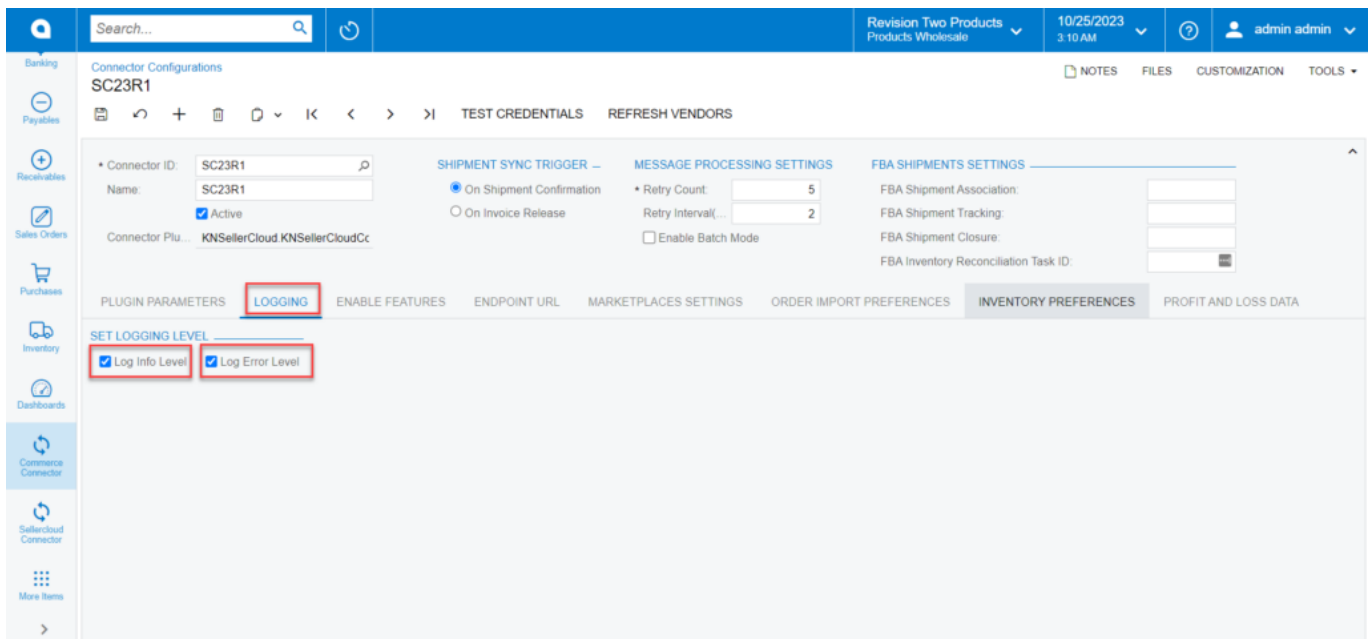


Loggings

Loggings manage with information about transactions, process and system activities and provide a detailed history that can be useful for troubleshooting the system performance within the platform.

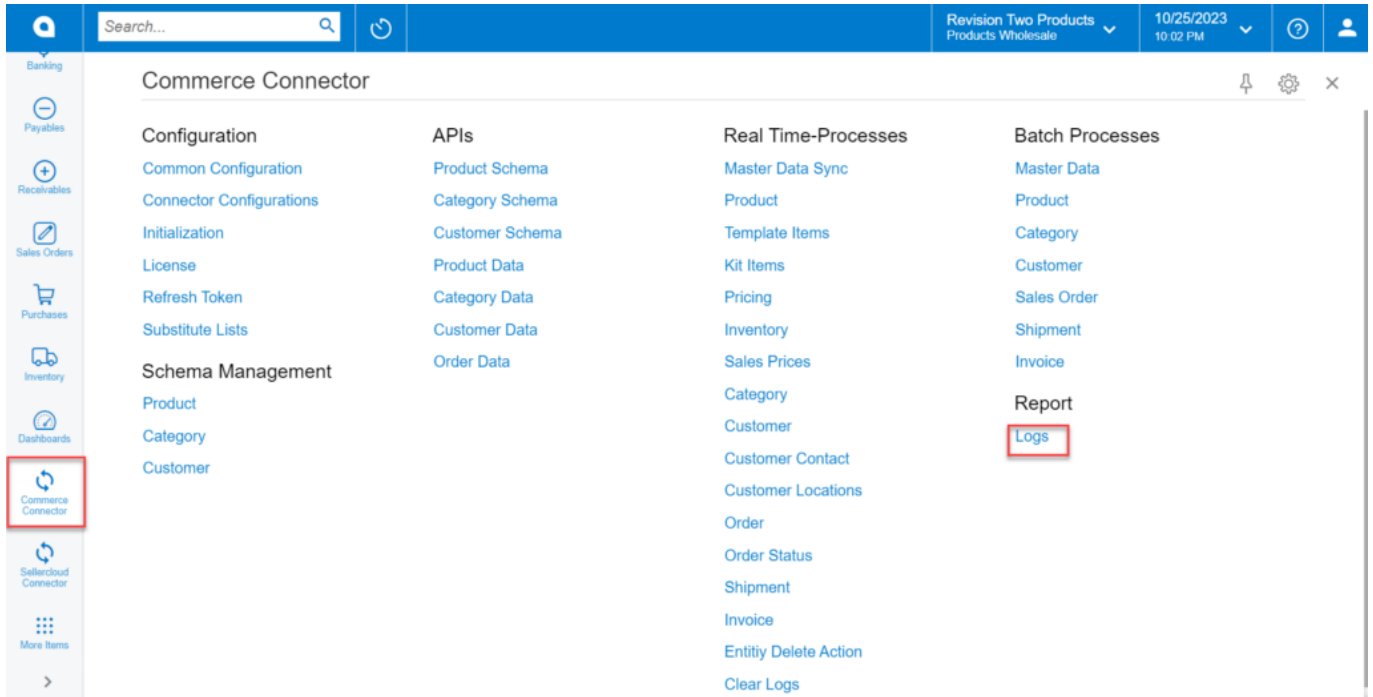
- Upon clicking **[Logging]**, a new screen will display with SET LOGGING LEVEL.
 - Log info Level
 - Log Error Level



Logging screen

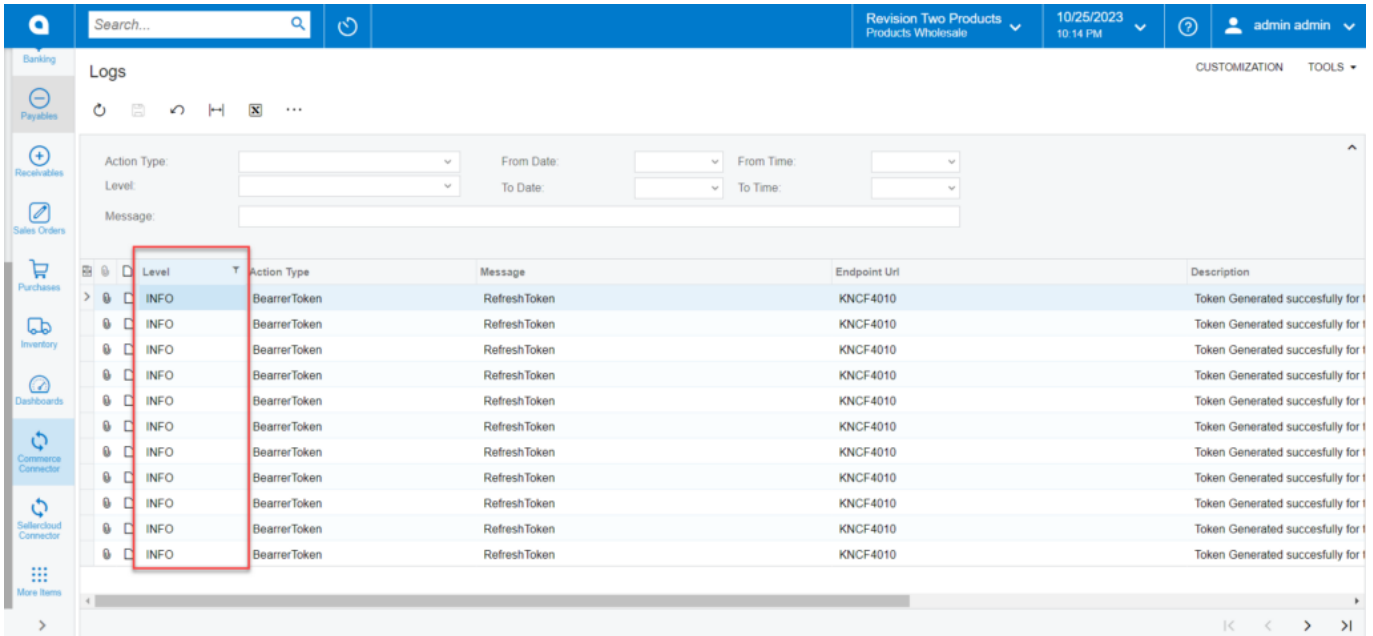
Log Info Level	Info: If enabled , the connector logs will display any passed or failed logs. Data that is being transferred from Acumatica to SellerCloud Connector.
Log Error Level	Error: If enabled , the connector logs will display any errored logs. Data that is being transferred from Acumatica to SellerCloud Connector.
Both	If both are enabled , the connector logs will display any passed or failed and errored logs. Data that is being transferred from Acumatica to SellerCloud Connector.

- To view the log info level, you need to navigate to the left panel in **Acumatica** and Click on **[Commerce Connector]**.



Commerce Connector Logs

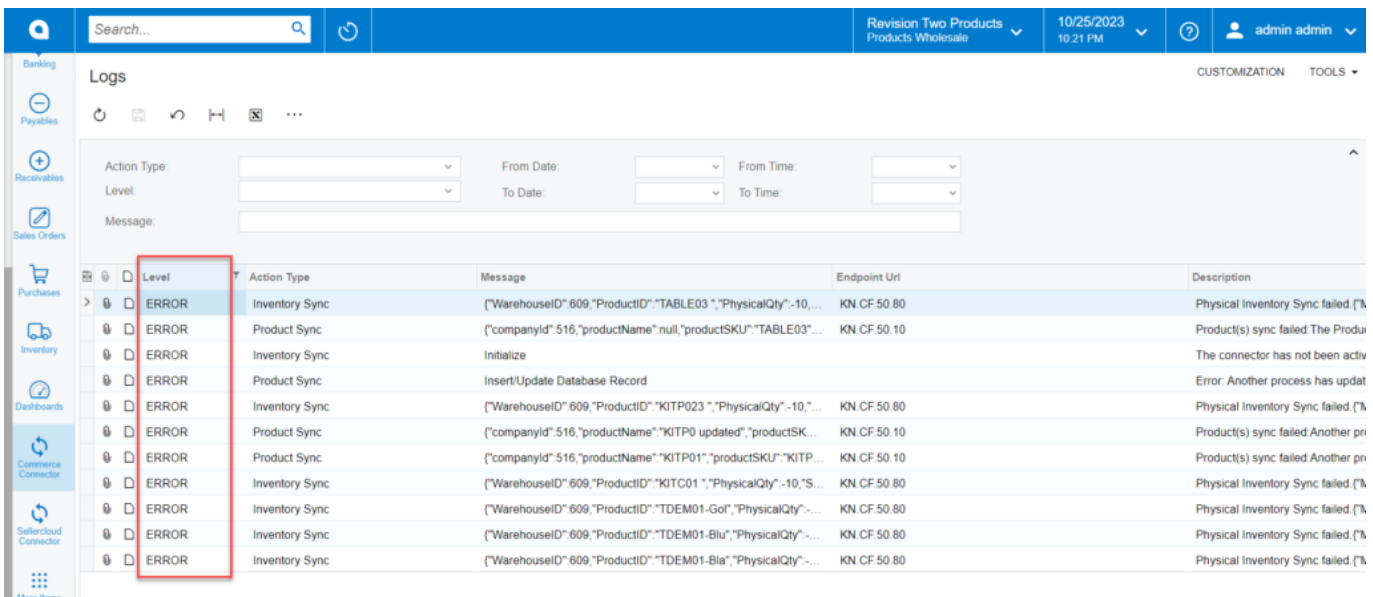
- You must choose the option **[Logs]** under the **[Reports]**.
- Logs related to the Info Level will appear on the screen if you choose **[Log Info Level]**.
- Additionally, Logs related to the error level will appear on the screen if you choose the **[Error Info Level option]**.



The screenshot shows the 'Logs' section of the application. The 'Level' dropdown is set to 'INFO'. The log entries are as follows:

Level	Action Type	Message	Endpoint Url	Description
INFO	BearerToken	RefreshToken	KNCF4010	Token Generated successfully for
INFO	BearerToken	RefreshToken	KNCF4010	Token Generated successfully for
INFO	BearerToken	RefreshToken	KNCF4010	Token Generated successfully for
INFO	BearerToken	RefreshToken	KNCF4010	Token Generated successfully for
INFO	BearerToken	RefreshToken	KNCF4010	Token Generated successfully for
INFO	BearerToken	RefreshToken	KNCF4010	Token Generated successfully for
INFO	BearerToken	RefreshToken	KNCF4010	Token Generated successfully for
INFO	BearerToken	RefreshToken	KNCF4010	Token Generated successfully for
INFO	BearerToken	RefreshToken	KNCF4010	Token Generated successfully for
INFO	BearerToken	RefreshToken	KNCF4010	Token Generated successfully for
INFO	BearerToken	RefreshToken	KNCF4010	Token Generated successfully for
INFO	BearerToken	RefreshToken	KNCF4010	Token Generated successfully for

log level info



The screenshot shows the 'Logs' section of the application. The 'Level' dropdown is set to 'ERROR'. The log entries are as follows:

Level	Action Type	Message	Endpoint Url	Description
ERROR	Inventory Sync	["WarehouseID":609,"ProductID":"TABLE03 ","PhysicalQty":-10,...	KN CF 50.80	Physical Inventory Sync failed. (T
ERROR	Product Sync	["companyId":516,"productName":null,"productSKU":"TABLE03"...	KN CF 50.10	Product(s) sync failed The Produ
ERROR	Inventory Sync	Initialize		The connector has not been activ
ERROR	Product Sync	Insert/Update Database Record		Error. Another process has updat
ERROR	Inventory Sync	["WarehouseID":609,"ProductID":"KITP023 ","PhysicalQty":-10,...	KN CF 50.80	Physical Inventory Sync failed. (T
ERROR	Product Sync	["companyId":516,"productName":"KITP0 updated","productSK...	KN CF 50.10	Product(s) sync failed Another pn
ERROR	Product Sync	["companyId":516,"productName":"KITP01","productSKU":"KITP...	KN CF 50.10	Product(s) sync failed Another pn
ERROR	Inventory Sync	["WarehouseID":609,"ProductID":"KITC01 ","PhysicalQty":-10,"S...	KN CF 50.80	Physical Inventory Sync failed. (T
ERROR	Inventory Sync	["WarehouseID":609,"ProductID":"TDEM01-Gol","PhysicalQty":-...	KN CF 50.80	Physical Inventory Sync failed. (T
ERROR	Inventory Sync	["WarehouseID":609,"ProductID":"TDEM01-Blu","PhysicalQty":-...	KN CF 50.80	Physical Inventory Sync failed. (T
ERROR	Inventory Sync	["WarehouseID":609,"ProductID":"TDEM01-Bla","PhysicalQty":-...	KN CF 50.80	Physical Inventory Sync failed. (T

Log error info