KENSIUM

Release Notes

BigCommerce Better B2B

By: Documentation Team

10/01/2024   Version #2.0

Table of Contents

Release Notes Information

Software Name	BigCommerce Better B2B
Version Number	2.0
Release Type (Initial/Minor/Intermediate/Major)	Intermediate
Compatible Acumatica Editions	2023 R2 and above
Package Location	In SharePoint: Kensium Internal Products > Documents > Package Repository

Acknowledgements

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Version History

Version Number	Description	Compiled By	Reviewer	Approver	Date
2.0	Release Notes	Documentation Team	Kishore Chava		01 OCT, 2024

New Features and Enhancements

No Features or Enhancements are implemented in this release.
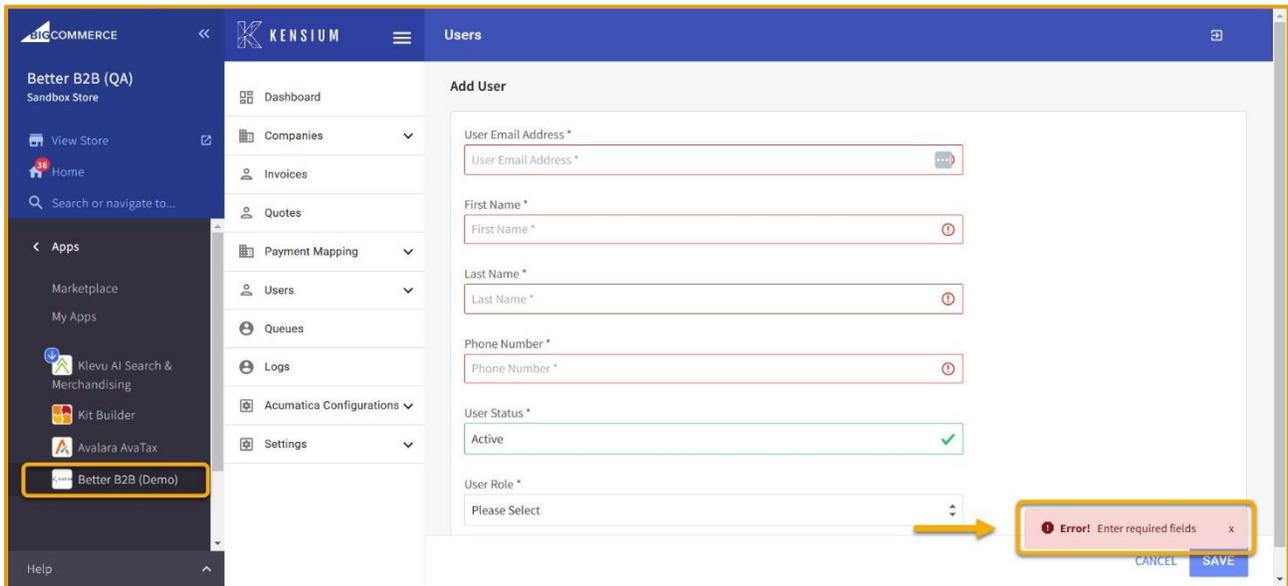
Installation Changes

No installation changes are implemented in this release.

UI Changes

Error Message Modified

When the **Save** button on the **Add User** page in B2B is clicked the error toast message previously displayed incorrect instructions. This has now been updated to show the correct message.

Workspace	Screen	Entity
BigCommerce	Add user	Validation message

## Buttons Alignment and Spacing is Corrected

The alignment and spacing between the **Sync Company To Acumatica** and **Approve** buttons on the **Company Detail** page in B2B are corrected for improved UI consistency. (BB2B-108)

Workspace	Screen	Entity
BigCommerce	Edit company details	Buttons

Environment Dropdown Textbox Length Too Long

The **Environment** text box length on the **Payment Configuration** page in B2B is corrected for improved UI consistency.
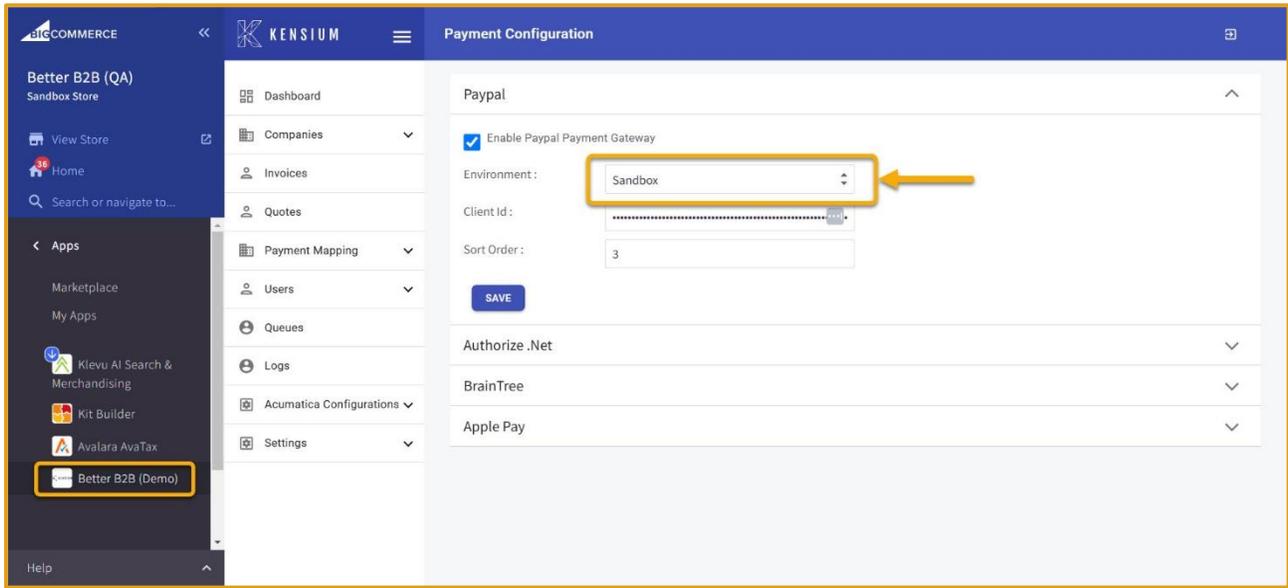
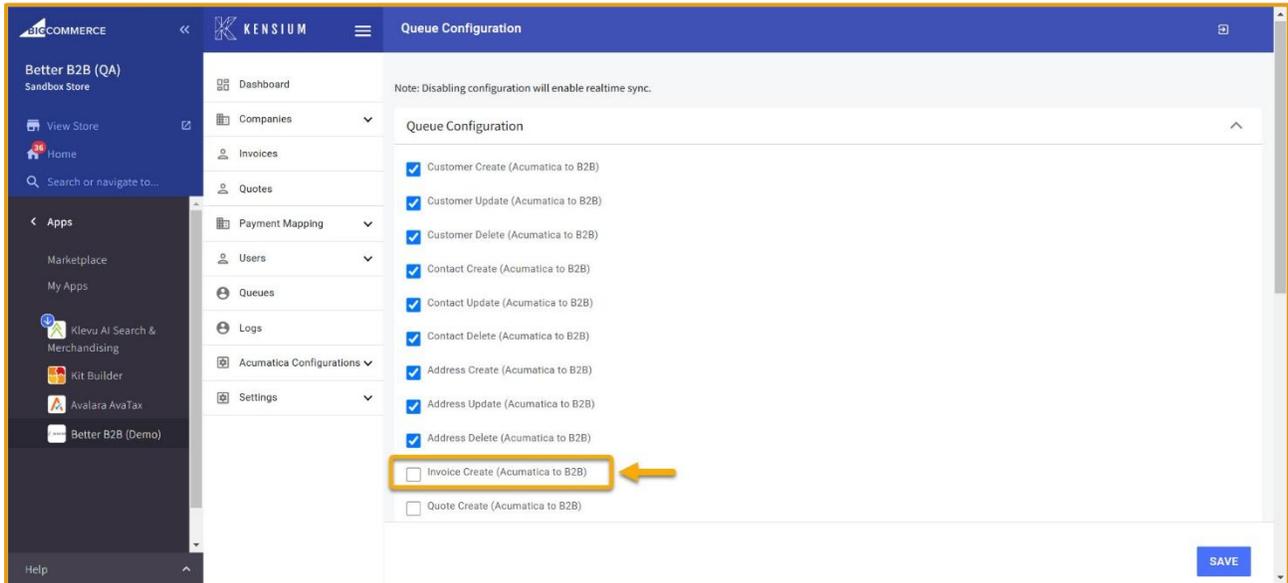| Workspace	Screen	Entity
BigCommerce	Payment Configuration	Text field

Incorrect Space in the word Invoice

An incorrect spacing between 'In' and 'voice' in **Invoice** on the **Queue Configuration** page in B2B is removed for correct formatting.
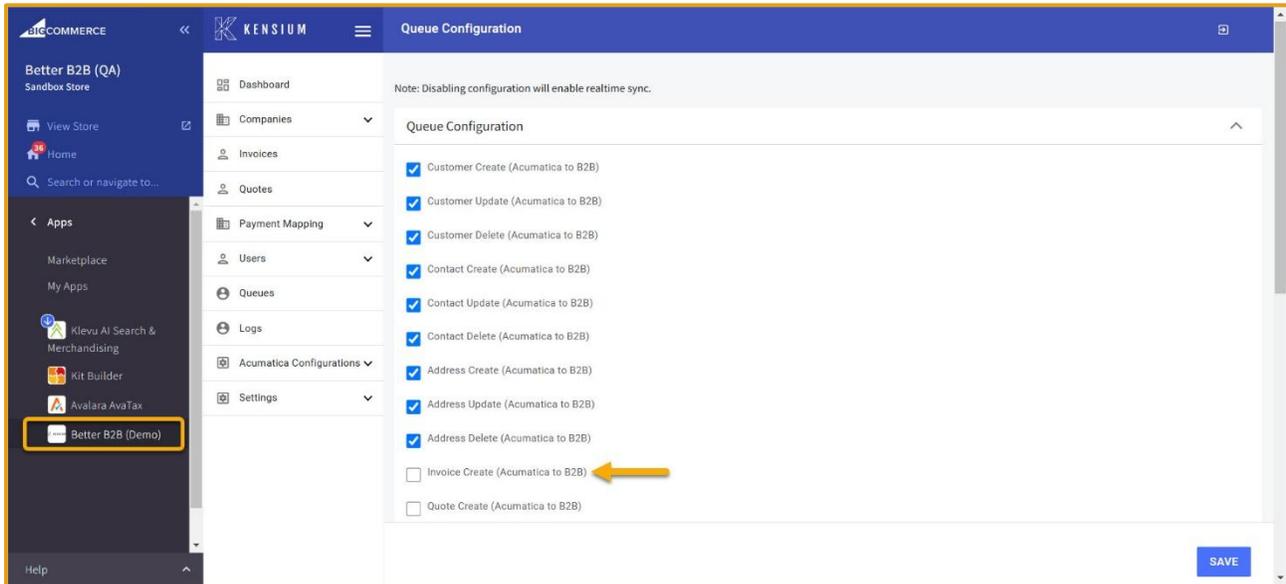

Workspace	Screen	Entity
BigCommerce	Queue Configuration	Queue name

Invoice Configuration Options Removed

The **Invoice update (Acumatica to B2B)** and **Invoice delete (Acumatica to B2B)** options are removed from the **Queue Configuration** page in B2B. Only the **Invoice Create (Acumatica to B2B)** option is now available in the list of queue configurations.

Workspace	Screen	Entity
BigCommerce	Queue Configuration	Queues

Known Bugs and Issues

✓ After Customer data is synced from Acumatica to B2B the Commerce ReferenceID for the customer is not being updated in Acumatica. (BB2B-14)

✓ The Active checkbox for Site Association under the Kensium Commerce tab is not being selected when customer data is synced from Acumatica to B2B. (BB2B-17)

✓ The user is facing an error during order sync to Acumatica through the Sync History page. (BB2B-18)

✓ After an invoice is successfully created and synced from Acumatica to B2B if the quantity is updated in the invoice the invoice sync logs show error or invoice updates. (BB2B-20)

✓ When a sales order of order type QT is deleted, the delete logs are not being triggered in Acumatica. (BB2B-21)

✓ When a new customer is added from the Customers page, two "Kensium Commerce" tabs are displayed. (BB2B-26)

✓ The user is not able to publish the connector in Acumatica version 2024 R1. (BB2B-28)

- ✓ After an order is placed in B2B and the data sync action is completed, the user is facing an object reference error when trying to sync payment details to Acumatica. (BB2B-30)
- ✓ When a Quote in B2B is changed to Order status updated to completed, the completed status is not synced to Acumatica. (BB2B-68)
- ✓ When a Quote is created in B2B using credentials other than Admin's and synced to Acumatica the address details are missing from synced data and are displayed as blank. (BB2B-72)
- ✓ When master data sync is enabled from Acumatica to B2B, the queue count in B2B is not being updated. (BB2B-88)
- ✓ When a customer is synced from Acumatica to B2B, the Commerce Reference ID for the main location is not being updated in Acumatica. (BB2B-89)
- ✓ User is able to save Customers even after duplicate Email ID validation is displayed. (BB2B-90)
- ✓ Error message is not displayed in B2B when mandatory fields are not filled when a new address is being added to the customer information. (BB2B-92)
- ✓ When a new address is added in B2B, the user is able enter invalid data in the zip code field of the address details. (BB2B-93)
- ✓ When payment details are added to a Customer under Payment Methods in Acumatica, the details are not reflected under the billing address in B2B. (BB2B-98)
- ✓ After a Quote order is created in B2B and address details are edited, the quote details are not updated with the new information. (BB2B-99)
- ✓ When all items are deleted from a Quote Order, the total amount does not reset to 0. (BB2B-100)
- ✓ The changes made to the shipping address of a QT Order type in B2B are not updated in Acumatica. (BB2B-101)
- ✓ When the delete action is performed for a user in B2B, the toast message confirms "Successfully deleted," but the user is not deleted. (BB2B-105)
- ✓ The user is not able to retrieve any results in B2B when an email address is entered in the search field. (BB2B-107)
- ✓ Users are facing an error when processing records retrieved after entering the connector ID, selecting Sync data as Customer Data in the Customer page from Batch processes. (BB2B-115)
- ✓ Invoice records with Balanced status are also included in the records loaded in the Invoices page from Batch processes. (BB2B-116)
- ✓ Invoices with Canceled status are not synced from Acumatica to B2B. (BB2B-119)
- ✓ Invoices created and released in Acumatica are not successfully synced to B2B and are showing as Pending. (BB2B-120)
- ✓ When the contact and location details are updated for a customer that has already been synced, the Customer Contact Sync and Customer Location Sync logs are triggered multiple times. (BB2B-35)

- ✓ User is facing an error during location sync from Acumatica to B2B, when the location details are updated for a customer that has already been synced, and the Enable Kensium Commerce framework is selected. (BB2B-38)
- ✓ The updated Account Name under Additional Location Info in Customer Locations is not updated in B2B after the sync action is completed. (BB2B-39)
- ✓ The user is unable to select an address as the default shipping address in B2B. The selected address is not set as default after clicking the Set as a default shipping option. (BB2B-75)
- ✓ The user is able to enter duplicate address details on the Address Information page after clicking Add New Address in B2B. (BB2B-94)
- ✓ User unable to select Expiry year in B2B storefront. (BB2B-52)
- ✓ The user is facing a latency issue when loading the Logs screen in the B2B admin application. (BB2B-85)
- ✓ A Customer created without entering Price Class value is not synced from Acumatica to B2B, and the logs show "customer data sync failed". (BB2B-130)
- ✓ The application shows an error when the user clicks the Release button on the Payments and Applications screen of a Sales Order. (BB2B-134)
- ✓ When syncing Quote orders from the Batch process screen in Acumatica the logs are not displayed after completing the Process action. (BB2B-140)
- ✓ When the user navigates to an Account and clicks on My Quotes, the page does not open when there are no quotes created. (BB2B-103)
- ✓ Customer Type dropdown is incorrectly displayed for a selected Class ID in the Customer Classes screen. (BB2B-8)
- ✓ The user is unable to load records when the Master Data type is selected as Customer Class Date and Date range is selected in the Master Data screen under the batch processes. (BB2B-9)
- ✓ Accumulation of logs on the backend. (BB2B-70)
- ✓ After the Active check box in the Customers page is disabled and the customer data is updated Customer Sync logs are not being triggered even after the Active checkbox is enabled. (BB2B-97)
- ✓ User is facing an error and Incorrect toast message when Sync Company To Acumatica is clicked in B2B after Customer and Contact queues have been disabled in Acumatica. (BB2B-110)
- ✓ After the payment is completed and the Invoice is released and closed, the closed invoice is not being synced from Acumatica to B2B. (BB2B-118)
- ✓ When the Enable Invoice checkbox is unselected in B2B and the Invoice is released in Acumatica, the Invoice logs display an incorrect alert message. (BB2B-122)
- ✓ The Enabled Kensium Commerce Framework checkbox is the Customers page is not being enabled when a customer is synced from B2B to Acumatica. (BB2B-125)
- ✓ Users are unable to enter card details as the data fields in the Braintree method are uneditable. (BB2B-126)
- ✓ Quote details updated in Acumatica are not synced to B2B when verified in sync logs. (BB2B-55)

- ✓ Address update for a Quote order in B2B is not being updated in Acumatica after the sync is complete. (BB2B-56)
- ✓ When a Quote order is deleted in B2B the order is also being deleted in Acumatica however, a delete log is being triggered in Acumatica and the log is showing as failed in B2B. (BB2B-102)
- ✓ Delete Sync logs are not being triggered in B2B when a Quote order is deleted in Acumatica. (BB2B-48)
- ✓ When a Quote order and related Sales are deleted, the Delete Sync log for Sales Order is successful, and the log for Quote order is shown as an error. (BB2B-49)
- ✓ When Quote is synced from B2B to Acumatica the Order Sync log is showing as failed. (BB2B-50)
- ✓ When a Quote order is synced from B2B to Acumatica the Quote ID is not being updated in Acumatica. (BB2B-51)
- ✓ Invoice logs are which are failed in the Real-time process are also not being synced in the Batch process. (BB2B-138)
- ✓ When an Invoice is synced from B2B to Acumatica the payment method is not being synced. (BB2B-132)
- ✓ Commerce Reference ID is not updated on the Customer Locations page after the customer location is synced from Acumatica to B2B. (BB2B-139)
- ✓ When the Edit Address is clicked on the address tab of a Company in B2B the page is redirected to the Companies page. (BB2B-137)

All identified bugs and issues have been analyzed and rectified.

Appendix

ID	Description
BB2B-106	Invalid email address validation is displayed in User form page in B2B app
BB2B-108	UI: Button alignment is not proper in Customer form in B2B App
BB2B-114	UI: Environment dropdown alignment is not proper in Payment configurations
BB2B-121	UI: These is space between the Invoice Queues in B2B
BB2B-123	Observation: Invoice delete is not in scope in Acumatica with latest Invoice changes
BB2B-8	Customer Type Dropdown is not displayed properly in Customer class screen
BB2B-9	Load button is not working in the Batch process screen for all entities
BB2B-70	KNB2BCustomerLocationSyncData - Logs Clearance Core Fix on 22R2 Package
BB2B-97	Customer logs are not displayed on selecting the Active checkbox of the Customer in KCF tab
BB2B-110	If the Queues are disabled for Customer and Contact, then on manually syncing record to Acumatica alert message is not properly displayed in B2B

BB2B-118	When the Payment is synced from B2B to Acumatica and on releasing the Invoice then "Closed" status is not synced from Acumatica
BB2B-122	When the Invoice is disabled in the B2B app then on syncing Invoice from Acumatica alert message is not properly displayed
BB2B-125	23R2: When the Customer is synced from B2B then KCF checkbox is not getting selected in Acumatica
BB2B-126	Issues in B2B
BB2B-55	Quote updates are not syncing to B2B
BB2B-56	When the Address is updated for the Quotes in B2B then address details are not updated in Acmatica quote
BB2B-102	If the quote is deleted in B2B then quote is deleted in Acumatica and again delete log is triggered from Acumatica and same Log is failed in B2B
BB2B-48	Quote deleting sync log is not triggered from Acumatica when Quote is deleted
BB2B-49	When the Quote is deleted after deleting sales order in Acumatica then Quote error log is displayed in logs
BB2B-50	When the Quote is synced from B2B to Acumatica then Quote update sync log is failed in Acumatica
BB2B-51	Quote ID is not getting updated in Acumatica when Quote is synced from Acumatica to B2B
BB2B-138	Observation: When the Invoice is failed in B2B and if the Commerce ref ID is not updated in Acm then we are unable to sync the failed Invoices from Acumatica Batch process
BB2B-132	24R2 ISV: Unable to sync the Invoice Payment to Acumatica from B2B
BB2B-139	24R2 ISV: Commerce Reference ID is not getting updated when the Customer location is synced from Acumatica to B2B
BB2B-137	On clicking the Edit Location in B2B then page is redirected to Company grid
BB2B-14	Commerce Reference ID is not getting updated for Customer when Customer is synced from Acumatica to B2B
BB2B-17	Active checkbox is not getting checked in Kensium Commerce tab in Acumatica when Customer is synced from B2B to Acumatica
BB2B-18	Facing issue while syncing the Order
BB2B-20	Error is displayed in Invoice logs when Invoice is updated in Acumatica
BB2B-26	Kensium Commerce tab is displayed 2 times in Customer tab in Acumatica
BB2B-28	Facing issue while publishing package in 24R1 Instance
BB2B-30	Facing issue while syncing the payment from B2B to Acumatica

BB2B-68	When the Quote is completed in B2B the the Quote order update is failed in B2B logs
BB2B-72	When the Quote is added with the Role other than admin then facing issue while syncing quote from B2B to Acumatica
BB2B-88	Queue count is not displayed for master data in B2B queues grid
BB2B-89	When the Main Location is updated in Acumatica then facing issue in logs screen
BB2B-90	User is able to save the customer details even though email uniqueness validation is displayed for new customers
BB2B-92	In B2B app alert message is not displayed when the Mandatory fields are not entered for the Address
BB2B-93	Users can enter the Invalid data in the Address book .
BB2B-98	When the Customer is added with Payment method in Acumatica then billing address is not updated in B2B app
BB2B-99	Unable to edit the Quote details in B2B app
BB2B-100	When all the Items are deleted in the Quotes then still Quote total is displayed
BB2B-101	Address details are updated wrongly in Acumatica when the Quote is synced from B2B
BB2B-105	UI : Unable to delete the user in front end
BB2B-107	User is unable to filter records with the User email in B2B app
BB2B-115	Facing issue with Contact filter in Batch process screen
BB2B-116	Able to sync the Invoice with Balanced status in Batch process screen
BB2B-119	Unable to sync the Invoice with "Cancelled" status from Acumatica
BB2B-120	Invoice Queues are stuck in B2B app
BB2B-35	Customer Contact and Location logs are triggering multiple times in Acumatica logs screen
BB2B-38	When the Main Location is updated in Acumatica then facing issue in logs screen
BB2B-39	Customer Location Account name is not updated in B2B in Location Update Sync
BB2B-75	User is unable to set the default shipping address in B2B
BB2B-94	User is able to enter the duplicate address in B2B storefront and no validation message is displayed
BB2B-52	Unable to do Invoice Payment as Year value is not displayed for Auth.net in storefront
BB2B-85	Unable to open the logs screen in B2B app
BB2B-130	24R2 ISV : When the Customer is synced without price class ID then Customer sync log is getting failed in Acumatica

BB2B-134	24R2 ISV: On releasing the Payment getting unhandled exception in Acumatica	12
BB2B-140	24R2 ISV: Logs are not displayed when the Quote order is synced from Batch process screen	
BB2B-103	Unable to open My Quotes at the front end when there are no quotes added	