in the below figure:



The screenshot shows the Acumatica Sync Status Dashboard. At the top, there are five green status bars: 'Acumatica : Sync data and Information last updated at:11/1/2023 8:44:10 PM' (highlighted with a red box), 'Magento Connector Activated (10/20/2023 12:02:35 AM)', 'Acumatica : System Queue Status Active 0', 'Acumatica : Queue Dispatcher Active', and 'Magento : Dashboard Feature Enabled'. Below these are three main sections: 'Entity wise Sync Statistics' with a dropdown for 'Last 4 hours', 'Magento Queue & Consumer Status' table, and 'Failed Sync from Acumatica to Magento' table.

Entity	Active	Failed	Success	Pending
Product Sync(A-M)	Active	0	0	0
Product Status Sync(A-M)	Active	0	0	0
Inventory Sync(A-M)	Active	0	0	0
Pricing Sync(A-M)	Active	0	0	0
Category Sync(A-M)	Active	0	0	0

Entity	Consumer Status	Queue Status(Count)
Customer Sync (M-A)	Active	Idle (0)
Sales Order Sync (M-A)	Active	Idle (0)
Product Sync (A-M)	Active	Idle (0)
Product Status Sync (A-M)	Active	Idle (0)
Product Price Sync (A-M)	Active	Idle (0)

Entity	TStamp	ErrorMessage
Product Sync	10/26/2023 2:30:44 AM	Failed from Acumatica to magento with CONDITIONER
Product Status Sync	10/26/2023 2:30:44 AM	Failed from Acumatica to magento with CONDITIONER
Customer Sync	10/25/2023 11:32:41 PM	Failed from Acumatica to magento with ECUS000066
Order Sync	10/25/2023 2:57:39 AM	Failed from Acumatica to magento with OS11111571
Order Sync	10/25/2023 2:52:23 AM	Failed from Acumatica to magento with OS11111570
Order Sync	10/25/2023 2:44:38 AM	Failed from Acumatica to magento with OS11111569
Shipment Sync	10/24/2023 7:52:23 PM	Failed from Acumatica to magento with 005512

Changes reflected in Sync Data

Illustration II:

Magento Connector Activated:

This will show the initialization time.



KENSIUM

Adobe Connector

Acumatica | Search... | Revision Two Products Products Wholesale | 11/2/2023 12:36 AM | admin admin

Sync Status Dashboard

Acumatica : Sync data and Information last updated at:11/1/2023 8:44:10 PM

Magento Connector Activated (10/20/2023 12:02:35 AM)

Acumatica : System Queue Status Active 0

Acumatica : Queue Dispatcher Active

Magento : Dashboard Feature Enabled

Entity wise Sync Statistics: Last 4 hours

Product Sync(A-M)

Active 0 Failed 0 Success 0 Pending 0

Product Status Sync(A-M)

Active 0 Failed 0 Success 0 Pending 0

Inventory Sync(A-M)

Active 0 Failed 0 Success 0 Pending 0

Pricing Sync(A-M)

Active 0 Failed 0 Success 0 Pending 0

Category Sync(A-M)

Active 0 Failed 0 Success 0 Pending 0

Sales Order Sync (M-A)	Active	Idle (0)
Product Sync (A-M)	Active	Idle (0)
Product Status Sync (A-M)	Active	Idle (0)
Product Price Sync (A-M)	Active	Idle (0)
Inventory Sync (A-M)	Active	Idle (0)
Customer Sync (A-M)	Active	Idle (0)
Item sales Category Sync (A-M)	Active	Idle (0)

Failed Sync from Acumatica to Magento:

Entity	TStamp	ErrorMessage
Product Sync	10/26/2023 2:30:44 AM	Failed from Acumatica to magento with CONDITIONER
Product Status Sync	10/26/2023 2:30:44 AM	Failed from Acumatica to magento with CONDITIONER
Customer Sync	10/25/2023 11:32:41 PM	Failed from Acumatica to magento with ECUS000066
Order Sync	10/25/2023 2:57:39 AM	Failed from Acumatica to magento with OS11111571
Order Sync	10/25/2023 2:52:23 AM	Failed from Acumatica to magento with OS11111570
Order Sync	10/25/2023 2:44:38 AM	Failed from Acumatica to magento with OS11111569
Shipment Sync	10/24/2023 7:52:23 PM	Failed from Acumatica to magento with 005512

Acumatica | Search... | Revision Two Products Products Wholesale | 11/2/2023 12:41 AM | admin admin

Initialize

INITIALIZE TEST FEATURES ACTIVATE DEACTIVATE UNINSTALL

Executing. Press to abort 00:00:02

Magento Connector Activated (10/20/2023 12:02:35 AM)

Activity	Created Date Time	Queue Current utilization	Activation Status
MSMQ Service	10/17/2023 08:34:10 PM		The MSMQ Service is available on the server and verified as running
Endpoint Setup	10/17/2023 08:34:10 PM		Endpoint Setup Available
Commerce Basic Package Status	10/17/2023 08:34:10 PM		Commerce Basic Package Published
Queue for PRODUCT	10/17/2023 08:34:10 PM	0	The Queue :Private\$KNMCPRODUCTQueue_2_50B3C7536C58A2148CABA8D182BAB4...
Queue for PRICING	10/17/2023 08:34:10 PM	0	The Queue :Private\$KNMCPRICINGQueue_2_50B3C7536C58A2148CABA8D182BAB4E...
Queue for QUANTITY	10/17/2023 08:34:10 PM	0	The Queue :Private\$KNMCQUANTITYQueue_2_50B3C7536C58A2148CABA8D182BAB4...
Queue for PRODDSTATUS	10/17/2023 08:34:11 PM	0	The Queue :Private\$KNMCPRODDSTATUSQueue_2_50B3C7536C58A2148CABA8D182B...
Queue for SALESPRICE	10/17/2023 08:34:11 PM	0	The Queue :Private\$KNMCSALESPRICEQueue_2_50B3C7536C58A2148CABA8D182BA...
Queue for ITEMSALESCATEGORY	10/17/2023 08:34:11 PM	0	The Queue :Private\$KNMCITEMSALESCATEGORYQueue_2_50B3C7536C58A2148CA8...
Queue for CUSTOMER	10/17/2023 08:34:11 PM	0	The Queue :Private\$KNMCCUSTOMERQueue_2_50B3C7536C58A2148CABA8D182BA...
Queue for CUSTSTORECREDIT	10/17/2023 08:34:11 PM	0	The Queue :Private\$KNMCCUSTSTORECREDITQueue_2_50B3C7536C58A2148CABA8...
Queue for SALESORDERSTATUS	10/17/2023 08:34:11 PM	0	The Queue :Private\$KNMCSALESORDERSTATUSQueue_2_50B3C7536C58A2148CA8...
Queue for SALESORDERUPDATE	10/17/2023 08:34:11 PM	0	The Queue :Private\$KNMCSALESORDERUPDATEQueue_2_50B3C7536C58A2148CA8...
Queue for RCORDERUPDATE	10/17/2023 08:34:11 PM	0	The Queue :Private\$KNMCRORDERUPDATEQueue_2_50B3C7536C58A2148CABA8D...
GI for PRODUCT_GENERAL	10/17/2023 08:34:15 PM		Generic Inquiry KNMCPRODUCT_GENERALGI_2 is active
GI for PRODUCT_CATEGORY	10/17/2023 08:34:15 PM		Generic Inquiry KNMCPRODUCT_CATEGORYGI_2 is active
GI for PRODUCT_PRICE	10/17/2023 08:34:15 PM		Generic Inquiry KNMCPRODUCT_PRICEGI_2 is active
GI for PRODUCT_ATTRIBUTE	10/17/2023 08:34:15 PM		Generic Inquiry KNMCPRODUCT_ATTRIBUTEGI_2 is active
GI for PRODUCT_ECOMMERCE	10/17/2023 08:34:16 PM		Generic Inquiry KNMCPRODUCT_ECOMMERCEGI_2 is active
GI for PRODUCT_PACKAGE	10/17/2023 08:34:16 PM		Generic Inquiry KNMCPRODUCT_PACKAGEGI_2 is active



KENSIUM

Adobe Connector

Acumatica | Search... | Revision Two Products Products Wholesale | 11/2/2023 12:42 AM | admin admin

Sync Status Dashboard

Acumatica : Sync data and Information last updated at:11/2/2023 12:39:13 AM | Magento Connector Initialized (11/02/2023 12:41:39 AM) | Acumatica : System Queue Status Active 0 | Acumatica : Queue Dispatcher Active | Magento : Dashboard Feature Enabled

Entity wise Sync Statistics: Last 4 hours

Entity	Active	Failed	Success	Pending
Product Sync(A-M)	Active	0	0	0
Product Status Sync(A-M)	Active	0	0	0
Inventory Sync(A-M)	Active	0	0	0
Pricing Sync(A-M)	Active	0	0	0
Category Sync(A-M)	Active	0	0	0

Magento Queue & Consumer Status:

Entity	Consumer Status	Queue Status(Count)
Customer Sync (M-A)	Active	Idle (0)
Sales Order Sync (M-A)	Active	Idle (0)
Product Sync (A-M)	Active	Idle (0)
Product Status Sync (A-M)	Active	Idle (0)
Product Price Sync (A-M)	Active	Idle (0)

Failed Sync from Acumatica to Magento:

Entity	TStamp	ErrorMessage
Product Sync	10/26/2023 2:30:44 AM	Failed from Acumatica to magento with CONDITIONER
Product Status Sync	10/26/2023 2:30:44 AM	Failed from Acumatica to magento with CONDITIONER
Customer Sync	10/25/2023 11:32:41 PM	Failed from Acumatica to magento with ECUS000066
Order Sync	10/25/2023 2:57:39 AM	Failed from Acumatica to magento with OS11111571
Order Sync	10/25/2023 2:52:23 AM	Failed from Acumatica to magento with OS11111570
Order Sync	10/25/2023 2:44:38 AM	Failed from Acumatica to magento with OS11111569
Shipment Sync	10/24/2023 7:52:23 PM	Failed from Acumatica to magento with 005512

Last time the initialization took place

When the Sync is Paused see the dashboard reflection:

Acumatica | Search... | Revision Two Products Products Wholesale | 11/2/2023 12:48 AM | admin admin

INITIALIZE TEST FEATURES ACTIVATE DEACTIVATE UNINSTALL

Magento Connector Activated (11/02/2023 12:47:59 AM)

Activity	Created Date Time	Queue Current utilization	Verification Status	Activation Status
MSMQ Service	11/02/2023 12:41:19 AM		MSMQ Service is available	The MSMQ Service is available on the server and verified as running
Endpoint Setup	11/02/2023 12:41:19 AM			Setup Available
Commerce Basic Package Status	11/02/2023 12:41:19 AM			Basic Package Published
Queue for PRODUCT	11/02/2023 12:41:19 AM			Private\$KNMCPRODUCTQueue_2_50B3C7536C58A2148CA8A8D1
Queue for PRICING	11/02/2023 12:41:19 AM			Private\$KNMCPRICINGQueue_2_50B3C7536C58A2148CA8A8D18
Queue for QUANTITY	11/02/2023 12:41:19 AM			Private\$KNMQUANTITYQueue_2_50B3C7536C58A2148CA8A8D
Queue for PRODSSTATUS	11/02/2023 12:41:19 AM			Private\$KNMCPRODSSTATUSQueue_2_50B3C7536C58A2148CA8A
Queue for SALESPRICE	11/02/2023 12:41:19 AM			Private\$KNMCSALESPRICEQueue_2_50B3C7536C58A2148CA8A
Queue for ITEMSALESCATEGORY	11/02/2023 12:41:19 AM			Private\$KNMITEMSALESCATEGORYQueue_2_50B3C7536C58A
Queue for CUSTOMER	11/02/2023 12:41:19 AM			Private\$KNMCUSTOMERQueue_2_50B3C7536C58A2148CA8A8
Queue for CUSTSTORECREDIT	11/02/2023 12:41:19 AM			Private\$KNMCCUSTSTORECREDITQueue_2_50B3C7536C58A214
Queue for SALESORDERSTATUS	11/02/2023 12:41:20 AM			Private\$KNMCSALESORDERSTATUSQueue_2_50B3C7536C58A2
Queue for SALESORDERUPDATE	11/02/2023 12:41:20 AM	0	The Queue 'Private\$KNMCSALESORDE...	The Queue 'Private\$KNMCSALESORDERUPDATEQueue_2_50B3C7536C58A2
Queue for RCORDERUPDATE	11/02/2023 12:41:20 AM	0	The Queue 'Private\$KNMRCORDERUP...	The Queue 'Private\$KNMRCORDERUPDATEQueue_2_50B3C7536C58A2148
GI for PRODUCT_GENERAL	11/02/2023 12:41:27 AM		Generic Inquiry KNMCPRODUCT_GENER...	Generic Inquiry KNMCPRODUCT_GENERALGI_2 is active
GI for PRODUCT_CATEGORY	11/02/2023 12:41:27 AM		Generic Inquiry KNMCPRODUCT_CATEG...	Generic Inquiry KNMCPRODUCT_CATEGORYG2 is active
GI for PRODUCT_PRICE	11/02/2023 12:41:28 AM		Generic Inquiry KNMCPRODUCT_PRICE...	Generic Inquiry KNMCPRODUCT_PRICEGI_2 is active

Deactivate Sync

Select Deactivate Type

Pause Sync to Magento
During this time system will continue to monitor and retain messages that needs to be sent across to Magento when the Sync is activated back again.

Stop Push Notifications
During this time will turn off all backend monitoring and processing of messages to be sent across to Magento and turn off Sync until the system is activated back again.

OK CANCEL

Acumatica | Search... | Revision Two Products Products Wholesale | 11/2/2023 12:49 AM | admin admin

Sync Status Dashboard

Acumatica : Sync data and Information last updated at:11/2/2023 12:48:17 AM

Paused Sync to Magento Connector (11/02/2023 12:49:00 AM)

Acumatica : System Queue Status Active 0

Acumatica : Queue Dispatcher Active

Magento : Dashboard Feature Enabled

Entity wise Sync Statistics: Last 4 hours

Entity	Active	Failed	Success	Pending
Product Sync(A-M)	0	0	0	0
Product Status Sync(A-M)	0	0	0	0
Inventory Sync(A-M)	0	0	0	0
Pricing Sync(A-M)	0	0	0	0
Category Sync(A-M)	0	0	0	0

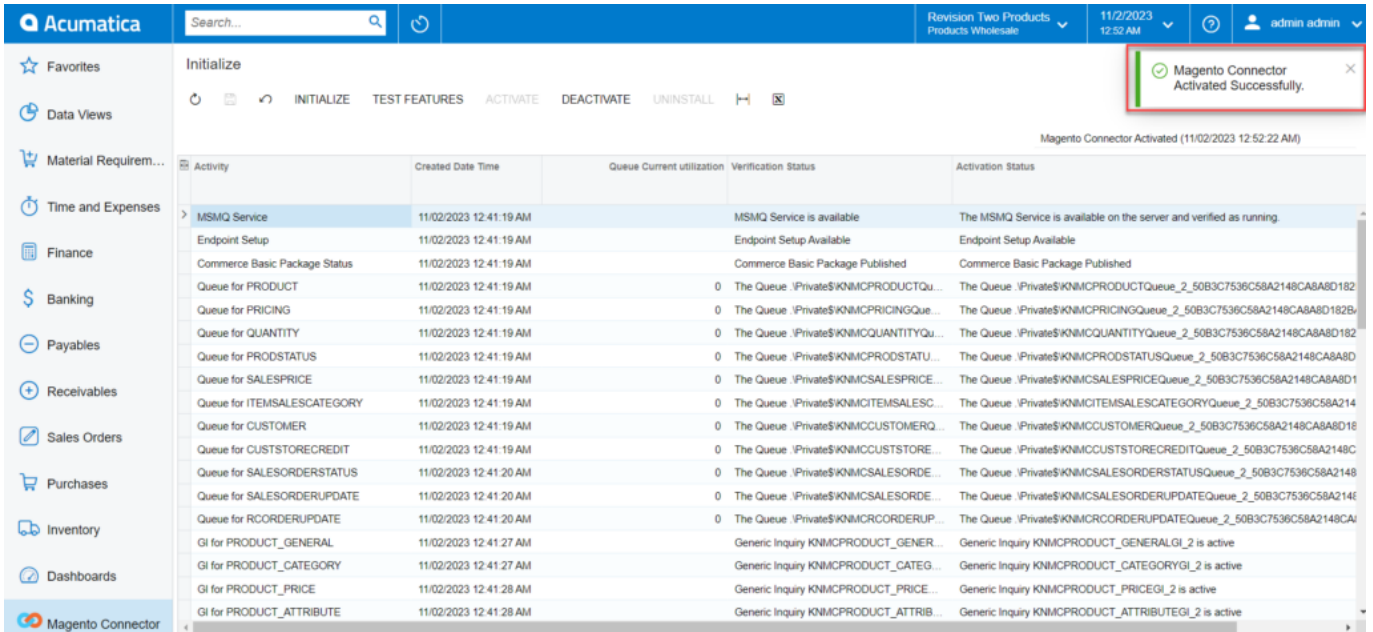
Magento Queue & Consumer Status:

Entity	Consumer Status	Queue Status(Count)
Customer Sync (M-A)	Active	Idle (0)
Sales Order Sync (M-A)	Active	Idle (0)
Product Sync (A-M)	Active	Idle (0)
Product Status Sync (A-M)	Active	Idle (0)
Product Price Sync (A-M)	Active	Idle (0)

Failed Sync from Acumatica to Magento:

Entity	TStamp	ErrorMessage
Product Sync	10/26/2023 2:30:44 AM	Failed from Acumatica to magento with CONDITIONER
Product Status Sync	10/26/2023 2:30:44 AM	Failed from Acumatica to magento with CONDITIONER
Customer Sync	10/25/2023 11:32:41 PM	Failed from Acumatica to magento with ECUS000066
Shipment Sync	10/25/2023 12:52:23 PM	Failed from Acumatica to magento with 005512
Order Sync	10/25/2023 2:57:39 AM	Failed from Acumatica to magento with OS11111571
Order Sync	10/25/2023 2:52:23 AM	Failed from Acumatica to magento with OS11111570
Order Sync	10/25/2023 2:44:38 AM	Failed from Acumatica to magento with OS11111569

Sync Paused indicated in the Dashboard



Acumatica | Search... | Revision Two Products Products Wholesale | 11/2/2023 12:52 AM | admin admin

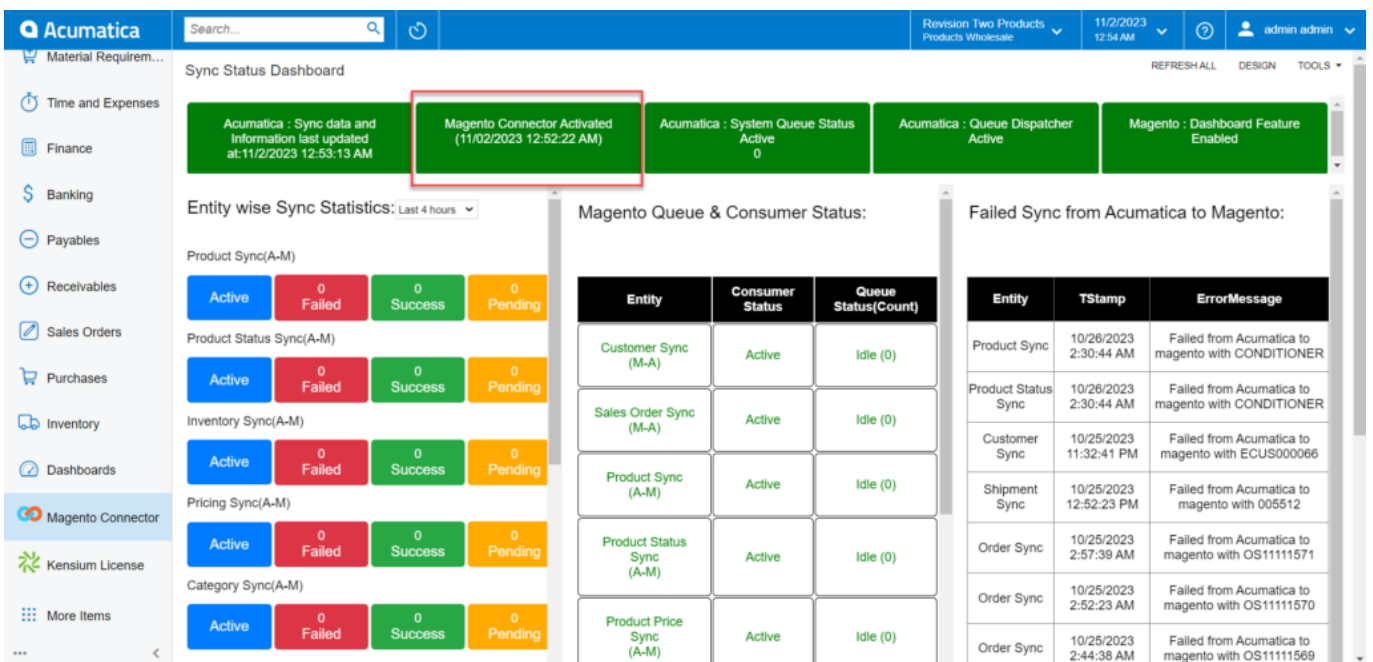
Initialize

INITIALIZE TEST FEATURES ACTIVATE DEACTIVATE UNINSTALL

Magento Connector Activated (11/02/2023 12:52 AM)

Activity	Created Date Time	Queue Current utilization	Verification Status	Activation Status
MSMQ Service	11/02/2023 12:41:19 AM		MSMQ Service is available	The MSMQ Service is available on the server and verified as running.
Endpoint Setup	11/02/2023 12:41:19 AM		Endpoint Setup Available	Endpoint Setup Available
Commerce Basic Package Status	11/02/2023 12:41:19 AM		Commerce Basic Package Published	Commerce Basic Package Published
Queue for PRODUCT	11/02/2023 12:41:19 AM	0	The Queue :Private\$KNMCPRODUCTQue...	The Queue :Private\$KNMCPRODUCTQueue_2_50B3C7536C58A2148CA8A8D182B...
Queue for PRICING	11/02/2023 12:41:19 AM	0	The Queue :Private\$KNMCPRICINGQue...	The Queue :Private\$KNMCPRICINGQueue_2_50B3C7536C58A2148CA8A8D182B...
Queue for QUANTITY	11/02/2023 12:41:19 AM	0	The Queue :Private\$KNMQUANTITYQu...	The Queue :Private\$KNMQUANTITYQueue_2_50B3C7536C58A2148CA8A8D182B...
Queue for PRODSTATUS	11/02/2023 12:41:19 AM	0	The Queue :Private\$KNMCPRODSTATU...	The Queue :Private\$KNMCPRODSTATUSQueue_2_50B3C7536C58A2148CA8A8D182B...
Queue for SALESPRICE	11/02/2023 12:41:19 AM	0	The Queue :Private\$KNMCSALESPRICE...	The Queue :Private\$KNMCSALESPRICEQueue_2_50B3C7536C58A2148CA8A8D182B...
Queue for ITEMSALESCATEGORY	11/02/2023 12:41:19 AM	0	The Queue :Private\$KNMITEMSALESC...	The Queue :Private\$KNMITEMSALESCATEGORYQueue_2_50B3C7536C58A2148CA8A8D182B...
Queue for CUSTOMER	11/02/2023 12:41:19 AM	0	The Queue :Private\$KNMCCUSTOMERQ...	The Queue :Private\$KNMCCUSTOMERQueue_2_50B3C7536C58A2148CA8A8D182B...
Queue for CUSTSTORECREDIT	11/02/2023 12:41:19 AM	0	The Queue :Private\$KNMCCUSTSTORE...	The Queue :Private\$KNMCCUSTSTORECREDITQueue_2_50B3C7536C58A2148CA8A8D182B...
Queue for SALESORDERSTATUS	11/02/2023 12:41:20 AM	0	The Queue :Private\$KNMCSALESORDE...	The Queue :Private\$KNMCSALESORDERSTATUSQueue_2_50B3C7536C58A2148CA8A8D182B...
Queue for SALESORDERUPDATE	11/02/2023 12:41:20 AM	0	The Queue :Private\$KNMCSALESORDE...	The Queue :Private\$KNMCSALESORDERUPDATEQueue_2_50B3C7536C58A2148CA8A8D182B...
Queue for RCORDERUPDATE	11/02/2023 12:41:20 AM	0	The Queue :Private\$KNMRCORDERUP...	The Queue :Private\$KNMRCORDERUPDATEQueue_2_50B3C7536C58A2148CA8A8D182B...
GI for PRODUCT_GENERAL	11/02/2023 12:41:27 AM		Generic Inquiry KNMCPRODUCT_GENER...	Generic Inquiry KNMCPRODUCT_GENERALGI_2 is active
GI for PRODUCT_CATEGORY	11/02/2023 12:41:27 AM		Generic Inquiry KNMCPRODUCT_CATEG...	Generic Inquiry KNMCPRODUCT_CATEGORYGI_2 is active
GI for PRODUCT_PRICE	11/02/2023 12:41:28 AM		Generic Inquiry KNMCPRODUCT_PRICE...	Generic Inquiry KNMCPRODUCT_PRICEGI_2 is active
GI for PRODUCT_ATTRIBUTE	11/02/2023 12:41:28 AM		Generic Inquiry KNMCPRODUCT_ATTRIB...	Generic Inquiry KNMCPRODUCT_ATTRIBUTEGI_2 is active

Magento Connector reactivated



Acumatica | Search... | Revision Two Products Products Wholesale | 11/2/2023 12:54 AM | admin admin

Sync Status Dashboard

Acumatica : Sync data and Information last updated at:11/2/2023 12:53:13 AM

Magento Connector Activated (11/02/2023 12:52:22 AM)

Acumatica : System Queue Status Active 0

Acumatica : Queue Dispatcher Active

Magento : Dashboard Feature Enabled

Entity wise Sync Statistics: Last 4 hours

Product Sync(A-M)

Active	0 Failed	0 Success	0 Pending
--------	----------	-----------	-----------

Product Status Sync(A-M)

Active	0 Failed	0 Success	0 Pending
--------	----------	-----------	-----------

Inventory Sync(A-M)

Active	0 Failed	0 Success	0 Pending
--------	----------	-----------	-----------

Pricing Sync(A-M)

Active	0 Failed	0 Success	0 Pending
--------	----------	-----------	-----------

Category Sync(A-M)

Active	0 Failed	0 Success	0 Pending
--------	----------	-----------	-----------

Magento Queue & Consumer Status:

Entity	Consumer Status	Queue Status(Count)
Customer Sync (M-A)	Active	Idle (0)
Sales Order Sync (M-A)	Active	Idle (0)
Product Sync (A-M)	Active	Idle (0)
Product Status Sync (A-M)	Active	Idle (0)
Product Price Sync (A-M)	Active	Idle (0)

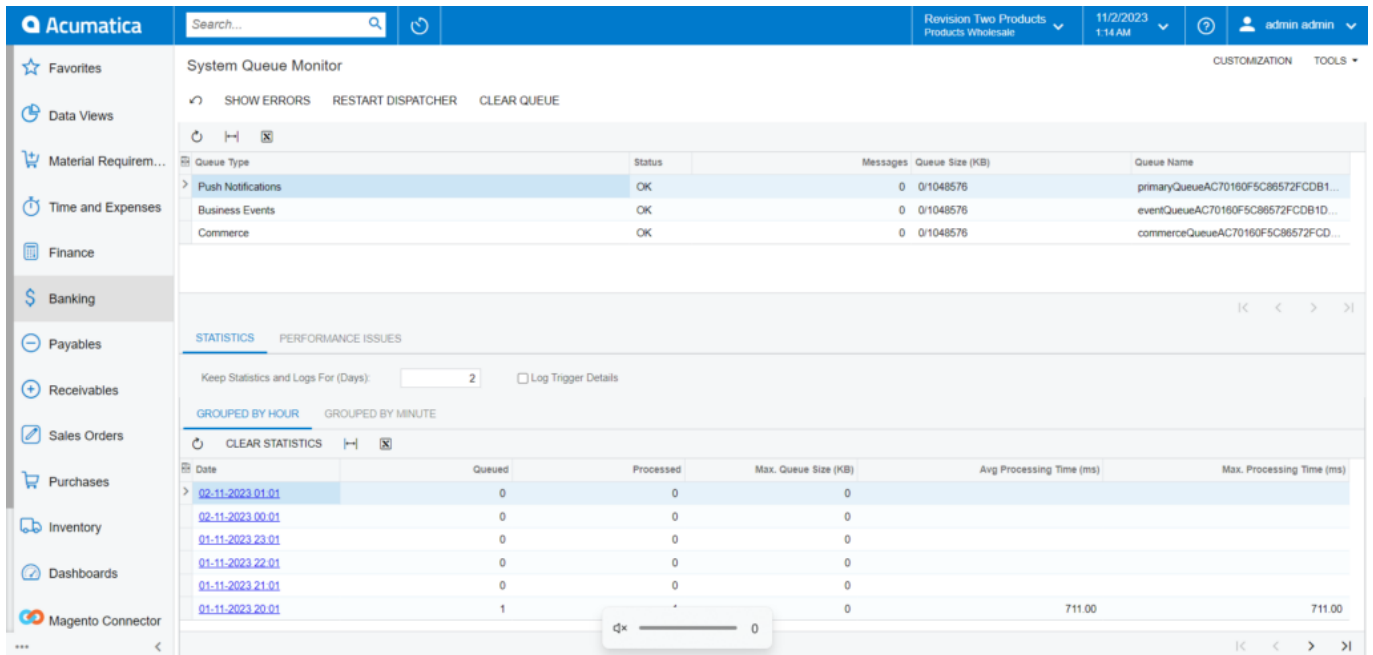
Failed Sync from Acumatica to Magento:

Entity	TStamp	ErrorMessage
Product Sync	10/26/2023 2:30:44 AM	Failed from Acumatica to magento with CONDITIONER
Product Status Sync	10/26/2023 2:30:44 AM	Failed from Acumatica to magento with CONDITIONER
Customer Sync	10/25/2023 11:32:41 PM	Failed from Acumatica to magento with ECUS000066
Shipment Sync	10/25/2023 12:52:23 PM	Failed from Acumatica to magento with 005512
Order Sync	10/25/2023 2:57:39 AM	Failed from Acumatica to magento with OS11111571
Order Sync	10/25/2023 2:52:23 AM	Failed from Acumatica to magento with OS11111570
Order Sync	10/25/2023 2:44:38 AM	Failed from Acumatica to magento with OS11111569

Magento Connector reactivated

Acumatica System Queue Status

In Acumatica there is an option for system queue like Magento. The dashboard will show whether the System Queue is running stopped or idled. However, like initialization manually you can't stop or interrupt the queue.



System Queue Monitor

SHOW ERRORS RESTART DISPATCHER CLEAR QUEUE

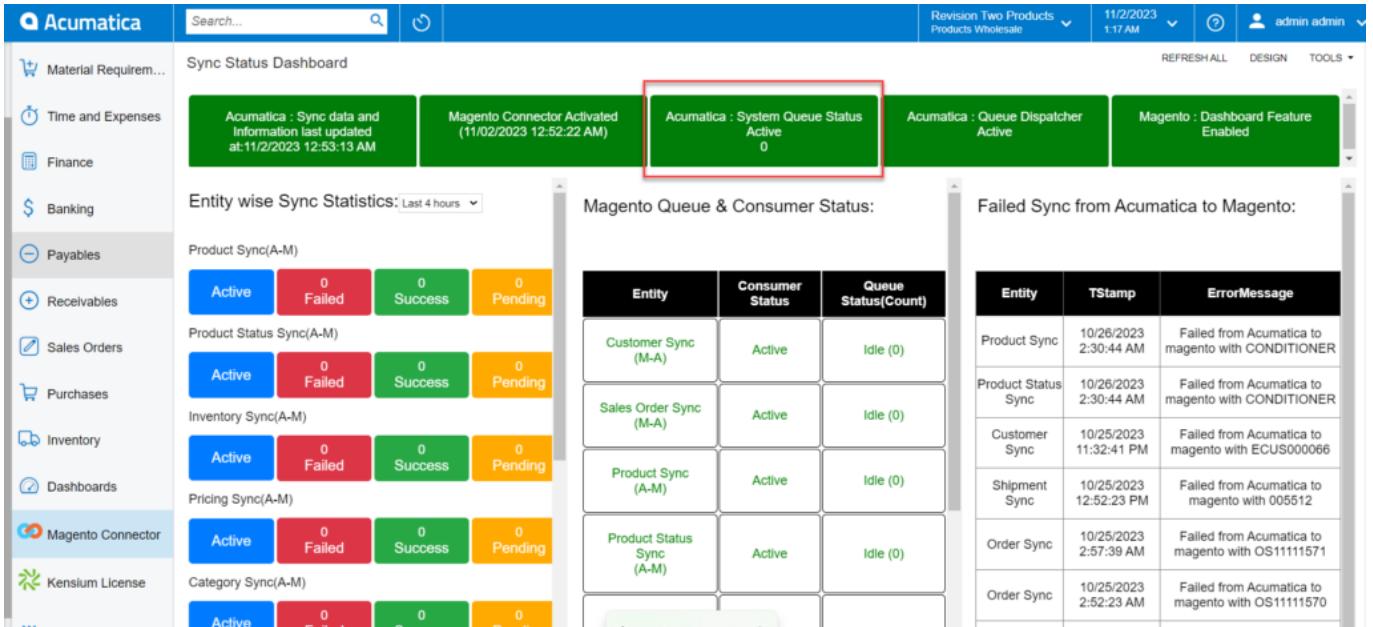
Queue Type	Status	Messages	Queue Size (KB)	Queue Name
Push Notifications	OK	0	0/1048576	primaryQueueAC70160F5C86572FCDB1...
Business Events	OK	0	0/1048576	eventQueueAC70160F5C86572FCDB1D...
Commerce	OK	0	0/1048576	commerceQueueAC70160F5C86572FCD...

STATISTICS PERFORMANCE ISSUES

Keep Statistics and Logs For (Days): Log Trigger Details

GROUPED BY HOUR GROUPED BY MINUTE

Date	Queued	Processed	Max. Queue Size (KB)	Avg Processing Time (ms)	Max. Processing Time (ms)
02-11-2023 01:01	0	0	0		
02-11-2023 00:01	0	0	0		
01-11-2023 23:01	0	0	0		
01-11-2023 22:01	0	0	0		
01-11-2023 21:01	0	0	0		
01-11-2023 20:01	1	0	0	711.00	711.00



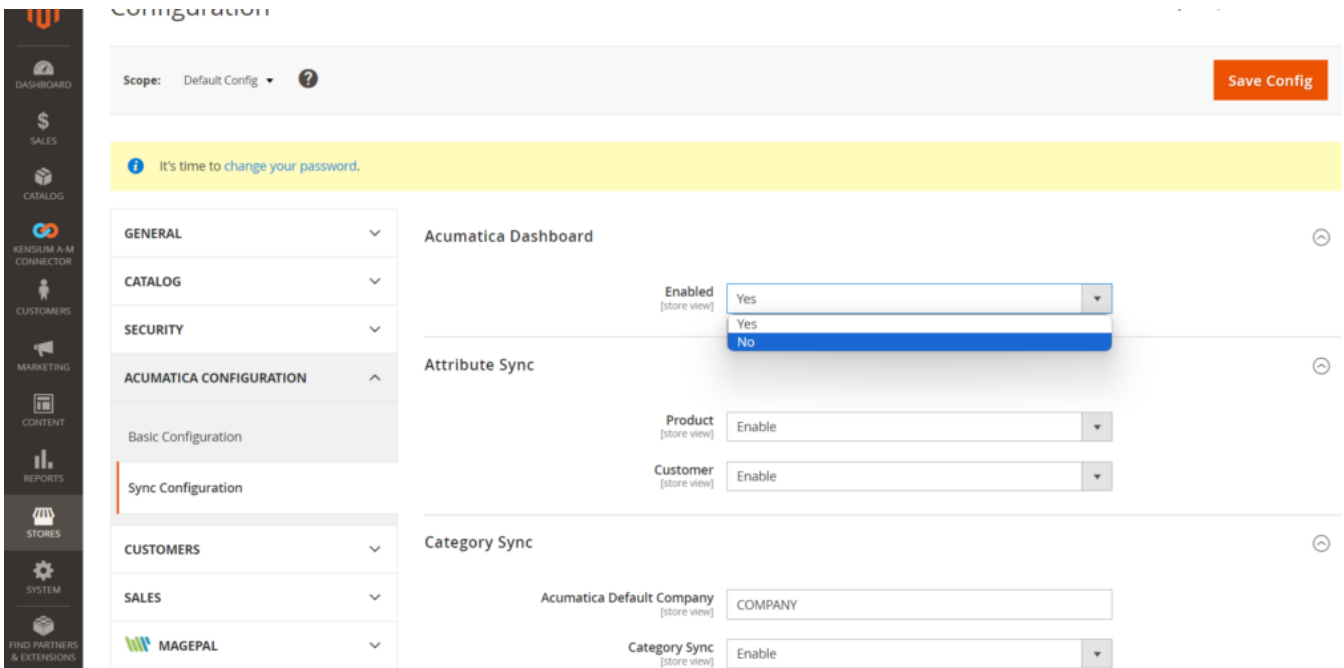
The screenshot shows the Acumatica Sync Status Dashboard. At the top, there are five green status boxes: 'Acumatica : Sync data and Information last updated at:11/2/2023 12:53:13 AM', 'Magento Connector Activated (11/02/2023 12:52:22 AM)', 'Acumatica : System Queue Status Active 0' (highlighted with a red box), 'Acumatica : Queue Dispatcher Active', and 'Magento : Dashboard Feature Enabled'. Below these are three main sections: 'Entity wise Sync Statistics' with a dropdown for 'Last 4 hours', 'Magento Queue & Consumer Status' with a table, and 'Failed Sync from Acumatica to Magento' with a table.

Entity	Consumer Status	Queue Status(Count)
Customer Sync (M-A)	Active	Idle (0)
Sales Order Sync (M-A)	Active	Idle (0)
Product Sync (A-M)	Active	Idle (0)
Product Status Sync (A-M)	Active	Idle (0)

Entity	TStamp	ErrorMessage
Product Sync	10/26/2023 2:30:44 AM	Failed from Acumatica to magento with CONDITIONER
Product Status Sync	10/26/2023 2:30:44 AM	Failed from Acumatica to magento with CONDITIONER
Customer Sync	10/25/2023 11:32:41 PM	Failed from Acumatica to magento with ECUS000066
Shipment Sync	10/25/2023 12:52:23 PM	Failed from Acumatica to magento with 005512
Order Sync	10/25/2023 2:57:39 AM	Failed from Acumatica to magento with OS11111571
Order Sync	10/25/2023 2:52:23 AM	Failed from Acumatica to magento with OS11111570

Illustration III:

Dashboard in Acumatica:



The screenshot shows the Acumatica Configuration page for 'Default Config'. The left sidebar contains navigation options: DASHBOARD, SALES, CATALOG, KENSIUM A-M CONNECTOR, CUSTOMERS, MARKETING, CONTENT, REPORTS, STORES, SYSTEM, and FIND PARTNERS & EXTENSIONS. The main content area is titled 'Acumatica Dashboard' and includes a 'Save Config' button. A yellow notification banner says 'It's time to change your password.' Below this, the 'ACUMATICA CONFIGURATION' section is expanded to show 'Sync Configuration'. The configuration includes: 'Acumatica Dashboard' (Enabled: Yes), 'Attribute Sync' (Product: Enable, Customer: Enable), and 'Category Sync' (Acumatica Default Company: COMPANY, Category Sync: Enable).



KENSIUM

Adobe Connector

Select No to disable the Dashboard on Acumatica

Configuration

Scope: Default Config ? Save Config

It's time to change your password.

You saved the configuration.

GENERAL ▼ Acumatica Dashboard ⊞

Enabled [store view] No ▼

CATALOG ▼

SECURITY ▼

ACUMATICA CONFIGURATION ▲ Attribute Sync ⊞

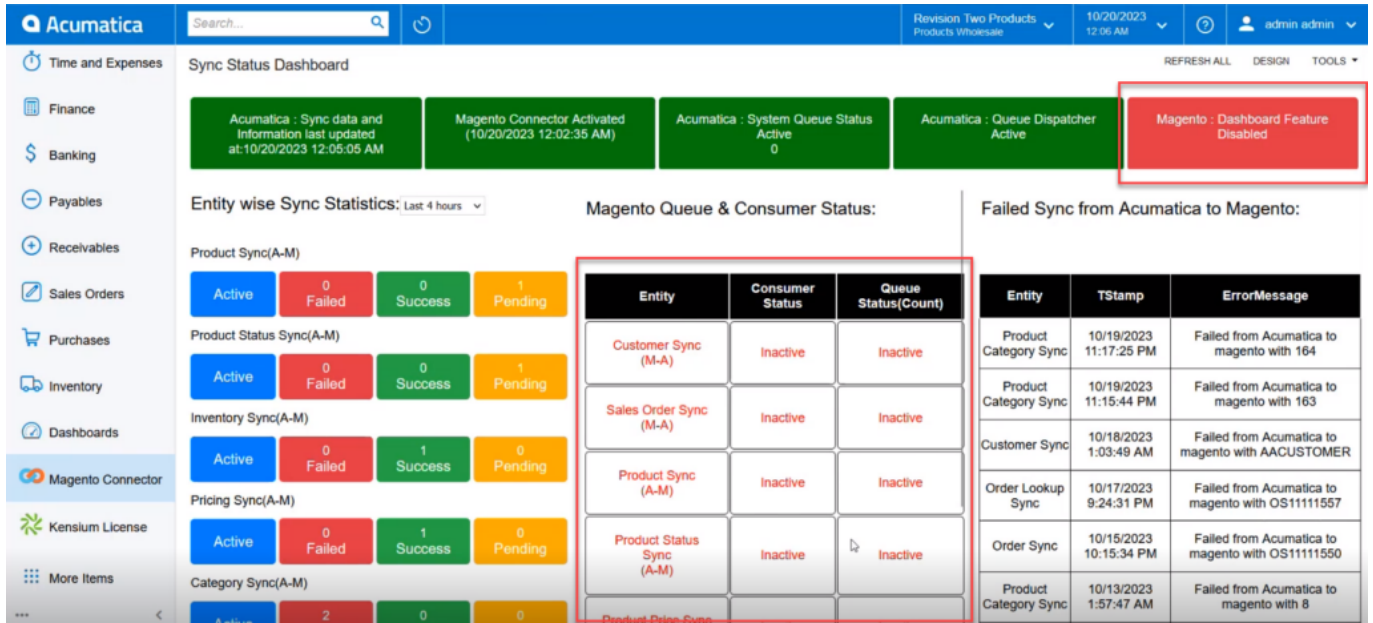
Basic Configuration

Product [store view] Enable ▼

Customer [store view] Enable ▼

Sync Configuration

Disable the Option for Acumatica Dashboard.



Sync Status Dashboard

Acumatica : Sync data and Information last updated at:10/20/2023 12:05:05 AM

Magento Connector Activated (10/20/2023 12:02:35 AM)

Acumatica : System Queue Status Active 0

Acumatica : Queue Dispatcher Active

Magento : Dashboard Feature Disabled

Entity wise Sync Statistics: Last 4 hours

Product Sync(A-M)

Active	0 Failed	0 Success	1 Pending
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Product Status Sync(A-M)

Active	0 Failed	0 Success	1 Pending
--------	----------	-----------	-----------

Inventory Sync(A-M)

Active	0 Failed	1 Success	0 Pending
--------	----------	-----------	-----------

Pricing Sync(A-M)

Active	0 Failed	1 Success	0 Pending
--------	----------	-----------	-----------

Category Sync(A-M)

Active	2 Failed	0 Success	0 Pending
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Magento Queue & Consumer Status:

Entity	Consumer Status	Queue Status(Count)
Customer Sync (M-A)	Inactive	Inactive
Sales Order Sync (M-A)	Inactive	Inactive
Product Sync (A-M)	Inactive	Inactive
Product Status Sync (A-M)	Inactive	Inactive
Product Price Sync (A-M)	Inactive	Inactive

Failed Sync from Acumatica to Magento:

Entity	TStamp	ErrorMessage
Product Category Sync	10/19/2023 11:17:25 PM	Failed from Acumatica to magento with 164
Product Category Sync	10/19/2023 11:15:44 PM	Failed from Acumatica to magento with 163
Customer Sync	10/18/2023 1:03:49 AM	Failed from Acumatica to magento with AACUSTOMER
Order Lookup Sync	10/17/2023 9:24:31 PM	Failed from Acumatica to magento with OS11111557
Order Sync	10/15/2023 10:15:34 PM	Failed from Acumatica to magento with OS11111550
Product Category Sync	10/13/2023 1:57:47 AM	Failed from Acumatica to magento with 8

In Magento, the Dashboard feature is set to NO.

Entity Wise sync statistics:

The entity-wise sync statistics include the following:

- Product Sync
- Product Status Sync (A-M)
- Inventory Sync (A-M)
- Pricing Sync (A-M)
- Category Sync (A-M)
- Customer Sync (A-M)
- Order (A-M)
- Order Status Sync (A-M)
- Order Lookup Sync (A-M)
- Sales Price Sync (A-M)
- Shipment Sync (A-M)
- Customer Sync (A-M)
- Order Status Sync



KENSIUM

Adobe Connector

Acumatica Search... Revision Two Products Products Wholesale 11/2/2023 7:36 PM admin admin

Material Requirem... Sync Status Dashboard REFRESH ALL DESIGN TOOLS

Acumatica : Sync data and Information last updated at:11/2/2023 6:35:48 PM
 Magento Connector Activated (11/02/2023 12:52:22 AM)
 Acumatica : System Queue Status Active 0
 Acumatica : Queue Dispatcher Active
 Magento : Dashboard Feature Enabled

Entity wise Sync Statistics: Last 4 hours

Product Sync(A-M)
 Active 0 Failed 0 Success 0 Pending 0

Product Status Sync(A-M)
 Active 0 Failed 0 Success 0 Pending 0

Inventory Sync(A-M)
 Active 0 Failed 0 Success 0 Pending 0

Pricing Sync(A-M)
 Active 0 Failed 0 Success 0 Pending 0

Category Sync(A-M)
 Active 0 Failed 0 Success 0 Pending 0

Magento Queue & Consumer Status:

Entity	Consumer Status	Queue Status(Count)
Customer Sync (M-A)	Active	Idle (0)
Sales Order Sync (M-A)	Active	Idle (0)
Product Sync (A-M)	Active	Idle (0)
Product Status Sync (A-M)	Active	Idle (0)
Product Price Sync	Active	Idle (0)

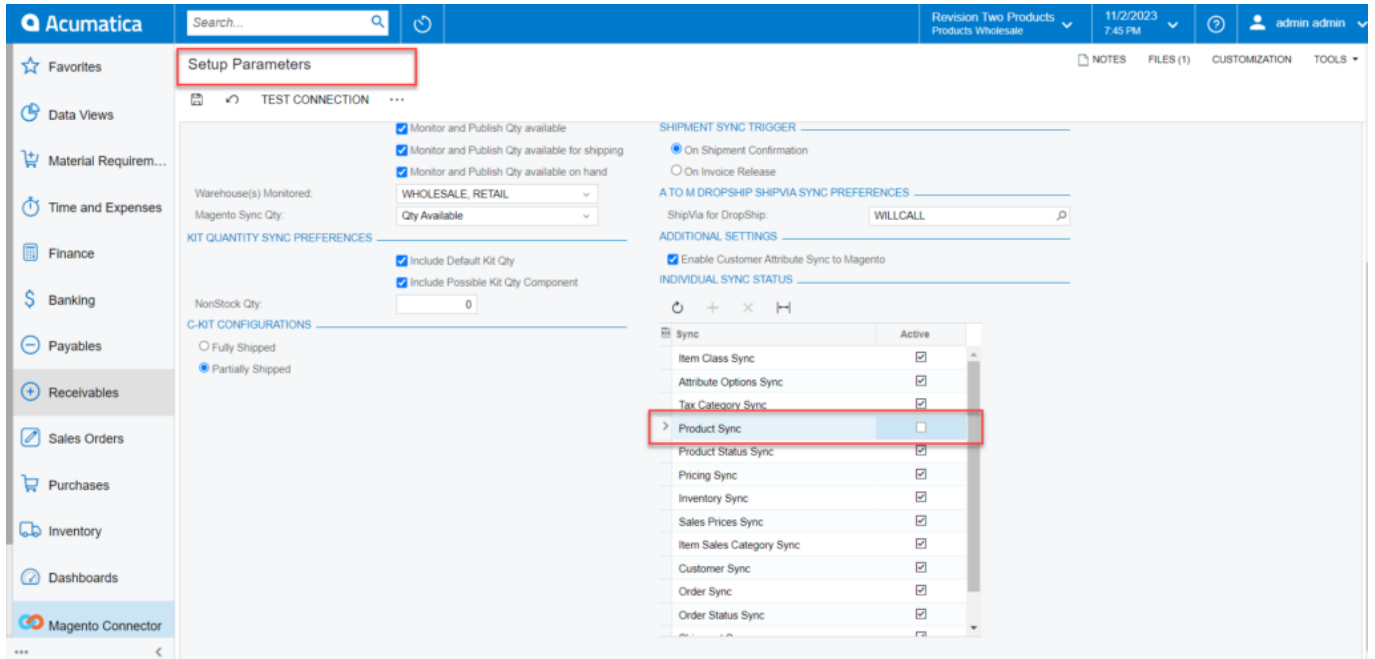
Failed Sync from Acumatica to Magento:

Entity	TStamp	ErrorMessage
Product Sync	10/26/2023 2:30:44 AM	Failed from Acumatica to magento with CONDITIONER
Product Status Sync	10/26/2023 2:30:44 AM	Failed from Acumatica to magento with CONDITIONER
Customer Sync	10/25/2023 11:32:41 PM	Failed from Acumatica to magento with ECUS000066
Shipment Sync	10/25/2023 12:52:23 PM	Failed from Acumatica to magento with 005512
Order Sync	10/25/2023 2:57:39 AM	Failed from Acumatica to magento with OS11111571
Order Sync	10/25/2023 2:52:23 AM	Failed from Acumatica to magento with OS11111570
	10/25/2023	Failed from Acumatica to

Entity Sync Statistics

The count and the legend (colour) will automatically change on the dashboard for each sync. You will have a filter option for the last 4 hours, the Last 24 hours, the Last 1 week and the Last 1 month. Based on your filter selection the transaction will be shown on the dashboard.

Active The data is coming from Setup parameters.



Setup Parameters

Warehouse(s) Monitored: WHOLESALE, RETAIL
 Magento Sync Qty: Qty Available

KIT QUANTITY SYNC PREFERENCES

NonStock Qty: 0

C-KIT CONFIGURATIONS

Partially Shipped

SHIPMENT SYNC TRIGGER

On Shipment Confirmation

A TO M DROPSHIP SHIPVIA SYNC PREFERENCES

ShipVia for DropShip: WILLCALL

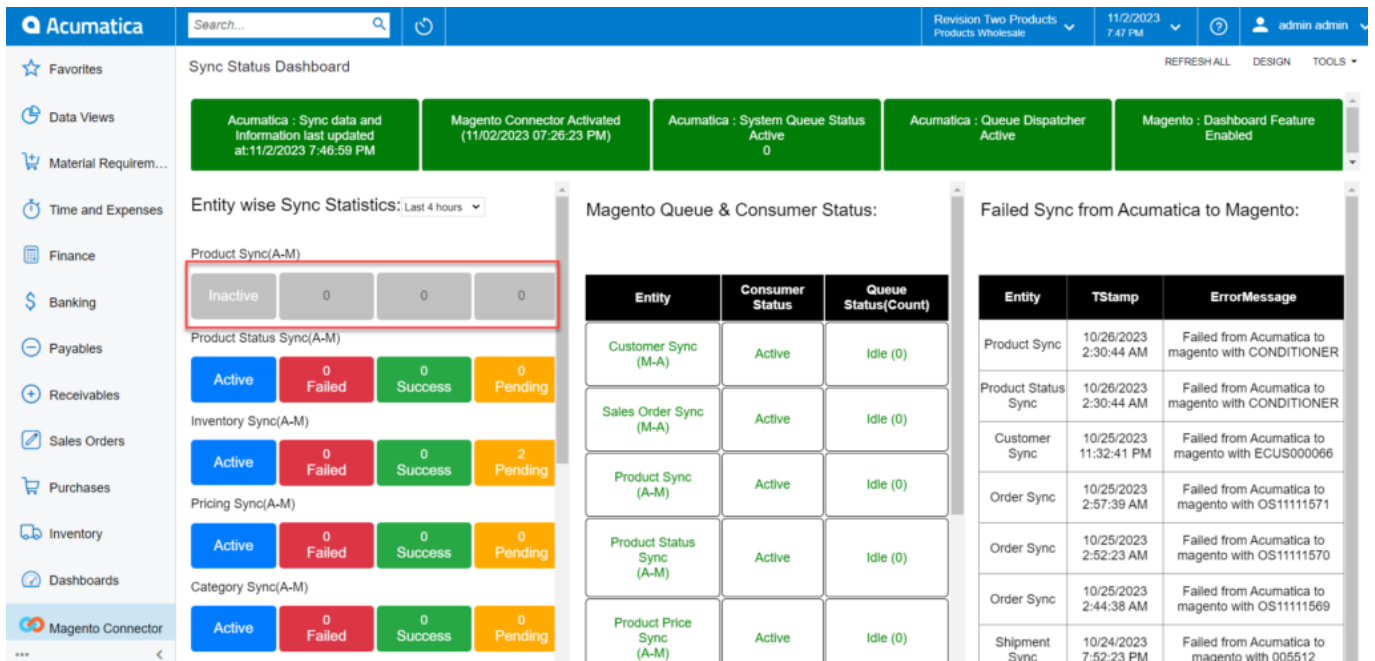
ADDITIONAL SETTINGS

Enable Customer Attribute Sync to Magento

INDIVIDUAL SYNC STATUS

Sync	Active
Item Class Sync	<input checked="" type="checkbox"/>
Attribute Options Sync	<input checked="" type="checkbox"/>
Tax Category Sync	<input checked="" type="checkbox"/>
Product Sync	<input type="checkbox"/>
Product Status Sync	<input checked="" type="checkbox"/>
Pricing Sync	<input checked="" type="checkbox"/>
Inventory Sync	<input checked="" type="checkbox"/>
Sales Prices Sync	<input checked="" type="checkbox"/>
Item Sales Category Sync	<input checked="" type="checkbox"/>
Customer Sync	<input checked="" type="checkbox"/>
Order Sync	<input checked="" type="checkbox"/>
Order Status Sync	<input checked="" type="checkbox"/>

Product Sync is disabled from the Setup parameters.



Sync Status Dashboard

Acumatica : Sync data and Information last updated at:11/2/2023 7:46:59 PM
 Magento Connector Activated (11/02/2023 07:26:23 PM)
 Acumatica : System Queue Status Active 0
 Acumatica : Queue Dispatcher Active
 Magento : Dashboard Feature Enabled

Entity wise Sync Statistics: Last 4 hours

Product Sync(A-M)

Inactive 0 0 0

Product Status Sync(A-M)

Active 0 Failed 0 Success 0 Pending 0

Inventory Sync(A-M)

Active 0 Failed 0 Success 0 Pending 2

Pricing Sync(A-M)

Active 0 Failed 0 Success 0 Pending 0

Category Sync(A-M)

Active 0 Failed 0 Success 0 Pending 0

Magento Queue & Consumer Status:

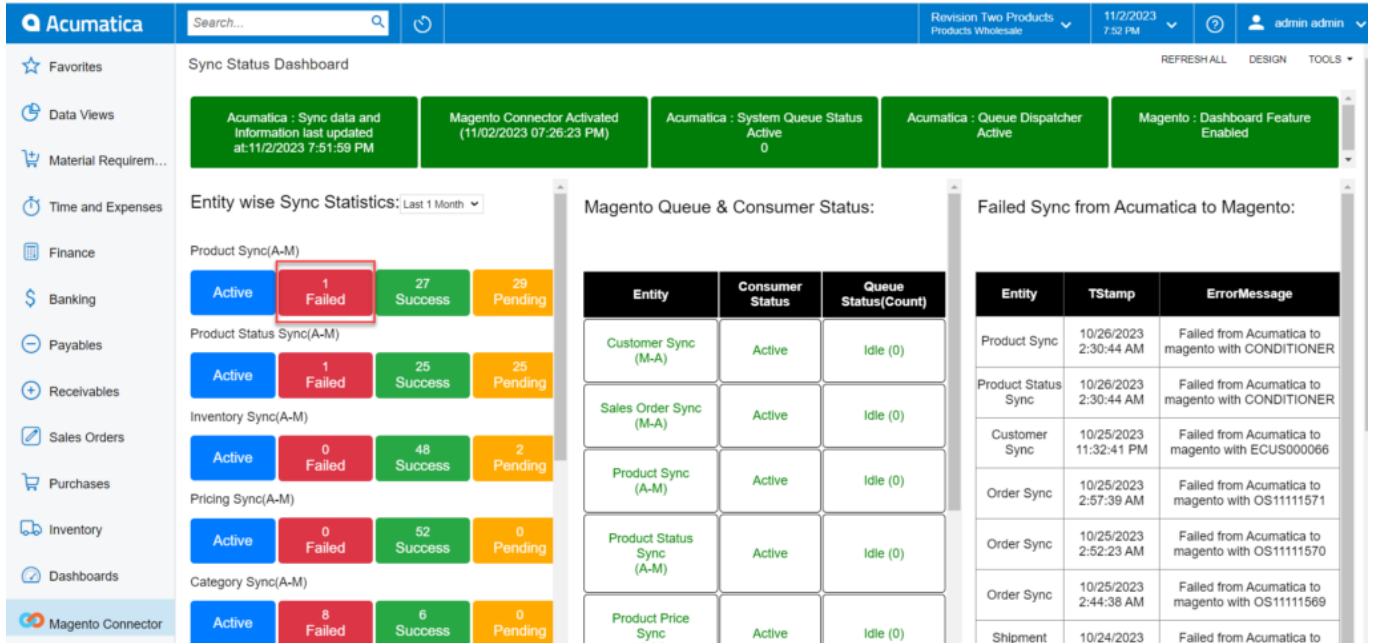
Entity	Consumer Status	Queue Status(Count)
Customer Sync (M-A)	Active	Idle (0)
Sales Order Sync (M-A)	Active	Idle (0)
Product Sync (A-M)	Active	Idle (0)
Product Status Sync (A-M)	Active	Idle (0)
Product Price Sync (A-M)	Active	Idle (0)

Failed Sync from Acumatica to Magento:

Entity	TStamp	ErrorMessage
Product Sync	10/26/2023 2:30:44 AM	Failed from Acumatica to magento with CONDITIONER
Product Status Sync	10/26/2023 2:30:44 AM	Failed from Acumatica to magento with CONDITIONER
Customer Sync	10/25/2023 11:32:41 PM	Failed from Acumatica to magento with ECUS000066
Order Sync	10/25/2023 2:57:39 AM	Failed from Acumatica to magento with OS11111571
Order Sync	10/25/2023 2:52:23 AM	Failed from Acumatica to magento with OS11111570
Order Sync	10/25/2023 2:44:38 AM	Failed from Acumatica to magento with OS11111569
Shipment Sync	10/24/2023 7:52:23 PM	Failed from Acumatica to magento with 005512

The Product Sync is disabled within Acumatica the dashboard reflects the same.

On mouse hover, you will be redirected to the respective screen.



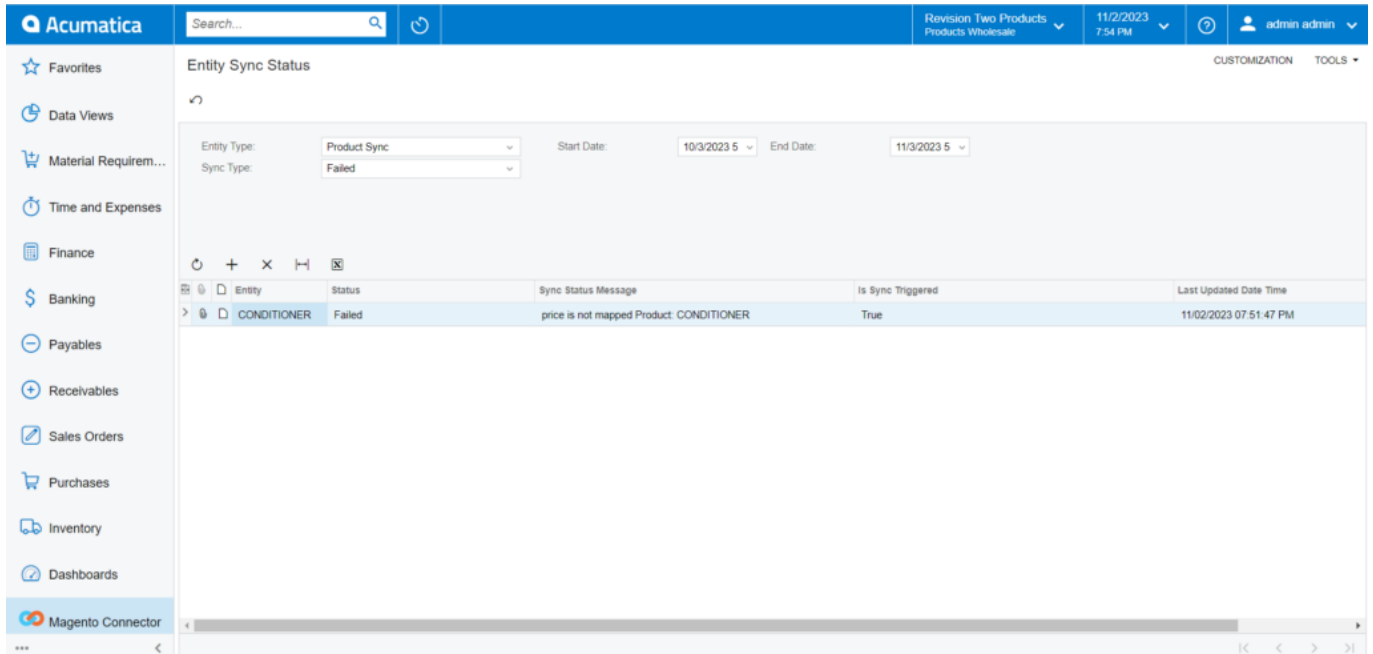
The screenshot shows the Acumatica Sync Status Dashboard. The top navigation bar includes the Acumatica logo, a search bar, and user information (Revision Two Products, Products Wholesale, 11/2/2023 7:52 PM, admin admin). The dashboard is divided into several sections:

- Sync Status Dashboard:** Contains five green status boxes:
 - Acumatica : Sync data and Information last updated at:11/2/2023 7:51:59 PM
 - Magento Connector Activated (11/02/2023 07:26:23 PM)
 - Acumatica : System Queue Status Active 0
 - Acumatica : Queue Dispatcher Active
 - Magento : Dashboard Feature Enabled
- Entity wise Sync Statistics:** Last 1 Month. This section shows sync status for various entities:
 - Product Sync(A-M): Active, 1 Failed, 27 Success, 29 Pending
 - Product Status Sync(A-M): Active, 1 Failed, 25 Success, 25 Pending
 - Inventory Sync(A-M): Active, 0 Failed, 48 Success, 2 Pending
 - Pricing Sync(A-M): Active, 0 Failed, 52 Success, 0 Pending
 - Category Sync(A-M): Active, 8 Failed, 6 Success, 0 Pending
- Magento Queue & Consumer Status:** A table showing the status of various sync entities:

Entity	Consumer Status	Queue Status(Count)
Customer Sync (M-A)	Active	Idle (0)
Sales Order Sync (M-A)	Active	Idle (0)
Product Sync (A-M)	Active	Idle (0)
Product Status Sync (A-M)	Active	Idle (0)
Product Price Sync	Active	Idle (0)
- Failed Sync from Acumatica to Magento:** A table listing failed sync attempts:

Entity	TStamp	ErrorMessage
Product Sync	10/26/2023 2:30:44 AM	Failed from Acumatica to magento with CONDITIONER
Product Status Sync	10/26/2023 2:30:44 AM	Failed from Acumatica to magento with CONDITIONER
Customer Sync	10/25/2023 11:32:41 PM	Failed from Acumatica to magento with ECUS000066
Order Sync	10/25/2023 2:57:39 AM	Failed from Acumatica to magento with OS11111571
Order Sync	10/25/2023 2:52:23 AM	Failed from Acumatica to magento with OS11111570
Order Sync	10/25/2023 2:44:38 AM	Failed from Acumatica to magento with OS11111569
Shipment	10/24/2023	Failed from Acumatica to

Click on any of the boxes.



The screenshot displays the 'Entity Sync Status' interface. At the top, there is a search bar and navigation options. The main area contains a table with the following data:

Entity	Status	Sync Status Message	Is Sync Triggered	Last Updated Date Time
CONDITIONER	Failed	price is not mapped Product: CONDITIONER	True	11/02/2023 07:51:47 PM

Entity Sync Status screen

Update:

With the Update button, you can update the data which will be reflected in the Dashboard.



Update the data