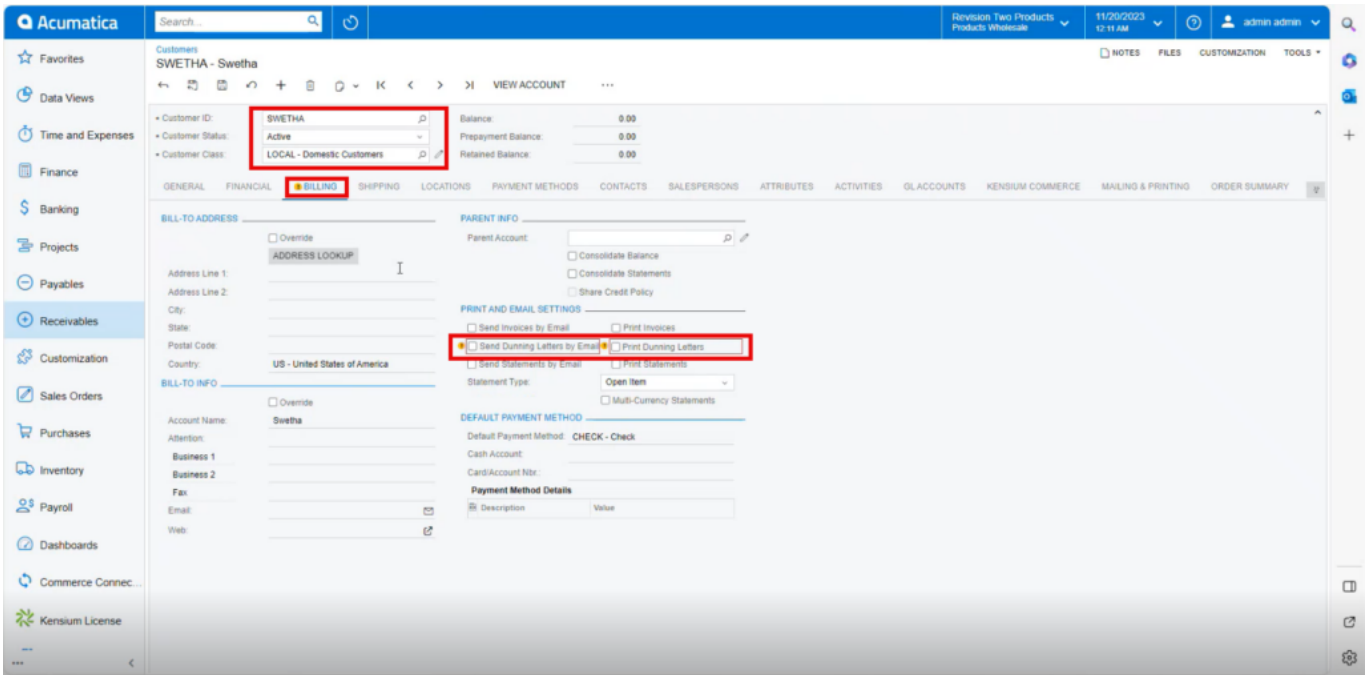


Ignore Blanks

You can create a customer without email Id if the **[Ignore Blank]** radio button is enabled.

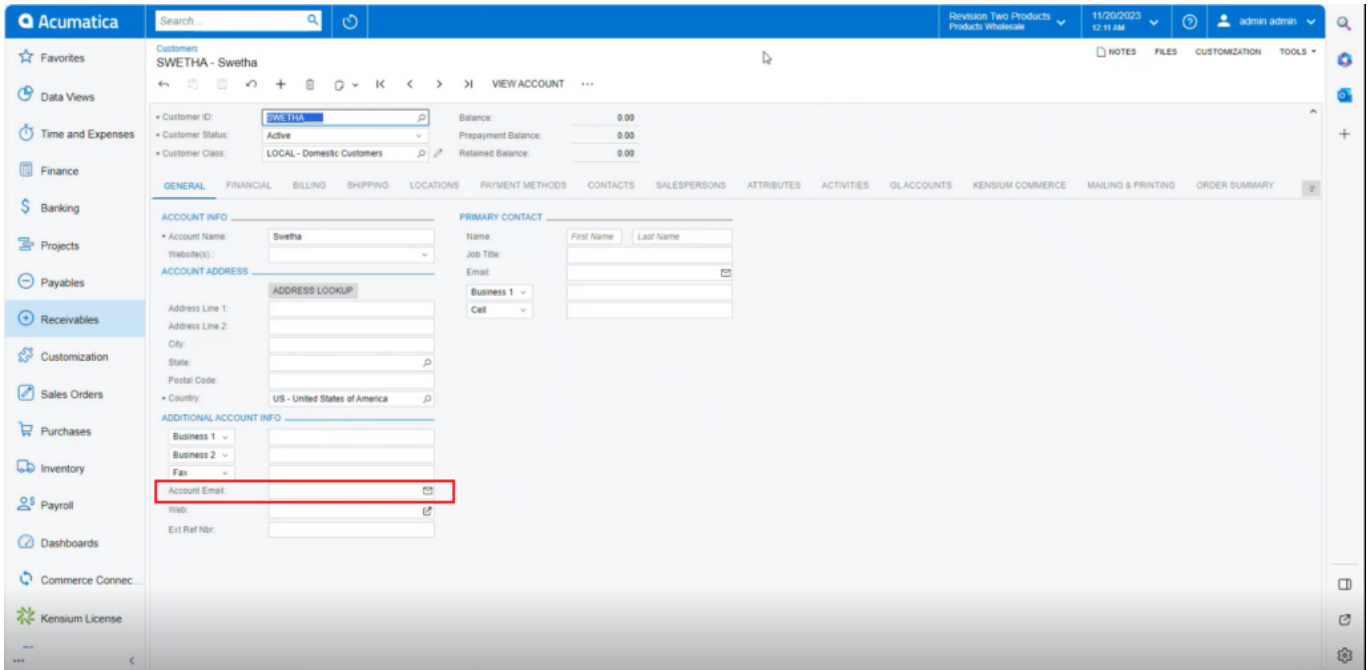
1. You need to navigate to the customer screen.
2. Create the customer ID.
3. Select **[Customer status]** from the drop-down,
4. Click on **the [Billing]** tab and disable the check box for **[Send Dunning Letters by Email]**.



The screenshot shows the Acumatica interface for a customer record. The customer name is SWETHA - Swetha. The 'BILLING' tab is active. In the 'PRINT AND EMAIL SETTINGS' section, the 'Send Dunning Letters by Email' checkbox is unchecked and highlighted with a red box. Other fields like 'Customer ID', 'Customer Status', and 'Customer Class' are also highlighted with red boxes.

Disable the radio button

1. Click on **[save]**.
2. You can view that **[Account Mail]** displays no errors.



Acumatica

Search...

Revision Two Products
Products Wholesale

11/20/2023
12:11 AM

admin admin

Customers
SWETHA - Swetha

NOTES FILES CUSTOMIZATION TOOLS

VIEW ACCOUNT

Customer ID: SWETHA Balance: 0.00
Customer Status: Active Prepayment Balance: 0.00
Customer Class: LOCAL - Domestic Customers Retained Balance: 0.00

GENERAL FINANCIAL BILLING SHIPPING LOCATIONS PAYMENT METHODS CONTACTS SALESPERSONS ATTRIBUTES ACTIVITIES GLACCOUNTS KENSIMUM COMMERCE MAILING & PRINTING ORDER SUMMARY

ACCOUNT INFO

Account Name: Swetha
Website(s):
ACCOUNT ADDRESS

ADDRESS LOOKUP

Address Line 1:
Address Line 2:
City:
State:
Postal Code:
Country: US - United States of America

ADDITIONAL ACCOUNT INFO

Business 1:
Business 2:
Fax:
Account Email:
Web:
Ext Ref Nbr:

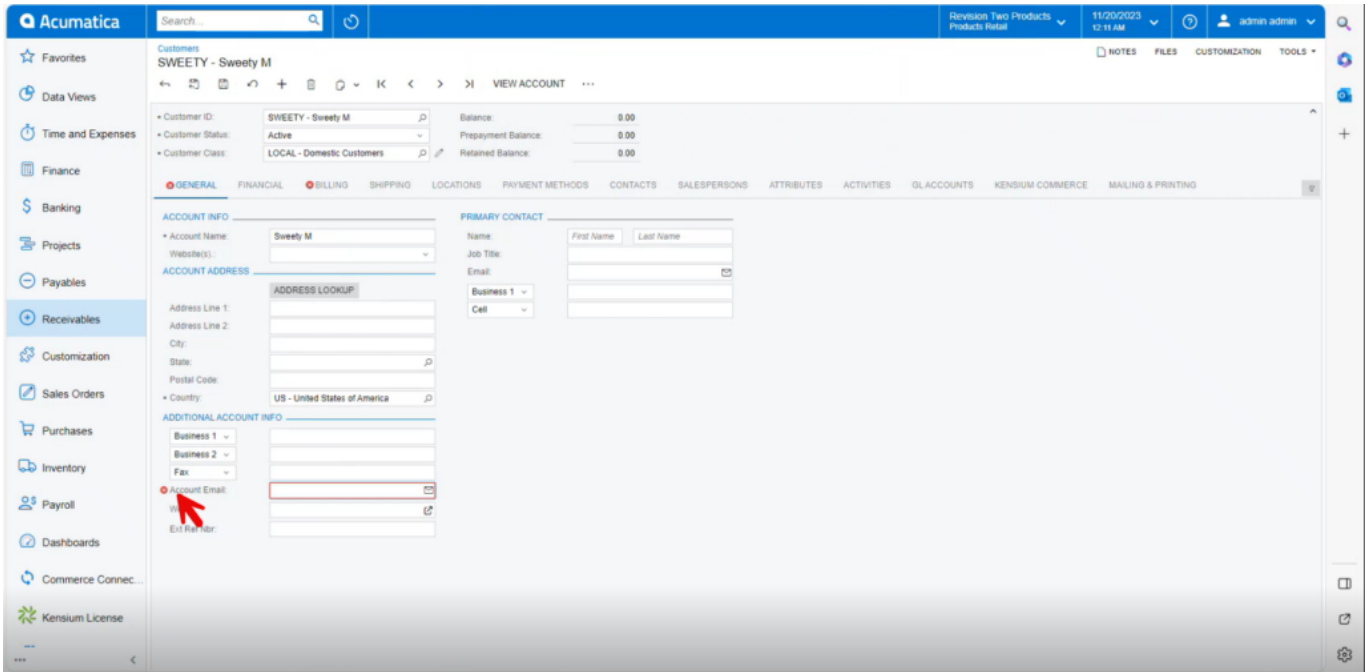
PRIMARY CONTACT

Name: First Name Last Name
Job Title:
Email:
Business 1:
Cell:

No Error

You cannot create a customer without email Id if the **[Ignore Blank]** radio button is disabled.

1. If you create a customer, it will through an error message in **[ACCOUNT EMAIL]**.



The screenshot displays the Acumatica software interface for a customer account. The top navigation bar includes the Acumatica logo, a search bar, and user information (Revision Two Products, Products Retail, 11/20/2023 12:11 AM, admin admin). The left sidebar lists various modules such as Favorites, Data Views, Time and Expenses, Finance, Banking, Projects, Payables, Receivables, Customization, Sales Orders, Purchases, Inventory, Payroll, Dashboards, and Commerce Connec... The main content area shows the customer details for 'SWEETY - Sweety M'. The 'ACCOUNT INFO' section includes fields for Account Name (Sweety M), Website(s), and ACCOUNT ADDRESS (Address Line 1, Address Line 2, City, State, Postal Code, Country: US - United States of America). The 'ADDITIONAL ACCOUNT INFO' section contains fields for Business 1, Business 2, Fax, Account Email, and ERI Ref Id. A red arrow points to the 'Account Email' field. The 'PRIMARY CONTACT' section includes fields for Name (First Name, Last Name), Job Title, Email, Business 1, and Cell.

Error