

# Release Notes

Rithum Connector

By: Documentation Team

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Version #0.2

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# Release Notes Information

|   |   |
|---|---|
| Software Name                                   | Rithum Connector  |
| Version Number                                  | 0.2   |
| Release Type (Initial/Minor/Intermediate/Major) | Intermediate  |
| Compatible Acumatica Editions                   | 24R2  |
| Package Location                                | In SharePoint: Kensium Internal Products > Documents > Package Repository |

## Acknowledgements

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## Notice

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## Version History

| Version Number | Description   | Compiled By        | Reviewer  | Approver | Date         |
|----------------|---------------|--------------------|-----------|----------|--------------|
| 0.2            | Release Notes | Documentation Team | Kishore C |          | 01 SEP, 2024 |



# New Features and Enhancements

## Order Import Improvements

We have implemented multiple improvements in the Site Configuration setting to enhance the Order Import process from Rithum to Acumatica.

Navigate to the **Rithum** menu on the left-hand side and click **Site Configurations** under **Setup**.

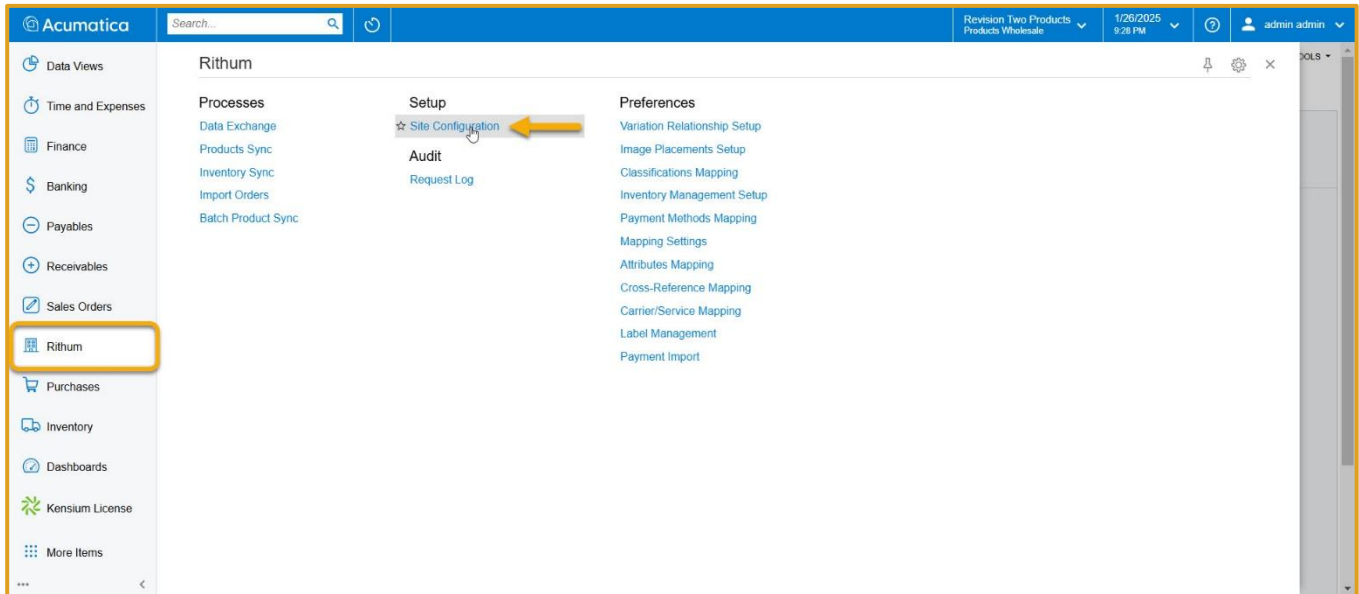


Figure: Site Configurations navigation

The new options can be found on the Site Configurations page in both **General Settings** and **Marketplace Settings**.

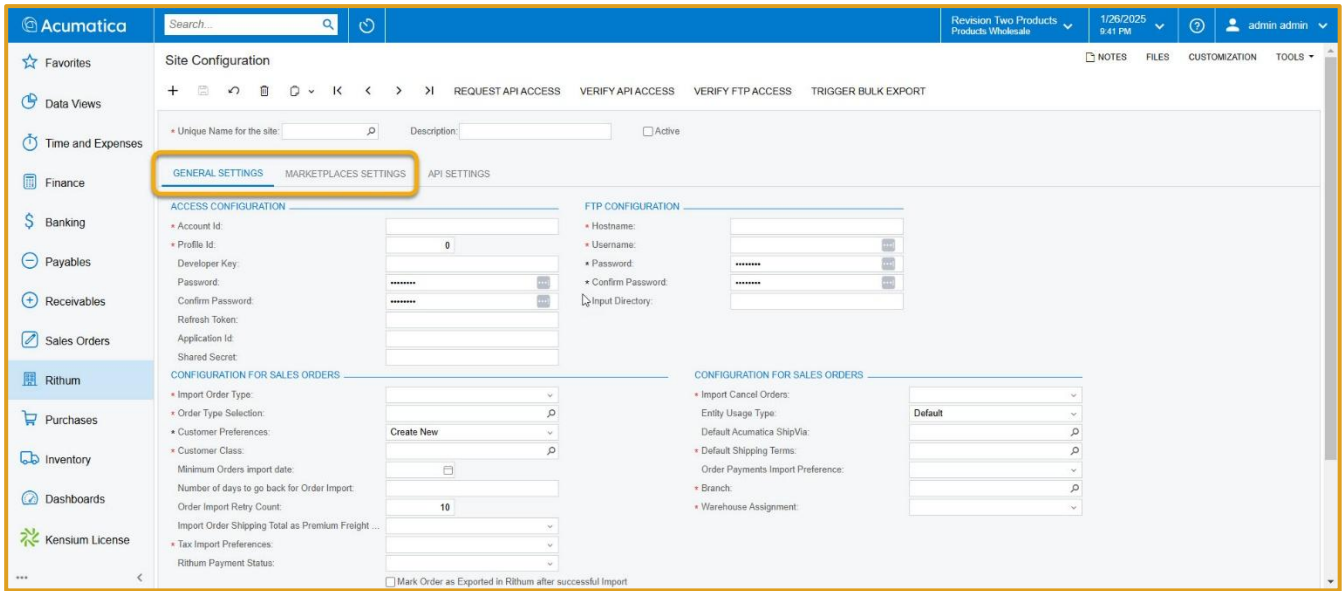


Figure: General and Marketplace Settings

## Configuration for Sales Order

The Configuration for Sales Orders menu, located under **General Settings**, now includes multiple new options.

### Import Order Type

The import order type option enables you to specify the type for the orders that are imported from Rithum to Acumatica. You can select either **Sales Orders** or **Invoice Orders** as the import order type.

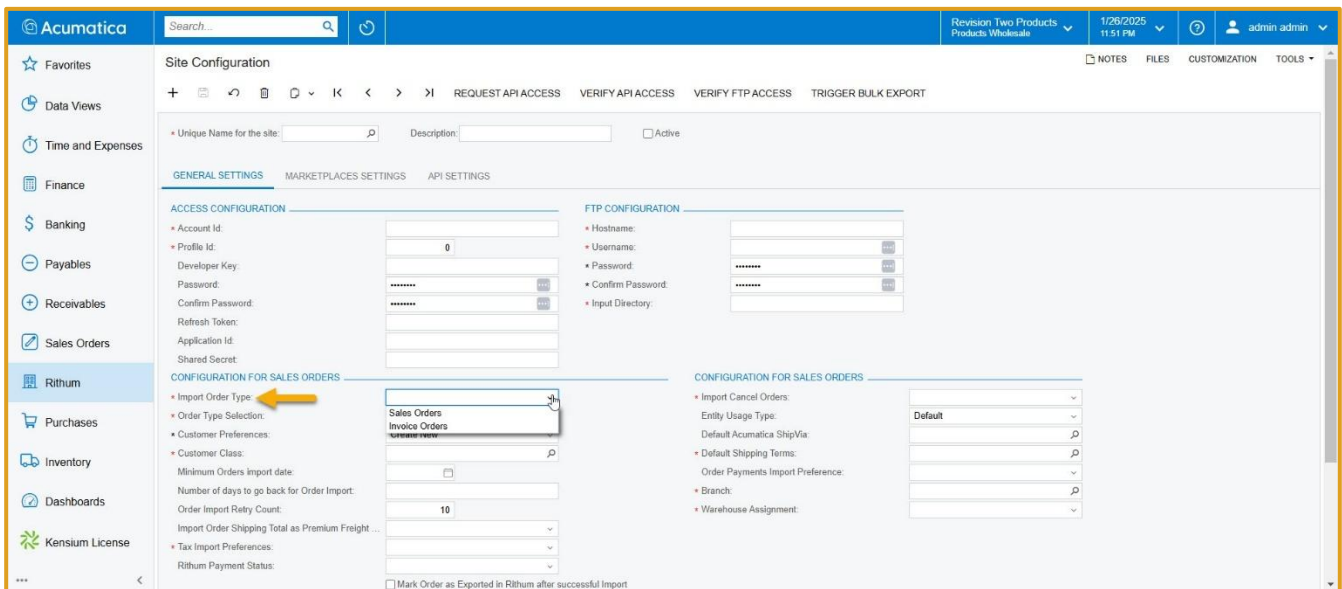


Figure: Import Order Type



# Order type selection

Once the import order type is selected, you need to select **Order Type Selection**.

- ✓ To select click on the search (magnifying glass) icon in the text box and a **Select - Order Type Selection** pop-up box appears on the screen.
- ✓ The Order Type categories are available based on the Import Order Type selected.

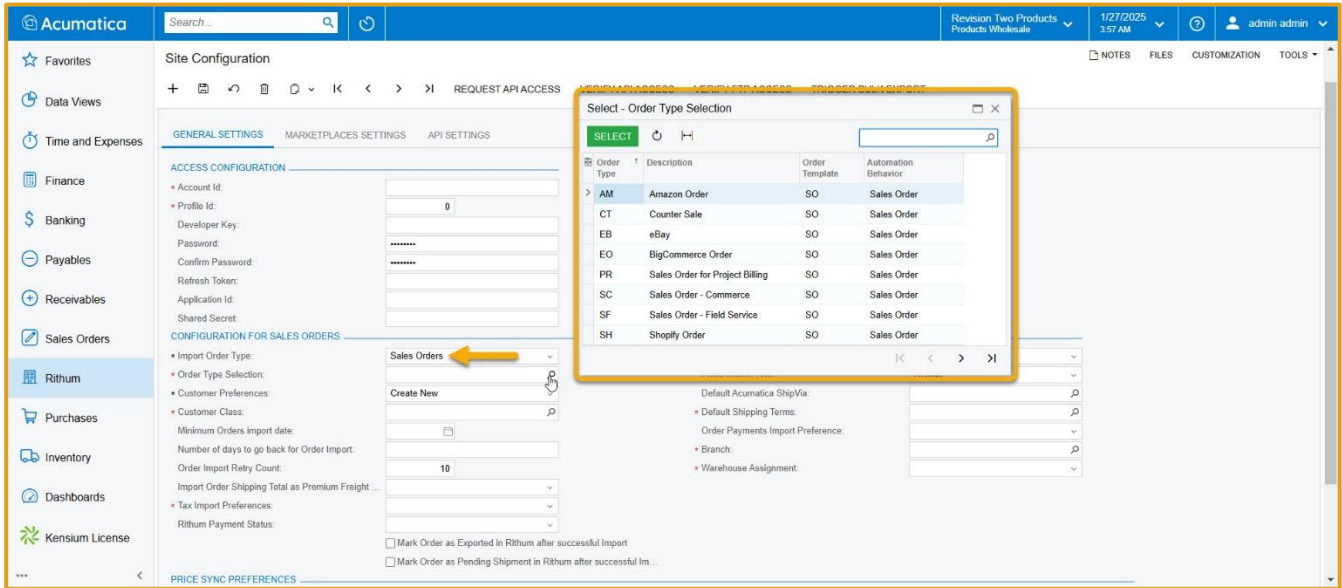


Figure: Order Types available for Sales Order

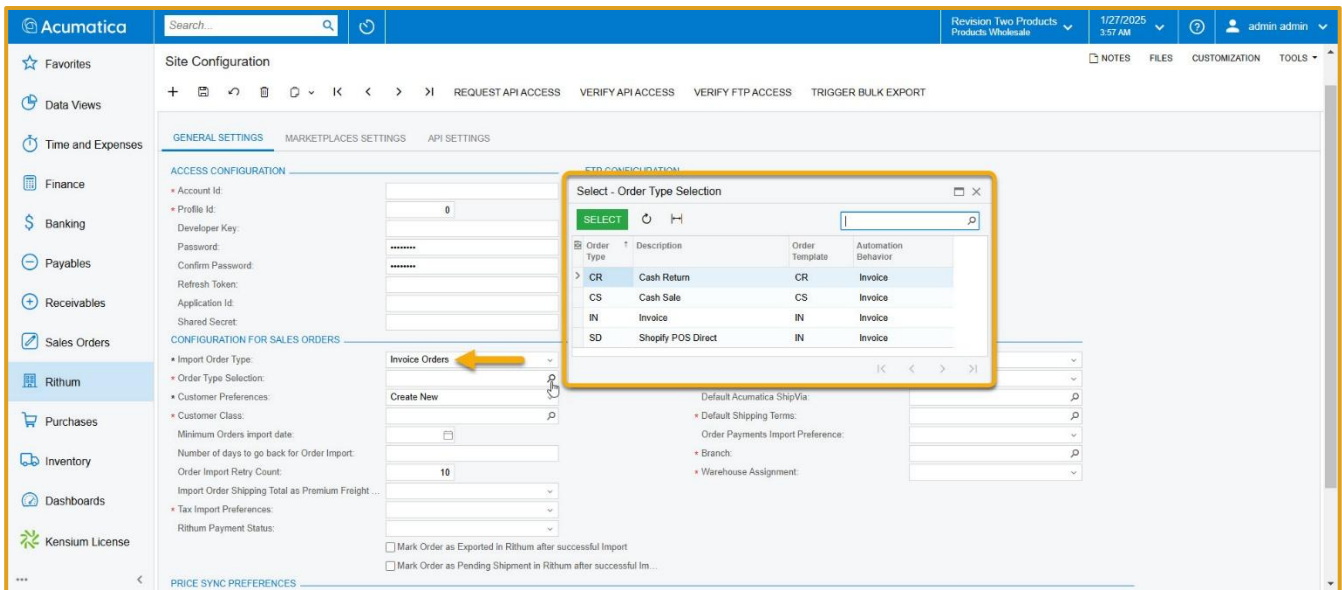


Figure: Order Types available for Invoice Order

- ✓ Select the Order Type and click the **Select** button to complete the action.



# Customer Preferences and Customer ID/Customer Class

Using the **Customer Preferences** option, you can choose to import orders and sync customer data. You can select either **Use Existing** or **Create New** to create a new customer record.

- ✓ If **Customer Preferences** is selected as **Use Existing**, the **Customer ID** option will be enabled from which you need to select an existing customer.

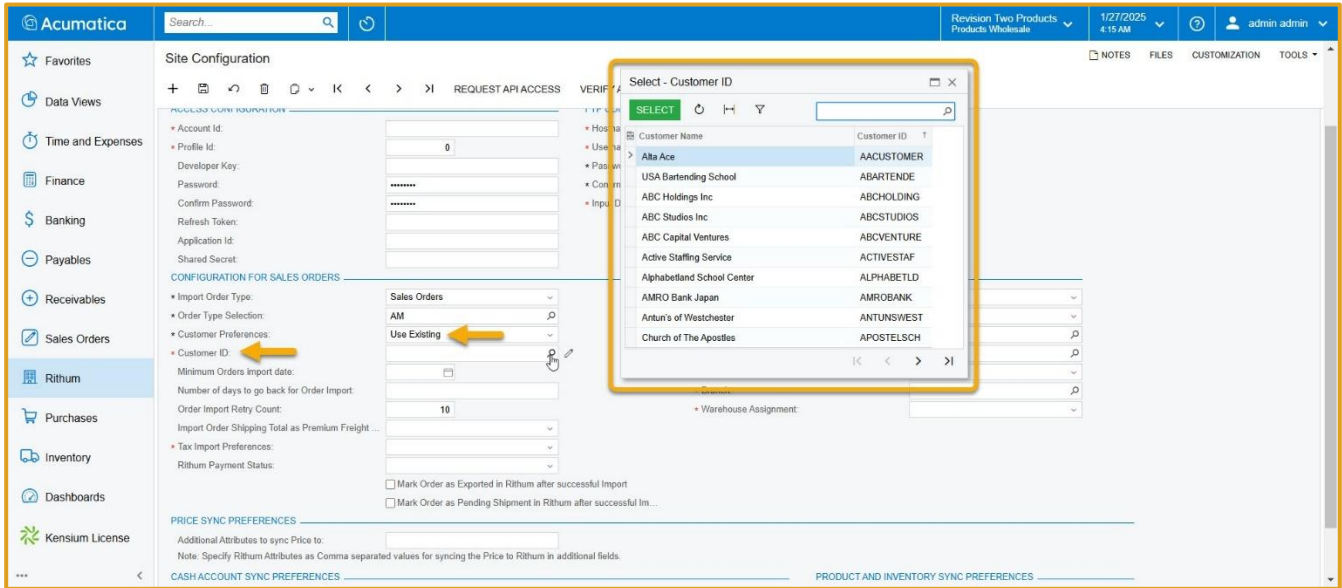


Figure: Use Existing Customer

- ✓ If **Customer Preferences** is selected as **Create New**, the **Customer class** option will be enabled from which you need to select the Class ID of the customer.

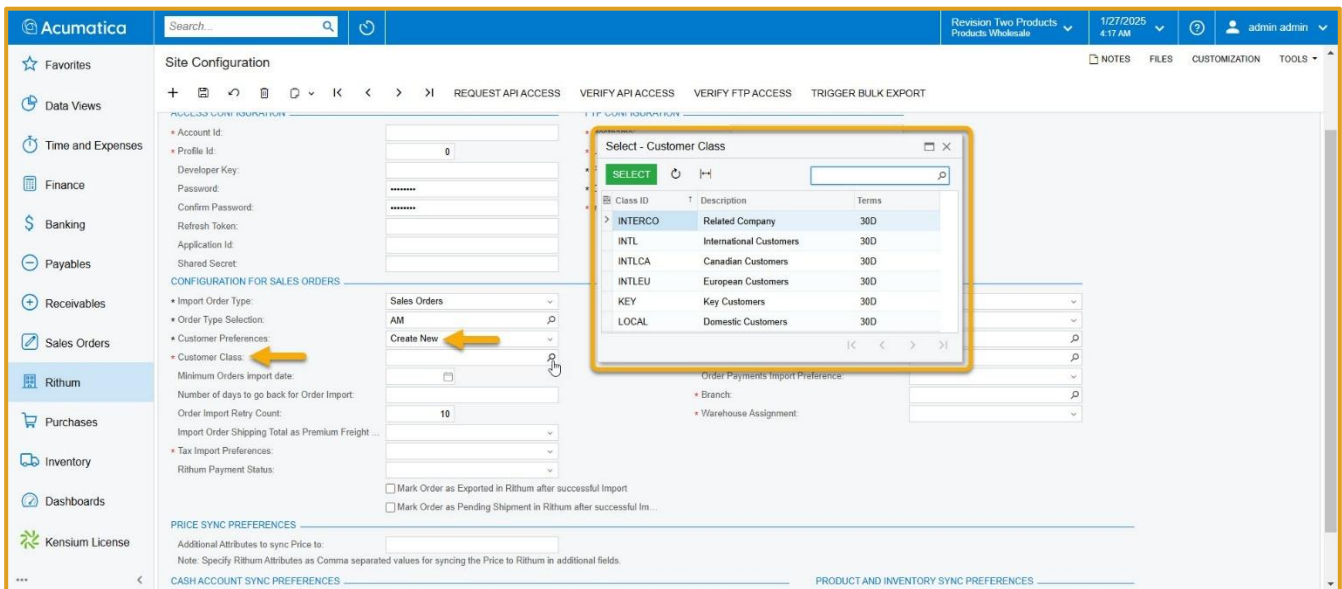


Figure: Create New Customer



## Minimum Orders import date

Using the **Minimum Orders import date** you can select the date from which you want the orders to be synced from Rithum to Acumatica. The orders will be imported from the selected date to the current date. This enables you to reduce time and effort and get only the desired data.

## Order Import Retry Count

During the import of orders, if any of the records fail you can enable auto retry of the failed records. Using **Order Import Retry Count** you can set the number of reattempts.

- ✓ This value is set to 10 as a default, however, you can modify it as required.

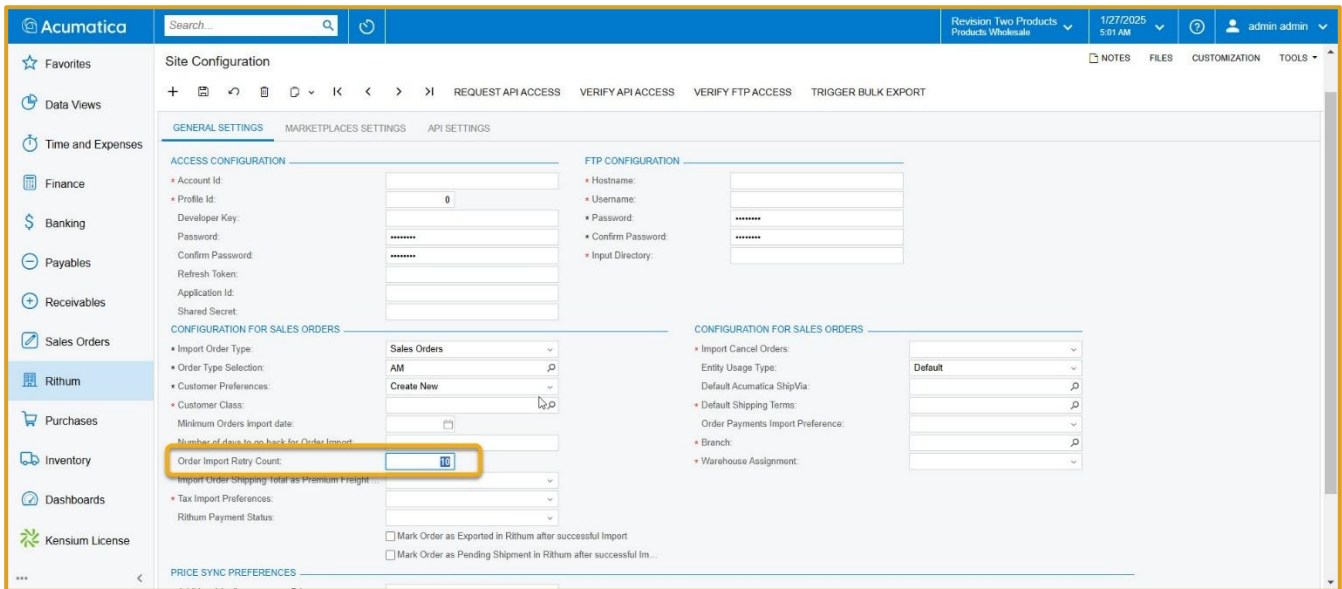


Figure: Order Import Retry Count

- ✓ Once a value is set, Acumatica automatically re-attempts the Order Import of the failed records until the number of attempts is exhausted or the order record is successfully imported.
- ✓ If the Order Import is unsuccessful but the number of attempts has reached the set retry count, the failed record will be skipped for further import attempts.
- ✓ To view or manually import the skipped order record, click on **Show Skipped Records**.

## Import Order Shipping Total as Premium Freight Price Value

Using this option, you can select Yes to Import Order Shipping Total as Premium Freight Price Value or No to exclude the value from import.





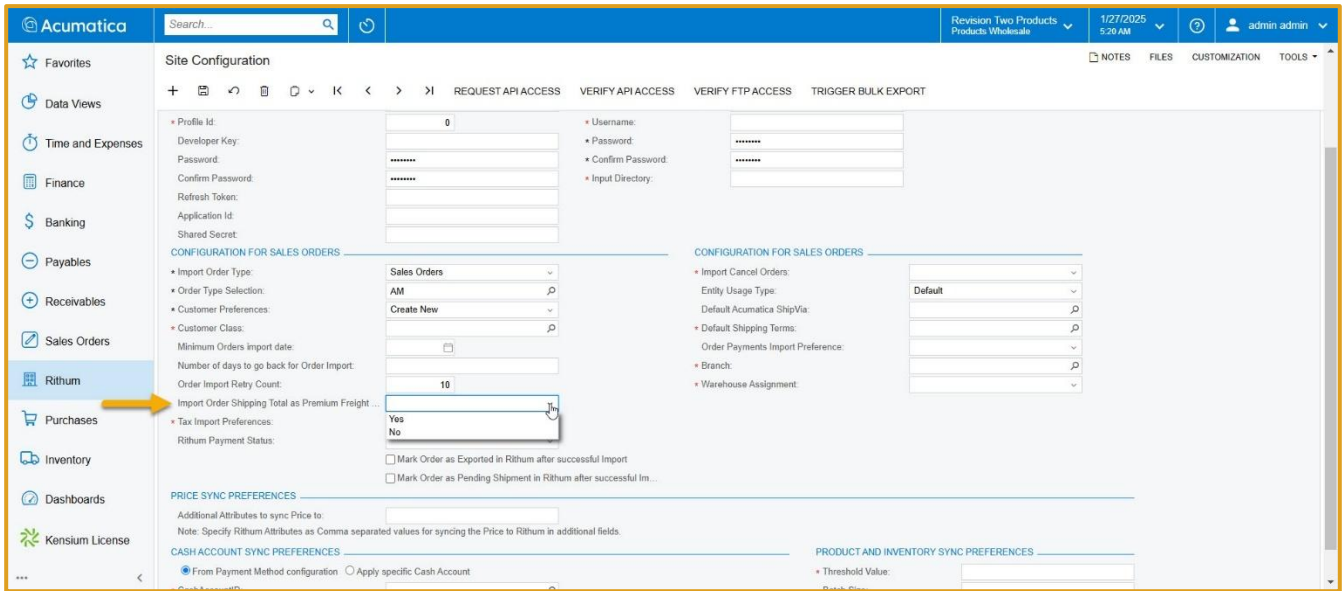


Figure: Import Order Shipping

## Tax Import Preferences and Default Tax Zone

Using **Tax Import Preferences**, you can select how Tax is imported and reflected in Acumatica. There are 3 available options.

- ✓ Do Not Import Tax
- ✓ Import Tax as is
- ✓ Set to Acumatica Calculation

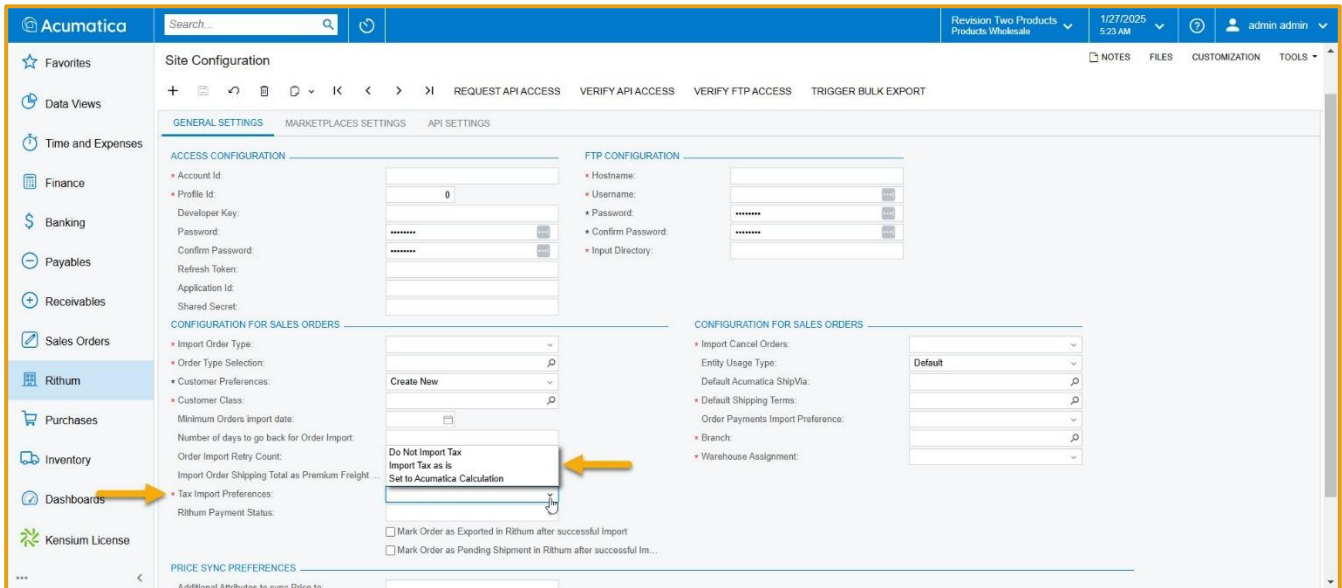


Figure: Tax Import Preferences

Based on the option selected in **Tax Import Preferences** you may need to select a **Default Tax Zone**.

- ✓ When Tax Import Preferences is selected as **Import as is** or **Set to Acumatica Calculation** the Default Tax Zone will be enabled.
- ✓ After Tax Import Preferences is set you can select Default Tax Zone by clicking on the search icon in the text box, a **Select – Default Tax Zone** pop-up box appears on the screen.
- ✓ The Tax Zone IDs are available based on the Tax Import Preferences type selected. Choose the Tax Zone ID and click Select.

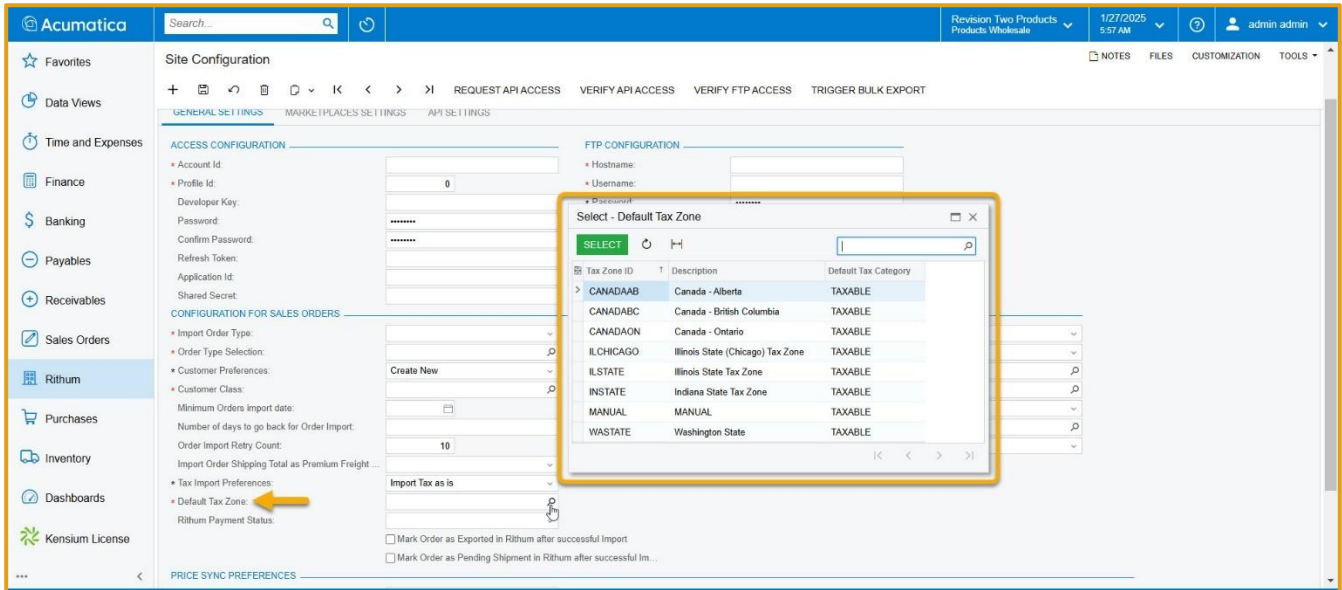


Figure: Tax Zone IDs for Import Tax as is

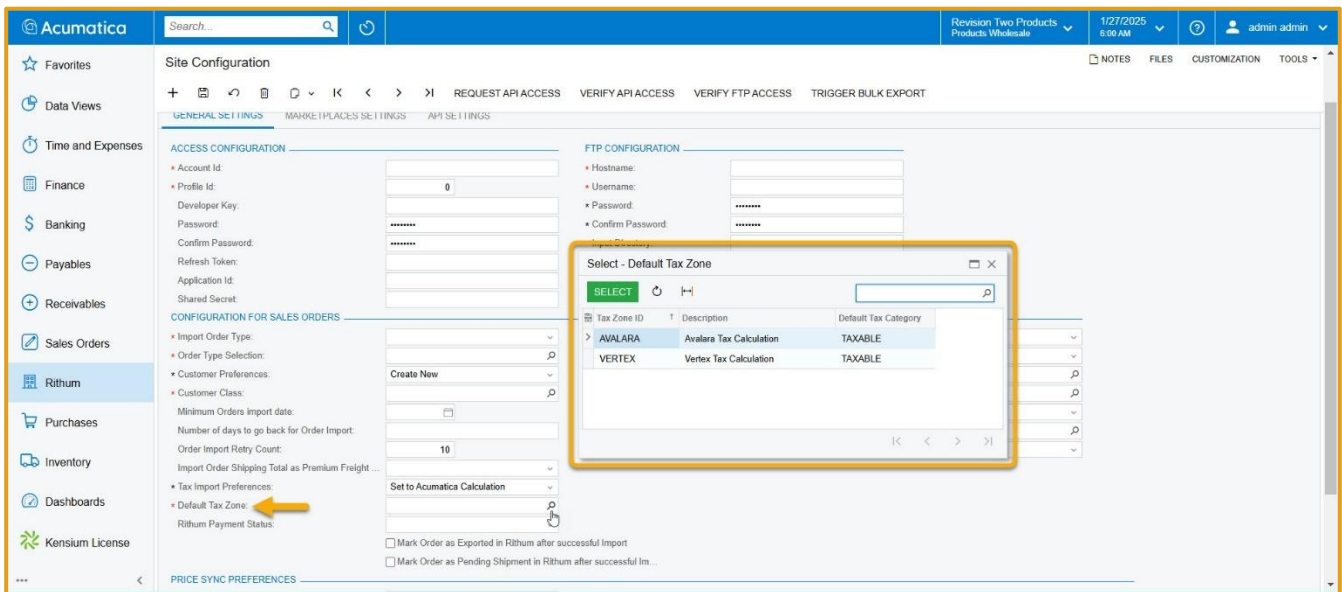


Figure: Tax Zone IDs for Set to Acumatica Calculation

- ✓ A default tax zone is not required when the Tax Import Preferences is selected as **Do Not Import Tax**.



## Import Cancel Orders

The **import Cancel Orders** option allows you to choose whether to import canceled orders from Rithum to Acumatica. You can select **Yes** to import canceled orders or **No** to exclude them.

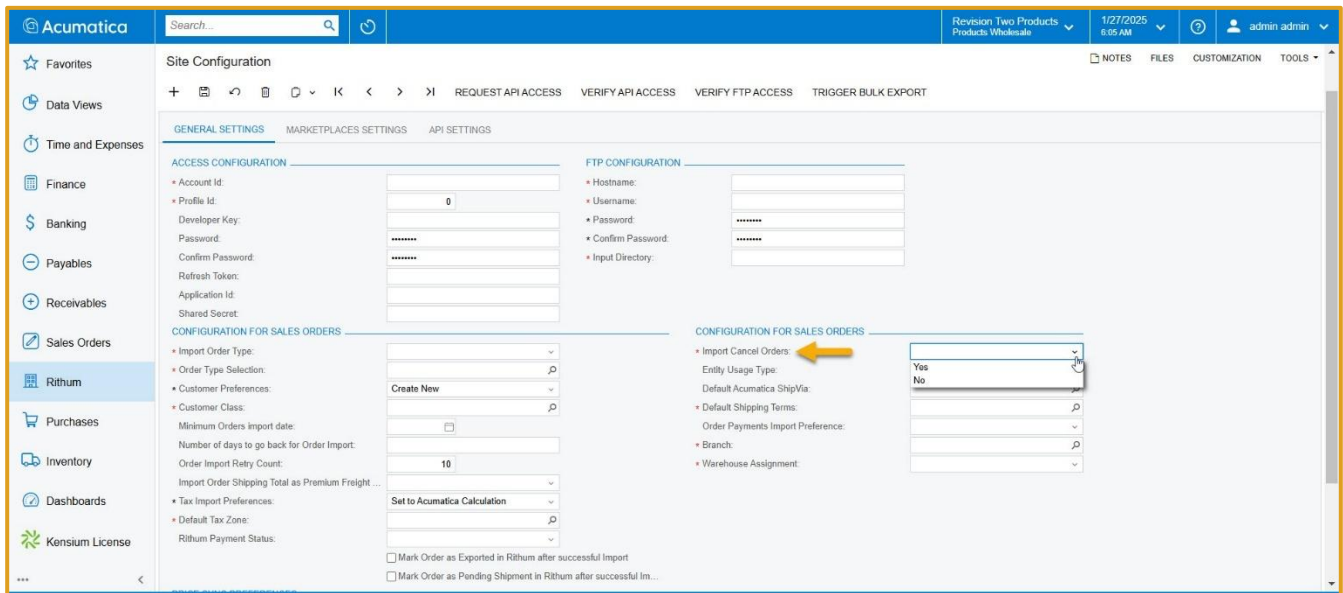


Figure: Import Cancel Orders

If Import Cancel Orders is selected as Yes, the following options will be enabled:

- ✓ **Delete Shipments for Canceled Orders:** Select Yes to delete and No to keep the Shipment details.
- ✓ **Void Payments for Canceled Orders:** Select Yes to void the payment for canceled orders or No to retain the payment.

## Entity Usage Type

Entity Usage Type allows you to specify the type of shipment. You can select the appropriate option based on the shipment contents.



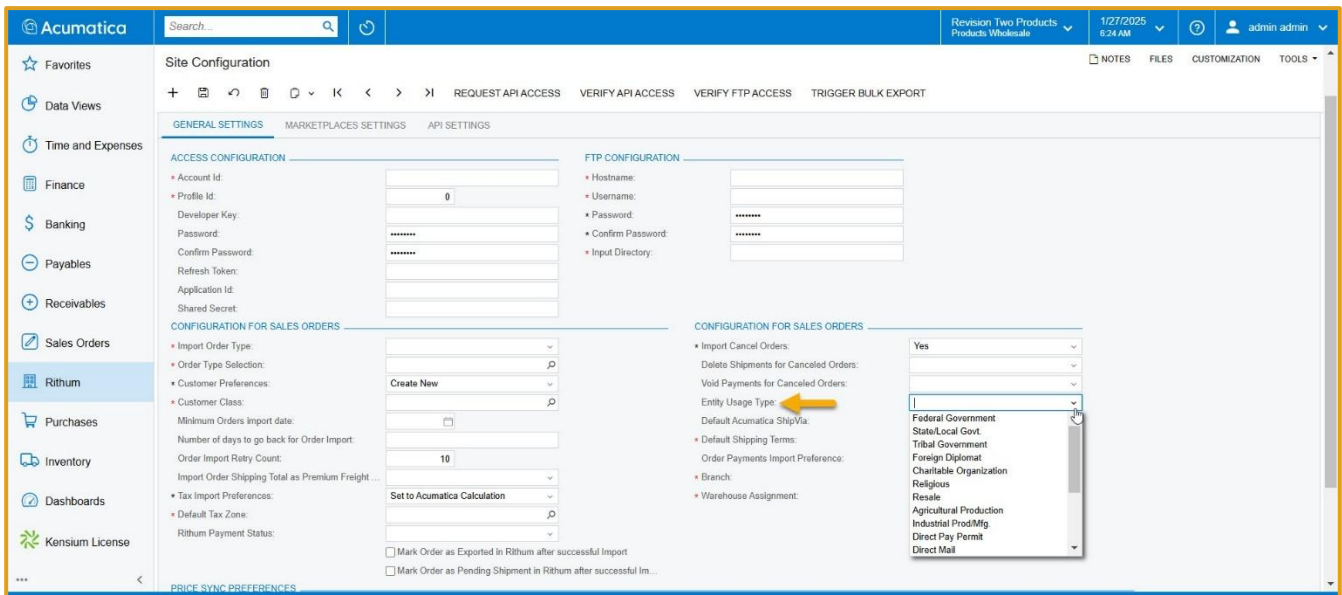


Figure: Entity Usage Type

The following are the entity usage types available.

- ✓ Federal Government
- ✓ State/Loc Govt.
- ✓ Tribal Government
- ✓ Foreign Diplomat
- ✓ Charitable Organization
- ✓ Religious
- ✓ Resale
- ✓ Agricultural Production
- ✓ Industrial Prod/Mfg.
- ✓ Direct Pay Permit
- ✓ Direct Mail
- ✓ Other
- ✓ Education
- ✓ Local Government
- ✓ Commercial Aquaculture
- ✓ Commercial Fishery
- ✓ Non-resident
- ✓ Taxable - Override Exemption
- ✓ Default



## Order Payments Import Preference

You can choose to specify if and when payment details should be imported from Rithum to Acumatica using this option. Order Payments Import Preference can be chosen as:

- ✓ Do Not Import Payments
- ✓ Import Payments during Order Imports
- ✓ Import Payments after Order Invoiced and Released in Acumatica

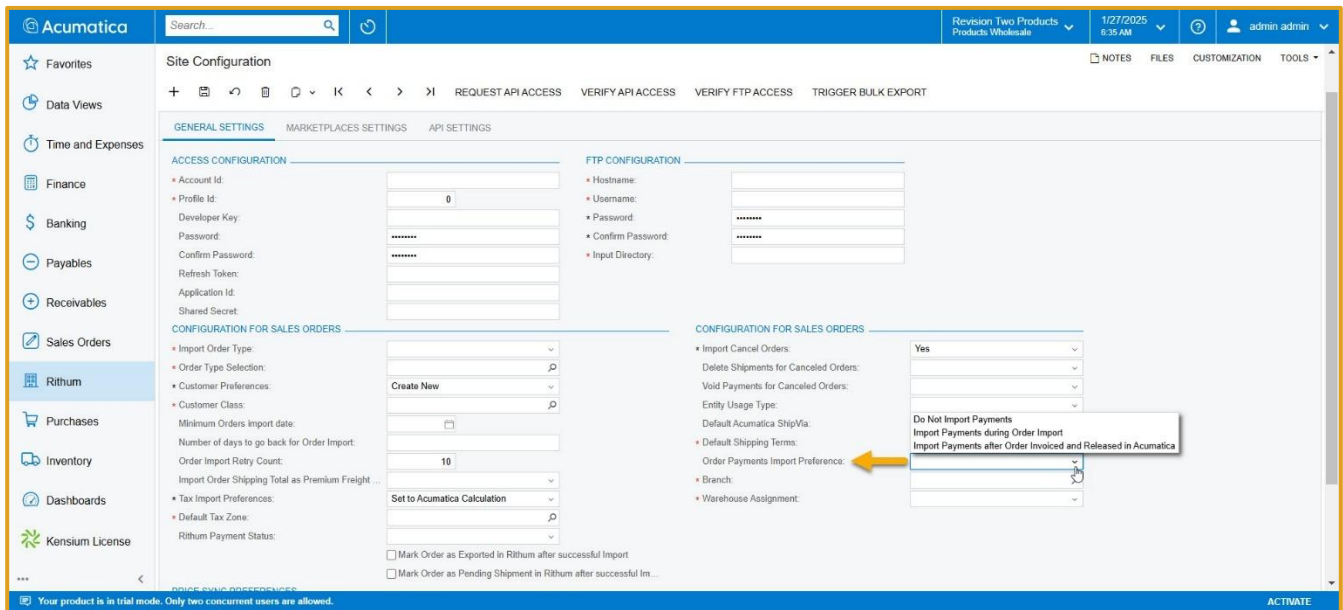


Figure: Order Payments Import Preference

## Warehouse Assignment

You can select the assignment of the warehouse for the orders imported from Rithum to Acumatica. You can select Warehouse Assignment as Item Default or Assign Warehouse.



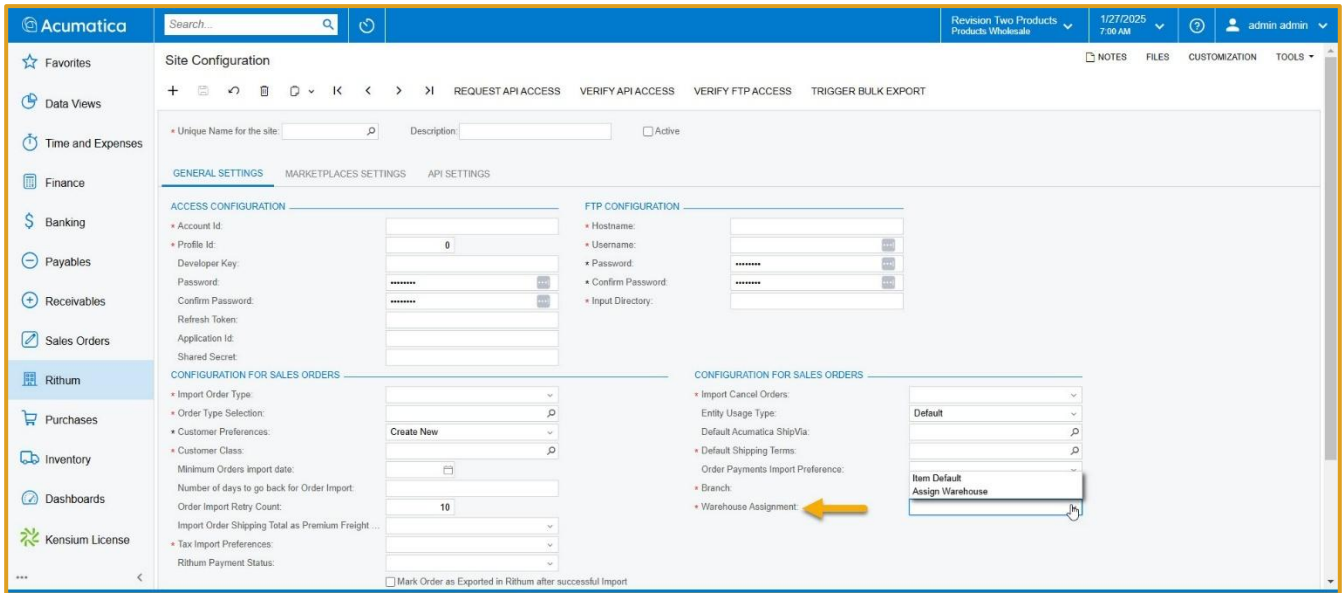


Figure: Warehouse Assignment

When the Assign Warehouse option is selected, you also need to choose a **Warehouse** from the list of existing warehouses.

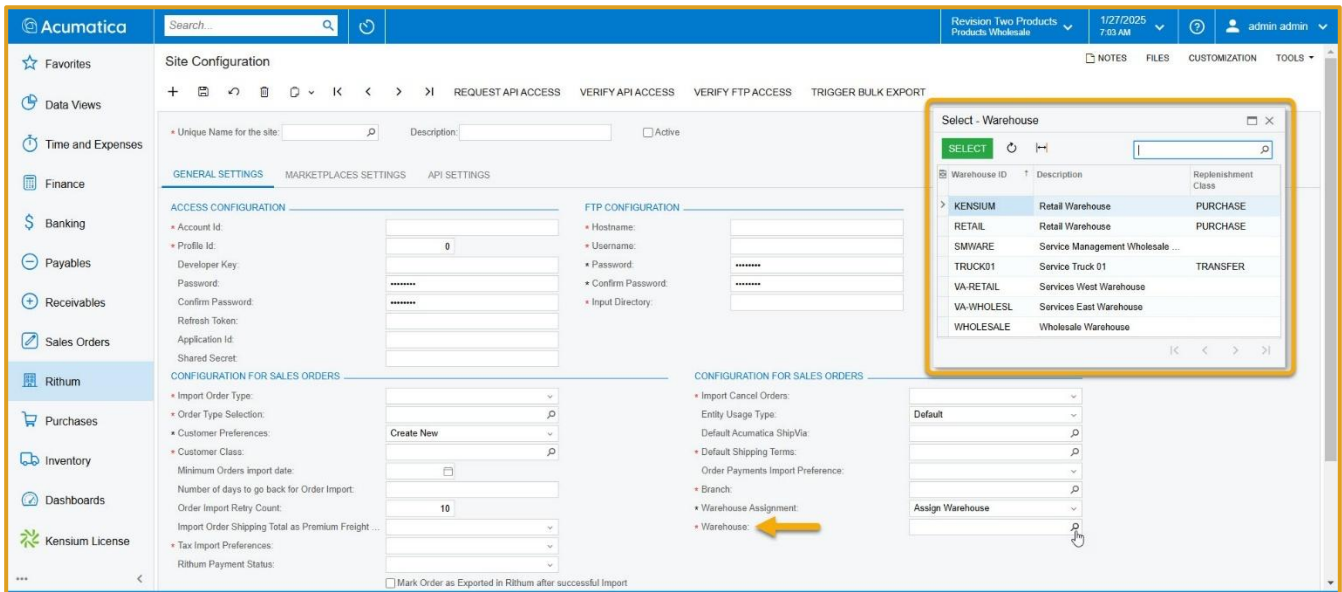


Figure: Warehouse list

- ✓ To select **Warehouse** click on the search icon in the text box, a **Select – Warehouse** pop-up box appears on the screen.
- ✓ Choose the Warehouse ID and click **Select**.





# Marketplaces Settings

"Order import settings can be configured for each marketplace in the **Marketplaces Settings** section on the **Site Configuration** page. A new marketplace can be added by clicking on the + icon and settings can be defined for each marketplace.

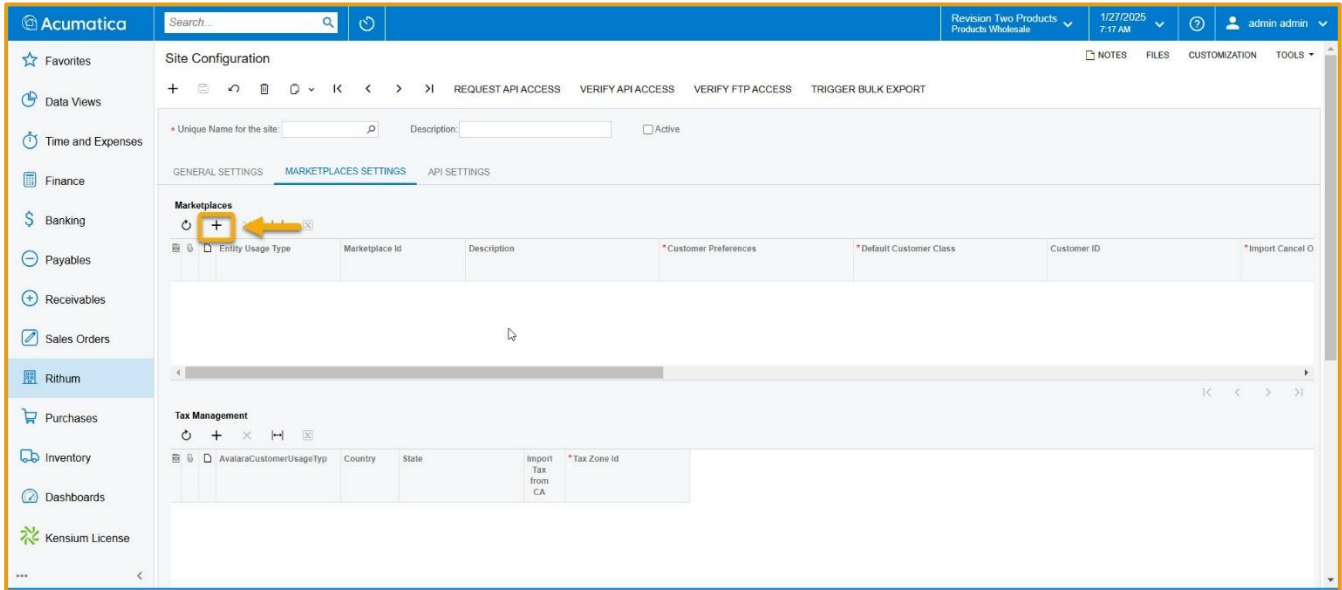


Figure: Add new marketplace

The following options have been added to the **Marketplace Settings**, similar to those in the **General Settings**:

- ✓ Customer Preferences
- ✓ Order Payments Import Preference
- ✓ Void Payments for Cancelled Orders
- ✓ Tax Import Preferences
- ✓ Warehouse Assignment
- ✓ Default Warehouse
- ✓ Entity Usage Type

The additional options in the **Marketplace Settings** are explained below.

## Marketplace ID

Select the **Marketplace ID** in Acumatica to import marketplace-specific order data from Rithum to Acumatica. The Marketplace ID in Acumatica and the Site name in Rithum must match for the data to sync successfully.



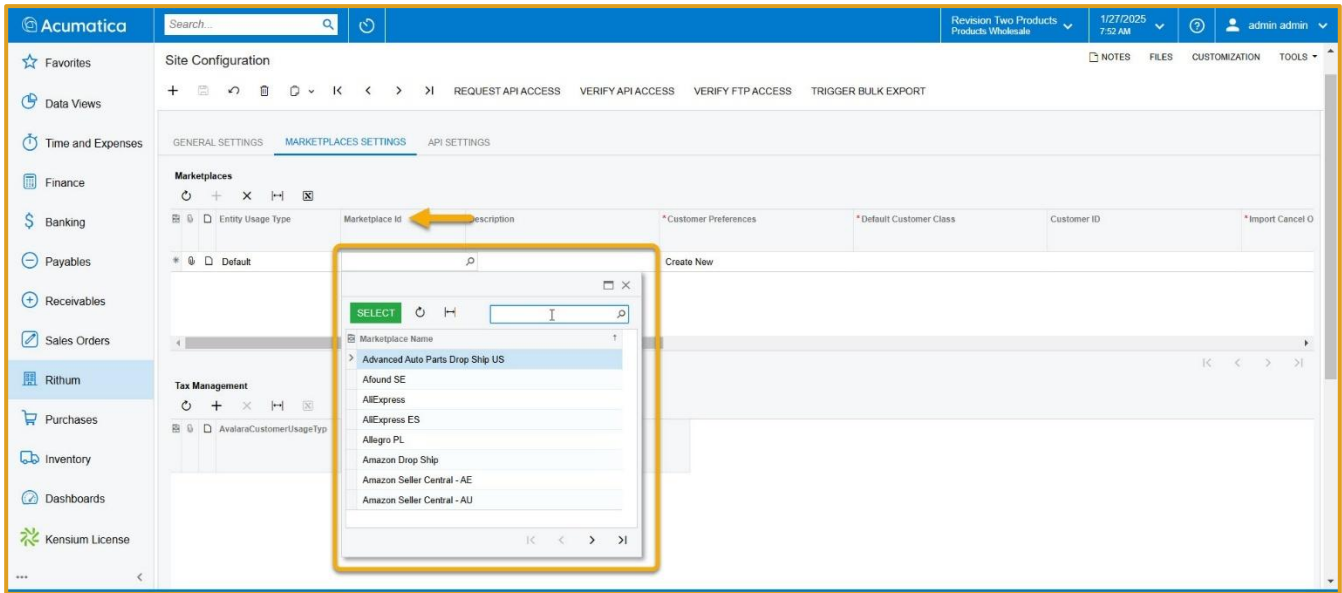


Figure: Marketplace ID in Acumatica

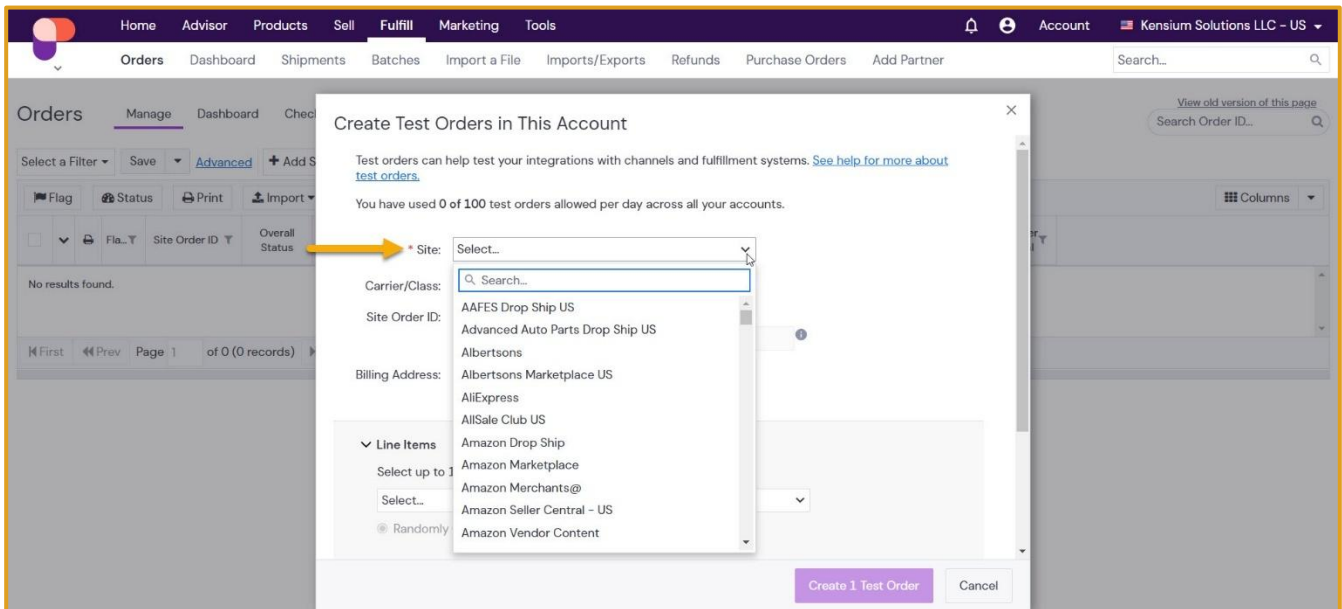


Figure: Site in Rithum

Currently, only the following Marketplace IDs are supported for order sync under marketplace sync:

- Amazon Seller Central – US
- Walmart Marketplace
- eBay

## Description

After selecting the **Warehouse ID**, you can add a description for the selected marketplace in the **Description** field.





# Order Behavior

Similar to the import order type option in general settings, **Order Behavior** in marketplace settings enables you to specify the type for the orders that are imported from Rithum to Acumatica. You can select either **Sales Orders** or **Invoice Orders** as the import order type.

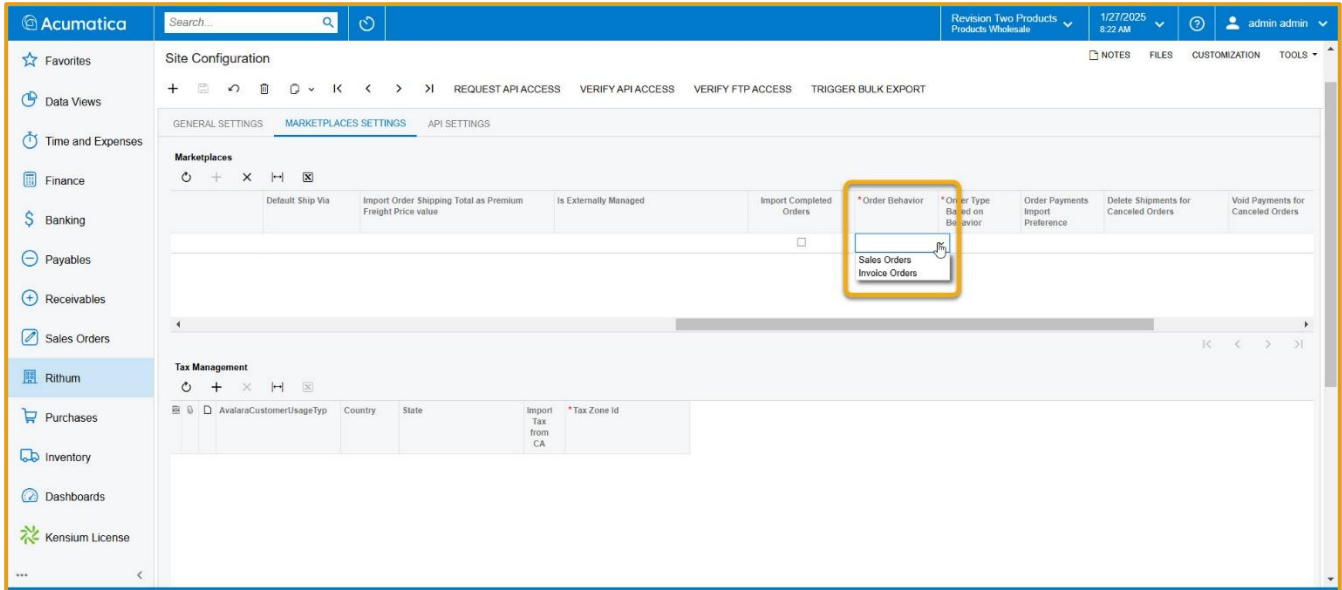


Figure: Order Behavior

# Order Type Based on Behavior

Based on the Order Behavior selected you need to select **Order Type Based on Behavior**.

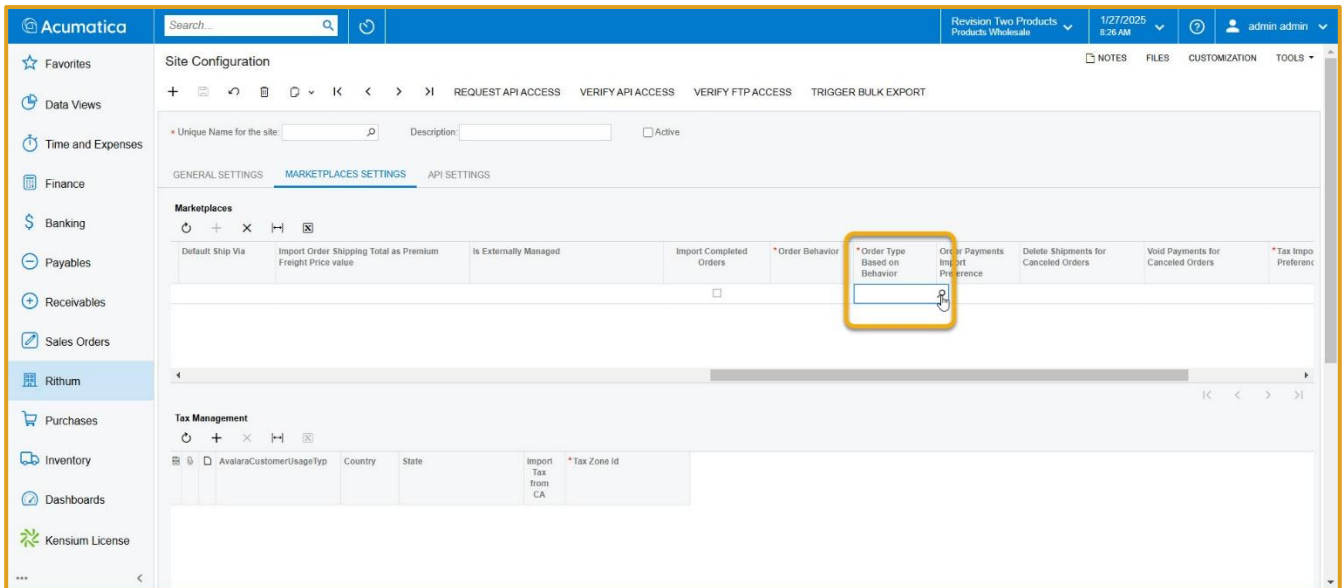


Figure: Order Type Based on Behavior



- ✓ To select click on the search (magnifying glass) icon in the text box and a pop-up box appears on the screen.
- ✓ The Order Type categories are available based on the Import Order Type selected. Choose the order type and click Select.

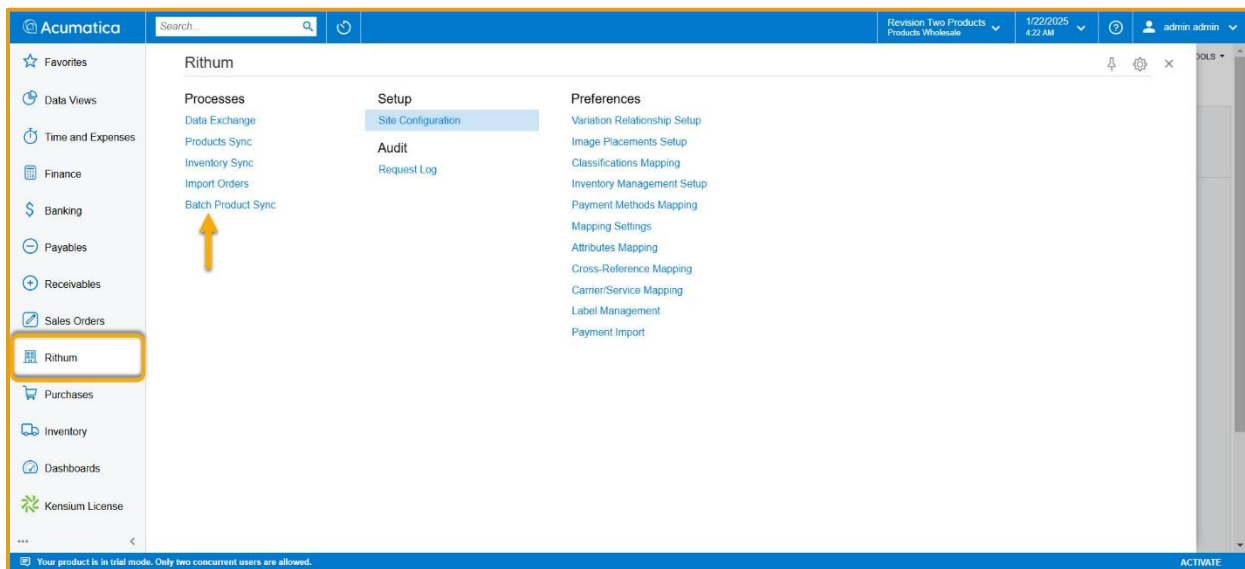
## Installation Changes

There are no installation changes included in this release.

## UI Changes

### Connector Initialization Disabled

Once latest KNCA package is published, Acumatica no longer shows Connector Initialization option under Processed in Rithum menu. The options shown are as per the image below.



## Known Bugs and Issues

- ✓ When a user navigates to Inventory -> Profiles -> Template Items and opens a template item, the "Associated Rithum Sites" table does not appear on the product screen under configuration. (RCA-38)
- ✓ The Request Log screen does not display any logs when the Entity type is selected as Inventory. (RCA-39)
- ✓ On the Batch Product Sync page, after selecting the "Filter By Specific SKU" checkbox and entering an SKU value, the user sees the error: "At least one filter selection is mandatory". (RCA-40)



- ✓ After creating a new Stock Item in Acumatica and completing the sync process, the user cannot see the sync log for the items in the Request Log screen to confirm it was synced from Acumatica to Rithum. (RCA-45)
- ✓ Users are facing an Object Reference error message when importing an order placed in Rithum with the shipping method as FBA. (RCA-49)
- ✓ The Request Log screen shows "Skipped for import" in the description for Amazon and Walmart orders after completing the order import process. (RCA-50)
- ✓ When the Create Shipment button on the Sales Orders screen is clicked user is facing an error message. (RCA-51)
- ✓ When a non-FBA order is placed in Rithum and imported to Acumatica, after completing the Prepare step the initial import action is unsuccessful and shown under Error, the user had to repeat the action to successfully import the orders. (RCA-78)

All identified bugs and issues have been analyzed and rectified.

## Appendix

| ID     | Description  |
|--------|--|
| RCA-20 | Dev - Order Import Improvements  |
| RCA-33 | Sales Order Screen   |
| RCA-34 | Site Configurations  |
| RCA-36 | Payment Import Process   |
| RCA-37 | User is not able to view the Connector Initialization screen on Channel Advisor menu screen after publishing the latest KNCA package |
| RCA-38 | User not able to view the Associated Channel Advisor site grid on Template items screen  |
| RCA-39 | Inventory Sync Logs are not displaying on Request Logs screen  |
| RCA-40 | User facing an error message on Batch product Sync screen when user selecting Filter By Specific SKU checkbox                        |
| RCA-45 | User is not able to sync the Products from ACM to CA   |
| RCA-49 | User facing Object Reference error message for FBA Orders from CA to ACM   |
| RCA-50 | User facing an Skipped message for the Amazon & Walmart orders on Acumatica Request log screen                                       |
| RCA-51 | User facing an error message on SO screen after performing Create Shipment button for Amazon orders                                  |



RCA-78

QA Bug - User facing an error message on the Import Orders screen for the first time we perform import action, on the second time when we perform the same action it works

