


Configuring SMS Tool

 Upon placing the order, there is an option to send an SMS to notify the customer. The customer will receive an SMS from OrderPad.

To configure the [SMS tool](#), you need to sign up with [SMS Tools](#) and configure the following details.

Field	Field Type	Description
KENSIUM POS (SMS Tools)		
Is Enable	Dropdown Selection	Options available • Yes • No Selecting [Yes] will enable the feature of sending the SMS Tools.
API URL	Text Box	Enter the API URL through which the SMS will be sent to the customers
Client ID	Text Box	Enter the Client ID.
Client Secret	Text Box	Enter the Client's Secret ID.
Sender Name	Text Box	As the SMS will be sent via the OrderPad, you should input the same as the sender. This will assist the customer in identifying the message.
Test SMS		
Phone Number	Text Field	Enter the phone number for the testing purposes and click on the "Send" button to test the integration & SMS. Note, you must include the country code in the phone number.



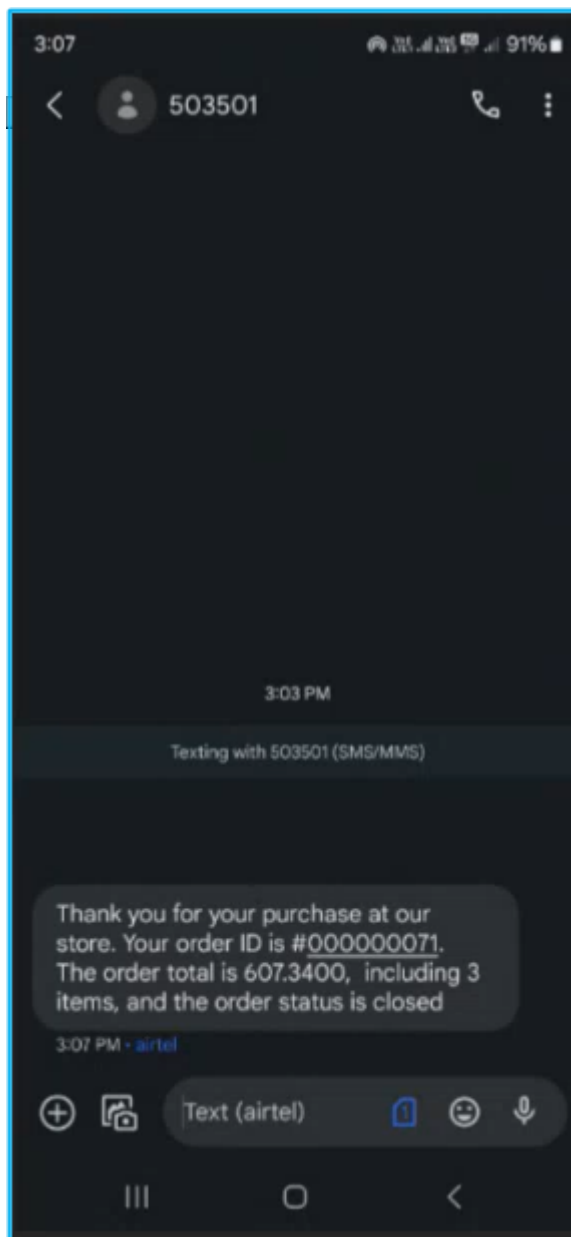
KENSIUM

OrderPad

The screenshot shows the 'Configuration' page in the Kensium OrderPad application. On the left is a dark sidebar with navigation icons for Dashboard, POS, Sales, Catalog, OrderPad A.M. Connector, Customers, Marketing, Reports, Stores, and System. The main content area is titled 'Configuration' and shows a 'Scope: Default Config' dropdown and a 'Save Config' button. A left-hand menu lists categories: GENERAL, ACUMATICA CONFIGURATION, POS, POS, SMS Tools (selected), Email, and SALES. The 'SMS Tools' section is expanded, showing a 'Configurations' header and a description of SMS tools. Below this is a form with fields: 'Is Enable' (set to 'Yes'), 'API Uri' (https://api.msggatewayapi.com), 'Client Id' (masked), 'Client Secret' (masked), and 'Sender Name' (OrderPad). A 'Test SMS' button is at the bottom left of the form.

The application provides configurable SMS templates for New Order, Saved Carts and Shipment notifications. It also allows variables for dynamic information such as Order ID, Order Total, Order Status, etc.,

- SMS Template for New Orders: In the system-defined text area box you will get the predefined text where you need to use the variable.
 - System-defined text: **Thank you for your purchase at our store. Your order ID is `{{order_id}}`. The order total is `{{grand_total}}`, including `{{total_items}}` items, and the order status is `{{order_status}}`** In this system-defined text, you change the text as needed and include the variables where appropriate.



SMS upon completion of the new order

- Template for Save Cart: In the system-defined text box you will get the predefined text where you can use the variables.
 - System-defined text: **Your cart details include {{item_count}} items, and the cart total is {{grand_total}}.** Here the item count and the total from the cart are the variables.

Note that the system will send an SMS when you open the Saved Cart and click on the Send SMS button.

- Template for New Shipment: In the system-defined text box you will get the predefined text where you need to use the variable. This SMS will convey the delivery confirmation to the customer. This is only applicable when the customer opts for delivery.
 - System-defined text: **Your order with reference number #{{order_id}} has been Shipped.** Here the Order ID is a dynamic variable from the Order.

Templates

New Order [store view]

Thank you for your purchase at our store. Your order ID is #{{order_id}}. The order total is {{grand_total}}, including {{total_items}} items, and the order status is {{order_status}}

Use this variables in the text: - {{order_id}} for Order Increment ID - {{grand_total}} for Grand Total of the order - {{total_items}} for Total number of items in the order - {{order_status}} for Current status of the order

Save Cart [store view]

Your cart #{{cart_id}} details at location {{store_name}} include {{item_count}} items, and the cart total is {{grand_total}}.

Use this variables in the text: - {{item_count}} Total number of items in the save cart - {{grand_total}} for Grand Total of the order

New Shipment [store view]

Your order with reference number #{{order_id}} has been Shipped.

Use this variables in the text: - {{order_id}} for Order Increment ID