

# Loggings

Eggings manage with information about transactions, process and system activities and provide a detailed history that can be useful for troubleshooting the system performance within the platform.

- Upon clicking **[Logging]**, a new screen will display with SET LOGGING LEVEL.
  - $\circ$  Log info Level
  - $\circ~$  Log Error Level

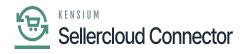
connector Configura SC23R1 副の十	ations	> >I TEST CREDENTIA	LS REFRESH VENDORS			NOTES	FILES CUS	TOMIZATION	TOOLS -
Connector ID:			LS REFRESH VENDORS						10023
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#### Logging screen

Log Info Level	Info: If <b>enabled</b> , the connector logs will display any passed or failed logs. Data that is being transferred from Acumatica to SellerCloud Connector. Error: If <b>enabled</b> , the connector logs will display any errored logs. Data that is being transferred from Acumatica to SellerCloud Connector.				
Log Error Level					
Both	If both are <b>enabled</b> , the connector logs will display any passed or failed and errored logs. Data that is being transferred from Acumatica to SellerCloud Connector.				

• To view the log info level, you need to navigate to the left panel in Acumatica and Click on [Commerce Connector].





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Banking	Commerce Connector					Д	ţġ	×
Payables	Configuration	APIs	Real Time-Processes	Batch Process	ses			
+	Common Configuration	Product Schema	Master Data Sync	Master Data				
Receivables	Connector Configurations	Category Schema	Product	Product				
	Initialization	Customer Schema	Template Items	Category				
Sales Orders	License	Product Data	Kit Items	Customer				
Å	Refresh Token	Category Data	Pricing	Sales Order				
Purchases	Substitute Lists	Customer Data	Inventory	Shipment				
	Schema Management	Order Data	Sales Prices	Invoice				
arrentary	Product		Category	Report				
Dashboards	Category		Customer	Logs				
	Customer		Customer Contact					
Commerce			Customer Locations					
Connector			Order					
\$			Order Status					
Sellercloud Connector			Shipment					
			Invoice					
More Items			Entitiy Delete Action					
>			Clear Logs					

#### **Commerce Connector Logs**

- You must choose the option [Logs] under the [Reports].
- Logs related to the Info Level will appear on the screen if you choose [Log Info Level].
- Additionally, Logs related to the error level will appear on the screen if you choose the **[Error Info** Level option].





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Banking	Logs						CUSTOMIZATION TOOLS -
Payables	0 🗄 🗸 H	<b>x</b>					
+ Receivables	Action Type:	v	From Date:	<ul> <li>From Time:</li> </ul>	v		^
Receivables	Level:	~	To Date:	V To Time:	v		
Sales Orders	Message:						
		1					
Purchases		Action Type	Message		Endpoint Url		Description
	> @ C INFO	BearrerToken	RefreshToken		KNCF4010		Token Generated succesfully for 1
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Commerce	C INFO	BearrerToken	RefreshToken		KNCF4010		Token Generated succesfully for t
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## log level info

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s Orders	Message:				
<b>Chases</b>	E D Level	T Action Type	Message Endpoint U		Description
_	> 0 D ERROR	Inventory Sync	("WarehouseID":609, "ProductID": "TABLE03 ", "PhysicalQty":-10, KN.CF.50.		Physical Inventory Sync failed.
entory	D ERROR     D ERROR	Product Sync	("companyId".516,"productName".null,"productSKU"."TABLE03" KN.CF.50. Initialize	10	Product(s) sync failed: The Pro The connector has not been a
		Product Sync	Insert/Update Database Record		Error: Another process has up
2 hboards		Inventory Sync	("WarehouseID":609, "ProductID": "KITP023 ", "PhysicalQty":-10," KN.CF.50.	80	Physical Inventory Sync failed.
		Product Sync	("companyid".516."productName":"KITP0 updated"."productSK KN.CF.50.		Product(s) sync failed:Another
¢,	B D ERROR	Product Sync	("companyId":516, "productName": "KITP01", "productSKU": "KITP KN.CF.50.		Product(s) sync failed:Another
nector	D ERROR	Inventory Sync	("WarehouseID":609, "ProductID":"KITC01 ", "PhysicalQty":-10, "S KN.CF.50.	80	Physical Inventory Sync failed.
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	D ERROR	Inventory Sync	("WarehouseID":609,"ProductID":"TDEM01-Gol","PhysicalQty": KN.CF.50.	80	Physical Inventory Sync failed.
ercloud wector	D ERROR     ERROR	Inventory Sync	('WarehouseID':609, 'ProductID':'TIDEM01-Gol', 'PhysicalQty' KN.CF.50. ('WarehouseID':609, "ProductID":'TIDEM01-Blu*, 'PhysicalQty' KN.CF.50.		Physical Inventory Sync failed. Physical Inventory Sync failed.

### Log error info

