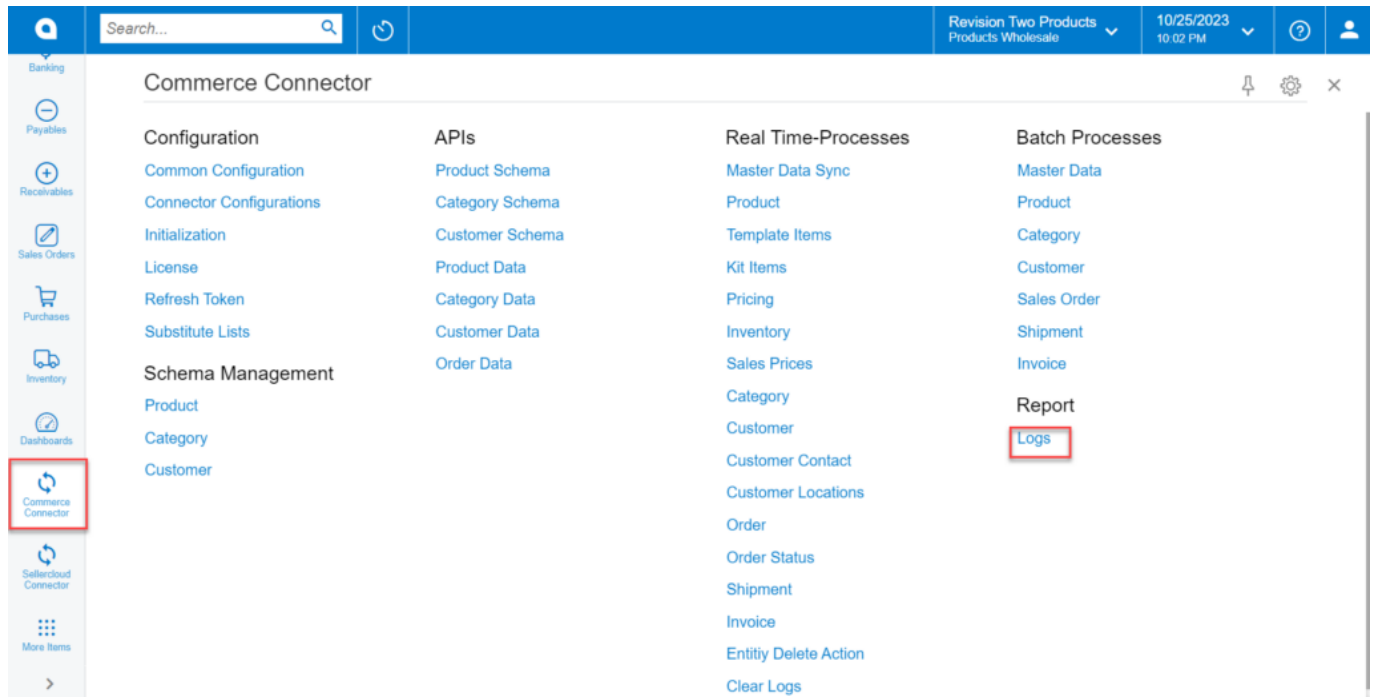


Logs

Logs screen is helpful for troubleshooting the issues from the root not If there is a sync failure, and for viewing data transfer from Acumatica to SellerCloud Connector.

- To view the **[Reports]**, you need to navigate to the left panel in **[Acumatica]** and click on **[Commerce Connector]**.



Commerce Connector Logs

- You must choose the option **[Logs]** under the **[Reports]**.
- You have an option to select **[Action Type]** for INFO and Error from the drop-down menu.
 - Initialization
 - Configuration
 - Product Sync
 - Product Status Sync
 - Kit product Sync
 - Template Item Sync
 - Pricing Sync
 - Inventory Sync



KENSIUM

Sellercloud Connector

- Delete Sync
- Customer Sync
- Order Sync



- You can choose the **[level]** from the drop-down menu.
 - INFO
 - ERROR
- You can also select **[From Date - To Date]** and **[From Time-To Time]**.

The screenshot shows the 'Logs' section of the Sellercloud Connector interface. The top navigation bar includes a search bar, a refresh button, and user information. The left sidebar contains various navigation options. The main content area displays a table of log entries. A red box highlights the 'Level' dropdown menu, which is open and shows 'Info' and 'Error' options. Another red box highlights the 'From Date' and 'To Date' dropdown menus, which are also open and show date and time selection options.

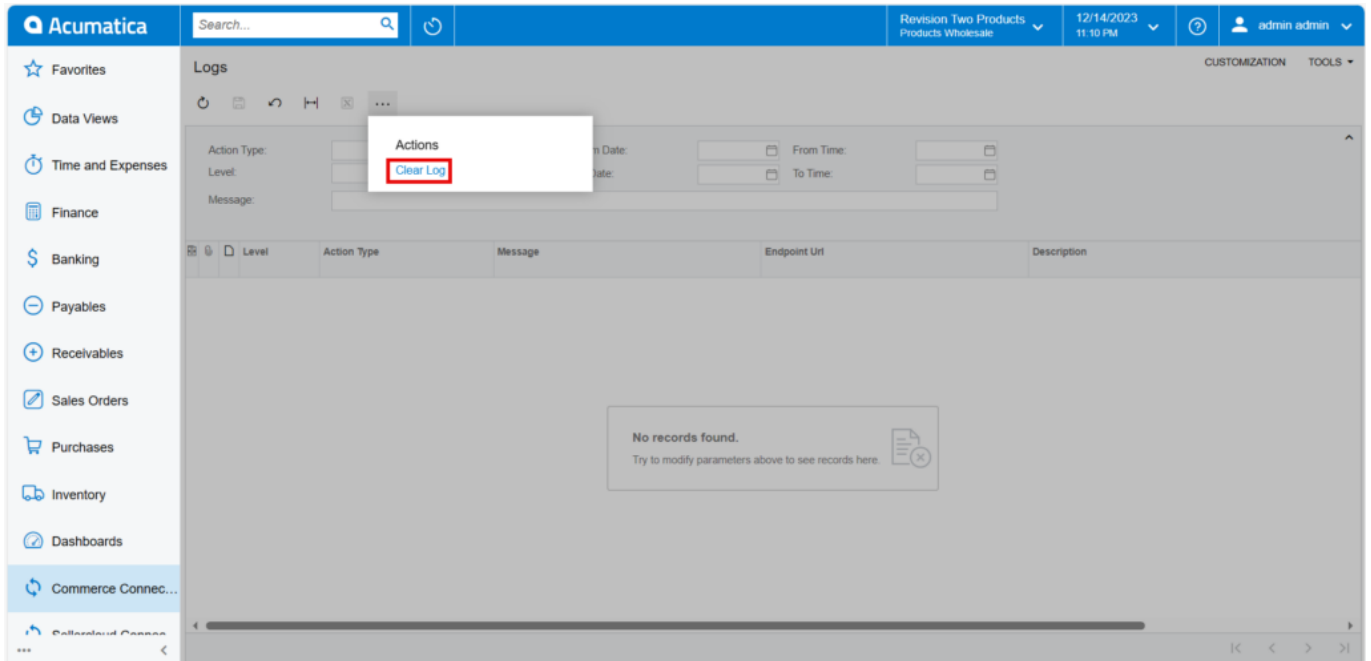
Level	Action Type	Message	Endpoint Url	Description
INFO	Inventory Sync	("WarehouseID":609,"ProductID":"BBOX ","PhysicalQty":78,"Sit...	KN CF 50.80	Inventory(s) updated successfully
INFO	Inventory Sync	("WarehouseID":609,"ProductID":"BBOX ","PhysicalQty":79,"Sit...	KN CF 50.80	Inventory(s) updated successfully
INFO	Inventory Sync	("WarehouseID":609,"ProductID":"BBOX ","PhysicalQty":80,"Sit...	KN CF 50.80	Inventory(s) updated successfully
INFO	Inventory Sync	("WarehouseID":609,"ProductID":"BBOX ","PhysicalQty":81,"Sit...	KN CF 50.80	Inventory(s) updated successfully
INFO	Inventory Sync	("WarehouseID":609,"ProductID":"BBOX ","PhysicalQty":85,"Sit...	KN CF 50.80	Inventory(s) updated successfully
INFO	Inventory Sync	("WarehouseID":609,"ProductID":"BBOX ","PhysicalQty":90,"Sit...	KN CF 50.80	Inventory(s) updated successfully
INFO	Inventory Sync	("WarehouseID":609,"ProductID":"BBOX ","PhysicalQty":90,"Sit...	KN CF 50.80	Inventory(s) updated successfully
INFO	Inventory Sync	("WarehouseID":609,"ProductID":"KITC01 ","PhysicalQty":90,"Si...	KN CF 50.80	Inventory(s) updated successfully
INFO	Inventory Sync	("WarehouseID":609,"ProductID":"KITC02 ","PhysicalQty":90,"Si...	KN CF 50.80	Inventory(s) updated successfully
INFO	Inventory Sync	("WarehouseID":609,"ProductID":"TDEM01-Blu","PhysicalQty":9...	KN CF 50.80	Inventory(s) updated successfully
INFO	Inventory Sync	("WarehouseID":609,"ProductID":"TDEM01-Gol","PhysicalQty":9...	KN CF 50.80	Inventory(s) updated successfully

Logs

- If you choose **[Log Info Level]** Logs related to the Info Level will appear on the screen.

Error Screen

Note: You can view Clear log option after selecting on Ellipse [...], and you can choose **[Clear Log]** to clear/delete previous data.



Logs