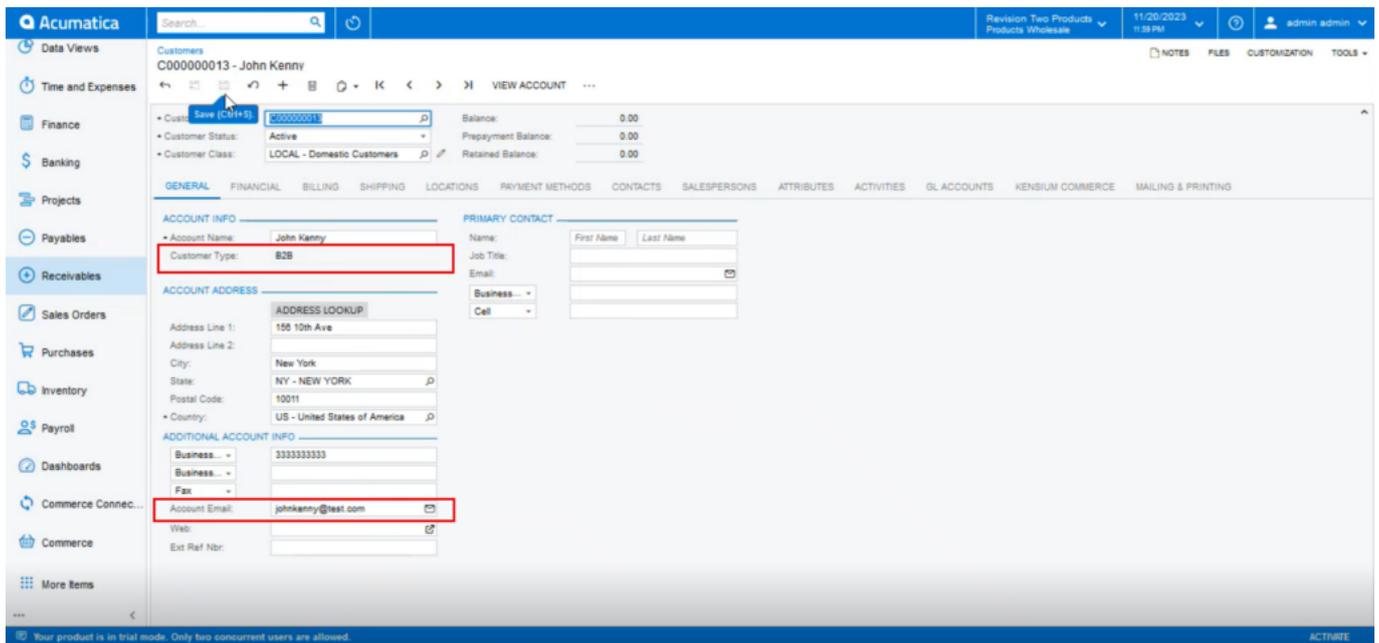


Managing Customer sync from Acumatica to B2B

You can sync the customer from Acumatica to B2B. Follow the steps.

Step 1: Create a Customer within Acumatica. While creating the Customer you must create the Customer type as B2B. Also, the email address is mandatory.



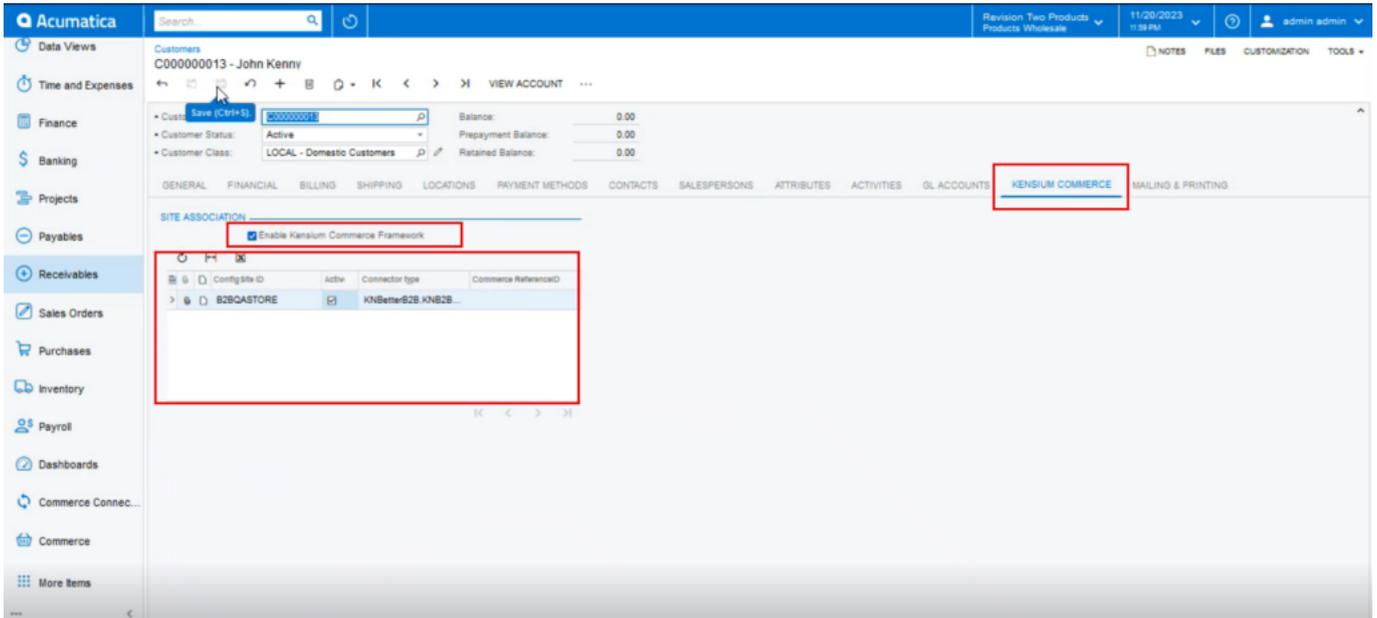
The screenshot shows the Acumatica interface for creating a new customer. The 'Customer Type' is set to 'B2B' and the 'Account Email' is 'johnkenny@test.com', both highlighted with red boxes. The 'Account Name' is 'John Kenny' and the 'Address' is '155 10th Ave, New York, NY - NEW YORK, 10011, US - United States of America'. The 'Primary Contact' section is also visible.

Field	Value
Account Name	John Kenny
Customer Type	B2B
Address Line 1	155 10th Ave
Address Line 2	
City	New York
State	NY - NEW YORK
Postal Code	10011
Country	US - United States of America
Business	333333333
Fax	
Account Email	johnkenny@test.com
Web	
Ext Ref Nbr	

The customer type should be B2B and Account Email is mandatory

Step 2: Click on the [Kensium Commerce] Tab. Upon clicking you need to enable the checkbox for [Enable Kensium Commerce Framework] in the Site Association.

Check the box of the connection Type [KNB] and save the screen.

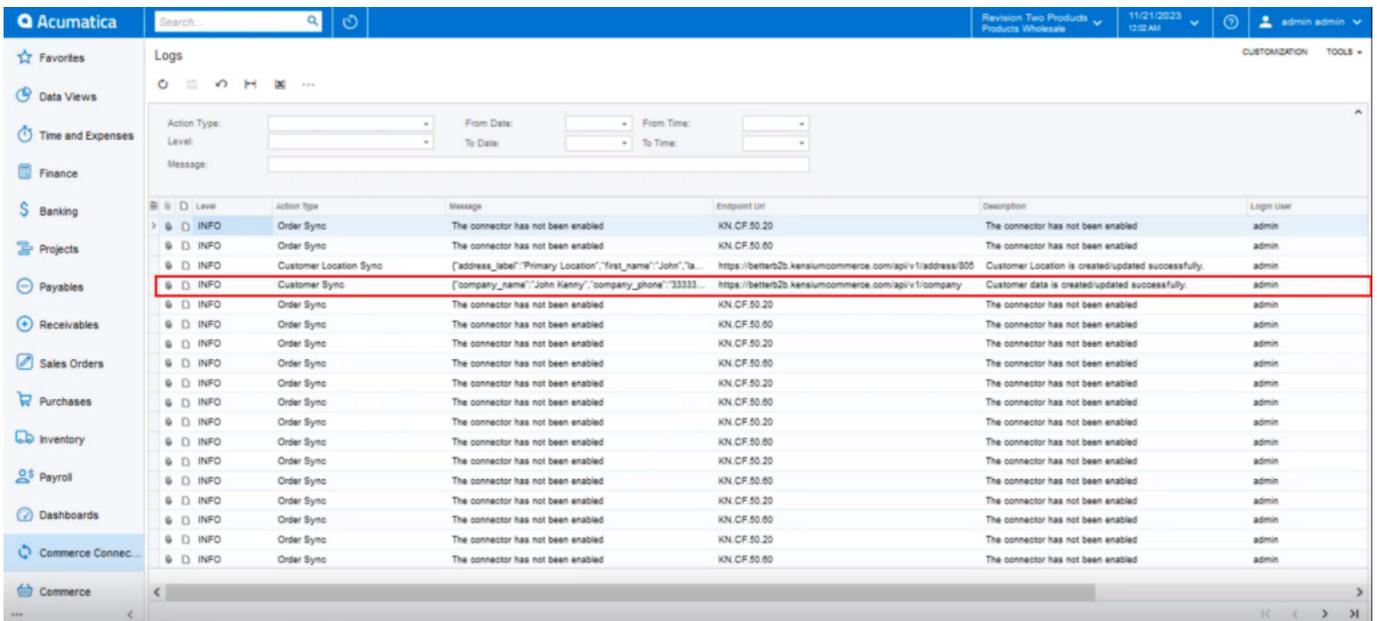


The screenshot shows the Acumatica interface for a customer record. The customer name is John Kenny (ID: C000000013). The 'KENSIMUM COMMERCE' tab is selected, showing a table for 'SITE ASSOCIATION' with one entry:

Config Site ID	Active	Connector Type	Commerce Reference ID
B2BOASTORE	☑	KNBetaB2B_KNB2B...	

Setting up Kensium Commerce

Step 3: Go to the connector logs under the Reports.

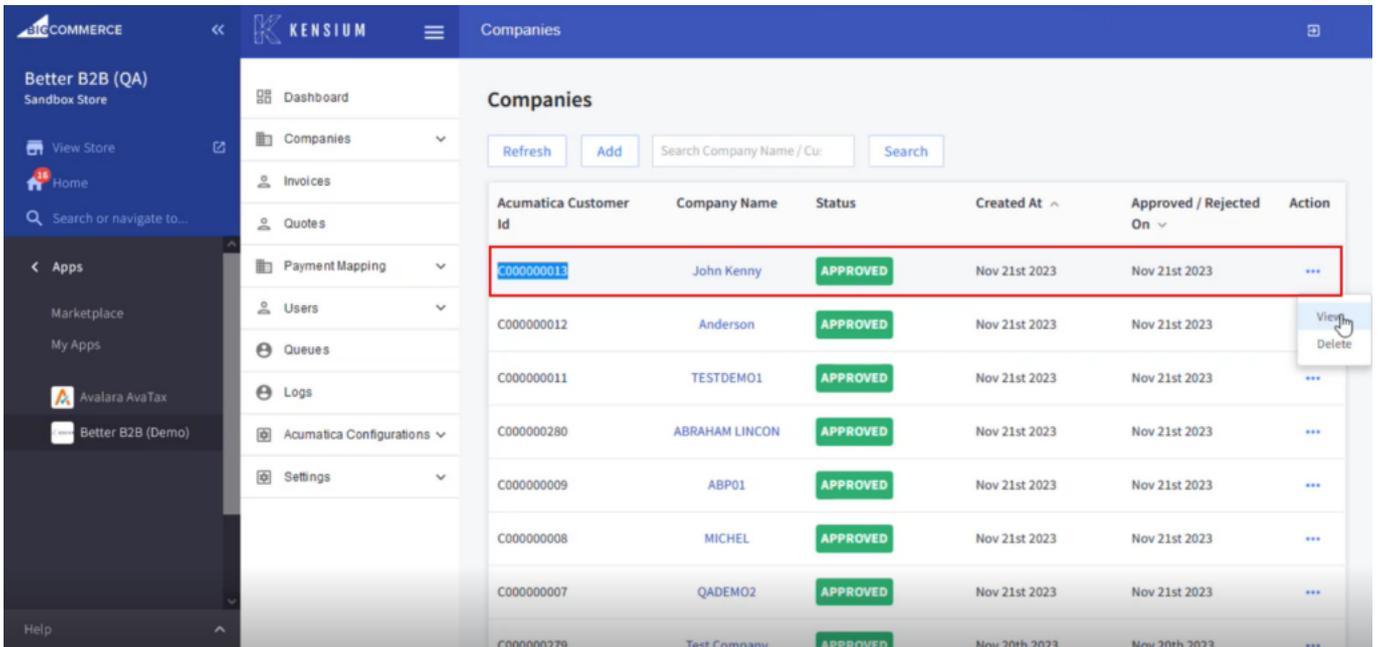


The screenshot shows the 'Logs' page in Acumatica. The logs table contains the following entries:

Level	Action Type	Message	Endpoint URL	Description	Login User
INFO	Order Sync	The connector has not been enabled	KN.CF.50.20	The connector has not been enabled	admin
INFO	Order Sync	The connector has not been enabled	KN.CF.50.50	The connector has not been enabled	admin
INFO	Customer Location Sync	[address_label: "Primary Location"; first_name: "John"; la	https://better2b.kensiumcommerce.com/api/v1/address/505	Customer Location is created/updated successfully.	admin
INFO	Customer Sync	[company_name: "John Kenny"; company_phone: "33333	https://better2b.kensiumcommerce.com/api/v1/company	Customer data is created/updated successfully.	admin
INFO	Order Sync	The connector has not been enabled	KN.CF.50.20	The connector has not been enabled	admin
INFO	Order Sync	The connector has not been enabled	KN.CF.50.50	The connector has not been enabled	admin
INFO	Order Sync	The connector has not been enabled	KN.CF.50.20	The connector has not been enabled	admin
INFO	Order Sync	The connector has not been enabled	KN.CF.50.50	The connector has not been enabled	admin
INFO	Order Sync	The connector has not been enabled	KN.CF.50.20	The connector has not been enabled	admin
INFO	Order Sync	The connector has not been enabled	KN.CF.50.50	The connector has not been enabled	admin
INFO	Order Sync	The connector has not been enabled	KN.CF.50.20	The connector has not been enabled	admin
INFO	Order Sync	The connector has not been enabled	KN.CF.50.50	The connector has not been enabled	admin
INFO	Order Sync	The connector has not been enabled	KN.CF.50.20	The connector has not been enabled	admin
INFO	Order Sync	The connector has not been enabled	KN.CF.50.50	The connector has not been enabled	admin
INFO	Order Sync	The connector has not been enabled	KN.CF.50.20	The connector has not been enabled	admin
INFO	Order Sync	The connector has not been enabled	KN.CF.50.50	The connector has not been enabled	admin

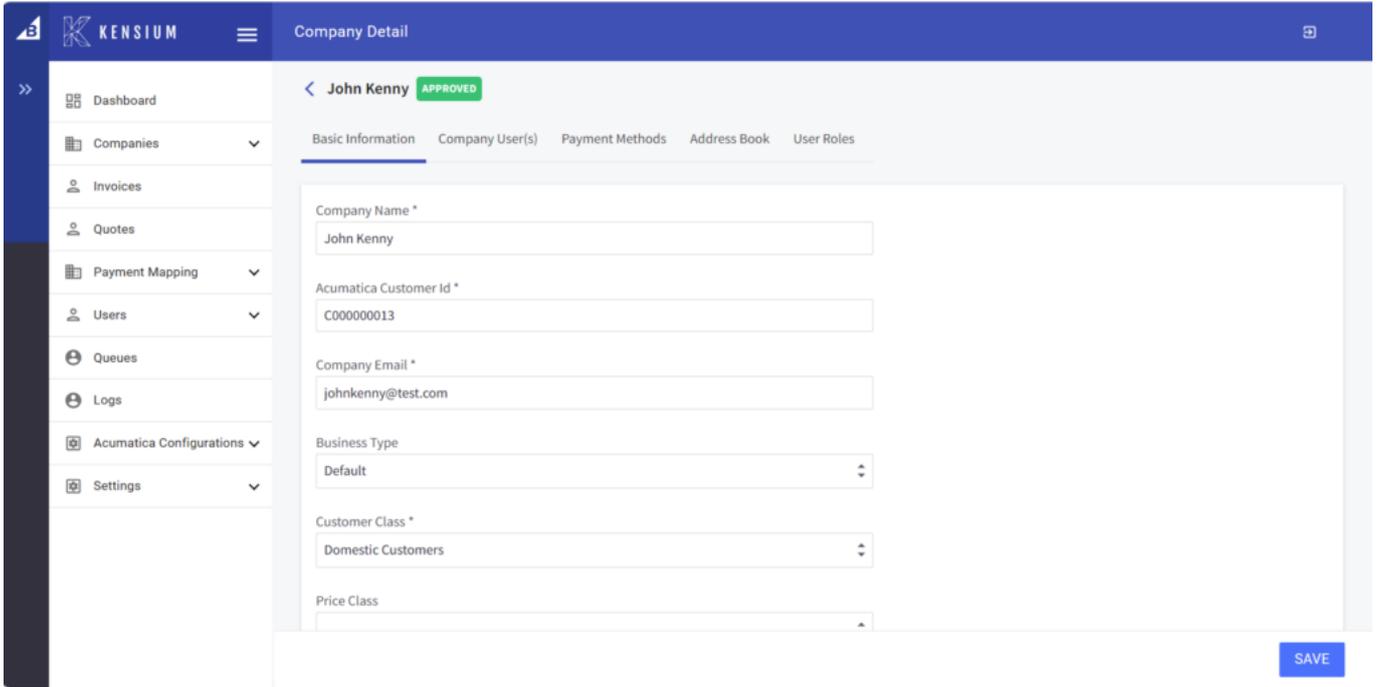
Customer Sync Details in the Connector Logs

Step 4: Go to the Better B2B and click on the Company.



Customer synced from Acumatica to Better B2B.

Step 5: Clicking on [View] will give you the details including Basic Information, Company(s) User, Payment Methods, Address Book and User Role.



Company Detail | John Kenny APPROVED

Basic Information | Company User(s) | Payment Methods | Address Book | User Roles

Company Name *
John Kenny

Acumatica Customer Id *
C00000013

Company Email *
johnkenny@test.com

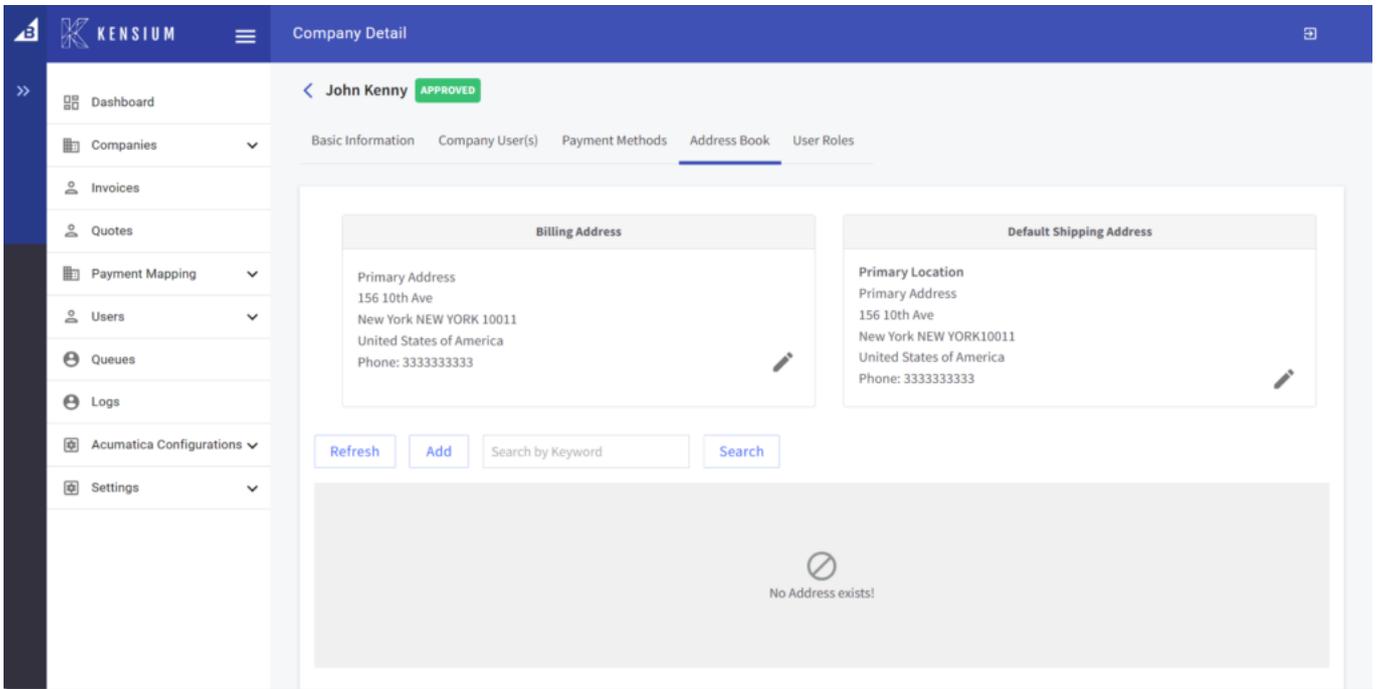
Business Type
Default

Customer Class *
Domestic Customers

Price Class

SAVE

Basic Information of the Company



Company Detail | John Kenny APPROVED

Basic Information | Company User(s) | Payment Methods | **Address Book** | User Roles

Billing Address

Primary Address
156 10th Ave
New York NEW YORK 10011
United States of America
Phone: 3333333333

Default Shipping Address

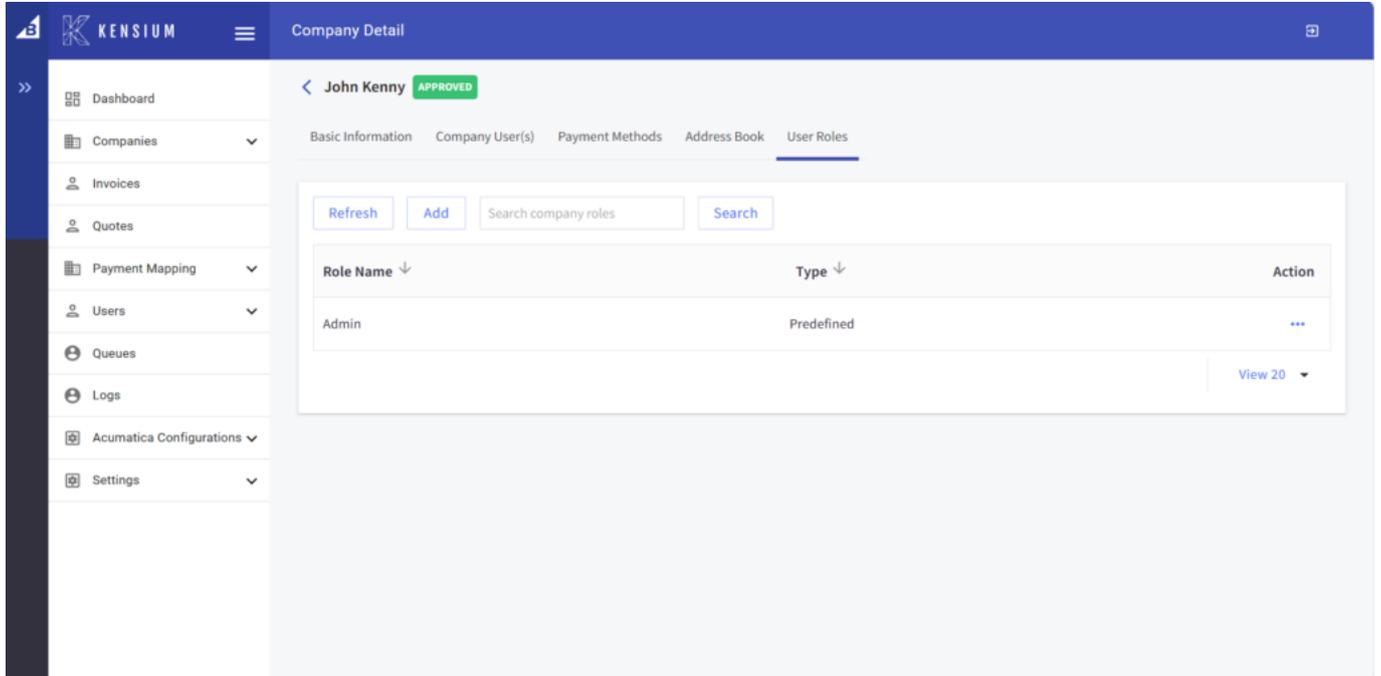
Primary Location
Primary Address
156 10th Ave
New York NEW YORK 10011
United States of America
Phone: 3333333333

Refresh **Add** Search by Keyword **Search**

No Address exists!

Address Book is already

The user role is a Predefined role.

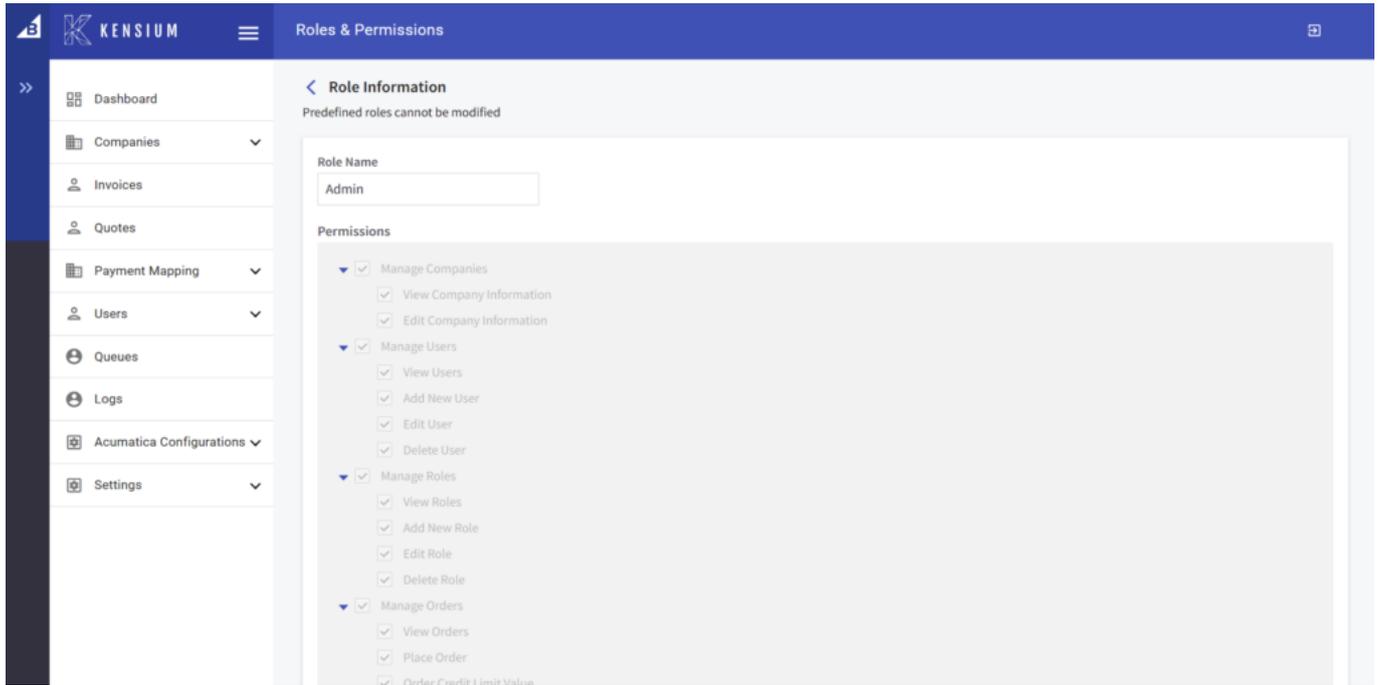


The screenshot shows the 'User Roles' section for a user named 'John Kenny' (status: APPROVED). The page has a sidebar with navigation options: Dashboard, Companies, Invoices, Quotes, Payment Mapping, Users, Queues, Logs, Acumatica Configurations, and Settings. The main content area has tabs for 'Basic Information', 'Company User(s)', 'Payment Methods', 'Address Book', and 'User Roles'. Below the tabs, there are 'Refresh', 'Add', and 'Search' buttons, along with a search input field labeled 'Search company roles'. A table displays the following data:

Role Name ↓	Type ↓	Action
Admin	Predefined	...

A 'View 20' dropdown is located at the bottom right of the table.

The User Role is pre-defined.



View Option in Predefined Role Information.