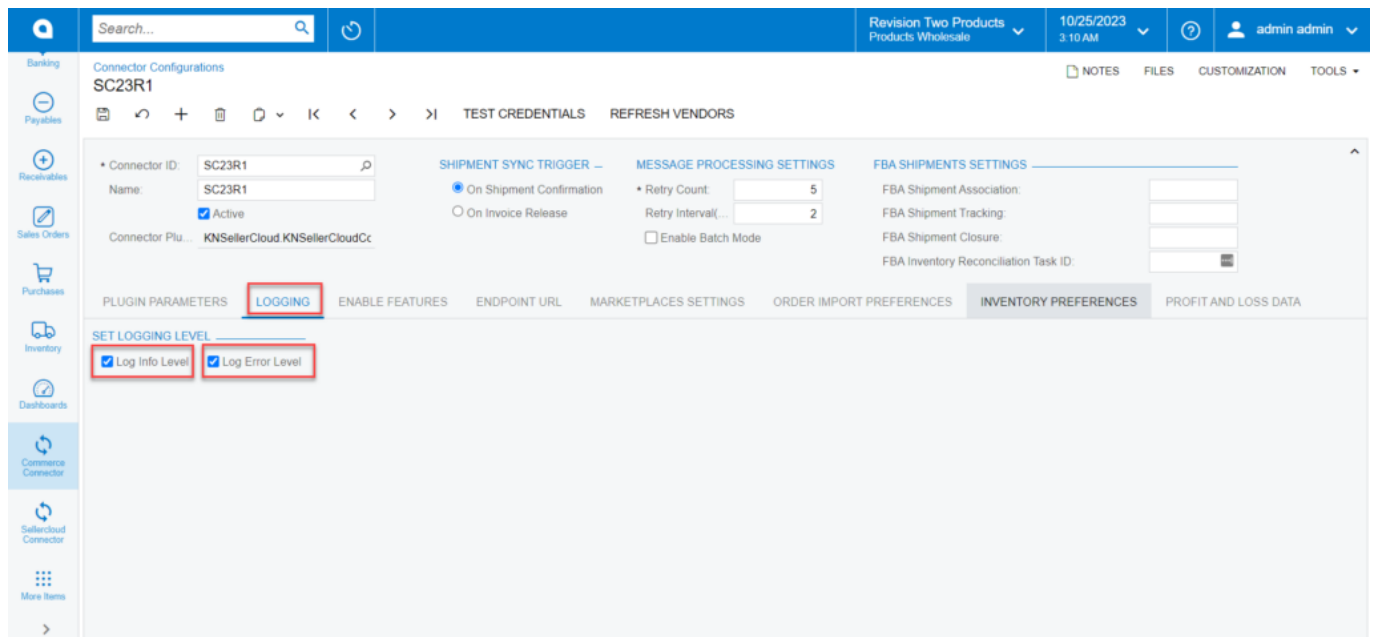


# Loggings

Loggings manage with information about transactions, process and system activities and provide a detailed history that can be useful for troubleshooting the system performance within the platform.

- Upon clicking **[Logging]**, a new screen will display with SET LOGGING LEVEL.
  - Log info Level
  - Log Error Level



Logging screen

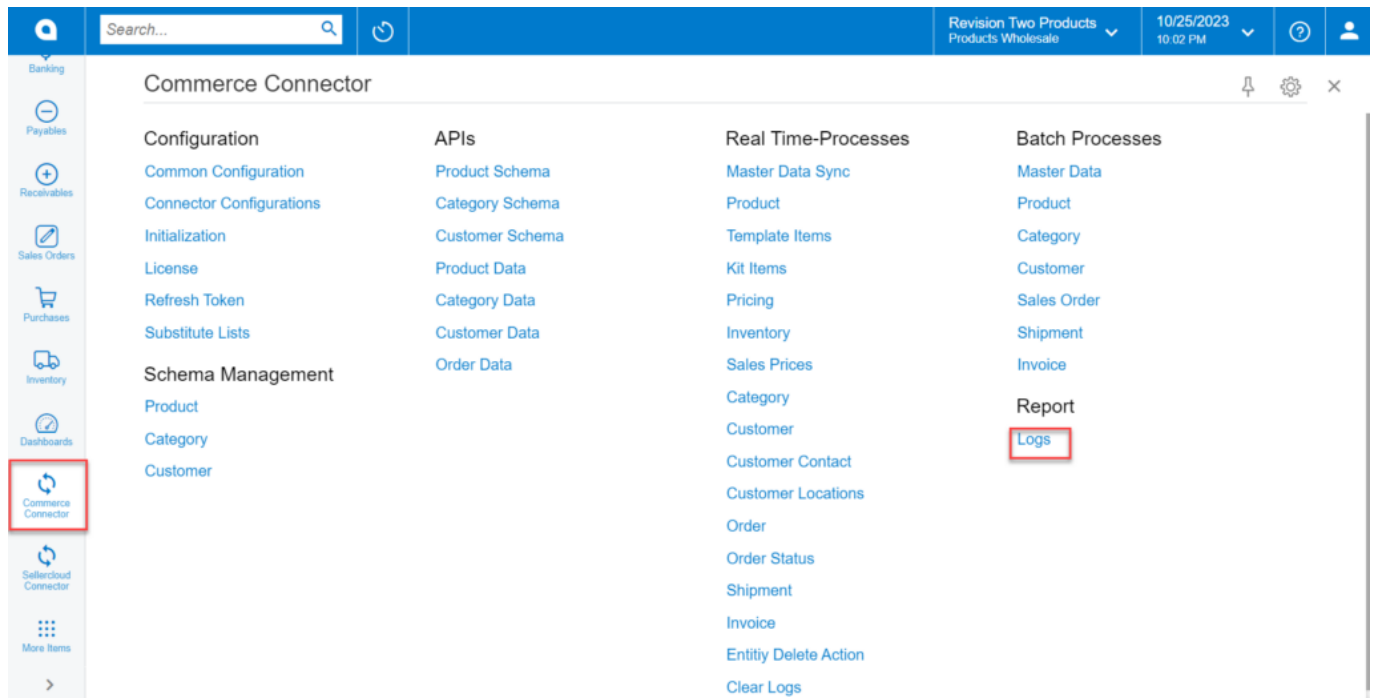
<b>Log Info Level</b>	Info: If <b>enabled</b> , the connector logs will display any passed or failed logs. Data that is being transferred from Acumatica to SellerCloud Connector.
<b>Log Error Level</b>	Error: If <b>enabled</b> , the connector logs will display any errored logs. Data that is being transferred from Acumatica to SellerCloud Connector.
<b>Both</b>	If both are <b>enabled</b> , the connector logs will display any passed or failed and errored logs. Data that is being transferred from Acumatica to SellerCloud Connector.

- To view the log info level, you need to navigate to the left panel in **Acumatica** and Click on **[Commerce Connector]**.



KENSIUM

# Sellercloud Connector



## Commerce Connector Logs

- You must choose the option **[Logs]** under the **[Reports]**.
- Logs related to the Info Level will appear on the screen if you choose **[Log Info Level]**.
- Additionally, Logs related to the error level will appear on the screen if you choose the **[Error Info Level option]**.



KENSIUM

# Sellercloud Connector

Q

Search...

Revision Two Products

Products Wholesale

10/25/2023

10:14 PM

admin admin

Banking

Payables

Receivables

Sales Orders

Purchases

Inventory

Dashboards

Commerce Connector

Sellercloud Connector

More Items

Logs

CUSTOMIZATION

TOOLS

Action Type:

Level:

Message:

From Date:

To Date:

From Time:

To Time:

Level	Action Type	Message	Endpoint Url	Description
INFO	BearerToken	RefreshToken	KNCF4010	Token Generated successfully for i
INFO	BearerToken	RefreshToken	KNCF4010	Token Generated successfully for i
INFO	BearerToken	RefreshToken	KNCF4010	Token Generated successfully for i
INFO	BearerToken	RefreshToken	KNCF4010	Token Generated successfully for i
INFO	BearerToken	RefreshToken	KNCF4010	Token Generated successfully for i
INFO	BearerToken	RefreshToken	KNCF4010	Token Generated successfully for i
INFO	BearerToken	RefreshToken	KNCF4010	Token Generated successfully for i
INFO	BearerToken	RefreshToken	KNCF4010	Token Generated successfully for i
INFO	BearerToken	RefreshToken	KNCF4010	Token Generated successfully for i
INFO	BearerToken	RefreshToken	KNCF4010	Token Generated successfully for i
INFO	BearerToken	RefreshToken	KNCF4010	Token Generated successfully for i
INFO	BearerToken	RefreshToken	KNCF4010	Token Generated successfully for i

log level info

Banking

Payables

Receivables

Sales Orders

Purchases

Inventory

Dashboards

Commerce Connector

Sellercloud Connector

Search...

Revision Two Products

Products Wholesale

10/25/2023

10:21 PM

admin admin

Logs

CUSTOMIZATION

TOOLS

Action Type:

Level:

Message:

From Date:

To Date:

From Time:

To Time:

Level	Action Type	Message	Endpoint Uri	Description
ERROR	Inventory Sync	{"WarehouseID":609,"ProductID":"TABLE03 ","PhysicalQty":-10,"...	KN CF 50.80	Physical Inventory Sync failed. (f
ERROR	Product Sync	{"companyId":516,"productName":null,"productSKU":"TABLE03"...	KN CF 50.10	Product(s) sync failed The Produ
ERROR	Inventory Sync	Initialize		The connector has not been activ
ERROR	Product Sync	Insert/Update Database Record		Error: Another process has updat
ERROR	Inventory Sync	{"WarehouseID":609,"ProductID":"KITP023 ","PhysicalQty":-10,"...	KN CF 50.80	Physical Inventory Sync failed. (f
ERROR	Product Sync	{"companyId":516,"productName":"KITP0 updated","productSK...	KN CF 50.10	Product(s) sync failed Another pn
ERROR	Product Sync	{"companyId":516,"productName":"KITP01","productSKU":"KITP...	KN CF 50.10	Product(s) sync failed Another pn
ERROR	Inventory Sync	{"WarehouseID":609,"ProductID":"KITC01 ","PhysicalQty":-10,"S...	KN CF 50.80	Physical Inventory Sync failed. (f
ERROR	Inventory Sync	{"WarehouseID":609,"ProductID":"TDEM01-Gol","PhysicalQty":-...	KN CF 50.80	Physical Inventory Sync failed. (f
ERROR	Inventory Sync	{"WarehouseID":609,"ProductID":"TDEM01-Blu","PhysicalQty":-...	KN CF 50.80	Physical Inventory Sync failed. (f
ERROR	Inventory Sync	{"WarehouseID":609,"ProductID":"TDEM01-Blu","PhysicalQty":-...	KN CF 50.80	Physical Inventory Sync failed. (f

Log error info