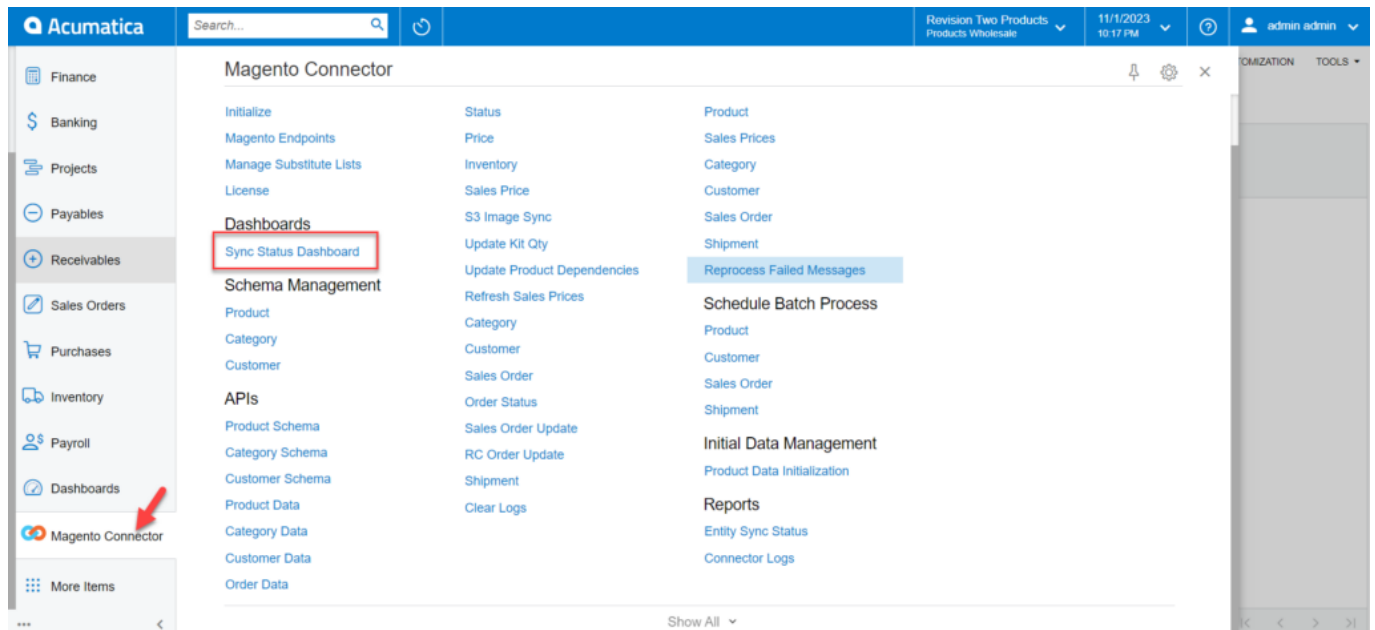


# Sync Status Dashboard in Acumatica

In Acumatica the **[Sync Status Dashboard]** displays the sync-related information with a colorful presentation along with the graph. To access this option, click on **[Magento Connector]** and Sync Data Dashboard under **[Dashboards]** as shown below.



You will be redirected to the following screen.

Acumatica

Search...

Revision Two Products Products Wholesale

11/1/2023 7:57 PM

admin admin

Star

Favorites

Data Views

Material Requirement...

Time and Expenses

Finance

Banking

Payables

Receivables

Sales Orders

Purchases

Inventory

Dashboards

Magento Connector

Sync Status Dashboard

Acumatica : Sync data and Information last updated at:11/1/2023 7:54:10 PM

Magento Connector Activated (10/20/2023 12:02:35 AM)

Acumatica : System Queue Status Active 0

Acumatica : Queue Dispatcher Active

Magento : Dashboard Feature Enabled

Entity wise Sync Statistics: Last 4 hours

Product Sync(A-M)

Active 0 Failed 0 Success 0 Pending 0

Product Status Sync(A-M)

Active 0 Failed 0 Success 0 Pending 0

Inventory Sync(A-M)

Active 0 Failed 0 Success 0 Pending 0

Pricing Sync(A-M)

Active 0 Failed 0 Success 0 Pending 0

Category Sync(A-M)

Active 0 Failed 0 Success 0 Pending 0

Magento Queue & Consumer Status:

Entity	Consumer Status	Queue Status(Count)
Customer Sync (M-A)	Active	Idle (0)
Sales Order Sync (M-A)	Active	Idle (0)
Product Sync (A-M)	Active	Idle (0)
Product Status Sync (A-M)	Active	Idle (0)
Product Price Sync (A-M)	Active	Idle (0)

Failed Sync from Acumatica to Magento:

Entity	TStamp	ErrorMessage
Product Sync	10/26/2023 2:30:44 AM	Failed from Acumatica to magento with CONDITIONER
Product Status Sync	10/26/2023 2:30:44 AM	Failed from Acumatica to magento with CONDITIONER
Customer Sync	10/25/2023 11:32:41 PM	Failed from Acumatica to magento with ECUS000066
Order Sync	10/25/2023 2:57:39 AM	Failed from Acumatica to magento with OS11111571
Order Sync	10/25/2023 2:52:23 AM	Failed from Acumatica to magento with OS11111570
Order Sync	10/25/2023 2:44:38 AM	Failed from Acumatica to magento with OS11111569
Shipment Sync	10/24/2023 7:52:23 PM	Failed from Acumatica to magento with 005512

## Sync Status Dashboard

On the top it displays the Acumatica Sync data and information last updated, Magento Connector Activated time, Acumatica: System Queue Status, Acumatica: Queue Dispatcher Active, Magento: Dashboard Feature enabled.

This new feature is only available from the 23R1 Version of Acumatica.

### Illustration I

Created a product in the Stock Item and synced the data to Magento. Follow the screenshots.



KENSIUM

Adobe Connector

Acumatica

Search...

Revision Two Products  
Products Wholesale

11/1/2023  
8:28 PM

admin admin

Stock Items  
JUG - Jug

NOTES ACTIVITIES FILES CUSTOMIZATION TOOLS

Inventory ID:  Product Workgroup:   
Item Status:  Product Manager:   
Description:

GENERAL PRICE/COST WAREHOUSES VENDORS ATTRIBUTES KENSIUM COMMERCE PACKAGING CROSS-REFERENCE RELATED ITEMS REPLENISHMENT

Template ID:   
ITEM DEFAULTS  
Item Class:    
Type:    
☐ Is a Kit  
Valuation Method:    
Tax Category:    
Posting Class:    
Lot/Serial Class:    
Auto-Incremental Value:   
Country Of Origin:

UNIT OF MEASURE  
Base Unit:   ☒ Divisible Unit  
Sales Unit:   ☒ Divisible Unit  
Purchase Unit:   ☒ Divisible Unit  
☐ Weight Item

From Unit Multiply/Divid Conversion Factor To Unit  
PIECE Multiply 10.000000 EA

WAREHOUSE DEFAULTS  
Default Warehouse:    
Default Issue From:    
Default Receipt To:

PHYSICAL INVENTORY  
PI Cycle:    
ABC Code:    
☐ Fixed ABC Code  
Movement Class:    
☐ Fixed Movement Class

Inventory

Dashboards

Magento Connector

Acumatica

Search...

Revision Two Products  
Products Wholesale

11/1/2023  
8:28 PM

admin admin

Stock Items  
JUG - Jug

NOTES ACTIVITIES FILES CUSTOMIZATION TOOLS

Item Status:  Product Manager:   
Description:

GENERAL PRICE/COST WAREHOUSES VENDORS ATTRIBUTES KENSIUM COMMERCE PACKAGING CROSS-REFERENCE RELATED ITEMS REPLENISHMENT

Last Modified On: 11/1/2023 8:25:41 PM  
Description (Short):   
Meta Title:   
Meta Description:   
Meta Keywords:   
Alternate Search:   
URL Key:   
☐ Create Permanent Redirect for old URL

MAGENTO  
Visibility:    
☒ Enabled for Magento Sync  
☒ Enable UOM based sales on Magento  
Last Sync to Mag: 10/19/2023 11:59:40 PM

Inventory

Dashboards

Magento Connector

The screenshot displays the Acumatica application's main menu on the left, featuring options like Favorites, Data Views, Material Requirement Planning, Time and Expenses, Finance, Banking, Payables, Receivables, Sales Orders, Purchases, Inventory, and Dashboards. The central pane shows the 'Magento Connector' configuration page, which is organized into several sections: Configuration (Setup Parameters, Initialize, Magento Endpoints, Manage Substitute Lists), Dashboards (Sync Status Dashboard), Schema Management (Product, Category, Customer), APIs (Product Schema, Category Schema, Customer Schema, Product Data, Category Data, Customer Data, Order Data), Real-Time Processes (Product, Status, Price, Inventory, Sales Price, Update Kit Qty, Update Product Dependencies, Refresh Sales Prices, Category, Customer, Sales Order, Order Status, Sales Order Update, RC Order Update, Shipment, Magento Connector Queue Monitoring, Clear Logs), Batch Processes (Metadata, Product, Sales Prices, Category, Customer, Sales Order, Shipment, Reprocess Failed Messages, Schedule Batch Process), Initial Data Management (Product Data Initialization), and Reports (Connector Logs, Entity Sync Status). A right-hand sidebar contains various tool icons such as Item Sales Prices, Item Vendor Prices, Inventory Summary, Inventory Allocation Details, Inventory Transaction History, and Dead Stock.

**Acumatica**

Revision Two Products  
Products Wholesale
11/1/2023  
8:43 PM
admin admin

- ☆ Favorites
- 📊 Data Views
- 🛒 Material Requir...
- ⌚ Time and Expenses
- 💰 Finance
- \$ Banking
- 💵 Payables
- ➡️ Receivables
- 📄 Sales Orders
- 🛒 Purchases
- 📦 Inventory
- 📊 Dashboards
- 🔗 Magento Connector

### Connector Logs

Action Type:  From Date:  From Time:   
 Level:  To Date:  To Time:   
 Message:

Level	Action Type	Message	Magento Endpoint Uri	Description
> INFO	Data Retrieval	TEMPO	KN.MC.50.20	Received the
INFO	Data Retrieval	TEMPO	KN.MC.50.20	Received the
INFO	Data Retrieval	TEMPO	KN.MC.50.20	Received the
INFO	Data Retrieval	TEMPO	KN.MC.50.20	Received the
INFO	Data Retrieval	TEMPO	KN.MC.50.20	Received the
INFO	Data Retrieval	TEMPO	KN.MC.50.20	Received the
INFO	Data Retrieval	TEMPO	KN.MC.50.20	Received the
INFO	Data Retrieval	TEMPO	KN.MC.50.20	Received the
INFO	Data Retrieval	TEMPO	KN.MC.50.20	Received the
INFO	Data Retrieval	TEMPO	KN.MC.50.20	Received the
INFO	Data Retrieval	TEMPO-W-S	KN.MC.50.20	Received the
INFO	Data Retrieval	TEMPO-R-M	KN.MC.50.20	Received the
INFO	Data Retrieval	TEMPO-B-L	KN.MC.50.20	Received the

After the sync the time changes in the Dashboard as shown in the below figure:

Acumatica

Search...

Revision Two Products  
Products Wholesale

11/1/2023  
8:45 PM

admin admin

Sync Status Dashboard

Acumatica : Sync data and Information last updated at:11/1/2023 8:44:10 PM

Magento Connector Activated (10/20/2023 12:02:35 AM)

Acumatica : System Queue Status Active 0

Acumatica : Queue Dispatcher Active

Magento : Dashboard Feature Enabled

Entity wise Sync Statistics: Last 4 hours

Product Sync(A-M)

Active

0 Failed

0 Success

0 Pending

Product Status Sync(A-M)

Active

0 Failed

0 Success

0 Pending

Inventory Sync(A-M)

Active

0 Failed

0 Success

0 Pending

Pricing Sync(A-M)

Active

0 Failed

0 Success

0 Pending

Category Sync(A-M)

Active

0 Failed

0 Success

0 Pending

Magento Queue & Consumer Status:

Entity	Consumer Status	Queue Status(Count)
Customer Sync (M-A)	Active	Idle (0)
Sales Order Sync (M-A)	Active	Idle (0)
Product Sync (A-M)	Active	Idle (0)
Product Status Sync (A-M)	Active	Idle (0)
Product Price Sync (A-M)	Active	Idle (0)

Failed Sync from Acumatica to Magento:

Entity	TStamp	ErrorMessage
Product Sync	10/26/2023 2:30:44 AM	Failed from Acumatica to magento with CONDITIONER
Product Status Sync	10/26/2023 2:30:44 AM	Failed from Acumatica to magento with CONDITIONER
Customer Sync	10/25/2023 11:32:41 PM	Failed from Acumatica to magento with ECUS000066
Order Sync	10/25/2023 2:57:39 AM	Failed from Acumatica to magento with OS11111571
Order Sync	10/25/2023 2:52:23 AM	Failed from Acumatica to magento with OS11111570
Order Sync	10/25/2023 2:44:38 AM	Failed from Acumatica to magento with OS11111569
Shipment Sync	10/24/2023 7:52:23 PM	Failed from Acumatica to magento with 005512


Changes reflected in Sync Data

Illustration II:

Magento Connector Activated:

This will show the initialization time.

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KENSIUM



KENSIUM

# Adobe Connector

Acumatica

Search...

Revision Two Products Products Wholesale

11/2/2023 12:36 AM

admin admin

Sync Status Dashboard

Acumatica : Sync data and Information last updated at:11/1/2023 8:44:10 PM

Magento Connector Activated (10/20/2023 12:02:35 AM)

Acumatica : System Queue Status Active 0

Acumatica : Queue Dispatcher Active

Magento : Dashboard Feature Enabled

Entity wise Sync Statistics: Last 4 hours

Product Sync(A-M)

Product Status Sync(A-M)

Inventory Sync(A-M)

Pricing Sync(A-M)

Category Sync(A-M)

Sales Order Sync (M-A)

Product Sync (A-M)

Product Status Sync (A-M)

Product Price Sync (A-M)

Inventory Sync (A-M)

Customer Sync (A-M)

Item sales Category Sync (A-M)

Failed Sync from Acumatica to Magento:

Entity	TStamp	ErrorMessage
Product Sync	10/26/2023 2:30:44 AM	Failed from Acumatica to magento with CONDITIONER
Product Status Sync	10/26/2023 2:30:44 AM	Failed from Acumatica to magento with CONDITIONER
Customer Sync	10/25/2023 11:32:41 PM	Failed from Acumatica to magento with ECUS000066
Order Sync	10/25/2023 2:57:39 AM	Failed from Acumatica to magento with OS11111571
Order Sync	10/25/2023 2:52:23 AM	Failed from Acumatica to magento with OS11111570
Order Sync	10/25/2023 2:44:38 AM	Failed from Acumatica to magento with OS11111569
Shipment Sync	10/24/2023 7:52:23 PM	Failed from Acumatica to magento with 005512

Acumatica

Search...

Revision Two Products Products Wholesale

11/2/2023 12:41 AM

admin admin

Initialize

INITIALIZE TEST FEATURES ACTIVATE DEACTIVATE UNINSTALL

Executing. Press to abort 00:00:02

Magento Connector Activated (10/20/2023 12:02:35 AM)

Activity	Created Date Time	Queue Current utilization	Activation Status
MSMQ Service	10/17/2023 08:34:10 PM		The MSMQ Service is available on the server and verified as running.
Endpoint Setup	10/17/2023 08:34:10 PM		Endpoint Setup Available
Commerce Basic Package Status	10/17/2023 08:34:10 PM		Commerce Basic Package Published
Queue for PRODUCT	10/17/2023 08:34:10 PM	0	The Queue :Private\$KNMCPRODUCTQueue_2_50B3C7536C58A2148CABA8D182BAB4...
Queue for PRICING	10/17/2023 08:34:10 PM	0	The Queue :Private\$KNMCPRICINGQueue_2_50B3C7536C58A2148CABA8D182BAB4...
Queue for QUANTITY	10/17/2023 08:34:10 PM	0	The Queue :Private\$KNMQUANTITYQueue_2_50B3C7536C58A2148CABA8D182BAB4...
Queue for PRODDSTATUS	10/17/2023 08:34:11 PM	0	The Queue :Private\$KNMCPRODDSTATUSQueue_2_50B3C7536C58A2148CABA8D182B...
Queue for SALESPRICE	10/17/2023 08:34:11 PM	0	The Queue :Private\$KNMCSALESPRICEQueue_2_50B3C7536C58A2148CABA8D182BA...
Queue for ITEMSALESCATEGORY	10/17/2023 08:34:11 PM	0	The Queue :Private\$KNMCITEMSALESCATEGORYQueue_2_50B3C7536C58A2148CABA...
Queue for CUSTOMER	10/17/2023 08:34:11 PM	0	The Queue :Private\$KNMCCUSTOMERQueue_2_50B3C7536C58A2148CABA8D182BA...
Queue for CUSTSTORECREDIT	10/17/2023 08:34:11 PM	0	The Queue :Private\$KNMCCUSTSTORECREDITQueue_2_50B3C7536C58A2148CABA...
Queue for SALESORDERSTATUS	10/17/2023 08:34:11 PM	0	The Queue :Private\$KNMCSALESORDERSTATUSQueue_2_50B3C7536C58A2148CABA...
Queue for SALESORDERUPDATE	10/17/2023 08:34:11 PM	0	The Queue :Private\$KNMCSALESORDERUPDATEQueue_2_50B3C7536C58A2148CABA...
Queue for RCORDERUPDATE	10/17/2023 08:34:11 PM	0	The Queue :Private\$KNMCRORDERUPDATEQueue_2_50B3C7536C58A2148CABA8D...
GI for PRODUCT_GENERAL	10/17/2023 08:34:15 PM		Generic Inquiry KNMCPRODUCT_GENERALGI_2 is active
GI for PRODUCT_CATEGORY	10/17/2023 08:34:15 PM		Generic Inquiry KNMCPRODUCT_CATEGORYGI_2 is active
GI for PRODUCT_PRICE	10/17/2023 08:34:15 PM		Generic Inquiry KNMCPRODUCT_PRICEGI_2 is active
GI for PRODUCT_ATTRIBUTE	10/17/2023 08:34:15 PM		Generic Inquiry KNMCPRODUCT_ATTRIBUTEGI_2 is active
GI for PRODUCT_ECOMMERCE	10/17/2023 08:34:16 PM		Generic Inquiry KNMCPRODUCT_ECOMMERCEGI_2 is active
GI for PRODUCT_PACKAGE	10/17/2023 08:34:16 PM		Generic Inquiry KNMCPRODUCT_PACKAGEGI_2 is active

Acumatica

Search...

Revision Two Products Products Wholesale

11/2/2023 12:42 AM

admin admin

Star

Favorites

Clock

Data Views

Shopping Cart

Material Requirem...

Calendar

Time and Expenses

Accounting

Finance

Dollar Sign

Banking

Minus

Payables

Plus

Receivables

Document

Sales Orders

Shopping Cart

Purchases

Truck

Inventory

Dashboard

Dashboards

Connector

Magento Connector

Sync Status Dashboard

Acumatica : Sync data and Information last updated at:11/2/2023 12:39:13 AM

Magento Connector Initialized (11/02/2023 12:41:39 AM)

Acumatica : System Queue Status Active 0

Acumatica : Queue Dispatcher Active

Magento : Dashboard Feature Enabled

Entity wise Sync Statistics: Last 4 hours

Product Sync(A-M)

Active 0 Failed 0 Success 0 Pending 0

Product Status Sync(A-M)

Active 0 Failed 0 Success 0 Pending 0

Inventory Sync(A-M)

Active 0 Failed 0 Success 0 Pending 0

Pricing Sync(A-M)

Active 0 Failed 0 Success 0 Pending 0

Category Sync(A-M)

Active 0 Failed 0 Success 0 Pending 0

Magento Queue & Consumer Status:

Entity	Consumer Status	Queue Status(Count)
Customer Sync (M-A)	Active	Idle (0)
Sales Order Sync (M-A)	Active	Idle (0)
Product Sync (A-M)	Active	Idle (0)
Product Status Sync (A-M)	Active	Idle (0)
Product Price Sync (A-M)	Active	Idle (0)

Failed Sync from Acumatica to Magento:

Entity	TStamp	ErrorMessage
Product Sync	10/26/2023 2:30:44 AM	Failed from Acumatica to magento with CONDITIONER
Product Status Sync	10/26/2023 2:30:44 AM	Failed from Acumatica to magento with CONDITIONER
Customer Sync	10/25/2023 11:32:41 PM	Failed from Acumatica to magento with ECUS000066
Order Sync	10/25/2023 2:57:39 AM	Failed from Acumatica to magento with OS11111571
Order Sync	10/25/2023 2:52:23 AM	Failed from Acumatica to magento with OS11111570
Order Sync	10/25/2023 2:44:38 AM	Failed from Acumatica to magento with OS11111569
Shipment Sync	10/24/2023 7:52:23 PM	Failed from Acumatica to magento with 005512

Last time the initialization took place

When the Sync is Paused see the dashboard reflection:

Acumatica

Search...

Revision Two Products  
Products Wholesale

11/2/2023  
12:48 AM

admin admin

INITIALIZE TEST FEATURES ACTIVATE DEACTIVATE UNINSTALL

Magento Connector Activated (11/02/2023 12:47:59 AM)

Activity	Created Date Time	Queue Current utilization	Verification Status	Activation Status
MSMQ Service	11/02/2023 12:41:19 AM		MSMQ Service is available	The MSMQ Service is available on the server and verified as running
Endpoint Setup	11/02/2023 12:41:19 AM			Setup Available
Commerce Basic Package Status	11/02/2023 12:41:19 AM			Basic Package Published
Queue for PRODUCT	11/02/2023 12:41:19 AM			Private\$KNMCPRODUCTQueue_2_50B3C7536C58A2148CABA8D1
Queue for PRICING	11/02/2023 12:41:19 AM			Private\$KNMCPRICINGQueue_2_50B3C7536C58A2148CABA8D1
Queue for QUANTITY	11/02/2023 12:41:19 AM			Private\$KNMCQUANTITYQueue_2_50B3C7536C58A2148CABA8D1
Queue for PROSTATUS	11/02/2023 12:41:19 AM			Private\$KNMCPRODSTATUSQueue_2_50B3C7536C58A2148CABA8D1
Queue for SALESPRICE	11/02/2023 12:41:19 AM			Private\$KNMCSALESPRICEQueue_2_50B3C7536C58A2148CABA8D1
Queue for ITEMSALESCATEGORY	11/02/2023 12:41:19 AM			Private\$KNMCITEMSALESCATEGORYQueue_2_50B3C7536C58A2148CABA8D1
Queue for CUSTOMER	11/02/2023 12:41:19 AM			Private\$KNMCCUSTOMERQueue_2_50B3C7536C58A2148CABA8D1
Queue for CUSTSTORECREDIT	11/02/2023 12:41:19 AM			Private\$KNMCCUSTSTORECREDITQueue_2_50B3C7536C58A2148CABA8D1
Queue for SALESORDERSTATUS	11/02/2023 12:41:20 AM			Private\$KNMCSALESORDERSTATUSQueue_2_50B3C7536C58A2148CABA8D1
Queue for SALESORDERUPDATE	11/02/2023 12:41:20 AM	0	The Queue 'Private\$KNMCSALESORDERUPDATEQueue_2_50B3C7536C58A2148CABA8D1' is active	The Queue 'Private\$KNMCSALESORDERUPDATEQueue_2_50B3C7536C58A2148CABA8D1' is active
Queue for RCORDERUPDATE	11/02/2023 12:41:20 AM	0	The Queue 'Private\$KNMCRORDERUPDATEQueue_2_50B3C7536C58A2148CABA8D1' is active	The Queue 'Private\$KNMCRORDERUPDATEQueue_2_50B3C7536C58A2148CABA8D1' is active
GI for PRODUCT_GENERAL	11/02/2023 12:41:27 AM		Generic Inquiry KNMCPRODUCT_GENERALGI_2 is active	Generic Inquiry KNMCPRODUCT_GENERALGI_2 is active
GI for PRODUCT_CATEGORY	11/02/2023 12:41:27 AM		Generic Inquiry KNMCPRODUCT_CATEGORYGI_2 is active	Generic Inquiry KNMCPRODUCT_CATEGORYGI_2 is active
GI for PRODUCT_PRICE	11/02/2023 12:41:28 AM		Generic Inquiry KNMCPRODUCT_PRICEGI_2 is active	Generic Inquiry KNMCPRODUCT_PRICEGI_2 is active

Deactivate Sync

Select Deactivate Type

☒ Pause Sync to Magento

During this time system will continue to monitor and retain messages that needs to be sent across to Magento when the Sync is activated back again.

☐ Stop Push Notifications

During this time will turn off all backend monitoring and processing of messages to be sent across to Magento and turn off Sync until the system is activated back again.

OK CANCEL

Acumatica

Search...

Revision Two Products  
Products Wholesale

11/2/2023  
12:49 AM

admin admin

Sync Status Dashboard

Acumatica : Sync data and Information last updated at:11/2/2023 12:48:17 AM

Paused Sync to Magento Connector (11/02/2023 12:49:00 AM)

Acumatica : System Queue Status Active 0

Acumatica : Queue Dispatcher Active

Magento : Dashboard Feature Enabled

Entity wise Sync Statistics: Last 4 hours

Product Sync(A-M)

Active	Failed	Success	Pending
0	0	0	0

Product Status Sync(A-M)

Active	Failed	Success	Pending
0	0	0	0

Inventory Sync(A-M)

Active	Failed	Success	Pending
0	0	0	0

Pricing Sync(A-M)

Active	Failed	Success	Pending
0	0	0	0

Category Sync(A-M)

Active	Failed	Success	Pending
0	0	0	0

Magento Queue & Consumer Status:

Entity	Consumer Status	Queue Status(Count)
Customer Sync (M-A)	Active	Idle (0)
Sales Order Sync (M-A)	Active	Idle (0)
Product Sync (A-M)	Active	Idle (0)
Product Status Sync (A-M)	Active	Idle (0)
Product Price Sync (A-M)	Active	Idle (0)

Failed Sync from Acumatica to Magento:

Entity	TStamp	ErrorMessage
Product Sync	10/26/2023 2:30:44 AM	Failed from Acumatica to magento with CONDITIONER
Product Status Sync	10/26/2023 2:30:44 AM	Failed from Acumatica to magento with CONDITIONER
Customer Sync	10/25/2023 11:32:41 PM	Failed from Acumatica to magento with ECUS000066
Shipment Sync	10/25/2023 12:52:23 PM	Failed from Acumatica to magento with 005512
Order Sync	10/25/2023 2:57:39 AM	Failed from Acumatica to magento with OS11111571
Order Sync	10/25/2023 2:52:23 AM	Failed from Acumatica to magento with OS11111570
Order Sync	10/25/2023 2:44:38 AM	Failed from Acumatica to magento with OS11111569

Sync Paused indicated in the Dashboard



Acumatica

Search...

Revision Two Products Products Wholesale 11/2/2023 12:52 AM admin admin

Initialize

INITIALIZE TEST FEATURES ACTIVATE DEACTIVATE UNINSTALL

Magento Connector Activated (11/02/2023 12:52:22 AM)

Activity Created Date Time Queue Current utilization Verification Status Activation Status

MSMQ Service	11/02/2023 12:41:19 AM		MSMQ Service is available	The MSMQ Service is available on the server and verified as running.
Endpoint Setup	11/02/2023 12:41:19 AM		Endpoint Setup Available	Endpoint Setup Available
Commerce Basic Package Status	11/02/2023 12:41:19 AM		Commerce Basic Package Published	Commerce Basic Package Published
Queue for PRODUCT	11/02/2023 12:41:19 AM	0	The Queue :Private\$KNMCPRODUCTQueue_2_50B3C7536C58A2148CA8A8D182B...	The Queue :Private\$KNMCPRODUCTQueue_2_50B3C7536C58A2148CA8A8D182B...
Queue for PRICING	11/02/2023 12:41:19 AM	0	The Queue :Private\$KNMCPRICINGQueue_2_50B3C7536C58A2148CA8A8D182B...	The Queue :Private\$KNMCPRICINGQueue_2_50B3C7536C58A2148CA8A8D182B...
Queue for QUANTITY	11/02/2023 12:41:19 AM	0	The Queue :Private\$KNMCQUANTITYQueue_2_50B3C7536C58A2148CA8A8D182B...	The Queue :Private\$KNMCQUANTITYQueue_2_50B3C7536C58A2148CA8A8D182B...
Queue for PRODCSTATUS	11/02/2023 12:41:19 AM	0	The Queue :Private\$KNMCPRODCSTATUSQueue_2_50B3C7536C58A2148CA8A8D182B...	The Queue :Private\$KNMCPRODCSTATUSQueue_2_50B3C7536C58A2148CA8A8D182B...
Queue for SALESPRICE	11/02/2023 12:41:19 AM	0	The Queue :Private\$KNMCSALESPRICEQueue_2_50B3C7536C58A2148CA8A8D182B...	The Queue :Private\$KNMCSALESPRICEQueue_2_50B3C7536C58A2148CA8A8D182B...
Queue for ITEMSALESCATEGORY	11/02/2023 12:41:19 AM	0	The Queue :Private\$KNMCITEMSALESCATEGORYQueue_2_50B3C7536C58A2148CA8A8D182B...	The Queue :Private\$KNMCITEMSALESCATEGORYQueue_2_50B3C7536C58A2148CA8A8D182B...
Queue for CUSTOMER	11/02/2023 12:41:19 AM	0	The Queue :Private\$KNMCCUSTOMERQueue_2_50B3C7536C58A2148CA8A8D182B...	The Queue :Private\$KNMCCUSTOMERQueue_2_50B3C7536C58A2148CA8A8D182B...
Queue for CUSTSTORECREDIT	11/02/2023 12:41:19 AM	0	The Queue :Private\$KNMCCUSTSTORECREDITQueue_2_50B3C7536C58A2148CA8A8D182B...	The Queue :Private\$KNMCCUSTSTORECREDITQueue_2_50B3C7536C58A2148CA8A8D182B...
Queue for SALESORDERSTATUS	11/02/2023 12:41:20 AM	0	The Queue :Private\$KNMCSALESORDERSTATUSQueue_2_50B3C7536C58A2148CA8A8D182B...	The Queue :Private\$KNMCSALESORDERSTATUSQueue_2_50B3C7536C58A2148CA8A8D182B...
Queue for SALESORDERUPDATE	11/02/2023 12:41:20 AM	0	The Queue :Private\$KNMCSALESORDERUPDATEQueue_2_50B3C7536C58A2148CA8A8D182B...	The Queue :Private\$KNMCSALESORDERUPDATEQueue_2_50B3C7536C58A2148CA8A8D182B...
Queue for RCORDERUPDATE	11/02/2023 12:41:20 AM	0	The Queue :Private\$KNMCRORDERUPDATEQueue_2_50B3C7536C58A2148CA8A8D182B...	The Queue :Private\$KNMCRORDERUPDATEQueue_2_50B3C7536C58A2148CA8A8D182B...
GI for PRODUCT_GENERAL	11/02/2023 12:41:27 AM		Generic Inquiry KNMCPRODUCT_GENERALGI_2 is active	Generic Inquiry KNMCPRODUCT_GENERALGI_2 is active
GI for PRODUCT_CATEGORY	11/02/2023 12:41:27 AM		Generic Inquiry KNMCPRODUCT_CATEGORYGI_2 is active	Generic Inquiry KNMCPRODUCT_CATEGORYGI_2 is active
GI for PRODUCT_PRICE	11/02/2023 12:41:28 AM		Generic Inquiry KNMCPRODUCT_PRICEGI_2 is active	Generic Inquiry KNMCPRODUCT_PRICEGI_2 is active
GI for PRODUCT_ATTRIBUTE	11/02/2023 12:41:28 AM		Generic Inquiry KNMCPRODUCT_ATTRIBUTEGI_2 is active	Generic Inquiry KNMCPRODUCT_ATTRIBUTEGI_2 is active

Magento Connector reactivated

Acumatica

Search...

Revision Two Products Products Wholesale 11/2/2023 12:54 AM admin admin

Sync Status Dashboard

Acumatica : Sync data and Information last updated at:11/2/2023 12:53:13 AM

Magento Connector Activated (11/02/2023 12:52:22 AM)

Acumatica : System Queue Status Active 0

Acumatica : Queue Dispatcher Active

Magento : Dashboard Feature Enabled

Entity wise Sync Statistics: Last 4 hours

Product Sync(A-M)

Active 0 Failed 0 Success 0 Pending 0

Product Status Sync(A-M)

Active 0 Failed 0 Success 0 Pending 0

Inventory Sync(A-M)

Active 0 Failed 0 Success 0 Pending 0

Pricing Sync(A-M)

Active 0 Failed 0 Success 0 Pending 0

Category Sync(A-M)

Active 0 Failed 0 Success 0 Pending 0

Magento Queue & Consumer Status:

Entity	Consumer Status	Queue Status(Count)
Customer Sync (M-A)	Active	Idle (0)
Sales Order Sync (M-A)	Active	Idle (0)
Product Sync (A-M)	Active	Idle (0)
Product Status Sync (A-M)	Active	Idle (0)
Product Price Sync (A-M)	Active	Idle (0)

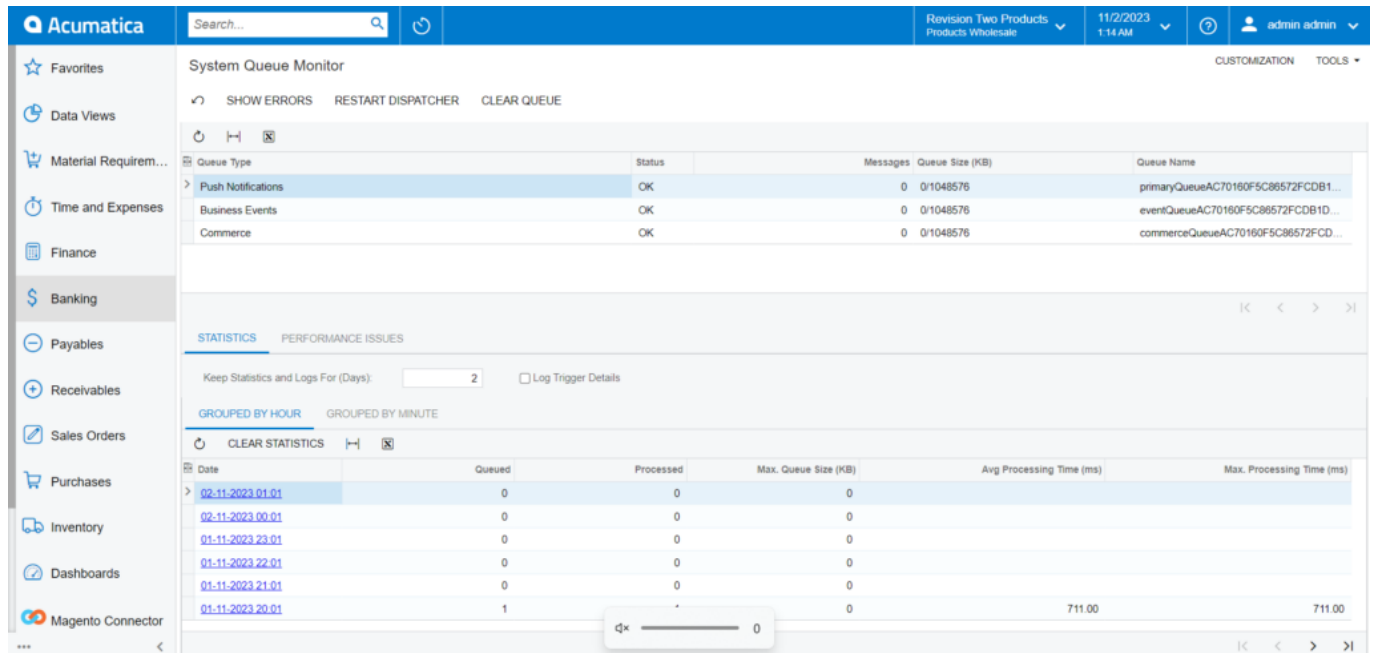
Failed Sync from Acumatica to Magento:

Entity	TStamp	ErrorMessage
Product Sync	10/26/2023 2:30:44 AM	Failed from Acumatica to magento with CONDITIONER
Product Status Sync	10/26/2023 2:30:44 AM	Failed from Acumatica to magento with CONDITIONER
Customer Sync	10/25/2023 11:32:41 PM	Failed from Acumatica to magento with ECUS000066
Shipment Sync	10/25/2023 12:52:23 PM	Failed from Acumatica to magento with 005512
Order Sync	10/25/2023 2:57:39 AM	Failed from Acumatica to magento with OS11111571
Order Sync	10/25/2023 2:52:23 AM	Failed from Acumatica to magento with OS11111570
Order Sync	10/25/2023 2:44:38 AM	Failed from Acumatica to magento with OS11111569

Magento Connector reactivated

## Acumatica System Queue Status

In Acumatica there is an option for system queue like Magento. The dashboard will show whether the System Queue is running stopped or idled. However, like initialization manually you can't stop or interrupt the queue.



**System Queue Monitor**

SHOW ERRORS RESTART DISPATCHER CLEAR QUEUE

Queue Type	Status	Messages	Queue Size (KB)	Queue Name
Push Notifications	OK	0	0/1048576	primaryQueueAC70160F5C86572FCDB1...
Business Events	OK	0	0/1048576	eventQueueAC70160F5C86572FCDB1D...
Commerce	OK	0	0/1048576	commerceQueueAC70160F5C86572FCD...

STATISTICS PERFORMANCE ISSUES

Keep Statistics and Logs For (Days): 2 ☐ Log Trigger Details

GROUPED BY HOUR GROUPED BY MINUTE

CLEAR STATISTICS

Date	Queued	Processed	Max. Queue Size (KB)	Avg Processing Time (ms)	Max. Processing Time (ms)
02-11-2023 01:01	0	0	0		
02-11-2023 00:01	0	0	0		
01-11-2023 23:01	0	0	0		
01-11-2023 22:01	0	0	0		
01-11-2023 21:01	0	0	0		
01-11-2023 20:01	1		0	711.00	711.00



KENSIUM

Adobe Connector

Acumatica

Search...

Revision Two Products Products Wholesale

11/2/2023 1:17 AM

admin admin

Material Requirement...

Time and Expenses

Finance

Banking

Payables

Receivables

Sales Orders

Purchases

Inventory

Dashboards

Magento Connector

Kensium License

Sync Status Dashboard

Acumatica : Sync data and Information last updated at:11/2/2023 12:53:13 AM

Magento Connector Activated (11/02/2023 12:52:22 AM)

Acumatica : System Queue Status Active 0

Acumatica : Queue Dispatcher Active

Magento : Dashboard Feature Enabled

Entity wise Sync Statistics: Last 4 hours

Product Sync(A-M)

Active 0 Failed 0 Success 0 Pending 0

Product Status Sync(A-M)

Active 0 Failed 0 Success 0 Pending 0

Inventory Sync(A-M)

Active 0 Failed 0 Success 0 Pending 0

Pricing Sync(A-M)

Active 0 Failed 0 Success 0 Pending 0

Category Sync(A-M)

Active 0 Failed 0 Success 0 Pending 0

Magento Queue & Consumer Status:

Entity	Consumer Status	Queue Status(Count)
Customer Sync (M-A)	Active	Idle (0)
Sales Order Sync (M-A)	Active	Idle (0)
Product Sync (A-M)	Active	Idle (0)
Product Status Sync (A-M)	Active	Idle (0)

Failed Sync from Acumatica to Magento:

Entity	TStamp	ErrorMessage
Product Sync	10/26/2023 2:30:44 AM	Failed from Acumatica to magento with CONDITIONER
Product Status Sync	10/26/2023 2:30:44 AM	Failed from Acumatica to magento with CONDITIONER
Customer Sync	10/25/2023 11:32:41 PM	Failed from Acumatica to magento with ECUS000066
Shipment Sync	10/25/2023 12:52:23 PM	Failed from Acumatica to magento with 005512
Order Sync	10/25/2023 2:57:39 AM	Failed from Acumatica to magento with OS11111571
Order Sync	10/25/2023 2:52:23 AM	Failed from Acumatica to magento with OS11111570

Illustration III:

Dashboard in Acumatica:

DASHBOARD

SALES

CATALOG

KENSIUM A-M CONNECTOR

CUSTOMERS

MARKETING

CONTENT

REPORTS

STORES

SYSTEM

FIND PARTNERS & EXTENSIONS

Configuration

Scope: Default Config ?

Save Config

It's time to change your password.

GENERAL

CATALOG

SECURITY

ACUMATICA CONFIGURATION

Basic Configuration

Sync Configuration

CUSTOMERS

SALES

MAGEPAL

Acumatica Dashboard

Enabled [store view] Yes Yes No

Attribute Sync

Product [store view] Enable

Customer [store view] Enable

Category Sync

Acumatica Default Company [store view] COMPANY

Category Sync [store view] Enable



KENSIUM

# Adobe Connector

Select No to disable the Dashboard on Acumatica

DASHBOARD

SALES

CATALOG

KENSIUM A.M. CONNECTOR

CUSTOMERS

MARKETING

CONTENT

REPORTS

STORES

SYSTEM

Task "Rule processing: 2": 1 item(s) have been successfully updated.[View Details](#) System Messages: 6

Configuration

Scope: Default Config ?

Save Config

It's time to change your password.

You saved the configuration.

GENERAL

CATALOG

SECURITY

ACUMATICA CONFIGURATION

Basic Configuration

Sync Configuration

Acumatica Dashboard

Enabled [store view] No

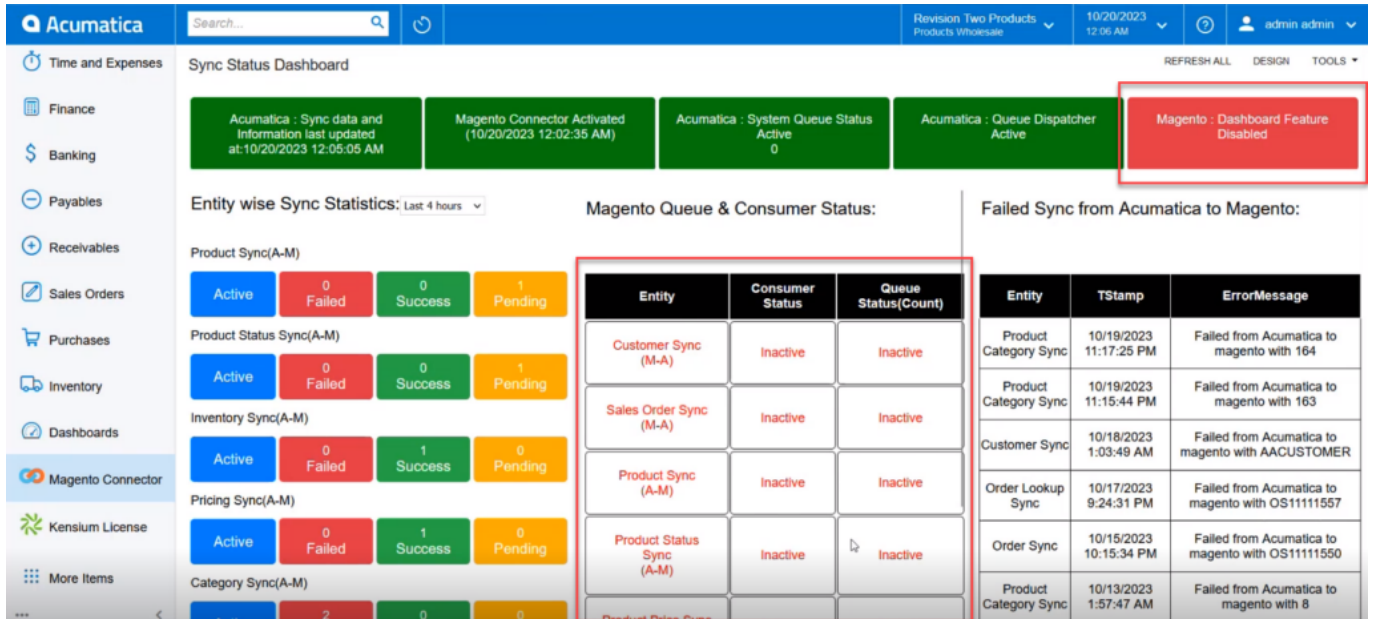
Attribute Sync

Product [store view] Enable

Customer [store view] Enable

Disable the Option for Acumatica Dashboard.

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**Acumatica** Search... Revision: Two Products Products Wholesale 10/20/2023 12:06 AM admin admin

**Sync Status Dashboard** REFRESH ALL DESIGN TOOLS

Acumatica : Sync data and Information last updated at:10/20/2023 12:05:05 AM  
 Magento Connector Activated (10/20/2023 12:02:35 AM)  
 Acumatica : System Queue Status Active 0  
 Acumatica : Queue Dispatcher Active  
 Magento : Dashboard Feature Disabled

**Entity wise Sync Statistics:** Last 4 hours

**Product Sync(A-M)**  
 Active 0 Failed 0 Success 1 Pending

**Product Status Sync(A-M)**  
 Active 0 Failed 0 Success 1 Pending

**Inventory Sync(A-M)**  
 Active 0 Failed 1 Success 0 Pending

**Pricing Sync(A-M)**  
 Active 0 Failed 1 Success 0 Pending

**Category Sync(A-M)**  
 Active 2 Failed 0 Success 0 Pending

**Magento Queue & Consumer Status:**

Entity	Consumer Status	Queue Status(Count)
Customer Sync (M-A)	Inactive	Inactive
Sales Order Sync (M-A)	Inactive	Inactive
Product Sync (A-M)	Inactive	Inactive
Product Status Sync (A-M)	Inactive	Inactive
Product Price Sync (A-M)	Inactive	Inactive

**Failed Sync from Acumatica to Magento:**

Entity	TStamp	ErrorMessage
Product Category Sync	10/19/2023 11:17:25 PM	Failed from Acumatica to magento with 164
Product Category Sync	10/19/2023 11:15:44 PM	Failed from Acumatica to magento with 163
Customer Sync	10/18/2023 1:03:49 AM	Failed from Acumatica to magento with AACUSTOMER
Order Lookup Sync	10/17/2023 9:24:31 PM	Failed from Acumatica to magento with OS11111557
Order Sync	10/15/2023 10:15:34 PM	Failed from Acumatica to magento with OS11111550
Product Category Sync	10/13/2023 1:57:47 AM	Failed from Acumatica to magento with 8

In Magento, the Dashboard feature is set to NO.

### Entity Wise sync statistics:

The entity-wise sync statistics include the following:

- Product Sync
- Product Status Sync (A-M)
- Inventory Sync (A-M)
- Pricing Sync (A-M)
- Category Sync (A-M)
- Customer Sync (A-M)
- Order (A-M)
- Order Status Sync (A-M)
- Order Lookup Sync (A-M)
- Sales Price Sync (A-M)
- Shipment Sync (A-M)
- Customer Sync (A-M)
- Order Status Sync



KENSIUM

# Adobe Connector

Acumatica

Material Requirement...

Time and Expenses

Finance

Banking

Payables

Receivables

Sales Orders

Purchases

Inventory

Dashboards

Magento Connector

Kensium License

More Items

Search...

Revision Two Products  
Products Wholesale

11/2/2023  
7:36 PM

admin admin

Sync Status Dashboard

Acumatica : Sync data and  
Information last updated  
at:11/2/2023 6:35:48 PM

Magento Connector Activated  
(11/02/2023 12:52:22 AM)

Acumatica : System Queue Status  
Active  
0

Acumatica : Queue Dispatcher  
Active

Magento : Dashboard Feature  
Enabled

Entity wise Sync Statistics: Last 4 hours

Product Sync(A-M)

Active 0 Failed 0 Success 0 Pending 0

Product Status Sync(A-M)

Active 0 Failed 0 Success 0 Pending 0

Inventory Sync(A-M)

Active 0 Failed 0 Success 0 Pending 0

Pricing Sync(A-M)

Active 0 Failed 0 Success 0 Pending 0

Category Sync(A-M)

Active 0 Failed 0 Success 0 Pending 0

Magento Queue & Consumer Status:

Entity	Consumer Status	Queue Status(Count)
Customer Sync (M-A)	Active	Idle (0)
Sales Order Sync (M-A)	Active	Idle (0)
Product Sync (A-M)	Active	Idle (0)
Product Status Sync (A-M)	Active	Idle (0)
Product Price Sync	Active	Idle (0)

Failed Sync from Acumatica to Magento:

Entity	TStamp	ErrorMessage
Product Sync	10/26/2023 2:30:44 AM	Failed from Acumatica to magento with CONDITIONER
Product Status Sync	10/26/2023 2:30:44 AM	Failed from Acumatica to magento with CONDITIONER
Customer Sync	10/25/2023 11:32:41 PM	Failed from Acumatica to magento with ECUS000066
Shipment Sync	10/25/2023 12:52:23 PM	Failed from Acumatica to magento with 005512
Order Sync	10/25/2023 2:57:39 AM	Failed from Acumatica to magento with OS11111571
Order Sync	10/25/2023 2:52:23 AM	Failed from Acumatica to magento with OS11111570
	10/25/2023	Failed from Acumatica to

## Entity Sync Statistics

The count and the legend (colour) will automatically change on the dashboard for each sync. You will have a filter option for the last 4 hours, the Last 24 hours, the Last 1 week and the Last 1 month. Based on your filter selection the transaction will be shown on the dashboard.

Active ☐ The data is coming from Setup parameters.



KENSIUM

Adobe Connector

Acumatica

Search...

Revision Two Products  
Products Wholesale

11/2/2023  
7:45 PM

admin admin

NOTES FILES (1) CUSTOMIZATION TOOLS

Setup Parameters

TEST CONNECTION

Monitor and Publish Qty available  
Monitor and Publish Qty available for shipping  
Monitor and Publish Qty available on hand

Warehouse(s) Monitored:  
Magento Sync Qty: WHOLESALE, RETAIL  
Qty Available

KIT QUANTITY SYNC PREFERENCES

NonStock Qty: 0

Include Default Kit Qty  
Include Possible Kit Qty Component

C-KIT CONFIGURATIONS

Fully Shipped  
Partially Shipped

SHIPMENT SYNC TRIGGER

On Shipment Confirmation  
On Invoice Release

A TO M DROPSHIP SHIPVIA SYNC PREFERENCES

ShipVia for DropShip: WILLCALL

ADDITIONAL SETTINGS

Enable Customer Attribute Sync to Magento

INDIVIDUAL SYNC STATUS

Sync	Active
Item Class Sync	<input checked="" type="checkbox"/>
Attribute Options Sync	<input checked="" type="checkbox"/>
Tax Category Sync	<input checked="" type="checkbox"/>
Product Sync	<input type="checkbox"/>
Product Status Sync	<input checked="" type="checkbox"/>
Pricing Sync	<input checked="" type="checkbox"/>
Inventory Sync	<input checked="" type="checkbox"/>
Sales Prices Sync	<input checked="" type="checkbox"/>
Item Sales Category Sync	<input checked="" type="checkbox"/>
Customer Sync	<input checked="" type="checkbox"/>
Order Sync	<input checked="" type="checkbox"/>
Order Status Sync	<input checked="" type="checkbox"/>

Product Sync is disabled from the Setup parameters.

Acumatica

Search...

Revision Two Products  
Products Wholesale

11/2/2023  
7:47 PM

admin admin

REFRESH ALL DESIGN TOOLS

Sync Status Dashboard

Acumatica : Sync data and Information last updated at:11/2/2023 7:46:59 PM

Magento Connector Activated (11/02/2023 07:26:23 PM)

Acumatica : System Queue Status Active 0

Acumatica : Queue Dispatcher Active

Magento : Dashboard Feature Enabled

Entity wise Sync Statistics: Last 4 hours

Product Sync(A-M)

Inactive 0 0 0

Product Status Sync(A-M)

Active 0 Failed 0 Success 0 Pending 0

Inventory Sync(A-M)

Active 0 Failed 0 Success 0 Pending 2

Pricing Sync(A-M)

Active 0 Failed 0 Success 0 Pending 0

Category Sync(A-M)

Active 0 Failed 0 Success 0 Pending 0

Magento Queue & Consumer Status:

Entity	Consumer Status	Queue Status(Count)
Customer Sync (M-A)	Active	Idle (0)
Sales Order Sync (M-A)	Active	Idle (0)
Product Sync (A-M)	Active	Idle (0)
Product Status Sync (A-M)	Active	Idle (0)
Product Price Sync (A-M)	Active	Idle (0)

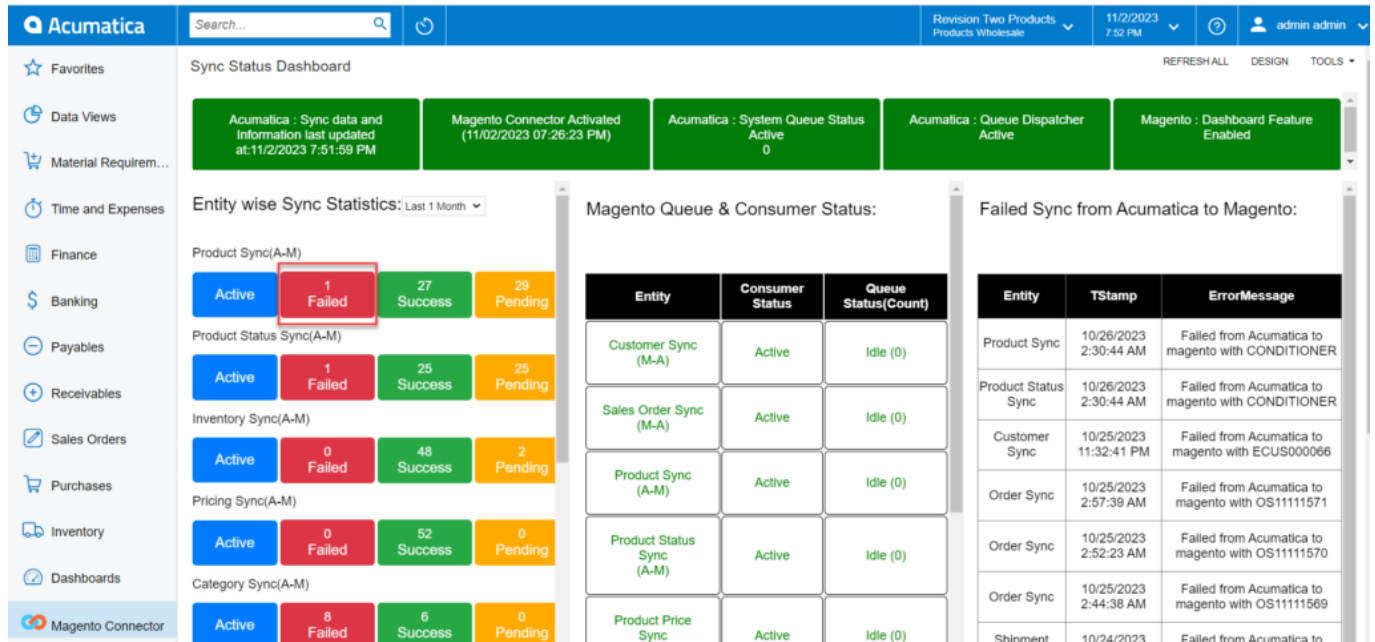
Failed Sync from Acumatica to Magento:

Entity	TStamp	ErrorMessage
Product Sync	10/26/2023 2:30:44 AM	Failed from Acumatica to magento with CONDITIONER
Product Status Sync	10/26/2023 2:30:44 AM	Failed from Acumatica to magento with CONDITIONER
Customer Sync	10/25/2023 11:32:41 PM	Failed from Acumatica to magento with ECUS000066
Order Sync	10/25/2023 2:57:39 AM	Failed from Acumatica to magento with OS11111571
Order Sync	10/25/2023 2:52:23 AM	Failed from Acumatica to magento with OS11111570
Order Sync	10/25/2023 2:44:38 AM	Failed from Acumatica to magento with OS11111569
Shipment Sync	10/24/2023 7:52:23 PM	Failed from Acumatica to magento with 005512



The Product Sync is disabled within Acumatica the dashboard reflects the same.

On mouse hover, you will be redirected to the respective screen.



**Sync Status Dashboard**

Acumatica : Sync data and Information last updated at: 11/2/2023 7:51:59 PM

Magento Connector Activated (11/02/2023 07:26:23 PM)

Acumatica : System Queue Status Active 0

Acumatica : Queue Dispatcher Active

Magento : Dashboard Feature Enabled

**Entity wise Sync Statistics: Last 1 Month**

Product Sync(A-M)

Active	1 Failed	27 Success	29 Pending
--------	----------	------------	------------

Product Status Sync(A-M)

Active	1 Failed	25 Success	25 Pending
--------	----------	------------	------------

Inventory Sync(A-M)

Active	0 Failed	48 Success	2 Pending
--------	----------	------------	-----------

Pricing Sync(A-M)

Active	0 Failed	52 Success	0 Pending
--------	----------	------------	-----------

Category Sync(A-M)

Active	8 Failed	6 Success	0 Pending
--------	----------	-----------	-----------

**Magento Queue & Consumer Status:**

Entity	Consumer Status	Queue Status(Count)
Customer Sync (M-A)	Active	Idle (0)
Sales Order Sync (M-A)	Active	Idle (0)
Product Sync (A-M)	Active	Idle (0)
Product Status Sync (A-M)	Active	Idle (0)
Product Price Sync	Active	Idle (0)

**Failed Sync from Acumatica to Magento:**

Entity	TStamp	ErrorMessage
Product Sync	10/26/2023 2:30:44 AM	Failed from Acumatica to magento with CONDITIONER
Product Status Sync	10/26/2023 2:30:44 AM	Failed from Acumatica to magento with CONDITIONER
Customer Sync	10/25/2023 11:32:41 PM	Failed from Acumatica to magento with ECUS000066
Order Sync	10/25/2023 2:57:39 AM	Failed from Acumatica to magento with OS11111571
Order Sync	10/25/2023 2:52:23 AM	Failed from Acumatica to magento with OS11111570
Order Sync	10/25/2023 2:44:38 AM	Failed from Acumatica to magento with OS11111569
Shipment	10/24/2023	Failed from Acumatica to

Click on any of the boxes.



Acumatica Search... Revision Two Products Products Wholesale 11/2/2023 7:54 PM admin admin

Entity Sync Status CUSTOMIZATION TOOLS

Entity Type: Product Sync Start Date: 10/3/2023 5 End Date: 11/3/2023 5  
Sync Type: Failed

Entity	Status	Sync Status Message	Is Sync Triggered	Last Updated Date Time
CONDITIONER	Failed	price is not mapped Product: CONDITIONER	True	11/02/2023 07:51:47 PM

Magento Connector

Entity Sync Status screen

### Update:

With the Update button, you can update the data which will be reflected in the Dashboard.



KENSIUM

# Adobe Connector



Update the data