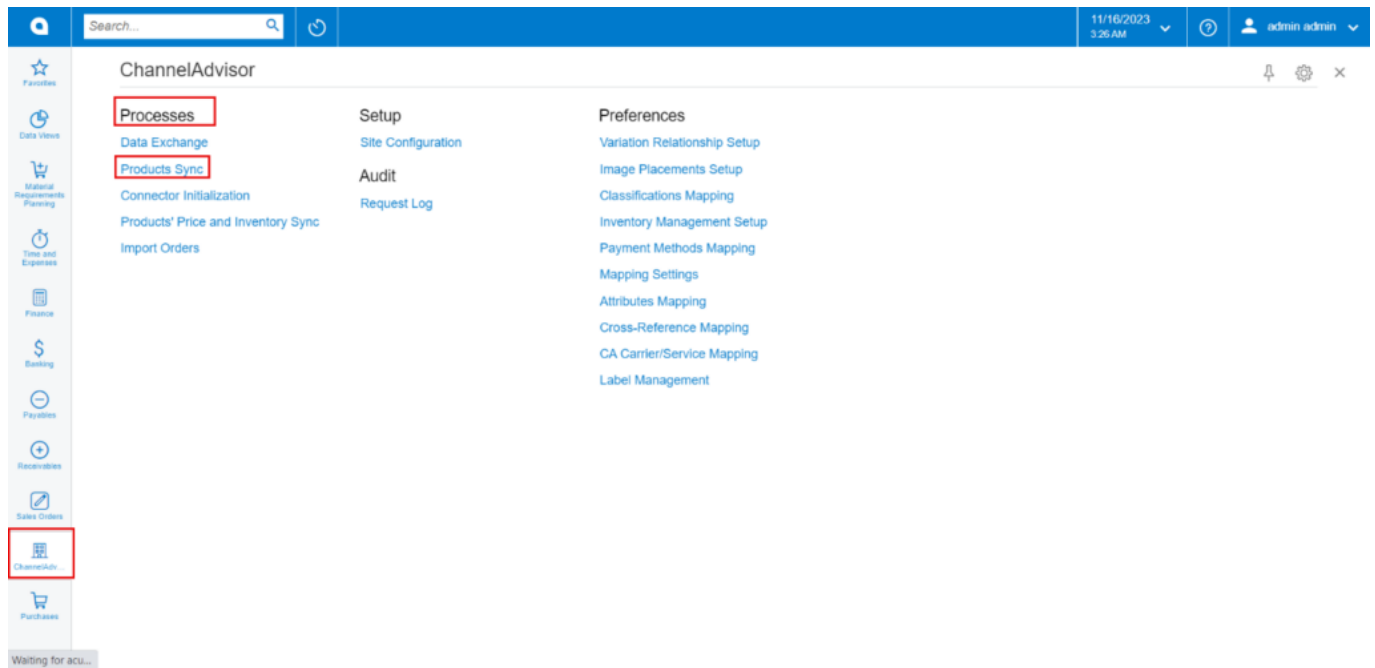


Product Sync

Product Sync in Acumatica

You need to navigate to the left panel of Acumatica and click on **[Rithum Connector]** and then click on **[Product Sync]** under **[Processes]**.



Product Sync

- The product sync is **[Unidirectional]**, with products syncing from Acumatica to Rithum Connector.
- Simple Stock Items in Acumatica map to Products in Rithum Connector.
- Configurable products Acumatica map to Variation products in Rithum Connector.
- Kit products in Acumatica map to Bundled products in Rithum Connector.

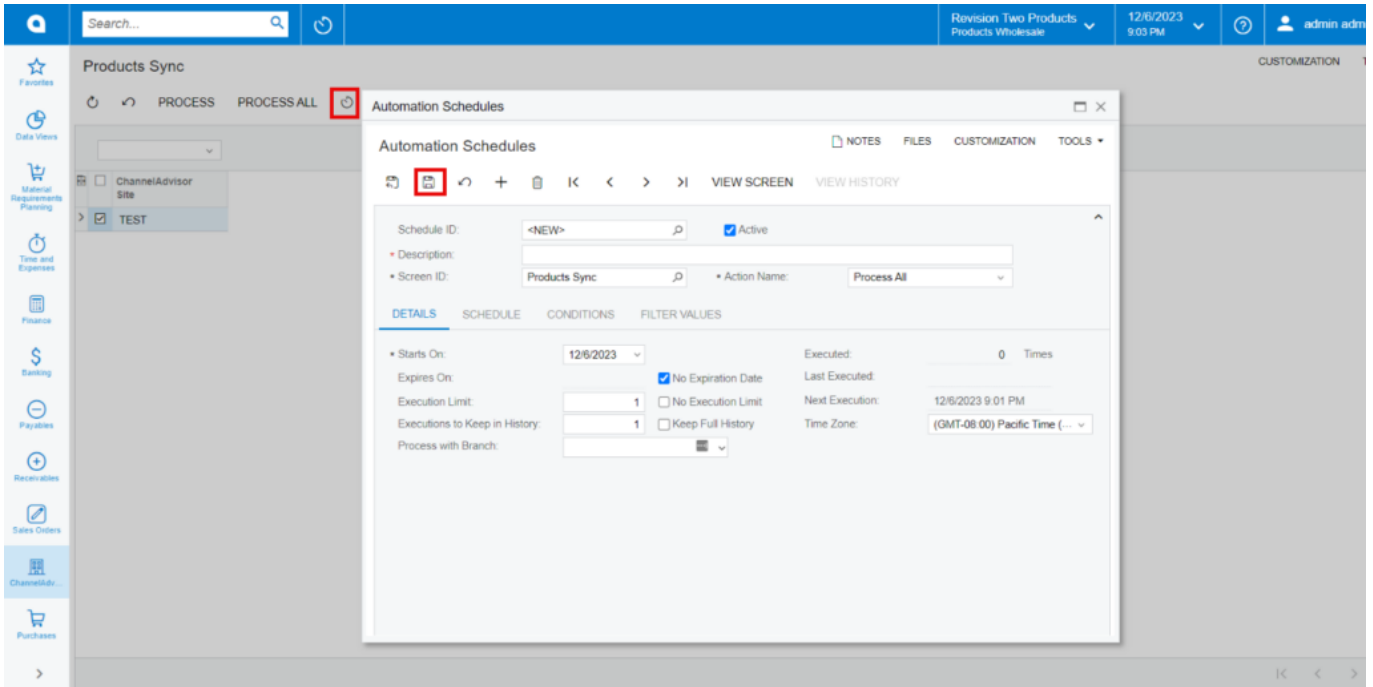
There are 2 conditions which must be met to export products.

- The stock item must belong to an Item Class that has been previously mapped to a Classification in Rithum Connector.
- The **[Active]** on Rithum Connector checkbox must be checked in the ecommerce tab for each stock item to be synced.

The Allowed for FBA checkbox may also be checked for stock items that may be fulfilled by Amazon, but

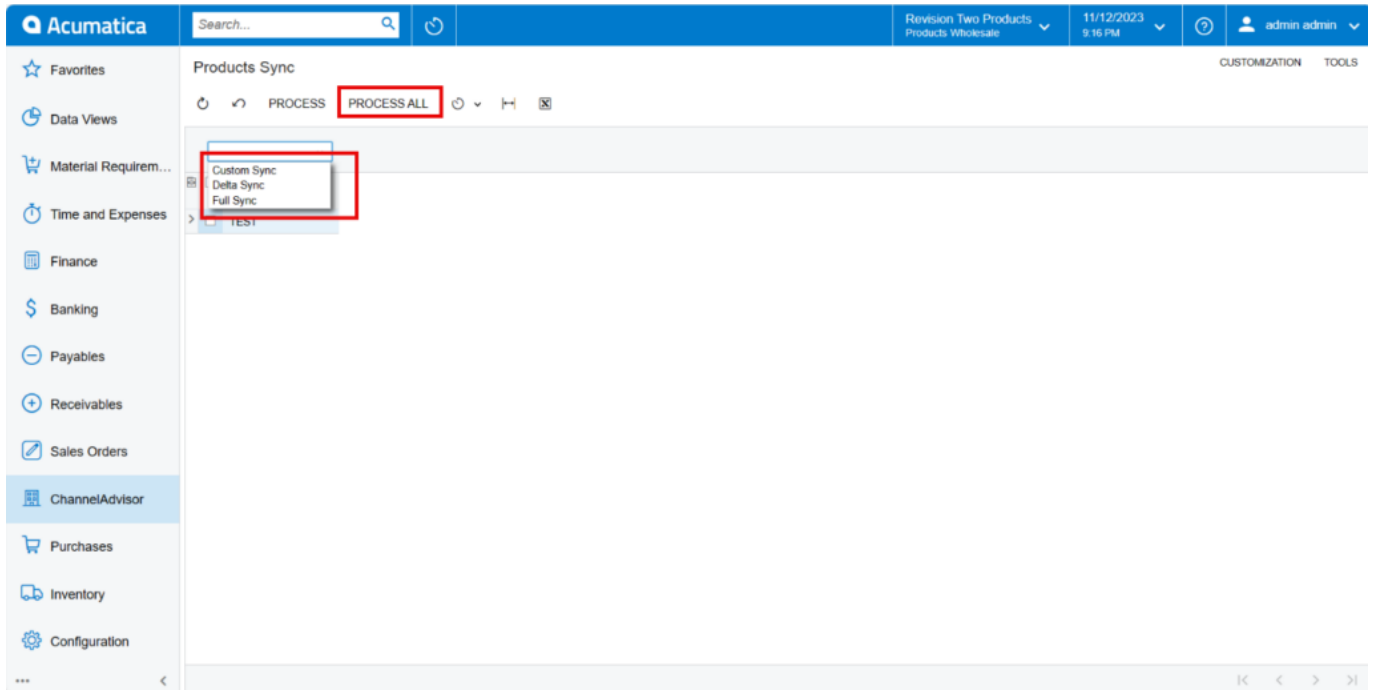
it is not a requirement for product export.

The scheduler must be active. If not, you can activate it from the [Automation Schedules] pop-up. You need to click on the down arrow and click on [Add] and the following screen will appear. You can activate the schedulers by checking the box.



Automation Schedules

- If the schedulers are not active, then you can do manual product sync.



Product Sync

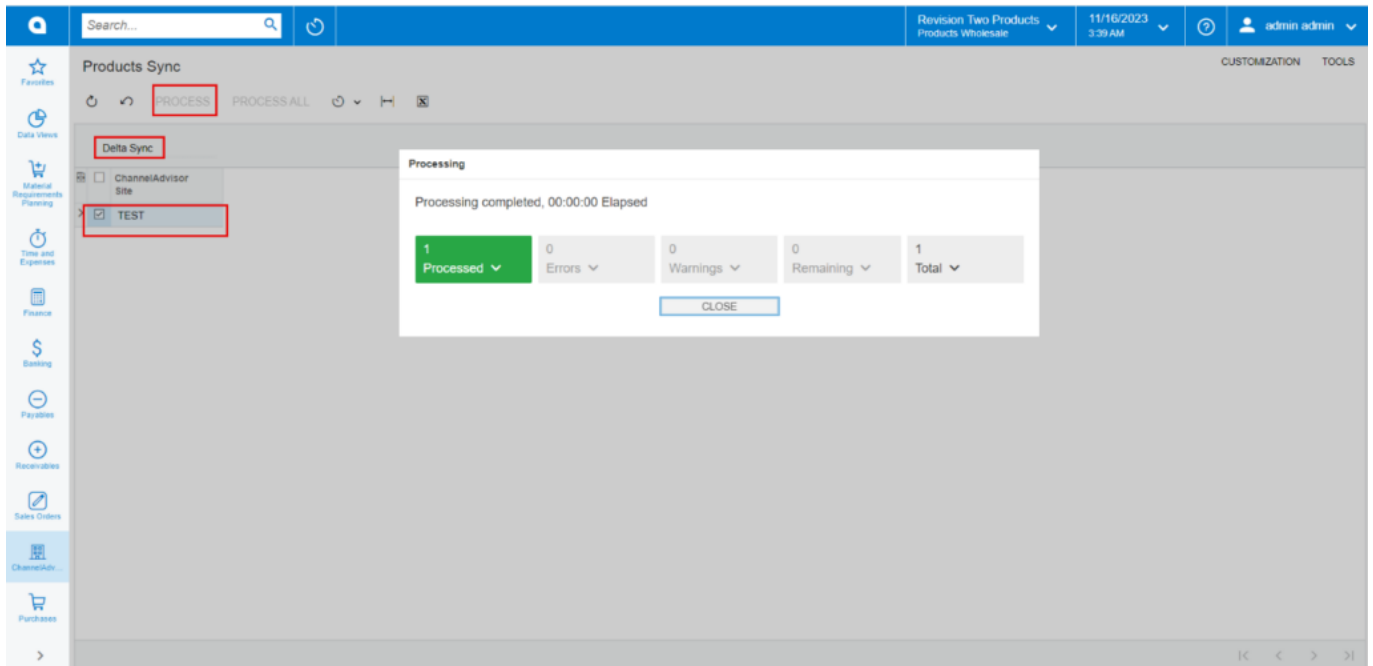
There are 3 options for syncs in **[Products Sync]**. You need Select the type of sync from the drop-down menu.

Custom Sync: The product data from Acumatica will only sync changes that happened within a specified date range.

Delta Sync: Products which are created or updated from the last sync to till now will try to sync.

Full Sync: All product data will be synced with Rithum Connector.

- You must enable the [Rithum Connector Site] checkbox.
- Select **[Product Sync]** from the menu.
- Click on **[Process]**.



The screenshot shows the 'Products Sync' interface. A 'Processing' dialog box is open, indicating that the sync process has completed. The dialog box contains the following information:

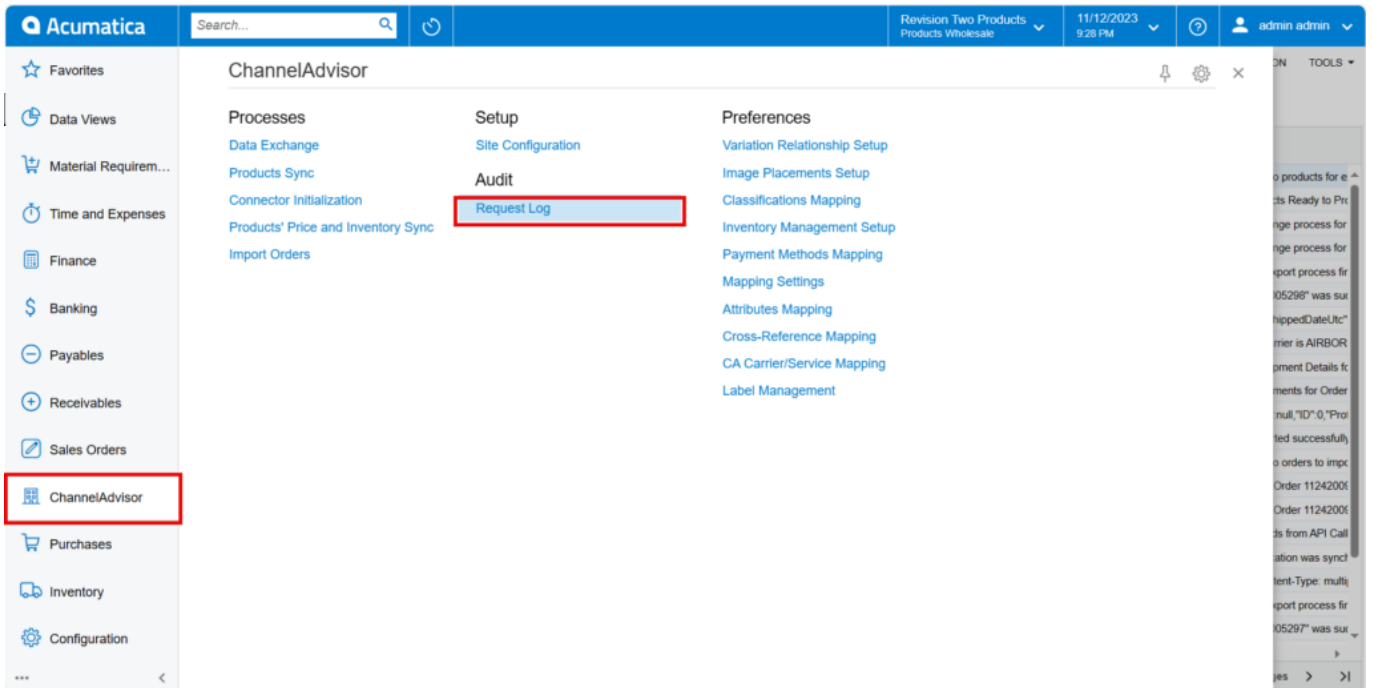
Processed	Errors	Warnings	Remaining	Total
1	0	0	0	1

A 'CLOSE' button is located at the bottom of the dialog box. The background interface shows a 'Delta Sync' button and a list of items, including 'ChannelAdvisor Site' and 'TEST'.

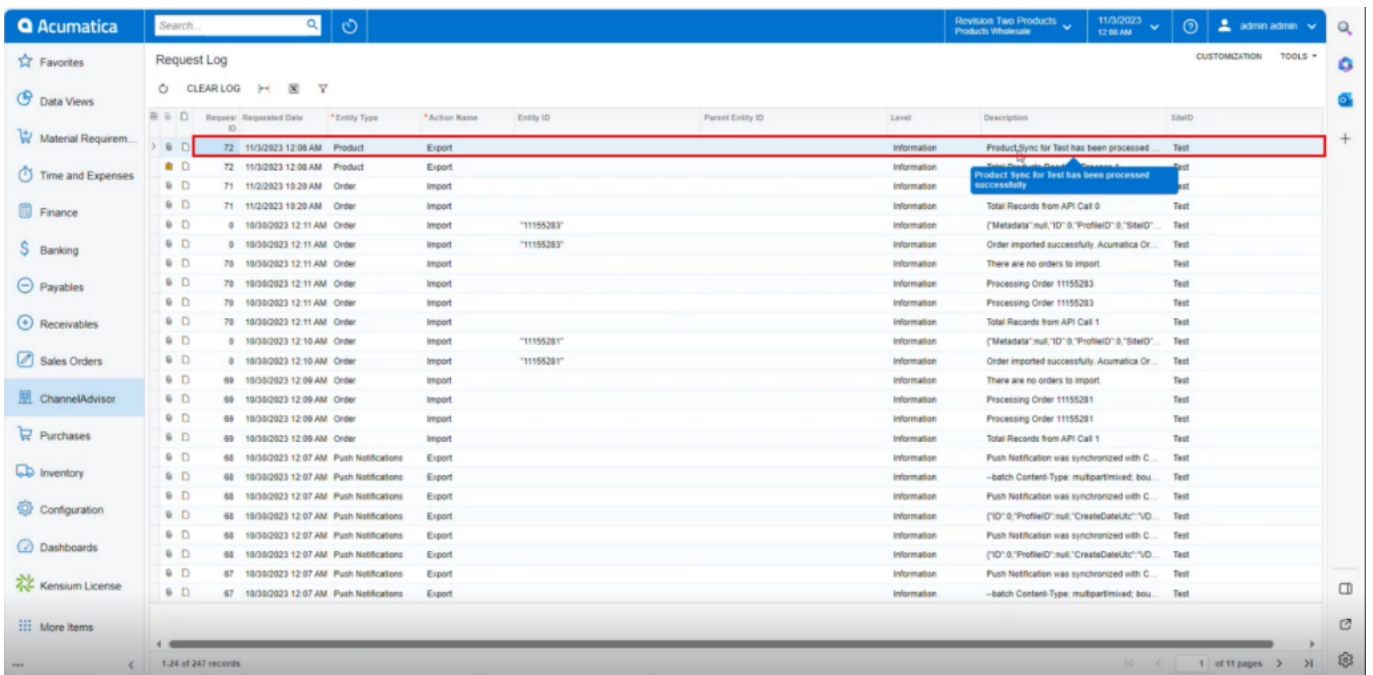
Processing Completed

- If you want to view Sync.

You need to navigate to the left panel of Acumatica and click on **[Rithum Connector]** and then click on **[Request Logs]** under **[Audit]**.



Request Log



Request ID	Requested Date	Entity Type	Action Name	Entity ID	Parent Entity ID	Level	Description	Status
72	11/3/2023 12:08 AM	Product	Export			Information	Product Sync for Test has been processed successfully	Test
71	11/2/2023 10:20 AM	Order	Import			Information	Total Records from API Call 0	Test
70	10/30/2023 12:11 AM	Order	Import	"11155283"		Information	Order imported successfully. Acumatica Or...	Test
69	10/30/2023 12:09 AM	Order	Import	"11155281"		Information	There are no orders to import.	Test
68	10/30/2023 12:07 AM	Push Notifications	Export			Information	Push Notification was synchronized with C...	Test
67	10/30/2023 12:07 AM	Push Notifications	Export			Information	Push Notification was synchronized with C...	Test

The screenshot shows the Request Log table with a red box highlighting the first row. The table has 9 columns: Request ID, Requested Date, Entity Type, Action Name, Entity ID, Parent Entity ID, Level, Description, and Status. The first row is highlighted, showing a successful 'Product Sync for Test' at 11/3/2023 12:08 AM.

Request Log

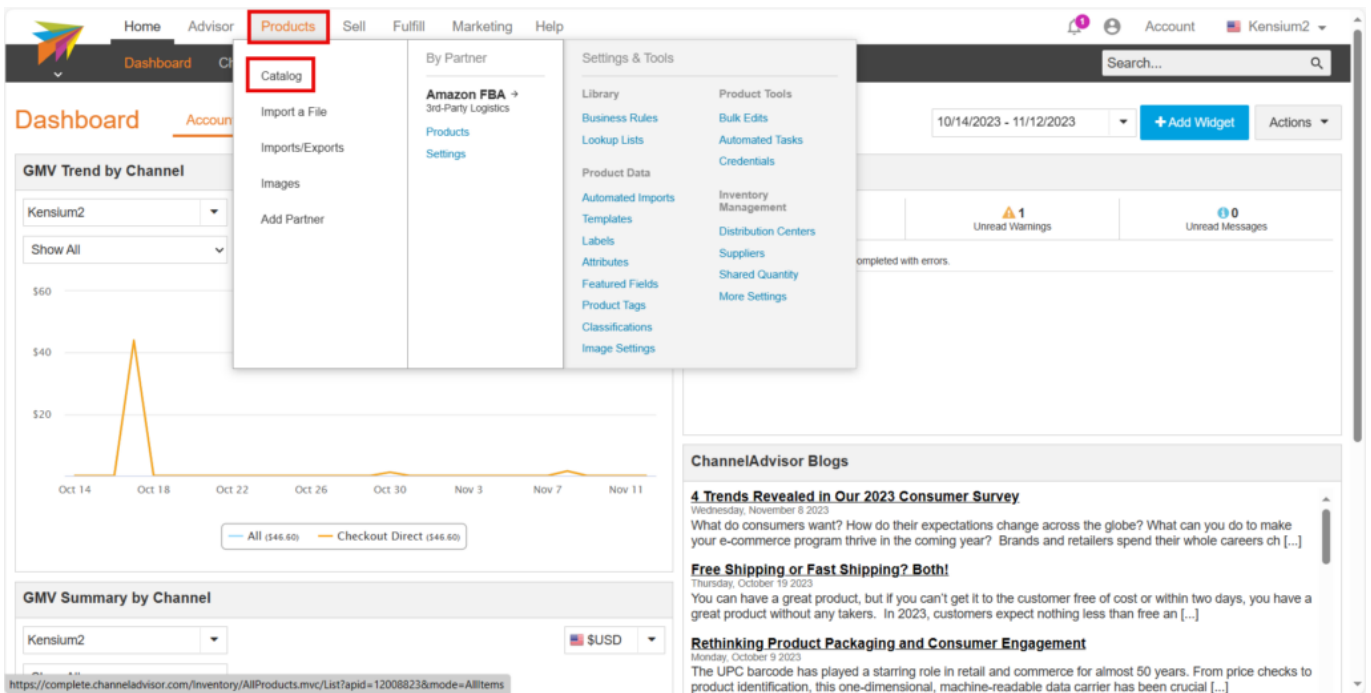
Product Sync in Rithum Connector



- The Rithum Connector Products Sync screen is used to sync product data on demand.
- Product data syncs using FTP.
- The purpose of this is to maintain up-to-date Acumatica data in Rithum Connector.

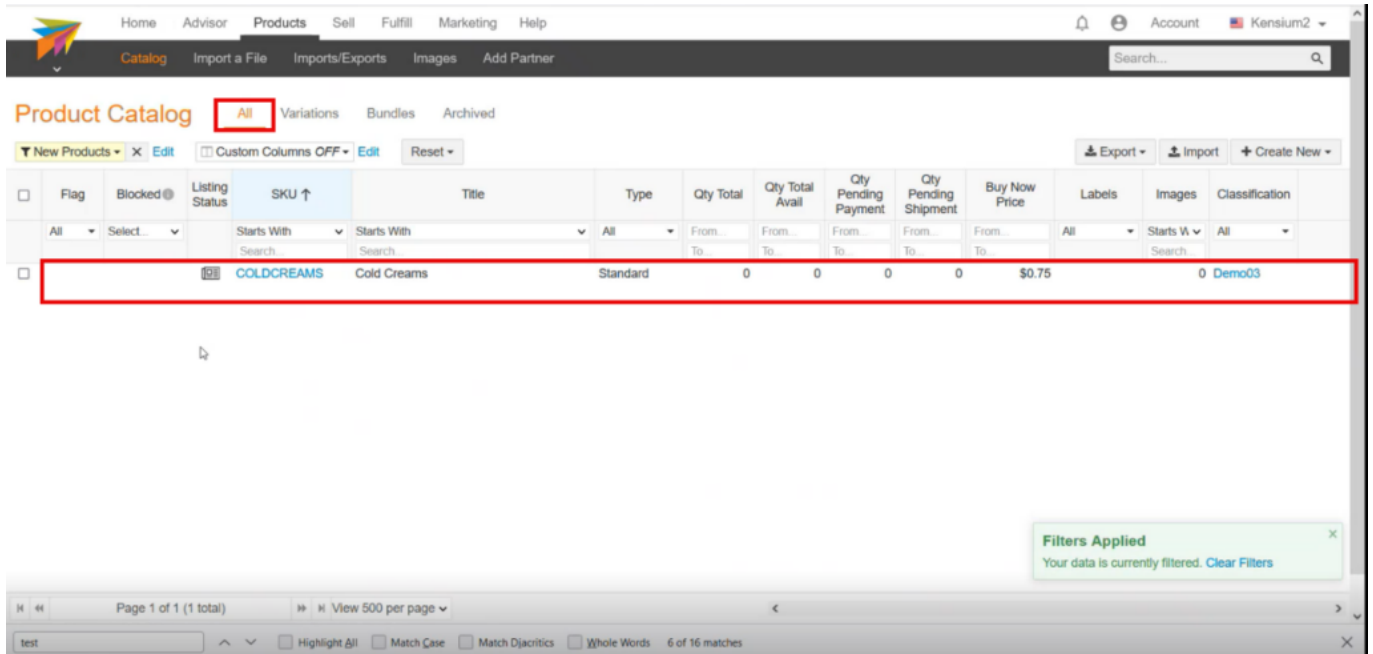
The Product Sync will take place. Depending on the size of inventory and number of products, this may take up to 15min. This time is also based on the message queue threshold created in the Site Configuration. Remember, FTP calls will take longer to synchronize than API calls. It is best practice to establish a schedule to allow syncs to happen in non-working hours.

- You need to navigate to Rithum Connector and click on **[Catalog]** under **[Products]**.



Catalog under products

You will be redirected to the product Catalog screen and click on **[All]** to view stock items with all other kits and configurable products.



Product Catalog **All** Variations Bundles Archived

▼ New Products X Edit Custom Columns OFF Edit Reset Export Import Create New

Flag	Blocked@	Listing Status	SKU ↑	Title	Type	Qty Total	Qty Total Avail	Qty Pending Payment	Qty Pending Shipment	Buy Now Price	Labels	Images	Classification
All	Select	Starts With	Starts With		All	From To	From To	From To	From To	From To	All	Starts W	All
		Search	Search									Search	
			COLDCREAMS	Cold Creams	Standard	0	0	0	0	\$0.75			0 Demo03

Filters Applied
Your data is currently filtered. [Clear Filters](#)

Page 1 of 1 (1 total) View 500 per page

test Highlight All Match Case Match Diacritics Whole Words 6 of 16 matches

Product Catalog

- Once the Stock item is available in Rithum Connector. You must generate **[CA Product ID]** in Acumatica.
- The **[CA product ID]** indicates the availability of the specific stock item in the Rithum Connector.Processes