

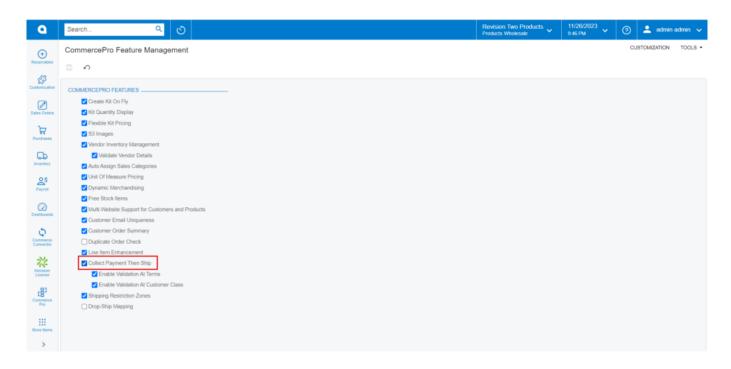
Collect and then Ship

The payment validation for shipments is a configuration feature that a customer has an unpaid balance. If a shipment is attempted on an unpaid order, the system will display an alert message.

- To access [Collect and then ship], you must enable the check box for [collect and then ship], under CommercePro Features.
- Click on [Save].

The Impacted areas for Collect and then ship is below.

- Customer Class
- Credit Items
- Sales Orders
- Shipment
- Process Orders
- Process Shipments

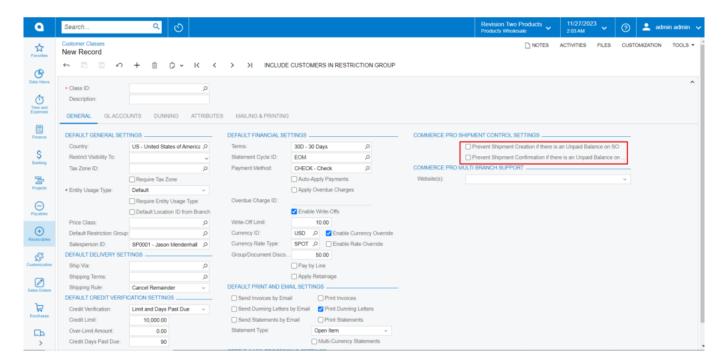


CommercePro

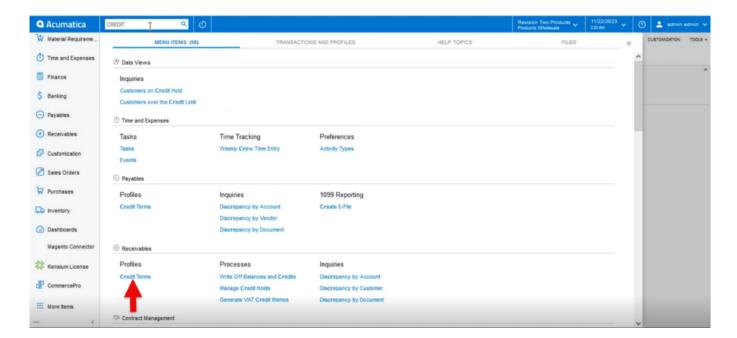
• You need search for [Customer Classes] or [Credit Terms] to view the [shipment control settings].







CommercePro (1)

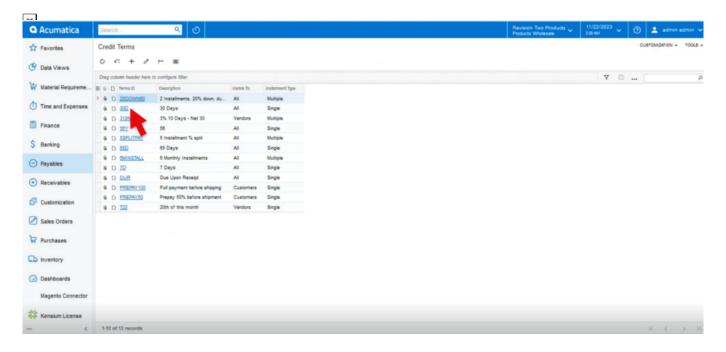


Credit terms





- Click on [Credit Terms] under Profiles.
- You will be navigated to the screen below.

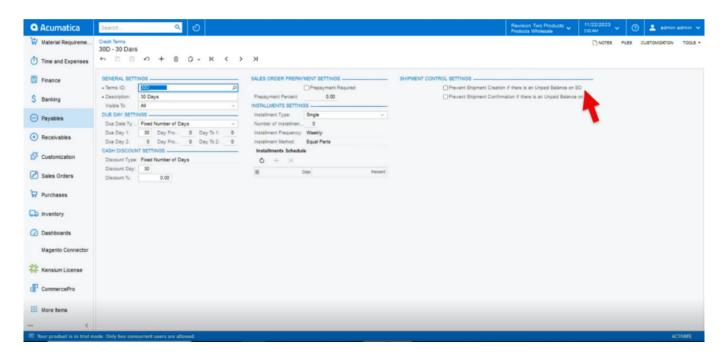


Credit terms (1)

• Click on one of the **[Terms ID]**, you will be navigated to the below screen.







Credit terms(2)

You can view [Prevent Shipment Creation If There Is an Update Balance On SO], [Prevent Shipment Confirmation If There Is an Update Balance On] under [Commerce Pro Shipment Control Settings].

• Prevent Shipment Creation If There Is an Update Balance On SO: If you enable this radio button the sales orders shipment will be stopped If there is any unpaid balance for a sale order at shipment creation level.

Note: If the credit limit is zero, you will then receive an alert; if the credit limit is any other amount, you will not receive any alert messages.

• Prevent Shipment Creation If There Is an Update Balance On: If you enable this radio button the sales orders shipment will be stopped If there is any unpaid balance for a sale order at shipment Confirmation level.

