

Release Notes

Adobe Connector 0.3

By Kensium Documentation Team

& 877-536-7486

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Version # 0.3

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Release Notes Information

Software Name	Adobe Connector
Version Number	0.3
Release Type	Intermediate
(Initial/Minor/Intermediate/Major)	
Compatible Acumatica Editions	Retail-Commerce
	• 2021 R1 and onwards
Package Location	In SharePoint: Kensium Internal Products >
	Documents > Package Repository >

Acknowledgments

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Version History

Version Number	Description	Compiled By	Reviewed & Revised By	Approved By	Date
0.3		Documentation Team	Asha A		



New Features and Enhancements

Update Attribute Set in Sync Configuration

We have implemented a feature to allow updating the **[Attribute Set]** in Adobe whenever the item class is changed in Acumatica for a particular product.

The feature has been incorporated within the [Sync Configuration] section under the [Configuration] of the [Kensium A-M Connector].

Navigation: Kensium A-M Connector \rightarrow Configuration \rightarrow Sync Configuration \rightarrow Update Attribute Set [Dropdown with Yes/ No] option.

Configuration			Save Config
DASHBOARD		Price View	
\$ SALES		Ship Bundle Items	
		Samples title	
CATALOG		Links title	
0		Card Type	
KENSIUM A-M		сри	
*		SKZIZE *	
CUSTOMERS	Republish Message To Queue if Deadlock Error [store view]	Enable	
	Update Attribute Set [store view]	No	
	Product Non-Stock Item Sync		\odot
STORES	Product Non-Stock Item Sync [store view]	Enable 🔻	
SYSTEM	Composite Stock Item Sync		\odot
FIND PARTNERS & EXTENSIONS	Composite Stock Item Sync [store view]	Enable	

Figure: Option for Update Attribute Set



If the Update Attribute Set option is enabled [Yes- from the dropdown] within the Sync Configuration, any changes made to the Item Class in Acumatica will also be mirrored in Magento.

If it's set to [No] the changes will not be reflected in the Magento.

Illustration:

Navigate to Acumatica go to a stock item and check the [Item Class] as illustrated.

• Acumatica	Search Q 🕑	Revision Two Products 🗸 5/2/2024 🗸 🞯 🚨 admin admin 🗸
☆ Favorites ● Data Views	Stock thems CLUBCHAIR - Club Chair ← ☆ ☆ ☆ ★ @ ♪ ヾ K < > >	INTES ACTIVITIES FILES CUSTOMIZATION TOOLS -
Time and Expenses Finance	Inventory ID CLUBCHAIR - Club Chair Ø Product Workgroup: Item Status: Adive ~ Product Manager: Description: Club Chair	ρ ρ
\$ Banking	GENERAL PRICE/COST WAREHOUSES VENDORS ATTRIBUTES KENSIUM COMMERCE DESCRIPTIC Template ID: UNIT OF MEASURE	N PACKAGING CROSS-REFERENCE MERCHANDISE S3 IMAGES 2
Payables	TEAL OFFAULTS Base Unit: EA ∅ ∅ • Item Class: 2020CLASS 0 <th>visible Unit Desmi</th>	visible Unit Desmi
Receivables	Type: Finished Good V Weight Itam Ita Kit	Tanaco Reality Control
Sales Orders	Valuation Method: Average Planning Method: None V	To Unit Dear Stor.
Purchases	Tax Category: EXEMPT - Exempt Tax Category P A ADL - All Other Items P	
	* LotSenai Class: NOTTRACKED - Not Tracked D D Auto-Incremental Value:	
Dashboards	Country Of Organ: PHYSICAL INVENTORY WAREHOUSE DEFAULTS PHYSICAL INVENTORY PI Cycle:	P 0
Commerce	Default Issue From: STORAGE - Storage and receiving D d ABC Code: Default Issue From: STORAGE - Storage and receiving D d Fixed ABC Code	
<	Movement Class:	× <

Figure:

Navigate to Magento to check the Attribute Set for the Product.



SALES	Scheduled Changes	Schedule New Update
KENSIUM A-M CONNECTOR	Scope: All Store Views • ?	← Back Add Attribute Save ▼
CUSTOMERS	1 It's time to change your password.	
MARKETING CONTENT	Enable Product Ves	
	Attribute Set 23R2CLASS	
	Product Name * Club Chair	
	SKU * CLUBCHAIR	
& EXTENSIONS	(global) Advanced Pricing	

Figure: Same Attribute Set as Acumatica

Modify the [Item Class] of the product in Acumatica and then proceed to [Save], as demonstrated in the example below.

🗅 Acumatica	Search Q		Revision Two Products Violesale 5/2/2024 Violesale 2 admin admin
Favorites Data Views	Stock litems CLUBCHAIR - Club Chair ← ♡ ○ ∽ + □ D ~ K <	> >I ···	NOTES ACTIVITIES FILES CUSTOMIZATION TOOLS
Time and Expenses Finance	Inventory ID: Item Status: Adive Club Chair	Product Workgroup: Product Manager:	
\$ Banking	GENERAL PRICE/COST WAREHOUSES INVENTORY	Y PLANNING VENDORS ATTRIBUTES KENSIUM COMMER	RCE DESCRIPTION PACKAGING CROSS-REFERENCE 2
Payables	ITEM DEFAULTS ALLOTHER All Others	Base Unit: EA ∅ ☑ Divisible U Ø <td>Unit Allo Unit Det</td>	Unit Allo Unit Det
+ Receivables	Website(s): ~ Type: Finished Good ~	► Perchase Unit: EA	Unit .
Sales Orders	Is a Kit Valuation Method: Average V	C + × Item Class Changed for th	he same
Purchases	Planning Method: Inventory Replenishment ✓ * Tax Category: EXEMPT - Exempt Tax Category Ø	Unit Divis	
Dinventory	Kot/Serial Class: NOTTRACKED - Not Tracked Auto-Incremental Value:	20	
🕜 Dashboards	Country Of Origin:	PHYSICAL INVENTORY	
Commerce	Default Warehouse: RETAIL - Retail Warehouse Ø Default Issue From: STORAGE - Storage and receiving Ø	P / ABC Code:	₽ Ø ₽ Ø
<	Default Receipt To: STORAGE - Storage and receiving	Movement Class	P /

Figure: Item Class for the Product is now changed



\$ SALES			
CATALOG	Scope: All Store Views -	← Back	Add Attribute Save 🔻
KENSIUM A-M CONNECTOR	It's time to change your password.		
CUSTOMERS	Enable Product [website]	Yes	_
	Attribute Set	ALLOTHER	
	Product Name * [store view]	Club Chair 👌	
STORES	SKU * [global]	CLUBCHAIR	
SYSTEM	Price * [global]	\$ 15.00 Advanced Pricing	
FIND PARTNERS & EXTENSIONS	Tax Class	EXEMPT	

Figure: Attribute Set updated in Magento

Now, from the Configuration level change the [Update Attribute Set] to [No] from the drop-down in Adobe Connector.

	Configuration		Save Config
UASHBOARD .		Price	
\$		Created At	
SALES		Updated At	
Ŵ		Dynamic Price	
CATALOG		Dynamic SKU	
Ø		Dynamic Weight	
KENSIUM A-M CONNECTOR		Price View	
		Ship Bundle Items	
CUSTOMERS	Denublish Massars To Oussis if Dendlork Fores		
	[store view]	Enable	
MARKETING	Undate Attribute Set		
	[store view]	No	
CONTENT			hange the
	Product Non-Stock Item Sync		onfiguration to No.
REPORTS		-	
	Product Non-Stock Item Sync	Enable	
STORES	[store view]		
*	Composite Stock Item Sync		\odot
۲	Composite Stock Item Sync	Enable	
& EXTENSIONS	[store view]		

Figure: Update Attribute Set configuration changed to [No].

Navigate to Acumatica and revert the [Item Class] to its previous setting as illustrated below.



Acumatica	Search	۹ 🕲			Revision Two Products Products Wholesale	5/2/2024 v 0	💄 admin admin 🗸
Favorites	Stock Items CLUBCHAIR - Club C ← 🕄 🗎 ∽	Chair + @ D ~ K <	> >		NOTES ACTIVITIES	FILES CUSTOMIZATION	TOOLS - S tem Sales Prices
Time and Expenses	* Inventory ID: Item Status: Description:	CLUBCHAIR P Active ~ Club Chair	Product Workgroup: Product Manager:	٩			Rem Vencor Prices
\$ Banking	GENERAL PRICE/CO	OST WAREHOUSES VENDORS	ATTRIBUTES KENSIU	M COMMERCE DESCRIPTION PACKAGIN	G CROSS-REFERENCE	MERCHANDISE S3 IMAGES	Summary
Payables	ITEM DEFAULTS Item Class:	23R2CLASS 23R2CLASS 10 ,0	Base Unit: • Sales Unit:	EA O Divisible Unit			Allocation Details
Receivables	Website(s): Type:	 Finished Good 	Purchase Unit:	EA 👂 🖉 🗹 Divisible Unit			inventory Transaction
Sales Orders	Valuation Method:	Is a Kit.	Ů + > ● From Mi	Item Class changed back in Acumatica			
Purchases	Planning Method: * Tax Category: Planting Class	None EXEMPT - Exempt Tax Category	Unit Di				Dead Stock
D Inventory	* Lot/Serial Class: Auto-Incremental Value:	NOTTRACKED - Not Tracked 0	0				
🕜 Dashboards	Country Of Origin: WAREHOUSE DEFAULTS	م	PHYSICAL INVENTORY				
Commerce	Default Warehouse: Default Issue From:	RETAIL - Retail Warehouse STORAGE - Storage and receiving	PI Cyde: ABC Code:				
<	Default Receipt To:	STORAGE - Storage and receiving D	Movement Class:				~ <

Figure: Item Class changed in Acumatica

Upon selecting [No] in the Update Attribute Set in the Sync Configuration the change in the Item Class in Acumatica will not be reflected in Magento as shown in the illustration.

SALES	Scheduled Changes	Schedule New Update
CATALOG		
KENSIUM A-M CONNECTOR	Scope: All Store Views 👻 👔	← Back Add Attribute Save ▼
CUSTOMERS	1 It's time to change your password.	
MARKETING		
	Enable Product [vebsite] Yes	
REPORTS	Attribute Set ALLOTHER	4
STORES	Product Name * Club Chair	As Lindate Attribute Set in
SYSTEM	SKU * CLUBCHAIR	the Sync Configuration is set to No, the Attribute Set did not update in
FIND PARTNERS & EXTENSIONS	Price * \$ 15.00	Magento.
	Advanced Pricing	

Figure: No changes in the Attribute Set in Magento



PO Number in Sync Configuration Settings

We have included an option for PO number Settings in the Order Sync Settings under the Sync Configuration Settings in Adobe Connector. This drop-down includes the following options:

- Customer Order Number
- External Reference Number

Navigation: Kensium A-M Connector \rightarrow Configuration \rightarrow Sync Configuration \rightarrow Order Sync \rightarrow PO Number (Drop-down)

	Configuration			Save Config
SALES		Is Custom Field [store view]	If enabled order comments will be synced to Acumatica. Yes	
CATALOG		Use Sales Order Table [store view]	If yes, we will use custom field data as order comment. Yes	
KENSIUM A-M CONNECTOR		Comment Column [store view]	If yes, SO table will be used to fetch the order comments.	
		Delay Order Sync [store view]	Select the order comment column that is used for order synchronization. Yes	
CONTENT		Time	If yes, then the order consumption will be delayed based on the configured time.	
REPORTS		[store view]	Time in Seconds	
STORES		Ritore view] Magento Order ID [store view]	External Reference	
SYSTEM		Shipment Sync		$\overline{\bigcirc}$

Figure: PO Number Field introduced

The user should be able to choose the Customer Order Number or External Reference Number from this configuration.

The same will be displayed in the Magento Order ID. This option will include the following:

- Customer Order Number
- External Reference



Configu	ration	Config
\$ SALES	Use Sales Order Table [store vew] Yes for a low of the order comments.	
CATALOG	Comment Column [store wew] shipping_description +	
KENSIUM A-M CONNECTOR	Select the order comment column that is used for order synchronization. Delay Order Sync Yes Yes	
CUSTOMERS	prover very [If yes, then the order consumption will be delayed based on the configured time.	
	time [10 *	
	PO Number [store wew] External Reference	
	Magento Order ID [store wew] Customer Order Number Customer Order Number Customer Order Number Customer Order Number Customer Order Number Customer Order Number Customer Order Number Customer Order Number 	
stores	Shipment Sync	\odot
SYSTEM	Shipment Sync [store wead] Enable 💌	
FIND PARTNERS & EXTENSIONS	Send Shipment Confirmation Email [store view] Yes	

Figure: Option in Magento Order ID

Selecting "Customer Order Number" for the PO Number in Order Settings will synchronize the PO number accordingly.

Next, navigate to Acumatica and access a pre-existing sales order that has already been synchronized with Magento. Based on the Order Configuration settings in Magento Sync Configuration the PO number should be synchronized to the Customer Order number Field in Acumatica and the External Reference Number should be synced to Magento Order ID as shown below.



Acumatica	Search Q	Revision Two Products Violation S/2/2024 Original Products Violesale	🚊 admin admin 🗸
☆ Favorites	Sales Orders SO SO100593 - Sam P	NOTES ACTIVITIES FILES CUSTOMIZATION	TOOLS -
🕒 Data Views	f : ロ + m ロ v K < > x Hold …		Memos
2	Order Type: 50 0 Customer Orde PKN001 + Customer: EC00000311 - Sam P	D Ordered Qty.: 1.00	Customer
Time and Expenses	Order Nbr.: SO100593 P External R 24400000086 * Location: L00000439 - MCL290636 Status: Awaiting Payment Contact: Contact: Contact: Contact:	P Detail Total: 20.00 P Line Discounts: 10.00	Utalio
Finance	BYP Hold Currency: USD O 1.00 *	VIEW BASE Document Disc 0.00	
_	Ready for BYP * Project: X - Non-Project Code.	O Freight Total: 5.00	
\$ Banking	Date: 5/2/2024 Description:	Tax Total: 0.00 Order Total: 15.00	
Payables	ODETAILS TAXES COMMISSIONS FINANCIAL SHIPPING DISCOUNTS SHIPMENTS BYP PRODUCT PAYM	ENTS RELATIONS OTTALS ADDRESSES	22
+ Receivables	O + / X ADD BLANKET SO LINE LINE DETAILS ADD INVOICE LINE ITEM ENHANCEMENT CONFIG BYP		t
Sales Orders	B 0 Line +Branch *Inventory ID Original SKU Ready Log Error for Byn.	Ecommerce BYP Related Substitut Free Json Items Required Item	Warehouse
Purchases	> 0 D 1 PRODWHOLE CPU		RETAIL
D Inventory			
🕜 Dashboards			
Commerce			
-	<		>
<	On Hand 100.00 EA, Available 100.00 EA, Available for Shipping 100.00 EA, Allocated 0.00 EA, Branch wise Qty 0 EA, Vendor Inventory Qty 0 EA		> > <

Figure: Customer Order Number

Enabling Purchase Order from Configuration

You need to enable the Purchase Order Configuration from the [Sync Configuration]. Navigate to Kensium A-M Connector \rightarrow Sync Configuration \rightarrow Sales \rightarrow Payment Methods, the following screen will appear.

Ŵ	One or more of the Cache Types	are invalio	ated: Configuration, Page Cache. Please go to Cache Management and refresh cache types.	Syste	em Messages: 1 🔻	î
DASHBOARD	Configuration		,	۹ .	81	
\$ sales	Scope: Default Config 👻 🕜		Payment Methods Configuration		Save Config	
CATALOG CON KENSIUM A-M CONNECTOR	It's time to change your passwo	ord.				
CUSTOMERS	GENERAL	~	Merchant Location		\odot	
	CATALOG	~	Merchant Country –Please Select-			
	SECURITY	~	If not specified, Default Country from General Config will be used.			
	ACUMATICA CONFIGURATION	~	RECOMMENDED SOLUTIONS:			
REPORTS	CUSTOMERS	~	PayPal Express Checkout			
STORES	SALES	^	Add another payment method to your existing solution or as a stand-alone option.		Configure	
SYSTEM	Sales		Braintree Payments (by GENE Commerce)			-
â			Prointron Accept credit/debit cards and PayPal in your Magento store.		Configure	*

Figure: Payment Methods Configuration screen



Scroll down to the page and under [Purchase Order] select [Yes] to [Enable] the Payment Method.

DASHBOARD	Configuration			Save Config
\$ SALES		Sort Order [website]		
CATALOG	\odot (Cash On Delivery Payment		
KENSIUM A-M CONNECTOR	\odot	Bank Transfer Payment		
CUSTOMERS	\odot	Zero Subtotal Checkout		
	\odot	Purchase Order		
CONTENT		Enabled [website]	No	Use system value
		Title [store view]	No No	✓ Use system value
		New Order Status [website]	Pending	▼ Suse system value
SYSTEM		Payment from Applicable Countries [website]	All Allowed Countries	▼ Use system value
FIND PARTNERS		[website]	Afghanistan Åland Islands	
- CATENSIONS			Albania	*

Figure: Enable the Payment Method

Once enabled, the payment method will be displayed on the front end. To sync with Acumatica, you need to perform the [Payment Method] mapping. Navigate to Kensium A-M Connector \rightarrow Mapping \rightarrow Payment Method, and the following screen will appear.

SALES	Paym	nent Method Mapp	mg		Upo	iate Schema Map Pa	ayment Methods
CONNECTOR	0	It's time to change your password.					
CUSTOMERS	Action	ns 🔹 6 records fo	ound (1 selected)		Filter	Per page <	Columns Columns
		Magento Payment Method	Card Types	Acumatica Payment Plugin	Acumatica Payment Method	Acumatica Cash Account	Store View
CONTENT		لیک Check / Money order			СНЕСК	10100	All Store Views
		Braintree	VI	Brain Tree	BRAINTREE	10250	All Store Views
ans.		Credit Card (Authorize.Net CIM)	VI	Authorize.Net Tokenized (API)	CCAUTHNET	10600	All Store Views
STORES		Purchase Order			PONUMBER	10100	All Store Views
SYSTEM		PayPal		PAYFLOW	PAYFLOW	10200	All Store Views
		Credit Card (Authorize.Net CIM)	МС	Authorize.Net Tokenized (CIM)	CCAUTHNET	10600	All Store Views
IND PARTNERS & EXTENSIONS							

Figure: Purchase Order Mapping in Payment Method



In the Magento Payment Method, you need to [Add] the [Purchase Order] as illustrated below.

Î	A 0	ne or more of the Cache Types are invalidated	: Configuration, P	age Cache. Please go to Cac	he Management <mark>and refre</mark>	esh cache types.		System Messages: 1 👻
	Payr	n Payment Method Mappin	g				>	K 🎝 🎝 ashaa 🗸
\$		Magento Payment Methods	Ci	ard Types Acumatica Pa	ayment Plugins	Acŭmatica Payment Methods	Cash Accounts	
SALES	Scope	Purchase Order	•	▼ Please Sele	ct 💌	PONUMBER 🗘	10100 🗘	iyment Methods
CATALOG	0	ADD						
KENSIUM A-M CONNECTOR	Ŭ	4						
		Add Purchase Order as Payment Method					Save	👻 🏠 Columns 👻
	Action	s	_					1 of 1 >
		Magento Payment Method	Card Types	Acumatica Payment Plugi	n Acumatic	a Payment Method	Acumatica Cash Account	Store View
CONTENT		No Payment Information Required			CASH		10100	All Store Views
		Credit Card (Authorize.Net CIM)	МС	Authorize.Net Tokenized (0	IIM)		10200	All Store Views
		Cash On Delivery			CASH		10100	All Store Views
STORES		Credit Card (Authorize.Net CIM)	DI	Authorize.Net Tokenized (0	IM)		10600	All Store Views
SYSTEM		Check / Money order			CHECK		10200	All Store Views
<u> </u>		Credit Card (Payflow Pro)	VI				10100	All Store Views

Figure: Adding Payment Method

Sequence 1.

The following section illustrates how it impacts the Acumatica Sales Order if you change the PO Number to External Reference from Customer Order Number and Magento Order ID to Customer Order Number instead of External Reference.



Acumatica	Search Q 😒	Revision Two Products Viblesale 5/2/2024 ⑦ 上 admin admin Viblesale
☆ Favorites	Sales Orders SO SO100592 - Sam P	NOTES ACTIVITIES FILES CUSTOMIZATION TOOLS
🕒 Data Views	← ♡ □ ∽ + □ D × K < > >I HOLD …	Menos
Time and Expenses	* Order Type: 50 0/00592 0/ Customer Order 24400000088 • Customer: • Location:	EC00000311 - Sam P P P Ordered Qty:: 2.00 Catom L000000439 - MCL290636 P P Detail Total: 40.00 Detail
Finance	Status: Awaiting Payment Contact: BYP Hold Currency:	β ℓ Line Discounts: 10.00 USD β 1.00 VIEW BASE Document Disc 0.00
S Banking	Ready for BYP * Project: * Date: 5/2/2024 (***) Description:	X - Non-Project Code. D Preight Total: 10.00 Tax Total: 0.00
Pavables	* Requested On: 5/2/2024 (***)	Order Total: 40.00
(+) Receivables	DETAILS TAXES COMMISSIONS FINANCIAL SHIPPING DISCOUNTS SHIPMENTS O + 0 X ADD BLANKET SO LINE LINE DETAILS ADD INVOICE LINE ITEM ENHANCE	REVER PRODUCT PAYMENTS RELATIONS TOTALS ADDRESSES
Sales Orders	B D Line *Branch *Inventory ID Original SKU	Ready for BYP Log Error Message Ecommerce BYP Json Related Hems Substitut Required Free Hem Warehouse
Purchases	> 0 D 1 PRODWHOLE CPU	RETAIL
D Inventory		
🕢 Dashboards		
Commerce		
-	<	>
<	On Hand 100.00 EA, Available 100.00 EA, Available for Shipping 100.00 EA, Allocated 0.00 EA, Branch wise Qty 0 Ei	, Vendor Inventory Qty 0 EA IC C S SI C

Figure: Customer Order Number & External Reference Number

Sequence II:

In the Sync configuration of the Adobe Connector, the Customer Order Reference Number is set to [Customer Order Number] instead of [External Reference Number] and the Magento Order ID is set to [External Reference Number] instead of [Customer Order Number], upon synching with Acumatica both will be reflected as illustrated below.

Acumatica	Search Q	Revision Two Products - 5/2/2024 - ⑦ 2 admin admin
🛣 Favorites	Sales Orders SO SO100594 - Sam P	NOTES ACTIVITIES FILES CUSTOMIZATION TOOLS -
🕒 Data Views	① の + 回 D × K く > >1 HOLD …	the second se
Time and Expenses	Order Type: SO ,O Customer Orde PKN0002 * Customer: EC00000 Order Nbr: SO100594 ,O External Refer 244000000033 * Location: L000000-	1311 - Sam P
0	Status: Awaiting Payment Contact:	D Line Discounts: 10.00
III Finance	Ready for BYP * Project: X - Non-F	roject Code. D Preight Total: 10.00
\$ Banking	* Date: 5/2/2024 Requested On: 5/2/2024	Tax Total: 0.00 Order Total: 40.00
Payables	DETAILS TAXES COMMISSIONS FINANCIAL SHIPPING DISCOUNTS SHIPMENTS BYP PRO	DDUCT PAYMENTS RELATIONS ITOTALS ADDRESSES 2
+ Receivables	O + / X ADD BLANKET SO LINE LINE DETAILS ADD INVOICE LINE ITEM ENHANCEMENT	CONFIG BYP ADD ITEMS ADD MATRIX ITEMS POLINK
Sales Orders	B 0 □ Line *Branch *Inventory ID Original SKU Ready Nor. Nor.	y Log Error Ecommerce BYP Related Substitut Free Warehouse P Message Json Items Required Item
Purchases	> Q D 1 PRODWHOLE CPU	C RETAIL
D Inventory	6	
Dashboards		
Commerce		
-	<	>
<	On Hand 100.00 EA, Available 100.00 EA, Available for Shipping 100.00 EA, Allocated 0.00 EA, Branch wise Qty 0 EA, Vendor In	nventory Qty 0 EA IC C > > I

Figure: Customer Order Reference Number is set to Customer Order Number



Customer Class Changes in Sync Configuration

We have introduced a new field in the Customer Sync Configuration to update the Customer Class, Customer Price Class, and Customer Group ID.

Navigation: Kensium A-M Connector → Configuration → Sync Configuration → Customer Sync → Allow Customer Class Changes [drop-down menu with Yes/No] option.

	Configuration			Save Config
		Default Customer Price Class [store view]	WHOLESALE 💌	
\$			Using Get Customer Price Class, fetch the customer Price class details from Acumatica	
SALES			Update Customer Price Class Data	
CATALOG		Sync Direction [store view]	Bi-Directional 💌	
KENSIUM A-M CONNECTOR		Allow Customer Class Changes [store view]	Yes	
CUSTOMERS		Sync Direction [store view]	Bi-Directional 🔻	
	If Allow Customer Class Changes is [Yes] the Sync	Segmentation Key [store view]	Auto 💌	
	Direction drop-down should be displayed.	Send Customer Reset Password Email [store view]	No	
CONTENT	_	Send Customer Register Email	No	
REPORTS		Acumatica To Magento Exclude Customer		
STORES		Required Attributes [store view]	Email First Name	
REPORTS		Acumatica To Magento Exclude Customer Required Attributes [store view]	Email First Name	

Figure: Allow Customer Class Changes introduced

The new field will have two options in the drop-down menu: [Yes / No].

Note that if [No] is selected, the Sync Direction field will not appear in the Sync Configuration, as shown below.



	Configuration			Save Config
DASHBOARD		Default Customer Price Class [store view]	WHOLESALE volume and the second secon	
\$ SALES			details from Acumatica Update Customer Price Class Data	
CATALOG		Sync Direction [store view]	Bi-Directional 👻	1
KENSIUM A-M CONNECTOR		Allow Customer Class Changes [store view]	No]
CUSTOMERS		Segmentation Key [store view]	Auto]
	If Allow Customer Class Changes is [No] the Sync Direction dron-down should	Send Customer Reset Password Email [store view]	No	
	not be displayed.	Send Customer Register Email [store view]	No	
REPORTS		Acumatica To Magento Exclude Customer Required Attributes [store view]	Email First Name	
			Group Last Name	

Figure: Sync Direction will not appear on the screen

If you select [Allow Customer Class Changes] to [Yes] you will have the following Sync Direction in the drop-down menu.

- Bi-Directional
- Magento to Acumatica
- Acumatica to Magento

✤ Scenario I:

Bi-Directional: This allows you to make changes or updates in both directions. Now, navigate to Acumatica, select a customer, and open the same customer in Magento.



Acumatica	Search	٩ ڻ				Revision Two Products Products Wholesale	 ✓ 5/2/2024 11:20 AM 	🕜 💄 admir	n admin 🔹
Favorites	Customers EC00000311 - Sar	m P					NOTES FILES	CUSTOMIZATION	TOOLS -
🕒 Data Views	< □ □ <	o + @ □ ~ K < >	VIEW ACCOUNT						
🝈 Time and Expenses	* Customer ID: * Customer Status:	Ecolo00311 () Active ~	Balance: Prepayment Balance:	0.00	MAGENTO REFER	5/2/2024 8:45:48 AM			Â
Finance	* Customer Class:	LOCAL - Domestic Customers 9 0	Retained Balance:	0.00					
\$ Banking	GENERAL FINAN	CIAL CIAL CIAL CIAL	TIONS PAYMENT METHO	DDS CONTACT	S SALESPERSONS	ATTRIBUTES ACTIVITIE	GL ACCOUNTS	MAILING & PRINTING	2
Payables	ACCOUNT INFO		PRIMARY CONTACT						
Receivables	* Account Name: Website(s).:	Sam P	Name: Job Title:	First Name	Last Name				
Sales Orders	Address Line 1	ADDRESS LOOKUP	Business 1 ~						
Purchases	Address Line 2:	Hemet	Cent						
D Inventory	State: Postal Code:	CA - CALIFORNIA ,O 92545							
🕜 Dashboards	* Country: ADDITIONAL ACCOUN	US - United States of America D							
Commerce	Business 1 × Business 2 ×	3333333322							
<u> </u>	Fax ~ Account Email:	sam@mailinator.com							

Figure: Customer screen

Navigate to Magento Customer Group Mapping. Change the Acumatica Customer Class to INTERCO and the customer Price Class to Wholesale. Then in Magento, the Group should be updated to General as shown below.

A	Cub	соптет огодр таррить		
OARD			Update Customer Class	Update Customer Price Class Map Customer Groups
ES				
	0	It's time to change your password.		
2				▼ Filters ● Default View ▼ 🏠 Columns ▼
CTOR	Action	4 records found		50 • per page 1 of 1 >
MERS	×	Magento Customer Group	Acumatica Customer Class	Acumatica Customer Price Class
TING		General	INTERCO	WHOLESALE
3		NOT LOGGED IN	INTLCA	INTERCO
ENT		Retailer	KEY	WHOLESALE2
RTS		Wholesale	LOCAL	RETAIL
es				

Figure: Customer Class and Customer Price Class



As per the configuration in Magento update the Customer Class and Price Class in Acumatica and [Save].

Acumatica	Search	۹ ی				Revision Two Products Products Wholesale	✓ 5/2/2024 11:22 AM ✓	💿 💄 admir	admin 🗸
🛣 Favorites	Customers EC00000311 - Sat	m P					NOTES FILES	CUSTOMIZATION	TOOLS -
🕒 Data Views	€ □ □	n + @ D - K <	> > VIEW ACCOUNT						
Time and Expenses	* Customer ID: * Customer Status:	EC00000311 ,0 Active ~	Balance: Prepayment Balance:	0.00	MAGENTO REFER	5/2/2024 8:45:48 AM			Â
Finance	* Customer Class:	INTERCO - Related Company ,0	Retained Balance:	0.00					
\$ Banking	GENERAL FINAN	CIAL BILLING SHIPPING CLO	CATIONS PAYMENT METHO	DDS CONTACTS	SALESPERSONS	ATTRIBUTES ACTIVITIES	GL ACCOUNTS	MAILING & PRINTING	ÿ
Payables	SHIP-TO ADDRESS		TAX SETTINGS						
+ Receivables		Override ADDRESS LOOKUP	Tax Registration ID: Tax Zone:		Q	0			
Sales Orders	Address Line 1: Address Line 2:	1900 W Florida Ave	Tax Exemption Number * Entity Usage Type:	Default	~				
Purchases	City: State:	CA - CALIFORNIA ,O	SHIPPING INSTRUCTION Warehouse:	IS	Q	0			
linventory	Postal Code: * Country:	92545 US - United States of America ,0	Ship Via: Shipping Terms:		م م	0			_
Dashboards	Latitude: Longitude:		Shipping Zone: FOB Point:		م م	0			
		Verride		Saturday Delivery					
Commerce	Account Name:	Sam P	Chinging Bulle	Insurance					
<	Business 1 Y	3333333322	Order Priority:	0	Ű				

Figure: Customer Class and Price Class is updated as per the Configuration

Navigate to [Connector Sync Logs] to view the update record. By clicking the [View] button, you will see the Customer Information Showing that the Group has been updated to [General] as per the mapping.

\$ SALES	Sa <mark>m</mark> P										
CATALOG	← Back	Login as Customer	Delete Customer	Reset	Create Order	Reset Password	Force Sign- In	Manage Shopping Cart	Save and Continue Edit	Save Customer	Sync Customer
KENSIUM A-M CONNECTOR	CUSTOM	IER INFORMATION		Account Inf	ormation						
	Custom	er View			Pan Number						
	Account	t Information		Associa	ate to Website *	Main Website	· ()		2		[
	Address	es			Group *	General	•				
	Orders					Disable Auto	omatic Group	Change Based on	VAT ID		
STORES	Returns				Name Prefix						
SYSTEM	Shoppin	ng cart			First Name *	Sam					
FIND PARTNERS & EXTENSIONS	Wish Lis	t		Middle	e Name/Initial						

Figure: Customer Group changed to General as per the mapping



Since it's Bi-Directional, update the Acumatica Customer Class to LOCAL, Acumatica Customer Price Class to RETAIL and Magento Customer Group to Wholesale and update the [Customer Class] illustrated.

\$ SALES			Update Customer Class	Update Customer Price Class Map Customer Groups
CATALOG				
	0	It's time to change your password.		
CONNECTOR		4		
CUSTOMERS				T Hitters Default View V Q Columns V
	Actio	ns • 4 records found		50 v per page < 1 of 1 >
		Magento Customer Group	Acumatica Customer Class	Acumatica Customer Price Class
CONTENT		General	INTERCO	WHOLESALE
REPORTS		NOT LOGGED IN	INTLCA	INTERCO
705		Retailer	KEY	WHOLESALE2
STORES		Wholesale	LOCAL	RETAIL
SYSTEM	1			
FIND PARTNERS	Copyrig	ht © 2024 Adobe, All rights reserved.		Adobe Commerce ver. 2.4.4

Figure: Update the Acumatica Customer Class

Since it's a Bi-Directional change the Group to Wholesale and [Save] the customer record as illustrated.

\$ SALES	Sam P										
CATALOG	← Back	Login as Customer	Delete Customer	Reset	Create Order	Reset Password	Force Sign-	Manage Shopping Cart	Save and Continue Edit	Save Customer	Sync Customer
CONNECTOR	CUSTOM	ED INFORMATION		Account Inf	ormation					13	
	COSTOM	ERINFORMATION		Account into	Simation						
	Custome	r View			Pan Number						
	Account	Information 🥒		Associa	ite to Website 🔹	Website	• 🕜				
CONTENT	Addresse	25			Group *	wholesale	×]]				
REPORTS	Orders				Group	Disable Au	tomatic Group	Change Based on	VAT ID		
STORES	Returns				Name Prefix						
SYSTEM	Shopping	g cart			First Name *	Sam					
	Wish List										
& EXTENSIONS				Middle	e Name/Initial						





Navigate to Acumatica and refresh the same screen (Same Customer) and the Customer Class will be changed to Local as per the configuration.

Acumatica	Search	ৎ গু				Revision Two Products Products Wholesale	5/2/2024 11:26 AM	💿 💄 admin admin
A Favorites	Customers EC00000311 - Sat	m P					NOTES FILES	CUSTOMIZATION TOOLS -
🕒 Data Views	€ 🕄 🗒 ¥	o + ⊞ □ - K <	> > VIEW ACCOUNT					
	* Customer ID:	EC00000311 - Sam P ,0	Balance:	0.00	MAGENTO REFER	ENCES		^
Time and Expenses	Customer Status:	Active v	Prepayment Balance:	0.00	Last Sync to Mag	5/2/2024 11:23:43 AM		
Finance	- customer class.	IsB2B	y neamed balance.	0.00				
\$ Banking	GENERAL FINAN	CIAL BILLING SHIPPING LOC	ATIONS PAYMENT METHO	DDS CONTACTS	SALESPERSONS	ATTRIBUTES ACTIVITIES	GL ACCOUNTS	MAILING & PRINTING
Payables	ACCOUNT INFO	2	PRIMARY CONTACT					
+ Receivables	* Account Name: Website(s).: ACCOUNT ADDRESS	Sam P	Name: Job Title: Email:	First Name Las	t Name			
Sales Orders	Address Line 1:	ADDRESS LOOKUP	Business 1 V					
🛱 Purchases	Address Line 2:	Hemet					G	
lnventory	State:	CA - CALIFORNIA ,0						
Dashboards	* Country:	US - United States of America ,0						
U Dushoulds	ADDITIONAL ACCOUN	IT INFO						
Gommerce	Business 1 V Business 2 V	333333322						
	Fax ~							
<	Account Email:	sam@mailinator.com						

Figure: Customer Class changed to LOCAL

Based on the Configuration the Price Class will be updated to RETAIL in Acumatica.

Acumatica	Search	ৎ গু				Revision Two Products Products Wholesale	5/2/2024 11:26 AM	0	💄 adm	nin admin 🤸
☆ Favorites	Customers EC00000311 - San	n P				D	NOTES FILES	CUSTO	MIZATION	TOOLS -
C Data Views	5 0 0 C) + @ 0 - K <	> > VIEW ACCOUNT							
		Verride Verride	Tax Registration ID:							
Time and Expanses		ADDRESS LOOKUP	Tax Zone:	Q	0					
U Time and Expenses	Address Line 1:	1900 W Florida Ave	Tax Exemption Number:							
Correct Correct	Address Line 2:		* Entity Usage Type:	Default ~						
inance	City: W	Hemet	SHIPPING INSTRUCTION	3	-					
Ô D L	State:	CA - CALIFORNIA ,0	Warehouse:	Q	0					
Sanking	Postal Code:	92545	Ship Via:	م	0					
0	* Country:	US - United States of America ,0	Shipping Terms:	م	0					
Payables	Latitude:		Shipping Zone:	م	0					
0	Longitude:		FOB Point:	م	0					
(+) Receivables	SHIP-TO INFO			Residential Delivery						
-		✓ Override		Saturday Delivery						
Sales Orders	Account Name:	Sam P								
	Attention:		Shipping Rule:	Back Order Allowed Y						
Purchases	Business 1 Y	333333322	Order Priority:	0						
	Business 2 V		Celectric (Days):	0						
lnventory	Fax	ram@mailiaatar.com	Carendar.							
	Web:	samginannato.com	Carrier Accounts							
Dashboards	OTHER SETTINGS	6	U T A							
	Default Deserts		Activ Carrier	Cari Location Coun Post						
Commerce	Default Branch:									
	Default Project		0							
	o chash / loject	Suggest Related Items	0							
<		Configure construction in the line								

Figure: Price Class updated to Retail as per the Configuration



✤ Scenario II:

Magento to Acumatica: In this scenario, we are illustrating a one-way sync from Magento to Acumatica.

\$ SALES	Configuration	Save Config
CATALOG	Default Customer Price Class [store view]	WHOLESALE Using Get Customer Price Class, fetch the customer Price class details from Acumatica
CUSTOMERS	Sync Direction [store view]	Bi-Directional
MARKETING CONTENT	Allow Customer Class Changes [store view] Sync Direction [store view]	Yes Magento to Acumatica
REPORTS	Segmentation Key [store view] Send Customer Reset Password Email	Auto 🔹
STORES	[store view] Send Customer Register Email [store view]	NO Y
SYSTEM	Acumatica To Magento Exclude Customer Required Attributes [store wew]	Email First Name

Figure: Sync Direction Set to Magento to Acumatica

Navigate to the same Customer Account Information, change the Group to General, and save the configuration.

\$ SALES CATALOG	Sam P ← Back	Login as Customer	Delete Customer	Reset	Create Order &	Reset Password	Force Sign- In	Manage Shopping Cart	Save and Continue Edit	Save Customer	Sync Customer
KENSIUM A-M CONNECTOR	CUSTOME	R INFORMATION		Account Inf	ormation						
CUSTOMERS	Customer	View			Pan Number						
	Account In	nformation 🦯		Associ	ate to Website	Website	• 🕐				
CONTENT	Addresses				P Group	f lease wait * General	v				
REPORTS	Orders					Disable Aut	tomatic Group	Change Based on	VAT ID		
STORES	Returns				Name Prefix						
SVSTEM	Shopping	cart			First Name	* Sam					

Figure: Customer Group changed back to General



Based on the following mapping [INTERCO- Acumatica Customer Class] and [WHOLESALE-Acumatica customer Price Class] the Customer Class and the Customer Price Class will be updated.

Navigate to Acumatica and refresh the same Customer Screen. The [Customer Class] will be updated to INTERCO as per the above configuration.

Acumatica	Search	۹ ೮			Revision Two Products Products Wholesele	5/2/2024 11:30 AM	0	💄 admin ad	imin 🗸
🗙 Favorites	Customers EC00000311 - Sat	m P			٦	NOTES FILES	CUSTOM	ZATION TOO	xLs • ^
🕒 Data Views	← □ □ ✓	∩ +	> VIEW ACCOUNT						
	* Customer ID:	EC00000311 - Sam P ,0	Balance:	0.00 MAGENTO REFERE	NCES				^
Time and Expenses	* Customer Status;	Active	Prepayment Balance:	0.00 Lest Sync to Mag	5/2/2024 11-27-32 AM				
	* Customer Class:	INTERCO P	Retained Balance:	0.00	STERES THEFTOL PM				
Finance		1sB2B							
	Customer Category:	Individual ~	Custo	omer Class Updated					
\$ Banking	GENERAL FINAN		NS PAYMENT METHOD	S CONTACTS SALESPERSONS	ATTRIBUTES ACTIVITIES G	ACCOUNTS M	AILING & PR	INTING	2
Payables	ACCOUNT INFO	C.	PRIMARY CONTACT						
	* Account Name:	Sam P	Name:	First Name Last Name					
Receivables	Website(s).:	~	Job Title:						
	ACCOUNT ADDRESS		Email:	M					
Sales Orders		ADDRESS LOOKUP	Business 1 🗸						
	Address Line 1:	1900 W Florida Ave	Cell v						
Purchases	Address Line 2:								
	City:	Hemet							
D Inventory	State:	CA - CALIFORNIA ,0							
	Postal Code:	92040							
Dashboards		US - United States of America D							
	ADDITIONAL ACCOUNT	222222222							
Commerce	Business 1 V	222222222							
	Fay Y								
-	Account Email:	sam@mailinator.com							
<									~

Figure: Customer Class updated to INTERCO

The Customer Price Class will be updated to [WHOLESALE] based on the configuration.



• Acumatica	Search	٩ ৩						Revision Two Products Products Wholesale	5/2/2024 11:29 AM	0	💄 admin a	dmin 🗸
Favorites	Customers EC00000311 - Sa	m P						D	NOTES FILES	CUSTON	IZATION TO	OLS -
🕒 Data Views	← □ □ •	о + 🗎 🗘 × К	< >	> VIEW ACCOUNT	•••							
		Verride Override		Tax Registration ID:								
Time and Expenses		ADDRESS LOOKUP		Tax Zone:		Q	0					
•	Address Line 1:	1900 W Florida Ave		Tax Exemption Number:								
Einanaa	Address Line 2:			* Entity Usage Type:	Default	~						
in Finance	City:	Hemet		SHIPPING INSTRUCTION	3							
C	State:	CA - CALIFORNIA	Q	Warehouse:		Q	0					
S Banking	Postal Code:	92545		Ship Via:		Q	0					
~	* Country:	US - United States of America	Q	Shipping Terms:		Q	0					
Payables	Latitude:			Shipping Zone:		Q	0					
-	Longitude:			FOB Point:		Q	0					
(+) Receivables	SHIP-TO INFO	Sec. 1			Residential Delivery							
		Verride Override			Saturday Delivery							
Sales Orders	Account Name:	Sam P			Insurance							
	Attention:			Shipping Rule:	Back Order Allowed	~						
Purchases	Business 1 Y	333333322		Order Priority:	0							
	Business 2 v			Lead Time (Days):	0							
D Inventory	Fax ~			Calendar:		Q						
	Email:	sam@mailinator.com		Carrier Accounts								
Dashboards	Web:		Ľ	0 + ×								
C Dubinoundo	OTHER SETTINGS			Activ Carrier	Cari Location C	oun Post						
	Default Branch:		20		L3Acc	Code						
Commerce	Price Class:	WHOLESALE	20									
	Default Project:		20									
		Suggest Related Items										

Figure: Price Class will be updated to [WHOLESALE]

✤ Scenario III:

Acumatica to Magento: In this scenario, any changes made to the Customer Class and Customer Price Class in Acumatica will be synced to Magento.

Negative Qty. Sync Restricted to Magento

We have introduced a feature that prevents users from syncing negative Kit Qty. from Acumatica to Magento. The negative Qty. will be replaced by 0 which will be synced from Acumatica to Magento.

Navigate to Setup Parameters in Acumatica and check the boxes for [Include Default Kit Qty] and [Include Possible Kit Qty] under KIT Quantity Sync Preferences illustrated.



Acumatica	Search C	<u>.</u>				Revision Two Produ Products Wholesale	^{cts} 🗸	5/2/2024 11:33 AM	0	💄 adr	nin admin 🗸
Favorites	Setup Parameters						D	NOTES FILES	CUSTO	MIZATION	TOOLS -
🕑 Data Views	TEST CONNECTION	AUTHORIZE									
	Only New S3 Images	0	On Shipment Confirmation								
Time and Expenses	PRICE SYNC PREFERENCES		O On Invoice Release								
•	Default Price		A TO M DROPSHIP SHIPVIA S	INC PREFE	RENCES						
Finance	O Sales Price		ShipVia for DropShip:		WILLCALL		Q				
	INVENTORY SYNC PREFERENCES -		ADDITIONAL SETTINGS								
S Banking	O Execute Sync based on Branch-wise	Inventory sync definition in CommercePro	Enable Customer Attribute	Sync to Mag	ento						
V Dunning	Execute Sync based on following or	onfiguration	INDIVIDUAL SYNC STATUS -								
- Pavablas		Monitor and Publish Qty available	O + × H								
Payables		Monitor and Publish Qty available for shipping	E Sync	Active	Schedu	ler					
(A) Deservation		Monitor and Publish Qty available on hand			Frequer	cy(Min.)					
Receivables	Warehouse(s) Monitored:	WHOLESALE, RETAIL	> Item Class Sync		NA	^					
	Magento Sync Qty:	Qty Available ~	Attribute Options Sync		NA						
Sales Orders	VENDOR INVENTORY PREFERENCES		Tax Category Sync		NA						
D	O Do not include Vendor Quantity		Product Sync	2							
H Purchases	 Include Vendor Quantity as a Separ 	ate Value only	Product Status Sync								
-	O Include Vendor Quantity as Sum To	tal with Overall Quantity	Pricing Sync								
Inventory	KIT QUANTITY SYNC PREFERENCES .	-	Inventory Sync								
-		Include Default Kit Qty	Sales Prices Sync								
Dashboards	L	Include Possible Kit Qty Component	Item Sales Category Syng								
	NonStock City:	0	Curtamer Suna	R							
Commerce	Eully Shipped		Order Suno								
	Partially Shipped		<	8		×					
	Or anony snipped										
											V

Figure: Check the boxes for Kit Qty. Sync Preferences.

Navigate to the Sales Order screen, create an order with a positive quantity, and save the Sales Order as shown below.

Acumatica	Search	٩	ଓ						Revis Produ	ion Two Products ds Wholesale	 ✓ 5/2/ 11:3 	2024 4 AM 🖌	0 2 4	dmin admin 🗸
Time and Expenses	Sales Orders SO - Sam P								D	NOTES ACTIVITI	ES FILES	CUSTOMIZ	ZATION TOO	LS - S
Finance	<u>ب</u> ۳	∽ + î	р v к	< >	ы	HOLD								Memos
	* Order Type:	SO	Q	Customer Or	de		* Customer:	EC00000311 - Se	am P 🖉	Ordered Qty.		0.00		
\$ Banking	Order Nbr.:	<new></new>	Q	External Ref	er		* Location:	L00000439 - M0	CL290636 ,0	Ø Detail Total:		0.00		Details
	Status:	Open					Contact:		Q	Line Discourt	its:	0.00		
Payables		BYP Hold					Currency:	USD ,9 1.00	* VIEW BASE	Document D	isc	0.00		
		Ready for BYP					* Project.	X - Non-Project C	ode. ,0	Preight Total		0.00		
+ Receivables	* Date:	5/2/2024					Description:			Tax Total:		0.00		
	* Requested On:	5/2/2024							11.	Order Total:		0.00		
Sales Orders	DETAILS T	AXES COMMISSION	IS FINAN	CIAL SHIP	PING	DISCOUNTS	SHIPMENTS	BYP PRODUCT	PAYMENTS R	ELATIONS (1) TO	TALS AD	DRESSES		22
Purchases	0 + 0	X ADD BLANKET	SO LINE	LINE DETAILS	ADD I	NVOICE L	INE ITEM ENHANCE	IENT CONFIG	BYP ADD ITEMS	ADD MATRIX ITE	MS PO LI	NK H	1 X	
Dinventory	Log Error Message	Ecommerce BYP Json	Related Items	Substituti Required	Free Item	Warehouse	Quantii	y Unit Price	Line Description		*UOM	Qty. Shipmer	On Est. Mar nts Amo	gin unt
🕢 Dashboards						RETAIL	10.0	9 500.00	DININGSET		EA	0.0	00	
Commerce														
Magento Connector														
🔆 Kensium License														
	<													>
<	On Hand 0.00 EA, Av	railable 0.00 EA, Availab	le for Shippir	ng 0.00 EA, Alle	ocated 0.00	EA, Possible	Kit Qty 0.00							> <

Figure: Sales Order with positive Qty.

Create the Payment against the Sales Order and navigate to Inventory Details.



Acumatica	Search		ৎ গু							Revision Two P Products Wholesal	oducts 🗸	5/2/20 11:35 A	24 M ~ ⑦	💄 admin	admin 🗸
Favorites	Inventory St	ummary											CU	STOMIZATION	TOOLS -
🕒 Data Views	0 0 1	- X Y													Q
	* Inventory ID:	DININGSET	20	Warehouse:			Q								^
		Expand by Lo	t/Serial Number	Location:			Q								
Finance	B Warehouse	Location	Available	Available for Shipment	SO Booked	SO Allocated	SO Shipped	SO Back Ordered	Purchase Orders	Expired	On Hand	Base Unit	Estimated Unit Cost	Estimated Total Cost	
S Banking	> RETAIL	<unassi< td=""><td>-10.00</td><td>0.00</td><td>10.00</td><td>0.00</td><td>0.00</td><td>0.00</td><td>0.00</td><td>0.00</td><td>0.00</td><td>EA</td><td>0.00</td><td>0.00</td><td></td></unassi<>	-10.00	0.00	10.00	0.00	0.00	0.00	0.00	0.00	0.00	EA	0.00	0.00	
		Total:	-10.00	0.00	10.00	0.00	0.00	0.00	0.00	0.00	0.00	EA		0.00	
Payables															
+ Receivables															
0															
Sales Orders															
Purchases															
Inventory															
Dashboards															
_				D3											
Commerce															
<															

Figure: Inventory Summary shows the Parent Kit Qty

Navigate to the Kit Specification Screen that shows two child products, but the Qty. is not added. So, this indicates the Kit Qty as 0.

Navigate to Connector Logs under Reports to verify the Sync Log. The connector log will show that the Qty -10 is passed. Though the Inventory Summary shows -10 for the particular product, however, the connector sync log shows that it has been successfully passed considering the quantity as 0.



Acumatica	Search	۵ 🔉				Revision Tw Products Who	ro Products 🗸	5/2/2024 11:36 AM	0 2	admin	admin 🗸
Favorites	Connector Logs								CUSTOM	ZATION	TOOLS -
🕒 Data Views	0 B n H	X ···									
Time and Expenses	Action Type: Level:		From Date: To Date:	From Time:		0					^
Finance	Message:										
S Banking	B B D Level	Action Type	Message		Log Date	Log Time	Magento Endpo	int Url			
¥	> D INFO	Order Sync	{"orders":[{"OrderID":"SO10	0595","OrderType":"SO","Customerl	5/2/2024	11:35 AM	https://magento	244beta4.kensiumoo	mmerce.com/res	t/V1/acum	aticaconnecto
Pavables	INFO	Update Kit Qty Sync	{"count":1,"products":[{"sku"	"DININGSET ","InventoryDetails":{"I.	. 5/2/2024	11:35 AM	https://magento	244beta4.kensiumco	nmerce.com/res	t/V1/acum	aticaconnecto
• • •	INFO	Update Kit Qty Sync	{"countre a la countre a la cou	- CONTRACTOR OF	. 5/2/2024	11:35 AM	https://magento	244beta4.kensiumco	mmerce.com/res	t/V1/acum	naticaconnecto
(+) Receivables	INFO	Data Retrieval	EC001 ","InventoryDetails	":{"Inventory":	5/2/2024	11:31 AM	KN.MC.50.40				
0	INFO	Customer Sync	("custo "qtyavlonshipping"	0.0,"qtyonhand":0.0,"qty": mail.	. 5/2/2024	11:31 AM	https://magento	244beta4.kensiumco	mmerce.com/res	t/V1/acum	naticaconnecto
Sales Orders	O D INFO	Data Retrieval	EC00t "vendorinventory":	null,"warehouse":"WHOLESA	5/2/2024	11:30 AM	KN.MC.50.40				
0	INFO	Data Retrieval	EC00t "qtyavlonshipping"	house","qtyav1":0.0, :0.0,"qtyonhand":0.0,"qty":	5/2/2024	11:30 AM	KN.MC.50.40				
Purchases	INFO	Customer Sync	{"custo" vendorinventory":	null,"warehouse":"RETAIL "}, mail.	. 5/2/2024	11:29 AM	https://magento	244beta4.kensiumoo	mmerce.com/res	t/V1/acum	naticaconnecto
	INFO	Customer Sync	{"custo "qtyavlonshipping"	ıtyav!":0.0, :0.0,"qtyonhand":0.0,"qty": mail.	. 5/2/2024	11:29 AM	https://magento	244beta4.kensiumco	mmerce.com/res	t/V1/acum	naticaconnecto
	INFO	Data Retrieval	EC00 "vendorinventory":	null,"warehouse":""}]}}],"Que	5/2/2024	11:27 AM	KN.MC.50.40				
	D INFO	Customer Sync	ry":" Stockitems","C {"custc b5344897-037e-4d5	ompanyld":"Company","ld":" 8- nail.	5/2/2024	11:26 AM	https://magento	244beta4.kensiumoo	mmerce.com/res	t/V1/acum	naticaconnecto
Dashboards	INFO	Data Retrieval	EC001 1473986","Addition	"Time Stamp": "13359141327 allnfo":	5/2/2024	11:23 AM	KN.MC.50.40				
	D INFO	Customer Sync	{"custo 12:00:00 AM"}}	foStartTime":"05/02/2024 nail.	. 5/2/2024	11:22 AM	https://magento	244beta4.kensiumco	nmerce.com/res	t/V1/acum	aticaconnecto
Commerce	INFO	Data Retrieval	SO100594	-	5/2/2024	11:19 AM	KN.MC.50.37				
	<										>
<											> >I

Figure: Connector Sync Log shows Qty passed as 0.

Navigate to Magento Connector Logs and click on the [Entity ID] to view the details. The entity ID details show the quantity of the product is 0.

\$ SALES	DININGSET	← Bac	k Add Attribute Save 🔻
CATALOG	Product Name * [store view]	DININGSET]
CONNECTOR	SKU * [global]	DININGSET]
CUSTOMERS	Price * [global]	\$ 500.00	
		Advanced Pricing	
	Tax Class [website]	EXEMPT V	
E. REPORTS	Quantity [global]	0 Advanced Inventory	
	Stock Status [global]	In Stock 👻	
SYSTEM	Weight [global]	Ibs This item has weight •	
FIND PARTNERS & EXTENSIONS	Visibility [store view]	Catalog, Search 🔹	

Figure: Qty column display 0

Now navigate to Setup Parameter and uncheck the option for [Include Default Kit Qty] and [Save] the screen.



Acumatica	Search C	<u>د</u> ی			Ri Pri	evision Two Produ oducts Wholesale	cts 🗸	5/2/2024 11:37 AM	0	admin admin 🗸
\$ Banking	Setup Parameters						D NO	TES FILES	CUSTOMIZ	ATION TOOLS -
Payables	Only New S3 Images	AUTHURIZE ····	On Shipment Confirmation On Invision Releases	n						
+ Receivables	Default Price		A TO M DROPSHIP SHIPVIA S	YNC PREFER	RENCES					
Sales Orders	Sales Price INVENTORY SYNC PREFERENCES	Newster avec definition in CommercePro	ShipVia for DropShip: ADDITIONAL SETTINGS	Cupe in Man	WILLCALL		Q			
Purchases	Execute Sync based on following or	onfiguration	INDIVIDUAL SYNC STATUS	oyno to mag	Junio					_
D Inventory		 Monitor and Publish Qty available for shipping Monitor and Publish Qty available on hand 	B Sync	Active	Scheduler Frequency	(Min.)				
Dashboards	Warehouse(s) Monitored: Magento Sync Qty:	WHOLESALE, RETAIL	> Item Class Sync		NA	^				
Commerce	VENDOR INVENTORY PREFERENCES		Tax Category Sync		NA					
🧭 Magento Connector	Include Vendor Quantity as a Separ O Include Vendor Quantity as Sum To	rate Value only tal with Overall Quantity	Product Sync Product Status Sync							
💥 Kensium License	KIT QUANTITY SYNC PREFERENCES .	Include Default Kit Qtv	Pricing Sync Inventory Sync	9						
CommercePro	NonStock Qty:	Include Possible Kit Qty Component	Sales Prices Sync							
More Items	C-KIT CONFIGURATIONS		nclude Default Kit Qty		_	~				
<	O Partially Shipped									

Figure: Un-check the option for Include Default Kit Qty

The change in the Setup parameters indicates that it will include a Possible Kit Qty Component. Navigate to the same Sales Order and add a product with a quantity of 5 as illustrated below.

									Produ	ucts Wholesale	11:38	AM V		admi
Time and Expenses	Sales Orders SO SO100595 -	Sam P							D	NOTES ACTIVITI	ES FILES	CUSTOMIZATI	DN TOOLS -	ine
Finance	<u>م</u> ۵	∽ + û () ~ K	< >	У	QUICK PROCE	SS CREATE SHI	MENT HOLD						
C Banking	* Order Type: Order Nbr:	SO SO100595	Q	Customer Ord	e		* Customer: * Location:	EC00000311 - S	am P ,	O Ordered Qty.	5.0	10.00	^	0
O Danking	Status:	Open	~				Contact:		\$	D D Line Discour	ts:	0.00		
Payables		BYP Hold					Currency:	USD ,9 1.00	 VIEW BASE Code 	Document D	isc 😡	0.00		
+ Receivables	* Date:	5/2/2024					Description:			• Tax Total:		0.00		
	* Requested On:	5/2/2024							h	Order Total:	5,0	00.00		
Sales Orders	DETAILS TA	AXES COMMISSION	5 FINAN	CIAL SHIPP	PING	DISCOUNTS	SHIPMENTS	BYP PRODUCT	PAYMENTS R	RELATIONS . TO	TALS AD	DRESSES	2	
Purchases	0 + 0	X ADD BLANKET	BO LINE	LINE DETAILS	ADD	INVOICE LI	NE ITEM ENHANCEI	MENT CONFIC	3 BYP ADD ITEMS	ADD MATRIX ITE	MS PO LIP		Ţ	
D Inventory	Log Error Message	Ecommerce BYP Json	Related Items	Substitut Required	Free Item	Warehouse	Quan	ity Unit Pric	e Line Description		* UOM	Qty. On Shipments	Est. Margin Amount	
Dashboards						RETAIL	10.0	0 9 500.0	DININGSET		EA	0.00		
						RETAIL	5.0	0 👎 15.0	BOWLS		EA	0.00		
Commerce														
Magento Connector														
🔆 Kensium License														

Figure: Save the Order after adding the quantity

Navigate to the Inventory Summary. After adding the 5 quantities the Inventory Summary shows the following.



• Acumatica	Search		ৎ ৩							Revision Two P Products Wholesal	oducts 🗸	5/2/20 11:38	124 AM ~	0	💄 admin	admin 🗸
☆ Favorites	Inventory Su	ummary												CUST	OMIZATION	TOOLS -
🕒 Data Views	O N H	V X														Q
🝈 Time and Expenses	* Inventory ID:	EOWLS	D /Serial Number	Warehouse: Location:			م م									^
Finance	🗄 Warehouse	Location	Available	Available for Shipment	SO Booked	SO Allocated	SO Shipped	SO Back Ordered	Purchase Orders	Expired	On Hand	Base Unit	Esti Un	mated it Cost	Estimated Total Cost	
S Banking	> RETAIL	<unassi< th=""><th>-5.00</th><th>0.00</th><th>5.00</th><th>0.00</th><th>0.00</th><th>0.00</th><th>0.00</th><th>0.00</th><th>0.00</th><th>EA</th><th></th><th>0.00</th><th>0.00</th><th></th></unassi<>	-5.00	0.00	5.00	0.00	0.00	0.00	0.00	0.00	0.00	EA		0.00	0.00	
		Total:	-5.00	0.00	5.00	0.00	0.00	0.00	0.00	0.00	0.00	EA			0.00	
Payables																
+ Receivables																
Sales Orders																
Purchases																
Dinventory																_
Dashboards																
Commerce																
<																

Figure: Quantity changed to [-5].

Navigate to Connector Logs from Magento Connector within Acumatica and the connector log shows the possible Kit Qty. synching as 0.

• Acumatica	Search	<u>م</u> ی			Products Who	vo Products 🗸	5/2/2024 11:38 AM	💿 💄 admir	n admin 🕙
Favorites	Connector Logs							CUSTOMIZATION	TOOLS
🕑 Data Views	0 0 0	- 🛛							
Time and Expenses	Action Type: Level:	· · ·	From Date: From Time: To Date: To Time:		8				
Finance	Message:								
S Banking	🗄 🖗 🗋 Level	Action Type	Message	Log Date	Log Time	Magento Endpo	int Url		
Q Danking	> 0 D INFO	Update Kit Qty Sync	{"count":1,"products":[{"sku":"DININGSET ","InventoryDetails":["I	5/2/2024	11:38 AM	https://magento	244beta4.kensiumcor	nmerce.com/rest/V1/acun	maticaconne
Pavables	INFO	Inventory Sync	Cour Prount 1 Products Preskut PDINING SET	5/2/2024	11:38 AM	https://magento.	244beta4.kensiumcor	nmerce.com/rest/V1/acun	naticaconne
0	INFO	Update Kit Qty Sync	("cour ", "inventoryDetails": ("inventory": ";"[]	5/2/2024	11:38 AM	https://magento	244beta4.kensiumoor	nmerce.com/rest/V1/acun	maticaconne
(+) Receivables	INFO	Configuration	Config "gtyavlonshipping":0.0,"qtyonhand":0.0,"qty":	5/2/2024	11:38 AM				
	O D INFO	Order Sync	("orde "vendorinventory":null,"warehouse":"WHOLESA herl.	. 5/2/2024	11:35 AM	https://magento	244beta4.kensiumcor	nmerce.com/rest/V1/acun	naticaconne
Sales Orders	D INFO	Update Kit Qty Sync	Cour "qtyavlossipping":0.0, "qtyavl.0.0, "qty": ".[".	5/2/2024	11:35 AM	https://magento	244beta4.kensiumoor	nmerce.com/rest/V1/acun	naticaconne
	INFO	Update Kit Qty Sync	("cour "vendorinventory":null,"warehouse":"RETAIL "}, ":[".	5/2/2024	11:35 AM	https://magento	244beta4.kensiumoor	nmerce.com/rest/V1/acun	maticaconne
Purchases	INFO	Data Retrieval	EC001 "qtyavlonshipping":0.0,"qtyonhand":0.0,"qty":	5/2/2024	11:31 AM	KN.MC.50.40			
	D INFO	Customer Sync	["custo "vendorinventory":null,"warehouse":""]]))],"Que nail.	5/2/2024	11:31 AM	https://magento.	244beta4.kensiumoor	nmerce.com/rest/V1/acun	naticaconne
Inventory	INFO	Data Retrieval	EC001 b5344897-037e-4d58-	5/2/2024	11:30 AM	KN.MC.50.40			
	D INFO	Data Retrieval	EC001 5568679","AdditionalInfo":	5/2/2024	11:30 AM	KN.MC.50.40			
Dashboards	INFO	Customer Sync	{"Custon 12:00:00 AM"}} nail.	5/2/2024	11:29 AM	https://magento	244beta4.kensiumcor	nmerce.com/rest/V1/acun	naticaconne
	INFO	Customer Sync	{"customers":{{"CustomerID":"EC00000311","Email":"sam@mail.	5/2/2024	11:29 AM	https://magento.	244beta4.kensiumcor	nmerce.com/rest/V1/acun	naticaconne
Commerce	D INFO	Data Retrieval	EC00000311	5/2/2024	11:27 AM	KN.MC.50.40			

Figure: Connector Log Details

Navigate to Magento Connector Logs, click on **[View]** under Action, and then click on the Entity ID for more details.



\$ SALES	DININGSET	← Bac	Add Attribute
CATALOG	Product Name * [store view]	DININGSET	
KENSIUM A-M CONNECTOR	SKU * [global]	DININGSET	
CUSTOMERS	Price * [globai]	\$ 500.00	
MARKETING		Advanced Pricing	
	Tax Class [website]	EXEMPT	
REPORTS	Quantity [global]	Advanced Inventory	
	Stock Status [global]	In Stock 💌	
SYSTEM	Weight [global]	Ibs This item has weight +	
FIND PARTNERS & EXTENSIONS	Visibility [store view]	Catalog, Search 🔹	ļ

Figure: Quantity shows as 0.

This indicates that if the parent item has a negative quantity, and the option [Include Default Kit Qty] is checked while [Include Possible Kit Qty Component] is unchecked, it will be synchronized as 0 to Magento from Acumatica.

Scenario II:

Similarly, if the Parent Item has a negative quantity and [Include Default Kit Qty.] is checked while [Include Possible Kit Qty Component] is unchecked in Acumatica, it will be synched as 0 to Magento.

Navigate to Setup Parmeter in Acumatica and check the option of [Include Default Kit Qty]. Uncheck the [Include Possible Kit Qty Component] under [KIT QUANTITY SYNC PREFERENCES] as illustrated.



• Acumatica	Search Q	0				Revisio Products	n Two Products Wholesale	5/17/202 1:07 AM	4 ~	0	💄 admi	in admin
Favorites	Setup Parameters							NOTES	FILES	CUST	DMIZATION	TOOLS .
🕒 🕑 Data Views	TEST CONNECTION											
Time and Expenses	UOM BASED PRODUCT SYNC PREFER	ENCES		 Include Payment Details in D Include Invoice Details in Dat SHIPMENT SYNC TRIGGER 	ata Retriev a Retrieval	al						
Finance		Monitor and Publish Qty ava	ailable ailable for shipping	On Shipment Confirmation On Invoice Release								
\$ Banking	Warehouse(s) Monitored:	Monitor and Publish Qty ava WHOLESALE, RETAIL	ailable on hand	A TO M DROPSHIP SHIPVIA SY ShipVia for DropShip:	NC PREFE	WILLCALL	م					
Projects	Magento Sync Qty: KIT QUANTITY SYNC PREFERENCES	Qty Available	*	ADDITIONAL SETTINGS	nc to Mage	ento						
Payables		Include Default Kit Qty	тропени	Enable Customer Store Cred INDIVIDUAL SYNC STATUS	it Sync to h	fagento						
+ Receivables	NonStock Qty:	4		Include Default Kit Qty is checked.	tive	Scheduler						
Customization				2 Item Class Sync		Frequency(Min.)						
a				Attribute Options Sync		NA						
Sales Orders				Tax Category Sync		NA						
D Purchases				Product Sync								
H				Product Status Sync								
Inventory				Pricing Sync								
				Inventory Sync								
<				Sales Prices Sync								

Figure: Include Default Kit Quantity is checked

	08	j ē≏ https://	/acumaticadem	o.kensiumsol	utions.com/	PG-6602-23F	R2MCCBCore	/(W(1))/Main?	ScreenId=II	N401000&Inve	ento 80%	☆		♡ ೨	රු ≡
tica	Search		ৎ ৩							Revision Two Pr Products Wholesale	oducts 🗸	5/20/202 1:08 AM	' ~ 🛛	💄 admi	n admin 🗸
	Inventory Sun	nmary											с	USTOMIZATION	TOOLS -
Q	υюн	X Y													Q
s	* Inventory ID:	GEOMETRYBO	X - GEOMET O	Warehouse: Location:			م م								^
ers	Warehouse	Location	Available	Available for Shipment	SO Booked	SO Allocated	SO Shipped	SO Back Ordered	Purchase Orders	Expired	On Hand	Base Unit	Estimated Unit Cost	Estimated Total Cost	
	> RETAIL	<unassi< th=""><th>-70.00</th><th>0.00</th><th>70.00</th><th>0.00</th><th>0.00</th><th>0.00</th><th>0.00</th><th>0.00</th><th>0.00</th><th>FOOT</th><th>0.00</th><th>0.00</th><th></th></unassi<>	-70.00	0.00	70.00	0.00	0.00	0.00	0.00	0.00	0.00	FOOT	0.00	0.00	
· · · · ·	RETAIL	STORAGE	55.00	55.00	0.00	0.00	0.00	0.00	0.00	0.00	55.00	FOOT	0.00	0.00	
		iotai:	-15.00	55.00	70.00	0.00	0.00	0.00	0.00	0.00	55.00	POOL		0.00	
le															
15															
a															
Connector															
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Pro															

Figure: Inventory Summary Screen shows the negative quantity

The Acumatica Connector Log indicates that although the parent item has a negative quantity, it will be synced to Magento as 0, as illustrated.



$ \rightarrow$ C	○ & ≂	https://acumaticademo.k	ensiumsolutions.com/PG-6602-2	3R2MCCBCore/(W(1))/Main	?ScreenId=	KNMC4000	80%	52		♡ (2) එ ≡
Acumatica	Search	ৎ গু				Revision Two Products Whole	Products 🗸	5/20/2024 1:08 AM	0	💄 ad	min admin 🤸
Rapking	Connector Logs		Q						cus	TOMIZATIO	N TOOLS
Danking	0 🖹 🗘 H	x									
Payables											
Dessighter	Action Type: Level:		From Date: To Date:	From Time:		8					
- Receivables	Message:		TO Date.	lo rine.							
Sales Orders											
	🗄 🕼 🗋 Level	Action Type	Message		Log Date	Log Time	Magento Endp	oint Url			
₽ Purchases	> 0 D INFO	Update Kit Qty Sync	{"count":1,"products":[{"sku":	"GEOMETRYBOX ","InventoryDeta	. 5/20/2024	1:08 AM	https://magent	o244beta4.kensiumoor	nmerce.co	m/rest/V1/a	cumaticaconne
Dimentony	0 D INFO	Update Kit Qty Sync	{"count":1,"product	s":[{"sku":"GEOMETRYBOX	5/20/2024	1:08 AM	https://magent	o244beta4.kensiumoor	nmerce.co	m/rest/V1/a	cumaticaconne
15 Inventory	D INFO	Configuration	Confie ","InventoryDetails" [{"type":"Warehouse	':{"Inventory": e","qtyavI":0.0,"qtyavIonship	5/20/2024	1:05 AM					
Dashboards		Data Retrieval	SO10 ping":0.0,"qtyonhan "vendorinventory":	d":0.0,"qty":0.0,"qtymsi":0.0, null,"warehouse":"WHOLE SA	5/20/2024	12:55 AM	KN.MC.50.37				
- Dublibourdo	0 D INFO	Data Retrieval	SO10 LE "), {"type":"Warehouse	","qtyavI":0.0,"qtyavIonshipp	5/20/2024	12:55 AM	KN.MC.50.37				
Commerce	U INFO	Data Retrieval	MAY1 ing":0.0,"qtyonhand vendorinventory":n	":0.0,"qty":0.0,"qtymsi":0.0," ull,"warehouse":"RETAIL "},	5/17/2024	7:29 AM	KN.MC.50.20				
	U LI INFO	Data Retrieval	MAY1 ("type":"Overall","q ":0.0,"qtyonhand":0.	tyav!":0.0,"qtyavlonshipping .0,"qty":0.0,"qtymsi":0.0,"ven	5/17/2024	7:28 AM	KN.MC.50.20				
Magento Connector		Metadata Sync	Insert dorinventory":null," Stock/tems","Comp	warehouse":""}]}}],"Query":" anyld":"Company","Id":"b534	5/17/2024	7:27 AM	https://magent	o244beta4.kensiumcor	nmerce.co	m/rest/V1/p	roducts/attribute
, j		Metadata Sync	Insert 4897-037e-4d58- b5c3-1bdfd0f47bf9",	"Time Stamp":"13360658924	5/17/2024	7:27 AM	https://magent	0244beta4.kensiumcor	nmerce.co	m/rest/V1/p	roducts/attribute
Kensium License	B D INFO	Metadata Sync	Insert 7303216","Addition ("PXPerformanceIn	allnfo": loStartTime":"05/20/2024	5/17/2024	7:27 AM	nttps://magent	0244beta4.kensiumcor	nmerce.co	m/rest/V1/p	roducts/attribute
	B D INFO	Data Retrieval	MAT1 12:00:00 AM"}}	INAVA724041 No. or store Costs Hell Fil	5/17/2024	7:24 AM	KN.MC.50.20	2445-4-4-1			
CommercePro	B D INFO	Product Status Sunc	Foroducts"/["sku"="MAY172	401 = "status"-"active"3	5/17/2024	7-24 AM	https://magent	n244bete4 kensiumoor		m/rest/V1/a	cumaticaconne
	B D INFO	Pricipa Supa	Foreducts" (Falue ************************************	40.1= "origon": 100.000000 "mrro":0.0	5/17/2024	7-24 AM	https://magen	o244bete4 kepsiumoor			

Check Retry Interval(M) in Setup Parameters

We have enhanced the [Retry count Logic] by introducing a field in the Setup Parameters. The new field is [Check Retry Interval].

<u>Navigation: Magento Connector → Setup Parameters → Queue Processing Settings → Check</u> <u>Retry Interval (M)</u>

Acumatica	Search Q		Revision Two Products Products Wholesele	5/2/2024 11:41 AM	0	🔔 adm	iin admin 🗸
Time and Expenses	Setup Parameters		D	NOTES FILES	CUSTO	IZATION	TOOLS .
Finance							
\$ Banking	CONNECTION SETTINGS	A TO M CUSTOMER SYNC PREFERENCES					
~	* Magento URL: https://magento244beta4.kensium.comm	Customer Classes to sync: INTER	RCO, INTL, INTLCA, INTLEU, Y				
 Payables 	Access Token:	Include Locations in Data Retrieval					
+ Receivables	QUEUE PROCESSING SETTINGS Threshold Count: 2	A TO M ORDER SYNC PREFERENCES					
-	Batch Count: 10	Order Types to Sync: SO - 3	Sales Order v				
Sales Orders	Retry Count: 2	Sync Orders only for A to M enabled oustomers	5				
Purchases	Check Process Time(S): 50 Check Retry Interval(M): 2 Process Sleep Time(S) 5	 At least one shipment is confirmed Order Unpaid balance becomes Zero Order bace payment authorization present 					
Diventory	UOM BASED PRODUCT SYNC PREFERENCES New file V Include UOM based Sales support Interval	d Check Retry JPDATE PREFERENCES					
🕢 Dashboards	S3 IMAGE SYNC PREFERENCE	oice Details in Data Retrieval					
	Only New S3 Images	On Shipment Confirmation					
Commerce	PRICE SYNC PREFERENCES	O On Invoice Release					
	Default Price	A TO M DROPSHIP SHIPVIA SYNC PREFERENCE	ES				
Magento Connector	O Sales Price	ShipVia for DropShip: WILLO	CALL ,O				
-N.	INVENTORY SYNC PREFERENCES	ADDITIONAL SETTINGS					
Kensium License	Execute Sync based on Branch-wise Inventory sync definition in CommercePro	Enable Customer Attribute Sync to Magento					
	CAROLE Sync based on following consiguration	INDIVIDUAL STNC STATUS					
<	Monitor and Publish Qty available	\circ + \times H					~

Figure: Option for Check Retry Parameters in minutes



If any of the logs fail due to error messages within a specified time interval, an additional error log will be generated. The user should input the interval in the newly introduced field, and the time interval will be calculated in minutes.

The existing Retry Count functionality remains the same.

✤ Illustration:

Navigate to Stock Items select an existing product and update the product description. For this illustration make sure that the Product Sync in Magento Connector Sync Configuration is disabled.

• Acumatica	Search	<u>م</u> ی	k		Revision Two Products S72/2024 O ad	dmin admin 🗸
☆ Favorites	Stock Items CLUBCHAIR - Club C 5 🛱 🖹 🗘	Chairs + ⊞ D × K <	> >		NOTES ACTIVITIES FILES CUSTOMIZATION TOOLS	ftem Sales Prices
Time and Expenses Finance	* Inventory ID: Item Status: Description:	CLUBCHAIR Active V Club Chairs	Product Workgroup: Product Manager:	م م	^	tem Vendor Prices
\$ Banking	GENERAL PRICE/CO	NST WAREHOUSES VENDORS	ATTRIBUTES KENSIUM	COMMERCE DESCRIPTION PACKAGI	NG CSS-REFERENCE MERCHANDISE S3 IMAGES 2	Summary ES
Payables	TEM DEFAULTS	23R2CLASS 23R2CLASS 10 ,0	Base Unit:	EA Ø Ø Divisible Unit	Product Description updated	Allocation Details
🕀 Receivables	Website(s): Type:	✓ Finished Good ✓	* Purchase Unit:	EA 🖉 🖉 Divisible Unit		inventory Transaction History
Sales Orders	Valuation Method:	Is a Kit Average V None V	O + ×	oly/ Conversion To Unit		<u>~</u>
Purchases	* Tax Category: * Posting Class:	EXEMPT - Exempt Tax Category ,0 AOL - All Other Items ,0	0 0	e Factor		Dead Stock
D Inventory	* Lot/Serial Class: Auto-Incremental Value:	NOTTRACKED - Not Tracked ,0	0			
🕢 Dashboards	Country Of Origin: WAREHOUSE DEFAULTS	م	PHYSICAL INVENTORY PI Cycle:			
Commerce	Default Warehouse: Default Issue From:	RETAIL - Retail Warehouse STORAGE - Storage and receiving STORAGE - Storage and STORAGE - STORAGE	ABC Code:	P 0		
<	contractive compt 10.	an onvice - always and receiving p	Movement Class:	P /		~ <

Figure: Updated the Product Description

Navigate to the Connector Logs. Since the Product Sync is disabled, the application will throw an error log as shown below.



• Acumatica	Search	٩ ئ				Revision Tw Products Who	o Products 🗸	5/2/2024 11:42 AM	0	💄 admir	n admin 🗸
☆ Favorites	Connector Logs								CUST	OMIZATION	TOOLS -
🕒 Data Views	0 B 0 H	x									
Time and Expenses	Action Type: Level:		From Date: To Date:	From Time:		8					^
Finance	Message:										
\$ Banking	B D Level	Action Type	Message		Log Date	Log Time	Magento Endpo	int Url			
	> D ERROR	Product Sync	{"Products":[{"InventoryID":	"CLUBCHAIR", "Category":null, "Indu	5/2/2024	11:43 AM	https://magento	244beta4.kensiumco	nmerce.con	n/rest/V1/acun	naticaconnecto
Payables	I INFO	Update Kit Qty Sync	{"count": 1,"products": [{"sku	""DININGSET ","InventoryDetails":{"1	5/2/2024	11:38'AM	https://magentol	244beta4.kensiumco	nmerce.con	n/rest/V1/acun	naticaconnecto
		Inventory Sync	{"count":1,"products":[{"sku	"BOWLS","InventoryDetails":{"Inve	5/2/2024	11:38 AM	https://magento.	244beta4.kensiumoo	nmerce.con	n/rest/V1/acun	naticaconnecto
(+) Receivables		Update Kit Qty Sync	{"count":1,"products":[{"sku	"DININGSET ","InventoryDetails":{"1	5/2/2024	11:38 AM	https://magento.	244beta4.kensiumoo	nmerce.con	h/rest/V1/acun	naticaconnecto
		Configuration	Configuration has been on	anged	5/2/2024	11:38 AM					
Sales Orders		Order Sync	("orders": ({"OrderID": SOTO	ubsor, Order Type : SOr, Customeri	5/2/2024	11:35 AM	nttps://magento.	244beta4.kensiumoo	nmerce.con	vrest/v1/acun	naticaconnecto
-		Update Kit Qty Sync	{ count : 1, products : [{ sku	Division of the sector of the	5/2/2024	11:35 AM	https://magento.	244beta4.kenslumoo	nmerce.con	h/rest/v1/acum	naticaconnecto
Purchases		Date Retired	{ count : 1, products :[{ sku	Division of the second se	5/2/2024	11:30 AM	https://magento.	244beta4.kensiumoo	nmerce.con	west v Watur	naticaconnecto
-	B D INFO	Customer Sunn	Ecologian (Contempol)	EC0000211 Email: Tempile Regail	5/2/2024	11:31 AM	https://magazata	744beted kentiumen		n/cost0/1/nmin	nation on a na sta
Lo Inventory	B D INFO	Data Ratriaval	ECODODO311	. Ecologica II., Email . samginali	6/2/2024	11.30 AM	KNIMC ED 40	2440eta4.kensiomoo	nimeroe.com	viese v tracum	iaticaconnecto
O Daubhaarda	& D INFO	Data Retrieval	EC00000311		5/2/2024	11-30 AM	KN MC 50 40				
(Dashboards	& D INFO	Customer Suno	Ecologia III Customer	EC0000211 Email. am@mail	5/2/2024	11-29 AM	https://maganto	744bata4 kansiumoo		n/rest0/1/acus	naticaconnecto
Commerce		Customer Sync	("customers": [["CustomerID	"EC00000311", Email": "sam@mail	5/2/2024	11:29 AM	https://magento.	244beta4.kensiumco	nmerce.con	n/rest/V1/acum	naticaconnecto
-											× ×
~ <											2 21

Figure: Error log at 11:43 AM

Based on the Retry Count, another error log will be triggered. Behind the scenes, a sleep process and wake-up process are involved in this mechanism. Previously, the retry process occurred immediately after each sleep period. For example, if the sleep process lasted for 5 seconds, the retry would occur in the following 5 seconds, and another retry would follow in the subsequent 5 seconds. This rapid retry cycle caused the Retry Count set by the user to be exhausted within a minute.

Now, with the introduction of Retry in Minutes, the system considers the duration it wakes up for [x] amount of time before initiating a retry. This change is why the Check Retry Interval will now be in Minutes.

Based on the Configuration the error logs will be displayed in the Connector Logs as shown below.



Acumatica	Search	۵				Revision Tw Products Whol	o Products 🗸	5/2/2024 11:49 AM	0	💄 admir	i admin 🗸
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Figure: Error Logs on the Connector Logs based on the Retry Configuration

Installation Changes

There are no installation changes included in this release.

UI Changes

There are no UI changes included in this release.

Workspace	Screen	Entity				



Known Bugs and Issues

There were no known bugs or issues at the time of this release.

Fixes

- We have fixed an issue with the synching awaiting payments status from Acumatica to Magento. The issue has been resolved by making changes in the mappings. If the Acumatica Order Status Shows [Awaiting Payment] in Magento Order Status should be [Pending Payments].
- We have fixed an issue in the Push Notification. The address field data was not displayed correctly for all entities.