



TemplateOrderPlaced

This template is for emails that are sent to customers when they place/submit an order, e.g. during order checkout. The email will typically contain a thank you message, as well as a URL that references a web page where order details are shown.

Emails are only sent for orders where two conditions match. First, the order must have an email address saved with it - without an email address, notification emails cannot be sent. Second, the checkout method associated with the order must have a value set for the Message Template ID property.

Checkout Methods

When overriding this template, you can override the TemplateOrderPlaced template to provide a default message that is shown for all types of orders.

Alternatively, you can supply an alternate template that is tailored only to some [checkout methods](#). You can do this by specifying a value for the checkout method's Message Template ID field, and then create a new template that includes that value, named as TemplateOrderPlaced_{MessageTemplateId}.

For example, if the checkout method's Message Template Id is Shipped, then the template name would be TemplateOrderPlaced_Shipped. If that template cannot be found, then the default TemplateOrderPlaced template will be used.

Input Variables

- Model
 - AboutLinks
 - InfoSiteTitle
 - InfoSiteUrl
 - Copyright
 - TermsUrl
 - Phone
 - Email
 - AppleStoreUrl
 - PlayStoreUrl
 - FacebookAppId
 - TwitterName
- Order
 - OrderId



- FulfillmentStatus
- CustomerId
- CustomerName
- OrderDate
- FulfillByDate
- Email
- Comment
- Shipping - object
- Items - array
- DiscountTotal
- SubTotal
- Tax
- Total
- PaymentTotal
- Balance
- SiteName
- ViewOrderUrl