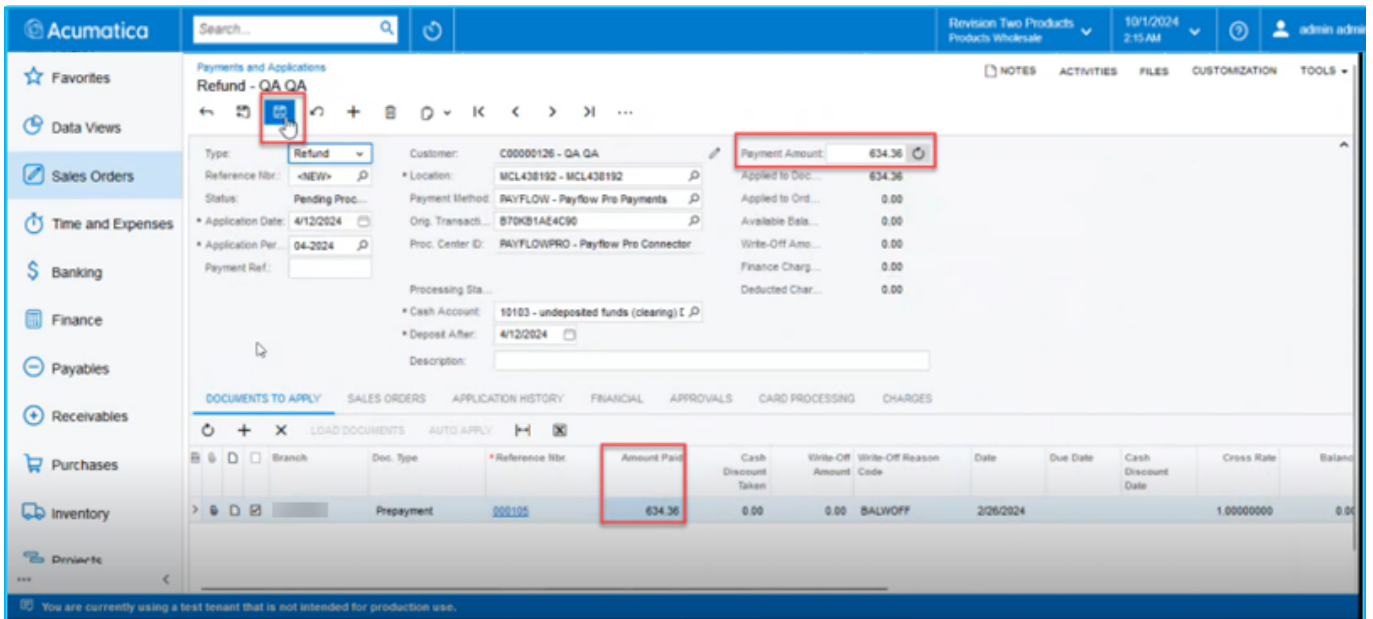


Full/ Partial Refund from the Payment & Application

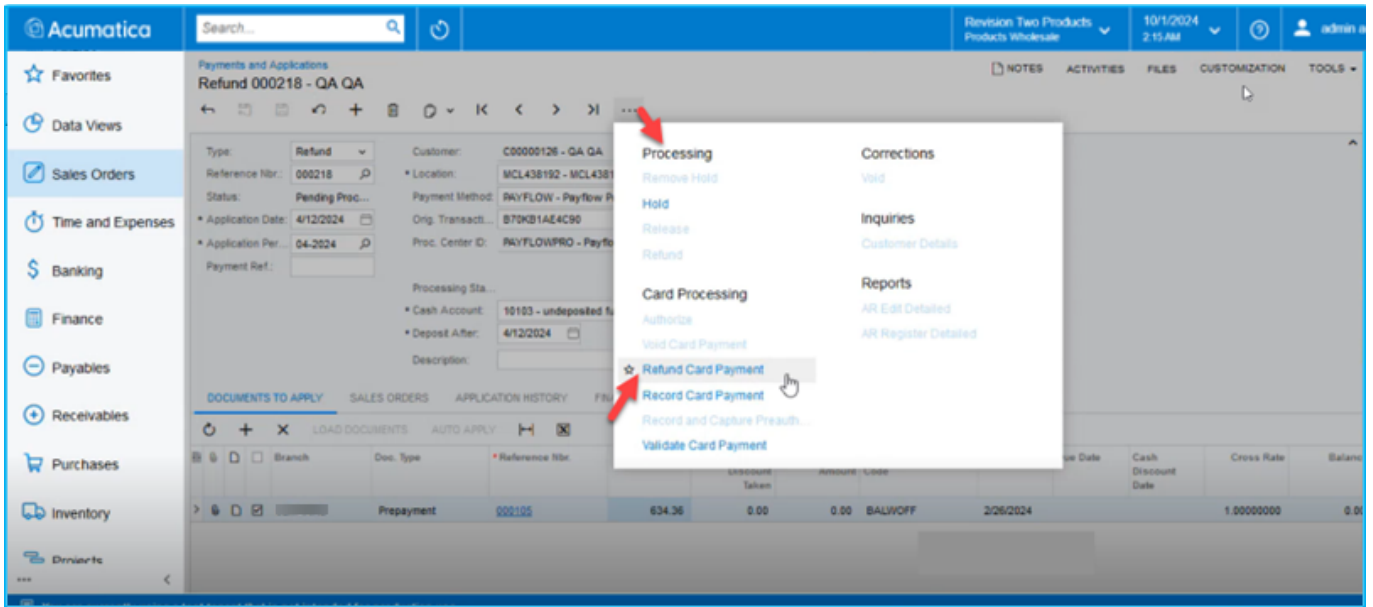
Step 1: If you wish to generate a full refund, you just need to save the screen once the [Payment Amount Field] value is populated after refreshing.



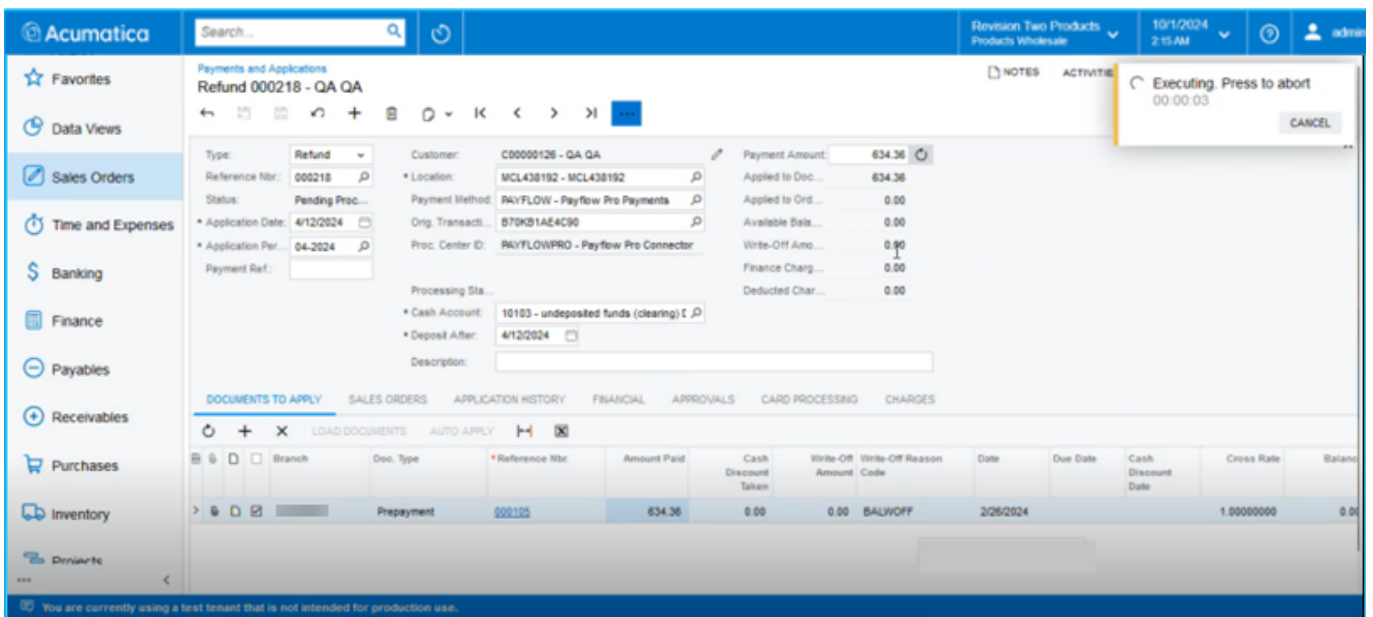
Creating full amount Refund

To initiate a partial refund, be sure to specify the amount you want to refund in the Payment Amount column.

Step 2: Go to the ellipses [...] button at the top. Upon clicking a popup will appear on the screen and to process the refund you need to click on the **[Refund Card Payment]** as illustrated.



Click on Refund Card Payment



Refund Card Payment process will be started

Step 3: Navigate to the PayPal portal page after the successful execution to check the transaction



KENSIUM

PayPal Payflow Plugin

history. The refund amount will be reflected on the portal.

Email: ██████.com

Additional Information

Customer IP Address: ██████ Merchant: ██████
Client IP Address: ██████ User: magento
Client Type: Z
Client Version: 4.0.0.1
Transaction State: 8
Duration: 0.00

Transaction History

Transaction ID	Timestamp	Transaction Type	Amount	Result	Details
B70KB1AE4C90	Feb 26, 2024 10:33:11 AM	Sale	634.36 USD	0	--
B50K1C0338C7	Feb 26, 2024 10:32:58 AM	Authorization	0.00 USD	0	Details
B70KB1DC0C12	Apr 12, 2024 02:49:27 AM	Credit	634.36 USD	0	Details

[View Transaction Status](#)

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Refund reflects on the PayPal Portal