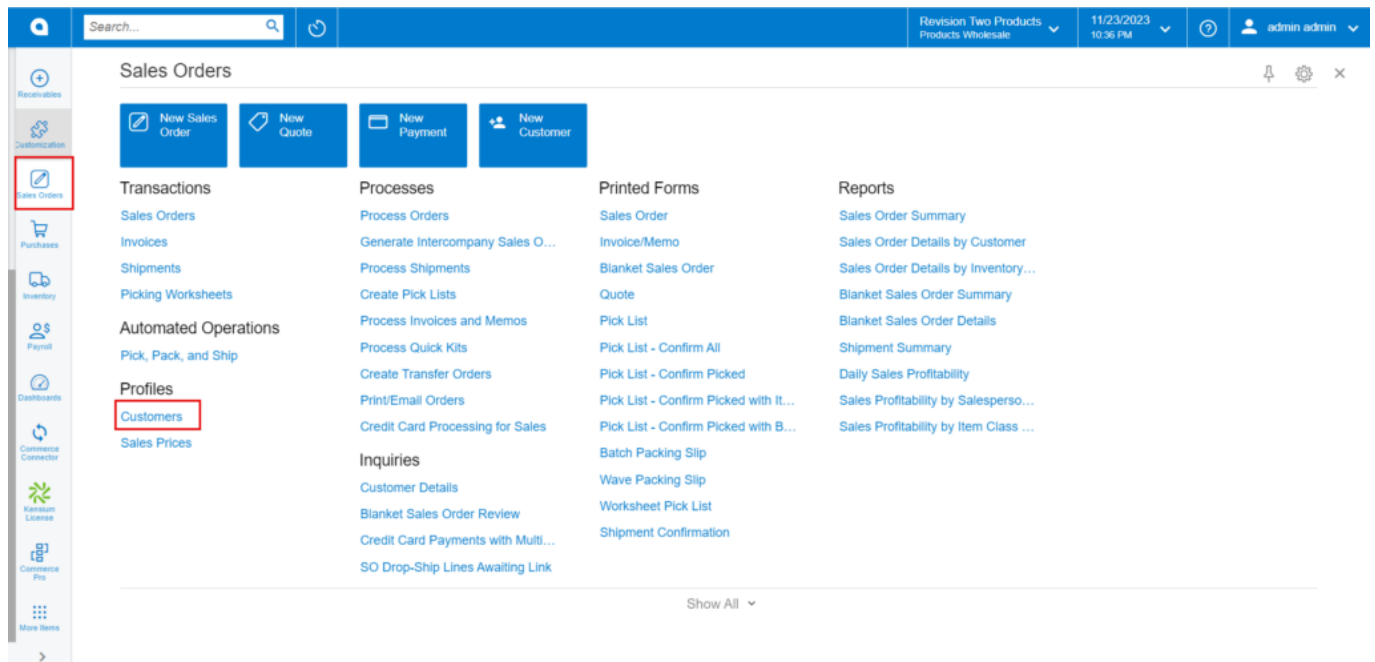


Customer



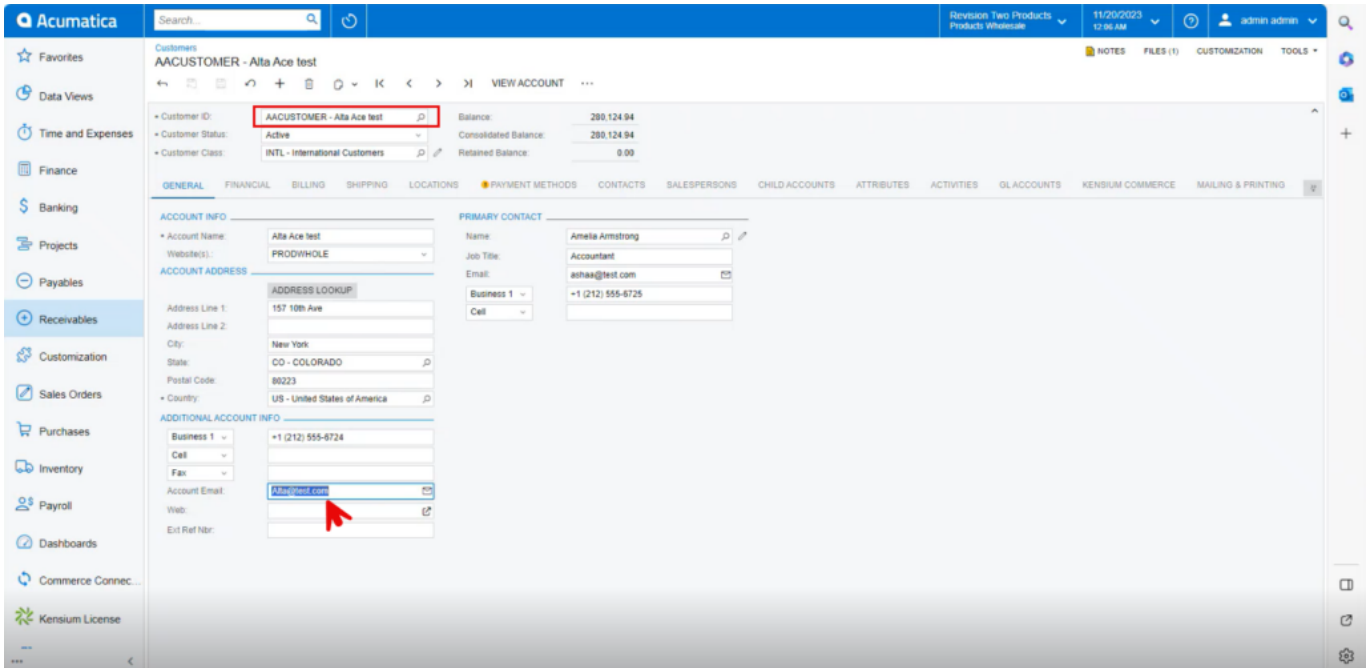
- You need to create a **[Customer ID]** in **[Customers]** under **[Profiles]** in **[Sales Orders]**.



The screenshot shows the Kensium CommercePro interface. The top navigation bar includes a search bar, a refresh button, and user information (admin admin). The left sidebar contains various menu items, with 'Sales Orders' highlighted. The main content area displays a grid of options under the 'Sales Orders' heading, including 'New Sales Order', 'New Quote', 'New Payment', and 'New Customer'. The 'Profiles' section is expanded, showing 'Customers' and 'Sales Prices'.

Customers

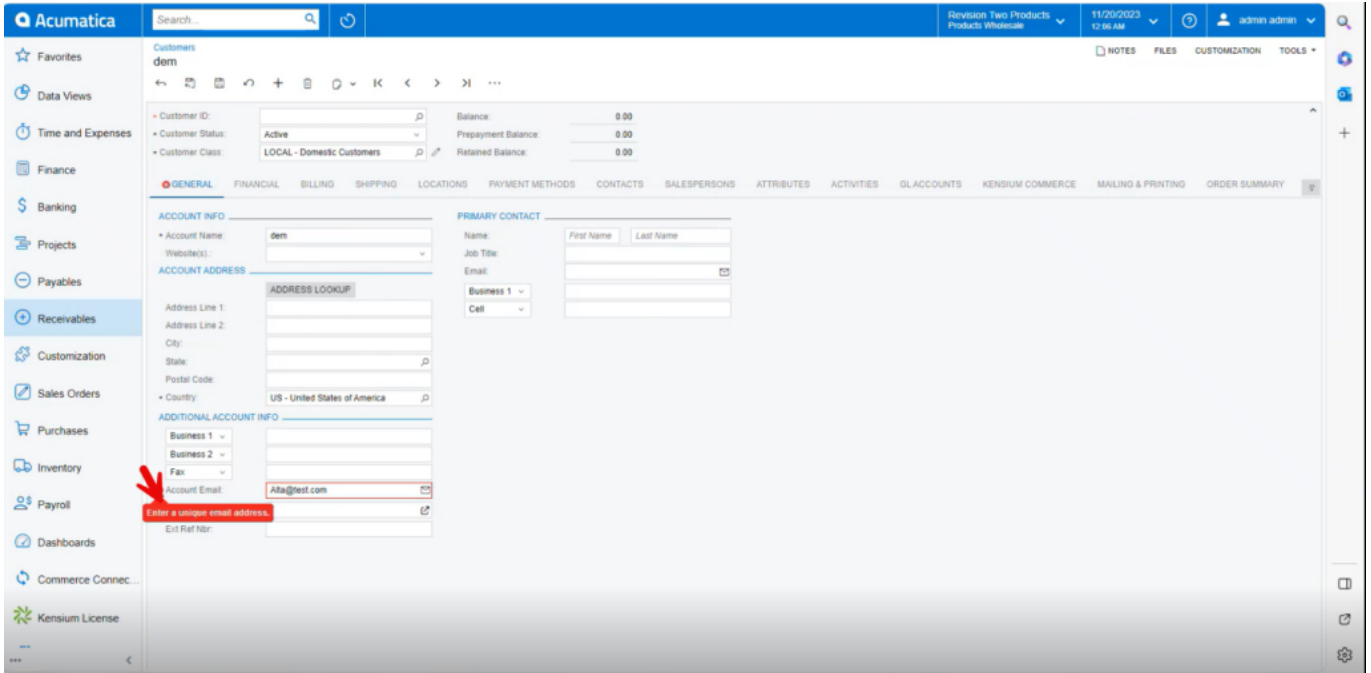
- You need to create a **[Customer ID]**.
- Select the **[Customer Status]** from the drop-down.
- Search for **[Customer Class]**.
- Enter the **[Account Email]**.



The screenshot displays the Acumatica software interface for a customer record titled "AACUSTOMER - Alta Ace test". The interface includes a sidebar with navigation options like Favorites, Data Views, Time and Expenses, Finance, Banking, Projects, Payables, Receivables, Customization, Sales Orders, Purchases, Inventory, Payroll, Dashboards, and Commerce Connect. The main content area shows the customer's details, including Account ID, Status, Class, Balance, Consolidated Balance, and Retained Balance. The "ACCOUNT INFO" section contains fields for Account Name, Website(s), Address Line 1, Address Line 2, City, State, Postal Code, and Country. The "PRIMARY CONTACT" section shows contact information for Amelia Armstrong, including Name, Job Title, Email, Business 1, and Cell. The "ADDITIONAL ACCOUNT INFO" section includes fields for Business 1, Cell, Fax, Account Email, Web, and Ext Ref Nbr. A red arrow points to the "Account Email" field, which displays the error message "Enter a Unique email Address".

Customers (1)

- When you create a new customer and use their existing email address, an error notice appears under Account Email as **{Enter a Unique email Address}**.



Acumatica

Search...

Revision Two Products
Products Wholesale

11/20/2023
12:56 AM

admin admin

NOTES FILES CUSTOMIZATION TOOLS

Customers
dem

Customer ID: dem Balance: 0.00
Customer Status: Active Prepayment Balance: 0.00
Customer Class: LOCAL - Domestic Customers Retained Balance: 0.00

GENERAL FINANCIAL BILLING SHIPPING LOCATIONS PAYMENT METHODS CONTACTS SALESPERSONS ATTRIBUTES ACTIVITIES GLACCOUNTS KENSIUM COMMERCE MAILING & PRINTING ORDER SUMMARY

ACCOUNT INFO

Account Name: dem
Website(s):
ACCOUNT ADDRESS

ADDRESS LOOKUP

Address Line 1:
Address Line 2:
City:
State:
Postal Code:
Country: US - United States of America

ADDITIONAL ACCOUNT INFO

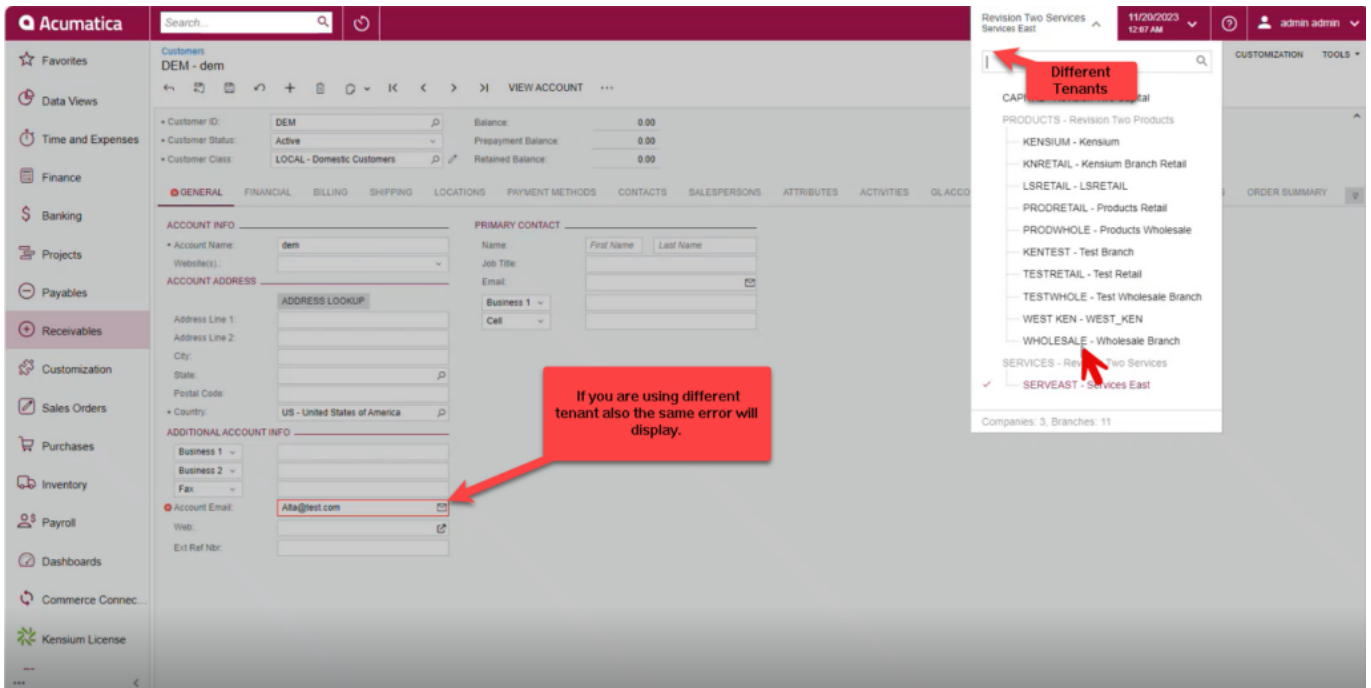
Business 1:
Business 2:
Fax:
Account Email: Atta@test.com
Web:
Ext Ref Nbr:

PRIMARY CONTACT

Name: First Name Last Name
Job Title:
Email:
Business 1:
Cell:

Enter a unique email address.

New Customer



Acumatica

Search...

Revision Two Services
Services East

11/20/2023
12:57 AM

admin admin

CUSTOMIZATION TOOLS

Customers
DEM - dem

Customer ID: DEM Balance: 0.00
Customer Status: Active Prepayment Balance: 0.00
Customer Class: LOCAL - Domestic Customers Retained Balance: 0.00

GENERAL FINANCIAL BILLING SHIPPING LOCATIONS PAYMENT METHODS CONTACTS SALESPERSONS ATTRIBUTES ACTIVITIES GLACCOUNTS

ACCOUNT INFO

Account Name: dem
Website(s):
ACCOUNT ADDRESS

ADDRESS LOOKUP

Address Line 1:
Address Line 2:
City:
State:
Postal Code:
Country: US - United States of America

ADDITIONAL ACCOUNT INFO

Business 1:
Business 2:
Fax:
Account Email: Atta@test.com
Web:
Ext Ref Nbr:

PRIMARY CONTACT

Name: First Name Last Name
Job Title:
Email:
Business 1:
Cell:

Enter a unique email address.

PRODUCTS - Revision Two Products

KENSIUM - Kensium
KNRETAIL - Kensium Branch Retail
LSRETAIL - LSRETAIL
PROORETAIL - Products Retail
PROOWHOLE - Products Wholesale
KENTEST - Test Branch
TESTRETAIL - Test Retail
TESTWHOLE - Test Wholesale Branch
WEST KEN - WEST_KEN
WHOLESALE - Wholesale Branch

SERVICES - Revision Two Services

SERVEAST - Services East

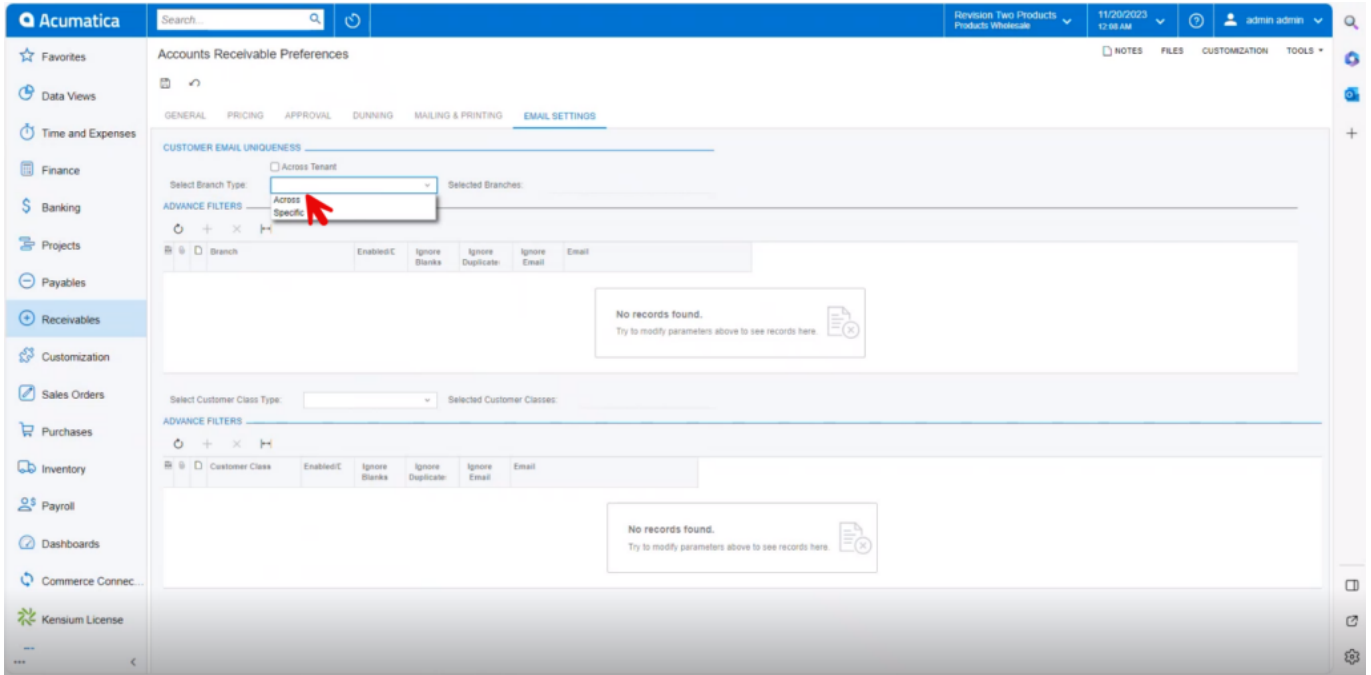
Companies: 3, Branches: 11

If you are using different tenant also the same error will display.

Different Tenant

If you display the radio button for **[ACTIVE TENANT]** a line with **[Select Branch Type]** and **[Selected Branches]** will display.

- Select the **[Branch Type]** from the drop-down menu as **[Across]**.



Acumatica

Search

Revision Two Products
Products Wholesale

11/20/2023
12:00 AM

admin admin

NOTES FILES CUSTOMIZATION TOOLS

Accounts Receivable Preferences

GENERAL PRICING APPROVAL DUNNING MAILING & PRINTING EMAIL SETTINGS

CUSTOMER EMAIL UNIQUENESS

☐ Across Tenant

Select Branch Type: Across Selected Branches:

ADVANCE FILTERS

Branch	Enabled	Ignore Blanks	Ignore Duplicate	Ignore Email	Email
No records found. Try to modify parameters above to see records here.					

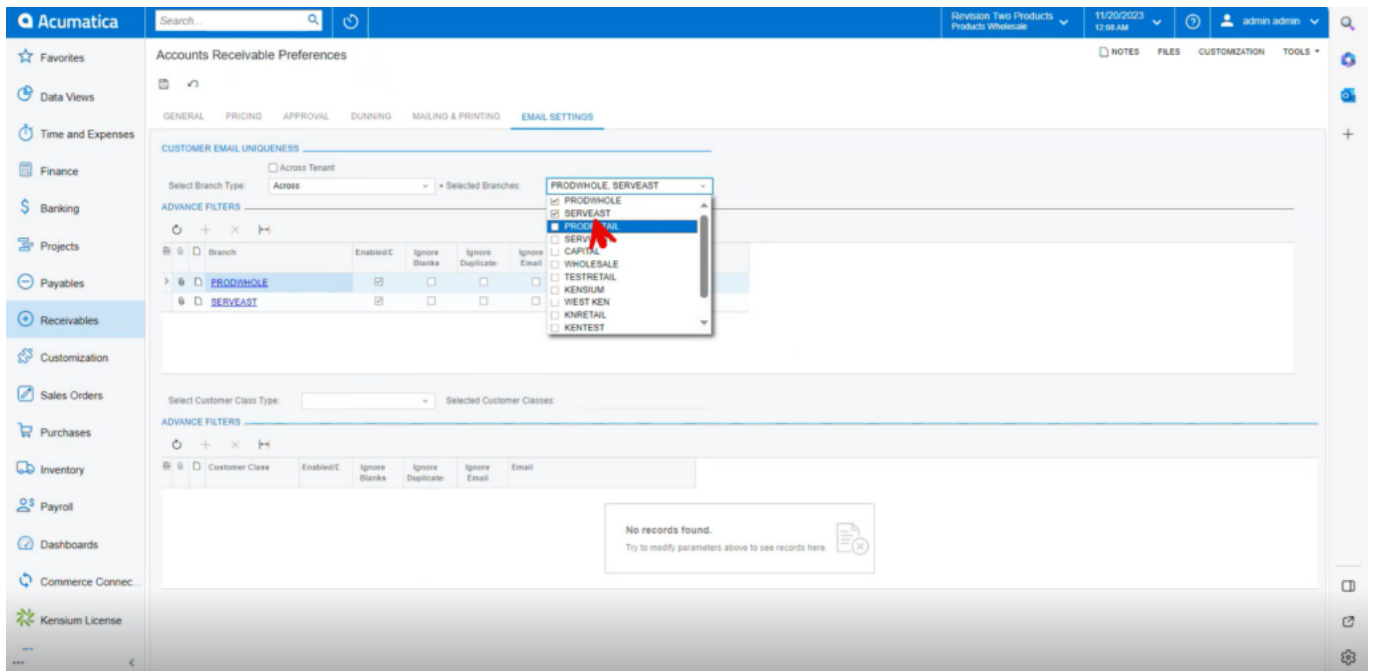
Select Customer Class Type: Selected Customer Classes:

ADVANCE FILTERS

Customer Class	Enabled	Ignore Blanks	Ignore Duplicate	Ignore Email	Email
No records found. Try to modify parameters above to see records here.					

Branch Type

- Select the **[Branches]** from the Selected Branches menu.



Selected Branches

- The selected branches will be displayed under Advance Features.
- Enable the radio button for **[Ignore Blanks]** for **[PRODWHOLE]**.

Acumatica

Search

Revision Two Products
Products Wholesale

11/20/2023
12:59 AM

admin admin

NOTES FILES CUSTOMIZATION TOOLS

Accounts Receivable Preferences

GENERAL PRICING APPROVAL DUNNING MAILING & PRINTING EMAIL SETTINGS

CUSTOMER EMAIL UNIQUENESS

☐ Across Tenant

Select Branch Type: Across Selected Branches: PRODWHOLE, SERVEAST

ADVANCE FILTERS

Branch	Enabled	Ignore Blanks	Ignore Duplicate	Ignore Email	Email
PRODWHOLE	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
SERVEAST	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

Select Customer Class Type: Selected Customer Classes:

ADVANCE FILTERS

Customer Class	Enabled	Ignore Blanks	Ignore Duplicate	Ignore Email	Email
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No records found.
Try to modify parameters above to see records here.

Accounts Receivable Preferences