



KENSIUM

OrderPad

# Admin section for the Fortis Payment

From the OrderPad A-M Connector navigate to Sync Configuration. Navigate to Sales -> Payment Methods -> RMS Pay and Enable the option from the dropdown menu.

The screenshot shows the 'OrderPad A-M Connector' interface. On the left is a navigation sidebar with icons for Dashboard, POS, Sales, Catalog, OrderPad A-M Connector, Customers, Marketing, Reports, Stores, and System. The 'OrderPad A-M Connector' section is expanded, showing a list of configuration options: Configuration, Mapping, Sync Failure Handling, Help, Acumatica Endpoint URLs, Category, Orders, About, Basic Configuration, Customer, Documentation, Sync Configuration (highlighted), Customer Group, Queues, Support, Export Setup, Order Status, Queue Status, Import Setup, Payment Method, Consumer Management, Sync Rules, Product, Logs, Tax Category, Admin Logs, Shipping Method (A>M), Shipping Method (M>A), Connector Sync Logs, Stores - Branches, Warehouse.

On the right, there are buttons for 'Update Schema' and 'Map Payment Methods'. Below these are filters and pagination controls. A table displays 'Acumatica Cash Account' and 'Store View' data:

Acumatica Cash Account	Store View
10100	All Store Views
10100	All Store Views
10100	All Store Views
10100	All Store Views
10100	All Store Views
10100	All Store Views
10100	All Store Views
10100	All Store Views
10200	All Store Views

The screenshot shows the 'Configuration' page for 'Payment Methods'. The left sidebar is the same as in the previous image, with 'Payment Methods' selected. The main content area shows configuration options for 'Merchant Location' and 'OTHER PAYMENT METHODS'. Under 'OTHER PAYMENT METHODS', there are radio buttons for 'Check / Money Order', 'Pay Later Payment', and 'RMS Pay'. The 'RMS Pay' option is selected and highlighted with a yellow arrow. Below this, the 'Enabled' dropdown is set to 'Yes' and highlighted with a yellow box. Other fields include 'Title' (Credit Card (Card Present)), 'New Order Status' (RMS Pending Payment), and 'Payment from Applicable Countries' (All Allowed Countries). A 'Save Config' button is visible in the top right.

### Enable RMS Pay

The following field details should be filled out.

Field	Description
Enabled	Select 'Yes' from the dropdown menu.
Title	Credit Card (Card present)
New Order Status	Select RMS Pending Payment from the dropdown. The default connector of the Order Sync has a status of Processing /Pending and the application is synching only those statuses to Acumatica.
Payment from Applicable Countries	Select All Allowed Countries from the dropdown.
Payment Specific Countries	All countries will be automatically selected and greyed out.
Sort Order	Leave this field blank.
API URL	Enter the Client API URL.
Client ID	Enter the client ID.
Client Secret	Enter the Client's Secret.
Validate Credential	By using this button, you can validate the credential that you have entered. Upon successful validation a message will appear below the button [Your credentials are valid].
Void Transactions	Two options are available 1. Yes and 2. No from the dropdown. If you select 'Yes' then you can void the Fortis Payment Order and if you select 'No' you can't void the transaction
Debug	Two options are available 1. Yes and 2. No from the dropdown. This is mainly for the backend or the development team. Select Yes from the dropdown.

Upon successful validation of the credentials in [Kensium POS], a new option will be available as **[RMS]**. Under RMS there will be two new menus.

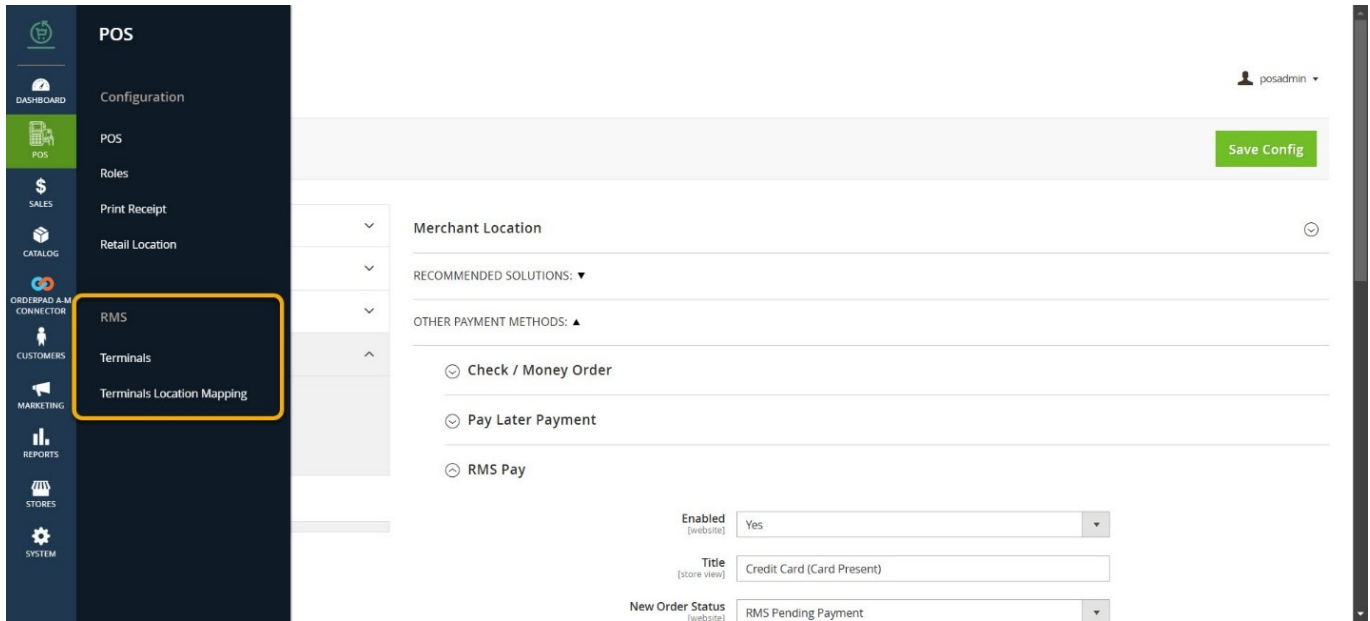
- Terminals



KENSIUM

OrderPad

- Terminals Location Mapping



## RMS in Kensium POS

### About Terminals:

Once you click on the [Validate Credentials] all the data will be displayed within the Terminal menu. The application doesn't allow you to enter any data within Terminal. It will directly fetch the data from Kensium RMS. If any changes happen within the Fortis Payment that will be reflected in the Terminal upon clicking on the Refresh button.



Terminals posadmin

[Refresh](#)

Filters Default View Columns

Actions 5 records found 20 per page 1 of 1

ID	Terminal Id	Name	Location Name	Status
1	11eee2146ffc63e48143a372	Lane 5000 50654839	Test Location (stub)	Enable
2	11ee84c4df1d62da9bdea26e	Lane 5000 50855338	Test Location (stub)	Enable
3	11eded3bf40f7daca0ef005a	JakeDemo	Test Location (stub)	Enable
4	11ed7feb373149f89d2f2729	Rene TEST	Test Location (stub)	Enable
5	11ed07ba8af1eb32897e4482	Terminal1	Test Location (stub)	Enable

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Terminal screen

**Enabling Terminal:**

If you want to enable or disable the Terminal navigate to the Action grid, select Change Status from the dropdown and select Enable / Disable.



Terminals

5 records found (1 selected)

Filters Def

20 per page

ID	Terminal ID	Name	Location Name
1	11ee2146f639f48123a372	Lane 5000 50654839	Test Location (stub)
2	11ee84c4df1d62da9bdea26e	Lane 5000 50855338	Test Location (stub)
3	11eded3bf40f7daca0ef005a	JakeDemo	Test Location (stub)
4	11ed7feb373149f89d2f2729	Rene TEST	Test Location (stub)
5	11ed07ba8af1eb32897e4482	Terminal1	Test Location (stub)

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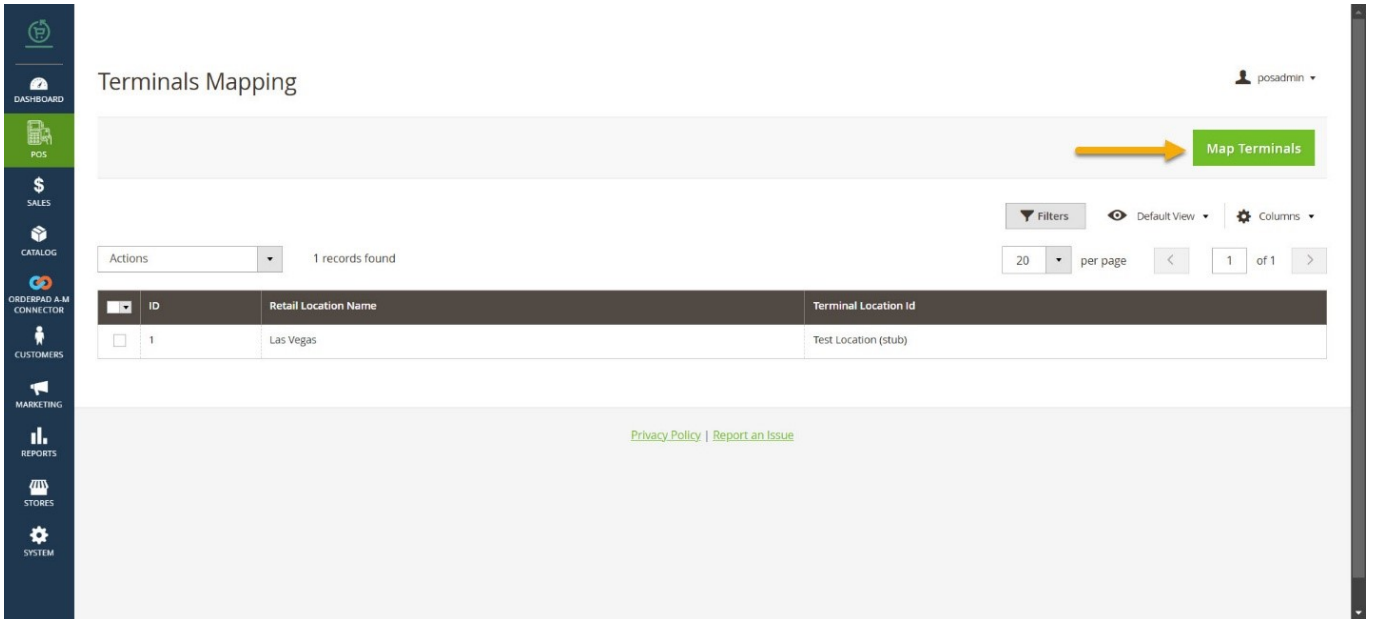
5

### Enabling/ Disabling the Terminal

If you disable the Terminal this will not be displayed in the OrderPad front end.

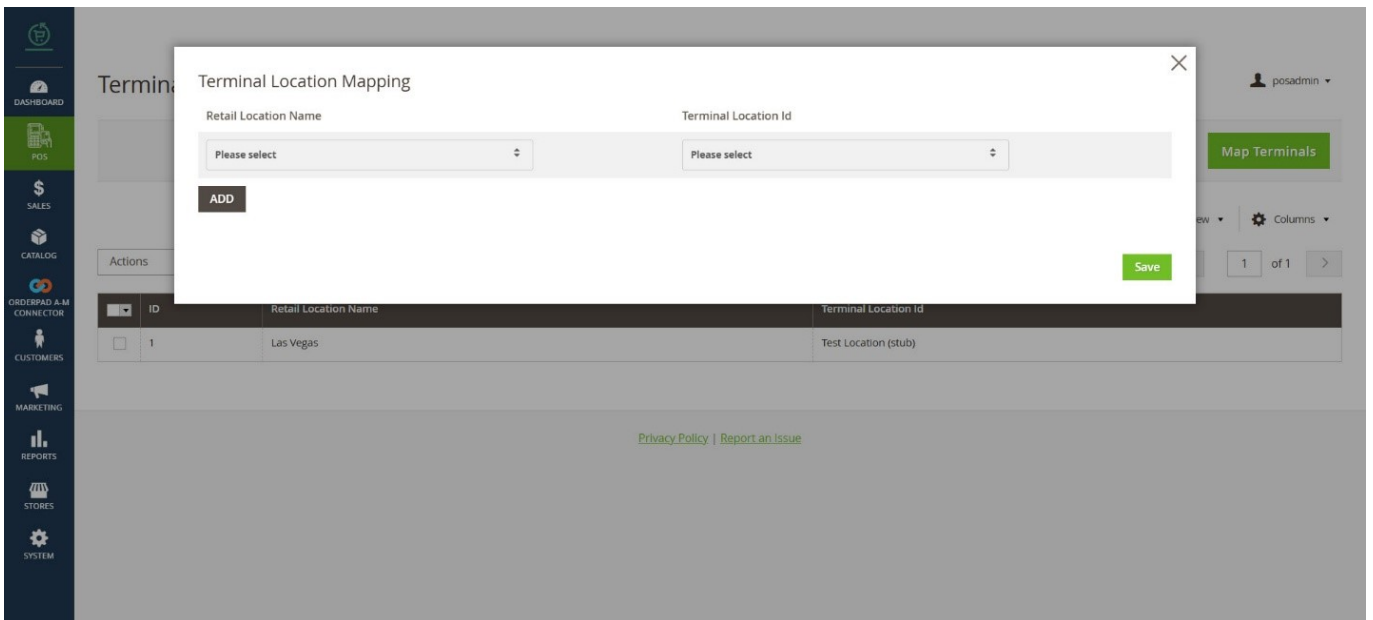
### Terminal Location Mapping:

In Terminal Location Mapping you can manage the Retail Location Mapping i.e. OrderPad Location Mapping.



### Terminal Location Mapping

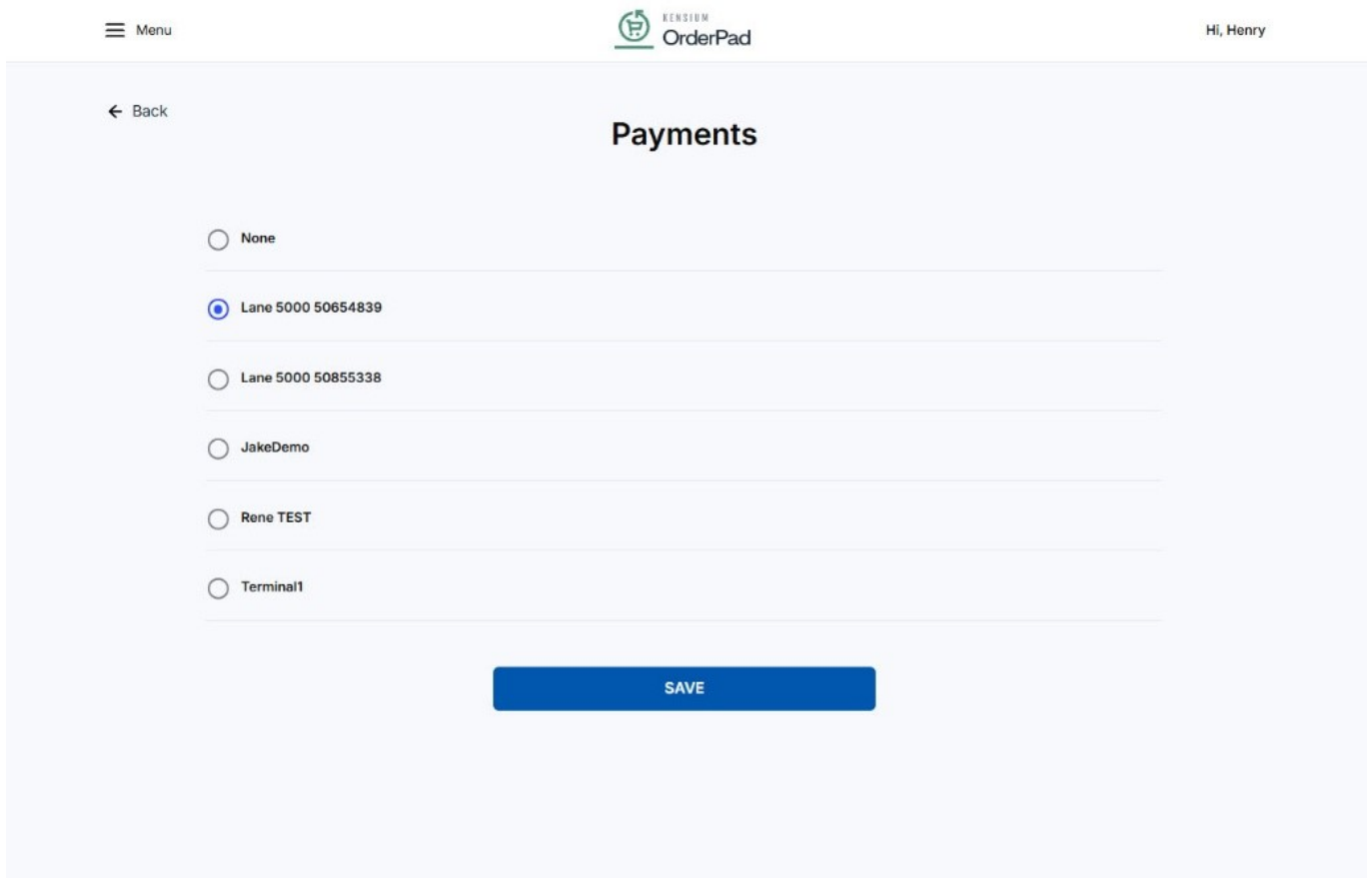
To Map the location, click on the Map Terminal button at the top right of the screen. A popup will appear on the screen.



## OrderPad Retail Location Mapping

You must map the OrderPad Retail Location Name with the Terminal Location ID.

On the front end of the OrderPad navigate to Settings the Terminal will be shown here based on the location that you have selected.



The screenshot shows the OrderPad interface. At the top, there is a 'Menu' icon, the 'Kensium OrderPad' logo, and the user name 'Hi, Henry'. Below this is a 'Back' button. The main heading is 'Payments'. There is a list of radio button options for selecting a terminal location:

- None
- Lane 5000 50654839
- Lane 5000 50855338
- JakeDemo
- Rene TEST
- Terminal1

At the bottom of the list is a blue 'SAVE' button.

### New Grid as Payments

Under Payments, you can view all the devices and you need to select the default device.

Now add a product to the cart and proceed to check out. By default, the default location will be selected. You can change the terminal from the dropdown if you wish to change the terminal.

Review and Place Order

- Cash
- Pay Later
- Credit Card (Card Present)

Lane 5000 50654839

None

Lane 5000 50654839

Lane 5000 50855338

JakeDemo

Rene TEST

Terminal1

Review Order

Subtotal	\$15.78
Tax	\$1.58
Shipping	Free
<b>Total</b>	<b>\$17.36</b>

The default location is shown in the Review Order Section

After reviewing the Order, place the order.



← Back

## Order #000000137

Delivered


Total: \$17.36

Las Vegas

Print Receipt

Email Receipt

SMS Text Receipt

Items	Price	Qty	Subtotal
 BARSTOOL BARSTOOL	\$15.78	Ordered: 1 Invoiced: 1 Shipped: 1	\$15.78

**SubTotal :** \$15.78

**Tax :** \$1.58

**Grand Total :** \$17.36

### Order Information

**Payment Method**

Credit Card (Card Present)

**Shipping Method**

Pick In Store - Pick In Store

**Shipping Information:**

Pickup In Store

## Terminal ID in Orders

From the Sales menu open the Order to view the Terminal ID, Staff Customer Name and Retail Location Name. These fields are introduced to view the details of the Order.



Orders posadmin

[Create New Order](#)

Search by keyword

Active filters: Status: Complete [Clear all](#)

94 records found 20 per page 1 of 5

ID	Purchase Point	Purchase Date	Bill-to Name	Ship-to Name	Grand Total (Purchased)	Status	Action	Terminal Id	Staff Customer Name	Retail Location Name	Acumatica Order Number
OPDM000000178	Main Website Main Website Store OrderPad	Oct 18, 2024 2:19:35 AM	Las Vegas Las Vegas	Las Vegas Las Vegas	\$0.11	Complete	<a href="#">View</a>	11eee2146ffc63e48143a372	Rahul Gedupudi	Las Vegas	AR012062
OPDM000000176	Main Website Main Website Store OrderPad	Oct 18, 2024 2:03:41 AM	Las Vegas Las Vegas	Las Vegas Las Vegas	\$0.11	Complete	<a href="#">View</a>	11eee2146ffc63e48143a372	Rahul Gedupudi	Las Vegas	AR012061
000000128	Main Website Main Website Store OrderPad	Aug 9, 2024 2:08:44 AM	Annie K	Annie K	\$17.36	Complete	<a href="#">View</a>	11eded3bf40f7daca0ef005a	Henry Charles	Las Vegas	AR012042
000000117	Main Website Main Website Store OrderPad	Jul 30, 2024 10:38:54 AM	Las Vegas Las Vegas	Las Vegas Las Vegas	\$11.86	Complete	<a href="#">View</a>	11eded3bf40f7daca0ef005a	Rahul Gedupudi	Las Vegas	AR012038

## Payment Method Mapping

The Payment Method is mapped with Acumatica. Navigate to OrderPad A-M Connector and click on Payment Method under Mapping.

OrderPad A-M Connector posadmin

[Configuration](#) [Mapping](#) [Sync Failure Handling](#) [Help](#)

[Acumatica Endpoint URLs](#) [Category](#) [Orders](#) [About](#)

[Basic Configuration](#) [Customer](#) [Documentation](#)

[Sync Configuration](#) [Customer Group](#) [Queues](#) [Support](#)

[Export Setup](#) [Order Status](#) [Queue Status](#)

[Import Setup](#) [Payment Method](#) [Consumer Management](#)

[Sync Rules](#) [Product](#)

[Tax Category](#)

[Shipping Method \(A>M\)](#) [Logs](#)

[Shipping Method \(M>A\)](#) [Admin Logs](#)

[Stores - Branches](#) [Connector Sync Logs](#)

[Warehouse](#)

[Reload Data](#)

[Go to Advanced Reporting](#)

Shipping	Quantity
\$5.00	12

Price	Quantity
\$68.00	1261
\$20.00	809

## Payment Method Mapping



In the Payment Method Mapping screen you can view the Acumatica Payment Method mapped to Cash.

Payment Method Mapping posadmin

Scope: All Store Views ? Update Schema Map Payment Methods

Filters Default View Columns

Actions 10 records found 20 per page 1 of 1

<input type="checkbox"/>	Magento Payment Method	Card Types	Acumatica Payment Plugin	Acumatica Payment Method	Acumatica Cash Account	Store View
<input type="checkbox"/>	Credit Card	VI	BRAINTREE	BTPAYMENT	10100	All Store Views
<input type="checkbox"/>	Credit Card	AE	BRAINTREE	BTPAYMENT	10100	All Store Views
<input type="checkbox"/>	Credit Card	DI	BRAINTREE	BTPAYMENT	10100	All Store Views
<input type="checkbox"/>	Credit Card	DN	BRAINTREE	BTPAYMENT	10100	All Store Views
<input type="checkbox"/>	Credit Card	JCB	BRAINTREE	BTPAYMENT	10100	All Store Views
<input type="checkbox"/>	Credit Card	MC	BRAINTREE	BTPAYMENT	10100	All Store Views
<input type="checkbox"/>	Credit Card	MI	BRAINTREE	CASH	10100	All Store Views
<input type="checkbox"/>	Cash			CHECK	10200	All Store Views
<input type="checkbox"/>	Pay Later			CASH	10100	All Store Views
<input type="checkbox"/>	Credit Card (Card Present)			CASH	10100	All Store Views

### Transaction in the Fortis Portal

To view the Transaction in the Fortis Portal, navigate to Reports -> Transactions the following screen will appear.



- Dashboard
  - Virtual Terminal
  - Contacts
  - Account Vaults
  - Recurring Billings
  - Quick Invoices
  - Paylinks
  - Locations
  - Reports
  - Need Help?
- v24.176.944

## Transactions Report

Reports > Transactions

Report: Default

Manage Columns

Transaction Date	Account Holder	Contact First Name	Contact Last Name	Auth Amount	Transaction Amount	Billing Zip	Description	Tags	Batch	Payment Method
7/17/2024 3:48 am	MANUALLY/ENTERED			\$ 43.85	\$ 43.85				3	Credit Card
7/17/2024 2:20 am	MANUALLY/ENTERED			\$ 2,142.00	\$ 2,142.00				3	Credit Card
7/17/2024 2:13 am	MANUALLY/ENTERED			\$ 32.32	\$ 32.32				3	Credit Card
					\$ 2,218.17 of					
					\$ 2,218.17 Total					

First 1 Last

Page 1 of 1 (3 Results)  
Per page: 5 10 15 25 50 100  
Report Time Zone: America/New\_York

Questions? Click to chat with us!



## Void Transaction

You can void the transaction from the Order. Navigate to the Order Information and an option will be available as RMS Void at the top right-hand corner.

#OPDM000000178 posadmin

← Back   Send Email   Credit Memo   **RMS Void**

### ORDER VIEW

- Information
- Invoices
- Credit Memos
- Shipments
- Comments History
- Retail Pos

### Order & Account Information

Order # OPDM000000178 (The order confirmation email was sent)

Order Date: Oct 18, 2024, 2:19:35 AM

Order Status: Complete

Purchased From: Main Website, Main Website Store, OrderPad

Placed from IP: [REDACTED]

### Account Information

Acumatica order number: AR012062

Customer Name: Kiran K

Email: [REDACTED]

Customer Group: POS Staff

### Address Information

**Billing Address** [Edit](#)

Las Vegas Las Vegas  
817 Mesa Drive  
Las Vegas, Nevada, 89101  
United States  
T: +91 73066-18700

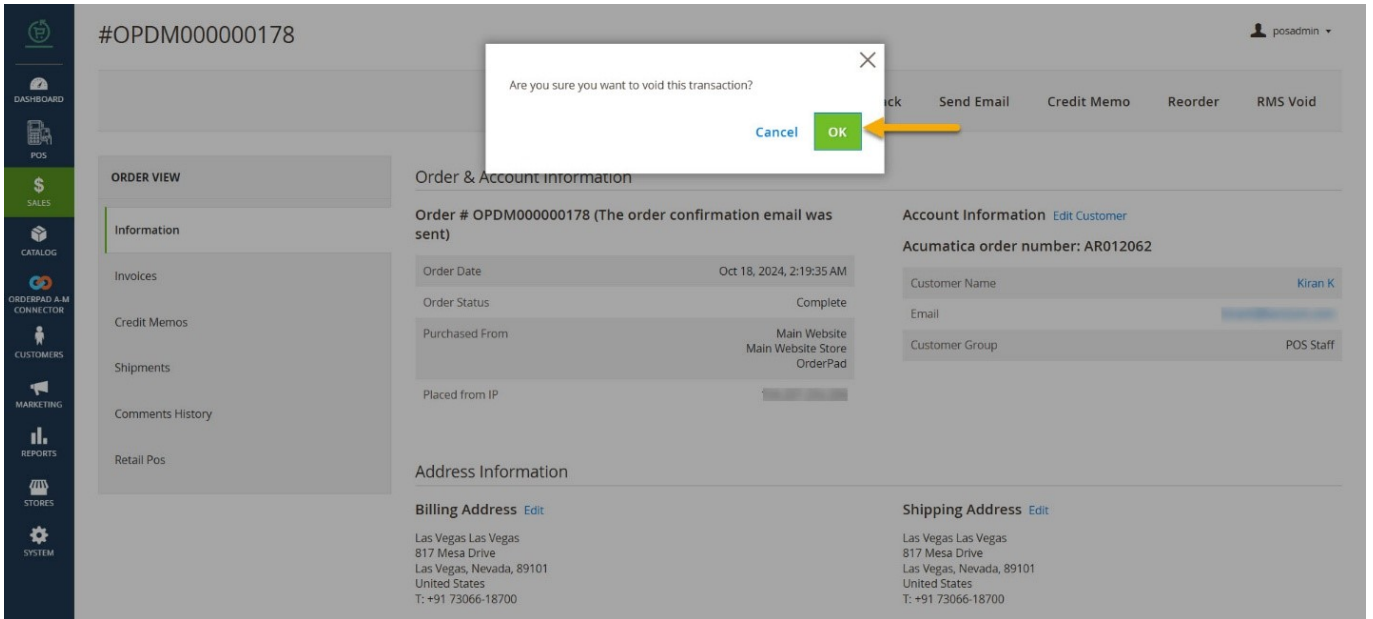
**Shipping Address** [Edit](#)

Las Vegas Las Vegas  
817 Mesa Drive  
Las Vegas, Nevada, 89101  
United States  
T: +91 73066-18700

RMS Void option

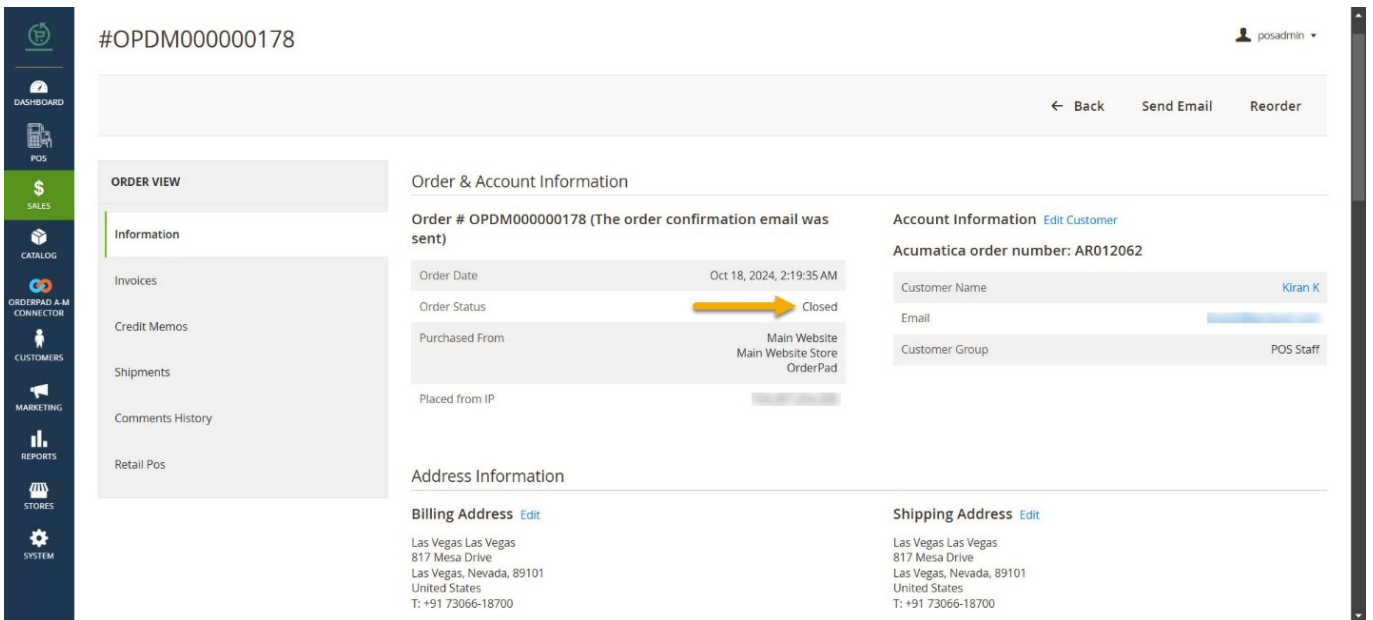


Upon clicking on the RMS Void menu, a pop-up will appear on the screen with [OK] and [Cancel] options.



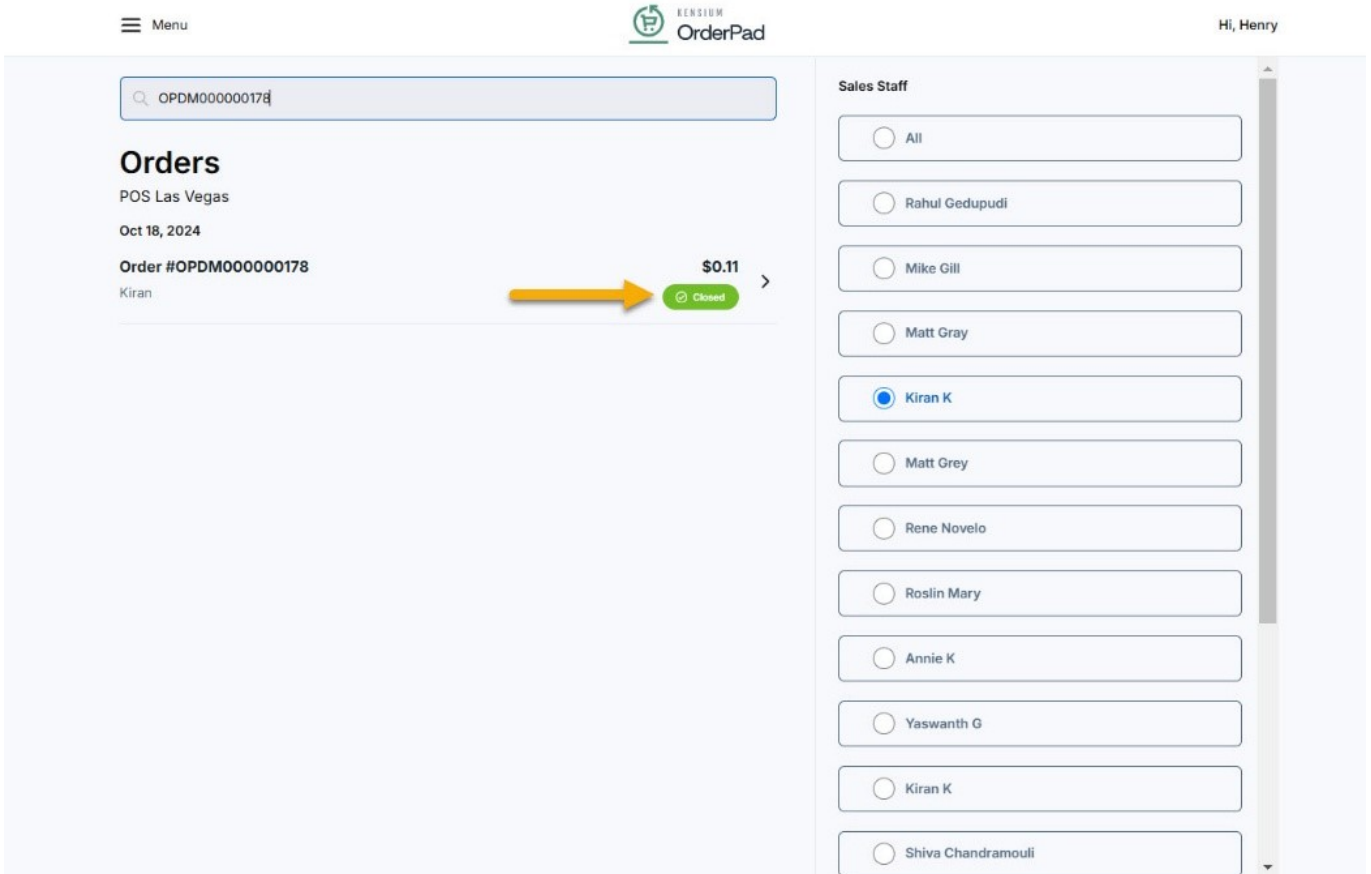
Pop-up message on RSM Void

Selecting OK [Voiding Transaction] the order status will be closed.



Void Transaction will close the order status

The same will be reflected on the OrderPad front end.



The screenshot displays the OrderPad interface. At the top left, there is a 'Menu' icon. The top center features the 'Kensium OrderPad' logo, and the top right shows the user's name 'Hi, Henry'. A search bar contains the text 'OPDM000000178'. Below the search bar, the 'Orders' section is visible, showing 'POS Las Vegas', 'Oct 18, 2024', and 'Order #OPDM000000178' by 'Kiran'. A yellow arrow points to a green 'Closed' button next to the order amount '\$0.11'. On the right side, the 'Sales Staff' list includes: All, Rahul Gedupudi, Mike Gill, Matt Gray, Kiran K (selected), Matt Grey, Rene Novelo, Roslin Mary, Annie K, Yaswanth G, Kiran K, and Shiva Chandramouli.

On the front end of OrderPad the order status will be closed.