

Loyalty Points



Menu: Loyalty / Loyalty Points



Feature: Loyalty Points



Editions: Cloud

You can use the Loyalty Points page to search and view loyalty point transactions within POS.

Loyalty point transactions are generated from [purchases](#) that have been made by [members](#).

Purchases that are made by customers that are not POS members do not generate loyalty points.

This page uses the standard POS [grid user interface](#). Users must have View loyalty point transactions permission to view this page.

a) Search Filters

The following search filters are available:

- Type
 - The type of loyalty point transaction; these include:
 - Purchase - points were generated from a purchase
 - Redemption - points were redeemed, e.g. to a gift card
 - Adjustment - points were adjusted manually
- Member
 - The member ID of the person associated with the transaction (exact match only).
- Clerk
 - The ID of the clerk that created the transaction, if applicable.



- This value is typically only set for adjustments.
- Ref #
 - The reference number of the activity that generated the points.
 - For example, this is the transaction number of the purchase that generated points.

b) Transaction Details

After searching for loyalty point transaction(s), the user can drill-down into a page that contains detailed information about the transaction. This detailed information includes the:

- General transaction information:
 - Internal ID and reference number
 - Type
 - Date & time
 - Member
- Points
 - The number of loyalty points added (+) or removed (-) by the transaction.
- Amount
 - The dollar amount associated with the transaction, if applicable.
 - This is typically set for only purchase and redemption transactions.