

Full/ Partial Refund from the Payment & Application

Step 1: If you wish to generate a full refund, you just need to save the screen once the [Payment Amount Field] value is populated after refreshing.

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Creating full amount Refund

To initiate a partial refund, be sure to specify the amount you want to refund in the Payment Amount column.

Step 2: Go to the ellipses [...] button at the top. Upon clicking a popup will appear on the screen and to process the refund you need to click on the **[Refund Card Payment]** as illustrated.





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Click on Refund Card Payment

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Refund Card Payment process will be started

Step 3: Navigate to the PayPal portal page after the successful execution to check the transaction



PayPal Payflow Plugin

history. The refund amount will be reflected on the portal.

Additional Information Custom=r IP Address: Merchant: User: magento Client IP Address: User: magento Client Type: Z Client Version: 4.0.0.1 Transaction State: 8 Duration: 0.00 Transaction History Transaction D Timestamp Amount Result Details 370KB1AE4C90 Feb 26, 2024 10:33:11 AM Sale 634.36 USD 0 380K1C0338C7 Feb 26, 2024 10:32:58 AM Authorization 0.00 USD 0 Details 370KB1DC0C12 Apr 12, 2024 02:49:27 AM Credit 634.36 USD 0 Details		Email: com				
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Refund reflects on the PayPal Portal

