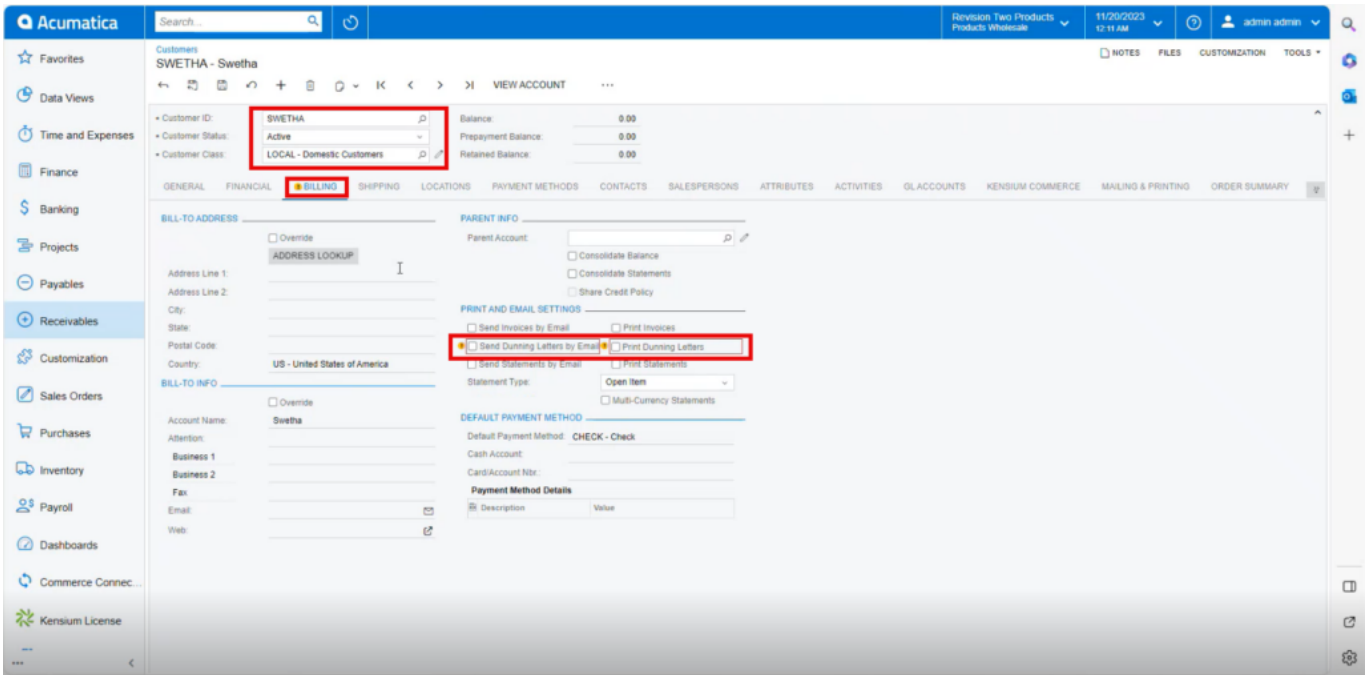


Ignore Blanks

You can create a customer without email Id if the **[Ignore Blank]** radio button is enabled.

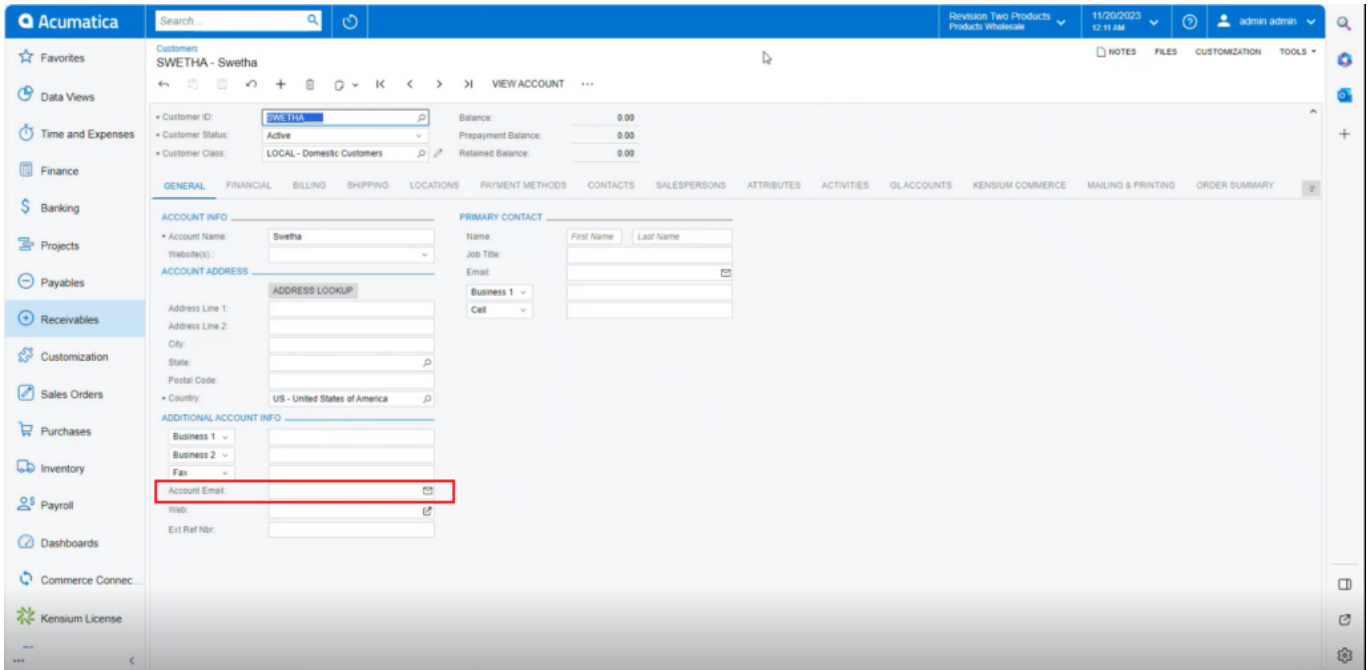
1. You need to navigate to the customer screen.
2. Create the customer ID.
3. Select **[Customer status]** from the drop-down,
4. Click on **the [Billing]** tab and disable the check box for **[Send Dunning Letters by Email]**.



The screenshot shows the Acumatica interface for a customer named 'SWETHA - Swetha'. The 'BILLING' tab is active. In the 'PRINT AND EMAIL SETTINGS' section, the 'Send Dunning Letters by Email' checkbox is unchecked and highlighted with a red box. Other fields like 'Customer ID', 'Customer Status', and 'Customer Class' are also highlighted with red boxes.

Disable the radio button

1. Click on **[save]**.
2. You can view that **[Account Mail]** displays no errors.

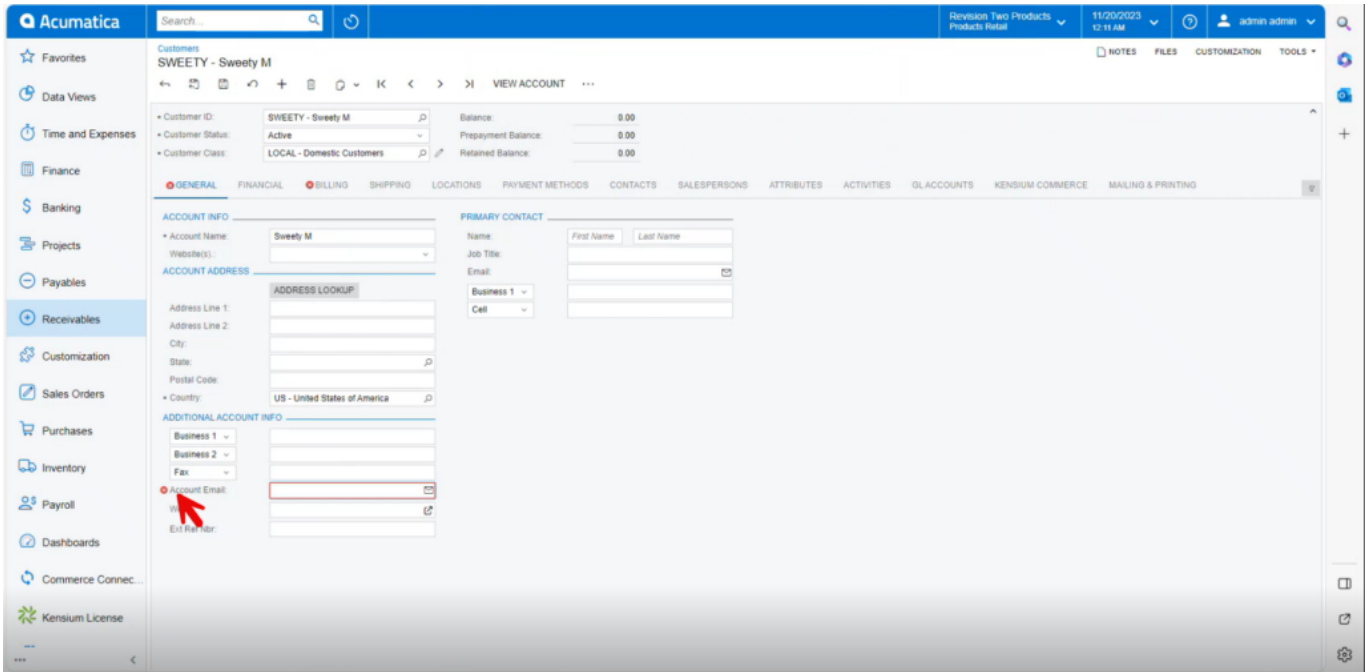


The screenshot displays the Acumatica software interface for a customer record. The customer name is 'SWETHA - Swetha'. The 'ACCOUNT EMAIL' field is highlighted with a red box, indicating it is a required field. The interface includes a search bar, navigation tabs (GENERAL, FINANCIAL, BILLING, SHIPPING, LOCATIONS, PAYMENT METHODS, CONTACTS, SALESPERSONS, ATTRIBUTES, ACTIVITIES, GL ACCOUNTS, KENSIMUM COMMERCE, MAILING & PRINTING, ORDER SUMMARY), and a sidebar with various modules like Favorites, Data Views, Time and Expenses, Finance, Banking, Projects, Payables, Receivables, Customization, Sales Orders, Purchases, Inventory, Payroll, Dashboards, Commerce Connec..., and Kensium License.

No Error

You cannot create a customer without email Id if the **[Ignore Blank]** radio button is disabled.

1. If you create a customer, it will through an error message in **[ACCOUNT EMAIL]**.



The screenshot displays the Acumatica software interface for a customer account. The top navigation bar includes the Acumatica logo, a search bar, and user information (Revision Two Products, Products Retail, 11/20/2023 12:11 AM, admin admin). The left sidebar lists various modules such as Favorites, Data Views, Time and Expenses, Finance, Banking, Projects, Payables, Receivables, Customization, Sales Orders, Purchases, Inventory, Payroll, Dashboards, Commerce Connec..., and Kensium License. The main content area shows the customer details for 'SWEETY - Sweety M'. The 'ACCOUNT INFO' section includes fields for Account Name (Sweety M), Website(s), ACCOUNT ADDRESS (Address Line 1, Address Line 2, City, State, Postal Code, Country: US - United States of America), and ADDITIONAL ACCOUNT INFO (Business 1, Business 2, Fax). The 'PRIMARY CONTACT' section includes fields for Name (First Name, Last Name), Job Title, Email, and Cell. A red arrow points to the 'Account Email' field in the 'ADDITIONAL ACCOUNT INFO' section.

Error