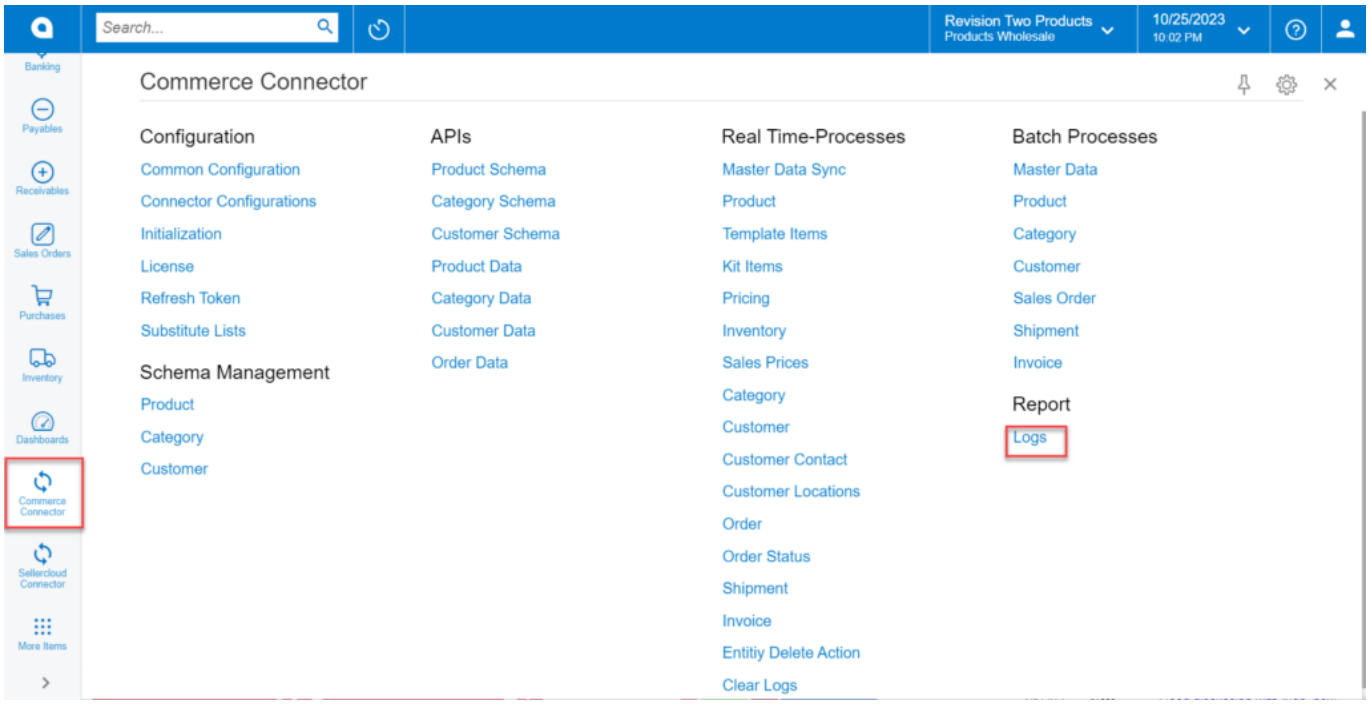
Logs

Logs screen is helpful for troubleshooting the issues from the root not If there is a sync failure, and for viewing data transfer from Acumatica to SellerCloud Connector.

- To view the **[Reports],** you need to navigate to the left panel in **[Acumatica]** and click on **[Commerce Connector].**



Commerce Connector Logs

- You must choose the option **[Logs]** under the **[Reports].**
- You have an option to select **[Action Type]** for INFO and Error from the drop-down menu.
    - Initialization
    - Configuration
    - Product Sync
    - Product Status Sync
    - Kit product Sync
    - Template Item Sync
    - Pricing Sync
    - Inventory Sync

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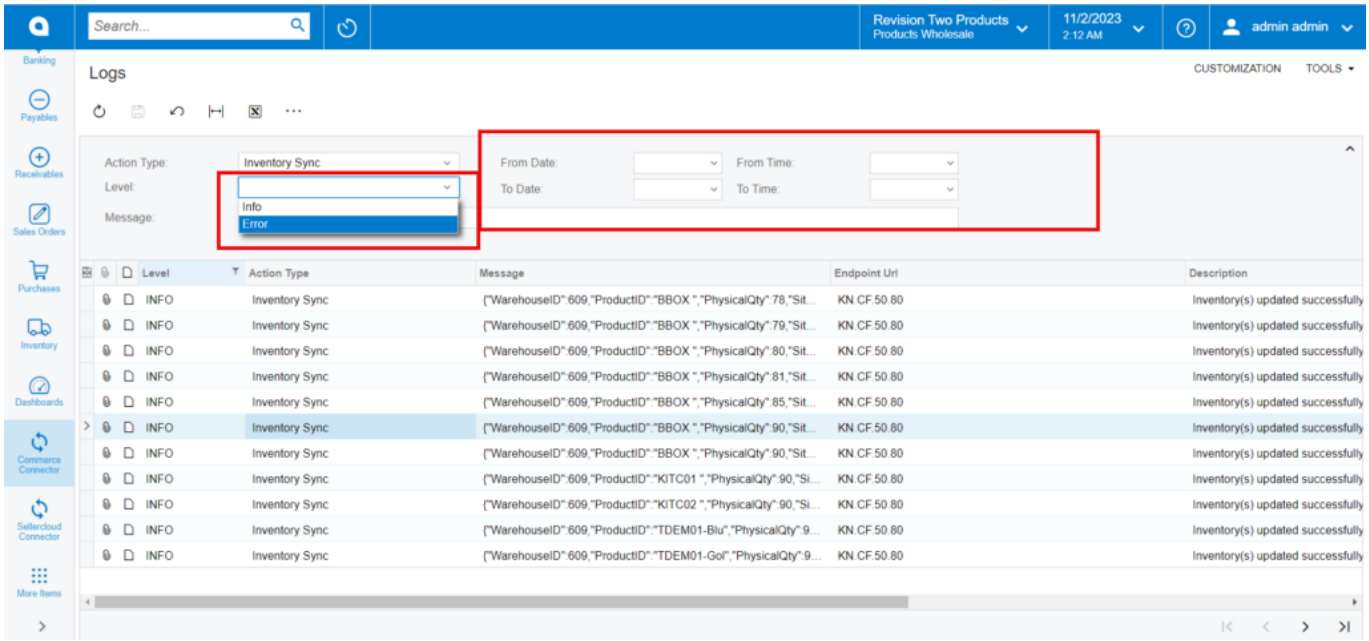
- Delete Sync
- Customer Sync
- Order Sync

- You can choose the **[level]** from the drop-down menu.
  - INFO
  - ERROR
- You can also select **[From Date – To Date]** and **[From Time-To Time].**



Logs

- If you choose **[Log Info Level]** Logs related to the Info Level will appear on the screen**.**

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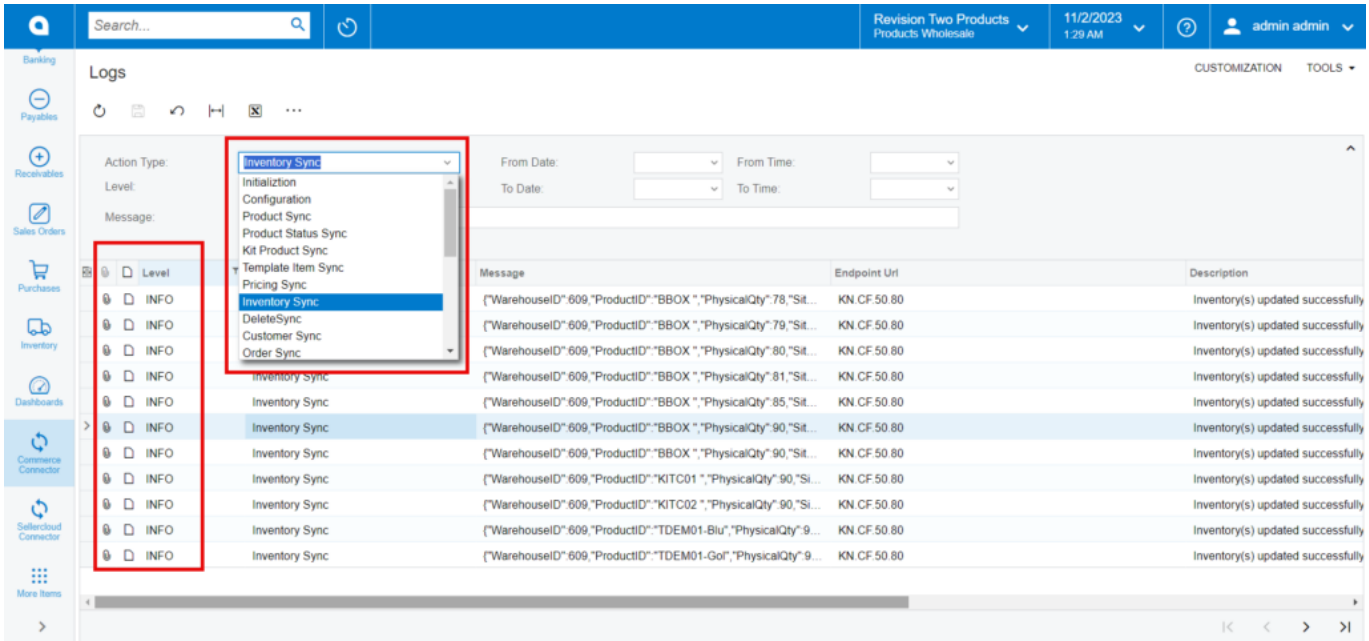
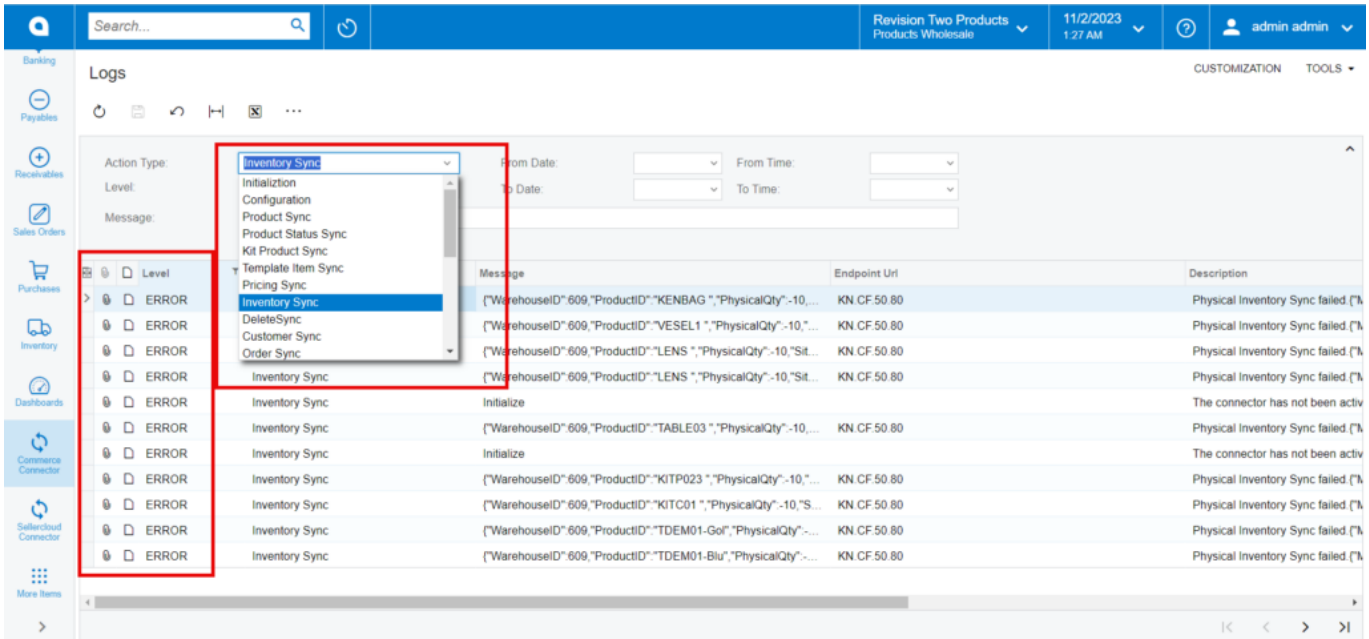


INFO Screen

- Additionally, Logs related to the error level will appear on the screen if you choose the **[Error Info Level option].**



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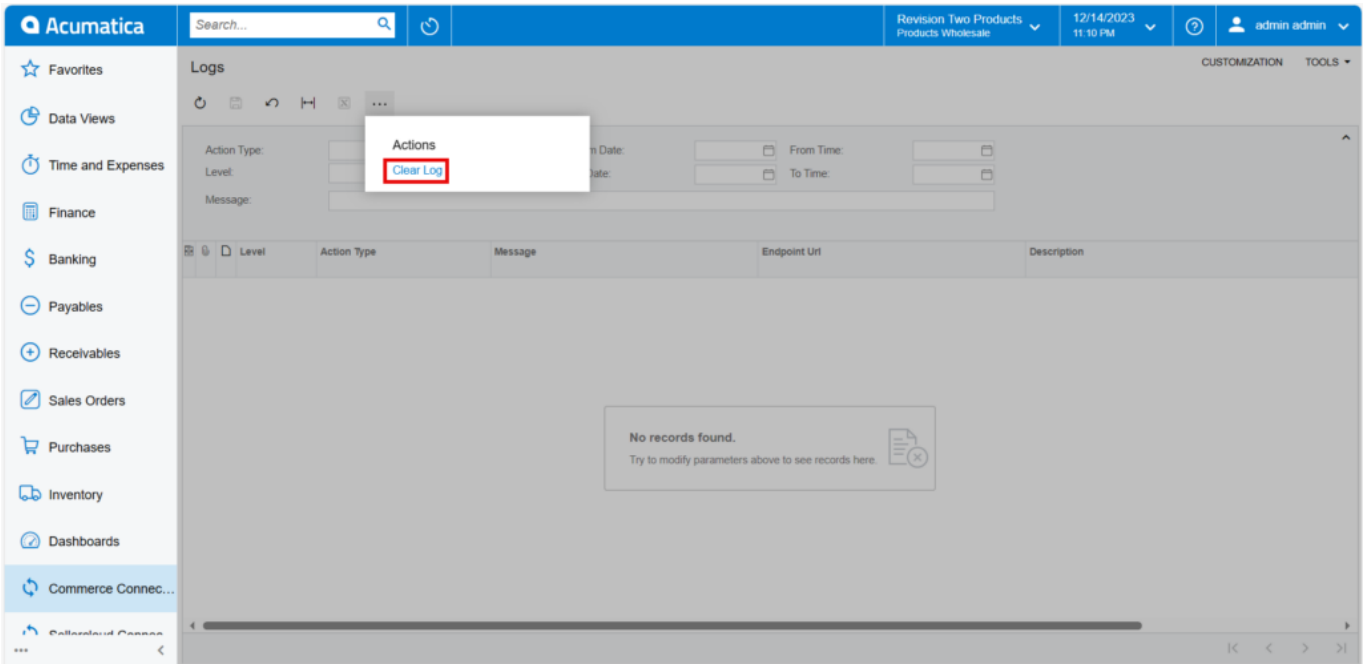
Error Screen

Note: You can view Clear log option after selecting on Ellipse **[...]**, and you can choose **[Clear Log]** to clear/delete previous data.



Logs

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