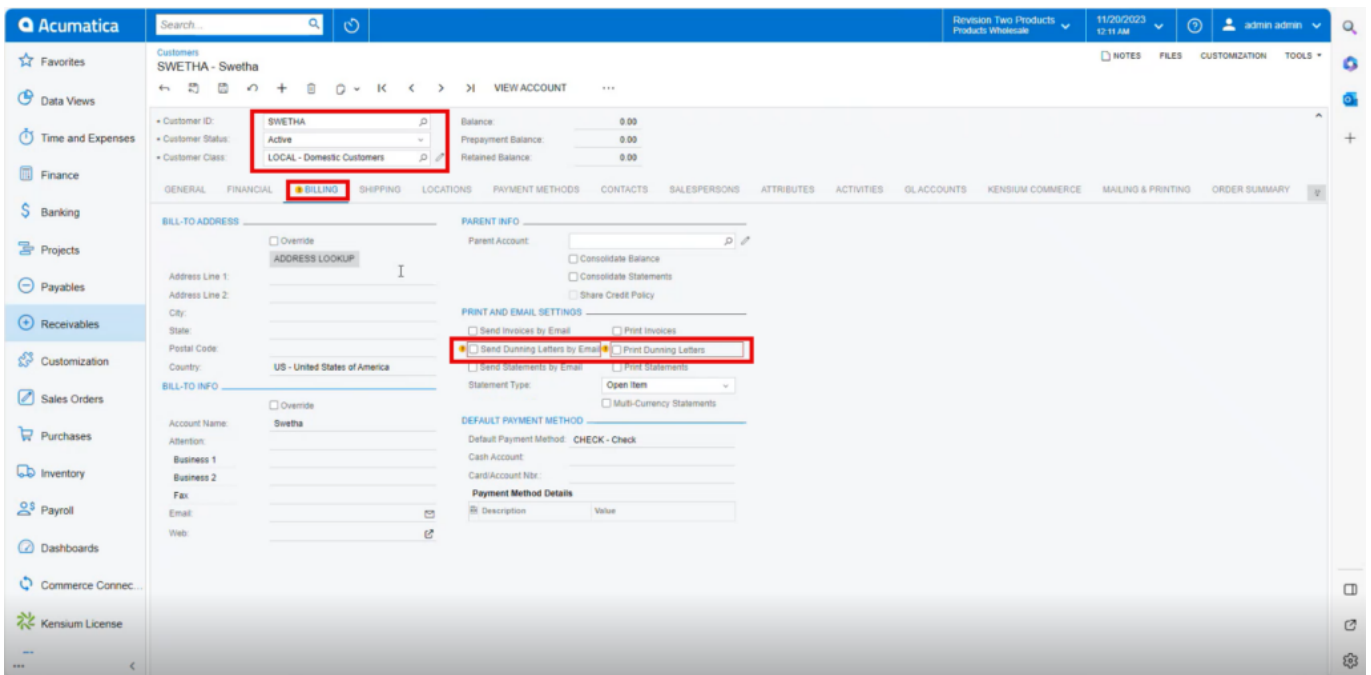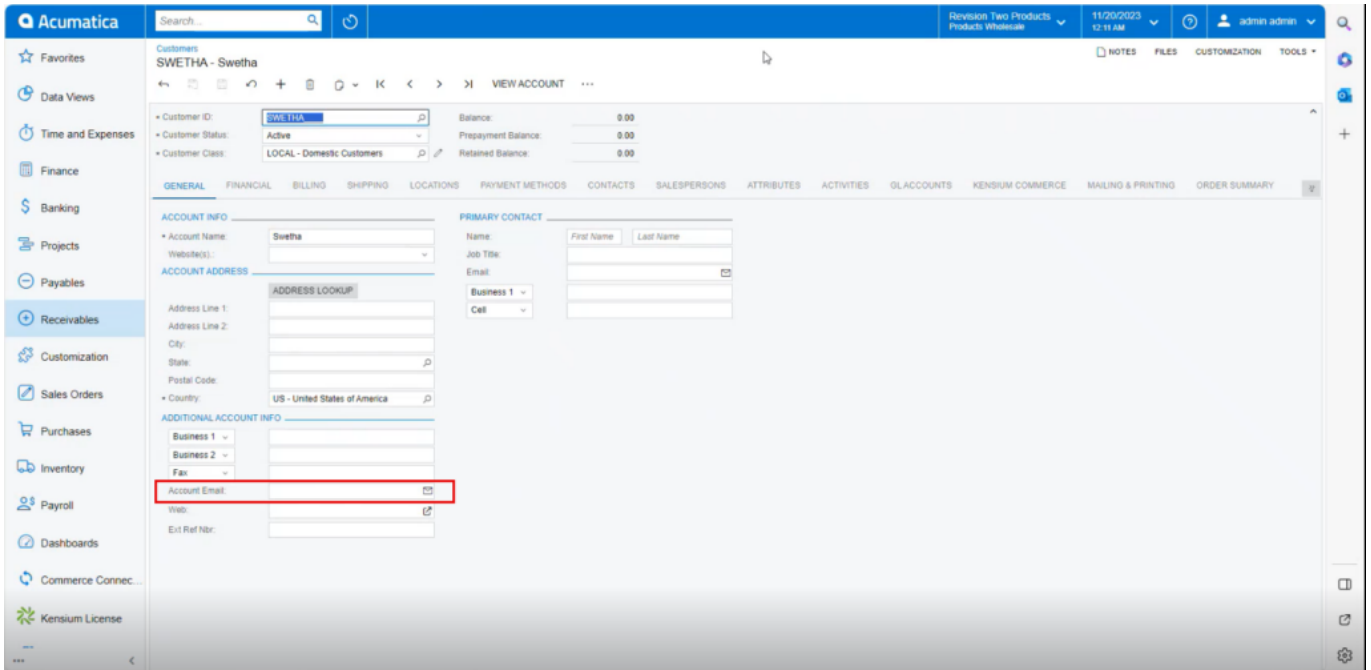# Ignore Blanks

You can create a customer without email Id if the **[Ignore Blank]** radio button is enabled.

1. You need to navigate to the customer screen.
2. Create the customer ID.
3. Select **[Customer status]** from the drop-down,
4. Click on **the [Billing]** tab and disable the check box for **[Send Dunning Letters by Email].**

Disable the radio button

1. Click on **[save].**
2. You can view that **[Account Mail]** displays no errors.

No Error

You cannot create a customer without email Id if the **[Ignore Blank]** radio button is disabled.

1. If you create a customer, it will through an error message in **[ACCOUNT EMAIL].**

Error